

This report provides a full breakdown of the results of the 4th Angus Citizens' Panel survey. It should be read together with the newsletter that provides details of additional comments and actions taken in response to the issues raised.

### Section 1.1 Your experience of crime

#### 1. In the last year, have you or anyone else in your household,

635 Respondents	Yes	No	Not Answered
.. had their car, van, motorcycle or other motor vehicle stolen or driven away without permission?	1.90%	96.70%	1.40%
.. had their vehicle tampered with or damaged by vandals or people out to steal?	14.50%	83.90%	1.60%
.. had a bicycle stolen?	1.60%	96.20%	2.20%
.. had any property damaged by vandalism in the local area?	10.40%	88.20%	1.40%

#### 2. In the last year

635 Respondents	Yes	No	Not Answered
.. has anyone got into your house/flat without permission and stolen or tried to steal anything?	1.60%	97.30%	1.10%
.. have you had anything else that belonged to you or anyone in your household, stolen from outside the house/flat - from the doorstep, the garden or the garage, for example?	5.20%	93.10%	1.70%
.. has anyone stolen anything of yours that you had left somewhere?	4.60%	93.20%	2.20%

#### 3. In the last year

635 Respondents	Yes	No	Not Answered
.. has anyone tried to steal or actually stolen something out of your hands or from your pockets or from a bag or case?	1.40%	98.00%	0.60%
.. has anyone threatened to damage things of yours or threatened to use force or violence on you in a way that actually frightened you?	5.20%	94.20%	0.60%
.. has someone deliberately used force or violence on you - for example kicked, slapped or scratched you, hit you with their fists or with a weapon of some sort?	2.20%	97.00%	0.80%
.. interfered with, assaulted, attacked or exposed themselves to you in a sexual way?	0.60%	98.60%	0.80%
.. have you been frightened by someone (of any age) threatening you, staring at you, following you, shouting or calling after you?	11.80%	87.40%	0.80%
.. have you personally been a victim of any kind of physical assault, attack or mugging in this neighbourhood?	1.10%	98.10%	0.80%
.. has anyone thrown fireworks at you or your property, including a vehicle?	5.40%	93.20%	1.40%

#### 4. Where did these things happen? Please tick ALL that apply.

110 Respondents (17.32% of total)

In the street in this area	59.09%	In the street elsewhere	24.55%	At work	12.73%
In a park or other open space	5.45%	In a pub/club/disco/other place of entertainment	6.36%	Elsewhere	11.82%

5. Who did this to you? Please tick ALL that apply.

104 Respondents (16.38% of total)

A girl/woman	11.54%	A group of boys/men and girls/women	20.19%	A boy/man	38.46%
A group of girls/women	0.96%	A group of boys/men	43.27%		

6. Why do you think this happened? Please tick ALL that apply.

138 Respondents (21.73% of total)

To frighten me	27.54%	To embarrass/humiliate/annoy me	38.41%	Because I am elderly	6.52%
Due to their racist attitudes	1.45%	Due to their homophobic attitudes	0.00%	Because I am disabled	3.62%
Due to their drunkenness	28.26%	Threats/aggression originating from traffic incident	7.25%	Do not know why it happened	25.36%
To get money from me	7.97%	Due to their sexual perversion/sexual attitudes	3.62%		

7. Did you report the incident to the police or somebody else?

140 Respondents (22.05% of total)

Reported to Police	30%	Not reported	70%
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8. If you didn't report the incident, why not? Please tick ALL that apply.

88 Respondents (13.86% of total)

It was not important enough	53.4%	No-one could do anything	53.4%
Because they wouldn't believe me/take me seriously	8%	It might have got me into trouble	1.1%

9. In the last year, have you or anyone else in your household received any offensive or obscene phone calls?

How many times has that happened?

153 Respondents (24.09% of total)

1to5	32.03%	6to10	38.56%	11to25	20.92%	>25	8.50%
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10. Did you report the call (any of the calls) to the police or to the telephone company?

