

## Section 1 - Local Shops and Services, Events and Housing

## Section 1.1 - Local Shops and Services

1. Thinking about your main household shop, is this usually done in a single shop, such as a supermarket, or a number of separate shops, such as a grocer, baker, butcher and general store?

In a single shop such as a supermarket	423 (76.2%)
In a number of separate shops such as a grocer, baker, butcher and general store	132 (23.8%)

2. Thinking about your main household shop, where is this usually done?

Dundee	132 (23.3%)	Brechin	21 (3.7%)	Monifieth	52 (9.2%)	Arbroath	98 (17.3%)
Forfar	149 (26.3%)	Kirriemuir	14 (2.5%)	Montrose	82 (14.5%)	Carnoustie	13 (2.3%)
On the internet	5 (0.9%)						

## Breakdown of location of main household shop by Area Forum areas.

Area	Location of main household shop								
	Dundee	Brechin	Monifieth	Arbroath	Forfar	Kirriemuir	Montrose	Carnoustie	Internet
Arbroath	31 (22%)	0 (0%)	0 (0%)	88 (63%)	11 (8%)	0 (0%)	7 (5%)	0 (0%)	2 (1%)
Brechin	5 (11%)	19 (41%)	0 (0%)	0 (0%)	11 (24%)	0 (0%)	10 (22%)	0 (0%)	1 (2%)
Carnoustie	28 (45%)	0 (0%)	14 (23%)	5 (8%)	1 (2%)	0 (0%)	0 (0%)	13 (21%)	1 (2%)
Forfar	4 (5%)	0 (0%)	0 (0%)	4 (5%)	78 (90%)	0 (0%)	0 (0%)	0 (0%)	1 (1%)
Kirriemuir	5 (8%)	1 (2%)	0 (0%)	0 (0%)	44 (73%)	10 (17%)	0 (0%)	0 (0%)	0 (0%)
Monifieth	24 (39%)	0 (0%)	38 (61%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Montrose	1 (1%)	1 (1%)	0 (0%)	1 (1%)	0 (0%)	2 (3%)	65 (93%)	0 (0%)	0 (0%)
Sidlaw and Newtyle	34 (85%)	0 (0%)	0 (0%)	0 (0%)	4 (10%)	2 (5%)	0 (0%)	0 (0%)	0 (0%)

3. How far do you travel for your main household shop? Miles.

0-4	300 (51.5%)	5-9	115 (19.7%)	10-14	61 (10.5%)	15-19	30 (5.1%)
20-24	11 (1.9%)	25-29	5 (0.9%)	30-34	5 (0.9%)	35-39	3 (0.5%)
40-44	2 (0.3%)	Not answered	51 (8.7%)				

4. How often do you do your main household shop?

More than once a week	148 (25.8%)	Once a fortnight	40 (7.0%)
Once a week	355 (62.0%)	Once a month	30 (5.2%)

5. How do you usually travel for your main household shop?

Car/van/minibus/works van	497 (87.3%)	Motorbike/moped/scooter	0 (0%)
Bicycle	3 (0.5%)	Bus/coach/private bus	23 (4.0%)
Taxi	7 (1.2%)	Train	0 (0%)
Walk	52 (9.1%)	Other - please specify	4 (0.8%)

6. Thinking about your main household shop, why do you shop in this way?

All of the shopping is done in one go	374 (65.7%)	It's cheaper	221 (38.8%)
It's easy to get to	272 (47.8%)	There is more to choose from	303 (53.3%)
The quality is better	133 (23.4%)		

7. Thinking about shopping more generally, do you regularly shop at any of the following?

Town centre clothes shop	227 (41.5%)	Internet	107 (19.6%)	Farmers market	88 (16.1%)
Chemist	437 (79.9%)	Baker	244 (44.6%)	Grocer	119 (21.8%)
Out of town clothes shop	229 (41.9%)	Butcher	266 (48.6%)	Other - please specify	37 (6.3%)

## 8. How do you rate the town-centres you use most often?

## Range of shops

	Very Good	Good	Neither	Poor	Very Poor	Don't Know
Forfar	39 (13%)	199 (66%)	34 (11%)	25 (8%)	3 (1%)	0 (0%)
Brechin	1 (1%)	14 (19%)	11 (15%)	30 (42%)	16 (22%)	0 (0%)
Kirriemuir	1 (2%)	18 (28%)	15 (23%)	26 (41%)	4 (6%)	0 (0%)
Monifieth	2 (2%)	20 (23%)	12 (14%)	38 (43%)	16 (18%)	0 (0%)
Montrose	26 (13%)	128 (66%)	29 (15%)	10 (5%)	1 (1%)	0 (0%)
Arbroath	22 (8%)	114 (40%)	46 (16%)	76 (27%)	25 (9%)	0 (0%)
Carnoustie	3 (4%)	23 (31%)	17 (23%)	25 (33%)	7 (9%)	0 (0%)
ANGUS	94 (9%)	516 (48%)	164 (15%)	230 (21%)	72 (7%)	0 (0%)

## Parking

	Very Good	Good	Neither	Poor	Very Poor	Don't Know
Forfar	62 (21%)	161 (54%)	29 (10%)	31 (10%)	11 (4%)	2 (1%)
Brechin	5 (7%)	27 (38%)	14 (19%)	20 (28%)	5 (7%)	1 (1%)
Kirriemuir	7 (11%)	39 (62%)	7 (11%)	7 (11%)	3 (5%)	0 (0%)
Monifieth	9 (10%)	43 (49%)	14 (16%)	14 (16%)	6 (7%)	1 (1%)
Montrose	12 (6%)	96 (51%)	37 (19%)	35 (18%)	9 (5%)	1 (1%)
Arbroath	44 (16%)	173 (62%)	37 (13%)	18 (6%)	4 (1%)	5 (2%)
Carnoustie	6 (8%)	28 (39%)	14 (19%)	17 (24%)	6 (8%)	1 (1%)
ANGUS	145 (14%)	567 (53%)	152 (14%)	142 (13%)	44 (4%)	11 (1%)

