

Angus Profile

Socio-Economic Profile

Angus has an estimated population of 109,840 (1999 mid year estimate), 2.1% of the Scottish population. It extends to 218,148 hectares (roughly 842 square miles), which is some 2.8% of the land area of Scotland. Of that area, some 2% is developed compared with 2.5% for Scotland as a whole. The population density is 5 persons per 10 hectares, compared to the Scottish average of 6.6. Most of the population, approximately 80,000, or 73%, live within the seven main towns. The remote glens have a very sparse population. Whilst the population increased by almost 2% between 1991 and 1996, the most recent trend (1996-1999) has shown a slight decrease of 0.9% resulting in the present total of 109,840.

The population of Angus is projected to decrease slightly with a year 2011 projection of 108,771 representing a decrease of 0.97% from 1999, slightly greater than the trend for Scotland as a whole where the population is projected to decrease from 5,120,000 in 1998 to 5,087,269 in 2011, down 0.6%.

The distinctive features of the Angus economy are its relatively high employment in primary industries (forestry, fishing, agriculture) and in manufacturing (secondary) which jointly account for 23% of jobs compared with 17% for Scotland. Conversely, Angus has a relatively lower percentage of employment in the service (tertiary) sector.

Employment Structure 1999

	Primary	Manufacturing	Construction	Services
Angus	4%	19%	9%	68%
Scotland	2%	15%	8%	75%

Source: 1999 Annual Business Inquiry.

Unemployment at June 2001 for Angus was 4.7% with Scotland at 4.2%. The former Arbroath Travel to Work area was third highest of 60 former TTWAs with a rate of 7.4%.

Angus Profile

continued

Angus in Comparison - Based on Estimates 1999/2000, 2000/2001 and 2001/2002

This table shows how Angus Council expenditure, tax levels etc. compare in general terms. Again comparisons are given with neighbouring authorities and the Scottish average where relevant.

	Angus			Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
	2001/2002	2000/2001	1999/2000	2000/01	2000/01	2000/01	2000/01
Council Tax	£821	£771	£734	£1,056	£795	£777	£886
Area (hectares)	218,148	218,148	218,148	6,515	531,146	631,787	
Population	109,180	109,840	110,070	144,430	134,030	227,440	5,119,082
	£000	£000	£000	£000	£000	£000	£000
Expenditure	149,668	139,240	136,348	226,728	172,417	283,121	7,183,835
Plus Restoration of balances	0	575	200	0	0	0	15,954
Less Specific Grant	11,516	10,124	9,349	18,156	12,511	17,762	539,038
Net Expenditure	138,152	129,691	127,199	208,572	159,906	265,359	6,660,751
Financed by:							
NDRI/RSG	106,609	100,417	99,445	160,418	117,781	198,830	5,070,327
Council Tax	30,748	28,614	27,094	48,154	41,425	65,629	1,552,340
Use of balances	95	0	0	0	0	0	26,916
Surplus local tax income	700	660	660	0	700	900	11,168
	138,152	129,691	127,199	208,572	159,906	265,359	6,660,751
	£	£	£	£	£	£	£
Expenditure per head of population	1,371	1,273	1,240	1,569	1,286	1,245	1,406
Income per head of population:							
Specific grants	106	92	85	125	93	78	105
NDRI/RSG	976	914	903	1,111	879	874	991
Council Tax	282	261	246	333	309	289	303
Use of balances	1	0	0	0	0	0	5
Surplus local tax income	6	6	6	0	5	4	2
	1,371	1,273	1,240	1,569	1,286	1,245	1,406

NDRI is the Non-domestic rate income, a rate levied at national level on business premises.

RSG (Revenue Support Grant) is grant support provided by the government to all councils to help fund general expenditure.

Council Wide

Sickness Absence

The number of days lost through sickness absence expressed as a percentage of the total working days available for the following groups of staff:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Chief officers, administrative, professional, technical and clerical employees	2000/01	4.0%				
	1999/00	4.3%	4.7%	4.3%	5.2%	4.8%
Craft and manual employees	2000/01	5.1%				
	1999/00	6.7%	6.3%	7.4%	6.6%	6.4%
Teachers	2000/01	3.7%				
	1999/00	3.7%	4.6%	4.7%	3.3%	3.9%

Complaints

The number of complaints accepted for enquiry by the Ombudsman:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Which resulted in a local settlement	2000/01	2				
	1999/00	5	2	0	2	4
Which were classified as maladministration	2000/01	0				
	1999/00	0	1	1	0	0

Equal Opportunities

The number and percentage of employees in each of the following staff salary bands* who are women:

		2000/01					
		Salary band A		Salary band B		Salary band C	
		Number	%	Number	%	Number	%
Chief Officials		5	10.2%	0	0%	0	0%
Local government and craft employees		14	31.1%	159	43.8%	2,116	73.7%
Teachers		57	57.0%	972	77.1%	0	0%

This has been introduced as a new indicator

*As at 31 March, 2001:
 Salary band A = £34,242 and above
 Salary band B = £21,036 - £33,483
 Salary band C = up to £20,397

Council Wide

continued

Litigation Claims

The number and value of successful litigation actions against the authority settled in the financial year in respect of the following services:

			Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
HOUSING: PER 10,000 COUNCIL DWELLINGS							
Number	2000/01		1				
	1999/00		0	1.9	0	0	2.4
Value	2000/01		£1,227				
	1999/00		£0	£8,328	£0	£0	£4,733
ROADS: PER 10,000 POPULATION							
Number	2000/01		0				
	1999/00		0.1	0.1	0	0	0.9
Value	2000/01		£0				
	1999/00		£580	£492	£0	£9,233	£1,297
ALL OTHER SERVICES (EXCL. POLICE & FIRE): PER 10,000 POPULATION							
Number	2000/01		0.2				
	1999/00		0.1	1.5	0	0	0.3
Value	2000/01		£22,806				
	1999/00		£700	£19,788	£0	£778	£2,120

Contract Services

This is the council's direct service arm, which employs a variety of staff, mainly in manual work. They have won the contracts for ground maintenance, street cleaning, refuse collection, building cleaning, vehicle maintenance and leisure management, services which are provided throughout the area. They also carry out the waste management activities for the council.

	Staff	Revenue Expenditure £m	Capital
2000/01	527	£10.45	0
1999/00	550	£10.12	0
1998/99	540	£10.26	0

Performance

- leisure facilities were provided 7 days a week for 361 days of the year
- our leisure facilities attracted over 1.3 million users
- some 150 playground sites were maintained
- almost 70,000 tonnes of rubbish and waste was disposed of
- 130,000 kilometres of road were cleaned
- we emptied over 2.5 million household waste bins, assisting 104,000 wheel-outs for the infirm
- over 4.7 million square metres of grass was maintained
- over 300,000 bedding plants were planted
- staff emptied over 1,750 litter bins and 946 dog waste bins and cleaned five national winning superloos, 25 public buildings and eight libraries and museums every week
- Montrose superloo was a national triple winner

Refuse Collection

The gross cost of:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Collection (combined domestic, commercial and domestic bulky uplift) per premise	2000/01	£36.19			
	1999/00	£35.97	£53.22	£49.43	£34.58
Disposal per premise*	2000/01	£37.16			

*This has been introduced as a new indicator

Contract Services

continued

Special uplift service for bulky domestic refuse (in working days):

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Council's target response time	2000/01	5				
	1999/00	5	3	5	Central - 5 North - 3	
	1998/99	5	3	5	Central - 5 North - 3	
% of uplifts completed within the council's target response time	2000/01	94.2%				
	1999/00	94.9%	97.7%	97.3%	Central - 96.1% North - 98.6%	90.1%
	1998/99	97.1%	97.7%	97.4%	Central - 99.1% North - 94.7%	91.0%
% of uplifts completed within 5 working days which is the national benchmark	2000/01	94.2%				
	1999/00	94.9%	99.0%	97.3%	Central - 96.1% North - 100%	84.2%
	1998/99	97.1%	98.9%	97.4%	Central - 99.1% North - 100%	87.3%

The number of household waste collections which were missed, per 100,000 collections, during the periods:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
May to September	2000/01	13				
	1999/00	12	37	46	1	53
April and October to March	2000/01	17				
	1999/00	15	31	34	1	44

Refuse Recycling

The amount of household waste per household collected by the authority that was disposed of by the following methods:

TONNES PER HOUSEHOLD		Angus	Dundee	Perth & Kinross	Aberdeenshire
Used for recovery of heat, power and other energy sources	2000/01	0.205			
	1999/00	0.130	0.350	0.0042	0
Composted by the authority	2000/01	0.059			
	1999/00	0.070	0.040	0.0901	0
Other recycling or recovery methods	2000/01	0.070			
	1999/00	0.060	0.040	0.0518	0.059
Landfill	2000/01	0.541			
	1999/00	0.680	0.500	0.7643	0.995
Other disposal methods	2000/01	0			
	1999/00	0.025	0	0	0
Total	2000/01	0.875			
	1999/00	0.965	0.930	0.9104	1.054

The amount of household waste per household collected by the authority that was disposed of by the following methods expressed as a percentage:

TONNES PER HOUSEHOLD		Angus	Dundee	Perth & Kinross	Aberdeenshire
Used for recovery of heat, power and other energy sources	2000/01	23.4%			
	1999/00	13.5%	37.6%	0.5%	0%
Composted by the authority	2000/01	6.7%			
	1999/00	7.3%	4.3%	9.9%	0%
Other recycling or recovery methods	2000/01	8.0%			
	1999/00	6.2%	4.3%	5.7%	5.6%
Landfill	2000/01	61.8%			
	1999/00	70.5%	53.8%	84.0%	94.4%
Other disposal methods	2000/01	0%			
	1999/00	2.6%	0%	0%	0%

The amount of commercial and industrial waste per premise collected by the authority that was disposed of by the following methods:

	2000/01	
	Tonnes per premise	Tonnes per premise as a %
Used for recovery of heat, power and other energy sources	1.092	23.6%
Composted by the authority	0	0%
Other recycling or recovery methods	0.684	14.8%
Landfill	2.852	61.6%
Other disposal methods	0	0%
Total	4.628	100%

This has been introduced as a new indicator

Cultural Services

There is a small headquarters staff in Forfar and other employees work in libraries and museums throughout the area.