150 respondents (23.62% of total), of which

Reported to the telephone company	26.7%	Reported to Police	4.7%	Not reported	72.7%
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11. In the last year, did your partner/ex-partner ever do any of the following?

635 Respondents	Yes	No	Not Answered
Told you to leave the house	2%	88%	10%
Stopped you or threatened to stop you seeing your children	10%	89%	1%
Said things to upset you	10%	83%	8%
Stopped you from having your own money	10%	89%	1%
Spent your money against your wishes	2%	88%	11%
Said frightening things to you (such as threatening to harm you or someone close to you, such as your children)	1%	89%	10%
Deliberately damaged your property	11%	89%	0%
Used force towards you (this could include grabbing, pushing, shaking, hitting, kicking etc)	1%	89%	10%
Harmed or threatened to harm a pet	0%	89%	11%

12. In the last year, have you ever been injured, even slightly, on any occasion when your partner used force against you? (such as bruises, scratches, cuts, etc)?

635 Respondents

On every occasion that force was used	0% (1)	On many occasions	0% (2)	On some occasions	0% (3)
On a few occasions	1% (4)	On one occasion	0% (0)	No	20% (130)
Not answered	78% (495)				

13. In what way(s) have you been injured? Please tick ALL that apply.

7 respondents (1.1% of total), of which

Bruises/black eye	85.7% (6)	Cuts	0%	Scratches	14.3% (1)
Broken bones	28.6% (2)				

14. As a result of what happened, did you on any occasion see a doctor or go to hospital?

17 respondents (2.68% of total), of which

Yes	11.76% (2)	No	88.24% (15)	Can't remember	0% (0)
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15. On the most recent occasion, do you think what happened was...?

20 respondents (3.15% of total), of which

A crime	10% (2)	Just something that happens	25% (5)
Wrong but not a crime	45% (9)	Not sure	20% (4)

16. In the last year have the police, Barnardo's or Social Work ever come to know about any incident when your partner used force against you?

70 respondents (11.02% of total), of which

On every occasion that force was used	1.4% (1)	On many occasions	0% (0)	No	95.7% (67)
On a few occasions	0% (0)	On one occasion	1.4% (1)		
Can't remember	0% (0)	On some occasions	1.4% (1)		

17. Which agencies came to know about the incident/s? Please tick ALL that apply.

3 respondents (0.47% of total), of which

Barnardos	0 (0%)	Health	33.3% (1)
Woman's Aid	33.3% (1)	Social Work	100% (3)
Victim Support	33.3% (1)		

18. Was the person responsible living with you?

30 respondents (4.72% of total), of which

Yes	80% (24)	No	20% (6)	Can't remember	0% (0)
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19. Are you living with this person now?

30 respondents (4.72% of total), of which

Yes	73.3% (22)	No	26.7% (8)
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20. Had the person who used force against you on any of these occasions been drinking alcohol?

25 respondents (3.94% of total), of which

Yes	32% (8)	No	64% (16)	Can't remember	4% (1)
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21. Had the person who used force against you on any of these occasions taken drugs?

24 respondents (3.78% of total), of which

Yes	8.3% (2)	No	91.7% (22)	Can't remember	0% (0)
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22. Did any children in the household see or hear what happened on any of these occasions?

25 respondents (3.94% of total), of which

Yes	28% (7)	No	52% (13)	Don't know	0% (0)	Can't remember	0% (0)
Not applicable	20% (5)						

### Section 1.2 Your Fear of Crime

23. In the next 12 months, how likely do you think it is that your home will be broken into? And how likely do you think it is that you will be the victim of a crime involving violence?

