



Angus Adult Protection Committee

Biennial Report 2016-2018

Foreword by the Independent Chair

As Independent Chair of the Angus Adult Support and Protection Committee, I am delighted to report that the work of the Committee has progressed significantly and positively over the last two years. This Biennial Report clearly evidences that Adult Support & Protection work in Angus continues to develop extremely well in order to meet the needs and requirements of vulnerable Adults in Angus who require support and care to ensure their well-being.

Since the last Angus Biennial Report was published, a number of additions have been made to Committee membership with the Scottish Fire & Rescue Service, Scottish Ambulance Service, Criminal Justice Services and the Care Provider sector now all being represented. They all have key roles to play in the delivery of Adult Support and Protection in Angus and are now making important contributions to the work of the Committee.

The full Committee itself continues to meet on a quarterly basis with a very full attendance at meetings. Members are fully engaged with the responsibilities and work of the Committee and I am extremely thankful for the endeavour, hard work and commitment shown by them over the past two year period.

The Committee Sub Groups; Policy and Practice, Training and Financial Harm have all undertaken significant pieces of work over this reporting period some of which is detailed in the report below and I wish to thank all of these Sub Committee members for their work, tenacity and foresight.

Although the content of the 2016/17 and 2017/18 Committee Business plans were ambitious and challenging, the key Plan objectives around Policy Review and Development, Quality Assurance, Training and Financial Harm were achieved. In addition the Committee have been successful in integrating its work into the wider Protecting People Partnership which has been created in Angus. This has ensured that shared priorities have been established and opportunities for joint working have been maximised.

The Care Inspectorate continue to attend some of our Committee Meetings and subsequent to their last visit to Committee, they gave a very positive report regarding ongoing work, planned future work and the overall engagement and participation on Committee members.

The Committee has since held a very productive Development Session earlier this year, the outcome of which was the production of the Committee's 2018 - 2020 Strategic Plan (Appendix 1 attached). This Plan sets out another ambitious programme of work for the Committee but is designed to (1) ensure the continued support and protection of vulnerable Adults, (2) that Adult Protection professionals are suitably trained and supported, (3) that Harm Referral systems and processes are in place and fit for use by all and (4) that appropriate collaboration with others to improve practice in Adult Protection work continues to be developed.

I look forward with great optimism in terms of Adult Support and Protection Work in Angus. The delivery of the ambitious Strategic Plan will further enhance the safety and well-being of vulnerable adults in Angus and ensure that the work of the Committee and Adult Protection professionals in Angus remains focused on this key objective.



Ewen West

Independent Chairperson

Angus Adult Protection Committee

Chief Officer's response

We are very pleased to receive the Angus Adult Protection Committee (AAPC) Biennial Report for 2016-18.

The establishment of our local Protecting People Angus arrangements has seen the relevant Committees and Partnerships beginning to work together to address crosscutting themes and develop a shared agenda. This is a positive step in identifying a collective identity and as Chief Officers we are keen to support this. We are confident that the Adult Protection Committee will continue to ensure the protection of our most vulnerable adults is consistent, prioritised and fully included as we further develop our Protecting People identity. We continue to be encouraged by the commitment, hard work and professionalism of all agencies across Angus in delivering high quality services in what is often difficult, demanding and challenging circumstances. The Adult Protection Committee members are motivated and committed to driving forward best practice at both a strategic and operational level and welcome the scrutiny and challenge that Mr West, the Independent Chair offers.



Margo Williamson

Chief Executive

Angus Council



Bill Nicoll

Director of Strategic Change

NHS Tayside



Nicola Shepherd

Detective Superintendent

Police Scotland

Introduction

The Biennial Report for the Angus Adult Protection Committee (AAPC) for the period April 2016 to March 2018 describes and highlights progress towards the outcomes described in the Business Plans for 2016-17 and 2017-18. This Report includes a summary of the work of the AAPC, the outcomes from this work and priorities for the coming two year period.

Work of the Committee



During 2016, work was undertaken to bring the 6 thematic Protecting People Partnerships in Angus under one collective identity; Protecting People Angus. These are Child Protection Committee, Adult Protection Committee, Violence Against Women Partnership, Suicide Prevention Collaborative, Alcohol and Drug Partnership and MAPPA.

Adult Support and Protection benefits from support from a Team Leader, Protecting People, who also has oversight of Child Protection, Violence Against Women and Suicide Prevention; a full time Training Officer and a half time Development Officer, who also has responsibility for Child Protection, to support the work of Committee.

A Chairs and Lead Officers of the Partnerships Group has been established, working on developing the shared agenda with shared policy, training and events, such as the Making Connections Conference that took place in March 2018. This was an extremely well attended and well evaluated event and a successful launch for Protecting People Angus. The Conference was based on adverse childhood experiences, the lifelong consequences and highlighted areas of work which cuts across several partnerships. It also provided an opportunity for Chief Officers and Elected Members to explore effective governance and accountability across the agenda.

Developing the shared agenda aims to make it easier and more effective for staff to access the information and support they need, increasing communication, the publicising of the shared messages and mechanisms to access support, reduce duplication of effort and develop more joint working.

We have continued to report our work to the Angus Chief Officers Group on a quarterly basis. Our Chief Officers have offered support and challenge to our work and shown significant support for our developments over the last 2 years.

Self Evaluation

AAPC are committed to ongoing self evaluation in Adult Protection cases to ensure robust self assessment and that learning and best practice is identified and implemented.

AAPC has a Self Evaluation Plan which includes case file audits, Networks of Support events and Initial and Significant Case Reviews where required.

Initial Case Reviews

2016 saw the completion by the Adult Protection Practice Sub Committee of an Initial Case Review into the circumstances surrounding the care of an 84 year old woman who was in receipt of residential care services through Angus Council. The referral was made by Adult Services after several issues were raised by the adult's family about the type and quality of services available to meet her needs. It was felt that full scrutiny of all aspects of inter-agency practice was required and the review process required practice improvements which included:-

- A higher level of scrutiny of Adult Protection cases by the Team Manager/ Case Manager, with evidence of regular oversight during this time.
- Appropriate documentation is clearly signed or dated to show a chronology of events and decision making processes.
- A more robust communication process between services, ensuring adults and families are at the centre of the decision making process.
- Support for families in relation to access to dementia support services to assist them in dealing with an adult's dementia illness.
- A multi agency Care/ Risk/ Protection Plan should be in place, where all agencies were working from the same document.