	Staff	Revenue Expenditure £m	Capital
2000/01	103	£3.20	£200,000
1999/00	110	£3.02	£21,000
1998/99	109	£3.07	£1,000

Performance

- we operated seven full-time libraries, four part-time libraries and two mobiles for the rural areas which provided almost 330,000 books and audio visual items to 35,000 members and loaned over 1 million items to library customers - that's nearly ten items to each resident of Angus per year!
- Arbroath, Brechin, Forfar and Montrose museums were visited by over 58,723 people
- the Meffan hosted 20 exhibitions which attracted over 21,000 visitors
- the Archives Centre extended its public enquiry space and successfully promoted a Millennium Diary project
- a Learning Centre was opened in May 2000 in Carnoustie library and by the end of the year 700 members had joined and 5,000 sessions had been booked
- a Summer Reading Scheme for children was held in all full-time libraries in which over 650 children participated, each receiving medals at local award ceremonies
- we delivered a diverse and busy arts and events programme and developed a marketing strategy including radio and television advertising and enhanced brochure distribution
- the programme of casting William Lamb sculptures in bronze continued with the production of The Minesweeper, Bill the Smith, Ferryden Fishwives and the remaining 18 maquettes
- a traditional music directory was published which listed over 200 separate entries relating to traditional music activity in Angus. The interest in the directory was capitalised upon by promoting the popular Angus Folk sessions which ran in October and November 2000
- our partnership with Tayside Health Board to give an early reading pack to every child born in Angus continued through the BookStart scheme

Libraries

Processing Time

The average time taken to satisfy book requests:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
2000/01	17 days				
1999/00	16 days	13 days	24 days	50 days	25 days
1998/99	16 days	13 days	21 days	38 days	26 days

Expenditure

Total library staff costs:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Per item issued	2000/01	£0.69				
	1999/00	£0.65	£1.39	£0.79	£1.02	£1.14
	1998/99	£0.69	£1.33	£0.71	£0.93	£1.03
Per visit	2000/01	£1.06				
	1999/00	£1.03	£1.25	£1.03	£1.77	£1.57
	1998/99	£0.94	£1.25	£0.92	£1.47	£1.49

EXPENDITURE PER 1,000 POPULATION		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Book lending stock; fiction	2000/01	£959				
	1999/00	£1,496	£1,179	£948	£650	£1,122
	1998/99	£1,074	£1,218	£975	£717	£1,185
Book lending stock; non-fiction	2000/01	£818				
	1999/00	£1,118	£663	£988	£462	£710
	1998/99	£812	£593	£853	£509	£733
Audio-visual and other lending material	2000/01	£559				
	1999/00	£512	£264	£377	£376	£356
	1998/99	£341	£252	£356	£231	£380
Reference stock - books and printed materials*	2000/01	£167				
Reference stock - electronic materials*	2000/01	£13				
Reference stock	1999/00	£236	£489	£135	£65	£276
	1998/99	£220	£478	£173	£87	£280

* Expenditure on reference stock was split for 2000/01

Stock Turnover

Changes in library stock: Adult lending stock of book and audio-visual material:

PER 1,000 POPULATION		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Total stock at start of year	2000/01	2,287				
	1999/00	2,291	2,147	2,001	1,767	2,083
	1998/99	2,281	2,032	2,261	2,185	2,111
Recommended national target number of additions	2000/01	280				
	1999/00	280	280	280	280	280
Actual additions	2000/01	188				
	1999/00	254	161	158	147	187
Withdrawals	2000/01	231				
	1999/00	264	151	210	147	208
	1998/99	221	193	223	103	204
Stock at year end	2000/01	2,244				
	1999/00	2,282	2,157	1,949	1,767	2,061

Cultural Services

continued

Changes in library stock: Children's and teenage lending stock of book and audio-visual material:

PER 1,000 POPULATION		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Total stock at start of year	2000/01	629				
	1999/00	613	748	762	691	790
	1998/99	607	645	767	758	761
Recommended national target number of additions	2000/01	100				
	1999/00	100	100	100	100	100
Actual additions	2000/01	72				
	1999/00	89	91	46	59	92
Withdrawals	2000/01	58				
	1999/00	74	35	74	39	74
	1998/99	72	66	60	24	68
Stock at year end	2000/01	642				
	1999/00	628	805	735	710	809

Use of Libraries

Borrowers from public libraries:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Borrowers as a % of the resident population	2000/01	32.3%				
	1999/00	33.2%	26.5%	48.2%	34.3%	31.4%
	1998/99	52.9%	33.3%	52.5%	Not reported	33.5%
Average number of issues per borrower	2000/01	30.1				
	1999/00	31.3	29.4	20.5	20.0	29.6
	1998/99	17.7	24.0	20.1	Not reported	30.1

Museums

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
The number of museums operated by or financially supported by the council	2000/01	9				
	1999/00	9	5	7	17	7
% of these which are registered under the Museum & Galleries Commission registration scheme	2000/01	66.7%				
	1999/00	89.0%	100%	86.0%	59.0%	69.0%

Education

This is the largest of all the services, with some 47% of the total council staff, of whom, 1,407 are teachers.

	Staff	Revenue Expenditure £m	Capital £m
2000/01	2,238	£72.80	£2.76
1999/00	2,192	£65.96	£2.9
1998/99	2,043	£60.16	£2.9

Performance

- there were 61 primary schools with some 9,315 pupils, aged between five and 12 years
- there were also eight secondary schools with some 7,208 pupils, from 12 to 18 years. Special educational needs were specifically catered for in 11 primary schools. All secondary schools and one nursery school provide specialised support for children with special needs
- nursery education was provided in 45 primary schools and one nursery school for 3-5 year olds
- over 1,448 children attended nursery classes managed by the council
- there were 44 school boards
- there were ten community education bases catering for 6,300 participants
- there was one residential centre. A total of 567 participated in evening and weekend programmes
- free transport was provided for 2,066 pupils entitled to such transport plus a further 164 concessions
- 91 school crossing patrols were provided
- clothing cheques were provided for 3,789 pupils
- 84 applicants received grant-aid through the community education service

Pre-School Experience

The percentage of children who received government grant-aided education from council, private, independent and voluntary sector providers, who are:

i) Children in their pre-school year:

PROVIDERS		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Council	2000/01	83.4%				
	1999/00	82.4%	88.1%	77.9%	80.2%	79.3%
Private	2000/01	8.5%				
	1999/00	7.0%	11.9%	15.5%	8.0%	8.6%
Independent	2000/01	0%				
	1999/00	0.5%	0%	2.6%	1.5%	1.1%
Voluntary	2000/01	6.1%				
	1999/00	4.2%	0%	4.0%	10.3%	8.2%
Total	2000/01	97.9%				
	1999/00	94.0%	100%	100%	100%	97.2%

Education

continued

ii) 3-year-olds in the year before their pre-school year:

PROVIDERS		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Council	2000/01	48.6%				
	1999/00	36.9%	69.3%	37.8%	9.4%	45.3%
Private	2000/01	10.4%				
	1999/00	15.6%	25.2%	20.4%	19.0%	14.9%
Independent	2000/01	0%				
	1999/00	1.1%	0%	1.5%	0.8%	0.8%
Voluntary	2000/01	24.2%				
	1999/00	26.5%	3.2%	3.4%	48.2%	17.3%
Total	2000/01	83.3%				
	1999/00	80.2%	97.5%	63.1%	77.4%	78.3%

The percentage of these grant-aided children who received fewer than five education sessions per week during the period they were eligible:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Children in their pre-school year	2000/01	4.9%				
	1999/00	3.2%	0.8%	0%	1.8%	4.6%
3-year-olds in the year before the pre-school year	2000/01	28.3%				
	1999/00	30.6%	7.3%	0%	62.0%	34.5%

Primary Schools

The percentage of classes which fall within the following bands:

NUMBER OF PUPILS		Angus		Dundee		Perth & Kinross		Aberdeenshire	
15 or less	2000/01	0.8%	8.5%						
	1999/00	0.5%	8.3%	1.1%	0.4%	1.5%	5.5%	1.8%	6.6%
	1998/99	0.5%	8.3%	0.4%	0%	1.3%	5.7%	0.7%	6.5%
16 - 20	2000/01	5.7%	9.0%						
	1999/00	2.9%	7.0%	14.7%	1.1%	6.8%	9.3%	4.7%	11.2%
	1998/99	3.4%	7.8%	7.6%	2.0%	7.5%	12.1%	5.7%	10.8%
21 - 25	2000/01	22.9%	12.9%						
	1999/00	22.1%	17.4%	26.8%	8.6%	20.8%	18.8%	16.0%	26.4%
	1998/99	20.6%	16.1%	25.9%	12.2%	17.4%	15.2%	14.4%	25.6%
26 - 30	2000/01	32.4%	0.8%						
	1999/00	31.0%	0.5%	34.6%	0%	23.6%	0%	26.3%	0.3%
	1998/99	31.0%	0.5%	31.5%	0%	25.5%	0.2%	26.2%	0.4%
31 - 33	2000/01	6.9%	0%						
	1999/00	9.6%	0%	12.7%	0%	13.0%	0%	6.5%	0%
	1998/99	11.5%	0%	20.2%	0%	15.2%	0%	9.5%	0.1%
34 or more	2000/01	0.3%	0%						
	1999/00	0.5%	0%	0%	0%	0.7%	0%	0.1%	0%
	1998/99	0.3%	0%	0.2%	0%	0%	0%	0.1%	0%

Single-year classes
 Composite classes

The percentage of classes with P1 to P3 pupils in which the number of pupils falls within the following bands:

