

**ANGUS HOUSING STRATEGY**

**IMPLEMENTATION PLAN REVIEW**

**2006-2007**



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**July 2007**

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
01	<p>Develop low demand strategy that makes unpopular areas an attractive choice for people (1)</p> <p>Where the low demand strategy identifies a long term problem with housing design, develop a programme of conversion or demolition and replacement (action 16)</p> <p>Carry out research into the housing aspirations of local people and the reasons for refusing an area (action 2)</p> <p>Develop new housing products to access new customers and expand the economic mix in less popular areas, for example key workers (action 3)</p> <p>Introduce new products, e.g mid-market furnished lets to reach new customers, respond to changing expectations and aspirations ( action 32)</p>	<p>Draft strategy developed. Awaiting final approval by Housing Committee</p> <p>To be addressed by area based working groups as part of the low demand strategy</p> <p>Initial research carried out as part of Low Demand Strategy.</p> <p>Included as an action for the Low Demand Strategy</p>	<p>Low demand strategy to send to committee during August 2006</p> <p>Will start when the low demand strategy is approved</p> <p>Options appraisal has begun for Newmonthill (Forfar) and Marywell Gardens (Kirriemuir).</p> <p>A new lead officer, has been recruited</p>	<p><b>Action 1 Completed ☺</b> Implementation of the Low Demand Matrix will commence during January 2007.</p> <p>Regeneration of Phase 1 in Demondale, Arbroath completed with 16 flats converted into ten terraced cottages. Stock in Clifftown, Arbroath demolished, land sold to AHA, with the association having built a range of cottage type housing. 108 properties in Queens Park demolished by private developer in preparation for new build of approx 37 houses for rent or sale</p> <p>Development Brief template produced for application to low demand stock. Development briefs will be produced for a number of Council-owned low demand sites as part of a rolling programme during 2007. ☺</p>	<p><b>Theme</b> Supply and demand</p> <p><b>Main Objective</b> To ensure a balance between housing supply and demand across all areas</p> <p><b>Sub-objective</b> To stimulate demand in areas that less popular or have investment needs</p>	2007	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
04	Provide specialist intervention and housing support services to help 100 families with chaotic lifestyles or anti-social behaviour at any time	The Housing Department's Housing Support Service currently provides support to 64 families. This will rise to 100 in 2005-06.  Additional specialist housing support is provided by a range of agencies through the Supporting People budget	A rolling programme of procurement of dispersed to furnish from the allocated grant in place and as at Mars 2006 – 69 dispersed operating for the purposes of this action	<b>Progress to date ☺:</b> A rolling programme of procurement of dispersed top furnish from the allocated grant in place and as at March 2006  69 dispersed operating for the purpose of this action.	<b>Theme</b> Housing for Community Care  <b>Main Objective</b> To ensure a balance between housing supply and demand across all areas  <b>Sub-objective</b> To stimulate demand in areas that less popular or have investment needs	2009	High
05	Introduce community wardens across Angus targeted at crime and anti-social behaviour hot spots	6 Community Wardens introduced in Forfar and Arbroath	1 additional community warden added to the 6 originally introduced in Forfar and Arbroath  Success funding bid within ROA submission for 2 additional Community Champion Wardens for ROA area, Arbroath  Committee Approval given for 2 additional peripatetic community wardens from mainstream funding, to cover areas in Angus not covered by Scottish Exec. Funded scheme	<b>Action completed ☺</b> Recruitment process for two peripatetic wardens took place in may/June 2006. two applicants were selected and started on 10/07/06. New service started on 7/08/06 to cover all of Angus tasked by Community Intelligence to achieve best targeting of resources.	<b>Theme</b> Sustainable Communities  <b>Main Objective</b> To ensure a balance between housing supply and demand across all areas  <b>Sub-objective</b> To stimulate demand in areas that less popular or have investment needs	2007	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
06	<p>Where the low demand strategy identifies a long-term problem with house type, develop a programme of conversion or demolition and replacement</p> <p>Re-design, re-brand and market "social" housing to improve its image, raise its profile and ensure this is an attractive tenure for the future (action 45)</p>	To be addressed by area based working groups as part of the Low Demand Strategy.	<p>Regeneration of Phase 1 in Demondale Arbroath completed with 16 flats converted into 10 terraced cottages.</p> <p>Stock in Clifffburn Arbroath demolished, land sold to Angus HA, with the Associations having built a range of cottage type housing.</p> <p>108 properties in Queens Park Demolished by private developer in preparation for new build of approx 37 houses for rent and sale</p>	<p><b>Progress to date ☺:</b> Development Brief template produced for application to low demand stock. Development briefs will be produced for a number of Council-owned low demand sites as part of a rolling programme during 2007.</p> <p>In 2006, Regeneration of phase 1 in Demondale Arbroath completed with 16 flats converted into 10 terraced cottages. Stock in Clifffburn, Arbroath demolished, land sold to AHA, with the association having built a range of cottage type housing.</p>	<p><b>Theme</b> Quality Housing</p> <p><b>Main Objective</b> To ensure a balance between housing supply and demand across all areas</p> <p><b>Sub-objective</b> To stimulate demand in areas that less popular or have investment needs</p>	2007-08	High
07	Develop 'wider role' projects to improve community confidence and social inclusion	<p>Regenerate! North Arbroath have instigated and supported a project to develop Abbotsford Rd, Play park, with Clifffburn Association of Residents –d this has been a capacity building exercise.</p> <p>Regenerate! North Arbroath have run childcare training to train local people in skills, allowing them to become Crèche Workers or take up further training.</p> <p>Regenerate! North Arbroath have been supporting Augment in its project to create a "Clubhouse" which will be able to train local people in work-related skills</p>	Angus Community Planning Partnership Regeneration Outcome Agreement Approved in June 2005. Projects therein began development process	<p><b>Progress to date ☺:</b> Regeneration North Arbroath have investigated and supported a project to develop abbotsford Road Play park with Clifffburn Association of Residents. This has been a capacity building exercise. regeneration North Arbroath have run childcare training to train local people in skills, allowing them to become crèche workers or take up further training. regeneration North Arbroath have been supporting Augment in its project to create a Clubhouse which will be able to train local people in work related skills.</p>	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To ensure a balance between housing supply and demand across all areas</p> <p><b>Sub-objective</b> To stimulate demand in areas that less popular or have investment needs</p>	2009	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
10	Develop a building industry liaison group to encourage joint ventures and voluntary agreements	Initial discussion held with potential members to gauge interest.	A private sector led group exists on a Tayside basis	<b>Limited progress to date ☹:</b> The group is proposed to be re-formed in 2007-2008	<b>Theme</b> Quality Housing  <b>Main Objective</b> To ensure a balance between housing supply and demand across all areas  <b>Sub-objective</b> To ensure the appropriate release of land and existing buildings to meet demand for housing	2009 and >	Aspirational
11	Co-ordinate joint working between public sector landowners in the development of surplus land	This action will, in part, be delivered through the affordable housing policy	No progress	<b>Progress to date ☹:</b> Some progress has been made in relation to disposal of Health sites within Angus, and their re-use for affordable housing.	<b>Theme</b> Quality Housing  <b>Main Objective</b> To ensure a balance between housing supply and demand across all areas  <b>Sub-objective</b> To ensure the appropriate release of land and existing buildings to meet demand for housing	2009	High
