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Foreword

We are pleased to present the Angus Antisocial Behaviour Strategy 2005-08.

The issue of antisocial behaviour has become a matter of wide public concern in recent years.

National media coverage has tended to focus on a small number of cases where the behaviour of a few individuals has made life a misery for the communities in which they live.

Even where the level of antisocial behaviour is less acute the impact on the lives of those who are affected by the thoughtlessness and antisocial conduct of others can be both distressing and damaging.

Angus Council and Tayside Police take the problem of antisocial behaviour very seriously. We already work closely together with a range of other agencies, and with the individuals and communities affected, to deal with problems when they occur and to try to prevent antisocial behaviour recurring.

This Strategy is our response to tackling antisocial behaviour. It identifies the extent of antisocial behaviour in Angus, maps out the action which we and our partners are already taking, and sets out a plan of action for the next three years.

The success of the Strategy will be judged by a reduction in the incidence of antisocial behaviour and by an increase in public confidence that the problem is being tackled effectively.

The aim of the Strategy is to improve the quality of life for all the residents and communities of Angus. Everyone has a part to play in helping achieve that goal by acting responsibly and reporting antisocial behaviour so that it can be tackled quickly and effectively.



John Vine QPM
Chief Constable
Tayside Police



David Sawers
Chief Executive
Angus Council



Introduction

The vision for Angus, set out in the Angus Community Plan, is of a place where a first class quality of life for all can be enjoyed in vibrant towns and pleasant villages set in attractive and productive countryside.

However, the antisocial behaviour of a few can threaten the quality of life of the rest of the people of Angus.

Angus Council and Tayside Police have a long standing commitment to protecting our communities from the effects of antisocial behaviour. This commitment is reflected in the Community Plan and in the establishment of a dedicated Community Safety Team with responsibility for co-ordinating a range of initiatives to combat antisocial behaviour, including community mediation and community wardens.

This strategy builds on this work, and the work of other agencies, bringing it together in one co-ordinated plan of action. The strategy will run for 3 years and will be subject to annual review by Angus Council, The Chief Constable of Tayside Police, and Angus Community Planning Partnership.

What is Antisocial Behaviour?

Defining antisocial behaviour is not easy. It covers a wide range of behaviour from serious harassment and vandalism to dropping litter and playing loud music. What all these things have in common is that they have a negative impact on people's lives, causing annoyance, offence, or distress.

Some types of behaviour, such as damaging property or threatening to hurt someone, are clearly examples of antisocial behaviour. They are also criminal acts.

However, there are many activities, such as people congregating on a street corner or playing football in residential areas, which are not illegal but which many people may consider a cause of distress or annoyance.

Of course, people have different views about what standards of behaviour are acceptable, and different levels of tolerance. It is important to target resources on tackling those issues which are of most concern to the public. Surveys have been conducted recently to find out what Angus residents think about different types of antisocial behaviour and how they impact their local communities. We have taken these views into account in developing this strategy.

The legal definition of antisocial behaviour is set out in the Antisocial Behaviour etc (Scotland) Act 2004:

A person engages in antisocial behaviour if they:

Act in a manner that causes or is likely to cause alarm or distress; or

Pursue a course of conduct that causes or is likely to cause alarm or distress

To at least one persons not of the same household as them.

Antisocial behaviour may include what a person says, and a course of conduct means something done on at least two occasions.

The Wider Context

In its partnership statement, The Scottish Executive identified action to tackle antisocial behaviour as a priority. This led to the introduction of the Antisocial Behaviour etc (Scotland) Act 2004.

The Act places new duties on local authorities and chief constables, one of which is the production of a joint Antisocial Behaviour Strategy.

The Act also provides local authorities and the police with a range of new tools to help to prevent antisocial behaviour and reduce its impact on individuals and communities. These include:

- A range of measures to deter perpetrators from continuing to behave antisocially including Antisocial Behaviour Orders (ASBOs) & Interim ASBOs.
- Measures to address persistent antisocial behaviour by young people under 16 years of age including Parenting Orders, ASBOs for 12 to 15 year olds, and new powers for Children's Panels to impose supervision and monitoring conditions.
- Powers to require private landlords to tackle antisocial behaviour associated with their properties and, where necessary, to close premises associated with antisocial behaviour, and to require property owners to remove offensive graffiti on their property.
- The power to issue fixed penalty notices to persons causing noise nuisance, dropping litter, or fly tipping, and Community Reparation Orders requiring perpetrators to undertake community service for the communities affected by their antisocial behaviour.

The strategy will ensure that appropriate use is made of these new measures, along with our existing strategies, to prevent and tackle antisocial behaviour.

The Scottish Executive has also provided funding to support implementation of the Act. The Antisocial Behaviour Funding Programme has already contributed towards the establishment of a dedicated Community Safety Team, including an Antisocial Behaviour Unit, and a Community Warden Scheme covering designated areas of Arbroath and Forfar.

Funding under the Community Safety Partnership Award Programme has also enabled the development of a number of targeted projects including initiatives focused on prevention through the "Safe Angus For Everyone" and "Safe as Houses" projects.

Funding to challenge antisocial behaviour by children and young people has also been provided through Youth Justice. These resources will effectively double the level of restorative justice services, while also allowing new improved standards of support and supervision to be achieved.

In addition, the Scottish Executive has provided funding to Angus Council to establish a dedicated Noise Nuisance Team within the Council's Environmental & Consumer Protection Department.

Developing the Strategy

Strategic Planning

This strategy forms part of the Community Planning process in Angus.

Within the Angus Community Planning Partnership the Health Improvement & Community Safety Group is tasked with developing a co-ordinated response to antisocial behaviour and crime.

The group includes senior representatives from Angus Council departments of Housing, Education, Social Work & Health, Leisure Services, and Environmental & Consumer Protection, Tayside Police, Tayside Fire Brigade, NHS Tayside and the voluntary sector.



Working in Partnership

Tackling antisocial behaviour successfully requires close co-operation between a wide range of agencies and the communities affected.

In addition to the organisations represented on the Health Improvement & Community Safety Group, a wide range of agencies have contributed to the development of the strategy, including the main Registered Social Landlords (RSLs) in the area, Victim Support Angus, and the Children's Reporter.

A stakeholder event was held in January 2005 to enable all agencies involved in tackling antisocial behaviour to participate in the development of the strategy.

The strategy will help to clarify roles, establish agreed goals, and strengthen working relationships.

Community Consultation

This strategy is about protecting communities and individuals from the damaging effects of antisocial behaviour, and the people and communities of Angus have had a key role in shaping this strategy.

The strategy has been informed through consultation with the public, as part of the ongoing community planning process, through the Angus Citizens Panel and through local meetings and targeted surveys.

In December 2003, a survey of Angus Citizens Panel and Angus Young Citizens Panel was completed focusing on crime and antisocial behaviour. In February 2004 a survey was conducted for Forfar Community Council on vandalism. In August 2004 a survey of residents in the Forfar and Arbroath community warden areas was undertaken. Results from the surveys can be accessed from the "Have your say" database on www.angus.gov.uk.

Angus Council tenants and tenant representatives from registered tenant and residents organisations, along with council staff, have recently undertaken a revision of Angus Council's policy for handling antisocial behaviour. Their recommendations have been accepted, and a revised policy will be one of the outcomes of this strategy.

The results from the surveys and consultation exercises have helped to shape this strategy. A programme of public consultation will continue to inform the implementation of the strategy throughout its lifetime.

Aims and Objectives

As part of its remit, the Angus Health Improvement & Community Safety Group aims:

- To confront crime effectively by identifying problems and solutions based on prevention, enforcement and education.
- To tackle nuisance, disorder, prejudice and discrimination in communities vigorously by modifying individual and group behaviour through collaborative and targeted activity.
- To create safer roads, homes and public places by developing and promoting preventative measures to deal with hazards and other causal factors, through education and preventative methods.

The Angus Antisocial Behaviour Strategy 2005-08 will contribute to achieving these aims, through six strategic objectives:

Support

To minimise the impact of antisocial behaviour through support for victims and witnesses, and by involving and empowering affected communities.

Prevention

To prevent antisocial behaviour through education, community initiatives, and deterrence measures.

Intervention

To ensure a rapid response to reported incidents, to take action to resolve problems when they arise, and to take effective action to dissuade and divert perpetrators.

Enforcement

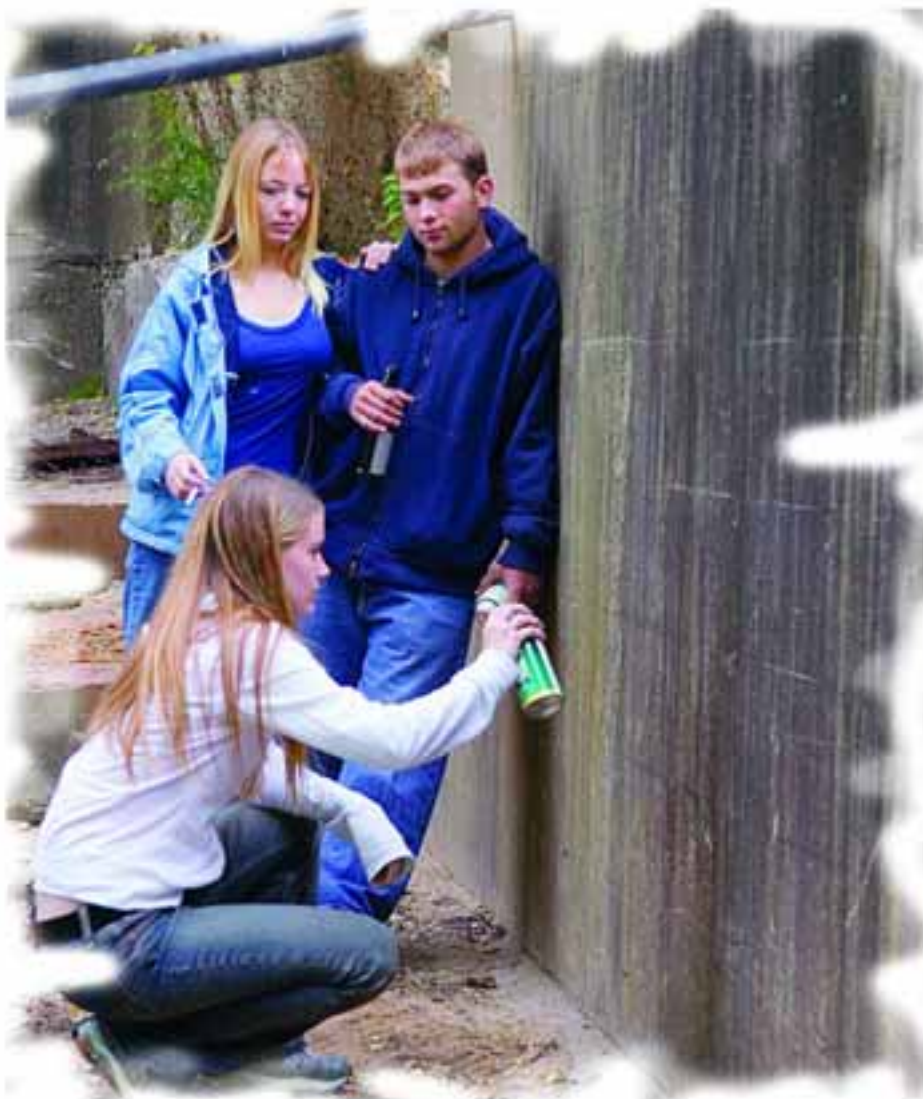
To use the full range of enforcement powers to stop offenders and minimise the impact on affected communities and individuals.

Rehabilitation

To promote responsible behaviour through education, support, supervision, and restorative justice.

Communication

To ensure effective information sharing between agencies, to ensure affected communities and individuals are kept informed, and to use the media proactively to build community confidence.



Antisocial Behaviour in Angus

Antisocial behaviour covers a diverse array of behaviour from football in the street to serious racial harassment. What these activities have in common is the distress they can cause to the public.

Assessing the extent and impact of such a wide range of behaviour is challenging. Media coverage of crime and antisocial behaviour can give a misleading impression of the scale of the problem. In fact the levels of crime and antisocial behaviour in Angus are low compared with many other areas of Scotland. Nevertheless, it is important not to underestimate the damage caused by antisocial behaviour and crime, to property, to individuals, and to the community.

This section gives an overview of the pattern of antisocial behaviour in Angus over the last five years, highlighting the issues which are considered of most concern. This is not simply about which types of antisocial behaviour are most common. A number of factors need to be balanced, including public concern, actual prevalence, the impact on victims, and whether the behaviour is also a serious crime. For example, acts of racial harassment are uncommon in Angus but remain a priority because they are serious criminal offences and can have a devastating impact on victims.

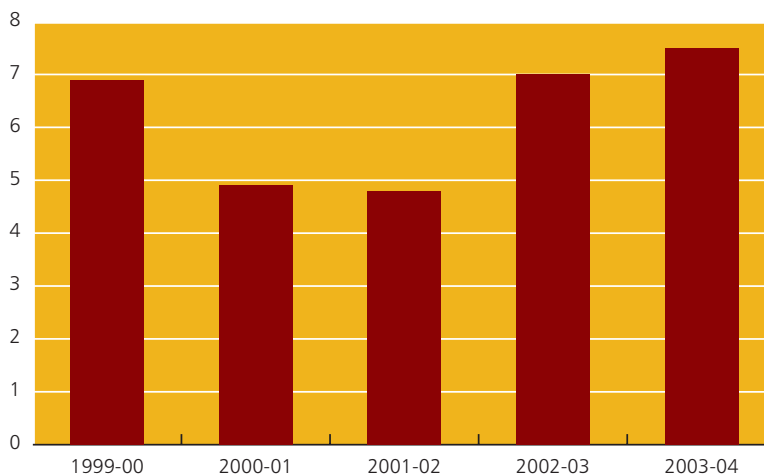
Unless otherwise stated, figures given are for the number of incidents reported.