NUMBER OF PUPILS		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
15 or less	2000/01	11.6%				
	1999/00	10.1%	2.9%	10.0%	10.0%	10.0%
16 - 20	2000/01	16.6%				
	1999/00	11.8%	21.5%	16.8%	15.9%	15.6%
21 - 25	2000/01	39.8%				
	1999/00	43.3%	43.5%	44.5%	46.1%	38.8%
26 - 30	2000/01	29.8%				
	1999/00	28.1%	29.2%	20.9%	24.2%	28.6%
31 - 33	2000/01	2.2%				
	1999/00	6.7%	2.9%	7.3%	3.8%	7.0%
34 or more	2000/01	0%				
	1999/00	0%	0%	0.5%	0%	0.1%

The total number of primary school classes of each type:

		Angus	Dundee	Perth & Kinross	Aberdeenshire
Single-year	2000/01	268			
	1999/00	256	416	301	503
	1998/99	258	395	304	510
Composite	2000/01	121			
	1999/00	128	47	152	405
	1998/99	126	65	151	392
Classes with P1 to P3 pupils	2000/01	181			
	1999/00	178	209	220	421

The average number of children per primary school class:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
2000/01		23.9				
1999/00		24.3	25.3	23.9	23.5	24.2

Education

continued

Occupancy: the percentage of schools where the ratio of pupils to places is:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
40% or less	2000/01	13.1%				
	1999/00	9.7%	4.9%	10.4%	3.8%	8.4%
	1998/99	12.9%	7.3%	10.4%	5.7%	7.2%
41 - 60%	2000/01	16.4%				
	1999/00	24.2%	31.7%	16.9%	14.0%	21.9%
	1998/99	19.4%	31.7%	20.8%	10.8%	21.0%
61 - 80%	2000/01	37.7%				
	1999/00	30.6%	31.7%	27.3%	26.1%	34.4%
	1998/99	33.9%	29.3%	19.5%	29.1%	36.5%
81 - 100%	2000/01	27.9%				
	1999/00	30.6%	22.0%	27.3%	26.8%	28.9%
	1998/99*	33.9%	31.7%	49.4%	54.4%	35.3%
101% or more	2000/01	4.9%				
	1999/00	4.8%	9.8%	18.2%	29.3%	6.4%

* Reflects 81% or more

The total number of primary schools:

	Angus	Dundee	Perth & Kinross	Aberdeenshire
2000/01	61			
1999/00	62	41	77	157
1998/99	62	41	77	158

Secondary Schools

Occupancy: the percentage of schools where the ratio of pupils to places is:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
40% or less	2000/01	0%				
	1999/00	0%	0%	0%	0%	3.7%
	1998/99	0%	0%	0%	0%	3.7%
41 - 60%	2000/01	12.5%				
	1999/00	12.5%	20.0%	0%	0%	11.1%
	1998/99	12.5%	20.0%	0%	0%	10.9%
61 - 80%	2000/01	25.0%				
	1999/00	25.0%	30.0%	20.0%	0%	33.9%
	1998/99	25.0%	40.0%	10.0%	0%	35.3%
81 - 100%	2000/01	62.5%				
	1999/00	50.0%	40.0%	20.0%	43.8%	35.8%
	1998/99*	62.5%	40.0%	90.0%	100%	50.2%
101% or more	2000/01	0%				
	1999/00	12.5%	10.0%	60.0%	56.3%	15.5%

* Reflects 81% or more

The total number of secondary schools:

	Angus	Dundee	Perth & Kinross	Aberdeenshire
2000/01	8			
1999/00	8	10	10	16
1998/99	8	10	10	16

Special Educational Needs

The percentage of special educational needs assessments completed in the following time bands:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE	
Up to 18 weeks	2000/01	61.8%				
	1999/00	52.9%	18.8%	68.1%	11.6%	27.3%
19 - 26 weeks	2000/01	26.5%				
	1999/00	47.1%	25.0%	25.5%	20.0%	22.9%
27 - 39 weeks	2000/01	5.9%				
	1999/00	0%	25.0%	4.3%	24.2%	28.6%
40 - 52 weeks	2000/01	2.9%				
	1999/00	0%	18.8%	2.1%	18.9%	12.7%
More than 1 year	2000/01	2.9%				
	1999/00	0%	12.5%	0%	25.3%	8.7%

The average time taken (in weeks) to complete an assessment of special educational needs:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
2000/01	18				
1999/00	16	33	17	39	30
1998/99	18	18	18	40	34

Education

continued

Expenditure

Spending provision: spending on each of the following education sectors:

ACTUAL EXPENDITURE		Angus	Dundee	Perth & Kinross	Aberdeenshire
Pre-school education	2000/01	£2,195,000			
	1999/00	£2,002,000	£4,834,805	£2,664,661	£4,893,311
	1998/99	£1,526,000	£3,788,427	£2,079,200	£2,907,836
Primary education	2000/01	£24,525,000			
	1999/00	£22,058,000	£29,767,156	£24,883,559	£48,716,580
	1998/99	£21,033,000	£26,825,357	£23,430,911	£47,524,769
Secondary education	2000/01	£28,591,000			
	1999/00	£26,971,000	£36,593,224	£27,338,070	£50,887,639
	1998/99	£25,812,000	£32,813,056	£26,408,432	£49,855,489
Special educational needs	2000/01	£3,441,000			
	1999/00	£3,219,000	£6,127,946	£3,745,243	£11,441,872
	1998/99	£2,805,000	£5,795,653	£3,405,000	£10,693,335
Community education	2000/01	£1,349,000			
	1999/00	£1,200,000	£3,274,920	£1,122,777	£2,468,513
	1998/99	£1,138,000	£3,367,000	£965,231	£2,440,568
Other expenditure	2000/01	£6,266,000			
	1999/00	£6,074,000	£10,135,170	£11,849,036	£8,358,053
	1998/99	£5,680,000	£9,651,695	£11,496,101	£7,013,349
Total expenditure	2000/01	£66,367,000			
	1999/00	£61,524,000	£90,733,221	£71,603,346	£126,765,968
	1998/99	£57,994,000	£82,241,188	£67,784,875	£120,435,346

EXPENDITURE AS A % OF TOTAL		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Pre-school education	2000/01	3.3%				
	1999/00	3.3%	5.3%	3.7%	3.9%	4.1%
	1998/99	2.6%	4.6%	3.1%	2.4%	3.1%
Primary education	2000/01	37.0%				
	1999/00	35.9%	32.8%	34.8%	38.4%	35.1%
	1998/99	36.3%	32.6%	34.6%	39.5%	35.2%
Secondary education	2000/01	43.1%				
	1999/00	43.8%	40.3%	38.2%	40.1%	40.6%
	1998/99	44.5%	39.9%	39.0%	41.4%	41.1%
Special educational needs	2000/01	5.2%				
	1999/00	5.2%	6.8%	5.2%	9.0%	6.7%
	1998/99	4.8%	7.0%	5.0%	8.9%	6.6%
Community education	2000/01	2.0%				
	1999/00	2.0%	3.6%	1.6%	1.9%	3.4%
	1998/99	2.0%	4.1%	1.4%	2.0%	3.6%
Other expenditure	2000/01	9.4%				
	1999/00	9.9%	11.2%	16.5%	6.6%	10.2%
	1998/99	9.8%	11.7%	17.0%	5.8%	10.4%

EXPENDITURE		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Pre-school education/place	2000/01	£3,032				
	1999/00	£2,781	£3,068	£3,056	£3,398	£3,187
	1998/99	£2,434	£2,957	£2,498	£2,031	£2,658
Primary education/pupil	2000/01	£2,633				
	1999/00	£2,362	£2,542	£2,297	£2,289	£2,604
	1998/99	£2,262	£2,216	£2,181	£2,210	£2,403
Secondary education/pupil	2000/01	£3,967				
	1999/00	£3,694	£4,102	£3,551	£3,281	£4,061
	1998/99	£3,549	£3,696	£3,449	£3,251	£3,839

Environmental & Consumer Protection

Staff are located in Forfar, Arbroath and Montrose, providing a variety of inspection and monitoring roles throughout the area. It is also the client department for a number of traditional environmental services, such as street cleaning.

	Staff	Revenue Expenditure £m	Capital
2000/01	52	£10.08	£500,000
1999/00	49	£9.39	£877,000
1998/99	49	£8.56	£613,000

Performance

The department is responsible for:

- food safety in 1,081 food premises
- occupational health and safety in 1,773 commercial premises
- inspection of 4,313 trading premises
- 42 public toilets, five superloos, 34 bottle banks and five recycling centres
- recycling 7,627 tonnes of waste

Food Safety: Hygiene Inspections

The number of establishments in each of the following three categories requiring inspection during the year, and the percentage of the inspections which were undertaken within the prescribed period:

Minimum Inspection Frequency:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
6 MONTHS						
Number to be inspected	2000/01	95				
	1999/00	146	60	23	139	
	1998/99	228	166	80	191	
% of inspections undertaken within time	2000/01	81.2%				
	1999/00	84.6%	96.7%	93.5%	85.6%	87.2%
	1998/99	75.0%	97.0%	98.8%	74.3%	87.6%
Number of establishments inspected receiving formal follow-up action	2000/01	97				
	1999/00	75	56	18	108	
	1998/99	120	101	52	128	

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
12 MONTHS						
Number to be inspected	2000/01	253				
	1999/00	235	177	154	382	
	1998/99	240	207	164	529	
% of inspections undertaken within time	2000/01	72.7%				
	1999/00	69.4%	99.4%	94.2%	72.3%	84.6%
	1998/99	52.9%	98.6%	100%	83.9%	88.3%
Number of establishments inspected receiving formal follow-up action	2000/01	118				
	1999/00	101	124	29	266	
	1998/99	70	53	17	382	