13	Commission follow up research to the Housing Needs Assessment to analyse local or settlement housing needs at a sub-housing market area level	Local Housing Needs assessment completed for Arbroath, Forfar and Montrose	Work commenced on assessments of housing need in Arbroath, Forfar and Montrose.  Pilot assessment of housing needs in Montrose	<b>Progress to date ☹:</b> Progress has been made in terms of housing market area profiles. Arbroath have been completed, Carnoustie and Monifieth are currently being produced. However, much of this work relies on research commissioned.	<b>Theme</b> Affordable Housing  <b>Main Objective</b> To ensure a balance between housing supply and demand across all areas  <b>Sub-objective</b> To develop an understanding of each housing market area and burgh by 2009	2008	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
14	Use action research to find out what community sustainability needs, including a test of housing and support needs	First round of research completed in Sidlaws and South Angus	Work undertaken on analysis of information collected on housing needs in the Sidlaws  Results on analysis to be reported during 2006-2007	<b>Limited progress to date ☹:</b> Some elements of this action have been carried out in terms of identifying support needs vulnerable people have to ensure tenancy sustainability.	<b>Theme</b> Sustainable Communities  <b>Main Objective</b> To ensure a balance between housing supply and demand across all areas  <b>Sub-objective</b> To develop an understanding of each housing market area and burgh by 2009	2009	High
16	Promote the development of 330 affordable homes for mainstream rent and 90 affordable homes for low cost home ownership in Angus	47 homes for affordable rent completed and 4 for low cost home ownership were built during 2004-2005.  Increased grant from Communities Scotland will increase the number of properties built. However there may be a shortfall of around 100 houses for affordable rent and 70 for LCHO. However it is likely the Affordable Housing Policy will ensure that targets are met.	Development of 25 units of affordable housing in the South Angus area approved	<b>Limited progress to date ☹:</b> Review of the implementation of the Council Affordable Housing Policy and the delivery of affordable housing during 2006 to be carried out during 2007.	<b>Theme</b> Affordable Housing  <b>Main Objective</b> To ensure a balance between housing supply and demand across all areas  <b>Sub-objective</b> To rectify the mismatch between housing type or tenure and housing need or demand	2009	High
17	Promote the development of 150 affordable homes for people with special needs, across Angus	59 properties built for people with special needs during 2004-2005	Supplementary planning guidance under development	<b>Progress to date ☺:</b> Evaluation of affordable housing delivered during 2006 to be carried out during 2007. This will include an assessment of the adapted housing delivered.	<b>Theme</b> Affordable Housing  <b>Main Objective</b> To ensure a balance between housing supply and demand across all areas  <b>Sub-objective</b> To rectify the mismatch between housing type or tenure and housing need or demand	2008	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
18	Promote the development of appropriate affordable housing where need is identified by communities through action research and sub-housing market analysis	No progress	Write-up of Sidlaws research drafted	<b>Limited progress to date ☹:</b> Reporting on results of Sidlaws research project.  Planning of follow-up studies	<b>Theme</b> Affordable Housing  <b>Main Objective</b> To ensure a balance between housing supply and demand across all areas  <b>Sub-objective</b> To rectify the mismatch between housing type or tenure and housing	2009	Medium
19	Develop a proactive and flexible approach to ensure underused or vacant buildings do not fall into serious disrepair by a multi-agency approach to establishing future use, targeting town centres	Research completed into empty properties in town centres including repair costs.  New grants available targeted at empty town centre properties. 7 properties brought back to habitable condition during 2004-2005.  Future years will target better uptake of RHOG, REPG, SNCG and GRO grants	No progress	<b>Limited progress to date ☹:</b> Research to identify empty properties completed. Action Plan to be developed. Private Sector Grant is targeting empty homes in town centres	<b>Theme</b> Quality Housing  <b>Main Objective</b> To ensure a balance between housing supply and demand across all areas  <b>Sub-objective</b> To reduce the number of empty homes by 10% over the period of the strategy	2009	High
20	Co-ordinate council submission to CS for bid for Private Sector Housing Grant funding. Provide grants, advice and other assistance to owners to bring empty homes back into use	Policy reviewed and 7 properties brought back into use in town centres	Private Sector Housing Grant awarded and grant provided	<b>Progress to date ☺:</b> 40 flats have benefited from the private Sector Grant since 2005. The Grant helped the owners to bring their properties back to the market and contributed to addressing the affordable housing shortfall: 60% of the flats have been rented and 40% sold	<b>Theme</b> Quality Housing  <b>Main Objective</b> To ensure a balance between housing supply and demand across all areas  <b>Sub-objective</b> To reduce the number of empty homes by 10% over the period of the strategy	2009	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
22	Promote the return of empty homes and other vacant properties into the market through initiatives like "lead tenancies" targeted private sector grants GRO grant for rent	No progress	Empty homes research covering rural Angus completed	<b>Limited progress to date</b> ☹. But we will work on this issue in 2007-2008.	<b>Theme</b> Affordable Housing  <b>Main Objective</b> To ensure a balance between housing supply and demand across all areas  <b>Sub-objective</b> To reduce the number of empty homes by 10% over the Period of the strategy	2009	High
23	Commission research into and ongoing monitoring of affordability in areas where housing costs may be a problem	First round of research completed in Sidlaws and South Angus which contained element dedicated to affordability  Local Housing Needs Assessments completed for Montrose, Arbroath and Forfar.  Local Housing Needs for Kirriemuir, Brechin, Carnoustie and Monifieth will be developed during 2005	Initial work done on localised housing needs assessments  Draft brief for Tayside-wide affordability research produced	<b>Progress to date</b> ☺: Research brief is being prepared for this work to be commissioned.	<b>Theme</b> Affordable Housing  <b>Main Objective</b> To ensure sufficient affordable housing to support sustainable communities  <b>Sub-objective</b> To develop and implement an affordable housing policy over the strategy period	2008	High
24	Develop access options for those, like people with special needs, excluded from home ownership, e.g ownership options, shared ownership, mixed equity schemes	Research programmed for 2006-2007	No progress	<b>Limited progress to date</b> ☹: Review of issues to be addressed  Investigating Ownership, Homestake.	<b>Theme</b> Housing for Community Care  <b>Main Objective</b> To ensure sufficient affordable housing to support sustainable communities  <b>Sub-objective</b> To promote different tenure options for households with particular or changing housing needs	2009	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
25	Develop menu of intervention options to help owners in crisis, e.g. 'mortgage to rent' and 'shared equity' schemes	This action has been in part delivered by RSLs in Angus using a menu of help	No progress	No progress to date ☹	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To ensure sufficient affordable housing to support sustainable communities</p> <p><b>Sub-objective</b> To promote different tenure options for households with particular or changing housing needs</p>	2009 and >	Aspirational
26	Promote capital grants to develop and support the Private Rent Sector in rural areas and allow landlords to offer properties at affordable rents	Will slip until appointment of Private Sector development officer.	No progress to date.	No progress to date. ☹	<p><b>Theme</b> Affordable Housing</p> <p><b>Main Objective</b> To ensure sufficient affordable housing to support sustainable communities</p> <p><b>Sub-objective</b> To promote different tenure options for households with particular or changing housing needs</p>	2009	Aspirational
