

## Angus Council Report Card

### Performance Key

Arrows:    **↑** Better    **↓** Worse    **→** No change    **■** Cannot be compared

#### ■ Responsiveness to Communities

Further information is available in:

[2010/11 Chief Executive's Service Plan](#)  
[a committee report on the Citizens' Survey](#)  
[committee reports on Consultation/Involvement in 2010](#)  
[committee reports on Customer Care in 2010](#) and  
[the Have Your Say section of the Angus Council web-site](#)

#### ■ **The percentage of the Angus population stating they feel safe**

In the past year, have you ever felt fearful about becoming a victim of crime?

Yes                      26%                      No                      74%

#### ■ **The percentage of people stating they are satisfied with their neighbourhood**

#### ■ **The percentage of people stating they are satisfied with public services**

Please state how satisfied or dissatisfied you are with the following services and facilities in this neighbourhood?

Services and Facilities	Satisfaction
Local Health service	94%
Police service	83%
Fire service	99%
Refuse collection	80%
Local Schools	95%
Social care/Social Work services	90%
Public transport	85%
Street cleaning	82%
Sports and leisure facilities	93%
Community centres and libraries	97%
Parks and open spaces	89%
Local phone boxes	67%
Local youth facilities	49%
Local shops	76%
Community Warden Service	72%

Excludes those who stated that a service/facility 'didn't exist' in their neighbourhood or they 'never used' a service/facility in their neighbourhood.

How satisfied are you with the following in this neighbourhood?

Services and Facilities	Satisfaction
Children's Play Areas	54%
Cleanliness of Streets	76%
Shopping Facilities	72%
Condition of roads, pavements and street lighting	59%
Quality and maintenance of open spaces	84%
Cleanliness of the area around your home	84%

**■ Percentage of the Angus population who can access amenities and services by affordable and sustainable means**

How easy is it for you to access those services and facilities in this neighbourhood?

Services and Facilities	Easy to Access
Local Health service	91%
Police service	85%
Fire service	100%
Refuse collection	90%
Local Schools	98%
Social care/Social Work services	95%
Public transport	93%
Street cleaning	91%
Sports and leisure facilities	96%
Community centres and libraries	97%
Parks and open spaces	96%
Local phone boxes	77%
Local youth facilities	63%
Local shops	88%
Community Warden Service	75%

Excludes those who stated that a service/facility 'didn't exist' in their neighbourhood or they 'never used' a service/facility in their neighbourhood.

Do you find access to local services affordable?

Yes                      87%                      No                      13%

**■ Percentage of people who feel they are influential in local/wider decision-making**

How much influence do you feel you have over decisions which affect this neighbourhood?

Response	Percentage
Great influence	1%
Some influence	13%
Little influence	17%
No influence	66%
Don't know	3%