635 Respondents	Very likely	Fairly likely	Not very likely	Not at all likely	Don't know	Not Answered
Housebreaking	2%	8%	51%	19%	18%	3%
Violence	1%	3%	48%	25%	18%	5%

24. In the last couple of years, have you become more or less worried about becoming a victim of crime?

635 Respondents

More Worried	40%	Less Worried	5%	Not Worried	40%	Can't Say	13%	Not Answered	2%
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25. How safe do you feel in your local town or village when you are:

635 Respondents	Very safe	Fairly safe	A bit unsafe	Very unsafe	Wouldn't walk alone	Don't Know	Not Answered
Out during the day with friends?	64.57%	32.44%	0.47%	0.31%	0.31%	0.63%	1.26%
Out during the day alone?	52.91%	39.84%	3.31%	0.63%	1.10%	0.79%	1.42%
Out after dark with friends?	28.82%	52.76%	12.44%	1.89%	1.42%	1.10%	1.57%
Out after dark alone?	12.13%	33.86%	31.97%	7.87%	10.71%	1.42%	2.05%
Driving alone after dark?	27.24%	37.01%	18.74%	2.05%	0.31%	5.04%	9.61%
Driving alone during the day?	51.02%	33.54%	1.42%	0.31%	0.00%	4.25%	9.45%

26. How safe do you feel when you are alone in your home at night?

635 Respondents

Very safe	44%	Fairly safe	46%	A bit unsafe	7%	Very unsafe	1%	Don't Know	1%	Not Answered	1%
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27. Most of us worry at some time or other about being the victim of a crime. Could you tell me how worried you are about the following happening in your local area?

635 Respondents	Very Worried	Fairly Worried	Not very Worried	Not at all Worried	Don't Know	Not Applicable	Not Answered
Having your home broken into and something stolen	5.98%	32.44%	46.77%	11.02%	1.42%	0.63%	1.73%
Being mugged and robbed	6.30%	24.88%	51.81%	13.39%	1.73%	0.47%	1.42%
Having your house damaged by vandals	7.40%	29.13%	44.88%	14.33%	1.73%	0.63%	1.89%
Being sexually assaulted or raped	6.30%	13.23%	35.12%	34.80%	2.83%	5.04%	2.68%
Being physically assaulted or attacked in the street	6.30%	21.57%	46.93%	20.63%	2.52%	0.63%	1.42%
Being subject to physical attack because of your skin colour, ethnic origin, or religion	2.52%	3.31%	25.35%	53.07%	1.73%	11.97%	2.05%
Having your car stolen	4.41%	24.25%	47.72%	11.02%	1.10%	8.98%	2.52%
Having things stolen from your car	4.25%	24.72%	47.72%	11.02%	1.26%	8.66%	2.36%
Having your car damaged by vandals	10.55%	35.59%	36.38%	5.35%	1.42%	8.35%	2.36%

## Section 1.3 - Crime prevention and policing

28. There are a lot of different types of offence and the time the police have is limited. These are a selection of different types of offence. Which five of these do you think the police in your area should spend most time and energy trying to tackle? And how would you rank these in order of importance from 1 'most important' to 5 'least important'?

Score calculated by giving each rank a score as follows: Rank 1=5, 2=4, 3=3, 4=2, 5=1 and then multiplying this number by the number of responses.

Offence	Score	Offence	Score
Drink driving	859	Parking and general traffic offences - boy racers	518
Rape/Sexual assault	829	The sale and use of illegal drugs	1409
Housebreaking	758	Vandalism and deliberate damage to property	1002
Racist attacks	90	Theft of and from motor cars	245
Street robbery/mugging	562	Litter and illegal dumping of rubbish	324
Domestic violence	260	Anti-social behaviour youths	1048

29. Here are some of the main tasks which the police are asked to do. Which five of these do you think are the most important and how would you rank these in order of importance from 1 'most important' to 5 'least important'?

Score calculated by giving each rank a score as follows: Rank 1=5, 2=4, 3=3, 4=2, 5=1 and then multiplying this number by the number of responses.

Task	Score	Task	Score
Giving crime prevention advice	192	Investigating alleged offences/crimes	1221
Responding to emergency calls	2115	Providing help and support to the victims of crime	310
Detecting and arresting offenders/criminals	1719	Using CCTV to monitor public areas	490
Patrolling the streets (in cars or on foot)	1663	Work with schools and young people	575

30. Compared with 5 years ago, do you think the number of police officers on foot patrol in this area is higher, lower, or about the same?