MORE THAN 12 MONTHS		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Number to be inspected	2000/01	236				
	1999/00	359	532	1,361	488	
	1998/99	210	454	1,538	602	
% of inspections undertaken within time	2000/01	35.2%				
	1999/00	39.3%	99.2%	47.8%	71.9%	71.5%
	1998/99	32.9%	99.1%	30.1%	61.1%	73.4%
Number of establishments inspected receiving formal follow-up action	2000/01	57				
	1999/00	84	301	36	210	
	1998/99	40	21	8	295	

Workplace Safety Inspections

The number and percentage of premises liable to inspection brought within the inspection rating system:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
The number liable to inspection	2000/01	1,773				
	1999/00	1,753	2,650	3,778	3,171	
	1998/99	1,614	3,232	1,862	3,277	
% brought within the inspection rating system	2000/01	100%				
	1999/00	100%	100%	100%	78.0%	97.7%
	1998/99	100%	100%	100%	85.0%	98.9%

Information on the level of achievement against the council's own inspection targets:

FIRST CATEGORY		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
The council's target inspection frequency	2000/01	24 months				
	1999/00	24 months	18 months	Risk assessment	12 months	
	1998/99	12 months	18 months	12 months	12 months	
Number of premises in this category	2000/01	52				
	1999/00	54	113	3,778	108	
	1998/99	20	181	316	128	
Target number of premises to be inspected in the year	2000/01	51				
	1999/00	23	61	389	108	
	1998/99	20	45	316	128	
% of inspections carried out within time	2000/01	76.5%				
	1999/00	69.6%	93.4%	42.7%	86.1%	80.4%
	1998/99	10.0%	100%	88.6%	50.8%	85.5%

Environmental & Consumer Protection

continued

SECOND CATEGORY

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
The council's target inspection frequency	2000/01	48 months				
	1999/00	48 months	36 months	No service	24 months	
	1998/99	36 months	36 months	More than 12 months	24 months	
Number of premises in this category	2000/01	586				
	1999/00	573	1,715	No service	435	
	1998/99	625	2,039	1,546	453	
Target number of premises to be inspected in the year	2000/01	257				
	1999/00	255	592	No service	248	
	1998/99	208	680	0	229	
% of inspections carried out within time	2000/01	52.9%				
	1999/00	65.9%	91.4%	No service	79.0%	77.2%
	1998/99	25.5%	96.8%	0%	53.7%	71.7%

THIRD CATEGORY

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
The council's target inspection frequency	2000/01	72 months				
	1999/00	72 months	72 months	No service	36 months	
	1998/99	72 months	72 months	No service	36 months	
Number of premises in this category	2000/01	1,141				
	1999/00	1,126	822	No service	620	
	1998/99	969	1,010	No service	642	
Target number of premises to be inspected in the year	2000/01	154				
	1999/00	310	169	No service	252	
	1998/99	161	168	No service	247	
% of inspections carried out within time	2000/01	35.7%				
	1999/00	29.7%	82.8%	No service	78.6%	69.4%
	1998/99	16.8%	72.0%	No service	44.9%	64.8%

Aberdeenshire has a 4th and 5th category for this indicator

Environmental Protection: Noise Complaints

The number of complaints:

		Angus	Dundee	Perth & Kinross	Aberdeenshire
Received which were the council's responsibility for advice or investigation	2000/01	198			
	1999/00	139	401	238	354
	1998/99	132	346	256	203
Completed at initial inquiry stage	2000/01	85			
	1999/00	83	78	84	66
	1998/99	89	112	51	67
Which required further investigation	2000/01	113			
	1999/00	56	323	154	289
	1998/99	43	234	205	136

The percentage of responses that:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Were completed at initial inquiry stage, which were provided in 1 day (calendar) of receipt of complaint	2000/01	90.6%				
	1999/00	97.6%	100%	81.0%	92.4%	90.1%
	1998/99	97.8%	99.1%	90.2%	77.6%	88.2%
Required further investigation, which were provided in 3 days (calendar) of receipt of complaint	2000/01	83.2%				
	1999/00	89.3%	100%	93.5%	96.5%	89.9%
	1998/99	97.7%	98.7%	98.5%	86.0%	90.8%

The number of complaints that required further investigation, which were dealt with by:

		Angus	Dundee	Perth & Kinross	Aberdeenshire
Formal action	2000/01	0			
	1999/00	0	1	0	1
	1998/99	2	3	0	0
Informal action only	2000/01	77			
	1999/00	50	287	56	240
	1998/99	32	174	99	119
No follow-up action	2000/01	36			
	1999/00	6	35	98	48
	1998/99	9	57	106	17

Pest Control

Pest control response time:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
HIGH PRIORITY						
The council's target response time	2000/01	24 hours				
	1999/00	24 hours	2 days	2 days	No service	
	1998/99	24 hours	2 days	2 days	No service	
% of responses which met the council's target	2000/01	100%				
	1999/00	94.3%	100%	50.6%	No service	89.6%
	1998/99	98.8%	99.5%	84.7%	No service	92.6%
% of responses within national benchmark (2 working days)	2000/01	100%				
	1999/00	98.1%	100%	50.6%	No service	90.7%
	1998/99	100%	99.5%	84.7%	No service	93.6%

Environmental & Consumer Protection

continued

LOW PRIORITY

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
The council's target response time	2000/01	48 hours				
	1999/00	48 hours	5 days	No service	No service	
	1998/99	48 hours	5 days	No service	No service	
% of responses which met the council's target	2000/01	99.2%				
	1999/00	99.3%	99.4%	No service	No service	95.4%
	1998/99	99.1%	99.3%	No service	No service	96.1%
% of responses within national benchmark (5 working days)	2000/01	100%				
	1999/00	100%	99.4%	No service	No service	95.8%
	1998/99	100%	99.3%	No service	No service	96.7%

TRADING STANDARDS

Enquiries, Complaints and Advice

The percentage of enquiries, complaints and advice requests completed in the following time bands:

CONSUMER ENQUIRIES

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Same day	2000/01	83.8%				
	1999/00	85.2%	95.9%	95.3%	98.9%	93.0%
	1998/99	85.2%	98.6%	87.4%	100%	92.6%
2 - 14 days	2000/01	9.9%				
	1999/00	9.0%	3.6%	4.2%	0.5%	6.1%
	1998/99	11.0%	1.4%	12.2%	0%	6.8%
15 - 30 days	2000/01	3.0%				
	1999/00	3.5%	0.5%	0.5%	0.2%	0.5%
	1998/99	1.0%	0%	0.4%	0%	0.3%
Over 30 days	2000/01	3.3%				
	1999/00	2.3%	0%	0%	0.5%	0.4%
	1998/99	2.9%	0%	0%	0%	0.3%

CONSUMER COMPLAINTS

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Same day	2000/01	53.3%				
	1999/00	44.7%	79.7%	80.9%	65.9%	53.0%
	1998/99	43.7%	32.5%	72.7%	81.0%	45.1%
2 - 14 days	2000/01	23.3%				
	1999/00	22.6%	14.9%	11.5%	14.7%	21.6%
	1998/99	26.6%	42.6%	20.2%	11.2%	25.2%
15 - 30 days	2000/01	10.5%				
	1999/00	11.6%	3.6%	4.0%	8.4%	9.5%
	1998/99	12.1%	14.1%	4.0%	4.1%	10.7%
Over 30 days	2000/01	13.0%				
	1999/00	21.0%	1.8%	3.6%	10.9%	15.8%
	1998/99	17.6%	10.8%	3.1%	3.7%	18.9%

BUSINESS ADVICE REQUESTS			Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Same day	2000/01		65.2%				
	1999/00		72.7%	87.8%	88.8%	85.0%	77.5%
	1998/99		68.0%	94.4%	87.3%	97.6%	81.7%
2 - 14 days	2000/01		24.2%				
	1999/00		21.2%	10.8%	10.0%	11.8%	17.8%
	1998/99		21.2%	3.5%	10.6%	1.8%	13.4%
15 - 30 days	2000/01		5.7%				
	1999/00		3.8%	1.1%	0.5%	2.4%	2.4%
	1998/99		5.8%	1.5%	1.1%	0.3%	2.8%
Over 30 days	2000/01		4.8%				
	1999/00		2.3%	0.3%	0.7%	0.8%	2.3%
	1998/99		5.0%	0.7%	0.9%	0.3%	2.2%

Inspection of Trading Premises

Premises liable to inspection: target and actual coverage:

Level of risk:

HIGH			Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Locally determined target inspection frequency	2000/01		12 months				
	1999/00		12 months	6 months	6 months	12 months	
	1998/99		12 months	6 months	6 months	9 months	
Number of premises in this category	2000/01		106				
	1999/00		113	49	47	298	
	1998/99		98	49	53	302	
Target total number of visits	2000/01		103				
	1999/00		110	85	94	298	
	1998/99		90	98	106	403	
% of target actually achieved within time	2000/01		76.7%				
	1999/00		80.0%	72.9%	100%	17.4%	77.6%
	1998/99		98.9%	70.4%	100%	6.0%	66.9%

Environmental & Consumer Protection

continued

MEDIUM

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Locally determined target inspection frequency	2000/01	24 months				
	1999/00	24 months	24 months	24 months	36 months	
	1998/99	24 months	24 months	24 months	18 months	
Number of premises in this category	2000/01	1,624				
	1999/00	1,649	1,526	1,304	2,117	
	1998/99	1,685	1,898	1,556	2,471	
Target total number of visits	2000/01	787				
	1999/00	790	763	586	706	
	1998/99	794	949	863	1,647	
% of target actually achieved within time	2000/01	16.4%				
	1999/00	28.9%	79.3%	82.4%	17.7%	65.7%
	1998/99	32.7%	47.6%	91.9%	5.9%	54.5%

LOW

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Locally determined target inspection frequency	2000/01	60 months				
	1999/00	60 months	60 months	60 months	60 months	
	1998/99	60 months	60 months	60 months	48 months	
Number of premises in this category	2000/01	1,194				
	1999/00	1,174	990	777	676	
	1998/99	1,151	700	790	789	
Target total number of visits	2000/01	227				
	1999/00	230	198	152	135	
	1998/99	218	140	216	197	
% of target actually achieved within time	2000/01	7.5%				
	1999/00	24.8%	81.8%	79.6%	12.6%	59.4%
	1998/99	30.3%	42.9%	89.4%	10.7%	48.0%

Housing

Staff are located at the housing offices in each of the seven main towns as well as at homeless persons units and sheltered housing schemes with a headquarters group in Forfar.