## Appearance

	Very Good	Good	Neither	Poor	Very Poor	Don't Know
Forfar	21 (7%)	175 (59%)	73 (25%)	22 (7%)	4 (1%)	1 (0%)
Brechin	1 (1%)	18 (26%)	19 (28%)	24 (35%)	7 (10%)	0 (0%)
Kirriemuir	4 (6%)	36 (57%)	7 (11%)	12 (19%)	4 (6%)	0 (0%)
Monifieth	3 (4%)	22 (26%)	20 (24%)	26 (31%)	14 (16%)	0 (0%)
Montrose	14 (7%)	125 (66%)	31 (16%)	16 (8%)	3 (2%)	0 (0%)
Arbroath	8 (3%)	97 (35%)	72 (26%)	72 (26%)	27 (10%)	0 (0%)
Carnoustie	2 (3%)	33 (45%)	20 (27%)	17 (23%)	2 (3%)	0 (0%)
ANGUS	53 (5%)	506 (48%)	242 (23%)	189 (18%)	61 (6%)	1 (0%)

## Cost of goods

	Very Good	Good	Neither	Poor	Very Poor	Don't Know
Forfar	14 (5%)	168 (57%)	85 (29%)	23 (8%)	4 (1%)	2 (1%)
Brechin	3 (4%)	17 (24%)	31 (43%)	16 (22%)	3 (4%)	2 (3%)
Kirriemuir	1 (2%)	21 (33%)	25 (40%)	14 (22%)	2 (3%)	0 (0%)
Monifieth	2 (2%)	39 (45%)	29 (34%)	9 (10%)	4 (5%)	3 (3%)
Montrose	8 (4%)	105 (55%)	62 (33%)	14 (7%)	0 (0%)	1 (1%)
Arbroath	10 (4%)	129 (46%)	90 (32%)	40 (14%)	11 (4%)	3 (1%)
Carnoustie	0 (0%)	24 (32%)	27 (36%)	18 (24%)	4 (5%)	1 (1%)
ANGUS	38 (4%)	503 (47%)	349 (44%)	134 (13%)	28 (3%)	12 (1%)

## Range of goods

	Very Good	Good	Neither	Poor	Very Poor	Don't Know
Forfar	25 (8%)	167 (56%)	63 (21%)	34 (11%)	7 (2%)	0 (0%)
Brechin	4 (6%)	7 (10%)	25 (35%)	24 (33%)	12 (17%)	0 (0%)
Kirriemuir	1 (2%)	12 (19%)	16 (25%)	29 (46%)	5 (8%)	0 (0%)
Monifieth	4 (5%)	19 (22%)	21 (24%)	30 (35%)	11 (13%)	1 (1%)
Montrose	12 (6%)	121 (63%)	42 (22%)	15 (8%)	2 (1%)	0 (0%)
Arbroath	16 (6%)	113 (40%)	51 (18%)	78 (27%)	25 (9%)	1 (0%)
Carnoustie	1 (1%)	17 (23%)	25 (34%)	21 (29%)	8 (11%)	1 (1%)
ANGUS	63 (6%)	456 (43%)	243 (23%)	231 (22%)	70 (7%)	3 (0%)

Arbroath - Clear demand for a supermarket with a lower level of comments suggesting a low-cost supermarket. There was also criticism of the number of charity shops, £1 shops and card shops and a general preference for national chains in order to improve quality. The most common types of shops requested were clothes, shoes, sports and music, less common were soft furnishing, electrical and DIY. In terms of other facilities, there was some support for a cinema. There was also a minority view that the town does not need another supermarket and would benefit from small local shops selling fresh produce.

Brechin - There was support for a greater range of shops, particularly clothes, and a lesser degree of support for lower supermarket prices, a catalogue shop, and a petrol station. There were a number of comments regarding the lack of shops in the High Street and a feeling that this area could be improved. There was also a suggestion that the provision of disabled parking could be improved and that the town would benefit from a job centre.

Carnoustie - There was support for a greater range of shops, particularly clothes, but also those selling of toys, electrical goods, frozen food and music. There was also support for a supermarket and farmers market. There were a number of comments on the need to replace the shops that had closed recently and the need for more parking and a petrol station.

Forfar - There was support for a greater range of shops, particularly clothes and children's shoes, there was also mention of the need for shops selling dress materials, DIY products, books, delicatessen, music, catalogue products and organic food. There was a preference for high street chains. There was comment on the need to provide parking for shoppers rather than workers, that disabled parking inadequate, that there are too many charity shops, card shops and £1 shops. There were also a number of comments on the need to replace the shops that had closed recently.

Kirriemuir - Comments expressed support for more small shops and a better range of products, there was specific mention of clothes shops, a delicatessen, a grocer and sports shop and shops selling toys, local produce, outdoor goods, sports goods and music.

Monifieth - Comments suggested the town would benefit from an ironmonger, hardware and electrical store and a bank, also mentioned were; fishmonger, grocer, shoe shop, clothes shop, café, sports shop and shops selling ladies underwear and gifts. Comments also suggested the need for a makeover of shopping areas.

Montrose - The most common responses expressed the benefit of additional clothes shops, a catalogue shop, grocer and a farmers market. Less common, but often stated, was the benefit of an electrical shop, DIY shop, garden centre, toy shop, bookshop, music shop, supermarket and soft furnishings retailer. The need for improved disabled parking was expressed as was the need for general improvements to the town centre and the benefit of a cinema and theatre.

9. What percentage of your weekly household spending do you spend in shops and businesses in Angus?

All	119 (21.2%)	Most 50-99%	286 (50.9%)	Some 0-49%	157 (27.9%)
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10. What changes would allow you to spend more in shops and businesses in Angus?

Please tick ALL that apply.

Improved transport links	64 (13.4%)	Improved range of shops	384 (80.3%)
More competitive prices	256 (53.6%)	Home delivery services	43 (9.0%)
Improved range of products	319 (66.7%)		

Comments received included; additional supermarkets, increased choice and competition, better quality products particularly food and organic food, improved parking provision, a reduction in the price of petrol and more clothes and book shops. Access issues also received mention, with improved provision for disabled drivers and the introduction of more double yellow lines requested.