Respondents 635

Higher	4%	About the same	27%	Lower	52%	Don't know/couldn't say	15%	Not Answered	2%
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31. When did you last see a police officer on foot/in a patrol car/at a community meeting or surgery in this area?

Respondents 635

Today/yesterday	10%	More than 1 week, up to 2 weeks ago	11%	Longer ago	10%
2-3 days ago	13%	More than 2 weeks, up to 1 month ago	11%	Can't remember	13%
Not Answered	1%	More than 1 month, up to 3 months ago	13%	Never	8%
4-7 days ago	10%				

32. Do you think that the public should be consulted about the way that the police spend their time and resources in your area? Respondents 635

Yes	69.29%	No	17.64%	Don't Know	10.87%	Not Answered	2.20%
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33. How do you think this should be done? Please tick ALL that apply.

437 respondents (68.82% of total), of which

Public consultation meetings	31.81%	Meetings with police	22.43%	Public surveys	37.99%
Publication of consultation documents	13.73%	Consultation with Community Councils	35.70%		

34. Are you aware of any of these consultation methods having been undertaken by the police in your area?

Please tick ALL that apply.

397 respondents (62.52% of total), of which

Public consultation meetings	7.05%	Meetings with police	6.80%	None of these	63.22%
Public surveys	3.53%	Publication of consultation documents	1.76%	Consultation with Community Councils	27.96%

35. Have you ever attended a public meeting at which the police were there to listen and respond to your views?

Yes	12%	No	62%	Don't Know	1%	Not Answered	26%
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36. Taking everything into account, would you say the police in this area do a good job or a poor job?

Respondents 635

Very satisfied	6%	Fairly satisfied	61%	Fairly dissatisfied	20%	Very dissatisfied	6%	Don't know	3.8%	Not Answered	4%
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37. Does your home have any of these security features?

Respondents 635

Security locks (with keys) on windows	67.72%	Doors with double locks or deadlocks	68.50%
Lights on timer or sensor switch	51.02%	Not Answered/None	9.92%
Burglar alarm	22.20%	Security marking or labelling of valuable possessions	26.93%

Respondents 635	Yes	No	Don't Know	Not Answered
Do you have a doorchain or similar fitted?	26.30%	71.65%	0.00%	2.05%
Do you have a spy hole/door mirror/identity slot or similar device fitted to your door?	24.72%	72.28%	0.00%	2.99%
Do you have an intercom/helpline/lifeline or other similar help call system?	5.20%	90.71%	0.31%	3.78%
Is your home in a Neighbourhood Watch (or similar type scheme) area?	23.62%	68.35%	5.67%	2.36%
If your home is in a Neighbourhood Watch (or similar) area do you display a door sticker/ notice to show that you are part of that scheme?	2.20%	94.49%	0.00%	3.31%
Do you display any other sign/window sticker etc which discourages doorstep sellers calling?	8.19%	65.04%	2.20%	24.57%



45. If you have had a bad experience with a doorstep seller or the products they sold in the past 2 years what were they selling? Please tick ALL that apply. Respondents 635

Clothing	1.26%	External Cladding	2.99%	General property repair	2.52%	Housewares	6.77%
Roofing	1.89%	Electrical products	0.47%	Room Refurbishments	0.47%	Security	0.00%
Food	0.94%	Furniture/carpets	0.94%	Tarmac/driveway/etc	3.78%	Financial	0.63%
Insulation	0.47%	Promotions (general)	5.67%	Double glazing etc	8.50%	Gardening	3.78%
Energy	10.71%						

46. Please tell us which of these things you do when you receive a cold-call from a doorstep seller. Please tick ALL that apply.