	Staff	Revenue Expenditure £m	Capital £m
2000/01	189	£16.59	£7.13
1999/00	189	£16.14	£5.89
1998/99	183	£15.67	£6.31

Performance

- at 1 April 2000 we had a stock of 10,065 houses. This had reduced to 9,785 houses by 31 March 2001
- the gross average weekly rent was £31.00
- average rent arrears per council house were £30.79
- 1.99% of tenants were due more than 13 weeks rent arrears
- at 1 April 2001 there were 5,191 people on the council's waiting and transfer list for council housing
- 23,439 repairs notices were issued

Response Repairs

The target response time for each priority category set by the council:

	Angus	Dundee	Perth & Kinross	Aberdeenshire
Emergency	1 hour			
2000/01	24 hours	24 hours	24 hours	24 hours
1999/00	24 hours	24 hours	24 hours	24 hours
1998/99	24 hours	24 hours	24 hours	24 hours
All other prioritised repairs	Various targets			
2000/01	Various targets	Various targets	Various targets	Various targets
1999/00	Various targets	Various targets	Various targets	Various targets
1998/99	Various targets	Various targets	Various targets	Various targets

The number of repairs carried out in each priority category:

	Angus	Dundee	Perth & Kinross	Aberdeenshire
Emergency	5,311			
2000/01	2,275	13,621	7,371	13,377
1999/00	3,292	13,654	4,948	11,835
1998/99	18,128			
All other prioritised repairs	17,646	86,487	22,443	34,116
2000/01	23,474	85,857	13,155	32,827
1999/00				
1998/99				

Housing continued

The percentage of repairs completed within the target response time for each priority category:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Emergency	2000/01	86.7%				
	1999/00	93.5%	99.9%	85.1%	84.4%	89.0%
	1998/99	95.6%	99.8%	85.1%	86.5%	88.6%
All other prioritised repairs	2000/01	76.0%				
	1999/00	90.8%	86.5%	85.7%	86.4%	86.8%
	1998/99	91.1%	87.5%	66.4%	87.6%	78.9%

The number of repairs due to be completed within 24 hours and the percentage completed within 24 hours:

	2000/01
The number due to be completed within 24 hours	5,311
% completed within 24 hours	86.7%

This has been introduced as a new indicator

Managing Tenancy Changes

The total annual rent loss due to voids expressed as a percentage of the total amount of rent due in the year:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
2000/01	1.85%				
1999/00	1.17%	3.70%	1.85%	0.73%	2.38%
1998/99	0.79%	5.68%	1.37%	0.53%	2.14%

The time taken by the council to re-let houses analysed by the following void periods:

NUMBER OF HOUSES RE-LET		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Less than 2 weeks	2000/01	539				
	1999/00	624	763	123	479	
	1998/99	771	837	80	640	
2 - 4 weeks*	2000/01	207				
	1999/00	170	747	195	578	
	1998/99					
More than 4 weeks**	2000/01	284				
	1999/00	323	891	505	392	
	1998/99					
AS A % OF TOTAL FOR HOUSES RE-LET		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Less than 2 weeks	2000/01	52.3%				
	1999/00	55.9%	31.8%	14.9%	33.1%	18.1%
	1998/99	61.7%	33.3%	9.1%	41.3%	19.3%
2 - 4 weeks*	2000/01	20.1%				
	1999/00	15.2%	31.1%	23.7%	39.9%	22.8%
	1998/99					
More than 4 weeks**	2000/01	27.6%				
	1999/00	28.9%	37.1%	61.4%	27.1%	59.1%
	1998/99					

* Prior to 1999/00 this indicator reported 2 - 6 weeks

** Prior to 1999/00 this indicator reported more than 6 weeks

Rent Arrears

Current tenant arrears as a percentage of the net amount of rent due in the year:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
2000/01	3.5%				
1999/00	2.8%	8.6%	2.5%	3.1%	7.7%
1998/99	2.1%	8.7%	2.5%	3.0%	7.9%

The percentage of current tenants owing more than 13 weeks rent at year end, excluding those owing less than £250:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
2000/01	2.0%				
1999/00	1.4%	5.4%	3.5%	2.3%	5.2%
1998/99	0.8%	4.3%	2.1%	1.9%	5.0%

Housing continued

Homelessness

The total number of homeless households in priority need, per 10,000 households:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
	2000/01	52.5				
	1999/00	60.8	127	82	71	93

The number of households provided with each of the following four types of temporary accommodation, as a percentage of the total provided with temporary accommodation:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Hostels	2000/01	3.6%				
	1999/00	8.0%	61.3%	80.9%	17.8%	25.5%
Council furnished dwellings	2000/01	96.4%				
	1999/00	91.5%	32.6%	0%	14.9%	37.5%
Bed and breakfast	2000/01	0%				
	1999/00	0%	6.1%	9.9%	49.9%	31.2%
Other	2000/01	0%				
	1999/00	0.5%	0%	9.3%	17.5%	5.9%

The average length of stay in each type of accommodation (days):

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Hostels	2000/01	56				
	1999/00	46	23	42	47	48
	1998/99	35	20	38	76	56
Council furnished dwellings	2000/01	65				
	1999/00	84	130	0	112	124
	1998/99	68	114	375	135	135
Bed and breakfast	2000/01	0				
	1999/00	0	58	21	40	21
	1998/99	0	82	0	40	22
Other	2000/01	0				
	1999/00	3	0	571	167	83
	1998/99	0	0	250	156	64

Planning & Transport

The staff are based in Forfar, but officers meet the public for planning application consultation in several of the main towns and provide building inspection throughout the area.

	Staff	Revenue Expenditure £m	Capital
2000/01	63	£3.78	£1,290,000
1999/00	63	£3.6	£664,000
1998/99	63	£3.4	£320,000

Performance

- we dealt with 980 planning applications, with a fee income of £403,348
- we dealt with 1,280 building warrants applications, with a fee income of £390,559
- 11 planning appeals were determined, with seven being dismissed
- 162 improvement grants were approved to the value of £361,544
- 146 repair grants were approved to the value of £117,692

Processing Time

The percentage of householder applications dealt with within the following times:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE	
Up to 1 month	2000/01	39.5%				
	1999/00	43.2%	24.3%	36.2%	42.2%	38.3%
	1998/99*	38.4%	31.6%	25.8%	35.8%	34.4%
1 - 2 months	2000/01	53.1%				
	1999/00	48.7%	58.2%	50.4%	41.2%	45.0%
	1998/99**	51.9%	49.2%	64.4%	46.3%	44.8%
2 - 3 months	2000/01	5.9%				
	1999/00	5.9%	11.8%	8.3%	9.9%	9.8%
	1998/99***	9.7%	19.2%	9.7%	18.0%	20.8%
More than 3 months	2000/01	1.5%				
	1999/00	2.2%	5.7%	5.1%	6.6%	6.9%

* Reflects up to 4 weeks ** Reflects 5 - 8 weeks *** Reflects Over 8 weeks

The percentage of non-householder applications dealt with within the following times:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE	
Up to 2 months	2000/01	66.3%				
	1999/00	67.5%	50.7%	57.9%	49.5%	53.7%
	1998/99*	62.9%	48.8%	59.5%	46.1%	50.0%
2 - 3 months	2000/01	19.5%				
	1999/00	18.3%	25.6%	22.7%	21.7%	20.2%
	1998/99**	37.1%	51.2%	40.5%	53.9%	50.0%
More than 3 months	2000/01	14.2%				
	1999/00	14.2%	23.7%	19.4%	28.9%	26.1%

* Reflects up to 4 weeks ** Reflects more than 8 weeks

Planning & Transport

continued

Appeals

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
a) The number of decisions that went to appeal	2000/01	10				
	1999/00	21	17	46	40	
	1998/99	28	16	54	57	
b) a) as a % of all decisions	2000/01	1.0%				
	1999/00	1.9%	2.1%	2.7%	1.2%	1.9%
	1998/99	2.5%	2.1%	3.3%	1.7%	1.7%
c) The % of a) which were successful	2000/01	30.0%				
	1999/00	9.5%	11.8%	26.1%	20.0%	27.5%
	1998/99	25.0%	25.0%	31.5%	29.8%	28.9%

Development Plans

The percentage of the population covered by a Local Plan which has been adopted within the last 5 years:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
	2000/01	100%				
	1999/00	8.4%	100%	68.0%	0%	40.2%
	1998/99	8.4%	100%	77.9%	0%	43.4%

Building Warrant and Completion Certificate Applications

The average time taken to respond to a request for a building warrant and completion certificate (working days):

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Building warrant	2000/01	9				
	1999/00	6	8	16	12	15
	1998/99	7	12	16	13	15
Completion certificate	2000/01	2				
	1999/00	2	3	9	3	5
	1998/99	3	4	7	3	5

The average time taken to issue a building warrant and completion certificate or otherwise determine an application (working days):

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Building warrant	2000/01	2				
	1999/00	2	4	14	5	6
	1998/99	2	5	12	6	7
Completion certificate	2000/01	2				
	1999/00	2	3	6	3	3
	1998/99	2	2	6	3	3

The number of building warrants and completion certificates issued:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Building warrants	2000/01	1,280				
	1999/00	1,462	1,293	2,109	3,461	1,699
	1998/99	1,518	1,264	2,181	3,001	1,616
Completion certificates	2000/01	1,090				
	1999/00	1,236	1,242	1,338	3,051	1,548
	1998/99	1,193	1,076	1,685	2,484	1,446

Recreation Services

Staff are mainly located in Forfar, although client inspectors operate in all recreational facilities and inspect leisure provision throughout the area.