28	Work with black and minority ethnic communities, including Gypsy Travellers to remove any barriers to their accessing housing in Angus	<p>An estate management group is investigating the experiences of BME groups in regard to estate management.</p> <p>Two more groups are currently planned to look at the experiences of BME groups when homeless or exercising their Right to Buy</p>	No progress Due to the move of the lead of the group	<b>Limited progress to date</b> ☹: Cross theme: every lead officer has to be aware of specific needs of this group when they are working on their actions.	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To ensure sufficient affordable housing to support sustainable communities</p> <p><b>Sub-objective</b> To develop mechanisms to improve choice and access to affordable housing across all tenures by 2006</p>	2009	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
29	Improve service to Gypsy Travellers in the light of recent research, in the provision of transit sites, settled sites and access to Housing	Committee approval given in November 2004 to carry out £330,000 of improvements to settled site at Tayock, Montrose. This will begin around October 2005.  Feasibility studies have begun to identify new transit sites in Angus	Different options for temporary site have to be studied	<b>Progress to date ☺:</b> Consultation and meetings held to establish way forward. Location visits have been carried out to identify suitable ground for a new transit site. Work still ongoing.	<b>Theme</b> Sustainable Communities  <b>Main Objective</b> To ensure sufficient affordable housing to support sustainable communities  <b>Sub-objective</b> To develop mechanisms to improve choice and access to affordable housing across all tenures by 2006	2009	High
30	Improve range of cash and other incentives to free up under-occupied Council houses and other inefficiently used affordable housing	This action has slipped due to other priorities and will be progressed during 2006.	No progress Use made of transfer Incentive scheme as current allocation policy does not give priority to rehousing tenants under occupying properties  Supply of alternative accommodation is a major problem in satisfying transfer requests	<b>No progress to date. ☹</b>  Other priorities have meant little opportunity to take this forward but consideration will be given as part of overall review of policies and procedures.  Very little is made of the current Transfer Incentive Package Scheme, which is designed to encourage tenants to move from cottages to flats	<b>Theme</b> Affordable Housing  <b>Main Objective</b> To ensure sufficient affordable housing to support sustainable communities  <b>Sub-objective</b> To develop mechanisms to improve choice and access to affordable housing across all tenures by 2006	> 2009	Aspirational
31	Introduce a 'Common Housing Register' for all social housing across Angus.	On target. The main RSLs have signed up to be part of the Angus Common Housing Register.	July 2006 – Service Legal Agreement 1 & 2 signed off. Main Partners, HCH * AHA signed SL1 and other RSLs signed up to SL2.  Aug 2006 - Application form & housing information & advice booklet to be finalised  Sep 2006 - IT system - project manager in place	<b>Progress to date ☺:</b> Team Leader for the CHR has been recruited in December 2006. Service Level Agreement completed, agreed and circulated to Hillcrest and Angus Housing Association in December 2006 to be signed. System builds progressing but was delayed due to staff recruitment problems.	<b>Theme</b> Sustainable Communities & Affordable Housing  <b>Main Objective</b> To ensure sufficient affordable housing to support sustainable communities  <b>Sub-objective</b> To develop mechanisms to improve choice and access to affordable housing across all tenures by 2006	2007	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
33	Support joint ventures and bulk procurement over a longer planning period to maximise affordable units existing investments	Over the next 6 months, there will be widespread consultation on a development partnership agreement, which aims to spend less on administration by concentrating development activity	No progress.	No progress to date. ☹	<b>Theme</b> Affordable Housing  <b>Main Objective</b> To ensure sufficient affordable housing to support sustainable communities  <b>Sub-objective</b> To develop mechanisms to imp affordable housing across all tenures by 2006	> 2009	Medium
34	Introduce Personal Housing Plans for people with support needs and restricted housing choice	The new integrated housing and housing support needs assessment, and the development of housing support planning, will meet many of the aims of Personal Housing Plans	Senior Development Officer (Partnership & Initiatives) to be recruited	Action completed ☺	<b>Theme</b> Housing for Community Care  <b>Main Objective</b> To ensure sufficient affordable housing to support sustainable communities  <b>Sub-objective</b> To work with rural communities to address problems with local access to affordable housing		High
35	Continue a delivery and stock option appraisal on a combination of measures to finance the improvement of Council stock to the Scottish Housing Quality Standard (SHQS)  and complete modernisation programme for Council stock (action 37)	Self-assessment completed and submitted to Communities Scotland. All Council properties double-glazed  Central heating fitted in 580 homes during 2004-2005. Kitchens fitted in 220 homes during 2004-2005	Delivery Plan on going for different improvement (or instance boilers)  Replacement of 350 inefficient boilers  Main part of the Plan is the replacement of 350 inefficient boilers	Action completed ☺  Ongoing process. All the Council's stock must meet the SHQS by 2015 and current investment programme is focused on this target.	<b>Theme</b> Quality Housing  <b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures  <b>Sub-objective</b> To ensure that all social housing meets the Scottish housing quality standard by 2015		High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
36	To work with Housing Associations and other providers to help them develop comprehensive improvement programmes to deliver the SHQS in Angus	No progress	Aspirational action	No progress to date ☹	<p><b>Theme</b> Quality Housing</p> <p><b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures</p> <p><b>Sub-objective</b> To ensure that all social housing meets the Scottish housing quality standard by 2015</p>	> 2009	Aspirational
38	Develop a local cross tenure housing standard based on the SHQS and use it to improve private housing across all tenures, targeting rural areas and town centres	This action has slipped and may not be progressed until the appointment of a private sector development officer.	Private Sector Development Officer to be recruited	No progress to date. ☹	<p><b>Theme</b> Quality Housing</p> <p><b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures</p> <p><b>Sub-objective</b> To cut below tolerable standard housing to less than 1% of housing stock and achieve a 10% annual increase in the number of private sector properties that meet the local standard by 2009</p>	>2009	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
39	Develop a Private Landlord accreditation scheme across Angus, with minimum standards of repair and housing management quality:	<p>Around 150 private landlords identified in Angus.</p> <p>Landlord forum established early 2005 and this will be used to take forward the accreditation scheme.</p>	<p>11000 landlords had been identified</p> <p>The landlord forum had been established</p>	<b>No progress to date ☹</b>	<p><b>Theme</b> Quality Housing</p> <p><b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures</p> <p><b>Sub-objective</b> To cut below tolerable standard housing to less than 1% of housing stock and achieve a 10% annual increase in the number of private sector properties that meet the local standard by 2009</p>	2009	High
40	In light of anticipated legislative change in 2004 review local authority enforcement options and policy: for more proactive improvement of private rented sector standards		<p>Formal guidance and funding for start up costs provided by Scottish Executive</p>	<p><b>Progress to date ☺:</b> Complete recruitment of Registration Officer and Admin/support worker to progress and maintain register and all related issues. (already achieved and new staff appointed w.e.f. 24.7.06</p> <p>CST Solicitor leading re. policy and procedures to deal with non compliance and other enforcement issues relating to ASB</p> <p>Anticipated regulatory requirements arising from further legislation regarding housing standards to be considered and addressed when details become clear.</p>	<p><b>Theme</b> Quality Housing</p> <p><b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures</p> <p><b>Sub-objective</b> To cut below tolerable standard housing to less than 1% of housing stock and achieve a 10% annual increase in the number of private sector properties that meet the local standard by 2009</p>	2009	High