An Action Improvement Plan was subsequently formulated and all actions have been progressed across Adult Services in Angus. There has been significant investment by Adult Services in relation to the implementation of the Improvement Plan which was very much welcomed by the Angus Adult Protection Committee.

Case file audits

This review process is part of a routine, annual activity which has been adopted by the Practice Sub Committee and approved by the full Adult Protection Committee.

The primary purpose of these case reviews is to:

- Identify good practice and ensure this is disseminated to all partners.
- Highlight any concerns and areas for improvement in the protection of adults in Angus.
- Offer assurance to partners within the Adult Protection Committee that standards are being upheld and that there is evidence of good quality service provision with an emphasis on continuous improvement.

2016 saw four cases, selected to represent a cross-section of services. These were subject to detailed case review and audit by the Practice Sub Committee. In all cases it was noted that there was substantial evidence of effective information-sharing and good collaborative practice across agencies.

Areas identified as requiring improvement however included:

- The need for an increased focus on the critical analysis of information in order to determine patterns of concerns, thus acting as a prompt to facilitating more timely intervention.
- The need for more detailed information particularly in the context of Risk Assessment/Risk Management.
- Recording of Line Manager Consultation and case scrutiny needed to be clearly evidenced.
- The need for Council Officers to have working knowledge of other related legislation.

All staff, at operational level across agencies who had case involvement, were made aware of the findings. Specific training for Team Managers to enable them to effectively support good practice was planned and undertaken in 2017.

Four cases were also selected in 2017 and again these demonstrated areas of good practice including clear evidence of risk assessment and multiagency approaches to addressing risk and safeguarding from harm. It was noted from this audit that there was clear improvements in the standard of the adult protection work over the past 9 years, which was noted in the review of these identified cases.

Areas identified as requiring improvement included:

- The Initial Referral Discussion process should be appropriately used.
- Promote Advocacy services to ascertain the views of adults despite any perceived level of understanding.
- The use of a multiagency chronology earlier in the adult protection process.

Further case file audits are planned for 2018, however these will be done in a different format to allow a review of a greater number of cases. These will also have a focus on a comparison of outcomes for adults within the adult protection system who proceeded to case conference and those who did not, following Initial Referral Discussion.

Network of Support Events

Network of Support Events has been a new approach within Adult Protection, using live cases to review and evaluate practice and communication.

In 2016, four Network of Support events provided an opportunity for staff to comment on the achievements and the challenges in relation to higher level Quality Indicators and the outcomes for the 8 adults at risk who featured in the cases that were discussed. Staff who attended the events overwhelmingly welcomed the

opportunity and requested further opportunities, such as this, to be made available to all staff, alongside wider access to quality learning and development. Feedback included a commitment to better share information between agencies; improvements identified in respect of roles and responsibilities and suggested ways to improve the quality of support and supervision.

In 2018 a further eight Network of Support events took place. These were well received as a positive way to evaluate multi agency practice and obtain the views of the individuals and families within this,

Areas of good practice and strengths were identified as well as areas for improvement. Some of the key areas of strength were:

- Good evidence of practitioners working in a person centred manner
- Increased use of timely Initial Referral Discussion meetings enabling early identification/sharing of risk and proportionate decision-making,

Some of the areas for improvement noted within the report are areas that have already been identified for development and work begun;

- The area of transition between children and adult services
- Improvements within NHS Tayside in relation to adult protection
- Workforce development
- Streamlining of forms and processes

An action plan to take forward the areas for development and recommendations from evaluation of the event will be developed and managed through the coming year.

Engagement and feedback from adults at risk is a critical part of the network of support approach. An Independent consultant offered the adults at risk whose care and support was reviewed at the events in both 2016 and 2017 the opportunity of an interview to share their experiences. Eight adults in total elected to be interviewed and the findings have helped to inform the future direction of learning and development activities for staff.

Development Days

2016

A development session was held in August 2016. This was a valuable learning event for AAPC membership and there is a general positivity felt about the Committee which the membership felt to be appropriate. A brief paper outlining the main points was developed from this to assist the AAPC in its work.

2017

A development session was held in 2017 with a view to Committee members contributing to the development of strategic goals and a two year Strategic Plan to take forward the work of AAPC. This was considered a positive session with enthusiasm and commitment from Committee members as to the future direction of AAPC. Priority areas for future development were identified and included within the new Strategic Plan. This session also saw the development of overarching strategic goals for the Committee.

STRATEGIC GOAL 1

Adults at risk within Angus will be protected from harm in a timely and proportionate manner.

STRATEGIC GOAL 2

We will have a confident, competent and supported workforce; skilled and equipped to identify, support and protect adults from harm.

STRATEGIC GOAL 3

Angus citizens are able to identify adults at risk of harm and are confident and competent in using the available mechanisms to report concerns.

STRATEGIC GOAL 4

We will work in collaboration with other Committees, Partnerships and Services to improve practice in relation to adult protection.

These goals form the overarching basis of the Strategic Plan for 2018-20.
(Appendix 2)

Developing the Workforce

Angus Adult Protection Conference

The AAPC was of the view that a Conference event would be helpful in informing the work of the Committee for the following year, bringing together key partners and in raising the profile of Adult Protection issues. The Conference was arranged and on Friday 17th March, 2017, Ewen West, Independent Chair, Angus Adult Protection Committee opened the Conference entitled “**Adult Protection - 10 Years On**”. This was a half day event held in St Andrews Church, Arbroath.



Around 100 individuals from agencies across Angus and beyond attended to hear the main speaker Dr Ailsa Stewart, University of Strathclyde. Amongst that number, we were pleased to welcome elected members, private sector representatives and other local authority area representatives. There was significant learning taken from this event and this will be incorporated into plans for the forthcoming year.