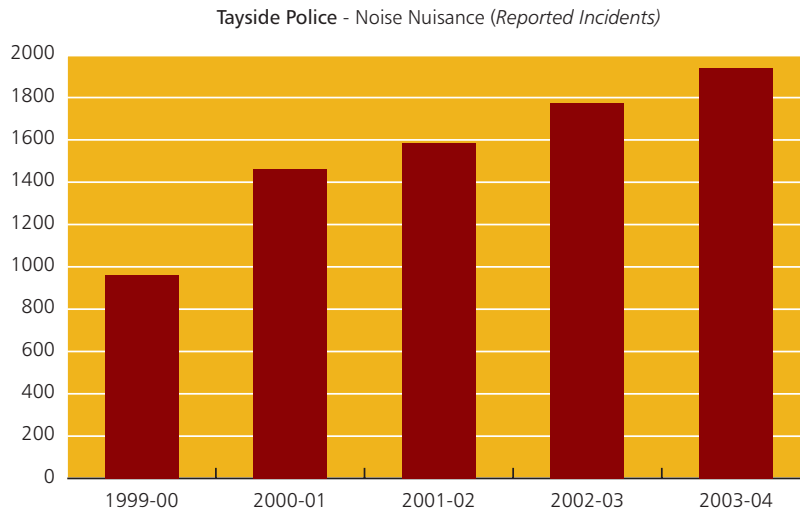
In recent years there has been a significant reduction in the number of Angus Council tenants as a result of the sale of council houses. To take account of this, complaints from council tenants are given as the rate per 100 council properties.

Disregard for Community or Personal Well-Being

Much antisocial behaviour is not directed against individuals or property, but nonetheless is annoying or distressing to those who are confronted with it. In some cases such behaviour can be extremely dangerous.

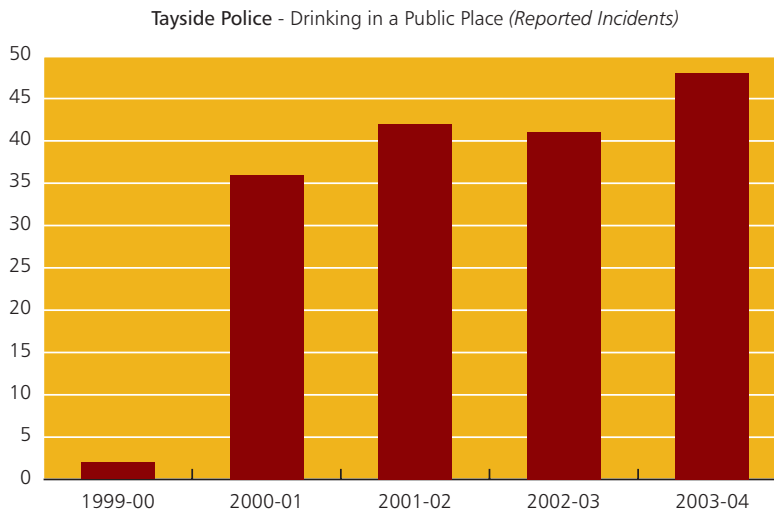
Angus Council - Housing Neighbour Complaints, Noise Related (rate per 100 properties)





Loud or persistent noise is a significant cause of distress and annoyance. Noise nuisance tends to be a localised problem, although it can be very distressing. In a recent survey of residents within the areas of Forfar and Arbroath covered by the Community Warden Scheme, over 40% indicated they were worried about noisy neighbours. However, a survey in 2003 of Angus Citizens Panel (drawn from the whole of Angus) indicated that overall, 87% did not think noisy neighbours or loud parties were a common problem.

Rowdy behaviour in public can be very distressing to other people, and is often associated with misuse of alcohol. A ban on drinking in public has been introduced in a number of burghs in Angus to tackle this problem.

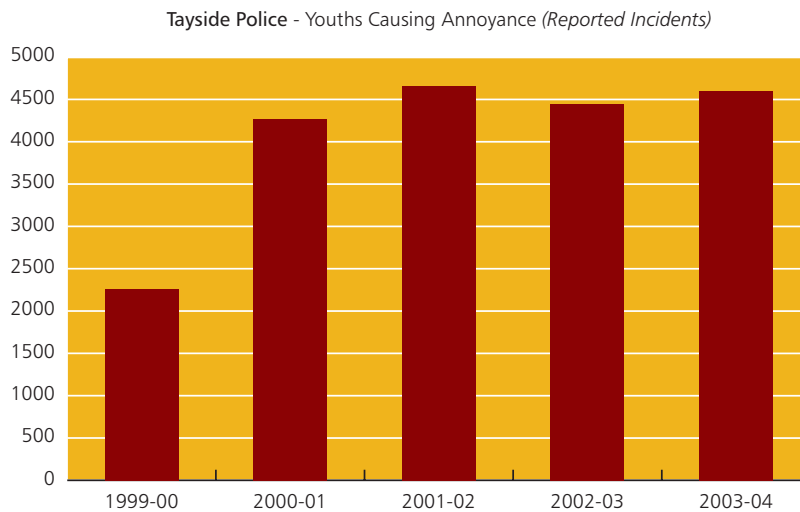


There is widespread public concern about groups of young people hanging around in the street. In a survey of Angus Citizens Panel 48% of those who responded said it was common or very common in their area.

There is a perception that young people are likely to get involved in antisocial behaviour. Almost half of those who responded to the survey said they were worried or very worried about under 16 year olds being a nuisance to neighbours, getting into fights with other young people, or getting into trouble with the police. It is certainly the case that many people are fearful of groups of young people and can find them intimidating, even although the young people may be behaving responsibly.

A significant proportion of the complaints received by Tayside Police concern youths causing annoyance. However, as with all statistics, the figures need to be treated with caution. They may reflect the level of public anxiety rather than the actual level of antisocial behaviour by young people.

It is important to note that the figures record the number of complaints received, and it is likely that multiple complaints may be made about one group of young people congregating in a particular location, or about one incident of antisocial behaviour.



Some irresponsible behaviour is potentially very dangerous. There has been a recent rise in the number of incidents of items being thrown at property or vehicles. Hoax calls to emergency services are a significant problem nationally, and divert resources from where they are urgently needed. In Angus the level of hoax calls to 999 numbers is low, with only 3 being recorded by Tayside Fire Brigade for in 2003-04. It is welcome to note that the total number of hoax or bogus allegations dealt with by Tayside Police in Angus fell from 181 in 2000-01 to 81 in 2003-04. This figure includes both 999 and non-999 calls.

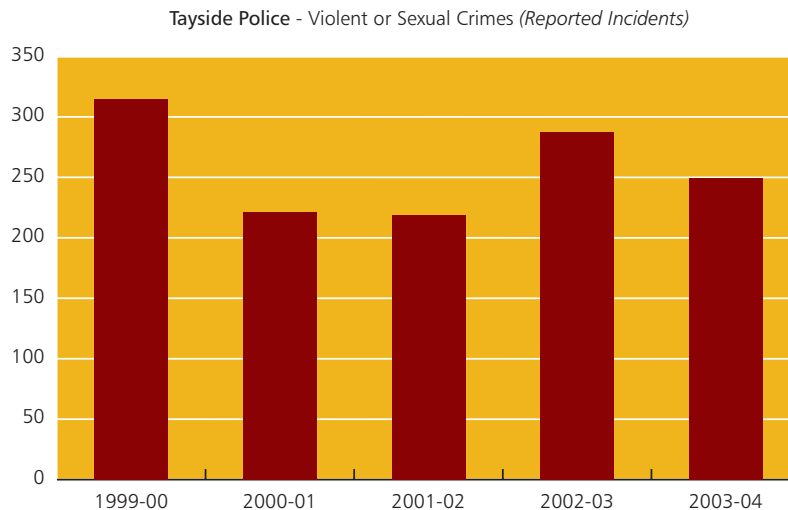
Fireworks are a seasonal problem around October and November, but misuse of fireworks can be extremely dangerous. There were 147 incidents between April and December 2004.

Finally, although incidents involving firearms are rare in Angus, over the last 5 years there has been an significant increase in the number of reported incidents involving the misuse of air weapons, rising from 21 in 1999-00 to 56 in 2003-04.

Acts Directed at People

Most of the antisocial behaviour which is directed against people constitutes a criminal offence. Angus is fortunate in having a relatively low level of serious physical crime against people. Tackling violent crime and sexual crime remains a priority for Tayside Police.

However, other forms of behaviour can be intimidating and may amount to harassment. Such behaviour causes a great deal of fear and distress, particularly where the victims are vulnerable or elderly.



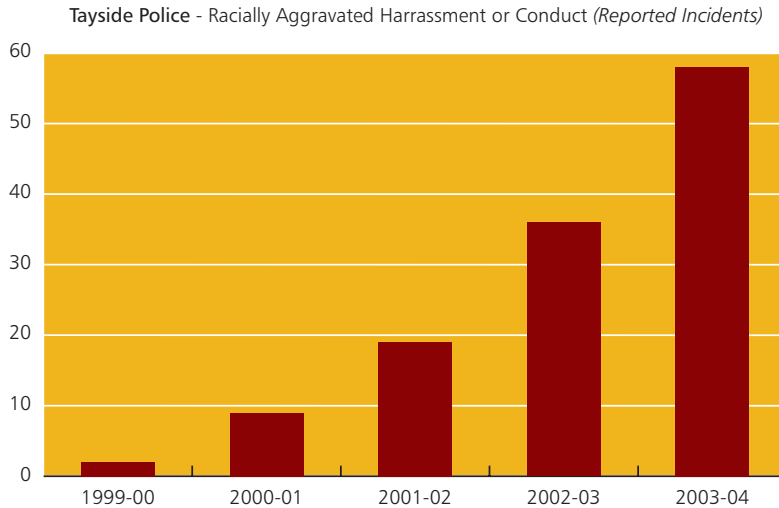
Intimidation and harassment can take the form of verbal abuse, sending nasty letters, faxes, text message or making offensive phone calls.

In a recent survey of Angus Citizens Panel, 18% of respondents had experienced some form of intimidation and 4% had experienced threats of damage to property or violence.

As more and more people have mobile phones, there has also been a marked rise in complaints to the Police about offensive text messages. There were 36 complaints relating to offensive text messages and 99 relating to offensive phone calls in the period from April 2004 to February 2005.

| Incidents of Bullying in Angus Schools 2003-04 (<i>Incidents per 100 pupils per annum</i>) | | |
|--|---------|-----------|
| Type of Incident | Primary | Secondary |
| Verbal | 2.2 | 1.5 |
| Physical | 1.7 | 0.6 |
| Racial | 0.1 | 0.2 |
| Other | 0.2 | 0.3 |
| All Incidents | 4.2 | 2.6 |

Young people are particularly vulnerable to becoming the victims of antisocial behaviour, often from other young people. In a recent survey of Angus Youth Citizens Panel 29% of respondents to the Youth Panel survey had experienced bullying and 35% were worried about bullying.

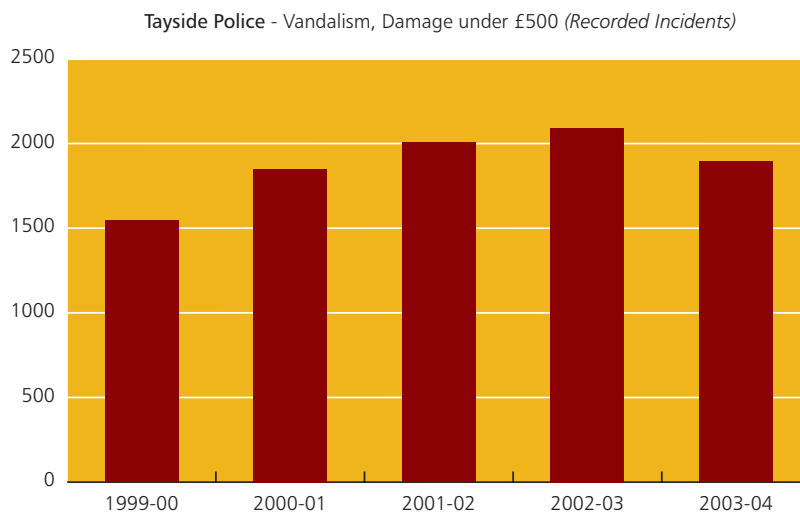


Reports of racial harassment are uncommon in Angus, though the numbers of incidents reported have risen steeply in recent years. However, this may reflect greater willingness to report incidents rather than an increase in the number of actual incidents.

Behaviour of this sort has no place in our community and eliminating it remains a priority for Tayside Police, Angus Council, and our partners.

Environmental Damage

Environmental damage includes criminal damage, vandalism, graffiti, littering and dumping rubbish (fly-tipping). The economic cost is considerable, but the cost to the citizens of Angus in terms of disruption and enjoyment of the environment is equally significant.



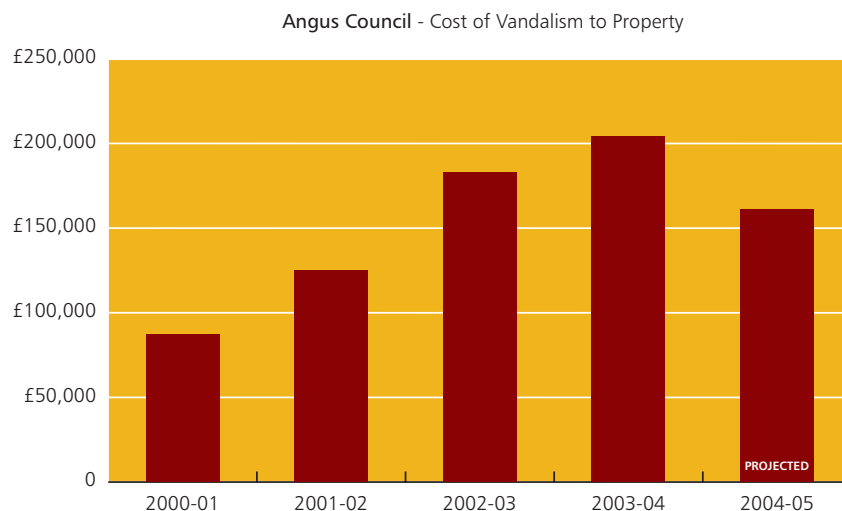
It is a matter of concern that in a recent survey for Forfar Community Council on vandalism in the area, 21% of victims and 30% of witnesses of acts of vandalism did not report the incident. The majority of those did not report the incident because they felt “nothing would be done about it”.

