

Housing Direct Debit Application form

Name and Address

Contact our ACCESSLine on 03452 777 778 if you want this leaflet translated into Chinese, Urdu, Hindi, Punjabi or Gaelic or in large print, audio or Braille

Angus Council currently operates a direct debit scheme for payment of rent. The weekly or monthly amounts are automatically deducted from your bank/building society account on a date agreed by you.

We offer a choice of dates to pay to suit your budget. Simply complete the instruction below and select your preferred payment date.

To view Angus Council's Privacy Notices, please visit www.angus.gov.uk/council and democracy/ council information/information_governance/ council and services privacy

Instruction to your Bank or Building Society to pay by Direct Debit.



Please fill in the whole form including official use box using a ball point pen and send to:	
Service Leader (Housing), Angus Council, Angus House, Orchardbank Business Park, Forfar, DD8 1AN Arbroath CHT (including Monifieth & Carnoustie) Montrose CHT (including Brechin) Forfar CHT (including Kirriemuir)	Service user number 9 9 7 0 6 5 FOR ANGUS COUNCIL OFFICIAL USE ONLY
Name(s) of Account Holder(s)	This is not part of the instruction to your bank or building society. Please tick your preferred payment date:
	Monthly 1st Monthly 15th Weekly Fortnightly
Bank/Building Society account number Branch Sort Code Name and full postal address of your Bank or Building Society	Instruction to your bank or building society Please pay Angus Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Angus Council and, if so, details will be passed electronically to my bank/building society.
To: The Manager Bank/building society Address	Signature(s)
Addiess	
Postcode	Date
Council Rent Payment Reference	Panks and Puilding Societies may not assent Direct Debit
	Banks and Building Societies may not accept Direct Debit Instructions for some types of accounts



This guarantee should be detached and retained by the Payer

The Direct Debit Guarantee

• This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.



- If there are any changes to the amount, date or frequency of your Direct Debit Angus Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Angus Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Angus Council or your Bank or Building Society you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society.
 - If you receive a full refund you are not entitled to, you must pay it back when Angus Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.