	Staff	Revenue Expenditure £m	Capital
2000/01	56	£9.12	£300,000
1999/00	52	£7.82	£440,000
1998/99	50	£7.71	£209,000

Performance

- leisure centres in Forfar, Carnoustie, Brechin and Arbroath attracted 365,081 customers
- the swimming pools in Forfar and Montrose (full-time), along with the usage of Brechin, Monifieth and Carnoustie High Schools (part-time) attracted 207,590 customers
- sports centres in Arbroath, Montrose and Kirriemuir were as popular as ever attracting 595,190 customers
- the caravan parks at Forfar Lochside, Carnoustie Woodlands and Montrose South Links remained open during the time of the foot and mouth crisis and were able to attract 43,406 visitors
- country parks at Forfar Loch, Crombie and Monikie, however, suffered a downturn from last year due to the parks being closed during the foot and mouth crisis
- overall, 1.8 million users enjoyed the facilities throughout Angus

Sport and Leisure Management

The number of attendances per 1,000 population for:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Leisure pools	2000/01	No service				
	1999/00	No service	1,825	3,959	No service	2,379
Traditional swimming pools	2000/01	3,674				
	1999/00	4,012	1,324	1,821	3,755	2,573

The number of attendances per 1,000 population for other indoor sport and leisure facilities, excluding pools in combined complex:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
	2000/01	7,342				
	1999/00	6,885	2,337	2,904	737	3,748

The percentage of total operating expenditure for the year met from customer income for the following facilities:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Pools	2000/01	47.3%				
	1999/00	46.7%	29.3%	52.0%	37.0%	36.6%
	1998/99	40.7%	33.3%	58.1%	37.2%	37.8%
Other indoor facilities	2000/01	43.4%				
	1999/00	45.6%	38.5%	53.7%	43.9%	42.1%
	1998/99	43.5%	40.9%	55.6%	38.7%	41.9%
Outdoor sports pitches and tracks	2000/01	33.4%				
	1999/00	40.0%	34.9%	15.3%	33.5%	37.4%
	1998/99	33.2%	29.0%	30.5%	40.5%	37.2%

Roads

Staff are mainly based in Forfar, although providing services from depots throughout the area.

	Staff	Revenue Expenditure £m	Capital £m
2000/01	67	£13.40	£1.66
1999/00	63	£10.84	£2.7
1998/99	63	£10.56	£3.2

Performance

The department maintains:

- 1,768 kilometres (1,105 miles) of roads
- 238 bridges
- 16,657 street lighting points
- 1,418 illuminated signs and bollards
- 1,585 spaces in 40 car parks, all of which are free

Maintenance Expenditure

Maintenance expenditure per kilometre, across main activities:

a) Actual expenditure per carriageway kilometre:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Structural maintenance	2000/01	£771				
	1999/00	£437	£2,020	£896	£1,442	£2,239
	1998/99	£648	£2,108	£927	£1,151	£2,197
Routine maintenance	2000/01	£512				
	1999/00	£1,031	£2,767	£1,757	£1,105	£2,386
	1998/99	£1,089	£2,759	£1,736	£1,216	£2,373
Winter maintenance	2000/01	£1,048				
	1999/00	£745	£1,305	£1,081	£880	£1,176
	1998/99	£777	£1,247	£1,101	£971	£1,159
Surveys, inspections	2000/01	£33				
	1999/00	£109	£86	£102	£49	£138
	1998/99	£31	£68	£69	£52	£143
Footway maintenance*	2000/01	£1,229				
	1999/00	£2,322	£6,178	£3,836	£3,476	£5,938
	1998/99	£2,545	£6,182	£3,833	£3,390	£5,873

*This has been introduced as a new indicator

b) Expenditure at a) expressed as a percentage of total expenditure:

	2000/01
Structural maintenance	29.3%
Routine maintenance	19.5%
Winter maintenance	39.8%
Surveys, inspections	1.2%
Footway maintenance	10.2%

This has been introduced as a new indicator

Roads continued

Network Maintenance

Carriageway surface treatments: Percentage of network covered:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Surfacing	2000/01	0.2%				
	1999/00	0.3%	0.5%	1.1%	1.0%	1.1%
	1998/99	0.7%	0.8%	1.2%	1.0%	1.2%
Surface dressing	2000/01	0.9%				
	1999/00	1.7%	0.8%	1.8%	5.0%	2.7%
	1998/99	2.3%	0.4%	2.7%	6.0%	2.8%
Total % treated	2000/01	1.1%				
	1999/00	2.0%	1.3%	2.9%	6.0%	3.8%
	1998/99	3.0%	1.2%	3.9%	7.0%	4.1%

Traffic Light Repairs

Traffic lights failure: Elapsed time from notification to the council, to the completion of the repair:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Local target for the repair	2000/01	48 hours				
	1999/00	96 hours	48 hours	48 hours	48 hours	
	1998/99	96 hours	48 hours	72 hours	48 hours	
Average time for repair	2000/01	13 hours				
	1999/00	28 hours	7 hours	33 hours	1 hour	16 hours
	1998/99	24 hours	18 hours	57 hours	13 hours	20 hours
% of repairs completed within 48 hours	2000/01	96.0%				
	1999/00	87.0%	100%	79.0%	92.0%	84.5%
	1998/99	89.0%	91.0%	71.0%	100%	85.0%

Street Lighting

Street lights failure: Elapsed time from notification to the council to the completion of the repair:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Local target for the repair	2000/01	5 days				
	1999/00	5 days	7 days	10 days - summer 5 days - winter	7 days	
	1998/99	14 days - summer 7 days - winter	7 days	10 days - summer 5 days - winter	7 days	
Average time for repair	2000/01	2 days				
	1999/00	3 days	3 days	3 days - summer 2 days - winter	6 days	4 days
	1998/99	3 days - summer 2 days - winter	3 days	2 days - summer 2 days - winter	9 days	4 days
% of repairs completed within 7 days	2000/01	96.0%				
	1999/00	91.0%	93.0%	98.0%	82.0%	88.4%
	1998/99	90.0%	87.0%	98.0%	66.0%	87.6%
Gross cost of street lighting per lamp*	2000/01	£94.77				
Lighting columns replaced expressed as a % of the total number of columns*	2000/01	1.41%				

*This has been introduced as a new indicator

Social Work

This is the second largest department with 21% of the total staff, based in the main towns in the area.

	Staff	Revenue Expenditure £m	Capital
2000/01	980	£33.37	£100,000
1999/00	980	£31.76	£169,000
1998/99	995	£29.13	£312,000

Performance

- 2,922 people received a range of home care services which included Angus Home Care project, Crossroads, laundry service, home helps and social care officers
- 603 people received a total of 63,200 meals through the meals on wheels service
- 609 older people were supported in residential/nursing home care provided by the council, or the private or voluntary sectors
- day care services were provided for 215 people with learning disabilities, in four resource centres
- over 130 children and young people were supported in foster care
- respite care services were provided to over 55 children/young people with disabilities
- 173 children were supported through family support services (early years)
- 750 social enquiry reports were completed for people appearing in court
- 140 supervised attendance orders, 171 probation orders and 162 community service orders were undertaken

Community Care Assessments

Number of persons receiving an assessment or review:

		Angus	Dundee	Perth & Kinross	Aberdeenshire
Elderly people aged 65+	2000/01	4,070			
	1999/00	4,144	3,510	3,681	4,321
	1998/99	3,744	3,873	3,494	1,636
Elderly people aged 65+ with dementia	2000/01	179			
	1999/00	170	390	128	445
	1998/99	175	430	111	101
People aged 18-64 with mental health problems/dementia	2000/01	396			
	1999/00	146	317	270	310
	1998/99	134	351	187	80
People aged 18-64 with physical disabilities	2000/01	501			
	1999/00	489	738	643	991
	1998/99	455	835	544	2,258
People aged 18-64 with learning disabilities	2000/01	163			
	1999/00	160	141	144	268
	1998/99	142	225	89	136
People aged 18-64 with HIV/AIDS	2000/01	Less than 10			
	1999/00	Less than 10	51	0	0
	1998/99	Less than 10	67	0	0
People aged 18-64 with drug/alcohol abuse problems	2000/01	29			
	1999/00	29	83	52	162
	1998/99	17	51	27	69

Social Work

continued

Number of persons receiving a service:

		Angus	Dundee	Perth & Kinross	Aberdeenshire
Elderly people aged 65+	2000/01	5,058			
	1999/00	4,784	4,237	4,354	4,465
	1998/99	7,763	4,230	4,304	2,235
Elderly people aged 65+ with dementia	2000/01	210			
	1999/00	193	468	136	352
	1998/99	302	431	85	178
People aged 18-64 with mental health problems/dementia	2000/01	225			
	1999/00	263	204	237	179
	1998/99	350	204	230	100
People aged 18-64 with physical disabilities	2000/01	717			
	1999/00	667	902	1,005	1,040
	1998/99	1,040	920	791	3,158
People aged 18-64 with learning disabilities	2000/01	255			
	1999/00	258	421	256	174
	1998/99	315	432	211	158
People aged 18-64 with HIV/AIDS	2000/01	Less than 10			
	1999/00	Less than 10	49	5	0
	1998/99	Less than 10	61	8	0
People aged 18-64 with drug/alcohol abuse problems	2000/01	28			
	1999/00	30	128	27	74
	1998/99	55	41	19	56

2000/01		
Persons receiving an assessment or review	Persons receiving a service	
Rate per 1,000 relevant population		
Elderly people aged 65+	220.8	274.4
Elderly people aged 65+ with dementia	9.7	11.4
People aged 18-64 with mental health problems/dementia	5.9	3.4
People aged 18-64 with physical disabilities	7.5	10.7
People aged 18-64 with learning disabilities	2.4	3.8
People aged 18-64 with HIV/AIDS	Less than 10	Less than 10
People aged 18-64 with drug/alcohol abuse problems	0.4	0.4
Total	62.5	76.1