In fact there was a marked reduction in the number of reports of vandalism in 2003-04, both to Tayside Police and to Angus Council Housing Department. This may reflect the impact of the “Safe Angus For Everyone” rapid response service in preventing escalating vandalism by removing graffiti and carrying out minor repairs quickly. Last year the service dealt with around 100 incidents of graffiti and minor vandalism.

Community Wardens may also have had an impact on number of incidents in the areas in which they operate.

Vandalism and graffiti blight neighbourhoods and have both a social and an economic impact. The total cost to the Council of repairing damage caused by vandalism or graffiti over the past five years is approximately £760,000.

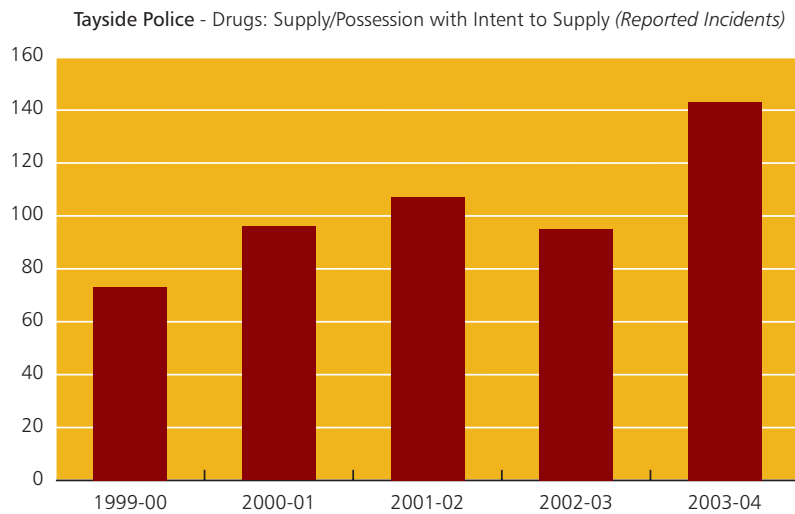
Fly tipping is a particular problem in rural areas. While most of the items dumped are household waste such as discarded furniture, a significant proportion is building and other commercial waste which can be hazardous.



Angus Council Environmental Health & Consumer Protection Department (ECPD) responded to 363 incidents in 2003 and 300 in 2004.

In the Angus Citizens Panel survey 58% identified dog fouling as a common problem in their area. ECPD responded to 70 complaints of dog fouling in 2004. The new Dog Fouling (Scotland) Act came into force in March 2004, and since then ECPD have issued 25 fixed penalty notices to dog owners for persistent fouling.

Litter is another issue which causes widespread public nuisance. In the Citizens Panel survey, 54% of those who responded considered litter to be a common problem in their neighbourhood. In addition to their regular street cleaning programme, ECPD responded to 62 complaints of litter on the streets or in public areas in 2004.



Misuse of Public Space

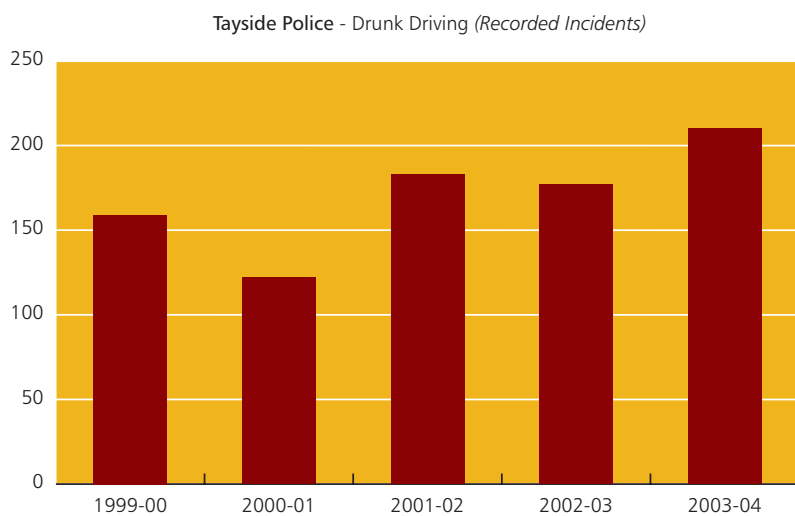
The level of drug crime in Angus is low. The number of crimes recorded per 10,000 population was 52 compared with 84 for Scotland as a whole.

Drug misuse is also less visible than in many other areas, as there is a low incidence of street dealing and discarded needles etc.

Nevertheless, incidents of reported drug crime have increased and tackling the problem remains a high priority for the Police and other partners.

Antisocial behaviour involving motor vehicles is another area of concern. A small but significant number of drivers continue to place other people at risk by driving irresponsibly.

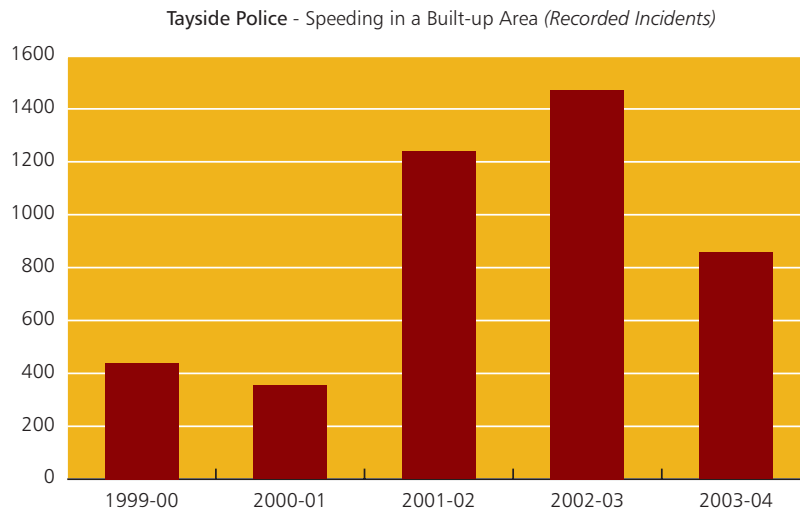
Recorded incidents of driving under the influence of drugs or alcohol have been on the increase recently.



Speeding is a particular problem in built up areas, where it disturbs residential neighbourhoods and places children at risk. Reported incidents trebled between 1999-00 and 2002-03, but has since fallen by over 50%. The reduction may in part be due to increased speed awareness by drivers as a result of the creation of the Tayside Safety Camera Partnership.

Abandoned cars are also a significant problem, although the rapid response of Angus Council Environmental Health & Consumer Protection Department means that the problem is less visible than it might otherwise be. Abandoned vehicles pose a danger to children and, if set on fire, pose a serious health risk.

ECPD dealt with 220 abandoned vehicles in 2004. In 168 cases the owner could not be traced and the vehicles were disposed of by Angus Council at a cost of around £10,000.



Meeting the Challenge

Support

Objective - To minimise the impact of antisocial behaviour through support for victims and witnesses, and by involving and empowering affected communities.

The victims and witnesses of antisocial behaviour must be our first concern. Rapid and effective action to tackle antisocial behaviour is essential or victims and witnesses may suffer unnecessary hardship. For example, 82 households presented as homeless in 2003-04 as a result of harassment or non-domestic violence (6% of all homeless applications).

We recognise that victims and witnesses need support and need to be kept informed of what is being done to prevent further victimisation. Victim Support Angus play a key role in supporting victims of crime and antisocial behaviour. However, we recognise that some victims and witnesses may have more complex needs, and it will be important to ensure that they have access to appropriate specialist support and advice services. It also means providing support when a victim makes a complaint by having procedures that ensure complaints are acknowledged and that make victims aware of how their complaint will be dealt with at every stage.

What we have done so far

Victim Support Angus currently provides support for around 1,700 victims of crime and antisocial behaviour each year. They have recently published their Strategic Plan 2005-06, which builds on the national referral agreement between Victim Support Scotland and Scottish Police Forces, and Angus Victim Support's existing open referral system.

The Community Safety Team co-ordinate responses to complaints of antisocial behaviour and work with victims and witnesses to ensure they receive appropriate support. Angus Council has also recently launched a community based Housing Support Service which will contribute to the expansion of support for households affected by antisocial behaviour.

Where criminal proceedings are pursued against perpetrators, the in-court witness support service provides support and advice to witnesses and victims participating in the proceedings.

How we will move forward

We will:

- Continue to develop housing support and other services to provide support and assistance to households affected by antisocial behaviour.
- Build on existing "in-court" witness support services, in partnership with Victim Support Angus, and seek to secure sufficient resources to extend support to witnesses in civil actions related to antisocial behaviour including applications for ASBOs.
- Ensure all partners' operational procedures include effective mechanisms for referral to support services, including Victim Support Angus, Social Work, Health and other partners.

- Review Angus Council Housing Department and RSLs Estate Management policies to ensure antisocial behaviour is tackled effectively and to ensure victims do not become homeless.
- Work together to ensure Victim Support Angus has sufficient resources to provide support to all victims of antisocial behaviour or crime who wish it.
- Train Special Constables to maximise “safe as houses” referrals.
- Review antisocial behaviour procedures to highlight, to staff, victims and witnesses, how to access support.
- Work towards a Charter setting out how we will handle reports of incidents from victims and witnesses, the support we will offer, and how we will keep victims and witnesses updated about their case.

Prevention

Objective - To prevent antisocial behaviour through education, community initiatives, and deterrence measures.

Much antisocial behaviour can be prevented by taking measures to deter perpetrators and provide diversionary activities for those who might otherwise become involved in antisocial activities. Intelligence led deployment of police officers and community wardens plays a central role both in deterring offenders and building community confidence. Another important element of our approach is to ensure that the public is made aware of what is acceptable behaviour, and to highlight the action we are taking to tackle antisocial behaviour where it occurs.

What we have done so far

Scottish Executive funding has enabled Angus Council to introduce Community Wardens in Arbroath and Forfar. Their role is to engage with residents to prevent and, when necessary, provide early intervention when there is an incident of antisocial behaviour. Their presence on the streets serves to deter antisocial behaviour in those areas.

The Council’s Housing Support Service has been extended to provide support to tenants in the community. Tenancy Support Officers can assist disruptive tenants to develop the skills to be good and responsible neighbours, to support vulnerable tenants who might become victims of harassment, and by ensuring that appropriate support is available to make the tenancy sustainable.

There has also been an expansion of activities for children, young people and families in the evenings, weekends and school holiday periods. Initiatives such as “Safe Angus for Everyone” have provided opportunities for young people to participate in activities such as football, swimming, drama, abseiling and windsurfing. Two part-time Community Development workers have been employed to carry out detached youth work in “hotspot” areas, including leisure activities. A Community Fire Safety Assistant from Tayside Fire Brigade is developing a range of fire awareness activities for young people, in partnership with No1 for Youth.

The Council and RSLs have recently reaffirmed the responsibilities of each tenant in the new tenancy agreement that was developed to meet the requirements of the new Scottish Secure Tenancy. Almost all tenants have signed the new agreement.

As part of the Local Housing Strategy, existing housing areas are being reviewed against security criteria, and the recent regeneration work in Arbroath has incorporated estate security measures.

The Council has also continued to develop its "Safe as Houses" scheme. The scheme is designed to help elderly and vulnerable households by providing practical crime prevention equipment such as a five-lever mortise lock, timer switch and door viewer. An additional worker has been employed to install "Safe as Houses" items.

Community Wardens in Forfar and Arbroath are working in liaison with local communities and Tayside Police to target "hotspots" and prevent incidents of antisocial behaviour happening.

How we will move forward

We will:

- Provide support to landlords to enable them to develop good management practices through a Private Landlord Accreditation Scheme.
- Build on the use of Community Wardens to work with residents to prevent antisocial behaviour occurring.
- Seek opportunities to expand the Community Warden service to other areas within Angus.
- Review Angus Council Housing Department and RSLs Estate Management policies to ensure antisocial behaviour is tackled quickly and effectively.
- Increase the range of diversionary activities available outwith school hours, and raise awareness of these projects.
- Publicise "good news" stories and reinforce zero tolerance approach to antisocial behaviour.
- Train Special Constables to carry out "safe as houses" referrals.
- Promote good citizenship through Schools Liaison Officer providing education on drugs and alcohol to schools.

Intervention

Objective - To ensure a rapid response to litter and vandalism, and to take effective action to dissuade and divert perpetrators.

When antisocial behaviour occurs, prompt and appropriate intervention may prevent recurrence and help to build community confidence. The Community Safety Team has developed a range of tools and methods to deal with antisocial behaviour quickly when it occurs to persuade perpetrators to change.



What we have done so far

The Community Safety Team is responsible for managing serious cases of antisocial behaviour. The unit has two investigations officers responsible for investigating and managing complaints about antisocial behaviour. The officers

deal with serious or complex complaints of antisocial behaviour from all tenures. In addition they act as professional witnesses and where necessary provide a service outwith normal office hours. To support the officers, a solicitor has been employed. The solicitor provides legal advice and



support for the team and represents the team in Court matters, for example, applying for an ASBO.

The team also has six Community Wardens and one Senior Community Warden. The wardens have a high profile in the community in which they are based and are able to intervene quickly when there is an incident of antisocial behaviour.

The Team also has a seconded police officer. This is part of the process of building an effective working partnership with the police. In a number of areas, early intervention arrangements include regular meetings between local housing staff and the Police to share information and pursue a joint approach to deal with incidents of antisocial behaviour.

A pilot Community Mediation Scheme is in operation in the Arbroath, Brechin and Montrose areas. The service is provided by SACRO and is designed to intervene and resolve incidents of antisocial behaviour by facilitating dialogue between people to reach agreement.