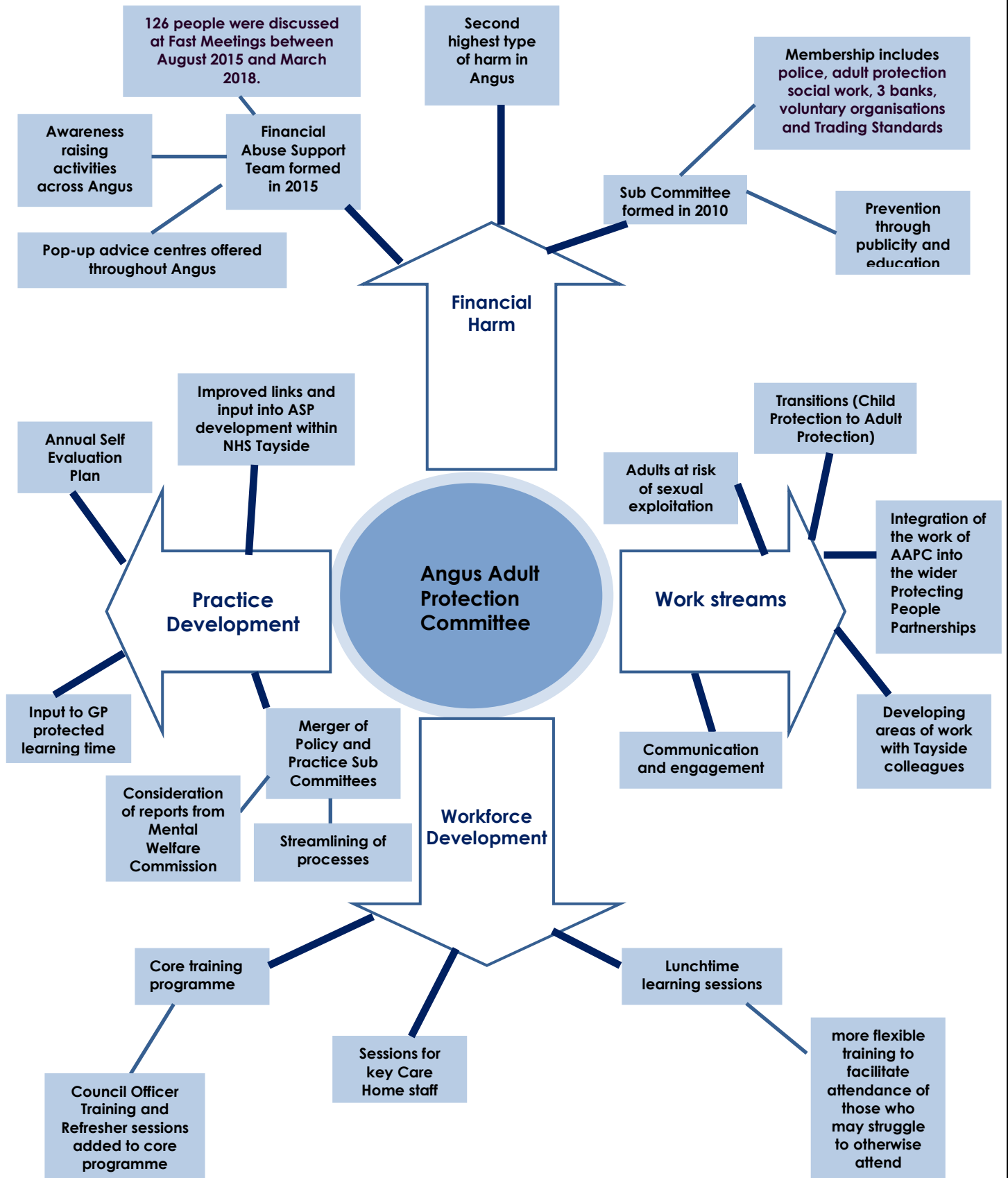
Making Connections Conference

As referenced on page 4 above, our second conference was a joint affair with our other 5 Protecting People Partnerships. There was a high attendance from practitioners in adult care services and feedback highlighted the value in exploring the relationship between adverse childhood events and adults support and protection. An inspirational speaker from the National Violence Reduction Unit helped staff to explore some of the connections and improve their knowledge on local supports and interventions.

Training and Workforce Development

The Core Training Programme offered via the Adult Protection Committee consists of a number of courses and events including Council Officer training and refresher courses, Chronologies training, Assessing Risk and Information Sharing and Roles and Responsibilities training. E learning modules are also available. The Learning and Development programme saw expansion during 2016-17, with the addition of training specifically for Council Officers, including a 2 day Council Officer course and half day Council Officer update/refresher sessions. In addition, with financial assistance from Locality Funding sources, four sessions were provided for key Care Home staff from across Angus. These sessions have enabled Care Providers to devise Adult Protection Action Plans unique to their care settings and opened up further discussion about how they can be assisted to ensure that all staff acquires the necessary skills/knowledge; "Train the Trainer" sessions were undertaken in 2017.

Key priorities and developments



Statistics (Appendix 1)

Referrals (Figure 1)

Overall numbers of adult protection referrals have remained at about 400 per annum over the last 4 years, with the police accounting for 83% of all referrals. Police Scotland has made 1049 adult protection referrals in the last 4 years.

The numbers of referrals from the general public (22 in the last 4 years) have been very low. AAPC has identified awareness raising for the general public as a priority area. NHS referrals from the acute health sector have also been very low (5 in the last 4 years) but appointment of a lead Adult Protection Officer by the NHS may see a rise in such referrals in coming years.

Angus Early Screening Group (ESG) (Figures 2 and 3).

ESG is a multi agency group that meets fortnightly to consider mainly police adult concerns reports but also referrals from Angus Council's Housing Department for individuals who are not already open cases with any community based team and agree necessary action.

Agencies/services involved in the ESG are Community Mental Health Teams (over and under 65s), Police, Fire and Rescue, and the Angus Integrated Drug and Alcohol Recovery Service. It is chaired by the Adult Protection and Review Officer.