Respondents 635

I always ask for ID	16.69%	I usually check the ID by phoning the company	11.50%
I consider them to be a nuisance	62.68%	If I'm interested, I will often ask them into my house	3.94%
I usually listen to what they have to say before deciding what to do	36.69%	I feel uncomfortable about answering the door to a salesperson	26.61%
I occasionally do buy from doorstep sellers or get them to do work for me	5.98%	If I'm interested, I will usually ask them to call back when I have somebody with me	6.14%
I will not answer the door if I know it is a salesperson	13.07%	I will always use a door chain or similar device	5.35%

47. If you have had a bad experience with doorstep sellers which of the following did you do?  
124 respondents (19.53% of total), of which

Contacted Police	13.71%	Contacted the Trading Standards service	6.45%	Contacted Citizens Advice	0.81%
Did nothing	80.65%				

## Section 2 - Anti-social behaviour, your local area and doorstep callers

### Section 2.1 - Your local area

48. Thinking now about the neighbourhood you live in, how would you rate it as a place to live?

Respondents 635

Very good	52%	Fairly good	42%	Fairly poor	3%	Very poor	1%	No opinion	0%	Not answered	2%
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49. How common would you say the following things are in this neighbourhood?

Respondents 635	Very common	Fairly common	Not very common	Not at all common	Don't know	Not answered
Dog fouling	24.41%	33.39%	26.46%	11.97%	0.94%	2.83%
Fire raising	0.79%	2.05%	17.64%	69.45%	4.41%	5.67%
Groups of young people hanging around on the street	18.90%	27.40%	24.57%	24.57%	1.10%	3.46%
People who have been drinking or using drugs	9.92%	16.85%	26.77%	35.28%	6.46%	4.72%
Vandalism, graffiti or other deliberate damage to property	7.24%	16.54%	31.50%	37.95%	2.05%	4.72%
Rubbish or litter lying around	21.57%	31.02%	25.04%	19.37%	0.47%	2.52%
Noisy neighbours or loud parties	5.51%	5.51%	34.96%	48.35%	1.42%	4.25%

50. Overall, how involved do you feel in the local community?

Respondents 635

A great deal	7%	A fair amount	33%	Not very much	49%	Not at all	9%	Don't know	1%	Not answered	2%
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51. In general, what kind of neighbourhood would you say you live in? Would you say it is a neighbourhood in which people do things together and try to help each other or one in which people mostly go their own way?

Help each other	27%	Go own way	29%	Mixture	42%	Not Answered	2%
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52. How many times, if at all, have you had any disputes or serious problems with neighbours in the last year?

Once	6%	Twice	3%	Three times	2%	Four or more	3%
Don't know	1%	Never/nothing serious	84%	Not Answered	3%		

53. Thinking about the most recent incident, did you report the matter to the police or to the council?  
207 respondents (32.6% of total), of which

Police	13.04%	Council	12.08%	Neither	67.63%	Don't know/can't remember	11.59%
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54. Regardless of whether they were able to solve it, were you satisfied or dissatisfied with the response to your problem?

143 respondents (22.5% of total), of which

Satisfied	23.08%	Dissatisfied	16.08%	Neither	17.48%	No opinion	43.36%
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55. Thinking specifically about under 16 year olds, how much do you worry about these things? Is it a lot, quite a lot, a little or not at all?

Respondents 635	A lot	Quite a lot	A little	Not at all	Don't Know	Not Answered
Playing in dangerous places like derelict buildings, by waterways or railway lines	11%	17%	31%	29%	4%	8%
Safety on the roads	24%	29%	26%	12%	3%	6%
Being bullied by other children	24%	37%	27%	5%	2%	5%
Being a nuisance to neighbours	15%	28%	32%	16%	3%	6%
Falling into bad company	22%	30%	30%	9%	3%	7%
Getting involved with drugs or glue sniffing	37%	26%	21%	7%	3%	6%
Finding dirty needles	25%	18%	27%	20%	4%	7%
Being sexually attacked, molested or abducted by strangers	24%	23%	26%	17%	3%	7%
Being threatened or assaulted by strangers (not sexual attacks)	20%	23%	31%	17%	3%	7%
Getting into fights with other young people	12%	25%	37%	15%	3%	7%
Drinking alcohol	27%	30%	28%	6%	3%	6%
Getting into trouble with the police	21%	23%	34%	11%	3%	7%