11. Do any of the following factors affect you when you try to get to services or shops?

Please tick ALL that apply.

Too far	58 (17.3%)	Do not have personal transport (car, motorcycle...)	50 (14.9%)
Unable to drive	54 (16.1%)	Cost of fuel	102 (30.4%)
Lack of parking facilities	127 (37.9%)	Traffic congestion/roadworks	113 (33.7%)
Frequency of public transport	62 (18.5%)	Cost of using public transport	31 (9.3%)
Personal safety concern	13 (3.9%)	Personal physical difficulties/disability	41 (12.2%)
Availability of public transport	65 (19.4%)		

Other comments covered a range of issues, the most common, expressed by a handful of responses were based on the problem of using public transport with; children, large amounts of shopping, bikes and if disabled, and that disabled access remains a problem, in terms of disabled spaces and access to shops. There were also comments on difficulties caused by parking on double yellow lines. Further comments included the following; that the new diversion from Forfar to the Aberdeen road is time consuming and adds extra mileage from Oathlaw and Tannadice; that the loss of a bus service to Aberdeen is disappointing, that the absence of footpaths in some areas prevents shopping on foot,.

12. When did you last use public transport?

Please tick ONE box only.

In the last week	144 (25.9%)	In the last month	104 (18.7%)
In the last six months	91 (16.4%)	In the last year	56 (10.1%)
More than a year ago	160 (28.8%)		

13. If you use public transport what do you use it for?

Please tick ALL that apply.

Shopping	181 (49.7%)	Visiting friends	96 (26.4%)
Going to hospital or the GP	102 (28.0%)	Going to leisure, such as cinema, sport, pubs etc	100 (27.5%)
Going to work	55 (15.1%)	Going to education, such as, college, university etc	27 (7.4%)

### Section 1.2 - Angus Events

14. Which of the following events in Angus have you attended in the past?

Please tick ALL that apply.

Seafest	61 (12.8%)	Angus Show	210 (44.0%)
Dunhill Links Championship	54 (11.3%)	Glamis Extravaganza	195 (40.9%)
Monifieth Medieval Market	256 (53.7%)	Angus Glens Walking Festival	22 (4.6%)
Brechin Arts Festival	52 (10.9%)	Forfar Marafun	57 (11.9%)
Montrose Christmas Extravaganza	89 (18.7%)	The Hairst	34 (7.1%)

15. How often do you attend events in Angus?

Please tick ONE box only.

Once or twice a month	26 (5.2%)	Once or twice every three months	58 (11.7%)
Once or twice every six months	88 (17.7%)	Once or twice a year	324 (65.3%)

16. Which of the following events are you likely to attend in the future?

Please tick ALL that apply.

Seafest	76 (16.1%)	Angus Show	184 (38.1%)
Dunhill Links Championship	85 (17.6%)	Glamis Extravaganza	190 (39.3%)
Monifieth Medieval Market	289 (59.8%)	Angus Glens Walking Festival	63 (13.0%)
Brechin Arts Festival	76 (15.7%)	Forfar Marafun	61 (12.6%)
Montrose Christmas Extravaganza	141 (29.2%)	The Hairst	61 (12.6%)

17. Which of the following Angus tourist attractions have you visited in the past?

Please tick ALL that apply.

Monikie Country Park	392 (69.8%)	The Meffan	186 (33.1%)
Glamis Castle	381 (67.8%)	Pictavia	228 (40.6%)
Crombie Country Park	324 (57.7%)	Montrose Basin	242 (43.1%)
Kerr's Miniature Railway	284 (50.5%)	Montrose Museum	137 (24.4%)
Arbroath Museum	178 (31.7%)	House of Dun	312 (55.5%)
Angus Folk Museum	194 (34.5%)	Edzell Castle	221 (39.3%)
Barrie's Birthplace	216 (38.4%)	Arbroath Abbey	288 (51.2%)
Oathlaw Pottery and Gallery	55 (9.8%)	Glenesk Folk Museum	184 (32.7%)
Montrose Air Station	51 (9.1%)	William Lamb Memorial Studio	29 (5.2%)
Brechin Castle Centre	371 (66.0%)	Montrose Seafront Splash	171 (30.4%)
Arbroath Seafront	393 (69.9%)	Carnoustie Championship Course	143 (25.4%)
The Angus Glens	414 (73.7%)	Caledonian Railway	187 (33.3%)

Other attraction were mentioned, the most common being the Camera Obscura at Kirriemuir, Forfar Loch Country Park, Carnoustie and Monifieth Sea Fronts and the Gateway to the Glens Museum.

Other attractions recorded were; local gardens, Reekie Linn, St. Vigeans Museum, Arbroath Lifeboat, Monifieth Seaway Park, Monifieth Playpark, the Caterthuns, Pictish stones, the Blue Seaway, Ardestie Earth Houses, Peel farm, Milton Haugh, the Red Castle, Arbroath Cliffs, Braikie Castle, Arbroath Blue Festival, golf courses, Brechin Town House, Barry Mill, Seaton Cliffs, Lunan Bay, Fowlsheugh RSPB boat, the Dunichen battlefield, Carnoustie beach and Brechin Cathedral.

18. Which of the following tourist attractions in Angus are you likely to visit in the future?

Please tick ALL that apply.

Monikie Country Park	264 (50.9%)	The Meffan	126 (24.3%)
Glamis Castle	228 (43.9%)	Pictavia	112 (21.6%)
Crombie Country Park	234 (45.1%)	Montrose Basin	165 (31.8%)
Kerr's Miniature Railway	127 (24.5%)	Montrose Museum	99 (19.1%)
Arbroath Museum	110 (21.2%)	House of Dun	179 (34.5%)
Angus Folk Museum	110 (21.2%)	Edzell Castle	120 (23.1%)
Barrie's Birthplace	111 (21.4%)	Arbroath Abbey	161 (31.0%)
Oathlaw Pottery and Gallery	63 (12.1%)	Glenesk Folk Museum	124 (23.9%)
Montrose Air Station	66 (12.7%)	William Lamb Memorial Studio	36 (6.9%)
Brechin Castle Centre	285 (54.9%)	Montrose Seafront Splash	142 (27.4%)
Arbroath Seafront	276 (53.2%)	Carnoustie Championship Course	88 (17.0%)
The Angus Glens	340 (65.5%)	Caledonian Railway	112 (21.8%)

Other attractions were mentioned, the most common being Forfar Loch Country Park.