In 2016/17, 62% of police referrals going to ESG had some action taken subsequently, either following the ESG or prior to the ESG because the reports led to an immediate sending of the case to a specific team prior to the ESG because the concerns appeared urgent.

In 2017/18, 73% of police referrals going to ESG had some action taken subsequently, either following the ESG or prior to the ESG because the reports led to an immediate sending of the case to a specific team prior to the ESG because the concerns appeared urgent.

Referrals leading to Inquiry (Figure 4)

The percentage of referrals resulting in at least an initial inquiry by the AHSCP has remained extremely consistently high. Very few and a very low percentage of adult protection referrals received result in no inquiry being undertaken. This can be interpreted in a positive way in that the referrals counted as being adult protection are sufficiently serious to warrant in most cases an inquiry at the very least.

The long terms trend regards adult protection referrals shows that they have essentially been quite steady except during the period 2011/12 when there were a significant number of referrals from Police. The introduction of the risk and concern hubs (which it is understood may have attracted support during the recent adult protection inspections of 6 adult protection partnerships), has led to an ongoing reduction of adult concern reports submitted by the police.

Orders and investigations (Figure 5)

The number of Adult Protection Orders has been zero for a few years now in Angus. A few occasions have seen serious consideration of Banning Orders but in the end an alternative approach was found.

The 48 investigations resulted in 33 initial adult protection case conferences and conversion rate of 70%. This would appear to demonstrate that adult protection investigations are not being undertaken lightly.

There has also been a notable increase in Initial Referral Discussions (IRDs); from **16** recorded between August 2016 and March 2017 to **41** recorded between April 2017 and March 2018. This may have decreased the number of full adult protection investigations.

Case Conferences and Adults at Risk in Angus

Angus has continued to average 70 adult protection case conferences per annum over the last 4 years with 76 taking place in 2017/18.

All client groups are represented in adult protection work with most recently an increase in "more vulnerable" being protected by the joint NHS/Social work alcohol and drug services.

The principal type of harm of adults going through the Angus adult protection system has changed in recent years with physical harm overtaking financial harm for the first time in 2017/18. This is a result in a growth of cases where physical harm has been the principal concern as well as a fall in the number of financial harm cases coming to case conference.

Angus has sought to monitor the views of adult protection procedures by considering the views of adult at risk at the end of adult protection procedures regards whether they feel any safer. This figure has always been high with 85% "feeling safer" reaching a high of 85% during 2017/18. Ongoing work to consider other impacts of adult protection intervention will be prioritised by the AAPC in the coming years.

The figures regards adults feeling safer and being assessed as feeling safer by professionals at the last case conference have remained high since this measure of the impact of adult protection intervention on the adult was introduced 9 years ago. Attendance and invitations to case conference figures do show a welcome slight increase in the number of service users attending their case conferences. The significant number of chaotic drug misusers and the number of adults lacking capacity in the "adults at risk" figures will always make high percentages of attendance of adults at risk impossible to achieve.

What is concerning is the reduction in the numbers of adults being assisted through the attendance of an independent advocate at case conference. The attendance of independent advocates is always helpful to the case conference and committee may wish to consider what further may prompt teams to better use the Angus Independent Advocacy service.

Profile of Adults at Risk

Gender

Over the past 2 years the proportions of males and females protected through adult protection plans has reversed from the previous situation with men now showing up as the larger group in a 70%/30% split.

Considering the other profiles of the adults at risk over the past 2 years it could be that there is a link between the gender profile and the main client group profile with a significant rise in adults at risk involved with the Angus Integrated Drug & Alcohol Recovery Service (AIDARS). It could be that this is a statistical "blip" as opposed to a longer term trend and it could be that a more even gender balance may return over the next few years.

Main Client Group (Figure 6)

It would be easy to make too much of the evident year on year changes regards the proportion of adults at risk fitting into the "main client groups" as specified below. This is because the numbers are relatively small meaning a "run" of high risk cases emerging in one area can have a dramatic impact on the overall proportions. In the year 2017/18 there were 6 extra adults from AIDARS than the previous year. Looking at these cases this increase does not represent any change on thresholds within the team, indeed the cases going through adult protection from AIDARS included some of the highest risk cases dealt with.

Type of Harm (Figure 7)

