

## **ANGUS COUNCIL**

### **CORPORATE PLAN 2007 – 2012**

#### **Our Vision**

“Angus will be a place where a first-class quality of life for all can be enjoyed in vibrant towns and pleasant villages set in attractive and productive countryside. The area will be dynamic and outward looking, contributing to the culture, environment and economy of Scotland”

#### **Context by D S Sawers (Chief Executive)**

Angus Council is committed to working with our community planning partners to deliver effective and efficient services to the citizens of Angus.

This corporate plan identifies five key corporate objectives for Angus which will remain in place through to 2012. They are to:

- maximise the economic potential of Angus
- provide high quality customer centred services
- promote learning for all ages and abilities
- promote safe and caring communities and healthy lifestyles
- improve the environment and quality of life

Each of these objectives will be underpinned by annual management action plans to be undertaken by the Council over the next five years. These will be detailed under each objective and this is a summary of the areas to be tackled the first year.

#### **Introduction by Councillor Bob Myles (Leader of the Council)**

Following the election in May 2007, Angus Council took time to reflect on the key issues it needed to address during its lifetime. This corporate plan sets out these issues and identifies key actions that the Council will undertake in its first year to begin to address them.

The plan demonstrates the broad agenda facing the Council, its community planning partners and the Angus community, but I would wish to draw particular attention to some of these matters which I believe to be key in the next few years.

- We aim to continue to strengthen the council's links with and support local businesses.
- We aim to increase awareness and perceptions of Angus, locally, nationally and internationally through major promotions
- We aim to target resources to ensure that service delivery meets the identified needs and aspirations of our citizens.
- We aim to improve educational achievement including literacy and numeracy and will continue to make improvements to school buildings.

- We aim to provide good quality housing and working with our partners.
- We aim to improve the safety and quality of our communities. We will encourage our citizens to participate in physical activity.
- We aim to provide social work services to meet the changing needs of the population of Angus.
- We aim to increase the number of properties from which recyclable materials are collected. In conjunction with our partners we will introduce a sustainable regional transport strategy. We are committed to take local action to respond to the challenge of global warming.

We have seen real improvements in service delivery since the publication of the last corporate plan. However with the increasing focus on modernising and transforming public services, we will continue to look at ways of reviewing internal efficiency and working with partners to deliver more effective services.

I and my colleagues are proud of our county. Angus is an excellent place to live in, to work in, to be educated in, to invest in, and to visit. We know that our view is shared by many. Through the delivery of our Corporate Plan we hope to encourage others to take a real pride in being part of our community and county.

**Objective 1    MAXIMISE THE ECONOMIC POTENTIAL OF ANGUS**

**Priority 1    Implement area based regeneration initiatives**

*In 2009 / 2010 we will:*

- complete Forfar town centre environmental improvements
- open the improved seafront and play area at Carnoustie seafront to the public
- complete the development of Brechin Town House Museum
- implement the Brechin Townscape Initiative

**Priority 2    Adopt an Economic Development Strategy which supports local people and businesses**

**Priority 3    Increase awareness and perceptions of Angus, locally, nationally and internationally**

*In 2009 / 2010 we will:*

- develop a funding package and outline programme for the Year of the Light: The Bicentenary of the Bellrock in 2011 centred on the Signal Tower Museum.

**Priority 4    Improve our transport network through effective partnerships with other agencies**

*In 2009 / 2010 we will:*

- identify improved access to Montrose Port from the Strategic Road Network
- do preparatory work for Improvement Works to the A935 between Brechin and Montrose
- do preparatory work for Improvement Works to the A92 between Arbroath and Lower Northwater Bridge

**Priority 5    Deliver a regional land use and development strategy through effective partnerships at regional and national level**

**Priority 6    Support the competitiveness of Angus businesses**

*In 2009 / 2010 we will:*

- develop action plan to support local businesses with particular emphasis on the priority sectors of tourism, food and drink and sustainable energy

## **Objective 2 PROVIDE HIGH QUALITY CUSTOMER CENTRED SERVICES**

### **Priority 1 Make services more accessible to customers**

*In 2009 / 2010 we will:*

- introduce the Customer Service Professional Qualification to the council
- make use of opportunities offered by new technology to make services more accessible to our customers – Corporate Information Portal