Other attractions recorded were; the Arbroath Lifeboat, golf courses, Monifieth Seaway Park, Monifieth Playpark, Blue Seaway, Monifieth House of Memories, Carnoustie and Monifieth Sea Fronts, the Gateway to the Glens Museum, Brechin Town House, Seaton Cliffs, the Equine Sanctuary, Milton of Ogilvie, the coast between Arbroath and Montrose and war memorials and cemeteries for family and war graves.

### Section 1.3 - Housing

19. What is your current housing status?

Please tick ONE box only.

Renting from Angus Council	35 (6.3%)	Renting from a private landlord	19 (3.4%)
Renting from a housing association	10 (1.8%)	Shared ownership	19 (3.4%)
Buying my home with a mortgage	211 (37.9%)	Own my home outright	263 (47.2%)

20. Would you like to buy a home? QUESTION ANSWERED BY THOSE WHO RENT THEIR HOME.

Yes	36 (33.6%)	No	55 (51.4%)	Don't Know	16 (15.0%)
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21. Would you like to move from your current home?

Please tick ALL that apply.

No, I am happy where I am	441 (81.2%)	Yes, to a home rented from a private landlord	0 (0.0%)
Yes, to a home that I will own	23 (4.2%)	Yes, to a home rented from Angus Council	12 (2.2%)
Yes, to a home rented from a housing association	9 (1.7%)	Yes, to a larger home	42 (7.7%)
Yes, to a different area	42 (7.7%)	Yes, to avoid nuisance neighbours	23 (4.2%)
Yes, to a smaller home	22 (4.1%)		

Affordable housing is defined as "housing of a reasonable quality which is affordable to people on modest incomes". The main types of affordable housing include housing rented from a social landlord, low-cost housing for sale and some housing rented from a private landlord.

22. Should priority for new development be focused on: (you may tick more than one box)

Low-cost home ownership	322 (63.6%)	Social rented housing	139 (27.5%)
General family housing	245 (48.4%)		

The most widely accepted measure of the affordability of housing relates to mortgage/rent costs and household income. If your mortgage or rent costs in excess of 25% of your disposable household income, you may be considered to have a problem with the affordability of your home.

23. Given the above statement, and taking into account any Housing Benefit or Income Support which you receive, how easy/difficult do you find it to afford the rent/mortgage for your home?

Very easy	42 (9.0%)	Easy	122 (26.1%)
Just manage	90 (19.2%)	Difficult to afford	11 (2.4%)
Very difficult to afford	7 (1.5%)	Don't know	30 (6.4%)
Don't pay rent or mortgage	166 (35.5%)		

24. Do you think the cost of renting or buying houses causes young people to move to your local area?

Yes	91 (16.3%)	No	158 (28.3%)	Don't Know	310 (55.5%)
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25. Do you think the cost of renting or buying houses causes young people to move away from your local area?

Yes	115 (20.7%)	No	143 (25.7%)	Don't Know	298 (53.6%)
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26. Is there anyone currently living in your household who would like to live in separate accommodation within the next two years, if that were possible?

Yes	70 (12.8%)	No	447 (81.9%)	Don't Know	29 (5.3%)
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27. Do you think there is enough affordable housing being built in Angus?

Yes	85 (14.9%)	No	294 (51.7%)	Don't Know	190 (33.4%)
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28. Do you think there is enough affordable housing available to buy in your local area?

Yes	107 (18.8%)	No	314 (55.1%)	Don't Know	149 (26.1%)
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	Yes	No	Don't Know
Forfar	9 (10%)	53 (60%)	27 (30%)
Brechin	16 (33%)	18 (37%)	15 (31%)
Kirriemuir	13 (22%)	29 (48%)	18 (30%)
Monifieth	11 (18%)	34 (55%)	17 (27%)
Montrose	15 (22%)	32 (46%)	22 (32%)
Arbroath	30 (22%)	79 (57%)	29 (21%)
Carnoustie	10 (16%)	40 (63%)	13 (21%)
Sidlaw and Newtyle	3 (8%)	29 (73%)	8 (20%)

29. Do you think there is enough affordable housing available to rent in your local area?

Yes	68 (12.0%)	No	224 (39.6%)	Don't Know	274 (48.4%)
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	Yes	No	Don't Know
Forfar	12 (13%)	31 (35%)	46 (52%)
Brechin	11 (22%)	13 (27%)	25 (51%)
Kirriemuir	9 (15%)	24 (40%)	27 (45%)
Monifieth	2 (3%)	22 (36%)	37 (61%)
Montrose	7 (10%)	25 (37%)	36 (53%)
Arbroath	22 (16%)	54 (40%)	60 (44%)
Carnoustie	2 (3%)	29 (46%)	32 (51%)
Sidlaw and Newtyle	3 (8%)	26 (65%)	11 (28%)

30. Which of the following best describes the central heating in your home?

Please tick ALL that apply.

	None	
	Throughout Home	Only Some Rooms
Oil	12 (2%)	6 (1%)
Electric	63 (11%)	20 (3%)
Gas	81 (13%)	6 (1%)
Coal - stove	385 (66%)	19 (3%)
	11 (2%)	

31. Which of the following best describes the windows in your home?

Please tick ALL that apply.

	Throughout Home	Only Some Rooms
Single glazed	35 (6%)	29 (5%)
Double glazed	487 (84%)	43 (7%)
Triple glazed	8 (1%)	3 (1%)

32. Do you find it difficult to afford to heat your home to a comfortable temperature?

Yes	115 (20.3%)	No	451 (79.7%)
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33. Do the windows in your home run with water during the winter?