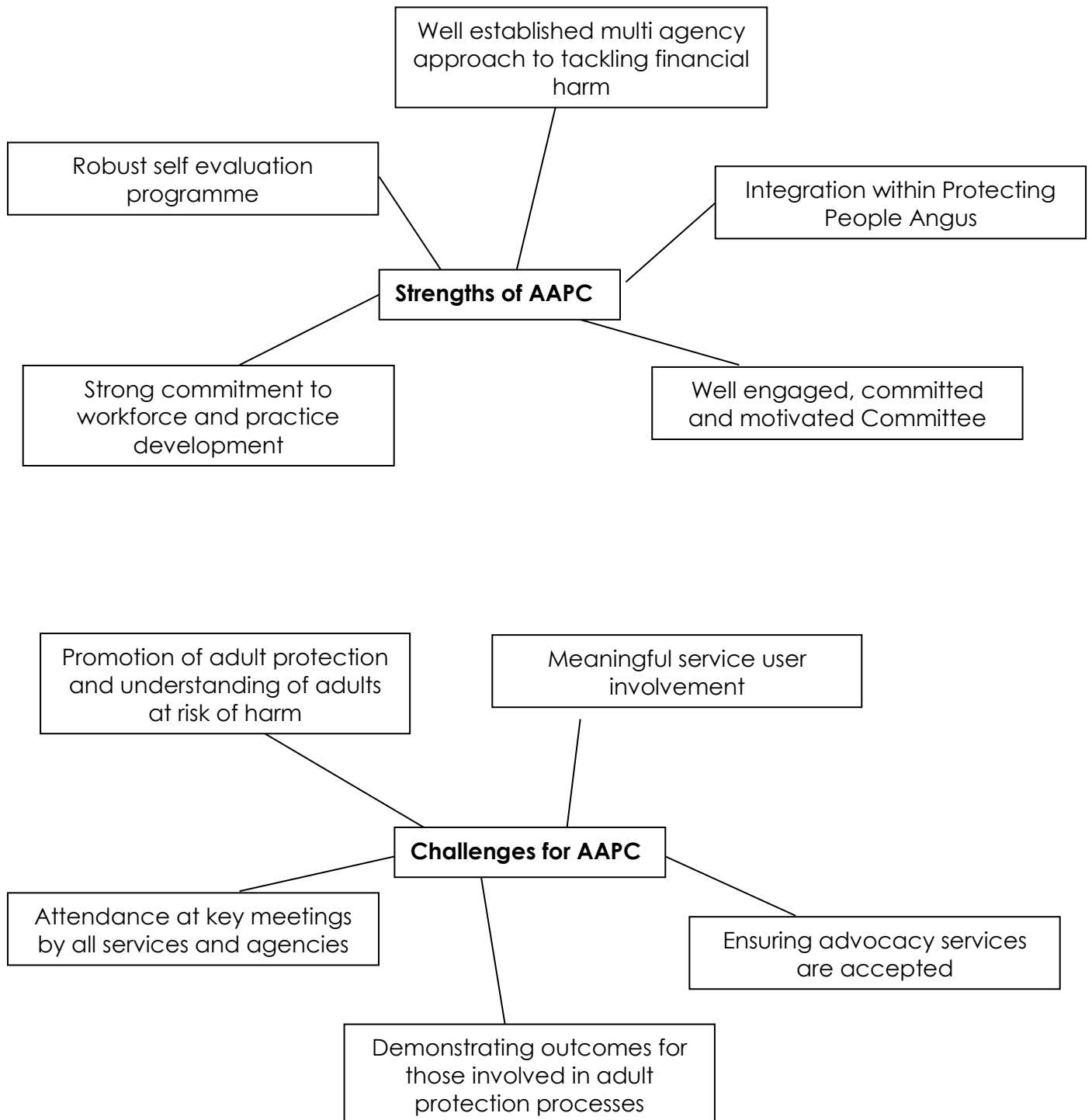
The types of harm show that the trend established last year, where the most common principal type of harm in Angus adults at risk was physical, is continued this year as well. For all types of harm identified as happening to adults at risk in Angus, financial harm remains the most common.

Age (Figure 8)

The increase of younger people, mainly men, with serious substance misuse during 2017/18, is apparent in the age, gender and type of harm statistics. The numbers though are relatively small and it is too early to be sure that this is going to improve to be a long term trend.

It is worth noting that the Angus protocol, whereby people who have had a non fatal overdose receive a prompt AIDARS appointment, is likely to be copied by the 2 other Tayside areas, and the current protocol extended in Angus in conjunction with NHS Tayside.

Strengths and Challenges for Angus Adult Protection Committee



Conclusions and next steps

As noted in the introduction, it has been a busy period for the Angus Adult Protection Committee. There was a change in Lead Officer in July 2017 and the recruitment of a half time Development Officer ensures staffing requirements are now finalised.

Identified priorities for 2018-20

The new Strategic Plan for AAPC, as noted above, is based on the overarching strategic goals that were identified at the 2017 Development Session. The plan has identified areas for future development as well as monitoring and oversight of ongoing work. This plan will also be regularly updated to include any new national or local priorities that are identified and will also be updated to include actions related to the recent Adult Protection Inspections.

Adults at risk of Sexual Exploitation

A short life working group has been established and a scoping exercise undertaken in relation to this. A strategy and work plan has been developed and the group will continue to progress this,

Service User involvement

This is an area identified as a high priority to develop over the coming period. Obtaining the views of those who are involved in adult protection processes and their carers in a meaningful way has traditionally proven challenging, however work has begun to enable this.

Outcomes and self evaluation

An area for development is to progress mechanisms for measuring and evaluating outcomes for those involved in adult protection processes.

Practice development

This is an ongoing development to ensure practice is of a good standard and progresses alongside developments in adult protection practice. The annual self evaluation plan will inform this work.

Work will continue to progress increase public awareness in Angus of Adult Protection issues, in line with the priorities of Protecting People Angus and to further integrate the work of the APC into the wider Public Protection Partnerships by sharing priorities, maximising opportunity for joint working and embedding practice links.

Committee members will continue to rigorously oversee the progress of its 2018-20 Strategic Plan and full delivery of the Plan's priorities will continue to ensure the positive and productive development of Adult Protection and Support throughout Angus.

Appendix 1

Number of Referrals by Source (Figure 1)

Source of Referral	April 2014 March 2015	April 2015 March 2016	April 2016 March 2017	April 2017 March 2018
Police	302 (81%)	150 (65%)	257 (61%)	340 (83%)
Angus Health & Social Care Partnership	29 (8%)	25 (11%)	50 (12%)	28 (7%)
Family	2	5	20	4
Member of the Public	2	2	17	1
Carer	2	2	2	3
Voluntary organisation	2	1	3	2
Other care home	12	13	5	8
Other	3	23 (10%)	5	5
Self	1	2	4	1
Health Acute	3	0	1	1
Health GP	3	0	5	3
Health Primary	1	4	18	8
Local Authority care home	1	0	0	1
Care at home	2	2	0	0
Housing	1	1	14	2
Care Inspectorate	2	2	2	4
OPG	1	0	1	0
Fire and Rescue	2	0	1	0
Friend/Neighbour	1	0	1	0
MWC	0	0	0	0
Total	372	232	424	411

Early Screening Group outcomes (Figures 2 and 3)

ESG Decisions 2016/17				
Total number of referrals	Number NFA1s, NFA2's, NFA3s and NFA4s	Number NFA2s	Number Letter to GP	Number referred to specific team
238	NFA1 - 41 NFA2 - 66 NFA3 - 46 NFA4 - 4	66	58	23
ESG Decisions 2017/18				
Total number of referrals	Number NFA1s, NFA2's, NFA3s and NFA4s	Number NFA2s	Number Letter to GP	Number referred to specific team
270	NFA1 – 46 NFA2 – 116 NFA3 – 27 NFA4 - 1	116	53	27