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41	Promote and support the development of a single seller's survey and seller's pack for housing market sales	Pilot in South Angus complete. Single survey part of new provisions included in forthcoming Housing Bill	Private Sector Development Officer to be recruited	<b>Limited progress to date</b> ☹: Seller's pack and single Survey requirements not yet finalised by the Scottish Executive. Once this is done, the action can be progressed.	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures</p> <p><b>Sub-objective</b> To cut below tolerable standard housing to less than 1% of housing stock and achieve a 10% annual increase in the number of private sector properties that meet the local standard by 2009</p>	> 2009	Aspirational
42	Promote the rights of Private Tenants through advice & information and the promotion of accredited landlords		No Progress to date  Private Sector Development Officer to be recruited	<b>No progress to date</b> ☹	<p><b>Theme</b> Quality Housing</p> <p><b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures</p> <p><b>Sub-objective</b> To cut below tolerable standard housing to less than 1% of housing stock and achieve a 10% annual increase in the number of private sector properties that meet the local standard by 2009</p>	2009	High

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43	Develop alternatives for funding repairs for low-income households in the private sector	Will slip until appointment of Private Sector development officer.	No progress Private Sector to be recruited	No progress to date. ☹	<p><b>Theme</b> Quality Housing</p> <p><b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures</p> <p><b>Sub-objective</b> To cut below tolerable standard housing to less than 1% of housing stock and achieve a 10% annual increase in the number of private sector properties that meet the local standard by 2009</p>	> 2009	Medium
46	Provide easily accessed and well advertised quality information about grants and provisions for different client groups, eg elderly	Energy efficiency promotions carried out with SCARF and neighbouring authorities.	3 promotion events carried out with SCARF and neighbouring authorities: 2 information days (300 people) and a big mail shot	<p><b>Progress to date</b> ☺: Articles on grant availability published inside Angus Life magazine and sent to all Angus households. Angus Council website A-Z updated. New Energy efficiency flyers printed with up to date grant information, and distributed through access offices, hot meals delivery service and partner organisations.</p>	<p><b>Theme</b> Housing for Community Care</p> <p><b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures</p> <p><b>Sub-objective</b> To achieve an average "National home energy rating 2 across all tenures by 2013</p>	2009	Medium
47	Target rural areas, especially tied housing for advice and grant services, for example Warm Deal and Central Heating Initiative	Although initiatives and advice are made available throughout Angus no progress has been made in targeting rural areas and this action has slipped 12 months	No progress	<p><b>Progress to date</b> ☺: Energy Efficiency and Fuel Poverty awareness targeted mail drop done in partnership with SCARF in rural areas in 2006. Cosy Homes project being carried out. Rural services Priority Area grant awarded for area around Aberlemno and Tannadice- Fuel poverty element targeted at private rented sector properties without central heating and tenants in fuel poverty.</p>	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures</p> <p><b>Sub-objective</b> To achieve an average "National home energy rating 2 across all tenures by 2013</p>	2009	High