Yes	80 (14.3%)	No	480 (85.7%)
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## Section 2 - Employment and Working Hours, Travel to Work, Employment Opportunities, Caring and Working and Financial Exclusion

## Section 2.1 - Employment and Working Hours

34. Are you currently in work?

Yes	276 (49.0%)	No	287 (51.0%)
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If YES go to question 35, if NO go to question 34.

35. Why aren't you working at the moment?

Please tick ALL that apply.

Can't find a job	13 (4.7%)	Can't find suitable childcare	2 (0.7%)
Can't find affordable childcare	2 (0.7%)	Ill health	29 (10.4%)
Partner does not want me to	3 (1.1%)	Would be worse off working	6 (2.2%)
Do not want to work	9 (3.2%)	Concentrating on studies	7 (2.5%)
Retired	222 (79.6%)	Too many responsibilities caring for others	18 (6.5%)

36. Where do you work?

Please tick ONE box only.

Dundee	66 (28.9%)	Brechin	13 (5.7%)	Monifieth	5 (2.2%)	Arbroath	59 (25.9%)
Forfar	43 (18.9%)	Kirriemuir	13 (5.7%)	Montrose	23 (10.1%)	Carnoustie	6 (2.6%)

Breakdown of location of work by Area Forum areas.

Area	Location of work							
	Dundee	Brechin	Monifieth	Arbroath	Forfar	Kirriemuir	Montrose	Carnoustie
Arbroath	8 (13%)	1 (2%)	0 (0%)	42 (69%)	4 (7%)	0 (0%)	4 (7%)	2 (3%)
Brechin	2 (13%)	9 (56%)	0 (0%)	2 (13%)	2 (13%)	0 (0%)	1 (6%)	0 (0%)
Carnoustie	11 (46%)	0 (0%)	2 (8%)	5 (21%)	2 (8%)	0 (0%)	0 (0%)	4 (17%)
Forfar	11 (27%)	2 (5%)	0 (0%)	2 (5%)	23 (56%)	3 (7%)	0 (0%)	0 (0%)
Kirriemuir	8 (38%)	0 (0%)	0 (0%)	1 (5%)	3 (14%)	9 (43%)	0 (0%)	0 (0%)
Monifieth	14 (64%)	0 (0%)	3 (14%)	3 (14%)	2 (9%)	0 (0%)	0 (0%)	0 (0%)
Montrose	1 (4%)	1 (4%)	0 (0%)	3 (11%)	4 (15%)	0 (0%)	18 (67%)	0 (0%)
Sidlaw and Newtyle	11 (69%)	0 (0%)	0 (0%)	1 (6%)	3 (19%)	1 (6%)	0 (0%)	0 (0%)

37. Do you work mainly

In your home	8 (2.9%)	In the same grounds or buildings as your home	4 (1.4%)
In different places using home as a base	27 (9.7%)	Somewhere quite separate from home	240 (86.0%)

38. In which part of the economy are you employed?

Please tick ONE box only.

Agriculture	15 (5.5%)	Manufacturing	25 (9.1%)
Services	69 (25.2%)	Public services	165 (60.2%)

39. How many hours per week do you usually work?	Contracted Hours		Unpaid overtime		Paid overtime	
	0-14	16	0-5	22	0-5	21
	15-30	71	6-10	12	6-10	9
	31-35	36	11-15	9	20	3
	36-40	112	16-20	5		
	41-50	23	30	1		
	50+	5	60	1		

40. Have the number of hours you work changed in recent years?

Yes, increased	83 (30.3%)	Yes, decreased	57 (20.8%)	No, stayed the same	134 (48.9%)
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41. Is your job covered by a flexible working scheme?

Yes	93 (33.5%)	No	162 (58.3%)	Don't Know	23 (8.3%)
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42. Would you rather work more or less hours than in your present job?

More	17 (6.1%)	Less	96 (34.5%)
The same	143 (51.4%)	Don't know/no preference	22 (7.9%)

43. Would you rather work less than at present, even if it meant less pay?

Yes would still prefer to work less	41 (27.9%)	No I would not prefer to work less	88 (59.9%)
Don't know	18 (12.2%)		

44. Do you think that the work your family does stops them from seeing enough of each other?

Yes	175 (35.9%)	No	280 (57.4%)	Don't Know	33 (6.8%)
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45. Would you like to be able to spend more time with your family?

Yes	298 (62.7%)	No	132 (27.8%)	Don't Know	45 (9.5%)
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### Section 2.2 - Travel to Work

46. Do/did you, have any problems with transport that were part of the reason for you leaving your last job or that would stop you taking a job?

Yes	41 (8.7%)	No	430 (91.3%)
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47. What sort of transport difficulties were, or are, these?

Please tick ALL that apply.

Too far	23 (24.0%)	Do not have personal transport (car, motorcycle...)	25 (26.0%)
Unable to drive	18 (18.8%)	Cost of fuel	37 (38.5%)
Lack of parking facilities	8 (8.3%)	Traffic congestion/roadworks	16 (16.7%)
Frequency of public transport	34 (35.4%)	Cost of using public transport	21 (21.9%)
Availability of public transport	39 (40.6%)	Personal physical difficulties/disability	12 (12.5%)
Personal safety concern	4 (4.2%)		

48. How far do you travel to work? Miles

0-3	99 (39%)	10-19	68 (27%)	30-39	6 (2%)	50-59	3 (1%)	80-89	3 (1%)	100-109	1 (0%)
4-9	41 (16%)	20-29	20 (8%)	40-49	9 (4%)	60-69	1 (0%)	90-99	1 (0%)		

49. How long does it take you, in minutes, to travel from home to work?

0-19	125 (49%)	40-59	37 (14%)	80-99	1 (0%)	120-139	3 (1%)
20-39	81 (32%)	60-79	8 (3%)	100-119	1 (0%)		

50. How do you usually travel to work?

Car/van/minibus/works van	216 (79.7%)	Motorbike/moped/scooter	3 (1.1%)
Bicycle	6 (2.2%)	Bus/coach/private bus	8 (3.0%)
Taxi	1 (0.4%)	Train	4 (1.5%)
Walk	50 (18.5%)		

51. Do you travel as

a driver	200 (84.4%)	as a passenger	22 (9.3%)
sometimes as a passenger, sometimes as a driver	15 (6.3%)		

52. Would you consider moving to be nearer to work?

Yes	15 (5.6%)	No	249 (92.9%)	Don't Know	4 (1.5%)
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53. Would you consider changing jobs to work nearer to your home?