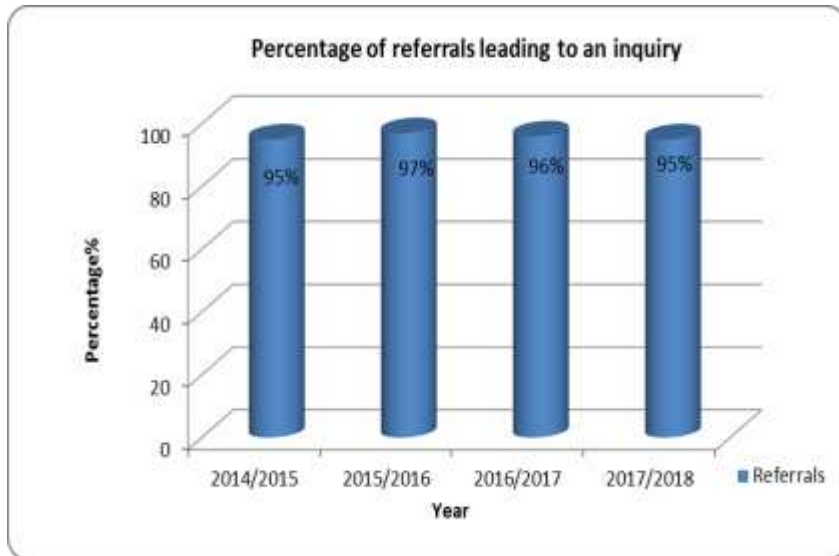
NFA 1 = No further action

NFA 2 = No further action because the adult is now open to an AHSCP Community Care Team (possibly as a result of the police referral)

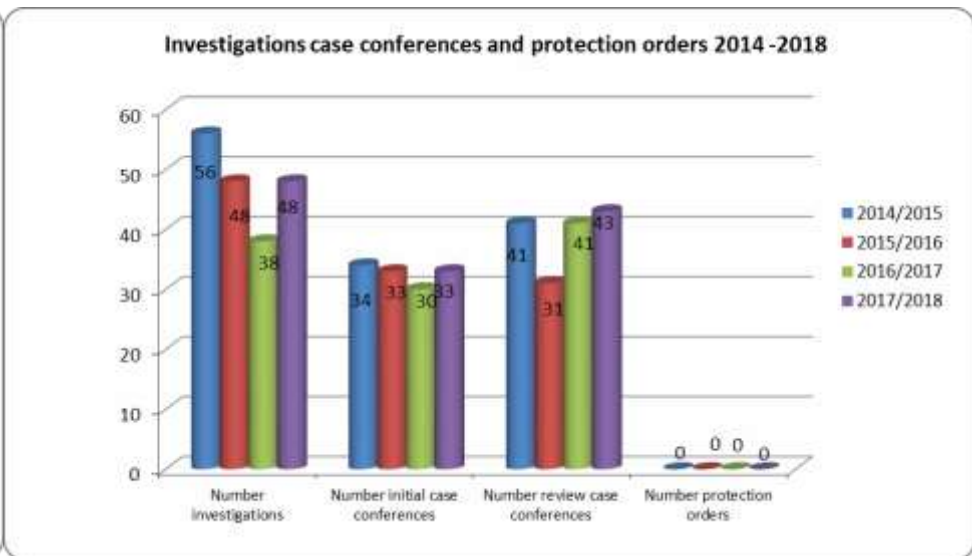
NFA 3 = no further action because the adult lives outside of Angus Council

NFA 4 = no further action because the adult lives out-with Angus

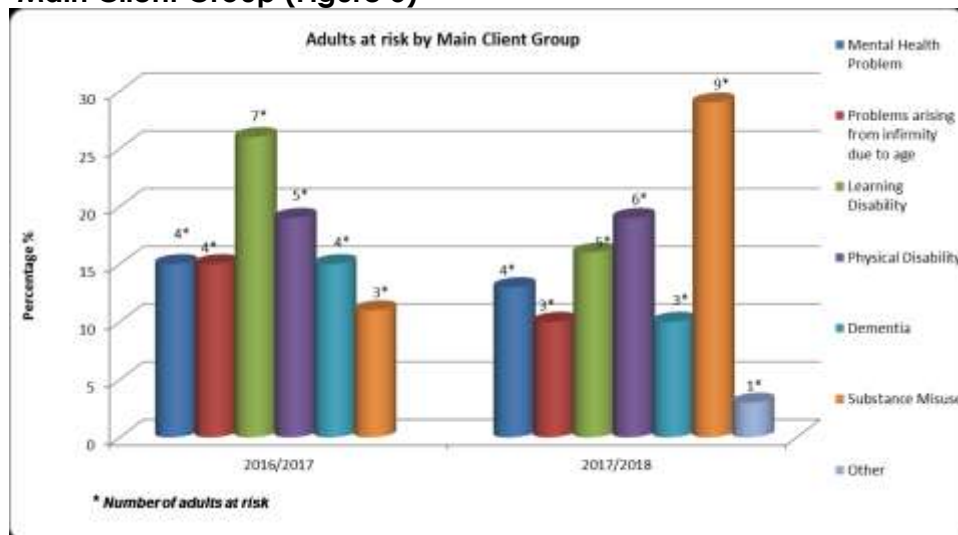
Referrals leading to Inquiry (Figure 3)