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48	Commission rolling programme of targeted house condition surveys concentrating on energy efficiency	600 NHER surveys completed.  Further 600 programmed for 2005/06	No progress due to the difficulty to identifying properties and arrange surveys	<b>Progress to date</b> ☺: 500 NHER surveys in 2007 at NHER level 3, including thermographic data.	<b>Theme</b> Quality Housing  <b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures  <b>Sub-objective</b> To achieve an average "National home energy rating 2 across all tenures by 2013	2009	Medium
49	Develop proposals for local renewable of efficient power and the expansion of heat with rent and group heating to target areas and communities: to reduce the cost of heating and waste	Initial investigation into biomass district heating complete.	Ongoing advice to households through the energy efficiency scheme.  Grand application for new housing office failed (biomass programme delayed)	<b>Progress to date</b> ☺: Working with partner agencies such as SCARF, Energy Saving Trust and Energy Action Scotland to provide advice on renewable and grants to community groups and individual households.  Several renewable energy installations carried out in homes and villages halls across Angus.  36 Solar water heating systems installed in Angus Council flats in Arbroath.  Feasibility studies carried out into heat pump district heating schemes in sheltered housing.	<b>Theme</b> Quality Housing  <b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures  <b>Sub-objective</b> To achieve an average "National home energy rating 2 across all tenures by 2013	2009	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
51	Help provide initiatives, facilities and premises for community activity and social infrastructure, for example: newsletters, advice, events, childcare, carer support and other social projects.	Funded four premises for use of tenants and residents groups.	No progress due to lack of motivation of the tenants	No progress to date . ☹	<p><b>Theme</b> Quality Housing &amp; Sustainable Communities</p> <p><b>Main Objective</b> To ensure a high standard of housing and related Services across all tenures</p> <p><b>Sub-objective</b> To ensure people are satisfied with the quality of their neighbourhood</p>	>2009	High
52	Implement a unified system for assessing and recording housing need and sharing information between agencies: for homelessness	A new integrated housing / homelessness application form and single shared assessment process including new housing support needs assessment tools currently being piloted in Brechin	<p>Assessment and Planning Tool agreed for Housing Support</p> <p>Review Tool - Change Matrix implemented</p>	<p><b>Action Completed.</b> ☺</p> <p>Assessment and Planning Tool agreed for Housing Support. Review tool – Change Matrix implemented</p>	<p><b>Theme</b> Homelessness</p> <p><b>Main Objective</b> To prevent homelessness and reduce its impact</p> <p><b>Sub-objective</b> To develop and implement good quality assessment and support mechanisms for homeless and other vulnerable households in housing needs</p>	2007	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
53	Investigate and prioritise floating housing support services for vulnerable tenancies, for example youth and people with mental health problems.	Angus Council Housing Support Service has been restructured and expanded, and now provides floating support to people at risk of becoming homeless and to ensure sustainable resettlement. The Health & Homelessness Project has established an early notification process to ensure homeless families can access health visitors, community midwives, and other health services. Additional floating support has been secured to support people with mental health or substance misuse problems sustain their tenancies	Senior Development Officer (Partnership & Initiatives) to be recruited	<b>Progress to date ☺:</b> New contract officer appointed and evaluation tender completed and awarded.	<b>Theme</b> Homelessness  <b>Main Objective</b> To prevent homelessness and reduce its impact  <b>Sub-objective</b> To develop and implement good quality assessment and support mechanisms for homeless and other vulnerable households in housing needs	2009	High
54	Make direct access and temporary accommodation more widely available, especially in pressured areas.	In partnership with Hillcrest Housing Association, a new 16 unit direct access hostel in Arbroath and a new Family Unit in Forfar will open in September 2005.  46 units of dispersed furnished accommodation have been provided throughout Angus with funding from the Scottish Executive.	In partnership with Hillcrest Housing Association, a new 16 unit direct access hostel in Arbroath opened in December 2005 A new Family unit opened in February 2006 ( 6 flats)  46 units of dispersed furnished accommodation have been provided throughout Angus with funding from the Scottish Executive  Other 24 dispersed furnished accommodation have been provided in 2006  A research has been commissioned in April 2006 to find out what our needs are  Result will come by October 2006	<b>Action Completed. ☺</b>	<b>Theme</b> Homelessness  <b>Main Objective</b> To prevent homelessness and reduce its impact  <b>Sub-objective</b> To develop and implement good quality assessment and support mechanisms for homeless and other vulnerable households in housing needs	2007	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
55	Implement resettlement and housing support assessment across Angus.	A new integrated housing / homelessness application form and single shared assessment process including new housing support needs assessment tools currently being piloted in Brechin. Angus Council Housing Support Service has been restructured and expanded, and now provides floating support to people at risk of becoming homeless and to ensure sustainable resettlement.	Pilot evaluated in August 2005 Roll out from October 2006	<b>Progress to date ☺:</b> Housing homelessness application form and single shared assessment process including new housing support needs assessment tools currently being piloted in Brechin.  Angus Council Housing Support Service has been restructured and expanded, and now provides floating support to people at risk of becoming homeless and to ensure sustainable resettlement  Pilot evaluated in August 2005 Roll out from October 2006. ☺	<b>Theme</b> Homelessness  <b>Main Objective</b> To prevent homelessness and reduce its impact  <b>Sub objective</b> To develop an understanding of homeless needs and trends in all housing market areas by 2009	2008	High
56	Carry out research into rough sleeping, causes of youth homelessness, an evaluation of support and accommodation needs and include homelessness in community appraisals and other broader housing needs research	A case review of applications recorded as having slept rough in 2004-05 indicated that most cases had been misreported.	Research on Community Care Housing Needs Assessment (including young people), temporary accommodation and support needs	<b>Progress to date ☺:</b> There has been further slippage as a result in difficulty in obtaining data from other services. The data has now been provided and the consultants' final report is expected by the end 2007.	<b>Theme</b> Homelessness  <b>Main Objective</b> To prevent homelessness and reduce its impact  <b>Sub objective</b> To develop an understanding of homeless needs and trends in all housing market areas by 2009	2007	High
57	Establish the Angus Rent Guarantee Deposit	A Rent Deposit Guarantee Scheme has been established in partnership with Dundee Cyrenians. The scheme will assist 18 households to secure / sustain accommodation by April 2006	At 31 January 2006, Dundee Cyrenians had guaranteed the deposit for four tenancies since April 2005. On two occasions clients have declined a tenancy on the day of signing. In addition, at 31 January 2006, the scheme has two vacant tenancies in Montrose and Brechin	<b>Action completed. ☺</b>	<b>Theme</b> Homelessness  <b>Main Objective</b> To prevent homelessness and reduce its impact  <b>Sub objective</b> To improve access to appropriate permanent accommodation and support for homeless and other vulnerable households over the strategy period	2007	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
58	Review existing nominations agreements to improve the effectiveness and number of RSL lets to assessed homeless people	33 referrals were made in 2004-05 – 81% of quotas.	Not begun due to competing priorities and the development of the Angus CHR	<b>Limited progress to date</b> ☹: Draft section 5 protocols to RSLs. New targets to be calculated based on turnover.	<b>Theme</b> Homelessness  <b>Main Objective</b> To prevent homelessness and reduce its impact  <b>Sub objective</b> To improve access to appropriate permanent accommodation and support for homeless and other vulnerable households over the strategy period	2008	High
59	Provide lifestyle and tenancy training and support through college courses, schools and community information pilot to aid sustaining tenancies for any vulnerable group	20 people undertook a tenancy training course at Angus College of Further Education.  Extra funding applied, through the European Social Fund, to continue tenancy training at Angus College.	20 people undertook a tenancy training course at Angus College of Further Education  Extra funding applied for, through the European Social Fund, to continue tenancy training at Angus College	<b>Limited progress to date</b> ☹: Still to make contact with appropriate sectors to provide this training. Work has been prioritised on reviewing our information and devising a communication strategy which will in turn provide up to date information to deliver this training.	<b>Theme</b> Homelessness  <b>Main Objective</b> To prevent homelessness and reduce its impact  <b>Sub-objective</b> To reduce tenancy breakdown (as a cause of homelessness) by 50% by 2008	2009	High
60	(Survey and Grade social and rented housing stock for adaptability or ease of access and use by people with a disability )		Working group formed and initial discussion held  Draft survey form developed	<b>No progress to date</b> ☹: Consider use of consultant to pilot the survey and make it work.	<b>Theme</b> Housing for Community Care  <b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs  <b>Sub-objective</b> To improve understanding of current provision for those with particular needs	2009	Medium