The Local Multi Agency Response Teams (LMARTs), focusing on young people, provides opportunities for partner agencies, including Tayside Police and Angus Council departments of Housing, Education, and Social Work & Health, to meet and discuss children and young people who are experiencing difficulties at an early stage so that co-ordinated and timely action can be taken to intervene and provide support avoiding future youth offending and antisocial behaviour.

Tayside Fire Brigade also operate two schemes, "Firesetters" and "Young Firefighters", aimed at young people involved in, or at risk of becoming involved, in antisocial behaviour.

How we will move forward

- Further develop tools of intervention, for example, mediation, to successfully resolve incidents of antisocial behaviour before the need for legal intervention.
- Raise awareness of the Angus Race Equality Scheme, to eliminate discrimination and racism.
- Provide training to local office staff, to make them aware of procedures for referral to investigation officers.
- Develop and extend early intervention meetings between Tayside Police and Housing.
- Develop the use of the part-time Community Development workers carrying out detached youth work in “hotspot” areas, including leisure activities.
- Extend provision of diversionary activities and experiential learning to all P6 and P7 pupils in Angus.
- Liaise with Angus Council Environmental Health & Consumer Protection Department to ensure involvement of Community Safety Team to progress noise intervention initiatives.
- Extend joint visits between Housing Associations and Community Liaison Officers.
- Investigate possible expansion of community mediation service.
- Continue and develop the LMART initiative.
- Agree a protocol for the use of parenting orders where parents persistently fail to offer adequate care and control to meet the needs of their children and prevent them from committing crime and antisocial behaviour.

Enforcement

Objective - To use the full range of enforcement powers to stop offenders and minimise the impact on affected communities and individuals.

The emphasis of this strategy is on prevention and early intervention. Our approach, wherever possible, will be to persuade offenders to amend their behaviour. However, where these measures have not been successful, Angus Council, Tayside Police, and other partners will make full use of the enforcement measures available to tackle the perpetrators of antisocial behaviour.

What we have done so far

The Antisocial Behaviour Unit within the Community Safety Team (CST) are responsible for initiating enforcement action to solve incidents of antisocial, in partnership with Tayside Police. The team currently use a variety of enforcement measures including Antisocial Behaviour Orders, evictions and closure orders.

The Antisocial Behaviour etc (Scotland) Act 2004 has extended the use of ASBOs to include 12 to 15 year olds. In Angus an Antisocial Behaviour Order Management Group for Young People is being developed to ensure agencies work together and ensure positive outcomes are achieved for young people who are presenting challenging behaviour, and who come to the attention of the Children’s Hearing system.

Antisocial Behaviour Orders (ASBOs)

ASBOs are intended to protect public from behaviour that causes or is likely to cause alarm or distress. An order contains conditions prohibiting the person named in it from doing anything specified in the order, such as verbally abusing named persons or entering defined areas. Interim ASBOs can also be used where the need for enforcement is particularly urgent. ASBOs are civil orders but a breach of the conditions is a criminal offence.



The CST will only apply for an ASBO after all other methods of support and intervention have been considered first. Angus Council and RSLs have successfully secured 5 interim ASBOs and 2 full ASBOs in the period to the end of March 2005.

Short Scottish Secure Tenancy (SSST)

Tenants with a Scottish Secure Tenancy can have their tenancy rights changed to those of Short Scottish Secure Tenancy (SSST) if they are found guilty of a criminal offence in the location of their property and had an order for repossession awarded against them, or if they are subject to an ASBO.

An SSST can be used as a short-term tenancy incorporating a package of support to enable the tenants to amend their behaviour. Tenants on a SSST must comply with the support provided and can be evicted if their antisocial or criminal behaviour continues.

Closure Orders

Where particular premises, including residential accommodation, have become a focus for disorder, nuisance and antisocial behaviour, an application can be made by Tayside Police for a Closure Order following consultation with Angus Council. Circumstances in which an order may be used include a property being used for drug dealing or other illegal activities. A closure order allows the property to be sealed for a set period of time to prevent it being used for illegal activity and disorder. As of March 2005, one closure notice has been successfully applied for and granted by the courts.

Noise

Angus Council has secured funding to implement enforcement provisions to deal with antisocial noise nuisance. Noise control provision will take effect by the summer of 2005. The Environmental Health & Consumer Protection Department (ECPD) are devising procedures to investigate complaints of excessive noise, issue warning notices, issue fixed penalty notices and seize and remove equipment found to cause unlawful noise.

Fixed Penalties

Angus Council regularly impose fixed penalties when incidents of antisocial behaviour occur, for example, littering and dog-fouling. Tayside Police are also now able to issue fixed penalty notices for a range of minor antisocial offences. This offers a quick, effective and fair response to antisocial behaviour.

Eviction

Where there is no likelihood of a person modifying their behaviour and where all rehabilitative efforts have failed, the CST or RSL will apply for eviction.

How we will move forward

We will:

- Agree framework for applying for and managing ASBOs for young people aged 12 to 15, subject to recommendations by the Children's Panel.
- Develop the use of fixed penalties where there is deliberate dropping of litter and dog fouling and to take account of new powers offered by changes in legislation.
- Develop a forum of all partners to ensure that all methods of support and intervention are investigated and that a mechanism to share information is in place.
- Monitor and evaluate antisocial noise provision.
- Continue to use all legal measures, including eviction when appropriate and when all other methods of intervention have failed.
- Review estate management procedures to ensure tenancy clauses are enforced more effectively.
- Continue to support the Tayside Police initiative "Operation Dry-up", targeting "drinking dens", licensed premises, etc.

Rehabilitation

Objective - To promote responsible behaviour through education, support, supervision, and restorative justice.

Although enforcement may be necessary, our ultimate objective is to reduce offending behaviour and promote responsible citizenship. It is important that perpetrators of antisocial behaviour, during intervention or enforcement, are given opportunities and encouragement to “break the cycle” of their behaviour.

The Antisocial Behaviour etc (Scotland) Act 2004 provides additional measures to help offenders change their behaviour. These include:

Supervision and monitoring arrangements

Children’s hearings can make children and young people subject to Supervision Requirements if the child fails to cooperate on a voluntary basis. Work with these children focuses on the welfare of the child, but will include challenging offending or antisocial behaviour which is having a continuing impact on communities. Failure to comply may lead to the child or young person being taken into care if their welfare is felt to require it. The Angus Youth Justice Strategy includes a range of services commissioned to address and challenge offending and antisocial behaviour when children and young people require this.

Community Reparation Orders

Courts can order perpetrators of antisocial behaviour to carry out unpaid work in the community. The orders are similar in intent to existing Community Service Orders.



What we have done so far

Many of the initiatives outlined under “intervention” are also aimed at helping offenders change their behaviour. In addition, effective use is being made of the following measures.

Short Scottish Secure Tenancy

The Housing (Scotland) Act 2001 introduced the Short Scottish Secure Tenancy (SSST). They can be offered to new tenants under certain circumstances where a member of the household been subject to an ASBO or where a member of the household has had an order for repossession awarded against them following conviction for a criminal offence. They can also be used in circumstances where an existing tenant has had become subject to an ASBO. The SSST offers reduced security of tenure and incorporates an agreed package of support. The support gives the opportunity for rehabilitating the individual or family involved. Where there is no recurrence of antisocial behaviour after 12 months, the tenancy converts to a Scottish Secure Tenancy.

This option allows focus to be shifted to providing support and services that can change behaviour while protecting the rights of other residents.

People serving Community Service Orders

Best use continues to be made of Community Service Orders as a rehabilitation tool. Offenders carry out work that benefits the community including removing graffiti and repairing minor vandalism damage.

How we will move forward

We will:

- Use the SSST as a measure to rehabilitate those who have been responsible for antisocial behaviour.
- Establish a framework with the youth justice service to develop existing range of rehabilitative options available.
- Agree framework for managing supervision and monitoring arrangements for young people aged 12 to 15, including restriction of liberty, subject to recommendations by the Children’s Panel.
- Continue to develop on existing restorative justice initiatives such as the Safe Angus For Everyone rapid response service for adults and the Restorative Justice Service, based at the Web in Forfar, for children and young people.

Communication

Objective - To ensure effective information sharing between agencies, to ensure affected communities and individuals are kept informed, and to use the media proactively to build community confidence.

Information is central to this strategy. Accurate information on patterns of antisocial behaviour will enable partners to assess the effectiveness of the strategy and to target resources where they are needed. Shared information will enable an effective and co-ordinated response to incidents when they occur. Publicising how we are tackling the problem and highlighting successes will help to build public confidence and reduce the fear of crime and antisocial behaviour.

Strategic Data

Section 2 of the Antisocial Behaviour etc (Scotland) Act 2004 places a duty on RSLs, the Children's Reporter, the Chief Constable, and the local authority to produce information on antisocial behaviour to inform the strategy and assess its effectiveness.

Tayside Police, Angus Council, and local RSLs already collect a wide range of relevant data on incidents of antisocial behaviour and action taken to tackle it. However, the form and range of data collected by each agency is largely determined by service planning requirements and by reporting requirements laid down by the Scottish Executive. As a result there may be gaps or inconsistencies in data currently collected.



Funding from the Antisocial Behaviour Funding Programme has enabled us to appoint a Community Intelligence Analyst. The Analyst will liaise with partners to collect, collate, and analyse information already held, and develop additional information resources where needed. Working within the framework of the Police National Intelligence Model, the Analyst will identify local hotspots and help to identify gaps in service delivery.

Within the first year of the strategy we will agree a programme of regular data collection and analysis to inform strategic planning and operational delivery. Systems will also be developed to measure outcomes for witnesses and victims, and in the diversion and rehabilitation of perpetrators of antisocial behaviour.

Sharing Information

Section 139 of the Antisocial Behaviour etc (Scotland) Act 2004 empowers any person or body to provide information relating to antisocial behaviour to a relevant authority. Relevant authorities include the Police, Local Authority, RSLs, or Children's Reporter for the area.

To tackle incidents of antisocial behaviour effectively, to trace perpetrators and address their offending, the agencies involved need to be able to share information. However, information relating to specific incidents will often contain personal data, sometimes of a sensitive nature.

All partners are committed to protecting the rights of individuals to confidentiality and protection of their personal data from misuse. In sharing information which includes personal data, all partners will act in accordance with the Data Protection Act 1998, and will have regard to guidance from Scottish Ministers.

All partners have agreed the following principles:

- The confidentiality of personal data is paramount. No use shall be made of that data which is inconsistent with data subjects' rights of confidentiality except to the minimum extent required by law or to the extent that the subject has expressly consented to that further use.
- Information will be exchanged between partners purely for the purposes of the prevention and detection of crime, the apprehension and prosecution of offenders and the implementation of measures, including the raising of an action for an antisocial behaviour order or interim antisocial behaviour order, designed to reduce the instances of antisocial behaviour.

A number of protocols are currently in place between Angus Council, Tayside Police, and RSLs to enable information sharing in relation to applications for Antisocial Behaviour Orders under the Crime and Disorder Act 1998.

The protocol between the Tayside Police and Angus Council is currently being revised to take account of the Antisocial Behaviour etc (Scotland) Act 2004 and recent guidance. Where necessary other formal protocols will be put in place with other bodies to ensure consistency of information sharing across all partners.



Communication with the Public

The main focus of this strategy is to tackle and prevent antisocial behaviour. However, it is also important to reduce the fear of antisocial behaviour and build public confidence that it is being tackled effectively.

Over the lifetime of the strategy we shall develop a communications strategy to make best use of local media to:

- Raise public awareness of antisocial behaviour, and encourage people to report incidents in their community.
- Inform the public of initiatives to tackle antisocial behaviour and publicise our successes.
- Promote responsible behaviour and respect within the communities of Angus.
- The communications strategy will be developed to dovetail with the Angus Community Planning Partnership Communications Strategy, which can be accessed online at www.angus.gov.uk/documents/communications_strategy.pdf.

Maintaining Progress

As we implement this strategy over the next three years it will be important to measure what impact we are making.

Progress will be overseen by the Health Improvement & Community Safety Group (HICS) of the Angus Community Planning Partnership. It will be responsible for ensuring the strategy is monitored and evaluated, and that it is implemented in a way which recognises and respects diversity. It will ensure that all stakeholders, the wider community, and especially those directly affected by antisocial behaviour, continue to be consulted and involved in its development and delivery. It will also have a strategic role in securing the necessary resources to meet the challenge of antisocial behaviour in Angus.



Disposing of alcohol seized from children under 16.

Monitoring and Evaluation

Incidence and Trends

Angus Council, Tayside Police, Tayside Fire Brigade, and local RSLs already collect a wide range of data on crime and antisocial behaviour. Within the first year the new Community Intelligence Analyst, based at Divisional Police Headquarters, will undertake a more detailed analysis of this information at a local level. This will provide us with a baseline map of the pattern of antisocial behaviour across Angus, and recent trends. Tayside Fire Brigade are also planning to recruit a Data Analyst to assist in local information analysis and planning.

The baseline study will be the basis for establishing a programme of regular data collection and analysis to inform strategic planning and operational delivery.

A synopsis of key indicators will be included in the annual review of the strategy.

Agency Performance

Monitoring the performance of agencies in implementing elements of this strategy will enable us to ensure the best use is made of resources, and that any gaps in services or problems in delivery can be quickly addressed.

The main partners in this strategy - Tayside Police, Angus Council, and local RSLs - are all subject to existing performance management reporting and audit. The performance of projects funded through Scottish Executive and other grant programmes will be monitored in accordance with the conditions of grant. Services commissioned from the voluntary sector will be subject to Service Level Agreements, or other contractual arrangements, which will include a requirement for performance reporting.

First and second level community planning indicators have been agreed by the Health Improvement & Community Safety Group. In addition, within the first year of the strategy we will identify the most appropriate performance indicators from amongst those currently collected by partner agencies and projects. These will form a baseline for monitoring the contribution of partner agencies to implementing the strategy.