## Section 2.2 - Scottish Executive action on anti-social behaviour

56. Do you agree that the sale of spray paint to under-16s should be banned? Respondents 635

Yes	85%	No	8%	Don't Know	6%	Not Answered	1%
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57. Do you agree that young offenders should be tagged instead of put in a 'secure place', helping them stay in the community? Respondents 635

Yes	54%	No	26%	Don't Know	18%	Not Answered	2%
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58. Would you support written agreements between people involved in anti-social behaviour, including parents, and relevant agencies, setting out what needs to change and what will happen if things don't improve?  
Respondents 635

Yes	81%	No	6%	Don't Know	11%	Not Answered	2%
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59. Do you think the council should be able to fine people who disrupt their community by making too much noise?

621 respondents (97.8% of total), of which

No	2.58%	Don't Know	4.83%
Yes, 24 hours a day		51.53%	
Yes, from 11pm to 7am		41.22%	

60. Should the police have the power to take under-16s home if they think the public are intimidated, harassed, alarmed or distressed by them? Respondents 635

Yes	93%	No	3%	Don't Know	2%	Not Answered	2%
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61. Do you think a Community Warden Scheme should be developed in your local area and if so what kind of scheme?

599 respondents (94.3% of total), of which

No	17.36%	Don't Know	17.03%
Yes, a crime prevention scheme, with wardens promoting home security, patrolling and reporting incidents		47.41%	
Yes, an environmental scheme, with wardens removing graffiti, litter and organising general clear-ups		40.90%	

62. Would you like to join us in developing proposals for warden schemes in your area? Respondents 635

Yes	19%	No	50%	Don't Know	26%	Not Answered	6%
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63. Of the following options for dealing with the problems caused by fireworks, which would you favour? Please tick ALL that apply.

621 respondents (97.8% of total), of which

Total ban on the sale of fireworks to the public	40.1%	Limits on periods of sale and advertising	52.2%
Ban the use of fireworks during certain times	44.9%	Ban the noisiest fireworks	34.6%
Impose stricter rules on the training of those who give professional displays	42.5%	Further restrictions on those who can purchase fireworks	57.3%
Prosecution of offenders	64.6%	No change	3.1%

### Section 3 - Safety, fire safety, home safety and road safety

#### Section 3.1 - Fire Safety

64. How many fires, of any sort, have there been in your local area in the last year? Respondents 635

None	77%	One	8%	Two	5%	Three	2%	Four	1%	Five or more	2%	Not Answered	6%
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If you answered NONE to question 55..

65. Where did the fire/s start? Please tick ALL that apply.

78 respondents (12.28% of total), of which

Your own property	3.85%	Occupied house	47.44%	Waste ground	24.36%
Waste bins	16.67%	Derelict property	12.82%	Council land	16.67%

66. How were the fire/s discovered? Please tick ALL that apply.

112 respondents (17.64% of total), of which

Person	50.89%	Smoke alarm	6.25%	Don't Know	45.54%
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67. Was the fire brigade called on any occasion? Respondents 635

Yes	16%	No	0%	Don't Know	2%	Not Answered	82%
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68. Do you have a fire action plan for your home? Respondents 635

Yes	51%	No	43%	Don't Know	2%	Not Answered	4%
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69. Of the following, which would you say best describes a fire action plan?

588 respondents (92.60% of total), of which

How to put a fire out in your home	10.54%
How to ensure you and your family can safely escape in the event of a fire	95.07%

70. Where did you find about fire action plans

532 respondents (83.78% of total), of which

Television	30.08%	Radio	2.26%	Newspaper	7.89%
Leaflet	11.84%	Fire safety talk	18.23%	Not applicable	42.48%

71. Do you have a smoke alarm in your home?

Yes	91%	No	7%	Don't Know	0%	Not Answered	1%
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72. Is the alarm in working order?