Yes	56 (21.0%)	No	196 (73.4%)	Don't Know	15 (5.6%)
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### Section 2.3 - Employment Opportunities

54. Are you looking for a job, including a better job, at the moment?

Yes	91 (17.8%)	No	420 (82.2%)
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If YES go to next question, if NO go to question 55.

55. Why are you looking for a job?

Please tick ALL that apply.

Pay unsatisfactory in present job	23 (28.0%)	Journey to work unsatisfactory in present job	9 (11.0%)
Want to work longer hours than in present job	4 (4.9%)	Present job is to fill in time before finding another job	5 (6.1%)
Present job may come to an end	17 (20.7%)	Want to work shorter hours than in present job	8 (9.8%)
Other aspects of present job unsatisfactory	30 (36.6%)	Not working at the moment	19 (23.2%)

56. Whether you are looking for a job or not, do you think you would have to move away from Angus to get a better job?

Yes	156 (31.9%)	No	245 (50.1%)	Don't Know	88 (18.0%)
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57. Would you prefer to work in Angus if the same opportunities existed here as elsewhere?

Yes	393 (84.2%)	No	23 (4.9%)	Don't Know	51 (10.9%)
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58. Would you like to work from home?

Yes	155 (33.7%)	No	304 (66.1%)	Don't Know	1 (0.2%)
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If YES go to next question, if NO go to question 59.

59. What stops you from working from home?

Please tick ALL that apply.

Employer does not support home-working	40 (21.4%)	Home isn't suitable for home-working	28 (15.0%)
Couldn't do my job from home	137 (73.3%)		

60. Do you think there are sufficient opportunities to work from home?

Yes	69 (14.2%)	No	164 (33.7%)	Don't Know	254 (52.2%)
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61. Please tell us, which of the following, you think would offer an attractive career by ticking the boxes.

Angus Council	229 (50.8%)	NHS Tayside	180 (39.9%)
Armed Forces	110 (24.4%)	Tayside Fire Brigade	162 (35.9%)
Tayside Police	218 (48.3%)	Angus College	148 (32.8%)
Working for a small business	117 (25.9%)	Working in agriculture	45 (10.0%)
Working for a large business	124 (27.5%)	Working in engineering	87 (19.3%)
Working in a shop	35 (7.8%)	Working in tourism	133 (29.5%)
Working in an office	78 (17.3%)	Running my own business	166 (36.8%)
Trades, such as plumber, hairdresser, joiner, electrician etc			152 (33.7%)

62. Do you think there are sufficient local employment opportunities for young people?

Yes	60 (11.1%)	No	334 (62.0%)	Don't Know	145 (26.9%)
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63. Would you like to see more young people stay in Angus to work, train or study?

Yes	465 (86.9%)	No	14 (2.6%)	Don't Know	56 (10.5%)
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64. Do you think there are sufficient apprenticeships for young people in Angus?

Yes	23 (4.2%)	No	369 (68.0%)	Don't Know	151 (27.8%)
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#### Section 2.4 - Caring and Working

65. Do you provide any regular help or care for any sick, disabled or elderly person?

Yes	125 (22.7%)	No	425 (77.3%)
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If YES go to next question, if NO go to question 67.

66. How many hours do you spend each week providing help or care for them?

1-4 hours per week	33 (27.0%)	5-19 hours per week	24 (19.7%)
20 or more hours per week	11 (9.0%)	continuous care	23 (18.9%)
Varies	30 (24.6%)	don't know	1 (0.8%)

67. Has caring for sick, disabled or elderly people meant that you?

Please tick ALL that apply.

Have stopped work altogether	14 (12.0%)	Work fewer hours	2 (1.7%)
Now do a different type of work	5 (4.3%)	Earn less money from work	6 (5.1%)
Can only work at certain times of the day	3 (2.5%)	Have missed out on promotional/career opportunities	7 (6.0%)
No effect on work - still working	45 (38.5%)	No effect on work - not working	54 (46.2%)

68. Do you provide any regular help or care to look after children?

Yes	159 (29.3%)	No	384 (70.7%)
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If YES go to next question, if NO go to question 71.

69. Which children do you provide regular help or care for?

Please tick ALL that apply.

My, or my partners, children	88 (54.3%)	My grandchildren	69 (42.6%)
Relatives children, other than grandchildren	9 (5.6%)		

70. How many hours do you spend each week providing help or care for them?

1-4 hours per week	18 (10.7%)	5-19 hours per week	28 (16.6%)
20 or more hours per week	28 (16.6%)	continuous care	55 (32.5%)
Varies	38 (22.5%)	don't know	2 (1.2%)

71. Has caring for children meant that you?

Please tick ALL that apply.

Have stopped work altogether	13 (7.7%)	Work fewer hours	28 (16.6%)
Now do a different type of work	12 (7.1%)	Earn less money from work	21 (12.4%)
Can only work at certain times of the day	25 (14.8%)	Have missed out on promotional/career opportunities	26 (15.4%)
No effect on work - still working	63 (37.3%)	No effect on work - not working	50 (29.6%)

72. Do you think you get enough flexibility at work to meet your caring/parenting/family needs?

Yes	242 (73.6%)	No	87 (26.4%)
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73. Do you think there should be more support for people to work and meet their caring/parenting/family needs?

Yes	354 (79.0%)	No	94 (21.0%)
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### Section 2.5 - Financial Exclusion

74. Is your household currently covered by

Please tick ALL that apply.

Home contents insurance	546 (95.8%)	Building insurance	505 (88.6%)
Neither	9 (1.6%)	Don't Know	7 (1.2%)

75. Do you or your partner have a bank account or building society account or a credit union account?

Please tick ALL that apply.