Stakeholder Involvement

Agencies

The implementation of the strategy will be a joint endeavour involving a wide range of agencies. Through the HICS Group and through regular consultation, all agencies involved in tackling antisocial behaviour, or in providing support to victims and witnesses, will be able to contribute fully to shaping the implementation of the strategy.

All partner agencies will be encouraged to contribute to the annual strategy review.

Communities

The strategy will have failed if it does not address the concerns and views of the wider community, especially those most affected by antisocial behaviour.

We will use the existing Community Planning structures, including local partnerships and the Angus Citizens Panel, as well as community councils and residents and tenants organisations, to consult on the implementation of the strategy and monitor public perception of its impact.

An annual survey of Angus Citizens Panel and Angus Young Citizens Panel will enable us to monitor progress over time against the baseline studies already carried out.

Where “hotspots” of serious antisocial behaviour are identified, we will work with local residents to involve the community in planning action to tackle the problem.

We will also work with Victim Support Angus to ensure that victims and witnesses are able to contribute to improving support services to those most affected by antisocial behaviour.

In line with Angus Council's Consultation & Involvement Strategy, all consultation exercises will be recorded on the “Have your say” database, available online at www.angus.gov.uk. The Consultation & Involvement Strategy can be accessed at: www.angus.gov.uk/documents/Consultative-Strategy.pdf.

Respecting Diversity

Tayside Police, Angus Council and all our partners are committed to respecting and protecting diversity in our community.

Prejudice has no place in our communities, and antisocial behaviour which targets individuals because of their race or ethnicity, their disability, their gender or sexual orientation, their age or religion, will not be tolerated. During the first year of the strategy we will review current reporting procedures to ensure that all incidents of this type are monitored and recorded.

It is important that minorities are not disadvantaged in any way by the implementation of this strategy. In the first year of the strategy we will review current procedures to ensure that all groups within Angus are treated fairly irrespective of whether they are victims, witnesses, or alleged perpetrators of antisocial behaviour, in line with the Angus Race Equality Scheme and the Tayside Police Race Equality Scheme.



The 'noise nuisance team' setting up their monitoring equipment.

Resources

Combating antisocial behaviour is already a priority for Angus Council, Tayside Police, and their partners as part of their mainstream activities, and substantial resources are currently committed by partners to the aims of this strategy.

However, many of the existing and planned initiatives within this strategy would not be possible without the generous additional funding provided by the Scottish Executive as part of its strategic commitment to building safer communities. Continued funding by the Scottish Executive will be vital if we are to achieve our objectives.

Partners will continue to work with the Scottish Executive to secure long term sustainability for the initiatives outlined in this strategy.

Conclusion

The people of Angus should enjoy a first class quality of life, free from the effects of antisocial behaviour and crime. Angus Antisocial Behaviour Strategy 2005-08 will help us achieve that goal by bringing together the skills and experience of a wide range of partners. The strategy will enable us to focus on preventing antisocial behaviour occurring, intervening effectively when it does, and supporting the witnesses and victims who suffer distress as a result of such behaviour.



Appendix 1: List of Organisations Consulted

Stakeholder Consultation

The following organisations were consulted in the development of this strategy:

Angus Council

Chief Executive's Department
Education Department
Housing Department
Leisure Services Department

Community Safety Team
Environmental & Consumer Protection Department
Law & Administration Department
Social Work & Health Department

Tayside Police

The Chief Constable of Tayside Police
Tayside Police - Eastern Division

Tayside Police - Performance Unit

Other Public Agencies & Inter-Agency Bodies

Tayside Fire Brigade
NHS Tayside
Angus Drug & Alcohol Team
Angus Youth Justice Forum

The Children's Reporter
Angus Local Health Care Co-operative
Tayside Council on Alcohol
Angus Health & Community Safety Group

Voluntary Sector

Angus Victim Support
Angus Housing Association
Hillcrest Housing Association
Servite Housing Association
Trust Housing Association

Angus Association of Voluntary Organisations
Ark Housing Association
Margaret Blackwood Housing Association
Tenants First Housing Co-operative

Community Organisations

Arbroath Community Council
Auchterhouse Community Council
Carnoustie Community Council
Forfar Community Council
Friockheim Community Council
Glens United Action Group
Inverarity Community Council
Kirriemuir Community Council
Kirriemuir Landward West Community Council
Lunanhead & District Community Council
Monifieth Community Council
Montrose Community Council
Newtyle & Eassie Community Council
Tealing Community Council

Aberlemno Community Council
Brechin Community Council
Ferryden & Craig Community Council
Fowlis, Liff & Balruddery Community Council
Glamis Community Council
Hillside, Dun & Logie Pert Community Council
Inveresk Community Council
Kirriemuir Landward East Community Council
Letham & District Community Council
Lundie, Muirhead & Birkhill Community Council
Monikie & Newbigging Community Council
Murroes & Wellbank Community Council
Strathmartine Community Council

Public Consultation

A draft of the Strategy was published for consultation in February 2005 and made available to the public on the Angus Council and Tayside Police websites. It was also made available in printed form, alternative format and other languages on request.

A number of responses from members of the public were received and have been taken into consideration in producing the final version of the Strategy.

Appendix 2: Links to other Strategies and Plans

The following key objectives in other local strategies and plans have a direct bearing on achieving the aims and objectives of the Antisocial Behaviour Strategy.

Each table identifies the strategy or plan, the relevant objective or objectives, and the theme or themes of the Antisocial Behaviour Strategy to which they are linked.

Angus Community Plan - Progress Report 2003-04 (Health Improvement & Community Safety) www.angus.gov.uk/communityplan/default.htm

| Objective/Priority | Linked to ASB Strategy Theme |
|--|--|
| To confront crime effectively by identifying problems and solutions based on prevention, enforcement and education | Prevention/Intervention/Enforcement/Communication |
| To tackle nuisance, disorder, prejudice and discrimination in communities vigorously by modifying individual and group behaviour through collaborative and targeted activity | Prevention/Intervention/Rehabilitation/Communication |

Angus Community Plan - Progress Report 2003-04 (Local Priorities)

www.angus.gov.uk/communityplan/default.htm

| Locality | Objective/Priority | Linked to ASB Strategy Theme |
|------------------|--|-------------------------------------|
| Arbroath | Reduce Drug Crime | Prevention/Intervention/Enforcement |
| | Reduce complaints about anti-social behaviour | Prevention/Intervention |
| Kirriemuir | Reduce vandalism and litter | Intervention/Enforcement |
| | Cleaner streets and open spaces | Intervention/Enforcement |
| | Create Alcohol Free Zone in Kirriemuir town centre | Prevention/Enforcement |
| Monifieth | Cleaner streets | Intervention/Enforcement |
| | Reduce incidence of antisocial behaviour including vandalism | Prevention/Intervention/Enforcement |
| Montrose | Improve environmental and social conditions | Prevention/Enforcement |
| Sidlaw & Newtyle | Improve environmental conditions | Prevention/Intervention/Enforcement |
| | Decrease vandalism and antisocial behaviour | Prevention/Intervention/Enforcement |

Tayside Police Performance Plan (currently under review)

www.taysidepolice.gov.uk/publications_fo.php

| Objective/Priority | Linked to ASB Strategy Theme |
|--|---|
| To reduce crime and disorder and increase the detection rate | Prevention/Intervention/Enforcement |
| To improve public safety and the feeling of safety | Prevention/Intervention/Enforcement/ Communication |
| To listen to what the public has to say | Communication |

Angus Drug & Alcohol Action Plan (currently under review)

www.drugmisuse.isdscotland.org/dat/cap/angus.htm

| Objective/Priority | Linked to ASB Strategy Theme |
|--|-------------------------------------|
| <ul style="list-style-type: none"> • Reduce binge drinking. • Reduce drug and alcohol related crime and reassure communities that effective action is being taken. • Reduce the proportion of under 25's offered illegal drugs. | Prevention/Intervention/Enforcement |

Angus Youth Justice Strategy (currently under review)

www.angus.gov.uk/ac/documents/socialwork/YouthCrimeStrategy.pdf

| Objective/Priority | Linked to ASB Strategy Theme |
|---|---|
| <ul style="list-style-type: none"> • To promote active citizenship and the involvement of children and young people in their communities. • To promote positive life experiences for children and young people; including healthy lifestyles and greater access to opportunities for involvement in sport, outdoor activities and other positive lifestyle experiences. • To raise awareness of offending and the consequences on both the victim and the offender amongst children and young people, particularly upper primary school age children. • To identify and highlight the causes of youth crime and promote the provision of quality core services as a crime prevention measure. | Prevention |
| <ul style="list-style-type: none"> • To increase access to core service provision for children and young people at risk of involvement in offending. • To increase/further develop the use of Senior Police Officer warnings. • To decrease the use of compulsory measures of supervision through the Children's Hearings System. • To develop Diversion from Prosecution services for 16 and 17 year olds who are charged with offences and reported to the Procurator Fiscal. • To develop the range and availability of effective community based interventions and programmes for persistent young offenders. | Intervention/Enforcement/ Rehabilitation |

| Objective/Priority | Linked to ASB Strategy Theme |
|---|---|
| <ul style="list-style-type: none"> To developing support services for young offenders particularly those involved in or at risk of involvement in Alcohol and/or Drug Misuse. To improve information and advice available to young people involved in offending. To promote continuity of service provision to children and young people involved in offending irrespective of their care setting. To develop appropriate follow on support services particularly services with an emphasis on employment, training and social inclusion. | Intervention/Enforcement/Rehabilitation |
| <ul style="list-style-type: none"> To develop joint multi-agency protocols for working with and meeting the needs of children and young people involved in or at risk of involvement in offending. To develop information sharing in relation to youth crime, including the development of a shared information database. To increase the knowledge base regarding the nature and incidence of youth crime in Angus in order to target prevention and intervention. | Communication |

Angus Local Housing Strategy Implementation Plan www.angus.gov.uk/lhs2004/App1.pdf

| Objective/Priority | Linked to ASB Strategy Theme |
|--|--|
| Develop ground maintenance and factoring services to improve the management of gardens and open spaces | Prevention/Intervention |
| Provide specialist intervention and housing support to help people with chaotic lifestyles or antisocial behaviour | Prevention/Intervention/Rehabilitation |
| Engage residents groups to lead multi-agency development of community safety | Support/Prevention/Communication |
| Review exiting housing areas against 'secure by design' criteria | Prevention |
| Provide opportunities for recreation and active citizenship for young people | Prevention/Intervention |
| Continue to develop Care & Repair's 'safe as houses' scheme | Prevention |

Angus Council Housing Service Improvement Plan www.angus.gov.uk/atoz/pdfs/housingimprovementplan.pdf

| Objective/Priority | Linked to ASB Strategy Theme |
|--|----------------------------------|
| Update antisocial behaviour manual in line with current legislation and good practice. | Support/Intervention/Enforcement |
| Train staff to consistently and effectively operate the Council's ASB policy | Support/Intervention/Enforcement |
| Publish Service Standards | Communication |

Angus Community Learning & Development Plan

| Objective/Priority | Linked to ASB Strategy Theme |
|---|------------------------------|
| <p>Provide an accessible range of youth work opportunities, including opportunities for young people to develop their personal and social capacities through involvement in arts and sports activities</p> <p>Ensure that all young people have access to current and relevant information that helps them make informed decisions</p> <p>Provide opportunities for young people to develop their independent living skills</p> | Prevention/Intervention |
| <p>Provide effective organisational support to community and voluntary organisations, including those involved in tenant participation, community economic development, health development and community safety</p> <p>Support citizens (individually and collectively) to engage in and influence community planning and community regeneration</p> | Support/Communication |

Angus Council Environmental & Consumer Protection Department Service Plan

[www.angus.gov.uk/BestValue/serviceplans/ServicePlanUpdates-04-05/ECP Service Plan full update.pdf](http://www.angus.gov.uk/BestValue/serviceplans/ServicePlanUpdates-04-05/ECP%20Service%20Plan%20full%20update.pdf)

| Objective/Priority | Linked to ASB Strategy Theme |
|---|------------------------------|
| Plan and implement an anti litter initiative in conjunction with schools | Prevention |
| <p>Review litter enforcement strategy</p> <p>Review strategy for dealing with 'Fly tipping'</p> <p>Review arrangements for dealing with abandoned vehicles</p> <p>Review operational guidance and procedures for dealing with dog fouling</p> | Enforcement |

Angus Victim Support Strategic Plan

| Objective/Priority | Linked to ASB Strategy Theme |
|---|------------------------------|
| respond to all referrals from the Police, other agencies and victims themselves through the provision of the highest quality of service delivery | Support |
| provide the most appropriate service depending on victims' individual needs | Support |
| enabling victims to be able to access specialist services | Support |
| ensuring that victims have the necessary information and support by working closely with the Court based Witness Service and the Procurator Fiscal Office based Victim Information and Advice service | Support |



**Outcome
Agreements**

Annex C Action Plans (Antisocial Behaviour Outcome Agreements Tables)

Table 1: OUTCOMES

- This table must be used to set out the outcomes the CPP aims to achieve.
- The narrative is for illustration only - to show the type of information required in each of the boxes.
- The numbers in the Reference column should be used in Table 2 to refer to the relevant outcome for each set of outputs.
- Some outcomes will cover the whole local authority area; others may be targeted at specific communities which are the focus of ASB funding; Community Regeneration funding etc.