This has been introduced as a new indicator

Expenditure

Expenditure on services for adults in community care client groups:

SERVICE GROUP	Expenditure	£ per head of population aged 18+	Expenditure %
Home and community based services	£10,754,000	£125.97	49.5%
Long-term residential and nursing home care	£10,970,000	£128.50	50.5%
Total expenditure	£21,724,000		

This has been introduced as a new indicator

Child Protection

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
The number of children referred over the 12 months to 31 March	2000/01	156				
	1999/00	190	166	234	736	
	1998/99	237	250	296	569	
% of children entered on the register in the year who had previously been on the register*		2000/01	8.1%			
The number of children on the child protection register at 31 March	2000/01	46				
	1999/00	50	42	36	89	
	1998/99	59	44	45	86	
The number of children on the child protection register at 31 March per 1,000 population aged under 16 years	2000/01	2.1				
	1999/00	2.3	1.5	1.5	1.9	1.9

*This has been introduced as a new indicator

The percentage of children on the register at 31 March who had been on the register for:

	2000/01
Less than 6 months	73.9%
6 months but under one year	19.6%
One year but under 2 years	4.3%
Two years or more	2.2%

This has been introduced as a new indicator

Social Work

continued

Child Care Placements

The number of children being looked after by the council in the following types of placement:

		Angus	Dundee	Perth & Kinross	Aberdeenshire
a) At home	2000/01	59			
	1999/00	48	131	65	184
	1998/99	54	147	74	203
b) In other community placements	2000/01	81			
	1999/00	98	224	86	122
	1998/99	78	179	78	119
c) In residential accommodation	2000/01	16			
	1999/00	18	53	27	40
	1998/99	20	50	16	36
d) Total no. being looked after excluding respite*	2000/01	156			
e) No. aged under 12 being looked after in residential accommodation**	2000/01	0			
f) Total no. aged under 12 being looked after, excluding respite**	2000/01	62			
No. receiving respite excluding a) to f)**	2000/01	29			
Total no. looked after including respite**	2000/01	185			

The number of children being looked after by the council as a percentage of the total:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
a) At home	2000/01	37.8%				
	1999/00	29.3%	32.1%	36.5%	53.2%	48.9%
	1998/99	36.0%	39.0%	44.0%	57.0%	46.9%
b) In other community placements	2000/01	51.9%				
	1999/00	59.8%	54.9%	48.3%	35.3%	37.3%
	1998/99	51.0%	48.0%	46.0%	33.0%	38.3%
c) In residential accommodation	2000/01	10.3%				
	1999/00	11.0%	13.0%	15.2%	11.6%	13.8%
	1998/99	13.0%	13.0%	10.0%	10.0%	14.9%
d) Total no. being looked after excluding respite*	2000/01	100.0%				
e) No. aged under 12 being looked after in residential accommodation**	2000/01	0%				

The number of children being looked after as a rate per 1,000 population aged 0-17:

		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
a) At home	2000/01	2.4				
	1999/00	1.9	4.2	2.3	3.4	4.6
b) In other community placements	2000/01	3.3				
	1999/00	4.0	7.2	3.1	2.3	3.4
c) In residential accommodation	2000/01	0.7				
	1999/00	0.7	1.7	1.0	0.7	1.3
d) Total no. being looked after excluding respite*	2000/01	6.4				
No. receiving respite excluding a) to f)**	2000/01	1.2				
Total no. looked after including respite**	2000/01	7.6				

* This indicator has changed for 2000/2001 to exclude respite care

** This has been introduced as a new indicator

Home Care/Home Helps

The level and flexibility of service to home care clients:

LEVEL OF SERVICE		Angus	Dundee	Perth & Kinross	Aberdeenshire
Less than 2 hours per week	2000/01	1,063			
	1999/00	1,090	1,634	627	332
	1998/99	1,129	1,479	642	316
2 to less than 4 hours per week	2000/01	337			
	1999/00	340	740	484	696
	1998/99	374	977	372	651
4 to 10 hours per week	2000/01	284			
	1999/00	246	296	240	640
	1998/99	258	326	204	625
More than 10 hours per week	2000/01	120			
	1999/00	126	221	61	385
	1998/99	106	196	51	331
Total	2000/01	1,804			
	1999/00	1,802	2,891	1,412	2,053
	1998/99	1,867	2,978	1,269	1,923
AS A RATE PER 1,000 POPULATION AGED 65+*					
Less than 2 hours per week	2000/01	57.7			
2 to less than 4 hours per week	2000/01	18.3			
4 to 10 hours per week	2000/01	15.4			
More than 10 hours per week	2000/01	6.5			
Total	2000/01	97.9			

*This has been introduced as a new indicator

		2000/01	
FLEXIBILITY OF SERVICE		Total number of home care clients receiving	As a rate per 1,000 population aged 65+
Personal care		1,089	59.1
Care at weekends		446	24.2
Care in evenings/overnight		296	16.1

This has been introduced as a new indicator

VOLUME OF SERVICE		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Total number of hours per week provided or purchased	2000/01	6,110				
	1999/00	5,967	10,320	4,307	15,135	
Total number of hours per week provided as rate per 1,000 population aged 65+	2000/01	331.5				
	1999/00	323	406	177	492	500

Social Work

continued

Residential Accommodation: Staff Qualification

The percentage of care staff in residential homes who have appropriate qualifications, for these users:

SOCIAL WORK, SOCIAL CARE AND OTHER SPECIFIED QUALIFICATIONS		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Children	2000/01	70.0%				
	1999/00	63.0%	65.0%	63.0%	56.0%	36.2%
Elderly people	2000/01	40.0%				
	1999/00	35.0%	28.0%	26.0%	20.0%	22.0%
Other adults	2000/01	47.0%				
	1999/00	48.0%	31.0%	40.0%	22.0%	28.4%
Overall totals	2000/01	43.0%				
	1999/00	41.0%	36.0%	33.0%	25.0%	25.4%

OTHER RELEVANT QUALIFICATIONS		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Children	2000/01	0%				
	1999/00	5.0%	3.0%	0%	12.0%	10.7%
Elderly people	2000/01	0%				
	1999/00	0%	0%	0%	1.0%	6.0%
Other adults	2000/01	0%				
	1999/00	0%	0%	0%	0%	14.2%
Overall totals	2000/01	0%				
	1999/00	1.0%	1.0%	0%	2.0%	8.1%

TOTAL PERCENTAGE OF STAFF WITH APPROPRIATE QUALIFICATIONS		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Children	2000/01	70.0%				
	1999/00	68.0%	68.0%	63.0%	68.0%	46.9%
	1998/99	52.0%	60.0%	26.0%	59.0%	37.9%
Elderly people	2000/01	40.0%				
	1999/00	35.0%	28.0%	26.0%	21.0%	27.9%
	1998/99	20.0%	13.0%	23.0%	15.0%	20.5%
Other adults	2000/01	47.0%				
	1999/00	48.0%	31.0%	40.0%	22.0%	42.7%
	1998/99	47.0%	28.0%	26.0%	10.0%	31.7%
Overall totals	2000/01	43.0%				
	1999/00	41.0%	36.0%	33.0%	27.0%	33.3%

Residential Accommodation: Privacy

The number of single rooms expressed as a percentage of all residential care places for each of the following users, for each provider:

COUNCIL		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Children	2000/01	100%				
	1999/00	100%	91.7%	100%	100%	89.6%
	1998/99	100%	91.4%	52.9%	100%	83.4%
Elderly people	2000/01	100%				
	1999/00	100%	100%	100%	90.6%	86.6%
	1998/99	100%	100%	100%	88.7%	85.4%
Other adults	2000/01	100%				
	1999/00	100%	98.7%	100%	82.9%	94.9%
	1998/99	100%	100%	100%	82.9%	88.7%

VOLUNTARY SECTOR		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Children	2000/01	No service				
	1999/00	No service	100%	29.0%	100%	77.2%
	1998/99	No service	100%	31.2%	100%	69.3%
Elderly people	2000/01	93.0%				
	1999/00	94.4%	84.3%	83.0%	77.8%	81.2%
	1998/99	93.1%	88.1%	82.2%	77.8%	80.1%
Other adults	2000/01	100%				
	1999/00	100%	96.7%	93.0%	81.4%	90.1%
	1998/99	100%	96.7%	78.2%	79.2%	87.8%

PRIVATE SECTOR		Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Children	2000/01	No service				
	1999/00	No service	14.3%	5.6%	No service	36.6%
	1998/99	No service	14.3%	5.6%	No service	40.1%
Elderly people	2000/01	88.4%				
	1999/00	86.1%	72.2%	79.8%	78.0%	69.7%
	1998/99	83.8%	69.4%	77.6%	75.0%	66.4%
Other adults	2000/01	60.0%				
	1999/00	73.3%	78.6%	54.7%	82.6%	70.7%
	1998/99	71.1%	76.0%	17.0%	82.6%	66.9%

Social Work

continued

The number of rooms with en-suite facilities expressed as a percentage of all residential care places for each of the following users, for each provider:

	2000/01
COUNCIL	
Children	0%
Elderly	42.9%
Other adults	0%
VOLUNTARY SECTOR	
Children	No service
Elderly	0%
Other adults	24.4%
PRIVATE SECTOR	
Children	No service
Elderly	70.4%
Other adults	60.0%

This has been introduced as a new indicator

Inspection

Annual inspection of registered residential homes:

	2000/01			
	Council	Voluntary sector	Private sector	Total
CHILDREN				
Number of homes	2	No service	No service	2
Number of homes inspected less than twice	0	No service	No service	0
% of homes inspected less than twice	0%	No service	No service	0%
Average number of inspections of residential homes	2.5	No service	No service	2.5
ELDERLY PEOPLE				
Number of homes	4	2	18	24
Number of homes inspected less than twice	0	0	0	0
% of homes inspected less than twice	0%	0%	0%	0%
Average number of inspections of residential homes	3.0	3.0	3.1	3.0
OTHER ADULTS				
Number of homes	3	10	1	14
Number of homes inspected less than twice	0	1	0	1
% of homes inspected less than twice	0%	10.0%	0%	7.1%
Average number of inspections of residential homes	2.7	2.3	3.0	2.4

This has been introduced as a new indicator

Respite Care

		2000/01			
		Number of people receiving respite care	Number per 1,000 relevant population	Total volume of respite care provided or purchased	
				Bed-nights	Hours
PEOPLE AGED 65+					
	Residential respite care	181	9.8	3,787	
	Respite care provided at home	42	2.3		4,481
	Other respite	0	0	0	0
PEOPLE AGED 18 - 64					
	Residential respite care	53	0.8	987	
	Respite care provided at home	25	0.4		5,987
	Other respite	0	0	0	0
CHILDREN AGED 0 - 17 WITH DISABILITIES					
	Residential respite care	12	0.5	190	
	Respite care provided at home	21	0.9		3,584
	Other respite	12	0.5	235	0

This has been introduced as a new indicator

Criminal Justice

		2000/01
SOCIAL ENQUIRY REPORTS		
	The number of reports submitted to courts during the year	1,022
	Above expressed as a rate per 1,000 adult population	11.6
The proportion of reports requested by the courts allocated to social work staff within 2 working days of receipt by the department		97.3%
The proportion of reports submitted to courts by the due date		99.2%
PROBATION		
	The number of new probation orders issued during the year	171
	Above expressed as a rate per 1,000 adult population	1.9
The proportion of new probationers seen by a supervising officer within one week		67.0%
The proportion of people subject to a probation order who were reported to the court for breach of probation during the year		51.0%
COMMUNITY SERVICE		
	The number of new community service orders issued during the year	162
	Above expressed as a rate per 1,000 adult population	1.8
The average length of community service for orders completed during the year		139 hours
The average number of days taken to complete orders completed during the year		349 days

This has been introduced as a new indicator

Central Services

CHIEF EXECUTIVE'S

Staff 44 (41) (37) - based in Forfar providing strategic and corporate leadership to the council as a whole and supporting and encouraging the development of the economy in Angus.

Performance

- the amended scheme for the establishment of Community Councils was approved by Angus Council at its meeting on 24 August 2000. The scheme introduced a number of changes such as model constitutions and standing orders and sought to realign council ward boundaries and those of community councils. Community Council elections were run in accordance with the amended scheme and the revised boundary areas in October 2000. As a result there are now 26 community councils in Angus all of which are currently operational
- we also provided £12,570 to community councils to fund administration as well as £1,002 in administrative support, hall lets etc.
- we also paid out 56 grants to local organisations totalling £33,482 to carry out community activities
- the department takes the lead role in supporting community planning and partnerships across all the public sector agencies in Angus. To support the public health and community safety partnership work, the department has seconded into it, a Health Board employee and a Police sergeant to promote the health and community safety agenda
- a major initiative was mounted to mitigate the effect of company closures in Arbroath, this led to a request for a comprehensive aid package totalling £3.76m being compiled and submitted to the First Minister
- Brechin Business Park was launched with a comprehensive marketing campaign. Three plots have been sold to incoming businesses and two council-built advance business units completed, one of which will house the new Angus Digital Media Centre
- an Angus Economic Development Partnership was set up with representatives of SET, Angus College, the University of Abertay Dundee, Scottish Homes and various business groups. This will produce an Economic Development Strategy for Angus which will help inform the workings of the Tayside Economic Forum

FINANCE

Staff 145 (138) (140) - mainly based in Forfar, but with a large revenues section in Monifieth.

Performance

- 56,206 cheques and 31,051 BACS (a direct credit service) were issued
- we insured the council's buildings and other properties valued at £792 million
- we serviced loan debt per head of population of £993.71

Council Tax Collection

The cost of collecting council tax per chargeable dwelling:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
2000/01	£14.44				
1999/00	£15.64	£15.52	£14.60	£11.77	£12.15
1998/99	£15.92	£13.97	£14.79	£11.32	£11.46

The income due from council tax for the year, excluding reliefs and rebates:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
2000/01	£26,089,017				
1999/00	£24,656,092	£35,882,376	£36,776,228	£57,121,019	£39.3 million
1998/99	£23,519,146	£34,331,251	£35,025,575	£54,382,594	£37.7 million

The percentage of the income due from council tax in the year, excluding reliefs and rebates, that was received during the year:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
2000/01	93.9%				
1999/00	93.6%	86.6%	92.1%	91.8%	89.6%
1998/99	93.5%	87.3%	93.1%	94.2%	88.3%

Payment of Invoices

Percentage of invoices sampled, paid within 30 days or other agreed time period:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
2000/01	77.2%				
1999/00	76.1%	94.1%	74.7%	75.0%	74.3%
1998/99	79.6%	82.4%	70.2%	70.7%	70.5%

Accounts

Whether the statutory abstract of accounts for the previous financial year was submitted for audit by 30 June:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
2000/01	Yes				
1999/00	Yes	Yes	Yes	Yes	Yes

Housing Benefit and Council Tax Benefit

The gross administration cost per case:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Overall Cost					
2000/01	£48.74				
1999/00	£44.64	£32.14	£45.83	Not reported	£40.40
1998/99	£25.26	£27.09	£32.01	£40.43	£35.59
Rent allowance cases*					
2000/01	£77.08				
All other cases*					
2000/01	£34.41				

* This has been introduced as a new indicator

Central Services

continued

FINANCE continued

Processing Time

The time for processing applications from the date of receipt of the application to the posting of the notification of the outcome:

	Average time to process
New claims	46.1 days
Notifications of changes of circumstances	12.9 days
	% processed on time
Renewal claims	77.3%

This has been introduced as a new indicator

Accuracy and security of processing

	2000/01
a) % of cases for which the calculations of the amount of benefit due was correct on the basis of the information available at the determination	97.0%
b) Does the council have a written security strategy for fraud which is communicated regularly to all staff	Yes
c) % of recoverable overpayments (excluding council tax benefit) that were recovered in the year	77.0%

This has been introduced as a new indicator

INFORMATION TECHNOLOGY

Staff 40 (40) (37) - based in Forfar, but providing servicing of computer equipment and advice on information technology usage throughout the area.

Performance

The department:

- supports and maintains over 2,500 networked computer systems attached to 110 interconnected local area networks
- dealt with over 4,700 support requests through the service desk
- installed £1,010,300 of computer and data communications equipment

LAW AND ADMINISTRATION

Staff 88 (87) (79) - the staff are mainly located in Forfar, although registrars' offices provide a direct service to the public in all the main towns and some of the larger villages.

Performance

- the committee section made arrangements for 446 meetings involving elected members. At meetings of the council and its committees 1,503 items of business were considered
- the council house sales team sold 255 houses, dealt with 914 property enquiries raising £72,064 and granted 348 lottery registrations
- the licensing team issued 658 Civic Government Act and miscellaneous licences, made arrangements for 14 meetings of the Licensing Board at which 777 items of liquor licensing business were considered and issued 570 occasional licences
- the district court team heard 3,376 cases collecting fines to a value of £150,668 and dealt with 6,265 fixed penalties totalling £212,515
- the legal section processed 210 improvement grants, 121 repair grants, 225 superiors approvals and 28 minibus permits
- the registrars recorded a total of 2,407 entries, of which 859 were births, 1,132 were deaths and three were stillbirths; 280 church marriages were registered and 133 civil marriages were performed
- the Director dealt with 13 ombudsman complaints, four of which were not pursued (without enquiry), five were not investigated (following enquiry), two resulted in an offer of local settlement and two cases were carried forward

Council House Sales

The percentage of house sales completed within the following time bands*:

	Angus	Dundee	Perth & Kinross	Aberdeenshire	SCOTTISH AVERAGE
Up to 20 weeks 2000/01	31.0%				
21 to 26 weeks 2000/01	60.4%				
Up to 26 weeks 1999/00	74.1%	52.7%	79.1%	20.8%	55.9%
27 to 32 weeks 2000/01	4.3%				
33 weeks and more 2000/01	4.3%				
27 weeks and more 1999/00	25.9%	47.3%	20.9%	79.2%	44.1%

* The time bands changed for this indicator from 1999/00 and again in 2000/01

Note: This indicator is a Housing services indicator, but as the main work of sale is carried out by Law & Administration it is included in this section

PERSONNEL

Staff 40 (40) (46) - based in Forfar and Arbroath. The staff provide advice on personnel, safety and employee development issues and provide a range of vocational training to increase the skills base in Angus.

Performance

The department:

- issued over 17,300 job application forms
- processed over 9,400 returned job application forms
- provided 128 training courses to 1,813 employees and delivered IT training for 521 employees enhancing their ability to deliver quality services
- managed the training of 409 young and unemployed people on various employment and training programmes
- helped 27 individuals from our New Deal Environment Task Force into sustainable jobs
- helped 53 individuals from our Skillseekers programme into sustainable jobs and helped 46 individuals from the programme achieve a Scottish Vocational Qualification

Central Services

continued

PROPERTY SERVICES

Staff 89 (89) (93) - located in Forfar and Arbroath from where they provide a full architectural, quantity surveying, building services, estate management and maintenance service in respect of all council buildings.

Performance

- we administered the planned and unplanned maintenance of schools and social work establishments, libraries, leisure facilities etc., and spent £2.78 million on 1,500 properties issuing 9,103 job lines
- we also sold 24 properties realising over £875,000 for reinvestment in the capital programme. We acquired six properties at a cost of £66,000, negotiated 40 new leases and five lease renewals and carried out 63 rent reviews