Yes	89%	No	1%	Don't Know	2%	Not Answered	8%
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73. Would you like help to fit a smoke alarm?

Yes	3%	No	73%	Not Answered	24%
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74. Do you have a gas fire or gas boiler in your home?

Yes	66%	No	30%	Not Answered	3%
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75. Have you had your gas fire or boiler serviced in the last year?

Yes	55%	No	12%	Don't Know	0%	Not Answered	33%
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76. Do you have a carbon-monoxide detector in your home?

Yes	27%	No	64%	Don't Know	2%	Not Answered	7%
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### Section 3.2 - Home Safety

77. In the last year have you ever been injured, even slightly, on any occasion by an accident in the home?

Yes	19%	No	77%	Don't Know	1%	Not Answered	3%
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78. What happened, did you? Please tick ALL that apply.

99 respondents (15.59% of total), of which

Fall (Slip/Trip)	65.66%	Burn/Scald yourself	46.46%	Poison yourself	1.01%
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79. Why did it happen? Please tick ALL that apply.

97 respondents (15.28% of total), of which

DIY	18.56%	Household chores	81.44%	Leisure/Hobbies	10.31%
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80. As a result of what happened, did you on any occasion see a doctor or go to hospital?

Yes	5%	No	16%	Don't Know	0%	Not Answered	79%
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### Section 3.3 Road Safety

81. Do you support the Tayside Safety Camera Partnership?

Yes	78%	No	8%	Don't Know	10%	Not Answered	4%
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82. Thinking about speeding traffic and the safety of young and old, pedestrians, cyclists and vehicle users, could you tell us how effective you think the following are in reducing speed?

Respondents 635	Very effective	Effective	Neither	Ineffective	Very ineffective	Don't Know	Not Answered
Enforcement of existing speed limits	19.37%	41.89%	9.92%	19.53%	4.09%	2.99%	2.20%
Use of traffic calming measures using physical constraints (speed humps, traffic islands etc)	25.67%	52.28%	7.87%	5.98%	3.62%	2.36%	2.20%
Introduction of reduced speed limits (30mph/20mph)	1.73%	30.71%	21.89%	28.35%	9.29%	5.35%	2.68%

83. If you were to choose between these methods for reducing the speed of traffic how would you rank them in order of importance 1 'most important' to 3 'least important'.

Score calculated by giving each rank a score as follows: Rank 1=3, 2=2, 3=1 and then multiplying this number by the number of responses.

Speed humps/bumps	1303
Altered road layouts	1038
20mph zones/'20's plenty' schemes	1049

84. How satisfied are you with the service that the Council delivers in terms of:

	Very satisfied	Satisfied	Neither	Dissatisfied	Very dissatisfied	Don't Know	Not Answered
Maintaining pavement surfaces	3.31%	38.43%	17.17%	27.09%	9.76%	2.20%	2.05%
Maintaining street lights	6.77%	56.22%	11.65%	16.22%	4.09%	2.36%	2.68%
Removing obstructions from pavements (advertising signs, parked cars, overhanging vegetation etc)	1.73%	30.71%	21.89%	28.35%	9.29%	5.35%	2.68%

85. In the last year were you concerned about your safety due to pavements being blocked or slippery because of snow or ice?

Yes	57%	No	38%	Don't Know	2%	Not Answered	2%
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86. In the last year were you concerned about your safety due to flooding?

Yes	6%	No	91%	Don't Know	1%	Not Answered	2%
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87. If you had a total of £100 to spend, how much would you spend on each of the following areas?

Traffic Management (including traffic calming and speeding)	£22
Street Lighting (Repairs and Maintenance)	£16
Winter Services (On Roads and Footways)	£25
Prevention of Flooding	£9
Footway and Road Repairs	£30
Total	£100

88. How would you improve Community Safety or any aspect of life in your local area?

A NUMBER OF COMMENTS WERE RECEIVED