Core Indicator - Disregard for Community or Personal Well-being

| Ref | Outcome | Indicator | Source of Data | Target Area | Baseline 2005 | Milestone/ Target 2006 | Milestone/ Target 2007 | Final Target 2008 |
|-----|--|--|------------------------------|-------------|--|---------------------------|---------------------------|---------------------------|
| 1 | Reduce the prevalence of youth nuisance complaints. | Recorded number of youth nuisance complaints. | Tayside Police | Angus wide | 4085 complaints to the police | Reduce by 5% | Reduce by 5% | Reduce by 5% |
| 2 | Reduce the level of noisy neighbour behaviour | Number of reports received regarding excessive noise, loud music and parties. | Angus Council/Tayside Police | Angus wide | 2001 reports to police and 631 complaints to Angus Housing | Reduce by 5% | Reduce by 5% | Reduce by 5% |
| 3 | Reduce the prevalence of noisy neighbour behaviour | Frequency of residents experiencing noisy neighbours/regular loud parties in the past 12 months. | Scottish Household Survey | Angus wide | 2005 survey to provide baseline | Level to be reduced by 5% | Level to be reduced by 5% | Level to be reduced by 5% |
| 4 | Reduce the incidence of breaches of the peace. | Recorded level of incidents of breaches of the peace. | Tayside Police | Angus wide | 194 persons reported by the police | Reduce by 5% | Reduce by 5% | Reduce by 5% |
| 5 | Reduce the frequency of residents experiencing rowdy behaviour | Proportion of residents experiencing rowdy behaviour in the past 12 months. | Scottish Household Survey | Angus wide | 2005 survey to provide baseline | Level to be reduced by 5% | Level to be reduced by 5% | Level to be reduced by 5% |

Core Indicator - Acts Directed at People

| Ref | Outcome | Indicator | Source of Data | Target Area | Baseline 2005 | Milestone/Target 2006 | Milestone/Target 2007 | Final Target 2008 |
|-----|--|--|---------------------------|-------------|---|---|---|---|
| 1 | Reduce the prevalence of violent and sexual crime. | Recorded number of violent crime and sexual crime offences. | Tayside Police | Angus wide | 114 indecent and 99 violent crimes recorded. | Reduce the level of crime reported in line with policing plan | Reduce the level of crime reported in line with policing plan | Reduce the level of crime reported in line with policing plan |
| 2 | Reduce the perceived level of threats and intimidation | Percentage of residents who have had someone threaten to damage their possessions or threatened to use force or violence towards them. | Scottish Household Survey | Angus wide | 2005 survey to provide baseline | Level to be reduced by 5% | Level to be reduced by 5% | Level to be reduced by 5% |
| 3 | Reduce the level of racially aggravated behaviour. | Recorded level of complaints of racially aggravated offences. | Tayside Police | Angus wide | 40 racist incidents recorded. | Reduce by 5% | Reduce by 5% | Reduce by 5% |
| 4 | Reduce the level of domestic housebreakings in our neighbourhoods. | Level of crime reported to police | Tayside Police | Angus wide | 192 crimes recorded (125 HB; 41 HBWI* 26 ATT HBW) | Reduce the level of crime reported in line with policing plan | Reduce the level of crime reported in line with policing plan | Reduce the level of crime reported in line with policing plan |

Core Indicator - Environmental Damage

| Ref | Outcome | Indicator | Source of Data | Target Area | Baseline 2005 | Milestone/Target 2006 | Milestone/Target 2007 | Final Target 2008 |
|-----|--|--|---------------------------|-------------|---------------------------------|---------------------------|---------------------------|---------------------------|
| 1 | Decrease incidents of vandalism, graffiti and malicious mischief. | Recorded level of vandalism and malicious mischief. | Tayside Police | Angus wide | 2010 crimes reported to police. | Reduce by 5% | Reduce by 5% | Reduce by 5% |
| 2 | Deal more effectively with the level of dog fouling in our public areas. | Recorded level of actions related to dog fouling. | Angus Council | Angus wide | 15 offences detected | Increase detections by 5% | Increase detections by 5% | Increase detections by 5% |
| 3 | Reduce the level of rubbish and litter in our neighbourhoods | Percentage of residents who believe it is common for litter to be found lying in their neighbourhood. | Scottish Household Survey | Angus wide | 2005 survey to provide baseline | Level to be reduced by 5% | Level to be reduced by 5% | Level to be reduced by 5% |
| 4 | Reduce the pecuniary impact on the community in relation to the repairs to council property due to damage caused by vandals. | Annual cost of repairs to council property | Angus Council | Angus wide | Cost over 2004/2005 - £80,645 | Reduce by 5% | Reduce by 5% | Reduce by 5% |
| 5 | Reduce the perception by residents that vandalism, graffiti and deliberate damage is commonplace. | Proportion of residents who consider that vandalism, graffiti and deliberate damage is commonplace in their neighbourhood. | Scottish Household Survey | Angus wide | 2005 survey to provide baseline | Level to be reduced by 5% | Level to be reduced by 5% | Level to be reduced by 5% |

Core Indicator - Misuse of Public Space

| Ref | Outcome | Indicator | Source of Data | Target Area | Baseline 2005 | Milestone/Target 2006 | Milestone/Target 2007 | Final Target 2008 |
|-----|--|--|---------------------------|-------------|--|--|--|--|
| 1 | Reduce the availability of drugs in our communities | Recorded number of drug offences | Tayside Police | Angus wide | 615 offences detected (432 possession, 183 supply) | Increase the number of detections in line with policing plan | Increase the number of detections in line with policing plan | Increase the number of detections in line with policing plan |
| 2 | Increase the safety of our roads in our urban areas | Recorded number of drivers detected for speeding in built up areas | Tayside Police | Angus wide | 442 drivers detected for offences | Increase the level of detections by 5% | Increase the level of detections by 5% | Increase the level of detections by 5% |
| 3 | Reduce the perception that drug misuse or dealing in our common place in our neighbourhoods | How common residents think there is drug misuse or dealing in their neighbourhood | Scottish Household Survey | Angus wide | 2005 survey to provide baseline | Level to be reduced by 5% | Level to be reduced by 5% | Level to be reduced by 5% |
| 4 | Reduce the belief by residents who consider that in view of all their anti social behaviour experiences, drug misuse or dealing has had the most negative impact on them | Number of residents who feel that from all of their anti social behaviour experiences, drug misuse or dealing has had the most negative impact on them | Scottish Household Survey | Angus wide | 2005 survey to provide baseline | Level to be reduced by 5% | Level to be reduced by 5% | Level to be reduced by 5% |

Core Indicator - Agencies Performance in Tackling Anti-social Behaviour

| Ref | Outcome | Indicator | Source of Data | Target Area | Baseline 2005 | Milestone/Target 2006 | Milestone/Target 2007 | Final Target 2008 |
|-----|--|---|---------------------------|-------------|---------------------------------|-----------------------------|-----------------------------|-----------------------------|
| 1 | Improve residents satisfaction with the police in dealing with anti social behaviour | Percentage of respondents who were satisfied with the way the police responded to the incident which had the most negative impact on their life (regardless of whether they were able to solve it) | Scottish Household Survey | Angus wide | 2005 survey to provide baseline | Level to be increased by 5% | Level to be increased by 5% | Level to be increased by 5% |
| 2 | Increase residents satisfaction levels with the way the council deals with anti social behaviour | Percentage of residents who are satisfied with the way Angus Council responded to the incident which had the most negative impact on their life (regardless of whether they were able to solve it) | Scottish Household Survey | Angus wide | 2005 survey to provide baseline | Level to be increased by 5% | Level to be increased by 5% | Level to be increased by 5% |
| 3 | Increase residents satisfaction levels with the way their housing association deals with anti social behaviour | Percentage of residents who are satisfied with the way their housing associations responded to the incident which had the most negative impact on their life (regardless of whether they were able to solve it) | Scottish Household Survey | Angus wide | 2005 survey to provide baseline | Level to be increased by 5% | Level to be increased by 5% | Level to be increased by 5% |

Table 2: OUTPUTS

- This table must be used to set out the key outputs - services/interventions/programmes that will help to achieve the outcomes in Table 1.
- The narrative is for illustration only - to show the type of information required in each of the boxes.
- The reference column should be used to show the link between outcomes and outputs.

Core Indicator - Disregard for Community or Personal Well-being

| Outcome Ref | Outputs | Lead Agency | Baseline | Milestone/ Target 2006 | Milestone/ Target 2007 | Milestone/ Target 2008 |
|-------------|---|--|---|---|---|---|
| 1(a) | Provision of drop-in facilities for young people | Angus Council/ Voluntary organisations | Eight Youth drop in centres throughout Angus, assisted financially through the Local Action Fund, provide structured activities regularly attended by 920 young people in 2004-2005 | Increase the number of youths accessing facilities by 10% | Increase the number of youths accessing facilities by 5% | Increase the number of youths accessing facilities by 5% |
| 1(b) | Engagement with young people by detached street workers and increased availability of diversionary activity | Angus Council | Street worker have contact with 14,030 young people | Increase contacts with young people by 5% and number of organised diversionary activities for youths by 5% | Increase contact with young people by 5% and increase number of organised events for youths by 5% | Increase contact with young people by 5% and increase number of organised events for youths by 5% |
| 1(c) | Structured activities for young people by leisure services targeting known hot spot areas (summer activities/midnight football) | Angus Council | Activities attracted 1858 of young people at leisure service facilities during 2004-2005 | Increase the number of youths engaged in activities by 10% | Increase the number of youths engaged in activities by 5% | Increase the number of youths engaged in activities by 5% |
| 1(d) | Effective deployment of community wardens to counter youth nuisance | Angus Council | 317 and 446 complaints in Forfar and Arbroath respectively | To reduce the reported incidents of youths causing annoyance by 10% | To reduce the reported incidents of youths causing annoyance by 5% | To be determined. |
| 1(e) | Introduction and effective deployment of Community Champions in ROA | Angus Council | Number of complaints of youths causing annoyance. Baseline to be established following launch of service. | If funding bids approved Community Champions to be employed and trained Service to be launched | Reduction in the number of youth nuisance complaints by 5% | To be determined. |
| 1(f) | Introduction and effective deployment of peripatetic warden service | Angus Council | Baseline to be established following launch of service | If funding bids approved two wardens to be employed and trained Service to be launched and baseline figure to be formulated | Reduce the level of youth nuisance calls by 5% | To be determined. |

Core Indicator - Disregard for Community or Personal Well-being (continued)

| Outcome Ref | Outputs | Lead Agency | Baseline | Milestone/ Target 2006 | Milestone/ Target 2007 | Milestone/ Target 2008 |
|-------------|--|------------------------------|--|--|--|---|
| 2(a) | Effective use of community mediation service in dealing with neighbour disputes | Angus Council | Pilot Mediation Service introduced in November 2004 | Extend service throughout Angus and increase referral rate | Increase the referral rate by 10% | Increase the referral rate by 10% |
| 2(b) | Effective intervention and enforcement by noise nuisance service | Angus Council | Baseline to be established following launch of service | Staff to be employed and training completed by September 2005 Service to be fully operational by October 2005 | Baseline to be established following evaluation of year 2005-2006 Increase number of notices and FPN's by 10% | Increase number of notices and FPN's by 10% |
| 2(c) | Introduction and use of early intervention meetings by Police and Housing officers | Tayside Police/Angus Council | Initiative currently operating in Forfar and Arbroath. Baseline to be established following extension of initiative to the whole of Angus | Protocols to be agreed regarding the exchange of information by September 2005 Joint training to be given to key staff. Initiative to be launched by December 2005 | Baseline to be established following evaluation of year 2005-2006 Increase the number of joint intervention meetings by 10% | Increase the number of Joint intervention meetings by 10% |
| 2(d) | Effective police response to identify hot spots through a focus group (including Community Intelligence Analyst) and the production of target packages | Tayside Police | Baseline to be established following launch of service | Group to be formed Processes to be agreed and implemented by July 2005 | Baseline to be established following evaluation of year 2005-2006 Increase the number of packages by 10% | Increase the number of packages by 10% |
| 3(a) | Effective deployment of community wardens | Angus Council | 41.5% of residents who were very worried and fairly worried about noisy neighbours or loud parties in their neighbourhood | Target 39.5% | Target 37.5% | To be determined. |
| 3(b) | Effective deployment and introduction of Community Champions in ROA | Angus Council | Baseline to be established following launch of service | If funding bids approved service to be launched. Community Safety Survey to be carried out by September 2005 to form baseline | To be determined. | To be determined. |

Core Indicator - Disregard for Community or Personal Well-being (continued)

| Outcome Ref | Outputs | Lead Agency | Baseline | Milestone/Target 2006 | Milestone/Target 2007 | Milestone/Target 2008 |
|-------------|--|------------------------------|---|--|---|---|
| 4(a) | Proactive policing and zero tolerance approach | Tayside Police | 194 individuals reported for breach of the peace during 2004-2005 | Effective use of FPN's as an alternative to reporting to PF - Baseline to be established during first year of introduction | Increase the proportion of cases dealt with by FPN as an alternative to PF by 10% | Increase the proportion of cases dealt with by FPN as an alternative to PF by 10% Positive intervention by |
| 4(b) | CCTV staff | Tayside Police | Number of incidents identified by CCTV personnel (not recorded at this time) | Baseline figure to be established to be following review of first year. | Increase the number of incidents identified by CCTV personnel by 5% | Increase the number of incidents identified by CCTV personnel by 5% |
| 4(c) | Effective intervention by Community Wardens | Angus Council | 179 and 379 reported disturbances in warden areas (Forfar and Arbroath respectively) | Reduce the number of reported disturbances by 10% | Reduce the number of reported disturbances by 5% | To be determined. |
| 5(a) | Effective use of mediation service in dealing with neighbour disputes | Angus Council | Pilot Mediation Service introduced in November 2004 | Extend service throughout Angus and establish higher referral rate | Increase the referral rate by 10% | Increase the referral rate by 10% |
| 5(b) | Introduction and use of early intervention meetings by Police and Housing officers | Tayside Police/Angus Council | Initiative currently operating in Forfar and Arbroath. Baseline to be established following extension of initiative to the whole of Angus | Protocols to be agreed regarding the exchange of information by September 2005 Joint training to be given to key staff. Initiative to be launched by December 2005 | Baseline to be established following evaluation of last year Increase the number of Joint intervention meetings by 10% | Increase the number of Joint intervention meetings by 10% |
| 5(c) | Effective policy for housing staff and guidance dealing with ASB issues | Angus Council | Baseline figure to be established following first year to be based on survey to establish victim satisfaction with complaints procedures. | Policy document to be introduced outlining required response by housing staff to complaints. Survey to be carried out. | Increase the level of satisfaction by 5% | Increase the level of satisfaction by 5% |