Yes, bank account	529 (93.6%)	Yes, building society account	339 (60.1%)
Yes, credit union account	12 (2.1%)	No, none of these	6 (1.1%)

76. Do you or your partner have a credit card?

Yes	485 (86.0%)	No	76 (13.5%)	Don't Know	3 (0.5%)
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77. How often would you say you have been worried about money during the last few weeks?

Please tick ONE box only.

Almost all the time	35 (6.2%)	Quite often	81 (14.2%)	Don't know	6 (1.1%)
Only sometimes	210 (36.9%)	Never	237 (41.7%)		

78. Would you be interested in a Credit Union that could help you to save very small amounts such as one or two pounds every now and then?

Yes	68 (12.2%)	No	417 (74.6%)	Don't Know	74 (13.2%)
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### Section 3 - General Economic Issues

79. Do you think that in general young people in Angus benefit from moving away to work, train or study?

Yes	354 (62.8%)	No	59 (10.5%)	Don't Know	151 (26.8%)
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80. Do you think Angus is a good place to start a family?

Yes	482 (85.3%)	No	23 (4.1%)	Don't Know	60 (10.6%)
-----	-------------	----	-----------	------------	------------

81. Do you think Angus is a good place for people to move back to once they have started their career?

Yes	372 (66.0%)	No	83 (14.7%)	Don't Know	109 (19.3%)
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82. Of the following, what are your priorities for the economy?

Write in 1 for the most important, 2 for the next most important, and so on for your other choices.

Preventing big rises in house prices (6)	4033	Increasing incomes (5)	4194
Reducing inequality (8)	3267	Improving access to services (9)	3079
Reducing poverty (4)	4319	Increasing business start-ups (7)	3473
Helping businesses to grow (3)	4363	Attracting better jobs (2)	5079
Reducing unemployment (1)	5158	Increasing tourism (10)	2979

In comparison with the number of responses for the above priorities, relatively few added their own priorities, the highest number, five, focusing on council tax, variously suggesting reductions, a peg to inflation, a fairer system or a reeducation in waste.

Other priorities were; improvements in care, use of redundant buildings, support for family-friendly working, support for parenting skills, support for the disabled, increased in work income, an effort to clean beaches, a reduction in road works, fewer new industrial units, more discipline, greater support for those returning to work, efforts to reduce benefit fraud, a reduction in pollution and waste, a reduction in service cuts, community service to be more meaningful, a greater focus on literacy and numeracy and skills, support for established firms, support for a mixed economy, support for childcare costs, an emphasis on low-cost homes, efforts to reduce car use, an increase in pensioner incomes, a reduction in civil service posts, more facilities for children and families, efforts to combat climate change, an increase in the state pension, harsher punishment for vandals and criminals, support for light industry, improved rural public transport and improved parks, paths and roads.

83. What do you think are the best things about the economy in Angus?

The following responses were received. The most common comment was that the low council tax and good services combined with an innovative and responsive council was the best aspect of the Angus economy. Tourism, low unemployment and high employment, affordable housing, free car parking, a strong agricultural base, economic diversity, and a skilled and hard-working labour-force were also commonly perceived as strengths. The environment was generally viewed as an advantage as was economic stability, support for business and business growth, golf, a variety of employment opportunities, the low cost of living and particularly the low cost of fresh food. The strength of local communities attracted comment, with respondents noting the advantage of local work for local people and a supportive small business community with local knowledge, providing good service.

The quality of life was seen as a strength with praise for a good transport network and lack of congestion, and particularly the dualling of the A92. There was also praise for recycling and comment on a safe, quiet, pleasant, rural area, close to a major city which results in good access to services. Other comments noted the availability of land for growth, limited poverty, quality education provision and a strong voluntary sector.

Specific, individual comments praised; free bus travel for over 60s, high rates of council tax collection, local NHS services, the strong manufacturing base, the services delivered by Stracathro Hospital, public transport, good working conditions, clean streets, pleasant parks, harbour development, the improved Carnoustie library and sport and leisure provision

84. What do you think are the worst things about the economy in Angus?

The following responses were received. The most common comments focused on unemployment and the level of council tax, with further comments on the rural tax bill given limited services, there were also comments on council performance claiming poor budget control, mismanagement, overstaffing and high wages. Other common comments mentioned low wages, a house price bubble and high house prices, manufacturing and engineering decline, limited job opportunities, limited opportunities for the young and the impact of a number of closures of large companies, particularly Glaxo. There was a view that there were too few local jobs and not enough apprenticeships and concern about the decline of fishing and traditional industries leading to dependence on agriculture. Comments also stated a view that there was not enough competition or quality.

In terms of direction it was not uncommon for responses to focus on local apathy and the absence of ideas, some felt that Angus was old-fashioned, that there was no 'buzz' and that town centres were poor with the loss of local shops. One common comments was that the absence of a new supermarket in Arbroath was unwelcome.

Common comments also noted the following; too great a reliance on services, anti-social behaviour, poor roads and pavements, too much green field development, too few local services, low investment, a failure to capitalise on tourist potential, poor business support, poor public transport, poor council housing choice, high prices and particularly high rural prices, poor local NHS services especially after-hours, too many empty shops and charity shops and expensive petrol, that the young must leave for education, that there are not enough graduate jobs and that schools are poor.

Individual comments noted the following negative factors; competition from Dundee, not enough local ownership of business, no airport, the decision to move council offices out of town, inequality and poverty, no support for teleworking, a lack of information on the economy, rents too expensive, no bank in Monifieth, water charges not based on ability to pay, not enough executive housing, no waste paper recycling in rural areas, that Angus is too small an administrative area and

that Tayside is more appropriate, too much emphasis on large firms, too few world class companies, Brechin, too much timber felling, cost of Montrose toilets, incomers in Brechin and Arbroath, too far from markets, too few play areas, no doorstep recycling, councillors expenses too generous, poor public transport, too few tradesmen, an ageing population, bureaucracy, business overregulated, poor youth facilities, lack of training and education funding, litter, not enough housing land, poor transport infrastructure and too much centralisation in Angus.

