

Angus Council Report Card

Performance Key

Arrows: ↑ Better ↓ Worse → No change ■ Cannot be compared

■ Responsiveness to Communities

All indicators were introduced in 2009/10, as such performance cannot be compared with previous years or with Scottish data.

Further information is available in committee report [07/10](#) to the Strategic Policy Committee of Angus Council on 2 February 2010.

■ **The percentage of the Angus population stating they feel safe**

In the past year, have you ever felt fearful about becoming a victim of crime?

Yes 26% No 74%

■ **The percentage of people stating they are satisfied with their neighbourhood**

■ **The percentage of people stating they are satisfied with public services**

Please state how satisfied or dissatisfied you are with the following services and facilities in this neighbourhood?

Services and Facilities	Satisfaction
Local Health service	94%
Police service	83%
Fire service	99%
Refuse collection	80%
Local Schools	95%
Social care/Social Work services	90%
Public transport	85%
Street cleaning	82%
Sports and leisure facilities	93%
Community centres and libraries	97%
Parks and open spaces	89%
Local phone boxes	67%
Local youth facilities	49%
Local shops	76%
Community Warden Service	72%

Excludes those who stated that a service/facility 'didn't exist' in their neighbourhood or they 'never used' a service/facility in their neighbourhood.

How satisfied are you with the following in this neighbourhood?

Services and Facilities	Satisfaction
Children's Play Areas	54%
Cleanliness of Streets	76%
Shopping Facilities	72%
Condition of roads, pavements and street lighting	59%
Quality and maintenance of open spaces	84%
Cleanliness of the area around your home	84%

■ Percentage of the Angus population who can access amenities and services by affordable and sustainable means

How easy is it for you to access those services and facilities in this neighbourhood?

Services and Facilities	Easy to Access
Local Health service	91%
Police service	85%
Fire service	100%
Refuse collection	90%
Local Schools	98%
Social care/Social Work services	95%
Public transport	93%
Street cleaning	91%
Sports and leisure facilities	96%
Community centres and libraries	97%
Parks and open spaces	96%
Local phone boxes	77%
Local youth facilities	63%
Local shops	88%
Community Warden Service	75%

Excludes those who stated that a service/facility 'didn't exist' in their neighbourhood or they 'never used' a service/facility in their neighbourhood.

Do you find access to local services affordable?

Yes 87% No 13%

■ Percentage of people who feel they are influential in local/wider decision-making

How much influence do you feel you have over decisions which affect this neighbourhood?

Response	Percentage
Great influence	1%
Some influence	13%
Little influence	17%
No influence	66%
Don't know	3%