### **Priority 2 Develop ACCESS Angus to deliver integrated services**

*In 2009 / 2010 we will:*

- review and develop the role of ACCESS offices in each burgh
- continue to develop the range of services available through ACCESSline and ACCESSonline

### **Priority 3 Consult with customers on our services**

*In 2009 / 2010 we will:*

- undertake a Citizen Survey
- review the scheme of establishment of Community Councils

### **Priority 4 Continually seek improvements across services**

*In 2009 / 2010 we will:*

- secure approval for a Corporate Parenting Strategy for Angus
- review rural library services
- progress implementation of Corporate Parenting Strategy for Angus
- review energy procurement in partnership with TPC
- undertake needs assessment exercise of the pre-school age group in light of the projected fall in the birth rate to inform future service provision
- develop and implement an action plan emanating from a review of our Museums Services

**Objective 3 PROMOTE LEARNING FOR ALL AGES AND ABILITIES**

**Priority 1 Increase learning opportunities for adults**

*In 2009 / 2010 we will:*

- publish and implement 2008-2012 Community Learning & Development (CLD) Strategy
- pilot extended care facilities in designated pre-school classes

**Priority 2 Provide educational services that maximise and support learning**

*In 2009 / 2010 we will:*

- introduce GLOW, a national interactive broadband facility, within a further 26 Angus schools
- enhance the secondary school curriculum (ie: into Education, Employment or Training)
- increase the number of schools with Eco-School status

**Priority 3 Encourage citizen involvement in community life**

*In 2009 / 2010 we will:*

- refurbish Kirriemuir Town Hall

**Priority 4 Improve school buildings**

*In 2009 / 2010 we will:*

- complete the Forfar/Carnoustie Schools Project
- complete construction of Seaview Primary School
- provide a new school at 'Peel Farm'
- take forward the Arbroath Schools Project

**Priority 5 Improve educational achievement including targeted increases in attainment in the core skills of literacy and numeracy**

**Objective 4 PROMOTE SAFE AND CARING COMMUNITIES AND HEALTHY LIFESTYLES**

**Priority 1 Deliver improvements in safety through the Community Safety Partnership**

*In 2009 / 2010 we will:*

- develop our service to respond to the introduction of Intensive Support and Monitoring Service (ISMS) through the Anti-Social Behaviour etc (Scotland) Act 2004

**Priority 2 Ensure good quality and affordable housing is available to all in Angus**

**Priority 3 Improve the health of the community in partnership with other agencies**

*In 2009 / 2010 we will:*

- develop a new swimming pool in Montrose (consultation and development of the final design and cost)

**Priority 4 Focus on changing the culture of alcohol use within the community**

**Priority 5 Ensure that social work services are designed to meet the future needs of the community**

*In 2009 / 2010 we will:*

- develop ways of sharing information with partners, particularly the Single Shared Assessment process and the evaluation of the pilot ecare information sharing project
- establish an Adult Protection Unit and enhance care management services in order to implement the Adult Support and Protection (Scotland) Act
- progress the redesign of Social Work and Health Children's Services
- progress implementation plan for the Best Value Review of Older Persons Services
- progress the redesign of services for people with learning disabilities

**Objective 5 IMPROVE THE ENVIRONMENT AND QUALITY OF LIFE**

**Priority 1 Encourage sustainable energy and energy efficiency initiatives**

*In 2009 / 2010 we will:*

- develop and implement an action plan in line with the Housing Energy Conservation Act

**Priority 2 Implement strategies to combat the effects of climate change**

*In 2009 / 2010 we will:*

- report on updated status of Brechin Flood Prevention scheme project
- develop outline proposals for consultation in regard to Victoria Park and West Links Seawall
- prepare feasibility study report in regard to Brothock Burn Flood Prevention Scheme

**Priority 3 Improve waste management and recycling arrangements**

*In 2009 / 2010 we will:*

- implement revised waste strategy following recommendations from the Best Value Review of Waste Management to meet Single Outcome Agreement targets

**Priority 4 Improve transport and accessibility in a sustainable way**

*In 2009 / 2010 we will:*

- present council case at Public Local Inquiry in respect of Core Path Plan
- develop Parks & Greenspace Strategy and develop Corporate Mapping System