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
61	Develop a database of property adaptations or future adaptability, to improve and co-ordinate survey information across all tenures	Included in the 2005/06 research budget to survey and create a database of adapted and adaptability across all stock.	Initial discussion held regarding the survey of adaptability of social rented stock  Draft survey form developed	<b>Progress to date ☺:</b> Beginning to establish the extent of need. Looking at opportunities for New Build/Development and best practice models of accommodation. Working in partnership with social Work and health to identify accommodation required. Developments at Broomfield, Montrose and Little Cairnie, Arbroath for learning Disabilities are on target for completion next year.	<b>Theme</b> Housing for Community Care  <b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs  <b>Sub-objective</b> To improve understanding of current provision for those with particular needs	2008	Medium
62	Commission research into housing needs and aspirations of disabled people and others with special needs and involve special needs groups and carers in planning and service development.	A scoping study is planned for 2005/06 to establish whether or not owner-occupation has a significant role to play in Angus in terms of enabling those with particular needs to meet their housing needs.	Phase 1 of Angus community care housing needs assessment commissioned	<b>Progress to date ☺:</b> Whilst having commissioned the research which has been delayed due to problem of gathering all the data requested by the consultant to complete their final report, we have been working with our partners NHS and Social Work to identify needs and begun to scope the availability of accommodation across all tenures available, adaptable and also factored in the new build development with examples of good practice therefore much of this work is progressing well.	<b>Theme</b> Housing for Community Care  <b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs  <b>Sub-objective</b> To improve understanding of current provision for those with particular needs	2009	High
63	(Give high priority to disabilities and varying needs when directing new social housing investment)	No progress	Links between Assessment Panel system and RSL development programme re-affirmed	<b>Limited progress to date ☹:</b> Housing needs of those with particular needs to be factored in the development of a Strategic Housing Investment Programme for Angus.	<b>Theme</b> Housing for Community Care  <b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs  <b>Sub-objective</b> To ensure a 10% annual increase in the proportion of housing adapted for particular needs	2009	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
64	Develop a range of flexible approaches to funding for special needs housing and support, and bespoke solutions for individuals through Ownership Options and Community Care Trusts	No progress made to date.	No progress Aspirational action	<b>Limited progress to date</b> ☹: Some funding options identified, but detailed menu remains to be developed.	<b>Theme</b> Housing for Community Care  <b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs  <b>Sub-objective</b> To ensure a 10% annual increase in the proportion of housing adapted for particular needs	2009	Aspirational
65	Promote higher standards of barrier free design and adaptability in the private sector and social housing to increase the number of lifetime homes	No progress made to date	Private Sector Development Officer to be recruited In Social housing: list of clients who are to be in this situation had been made	<b>No progress to date.</b> ☹	<b>Theme</b> Housing for Community Care  <b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs  <b>Sub-objective</b> To ensure a 10% annual increase in the proportion of housing adapted for particular needs	>2009	Medium
66	Develop programme of retrospective adaptations to improve accessibility and create lifetime homes in existing stock to increase choice	This action may slip, as it will be informed by action 51.	Working group formed and initial discussions held.  Draft survey form developed	<b>Limited progress to date</b> ☹: Working group being established to gather together information required to build a comprehensive data of properties which have been adapted and to assess whether these adaptations are still in place.	<b>Theme</b> Housing for Community Care  <b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs  <b>Sub-objective</b> To ensure a 10% annual increase in the proportion of housing adapted for particular needs	2009	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
67	Improve fast track reactive adaptations using a design pattern book, a schedule of rates and arrangements with approved reactive contractors	Due to other priorities this action will slip into 2006.	No progress to date	<p><b>No progress to date</b> ☹: A Term Contract using SOR codes has been in place since 2006. The "pattern-book" approach requires agreement from Social Work and Health staff, and this will be looked at once the procedural review currently taking place has been completed.</p> <p>Due to the variation in house types and adaptations required it may not be possible to reduce the number of design options required.</p>	<p><b>Theme</b> Quality Housing</p> <p><b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs</p> <p><b>Sub-objective</b> To ensure a 10% annual increase in the proportion of housing adapted for particular needs</p>	>2009	High
68	Further develop Care & Repair's 'Safe As Houses' handyperson service to target security, health & safety checks and minor works for vulnerable households: to reduce bed blocking for those living in the private sector	<p>Worker has been employed by Care and Repair to carry out surveys and fit 'Safe as Houses' pack.</p> <p>Police officers trained to carry out 'Safe as Houses' referrals</p>	No progress to date	<p><b>Limited progress to date</b> ☹: Options to further development and make best use of the resources available through care &amp; repair currently being considered.</p>	<p><b>Theme</b> Housing for Community Care</p> <p><b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs</p> <p><b>Sub-objective</b> To contribute to reducing in average delayed discharge waiting times in Angus over the strategy period</p>	2009	Aspirational
69	Develop marketing systems for the better re-use of adapted property across all tenures	This action will be taken forward on completion of action 52	No progress to date.	<p><b>Progress to date</b> ☺: The housing need for adapted housing is currently being measured and development underway to identify systems of identification of adapted and adaptable housing in council and RSL stock, this should be completed by October 2007 and similar work is being developed for the private rented sector through landlord Registration/ Accreditation. Finally this work will be extended to the owner occupied sector when resources allow.</p>	<p><b>Theme</b> Housing for Community Care</p> <p><b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs</p> <p><b>Sub-objective</b> To contribute to reducing in average delayed discharge waiting times in Angus over the strategy period</p>	2008	Aspirational

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
70	Review and extend occupational therapy provision to speed up assessment and minor adaptations	Occupational Therapist now appointed to Care and Repair to speed up assessment and minor adaptations	Ongoing meeting with OT services to develop assessment procedures. Draft protocol for new assessment arrangements to be signed off in 2007.	<b>Action Completed ☺</b>  Funding secured for OT to support Care & Repair. Additional work being progressed with OT services to introduce more efficient and effective assessments. New protocol to be agreed and introduced in 2007.	<b>Theme</b> Housing for Community Care  <b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs  <b>Sub-objective</b> To contribute to reducing in average delayed discharge waiting times in Angus over the strategy period	2007	High
71	Develop 20 Units of 'Pipeline' supported housing, revenue funded by Supporting People	Units at 'Provost Johnston' progressing and will be complete January 2006.	Project opened at North Grimsby Arbroath in September 2005.	<b>Action completed ☺</b>  Arbroath Direct Access/ supported accommodation project completed in September 2005 (16 units) and Forfar HPU completed in January 2006 (7 units).	<b>Theme</b> Homelessness  <b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs  <b>Sub-objective</b> To ensure that all those in need of support in their homes during the strategy period will receive it	2007	Medium

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
73	<p>Investigate a more flexible range of sheltered housing options, in design and support packages, eg larger units, 'step down' and a high dependency service alternative to residential care.</p> <p>Investigate a dispersed model of sheltered and supported housing with flexible care, for a range of needs in rural areas (action 74)</p> <p>Expand the use of smart technology for managing high risk and dependent tenants and owners (action 75)</p>	<p>Older Person's Housing Strategy will be developed during 2005 and this will address this action.</p>	<p>Older Persons Housing Strategy; Evaluation of Council's Sheltered Housing Stock</p> <p>Part of the Older Person's Strategy.</p> <p>Will start with the implementation of the Older Person 'strategy</p>	<p><b>Progress to date ☺:</b> Implementation of the Angus older persons housing strategy. Evaluation of Council's Sheltered Housing stock .</p> <p>Proposals for the development of a "virtual sheltered housing scheme for rural south Angus was included in the submission for funding from the Scottish Executive's Telecare Development Fund, approved by Housing Committee in Nov 2006. The funding bid was successful and it is hoped to launch the service by September 2007. ☺</p> <p>Submission for Telecare development Fund successful. Funding of £154,741 secured for 2006-2008. ☺</p>	<p><b>Theme</b> Housing for Community Care</p> <p><b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs</p> <p><b>Sub-objective</b> Act to reduce the proportion of people entering institutional care over the strategy period by providing a housing based alternative</p>	2008	Medium

