

## AGENDA ITEM NO 8

### SCHEDULE 1

#### ANGUS COUNCIL

#### ANGUS COUNCIL – 14 JUNE 2018

#### RECYCLING CENTRES

### 1. Background

1.1 At the meeting of Angus Council on 7 September 2017, a motion was agreed which introduced changes to recycling centres across Angus. This had the effect of reducing hours across the estate, but at the same time allowed all 7 centres to remain open. As part of the motion, it was agreed that the position would be reviewed in 12 months time in light of the fact that the Council was due to sign up to a new contract for disposal of its residual waste. The additional 2018/19 revenue cost of these changes was estimated at £82,000 which was to be funded from uncommitted reserves.

1.2 The revised opening hours of the 7 centres were agreed as follows:

Centre	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Arbroath	09:15 - 16:00	09:15 - 16:00	09:15 - 16:00	09:15 - 16:00	09:15 - 16:00	09:15 - 16:00	09:15 - 16:00
Brechin	Closed	12:00 - 16:00	12:00 - 16:00	12:00 - 16:00	Closed	09:15 - 16:00	09:15 - 16:00
Carnoustie	12:00 - 16:00	Closed	12:00 - 16:00	Closed	12:00 - 16:00	09:15 - 16:00	09:15 - 16:00
Forfar	12:00 - 16:00	12:00 - 16:00	12:00 - 16:00	12:00 - 16:00	12:00 - 16:00	09:15 - 16:00	09:15 - 16:00
Kirriemuir	12:00 - 16:00	12:00 - 16:00	12:00 - 16:00	12:00 - 16:00	Closed	09:15 - 16:00	09:15 - 16:00
Monifieth	12:00 - 16:00	12:00 - 16:00	Closed	12:00 - 16:00	Closed	09:15 - 16:00	09:15 - 16:00
Montrose	12:00 - 16:00	12:00 - 16:00	12:00 - 16:00	12:00 - 16:00	12:00 - 16:00	09:15 - 16:00	09:15 - 16:00

1.3 These changes were to take effect from 30 October 2017 at Arbroath, Montrose, Carnoustie and Brechin, and from 1 February 2018 at Forfar, Kirriemuir and Monifieth.

1.4 At a subsequent meeting of Angus Council held on 19 October 2017, a further motion was tabled to introduce evening opening at centres between the months of April and October. It was agreed that centres would open from 3 – 7pm on one night per week, with the exception of Arbroath, where the hours would remain unchanged. At that same meeting, a report was put forward to introduce restrictions on trailer usage and also pedestrian access at certain centres as a control measure to minimise Health and Safety concerns associated with the reduced hours. This report was initially deferred, but was subsequently agreed at a special full council meeting held on 31 October 2017.

## 2. Current Position

At the outset the reduction in hours was manageable, although centres were noticeably busier given that the same amount of traffic was visiting in a more concentrated timeframe. As the garden waste season got underway, however, the volume of traffic increased significantly and it became apparent that certain centres were experiencing great difficulty coping with demand. This led to extensive queues at opening times, sites being closed more frequently to empty containers and sites closing early at weekends because there were insufficient resources to service them. This in turn led to frustration on behalf of our customers, and placed enormous strain on staff who were trying to manage congestion at the same time as fulfilling all of their other duties. Such was the extent of the problem that an operational decision was taken to introduce an additional two hours at all centres except Arbroath in order to alleviate the issues being experienced and to address a very real Health and Safety concern. The additional hours became effective from 28<sup>th</sup> May, and incurred additional costs of approximately £16,000 which was funded from the provision for additional burdens revenue budget on a one off basis. The current opening hours of recycling centres are therefore as follows:

Centre	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Arbroath	09:15 - 16:00	09:15 - 16:00	09:15 - 16:00	09:15 - 16:00	09:15 - 16:00	09:15 - 16:00	09:15 - 16:00
Brechin	Closed	10:00 - 16:00	13:00 - 19:00	10:00 - 16:00	Closed	09:15 - 16:00	09:15 - 16:00
Carnoustie	10:00 - 16:00	Closed	13:00 - 19:00	Closed	10:00 - 16:00	09:15 - 16:00	09:15 - 16:00
Forfar	10:00 - 16:00	10:00 - 16:00	13:00 - 19:00	10:00 - 16:00	10:00 - 16:00	09:15 - 16:00	09:15 - 16:00
Kirriemuir	10:00 - 16:00	10:00 - 16:00	13:00 - 19:00	10:00 - 16:00	Closed	09:15 - 16:00	09:15 - 16:00
Monifieth	Closed	10:00 - 16:00	Closed	13:00 - 19:00	10:00 - 16:00	09:15 - 16:00	09:15 - 16:00
Montrose	10:00 - 16:00	10:00 - 16:00	13:00 - 19:00	10:00 - 16:00	10:00 - 16:00	09:15 - 16:00	09:15 - 16:00

## 3. Next Steps

Since full council on September 7th, officers have been working with elected members to explore options for a strategic long term model for recycling centre provision within Angus. Whilst a number of potential options have been discussed, the fallback position remains that which was presented to the Communities Committee in May 2016 in report ref 209/16. A further report will be brought back to full council on 6 Sept 2018, with detailed recommendations for future service provision.