Core Indicator - Acts Directed at People

| Outcome Ref | Outputs | Lead Agency | Baseline | Milestone/Target 2006 | Milestone/Target 2007 | Milestone/Target 2008 |
|-------------|--|--------------------------------------|--|---|--|--|
| 1(a) | Effective policing and investigative activity | Tayside Police | 108 indecent and 93 violence crimes reported | Increase detection rate in line with policing plan | Increase detection rate in line with policing plan | Increase detection rate in line with policing plan |
| 1(b) | Delivery of crime prevention advice to local communities | Tayside Police | Number of presentations provided to individuals/community groups | Baseline figure to be established to be following review of first year. | Increase the number of presentations by 10% | Increase the number of presentations by 10% |
| 2(a) | Effective use of community warden scheme | Angus Council | 84.8% of residents who said they felt fairly safe or very safe in their neighbourhood when out during the day with friends and alone, 42.3% after dark | Target - 87% (during the day) 45% (after dark) | Target - 90% (during the day) 47.5% (after dark) | To be determined. |
| 2(b) | Effective implementation of Community Champions in ROA | Angus Council | Baseline to be established following implementation of service | If funding bid approved staff to be employed and service launched Community Safety Survey to be carried out to form baseline | To be determined. | To be determined. |
| 2(c) | Positive policing response to complaints of threats and intimidation | Tayside Police | 46 persons reported for making abusive, threatening phone calls/text messages | Increase the detection rate by 5% | Increase the detection rate by 5% | Increase the detection rate by 5% |
| 3(a) | Zero tolerance approach by Tayside Police and robust response to racist incidents | Tayside Police | 40 incidents reported to Tayside Police with 77.5% detection rate | Increase detection rate in line with policing plan | Increase detection rate in line with policing plan | Increase detection rate in line with policing plan |
| 3(b) | Community Liaison Officers providing support and advice to victims | Tayside Police | Number of visits made to victims of racial crime | Maintain level of support and crime prevention advice | Maintain level of support and crime prevention advice | Maintain level of support and crime prevention advice |
| 3(c) | Production of Racial Incident Multi-Agency Panel (RIMAP) Policy Statement and Working Practices document | Angus Community Planning Partnership | To be launched by September 2005 | Policy to be approved by members Policy to be published by September 2005 | Raise awareness of issues and increase referral rate by 5% | Raise awareness of issues and increase referral rate by 5% |
| 4(a) | Proactive policing response to reported crimes | Tayside Police | 213 reported crimes of housebreaking and attempted housebreaking in 2004-2005 | Reduction in the number of crimes in line with Policing Plan | Reduction in the number of crimes in line with Policing Plan | Reduction in the number of crimes in line with Policing Plan |

Core Indicator - Acts Directed at People (continued)

| Outcome Ref | Outputs | Lead Agency | Baseline | Milestone/ Target 2006 | Milestone/ Target 2007 | Milestone/ Target 2008 |
|-------------|--|---------------------|--|--|---|---|
| 4(b) | Referral of victims to Safe as Houses (SAH) scheme | Angus Care & Repair | 364 number of referrals made in 2004/5 | Increase the number of referrals to SAH by 5% | Increase the number of referrals to SAH by 5% | Increase the number of referrals to SAH by 5% |
| 4(c) | Effective deployment of Community Wardens to deter acts of housebreaking | Angus Council | 75 and 78 reported break-ins including attempts, thefts by opening lockfast premises and thefts in warden areas (Forfar and Arbroath respectively) | To reduce the level of relevant crimes by 10% | To reduce the level of crimes by 5% | To be determined. |
| 4(d) | Introduction of Community Champions as a visible deterrent in ROA | Angus Council | Number of reported break-ins, including attempts, thefts by opening lockfast premises and thefts in ROA | If funding bids approved Community Champions to be employed and trained Service to be launched | Reduction in level of relevant crimes by 5% | To be determined. |

Core Indicator - Environmental Damage

| Outcome Ref | Outputs | Lead Agency | Baseline | Milestone/Target 2006 | Milestone/Target 2007 | Milestone/Target 2008 |
|-------------|---|---|--|---|---|---|
| 1 (a) | Implementation of policing strategy to counter vandalism | Tayside Police | 2,010 crimes reported with 29.65% detection rate | Increase detection rate by 5% | Increase detection rate by 5% | Increase detection rate by 5% |
| 1 (b) | Engagement with young people by detached street workers and increased availability of diversionary activity | Angus Council | Street workers had 14,030 contacts with young people | Increase contacts with young people by 10% and number of organised diversionary activities by 10% | Increase contacts with young people by 5% and number of organised diversionary activities by 5% | Increase contacts with young people by 5% and number of organised diversionary activities by 5% |
| 1 (c) | Provision of drop-in facilities for young people | Angus Council/ Voluntary organisations | Eight drop-in centres provide a facility for 920 number of young people to engage in structured activities | Increase the number of youths accessing facilities by 10% | Increase the number of youths accessing facilities by 5% | Increase the number of youths accessing facilities by 5% |
| 1 (d) | Intervention by CCTV personnel | Tayside Police | Number of incidents identified by CCTV personnel (not recorded at this time) | Baseline figure established following review of first year | Maintain level | Maintain level |
| 1 (e) | Deterrent of Community Warden patrols | Angus Council | 277 instances of reported vandalism in Forfar and Arbroath | Reduce the level of vandalism by 10% | Reduce the level of vandalism by 5% | To be determined. |
| 1 (f) | Introduction of Community Champions and Peripatetic Wardens | Angus Council | Baseline in ROA to be ascertained | If funding bid approved staff to be employed and trained Service to be launched | Reduction in reported crimes by 5% | To be determined. |
| 2 (a) | Effective use of Dog Warden patrols in hot spot areas | Angus Council | 15 FPN's issued | Increase the number of FPN's issued by 5% | Increase the number of FPN's issued by 5% | Increase the number of FPN's issued by 5% |
| 2 (b) | Identification of offenders by use of CCTV | Tayside Police | Number of incidents identified by CCTV personnel (not recorded at this time) | Baseline figure established following review of first year | Maintain level of direction | Maintain level of direction |
| 3 (a) | Proactive engagement by Environmental Protection staff with offenders | Angus Council | Number of patrols and 10 FPN's issued | Increase the number of patrols by 10% | Increase the number of patrols by 10% | Increase the number of patrols by 10% |
| 3 (b) | Fast response to incidences of fly tipping and abandoned vehicles in our urban areas | Angus Council | Baseline to be established following evaluation of first year. | Policy for the removal hazardous vehicles and fly tipping material within 48 hours to be implemented. | Target to remove 80% of hazardous vehicles and fly tipping material within 48 hours | Target to remove 90% of hazardous vehicles and fly tipping material within 48 hours |

Core Indicator - Environmental Damage (continued)

| Outcome Ref | Outputs | Lead Agency | Baseline | Milestone/Target 2006 | Milestone/Target 2007 | Milestone/Target 2008 |
|-------------|---|---|---|---|---|---|
| 3(c) | Identification of offenders by use of CCTV | Tayside Police | Number of incidents identified by CCTV personnel (not recorded at this time) | Baseline figure established following review of first year | Maintain level of direction | Maintain level of direction |
| 3(d) | Effective deployment of Community Wardens | Angus Council | 66.5% of residents who are very worried and fairly worried about rubbish lying around their neighbourhood | Target - 64% | Target - 61.5% | To be determined |
| 4(a) | Delivery by school liaison officers of the good citizenship anti vandalism message | Tayside Police | 96 presentations carried out in schools | Maintain level of delivery | Maintain level of delivery | Maintain level of delivery |
| 4(b) | Engagement with young people by detached street workers and increased availability of diversionary activity | Angus Council | Street workers have had 14,030 contacts with young people | Increase contacts with young people by 10% and number of organised diversionary activities by 10% | Increase contacts with young people by 5% and number of organised diversionary activities by 5% | Increase contacts with young people by 5% and number of organised diversionary activities by 5% |
| 4(c) | Provision of drop-in facilities for young people | Angus Council/ Voluntary organisations | Eight drop-in centres provide a facility for 920 number of young people to engage in structured activities | Increase the number of youths accessing facilities by 10% | Increase the number of youths accessing facilities by 5% | Increase the number of youths accessing facilities by 5% |
| 4(d) | Checks to vacant council properties by Community Wardens | Angus Council | 610 visits carried out to vacant council property | Increase the level by 10% | Increase the level by 10% | Increase the level by 10% |
| 5(a) | Fast response and repair to minor incidents of vandalism | Angus Council | 125 number to the referrals to Fast Response to Vandalism programme. Current target is removal/repair with 5 days. | Increase the rate of referral by 10% Carry out 80% of repairs within 5 days | Increase the rate of referral by 10% Carry out 90% of repairs within 5 days | Increase the rate of referral by 10% Carry out 80% of repairs within 4 days |
| 5(b) | Successful deployment of Community Wardens | Angus Council | 70% residents felt that they were worried or fairly worried about vandalism, or damage to their property in their neighbourhood | Target - 67.5% | Target - 65% | To be determined |

Core Indicator - Misuse of Public Space

| Outcome Ref | Outputs | Lead Agency | Baseline | Milestone/Target 2006 | Milestone/Target 2007 | Milestone/Target 2008 |
|-------------|---|---------------------|---|---|--|--|
| 1(a) | Use of specialised unit dealing with drug offences | Tayside Police | 133 searches under warrant carried out during 2004/2005 | Increase the number of drug searches carried out by 5% | Increase the number of drug searches carried out by 5% | Increase the number of drug searches carried out by 5% |
| 1(b) | Pro-active response by local officers | Tayside Police | 642 persons reported to the Procurator Fiscal for drug offences | Increase in the number of persons reported for drug offences by 5% | Increase in the number of persons reported for drug offences by 5% | Increase in the number of persons reported for drug offences by 5% |
| 1(c) | Implementation of Community Champion in ROA | Angus Council | Number of recorded drug offences | If funding bid approved staff to be employed and trained Service to be launched | Reduction in the level of drug offences by 5% | To be determined. |
| 2(a) | Pro-active policing and a zero tolerance approach to antisocial driving | Tayside Police | 442 drivers detected for speeding in built up areas | Increase the number of detections by 5% Implementation of Seizure Policy Force wide | Increase the number of detections by 5% Number of seizures recorded/Notices issued to form baseline | Increase the number of detections by 5% Increase the number of seizures recorded/Notices issued by 5% |
| 2(b) | Provision of road safety advice to pupils in schools | Tayside Police | 2,954 pupils receiving road safety advice during 2004/2005 | Increase the number of pupils by 5% | Increase the number of pupils by 5% | Maintain the level |
| 2(c) | The delivery of cycle proficiency training to schoolchildren | Tayside Police | 571 children receiving cycle training in 2004/2005 | Increase the number by 5% | Increase the number by 5% | Maintain the level |
| 2(d) | Delivery of safe driving message to young adults | VOSA/Tayside Police | 500 persons attending events held by VOSA (Driving Ambition etc.) and Tayside Police | Increase the number of persons participating by 5% | Increase the number of persons participating by 5% | Increase the number of persons participating by 5% |
| 3(a) | Swift and effective response by local authority housing departments to evict known drug dealers | Angus Council | No evictions carried out during 2004/2005 | Introduce protocols between Housing/Tayside Police to identify convicted drug dealers as eviction targets | Baseline figure to be established following evaluation of first year | Increase the number of evictions by 10% |
| 3(b) | Reassurance provided by Community Wardens | Angus Council | 71.6% of residents who were very worried and fairly worried about people who have been drinking or using drugs in their neighbourhood | Target - 70% | Target - 68.5% | To be determined |

Core Indicator - Misuse of Public Space (continued)

| Outcome Ref | Outputs | Lead Agency | Baseline | Milestone/ Target 2006 | Milestone/ Target 2007 | Milestone/ Target 2008 |
|-------------|--|---------------|---|---|--|--|
| 3(c) | Successful implementation of Community Champions and peripatetic wardens | Angus Council | Baseline to be established following implementation | If funding bids approved staff to be employed and trained Service to be launched Community Safety Survey to take place within ROA following launch of Community Champions | Target - 68.5% | To be determined |
| 4(a) | Effective policy for housing staff and guidance dealing with ASB issues | Angus Council | Baseline figure to be established following first year to be based on survey to establish victim satisfaction with complaints procedures. | Policy document to be introduced outlining required response by housing staff to complaints. Survey to be carried out. | Increase the level of satisfaction by 5% | Increase the level of satisfaction by 5% |
| 4(b) | Provide reassurance to residents through Community Warden patrols | Angus Council | 356 number of contacts made by Community Wardens | Increase the number of contacts by 10% | Increase the number of contacts by 10% | Increase the number of contacts by 10% |

Core Indicator - Agencies Performance in Tackling Anti-social Behaviour

| Outcome Ref | Outputs | Lead Agency | Baseline | Milestone/Target 2006 | Milestone/Target 2007 | Milestone/Target 2008 |
|-------------|--|----------------|--|--|---|---|
| 1(a) | Number of referrals made by new Police ASB Focus group to sections | Tayside Police | Baseline to be established following launch of service | Group to be formed Processes to be agreed and implemented by July 2005 | Baseline to be established following evaluation of last year Increase the number of packages by 10% | Increase the number of packages by 10% |
| 1(b) | Usage and introduction of statutory tools provided by the Act (closure/dispersal/seizure notices and ASBO's on conviction) | Tayside Police | 1 closure notice granted during 2004/2005 | Operational Orders to be drafted and published in respect of Closure of Premises/ Dispersal/Noise Nuisance/Seizure by September 2005 Implement procedures in line with partner agencies (PF's) and formulate baseline | Increase usage of statutory provisions by 20% | Increase usage of statutory provisions by 10% |
| 1(c) | Attendance at early intervention meetings by local community officers | Tayside Police | Initiative currently operating in Forfar and Arbroath. Baseline to be established following extension of initiative to the whole of Angus | Protocols to be agreed regarding the exchange of information by September 2005 Joint training to be given to key staff. Initiative to be launched by December 2005 | Baseline to be established following evaluation of last year Increase the number of Joint intervention meetings by 10% | Increase the number of Joint intervention meetings by 10% |
| 2(a) | Effective policy for housing staff for dealing with ASB issues | Angus Council | Baseline figure to be established following first year to be based on survey to establish victim satisfaction with complaints procedures. | Policy document to be introduced outlining required response by housing staff to complaints. Survey to be carried out. | Increase the level of satisfaction by 5% | Increase the level of satisfaction by 5% |
| 2(b) | Effective use of Community Safety Team (proactive ASB Unit and Strategy Support Coordinator) | Angus Council | 28 investigations carried out by investigation officers in 2004/2005 | Increase the number of investigations by 20% | Increase the number of investigations by 20% | Increase the number of investigations by 10% |
| 2(c) | Increase supervisory capability of Community Wardens and ASB Investigative work by employing a ASB Co-ordinator | Angus Council | Baseline to be established following review of first year | If funding bid approved post to be advertised and filled. Training to be given. | Increase the level of investigations by 10% | Increase the level of investigations by 10% |

