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Please return this form to:
Angus Council Social Work
Freepost SCO7045
Forfar
DD8 3ZR.

6800 Crystal Mark
Clarity approved by Plain English Campaign

You can get this leaflet in large print, in Braille or on cassette by contacting us on 01307 473194.

We can provide this information in other languages if you need it.

ACCESS Angus 08452 777 778
your direct line for council services

W B Robertson
Director of Social Work

April 2002

Angus Council

Strathmore Avenue Resource Centre

Service for children with special needs

SOCIAL WORK

Based in Forfar, we offer a range of services for children with special needs, and their families, living in Angus.

Children with special needs team

We give support to children with special needs and their families. We provide a wide range of services including the following.

- Family support
- Residential respite
- Respite daycare
- Family-based respite

These services are designed to reduce the negative effects of disability.

Residential short breaks and short-term daycare

We offer short-term residential breaks for children with disabilities. There is accommodation for two children in a homely setting. We usually provide breaks at weekends, with extra weeks possible during school holidays.

Our aim is to provide good-quality short breaks which promote independence and helps to broaden social and leisure opportunities for children and young people with special needs. This also provides a break for parents and carers.

As well as residential short breaks, we may provide daycare. This mainly happens at weekends, but may be available during school holidays.

Family-based respite

We also provide family-based short breaks and a sitter service for children with special needs in Angus. Short breaks are provided in the homes of families or single people living in the community.

The team recruit, select and train people to be respite carers. There is a selection procedure that applies to all interested carers. The selection procedure includes statutory checks, which we must make.

Family-based respite carers are volunteers who, following selection and training, offer their time and skills. For this they are paid a weekly allowance.

Outreach and domiciliary services

We provide an outreach service for parents or carers who would prefer their children to have services provided at home. This allows our residential care workers to provide short-term daycare within your child's home.

Other services

We give parents and carers the opportunity to discuss health and education-related issues, and maintain links between health education and social work. The links make sure that we meet needs as much as possible.

There are a number of groups who work closely with the special-needs team and regularly use our facilities. These include the Angus special playscheme, and the Toy Library.

What you can expect from us

- When we receive your request for a service we will look at it within 14 days. We will consider your family circumstances and the needs of your child.
- To help us decide the best way of meeting the needs of your child we may have to ask you for some more information. We would do this within 14 days of looking at your request.
- To make sure that the needs of your child continue to be met, we will talk to you, and review any services provided at least once every six months.

For more information, please contact:

Children with Special Needs Team
The Strathmore Centre
57 Strathmore Avenue
Forfar DD8 1ND
Phone 01307 461767

Or you can phone the Social Work offices listed below:

Academy Lane
Arbroath DD11 1EJ
Phone: 01241 878585

2 Strang Street
Forfar DD8 2HR
Phone: 01307 465143

42 Dundee Street
Carnoustie DD7 7PG
Phone: 01241 859884

The Library
High Street
Monifieth DD5 4AE
Phone: 01382 534244

Kirkton Hill
Kirriemuir DD8 4JT
Phone: 01575 572958

28 Panmure Street
Brechin DD9 6AP
Phone: 01356 624771

51 John Street
Montrose DD10 8LZ
Phone: 01674 672702

Our aim is not only to meet our current standards but also to consider how we can improve them.

If you have any comments on the service you have received, or suggestions on how we can improve our standards, we would like to hear from you.

If you have a complaint about Social Work services, you can get a leaflet **What to do if you are not happy with services provided by Social Work** from any Social Work office.

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