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
76	<p>Research current specialist accommodation sourced outside Angus and future need to identify options for developing local Angus or Tayside services.</p> <p>Agree a brief and the building and service design for outstanding specialist services (action 77)</p> <p>Develop Angus or Tayside based supported accommodation for very specialist needs where gaps are identified (action 78)</p>	<p>Research to be commissioned during 2005 as part of wider research into housing for special needs groups.</p> <p>Research commissioned into alcohol related brain damage.</p> <p>Further research will investigate the needs of those with acquired brain injury and those with autistic spectrum disorder</p>	Phase 1 of Angus Community Care housing needs assessment research commissioned	<p><b>Limited progress to date ☹:</b> Due to staff vacancy, this work has not been progressed. However, information has been sought regard services for particular vulnerable households such as Alcohol related brain damage and other specialist units and services available thru Ninewells hospital, Dundee. Currently specialist accommodation is identified ad hoc when a need is identified particularly from our support providers.</p> <p>Development at Broomfield, Montrose and Little Cairnie, Arbroath for Learning Disabilities are on target for completion next June.</p> <p>Investigating different models of accommodation and identifying needs. ☺</p>	<p><b>Theme</b> Housing for Community Care</p> <p><b>Main Objective</b> To ensure that suitable housing and support is available to meet individual needs</p> <p><b>Sub-objective</b> To develop supported accommodation for people with specialist needs</p>	2009	Medium
79	Promote apprenticeship schemes and use of the Tayside Local Labour Initiative as conditions in the procurement of housing construction contracts and projects	A total of 18 apprentices employed as part of the regeneration works including Clifftown, Arbroath.	No progress	<p><b>Limited progress to date ☹:</b> Work is ongoing to maximise the provision of apprenticeship opportunities provided via new investment in affordable housing. Links being made with Economic Development Service.</p>	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To encourage and support sustainable communities</p> <p><b>Sub-objective</b> To maximise the contribution that housing investment makes the local economy</p>	2009	Medium

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
80	Use housing projects to lever in other investment and support economic development, ie through the development of community and tenant businesses, LETS schemes, etc in target areas like North Arbroath	<p>Regenerate! North Arbroath has been supportive and aided developing a credit union in Arbroath. (See action 69)</p> <p>Regenerate! North Arbroath also supports the Clifftown Association of Residents in negotiating the development of a new build community facility which will be a venue for activities such as a community café and crèche (or other possibilities) which will be run as social businesses.</p> <p>Regenerate! North Arbroath supports two "Community Businesses" in Arbroath (by being committee members) which are Furniture Recycling Project Angus and Starter Packs.</p>	No progress	<b>Limited progress to date.</b> ☹ HERF funding secured for Mayfield Terrace, Clifftown, Arbroath.	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To encourage and support sustainable communities</p> <p><b>Sub-objective</b> To maximise the contribution that housing investment makes the local economy</p>	2009	High
82	<p>Promote the use of locally sourced materials and services in sustainable development.</p> <p>Use partnership and other forms of cooperative procurement to help develop the local construction industry and obtain added value in commissioning work (action 81)</p>	Local contractors encouraged to tender for contracts.	Aspirational action	<b>Progress to date</b> ☺: Staff have attended sustainability Best Practice training prior to analysing current specialisations.	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To encourage and support sustainable communities</p> <p><b>Sub-objective</b> To maximise the contribution that housing investment makes the local economy</p>	2009	Aspirational

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
83	Support the establishment of a Credit Union for tenants	Feasibility study commissioned and findings due August 2005.  Credit Union incorporated during 2007.	No progress	<b>Progress to date ☺</b> : The development officer has been now recruited. The business plan is completed. On process for completing the application for 5 years. About to register with finance service authority.	<b>Theme</b> Sustainable Communities  <b>Main Objective</b> To encourage and support sustainable communities  <b>Sub-objective</b> To maximise the contribution that housing investment makes the local economy	2008	High
84	Review existing housing areas against 'Secure by Design' criteria and initiate programme of remedial works to design out crime	Development at Mayfield Road, Arbroath will include 'secure by design' elements.	Waiting for wider decision about regeneration in the all area	<b>No progress to date ☹</b> Waiting for wider decision about regeneration in the all area.	<b>Theme</b> Sustainable Communities  <b>Main Objective</b> To encourage and support sustainable communities  <b>Sub-objective</b> To enhance how secure people feel in their neighbourhoods	>2009	Aspirational
85	Introduce proactive dispute management service, for example, professional witness and mediation, available to all tenures: to reduce antisocial behaviour	Community mediation introduced in Arbroath, Brechin and Montrose.  Antisocial Behaviour Strategy developed	Following successful pilot mediation scheme in Arbroath, Montrose and Brechin, an extended service covering the whole of Angus was introduced w.e.f. 1 April 2006	<b>Action completed. ☺</b>  Angus Community Mediation Service fully functional throughout Angus Service since 1/04/06. Service is operating efficiently. No identified problems.  Service to be reviewed during 2007 to ensure that it is achieving best practice.	<b>Theme</b> Sustainable Communities  <b>Main Objective</b> To encourage and support sustainable communities  <b>Sub-objective</b> To enhance how secure people feel in their neighbourhoods	2007	High
86	Provide opportunities for recreation and active citizenship for young people of all ages at local and settlement level	Two part-time youth workers employed and 100 young people engaged and assisted in activities.  Additional activities provided during school holiday period and around 200 young people attending activities	Ongoing project	<b>Progress to date ☺</b> : Youth workers employed to engage with young people in Angus through active citizenship.	<b>Theme</b> Sustainable Communities  <b>Main Objective</b> To encourage and support sustainable communities  <b>Sub-objective</b> To enhance how secure people feel in their neighbourhoods	2009	Medium

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
87	Introduce rechargeable communal cleaning and maintenance services, for example, stair cleaning, in all shared Council properties	No progress has been made and this will slip into 2006, but will be considered when introducing the low demand strategy.	Aspirational action	<p><b>No progress to date ☹:</b> Factoring options investigated and joint customer research carried out with Care &amp; Repair Service. Due to legal constraints, it is not possible to introduce mandatory factoring where former tenants have bought council houses through right to buy. Customer Research with care &amp; repair showed that there was interest in a responsive heating maintenance service but customers were unwilling to take out a service plan, which is essential for the project to be viable. There were also concerns about impinging on private sector contracts.</p> <p>Further investigation of factoring services will be carried out when the Housing Market demonstrates more demand and as staff resources become available.</p>	<p><b>Theme</b> Quality Housing</p> <p><b>Main Objective</b> To encourage and support sustainable communities</p> <p><b>Sub-objective</b> To reduce housing turnover to the Angus average in low demand areas across all tenures by 2009</p>	>2009	Aspirational
88	Review the allocation of garden and common grounds to give residents defensible space and enforce responsibilities	No progress has been made but this will be introduced as part of the low demand strategy	A number of projects have been implemented	<p><b>Limited progress to date ☹:</b> Areas managers have, for a number of years, submitted requests for projects for inclusion in the planned maintenance programme for environmental improvements. In addition as part of the preparation of the brief for stock modernisation consideration will be given to the need to amend garden and communal space layouts.</p>	<p><b>Theme</b> Quality Housing</p> <p><b>Main Objective</b> To encourage and support sustainable communities</p> <p><b>Sub-objective</b> To reduce housing turnover to the Angus average in low demand areas across all tenures by 2009</p>	2009 and >	Aspirational
89	Start environmental improvement campaign to tackle garden maintenance, uplifts of bulky items, and gardens tidy schemes for vulnerable	No progress has been made.	<p>On going use of caretakers to deal with fly tipping</p> <p>No progress made regarding garden maintenance scheme</p>	<p><b>Action completed ☺</b></p> <p>There is a well defined process in place with local offices to seek proposals for environmental improvements. Caretakers and tradesmen, as well as cleansing staff, are used to uplift bulky items as required. A limited programme of garden maintenance assistance is in place.</p>	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To encourage and support sustainable communities</p> <p><b>Sub-objective</b> To reduce housing turnover to the Angus average in low demand areas across all tenures by 2009</p>	2007	Medium

