

# Emergency carers' card scheme



You can get this leaflet in large print, in Braille or on audio tape by phoning us on 01307 474151. We can provide this information in other languages if you need it.

Call ACCESS Angus 08452 777 778 - your direct line for council services.

R Peat  
Director of Social Work and Health

June 2007



SOCIAL WORK and HEALTH

## Emergency carers' card scheme

If you care for someone over 16 who would be at risk if something were to happen to you, our emergency carers' card scheme could give you peace of mind. The scheme helps by making arrangements for the person you care for to be looked after in an emergency (for example, if you are admitted to hospital), any time of the day or night.

After filling in an application form giving details about you and the person you care for, we will issue you a card with a unique reference number and the phone number for our community alarm control room. The card fits neatly into a wallet or purse and you should carry it with you at all times. In an emergency, you can contact community-alarm staff 24 hours a day using the phone number provided on the card. The card also gives you a reference number which helps staff to get in touch with the person who has an extra set of keys to your property, or make arrangements for other care to be provided until a more permanent solution is found.

There are security measures in place to help protect you when using the emergency carers' card scheme, particularly if you lose your card or it is stolen. If this happens, contact our community-alarm control room.

We can then cancel your old card immediately, and arrange to issue a new card and reference number.

Once we have accepted you onto the scheme, it is important that you tell us about any changes to the information you provide in your application form. For example, if you move house or change the person who has an emergency set of keys, you will need to let us know as soon as you can.

If you would like any more information on the emergency carers' card scheme, please contact:

Angus Council  
Social Work and Health  
Emergency carers' card scheme  
Community Alarm Service  
Fairlie House  
Kirkton Hill  
Kirriemuir  
DD8 4HU.  
Phone: 01575 574192

We record all calls to the community alarm control room.

If you would like an application form, please fill in and return the tear-off form attached or phone 01575 574192. You can also get application forms from our website at [www.angus.gov.uk](http://www.angus.gov.uk). Click on 'A-Z of services'.



## Emergency carers' card scheme

Please send me an application form for the emergency carers' card scheme.

Full name: .....

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Address and postcode: .....

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Please return this form to:

**Freepost RRBE-UURB-ZYTE**

Angus Council

Social Work and Health

Community Alarm Control Room

Fairlie House

Kirktonhill Road

Kirriemuir

DD8 4HU.

**Please place this form in an envelope before you post it.**