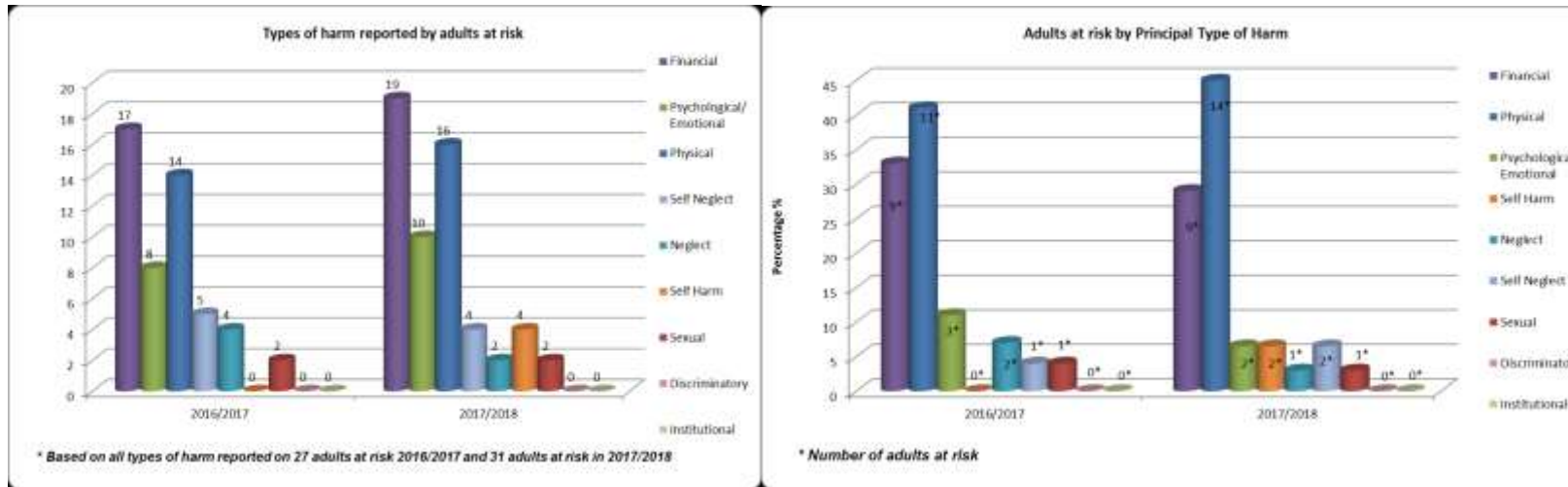
Orders and Investigations (Figure 4)



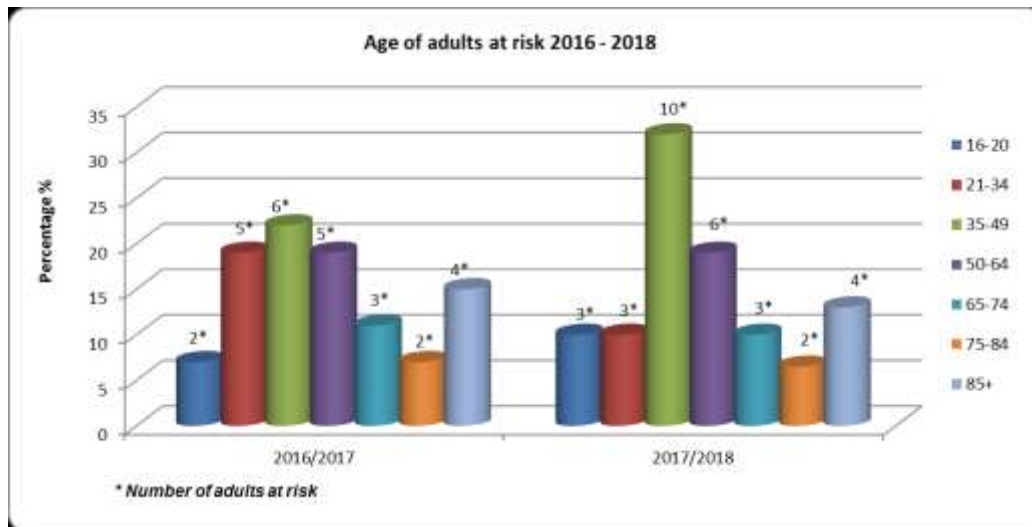
Main Client Group (Figure 5)



Type of harm (Figure 6)



Age (Figure 7)





Angus Adult Protection Committee

Strategic Plan 2018 – 2020

Our Vision – “Working together to protect adults at risk of harm in Angus”

Introduction

Under section 42 of the Adult Support and Protection (Scotland) Act 2007 each council must establish an Adult Protection Committee (APC). The membership of APCs is multi-agency. Angus APC includes representatives of NHS Tayside, Police Scotland, Angus Health and Social Care Partnership, Angus Council and other organisations who have a role to play in adult protection.

Angus APC has moved from producing a one year Business Plan to a three year Strategic Plan. This brings the priorities and reporting in line with the reporting arrangements to Scottish Government. This also allows the setting of strategic objectives which will be progressed through an annual action plan, aimed at meeting these objectives.

There are functions set out in legislation that APC's must undertake in order to fulfil their statutory duties. These are:

- reviewing adult protection practices;
- improving co-operation;
- improving skills and knowledge;
- providing information and advice; and
- promoting good communication.

Angus Adult Protection Committee Strategic Goals

STRATEGIC GOAL 1

Adults at risk within Angus will be protected from harm in a timely and proportionate manner.

STRATEGIC GOAL 2

We will have a confident, competent and supported workforce; skilled and equipped to identify, support and protect adults from harm.

STRATEGIC GOAL 3

Angus citizens are able to identify adults at risk of harm and are confident and competent in using the available mechanisms to report concerns.

STRATEGIC GOAL 4

We will work in collaboration with other Committees, Partnerships and Services to improve practice in relation to adult protection.

The aims of Angus Adult Protection Committee

- Improve the safety of adults at risk of harm in Angus
- Ensure that adults at risk of harm are listened to
- Raise awareness of adult protection
- Provide an integrated approach to the development of adult protection policy and practice
- Ensure staff are confident and competent
- Ensure continuous improvement through audit and review of professional practice

The objectives of Angus Adult Protection Committee

- Develop policies and strategies and involve service users and carers
- Develop systems to identify adult protection concerns and deal with referrals
- Guide significant case reviews and oversee the implementation of learning
- Devise, implement and evaluate education and training programs
- Create information sharing policies, procedures and practices
- Monitor, audit and review the implementation and impact of policy
- Monitor performance and report to Scottish Ministers on progress against agreed adult protection outcome measures
- Oversee the publication of public information

No of actions	Completed (G)	On Target (A)	Behind Target (R)

Adult Protection Guidance
Policies and Procedures
Service User involvement
Self Evaluation

STRATEGIC GOAL 1
Adults at risk within Angus will be protected from harm in a timely and proportionate manner.