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
90	Develop fora and other methods for the engagement of black and minority ethnic groups, including Gypsy Travellers, in service improvement	<p>After investigation it was decided that because of the diverse nature of the BME communities in Angus that at this time, fora was not the best engagement method to use.</p> <p>Angus Council are presently working with Dundee City Council to deliver recommendations of the research into BME groups completed by Dundee University.</p> <p>However, developing engagement methods has slipped around 12 months and will not be complete until 2006</p>	Research is currently being carried out via Angus Council Personnel Services into equalities in Angus Council/race relations in Angus. The report is not yet completed,	<p><b>Progress to date ☺:</b> A multicultural event was held on 9<sup>th</sup> April 2007. The event had two purposes:</p> <p>1- the first was to break barriers between communities and in a casual way, facilitate understanding between them and</p> <p>2 the second purpose was to provide advice and information on Council and other services to these groups in a less formal environment and gather information about migrant workers and ethnic minority communities in order to respond better to their needs.</p> <p>A housing survey was distributed to the various communities represented.</p>	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To encourage and support sustainable communities</p> <p><b>Sub-objective</b> To increase community involvement in housing and in improving their housing environment</p>	2009	Medium
91	Use the local Community Planning Partnerships to develop community engagement and locality planning within the LHS in recognition of local differences	Research completed in Sidlaws and South Angus.	<p>Development of Sidlaws housing research project</p> <p>Ongoing Clifftown regeneration</p>	<p><b>Progress to date ☺:</b> Where the need arises to engage in discussion with Community Planning Partnership on LHS appropriate arrangement will be made.</p> <p>The Housing Forum held on 21 February 2007 was another opportunity to exchange with the Community Planning Partnership regarding the LHS issues.</p>	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To encourage and support sustainable communities</p> <p><b>Sub-objective</b> To increase community involvement in housing and in improving their housing environment</p>	2009 and >	High
92	Implement Angus Council's Tenant Participation Strategy	Three tenants and residents associations registered during 2004-2005, giving a new total of six.	<p>Present Strategy is being reviewed.</p> <p>1<sup>st</sup> draft during the Autumn 2006</p>	<b>Progress to date ☺:</b> Evaluation of Tenant Participation Strategy paper submitted to SMT for consideration.	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To encourage and support sustainable communities</p> <p><b>Sub-objective</b> To increase community involvement in housing and in improving their housing environment</p>	2009 and >	High

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
93	Offer capacity building, certificated training, career development and other incentives to staff, tenants or community groups working with Housing.	Needs led programme has delivered varied training, such as, Business skills, committee skills. Tenants have also attended tenant participation conference and antisocial behaviour seminars. They have also taken part in service reviews such as rent setting, kitchen replacement, relet standards and Scottish housing quality standard.  During 2005-2006 a formal training and capacity building plan will be developed.	3 tenants are doing housing qualification course	No progress to date. ☹	<b>Theme</b> Sustainable Communities  <b>Main Objective</b> To encourage and support sustainable communities  <b>Sub-objective</b> To increase community involvement in housing and in improving their housing environment	> 2009	High
94	Consult and involve residents in decision-making, through a range of local participation and service management options, for instance: neighbourhood for a, regeneration companies or Tenant Management Organisations as appropriate.	Members of Clifftown Association of Residents are members of the working group overseeing the possible transfer of stock in Clifftown.	No progress	No progress to date ☹  Recruitment of CPAs now underway – first officer identified. Once in post, this action can be progressed.	<b>Theme</b> Sustainable Communities  <b>Main Objective</b> To encourage and support sustainable communities  <b>Sub-objective</b> To increase community involvement in housing and in improving their housing environment	>2009	Medium
95	Carry out research and surveys to identify the extent and pattern of fuel poverty in Angus	Although slightly late a fuel poverty mapping exercise, down to ward level, was completed in April 2005.	Research report produced by SCARF (Save Cash and Reduce Fuel)	<b>Progress to date ☺:</b> Research carried out as part of the Scottish House Condition update. Fuel Poverty mapping exercise carried out with partner agencies confirming pattern and extent of fuel poverty.	<b>Theme</b> Sustainable Communities  <b>Main Objective</b> To encourage and support sustainable communities  <b>Sub-objective</b> To reduce fuel poverty by 50% across all tenures during the strategy period	2008	Medium

Ref	Actions & Proposals	Progress 2004-2005	Progress 2005-2006	Progress 2006-2007	Theme & Objectives	Timescale	Level of priority 2006-07
96	Address Fuel Poverty based on deprivation indicators and the disability index	Warm & well energy efficiency promotion day carried out in Harbour ward of Arbroath.	No progress	<p><b>Action completed ☺</b></p> <p>Fuel Poverty action programme prioritised based on deprivation index.</p> <p>Fuel Poverty mapping exercise undertaken with partner organisations, confirming strategy based on deprivation index. Community events and advertising campaigns carried out in worst areas and the action programme being followed.</p>	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To encourage and support sustainable communities</p> <p><b>Sub-objective</b> To reduce fuel poverty by 50% across all tenures during the strategy period</p>	2006-2007	Medium
97	Expand cross tenure energy advice service through the fuel poverty referral network	No progress made at the moment.	Training to health professionals and social work (was considered as a best practice)	<p><b>Action completed ☺</b></p> <p>Referrals being received by Home energy management officer and quality tailored advice being provided and grants sourced across all tenures for Angus households.</p> <p>Fuel Poverty referral network expanded to include wide range of partner agencies including Angus LHCC, NHS Scotland, SCARF, Care &amp; repair, CAB, Energy Action Scotland, all major fuel utility companies.</p> <p>Training provided on Fuel poverty to frontline workers.</p>	<p><b>Theme</b> Sustainable Communities</p> <p><b>Main Objective</b> To encourage and support sustainable communities</p> <p><b>Sub-objective</b> To reduce fuel poverty by 50% across all tenures during the strategy period</p>	2006-2007	Medium

## Key



**Actions completed**



**- Ongoing actions**



**- Limited progress or no progress**