#### Section 4 - Tayside Police

Tayside Police has four main objectives. Please rate on a sliding scale from 1 to 10 how well you feel that they are achieving these objectives. Please make use of all numbers on the scale and not just the numbers 1 and 10.

	Extremely well			Average				Extremely poor		
	1	2	3	4	5	6	7	8	9	10
<b>OBJECTIVE 1</b>										
85. Reducing crime and disorder in your local area.	12	22	55	59	113	132	46	41	13	22
%	2.3	4.3	10.7	11.5	21.9	25.6	8.9	8.0	2.5	4.3
86. Targeting and arresting criminals	6	14	35	64	105	134	58	45	18	23
%	1.2	2.8	7.0	12.7	20.9	26.7	11.6	9.0	3.6	4.6
<b>OBJECTIVE 2</b>										
87. Making you feel safe in your local area	18	37	68	73	100	111	39	41	9	21
%	3.5	7.2	13.2	14.1	19.3	21.5	7.5	7.9	1.7	4.1
<b>OBJECTIVE 3</b>										
Listening to the views of the public it serves	9	17	63	55	115	99	49	48	17	35
%	1.8	3.4	12.4	10.8	22.7	19.5	9.7	9.5	3.4	6.9
<b>OBJECTIVE 4</b>										
Continually improving our service delivery	8	19	39	62	99	103	63	58	19	36
%	1.6	3.8	7.7	12.3	19.6	20.4	12.5	11.5	3.8	7.1

88. Do you agree with our objectives?

Yes	417 (77.7%)	No	29 (5.4%)	Don't Know	91 (16.9%)
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89. Do you think that we should be focusing our attention on other areas of service delivery?

Yes	107 (21.9%)	No	153 (31.4%)	Don't Know	228 (46.7%)
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90. What sort of law breaking concerns you most in your local area?

Please tick all that apply.

Assault	108 (19.8%)	Theft of property	259 (47.5%)
Possession of Firearms	38 (25.3%)	Shoplifting	149 (27.3%)
Rape	185 (33.9%)	Fraud	414 (76.0%)
Robbery	445 (81.7%)	Setting fire to property	300 (55.0%)
Breaking into property	88 (16.1%)	Vandalism	144 (26.4%)
Breaking into cars	252 (46.2%)	Carrying dangerous weapons	80 (14.7%)
Stealing cars	344 (63.1%)	Supplying drugs	97 (17.8%)
Speeding	125 (22.9%)	Using drugs	120 (22.0%)
Careless driving	269 (49.4%)	Anti-Social Behaviour	306 (56.1%)
Parking Offences	184 (33.8%)	Child neglect (abandonment, lack of nourishment)	105 (19.3%)
Breach of the Peace (Disturbance which causes distress to individuals)			257 (47.2%)

A number of specific points were made, one general area being illegal disposal of waste, litter and dog-fouling, comments also noting fly tipping and irresponsible disposal of garden rubbish. A second common comment was on the general issue of anti-social behaviour including street rowdiness, youths congregating in areas and causing nuisance, underage drinking, alcohol abuse and binge drinking in young people and gangs. A third area for comment was the apathy of local police, the poor response time for incidents and inadequate police presence, there was also specific reference to rural concerns.

Specific comments referred to the need to focus on evenings, the issue of cycling on pavements, the use of mobile phones whilst driving, the need to focus only on speeding and parking when it caused danger, the need to target car tax and insurance avoidance and the need to work on the nuisance caused by fireworks. Comments also suggested that priorities should be attacks on women and all forms of child abuse and the enforcement of road traffic law. Noise came in for comment, with noise from neighbours, car stereos and exhausts and rowdy and drunken behaviour during the night. vocally loud adults in early hours, young persons driving recklessly in sports type cars. There were comments on burnt out cars and the need to remove obstructions from pavements.

## COMMENTS

Over 150 comments were received, all of which have been forwarded to relevant organisations. The most common related to police activity, requesting more police on beat (31), suggesting the police call answering is poor (16), requesting improved police communication (15) and stating that the local police station is poor (6). In terms of offences, the most common concern was that there are too many drugs (8), that parking infringements are common (8), that boy racers should be dealt with (7), that anti-social behaviour of young people is not addressed (6), that there should be greater efforts to tackle vandalism (4), to stop cyclists on pavements (4) and act on mobile phone drivers (4). There was also a view that harsher punishment of offenders would improve matters (6). Other individual comments were; that there should be greater police visibility in the country at weekends, that police response times were poor, that wardens would be welcome, that there should be zero tolerance of crime, that roadside speed cameras were unhelpful, that there was too much attention focused on speeding, that efforts to tackle car tax/insurance evasion were required, that CCTV should be used more effectively, that efforts should be made to address mud on the road and that measures should be introduced to restrict the availability of cheap alcohol in pubs.

After comments relating to the police, the most common comments focused on; litter (8), another supermarket for Arbroath (7), dog fouling (6), the conviction that Angus is a good area to live (5), and that local forums need to change (4).

There were a small number of comments on the general topic of disabled access, including parking and on parking more generally, with specific comment on access to buildings and pavements being too narrow for wheelchairs. There were also a number of comments on roads and pavements, claiming that there are too many private signs on the roadside, that temporary road signs are left out too long, that street lights are often left burning all day and that there are too many obstructions on pavements. There were requests to stop the ripping out of hedgerows, to stop parking on road markings such as 20mph markings, to stop lorry deliveries between nine and four-thirty and to relocate signs that obstruct vision.

Specific individual comments claimed that Angus Council ignore views, that the survey was inappropriately focused on the 25-50 age-group, that minor roads are neglected, that there is a need for more local health care services, that pupil litter was a problem and that the response from Angus Council was either non-existent or slow. Suggestions for future surveys including material on Social Work, totally anonymous surveys and the use of 2nd class postage on envelopes.

In terms of local areas, specific comments regarding Carnoustie suggested a new crossing, improvements to the beach play-park and the need for a petrol station. There was a suggestion that the speed limit on the Montrose Brechin road should be 50mph and that there was a need to improve that sea wall at Victoria Park. There was also a comment requesting work to improve public transport and to ensure the ability to use bus-passes in Dundee.