	Action	Indicator	Timescales	Person/Group Responsible	Update
1.1	Review and update the Tayside Adult Protection Guidance and ensure that professionals are aware of and refer to this	There are clear systems and process in place across all agencies in Angus Protocols, procedures and timescales are adhered to by professionals; evidenced through case file audit	September 2018	Tayside Lead Officers/ AAPC Practice Sub Committee	
1.2	Specific target groups will be identified to ensure that there is clear recognition of the needs of each group and mechanisms in place to support and ensure their protection	Target groups are identified and work progressed in this area	As identified	AAPC	June 2018 <ul style="list-style-type: none"> Financial Harm subgroup in place Adults at risk of sexual exploitation have been identified as the first target

					group. A SLWG is in place to take this work forward.
1.3	Robust protection plans are in place for those assessed as being adults at risk; these are regularly reviewed and updated to reflect continuous assessment	Evidenced through case file audit	Annual audit	AAPC Practice Sub Committee	
1.4	There is commitment from all professionals to engage in necessary protocols and procedures such as Case Conferences, Core Group Meetings, Initial Referral Discussions	All appropriate agencies represented where necessary	Six monthly reviews of attendance	AAPC members within their own agencies	

STRATEGIC GOAL 2

We will have a confident, competent and supported workforce; skilled and equipped to identify, support and protect adults from harm.

	Action	Indicator	Timescale	Person/Group Responsible	Update
2.1	Review, develop and implement the adult protection learning and development program that is a component of an overall training programme aligned with the needs of the Protecting People workforce in Angus. Ensure staff have access to opportunities that are flexible, responsive and which meet the local development needs of the workforce; both general, specific and intensive	Training evaluation Targeted training is in place for different workforce groups	September 2018	AAPC Training Sub Committee	
2.2	Support single agencies across the care sector to develop good quality single agency training including access to e-learning, 'train the trainers' and interactive			AAPC Training Sub Committee	

	practitioner presentation materials				
2.3	A shared language and understanding of adult protection will be developed throughout Angus	Case file audit, Network of Support Events	June 2019	AAPC Training Sub Committee and Practice Sub Committee	
2.4	Professionals are aware of and actively fulfil their duties in relation to adult protection with appropriate urgency	Adult Protection concerns are recognised, identified and responded to appropriately – evidenced through case file audit, staff supervision and Case Conferences	Immediately and ongoing	AAPC Practice Sub Committee	
2.5	There is a clear understanding across agencies of the Three Point Test	The Three Point Test is clearly identified and communicated through all training, publications and engagements	January 2020	AAPC	
2.6	There is a robust quality improvement and evaluation plan in place that ensures learning and practice development is disseminated appropriately	Self Evaluation Plan is in use Plan is developed for the dissemination of learning, including learning from Case Reviews (local/national)	Plan is reviewed annually in March	AAPC Practice Sub Committee	

STRATEGIC GOAL 3

Angus citizens are able to identify adults at risk of harm and are confident and competent in using the available mechanisms to report concerns.

	Action	Indicator	Timescale	Person/Group Responsible	Update
3.1	There are clear methods of communication to Angus citizens around issues of adult protection and the responsibility and mechanisms to report any concerns.	<ul style="list-style-type: none">• Number of appropriate referrals to ACCESSLine and First Contact Team• Systems are in place and reviewed for effectiveness• Clear links are established to and Community Safety locality groups to further communicate with communities.	Ongoing	AAPC/Lead Officer/Development Officer	
3.2	With other 'Protecting People partnerships' in Angus we will raise awareness of protection themes including adults at risk by delivering a communicating strategy that encompasses: <ul style="list-style-type: none">• Use of Social media• Attendance at public events• Professional events	Professionals and the public are aware of protection themes and there is an increase in reporting of adult protection concerns	Ongoing	Chairs and Lead Officers Group	<ul style="list-style-type: none">• Conference took place on 23.03.18• PPA Missing, trafficking and Exploitation Strategy is being developed• CLOG will develop an updated Action Plan

STRATEGIC GOAL 4**We will work in collaboration with other Committees, Partnerships, Services and Service Users to improve practice in relation to adult protection.**

	Action	Indicator	Timescale	Person/Group Responsible	Update
4.1	With CPC, we will develop a clear protocol/pathway for young people transitioning from Children's Services to Adult Services where there is an assessed need for Adult Support and Protection input	Protocol and Pathway in place	October 2018	AAPC and ACPC Practice Sub Committee reps	June 2018 • SLWG has met on a number of occasions and proposal is being developed
4.2	A common language for adult protection will be developed and shared with other partners to enable a greater shared understanding of adult protection	All Partnerships have an understanding of and use a common language in relation to adult protection	August 2019	AAPC/ AAPC Training Sub Committee	
4.3	The work in relation to adult protection and sexual exploitation will be shared with other Partnerships	Information and material is disseminated to all Partnerships	December 2019	SLWG/ All AAPC members	
4.4	In conjunction with AVAWP & CPC support the development of policies and procedures arising from Forced	Policies and Procedures are in place that are accessed and followed where necessary	October 2018	AAPC/ACPC/ AVAWP	

	Marriage / HBV Statutory Guidance/FGM (Harmful Traditional Practices), ensuring staff are aware and provided with suitable training where appropriate				
4.5	In conjunction with ADP consider the development of defined pathways for adults who experience substance misuse and who are likely or may be likely to become adults at risk	Clear, defined pathways are in place and understood and followed by services	October 2019	Angus Adult Protection Practice Sub Committee/A DP	
4.6	Develop a service user involvement strategy that ensures the views of services users, those at risk of harm and carers are represented within Angus.	Use the Network of Support referral cases as an opportunity to seek service user feedback in respect of Adult Protection services. Advocacy Services will provide feedback to AAPC of the views of those they represent	June 2019	Angus Adult Protection Practice Sub Committee Advocacy Services	