Core Indicator - Agencies Performance in Tackling Anti-social Behaviour (continued)

| Outcome Ref | Outputs | Lead Agency | Baseline | Milestone/Target 2006 | Milestone/Target 2007 | Milestone/Target 2008 |
|-------------|---|------------------------------|---|--|---|---|
| 2(d) | Effective use of mediation service | Angus Council | Pilot Mediation Service introduced in November 2004 | Extend service throughout Angus and establish higher referral rate | Increase the referral rate by 10% | Increase the referral rate by 10% |
| 2(e) | Usage of statutory tools provided by the Act (ASBO/ABA) | Angus Council | 3 ASBO's (2 interim/1 full) granted and 6 ABA's in 2004/2005 | Increase usage of statutory provisions by 20% | Increase usage of statutory provisions by 20% | Maintain level |
| 3(a) | Usage of statutory tools provided by the Act (ASBO/ABA) | Registered Social Landlords | 3 ASBO's (2 interim/1 full) granted | Increase usage of statutory provisions by 20% | Increase usage of statutory provisions by 20% | Maintain level |
| 3(b) | Effective intervention by Housing Association personnel | Registered Social Landlords | Number of early intervention visits to local residents | Increase the number of visits by 10% | Increase the number of meetings by 10% | Maintain level |
| 3(c) | Effective use of mediation service | Registered Social Landlords | Number of referrals made | Increase the number of referrals by 10% | Increase the number of referrals by 10% | Maintain level |
| 1-3 | Introduction of youth (12-15 years) ASB Strategy | Angus Council/Tayside Police | Policy to be drafted and introduced by July 2005 Proactive involvement of Youth Justice Assessor | Baseline figure to be established following evaluation of first year | Increase the level of referrals to the group by 5% | Increase the level of referrals to the group by 5% |
| 1-3 | Introduction of youth (12-15 years) ABA Policy | Angus Council/Tayside Police | Policy to be drafted and introduced by August 2005 Proactive involvement of Youth Justice Assessor | Baseline figure to be established following evaluation of first year | Increase the level of ABA's for young people by 10% | Increase the level of ABA's for young people by 10% |

Table 3: ANTISOCIAL BEHAVIOUR STRATEGY - SOURCES OF SCOTTISH EXECUTIVE FUNDING AND RECIPIENTS

- This table is intended to show the additional resources provided by the Scottish Executive that are being used to tackle antisocial behaviour and the recipient(s) of the funds.
- Columns 3-6 should be used to set out Scottish Executive funding directly available for tackling antisocial behaviour.
- Column 7 should be used to show resources from other Scottish Executive funding streams that are being used to deliver this output, for example the Community Regeneration Fund, the Community Safety Partnership Award Scheme; Youth Justice funding.
- Column 8 should be used to show resources from mainstream services that are being targeted to tackling antisocial behaviour, where this is possible.
- The narrative is for illustration only - to show the type of information required in each of the boxes.

Core Indicator - Disregard for Community or Personal Well-being

| Outcome Ref | Funding Recipient | Planned spend 2005/6 (ASB funding) | Planned Spend 2006/7 (ASB funding) | Planned Spend 2007/8 (ASB funding) | TOTAL £s (ASB funding) | Resources from other Executive sources (CRF; CSPAP; Youth Justice etc) | Mainstream resources allocated (where possible to identify) |
|---|---------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------|---|---|
| 1(a) Drop-in centres | Angus Council/Voluntary Organisations | | | | | £40,000 for 2005/06 from LAF | |
| 1(b) SAFE Streetworkers | Angus Council | | | | | £30,000 per annum 2005/2008 from Community Safety Partnership Award Programme | |
| 1(c) Youth Diversion | Angus Council | | | | | £20,000 for 2005/06 from Local Action Fund | |
| 1(d) Community Wardens | Angus Council | 190,000 | 200,000 | 210,000 | 600,000 | | |
| 1(e) Community Champions | Angus Council | | | | | £112,500 of ROA funding | |
| 1(f) Peripatetic Wardens | Angus Council | | | | | | Mainstream funding |
| 2(a) Community Mediation Service | Angus Council | 65,000 | 68,000 | 75,000 | 208,000 | | |
| 2(b) Noise Nuisance Unit | Angus Council | 134,000 | 134,000 | | 268,000 | | |
| 2(c) Early Intervention | | | | | | | Mainstream funding |
| 2(d) ASB Group (Community Intelligence Analyst) | Tayside Police | 18,000 | 19,000 | 20,500 | 57,500 | | |

Core Indicator - Disregard for Community or Personal Well-being (continued)

| Outcome Ref | Funding Recipient | Planned spend 2005/6 (ASB funding) | Planned Spend 2006/7 (ASB funding) | Planned Spend 2007/8 (ASB funding) | TOTAL £s (ASB funding) | Resources from other Executive sources (CRF; CSPAP; Youth Justice etc) | Mainstream resources allocated (where possible to identify) |
|-----------------------------------|-------------------|------------------------------------|------------------------------------|------------------------------------|------------------------|--|---|
| 3(a) Community Safety Survey | | | | | | Cost not yet ascertained | |
| 4(d) CCTV | | | | | | | Mainstream funding |
| 5(b) Early Intervention | | | | | | | Mainstream funding |
| 5(c) Housing Visitor Intervention | | | | | | | Mainstream funding |

Core Indicator - Acts Directed at People

| Outcome Ref | Funding Recipient | Planned spend 2005/6 (ASB funding) | Planned Spend 2006/7 (ASB funding) | Planned Spend 2007/8 (ASB funding) | TOTAL £s (ASB funding) | Resources from other Executive sources (CRF; CSPAP; Youth Justice etc) | Mainstream resources allocated (where possible to identify) |
|------------------------------|-------------------|------------------------------------|------------------------------------|------------------------------------|------------------------|---|---|
| 1(b) Crime prevention advice | | | | | | | Mainstream funding |
| 3(b) CLO support | | | | | | | Mainstream funding |
| 4(b) Safe as Houses | | | | | | £40,000 per annum 2005/2008 from Community Safety Partnership Award Programme | |

Core Indicator - Environmental Damage

| Outcome Ref | Funding Recipient | Planned spend 2005/6 (ASB funding) | Planned Spend 2006/7 (ASB funding) | Planned Spend 2007/8 (ASB funding) | TOTAL £s (ASB funding) | Resources from other Executive sources (CRF; CSPAP; Youth Justice etc) | Mainstream resources allocated (where possible to identify) |
|---------------------------------|-------------------|------------------------------------|------------------------------------|------------------------------------|------------------------|--|---|
| 1(a) Vandalism Strategy | | | | | | | Mainstream funding |
| 2(a) Dog Warden | | | | | | | Mainstream funding |
| 2(b) CCTV | | | | | | | Mainstream funding |
| 3(a) Litter patrols | | | | | | | Mainstream funding |
| 3(b) Fly tipping | | | | | | | Mainstream funding |
| 4(a) School Liaison | | | | | | | Mainstream funding |
| 5(a) Fast Response to Vandalism | Angus Council | | | | | £2,500 per annum over 2005/2008 through Community Safety Partnership Award Programme | Mainstream funding |

Core Indicator - Environmental Damage

| Outcome Ref | Funding Recipient | Planned spend 2005/6 (ASB funding) | Planned Spend 2006/7 (ASB funding) | Planned Spend 2007/8 (ASB funding) | TOTAL £s (ASB funding) | Resources from other Executive sources (CRF; CSPAP; Youth Justice etc) | Mainstream resources allocated (where possible to identify) |
|----------------------------|-------------------|------------------------------------|------------------------------------|------------------------------------|------------------------|--|---|
| 1(a) Specialised Drug Unit | | | | | | | Mainstream funding |
| 2(b) Road Safety | | | | | | | Mainstream funding |
| 2(c) Cycle Training | | | | | | | Mainstream funding |
| 2(d) Driving Message | | | | | | | Mainstream funding |
| 3(a) Eviction Procedures | | | | | | | Mainstream funding |
| 5(a) Housing Response | | | | | | | Mainstream funding |

Core Indicator - Agency Performance in Tackling Anti Social Behaviour

| Outcome Ref | Funding Recipient | Planned spend 2005/6 (ASB funding) | Planned Spend 2006/7 (ASB funding) | Planned Spend 2007/8 (ASB funding) | TOTAL £s (ASB funding) | Resources from other Executive sources (CRF; CSPAP; Youth Justice etc) | Mainstream resources allocated (where possible to identify) |
|---|-------------------|------------------------------------|------------------------------------|------------------------------------|------------------------|--|---|
| 2(b) Community Safety Team (ASB Unit and Strategy Support Co-ordinator) | Angus Council | 142,000 | 149,000 | 157,000 | 448,000 | | |
| 2(c) ASB Co-ordinator | Angus Council | nil | 30,000 | 32,000 | 62,000 | | |
| 1-3 Youth Justice Assessor | Tayside Police | 18,000 | 19,000 | 20,500 | 57,500 | | |
| 1-3 ASBO's (12-15 years) | Angus Council | | | | | 26,000 - Restorative Justice 34,000 - ASBO's 26,000 - Implementation of national standards for 2004/2005 Youth Justice/ASB Funding | |

Table 4: Antisocial Behaviour Outcome Agreement - Output Risk Assessment

Core Indicator - Disregard for Community or Personal Well-being

| Output Ref | Risk identified/assumptions made | Risk reduction strategy |
|--|--|---|
| 1(a) Drop in centres | <ul style="list-style-type: none"> Limited uptake to date by youths with annual rise in numbers about 2% No. of facilities not covering every burgh in Angus | <ul style="list-style-type: none"> Financial support through LAF assisting organisations with running costs ensures access to facilities and sustainability Community Education examining feasibility of new facility at Kirriemuir |
| 1(b) Streetworkers | <ul style="list-style-type: none"> Current vacancies for both SAFE streetworker posts | <ul style="list-style-type: none"> Posts to be advertised following confirmation of Community Safety Partnership Award Programme |
| 1(c) Summer Activities/Midnight Football | <ul style="list-style-type: none"> Midnight Football limited to Arbroath and Forfar Insufficient planning for events with little by way of publicity | <ul style="list-style-type: none"> Use of Community Intelligence Analyst to target 'hot spot' areas during holiday periods. Events to be publicised |
| 1(d) Community Wardens | <ul style="list-style-type: none"> Community Champions not yet in post Limited integration with local community with current wardens | <ul style="list-style-type: none"> Posts for Community Champions to be advertised Integration to continue as warden scheme matures Programme of ongoing training for wardens currently in post |
| 2(a) Mediation | <ul style="list-style-type: none"> Current service limited to three burghs (Arbroath/Brechin and Montrose) Service provision not yet evaluated | <ul style="list-style-type: none"> Service to roll out Angus-wide following evaluation of pilot |
| 2(b) Noise Nuisance Unit | <ul style="list-style-type: none"> New service with inexperienced staff Limited number of personnel | <ul style="list-style-type: none"> Training to be given and service to mature in time |
| 2(c) Intervention Meetings | <ul style="list-style-type: none"> Protocols to be developed prior to introduction | <ul style="list-style-type: none"> Sharing of information protocol to be agreed and Joint training to be given prior to introduction |
| 3(b) Housing Officer Intervention | <ul style="list-style-type: none"> New policy and procedures to be adopted by staff | <ul style="list-style-type: none"> Training programme ongoing |
| 4(b) CCTV | <ul style="list-style-type: none"> CCTV limited to confined areas Limited police resources to intervene timeously | <ul style="list-style-type: none"> Proactive use of mobile CCTV facility |

Core Indicator - Acts Directed at People

| Output Ref | Risk identified/assumptions made | Risk reduction strategy |
|-----------------------------|---|--|
| 2(c) Phone call/txt threats | <ul style="list-style-type: none"> Covert nature of crime difficult to detect | <ul style="list-style-type: none"> Effective policing and detection |
| 3(a) Racist crimes | <ul style="list-style-type: none"> Heightened awareness could lead to increased reporting of crime | <ul style="list-style-type: none"> Focussed review of crimes to maximise detections |

Core Indicator - Environmental Damage

| Output Ref | Risk identified/assumptions made | Risk reduction strategy |
|------------------|---|---|
| 3(b) Fly Tipping | <ul style="list-style-type: none"> Policy newly introduced and required resources and structures to be implemented | <ul style="list-style-type: none"> Policy to be introduced and training to be provided |

Core Indicator - Acts Directed at People

| Output Ref | Risk identified/assumptions made | Risk reduction strategy |
|--|---|--|
| 2(c) Staffing - Community Safety Team | <ul style="list-style-type: none"> Posts currently vacant | <ul style="list-style-type: none"> Posts to be filled so that optimum effectiveness is maintained |
| 1-3 12-15 year old ASB Strategy/ABA policy | <ul style="list-style-type: none"> New strategies for implementation | <ul style="list-style-type: none"> Training to be provided and policy implemented |

