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1. INTRODUCTION

This Guide to Public and Community Transport in Angus is designed to inform both individuals and groups of the transport facilities in Angus. The role of the Council in meeting the transport requirements of the area is outlined and particular attention has been paid to the needs of elderly and disabled persons by inclusion of details of the Council's Travel Concession and Taxicard Schemes. Information has also been included for local bus, train, taxi/private hire and community transport services available in the area.

Should you require any further information then please contact:

Transport Team
Infrastructure Services
Angus Council
County Buildings
Market Street
FORFAR
DD8 3LG
Telephone (01307) 461775

www.angus.gov.uk/transport

Angus Council aims to provide access to information about services to all our customers. Sections of this document can be translated on request into Chinese, Urdu, Hindi, Punjabi or Gaelic or made available in large print, audio or Braille.

Contact our ACCESS line on 08452 777778.

2. ROLE OF ANGUS COUNCIL

Service Provision

A comprehensive network of local bus services operates in and around the Angus area. In addition to these local services Scottish CityLink operate limited stop services to and from Aberdeen, Edinburgh and Glasgow from Angus.

The majority of services are provided commercially without subsidy from the local authority, however, where services are not provided commercially then the Council will seek tenders for the required provision.

In determining the transport needs of communities the Council consults widely via surveys, questionnaires, public meetings etc. and endeavours as far as possible to meet the demands identified. Where conventional public transport is unavailable then community transport options are considered.

Angus Council's Transport Team closely monitors the local bus services in order to ensure that they adequately serve the people and communities for which they are intended. Timetables and routes are continually developed to match demand as closely as possible and passenger comments are assessed and acted upon within the financial and operational constraints controlling the provision of supported local bus services.

Angus Council's Transport Team, subject to budgetary and operational constraints, are constantly looking for ways to improve public transport provision in Angus. If you have an idea for a bus service, then you can contact us directly at the address given in the introduction to this guide. Alternatively, you may wish to pursue your suggestion through your local Councillor who will take up the matter for you.

3. LOCAL BUS SERVICES

There are currently 13 companies operating local bus services in Angus. In order to publicise the services provided Angus Council publish timetables, which are available locally from Libraries, ACCESS Offices, Tourist Information Centres or from the Transport Team, Angus Council at the address given in the introduction to this guide or visit www.angus.gov.uk/transport. These web pages also include a journey planner. The Council also publish a Public Transport Map and Guide showing all bus routes in Angus and giving a guide to frequency of services, details of the operators and places of interest to visit. Other publications include a booklet giving ideas for days out by bus and train from the main Angus towns, details of bus/train times and fares charged.

For timetable enquiries telephone the National Timetable Enquiry Line **Traveline 0871 200 22 33** (calls cost 10p per minute).

Wheelchair accessible or low-floor vehicles operate some services in Angus. These vehicles incorporate many features to assist passengers whose mobility is impaired for example entry ramps or low step heights, extra handrails, better lighting and larger, clearer destination displays.

Please note that due to maintenance/operational requirements low-floor/wheelchair accessible buses may not always be available for a particular journey. **Passengers relying on the provision of these vehicles should contact the bus operator to ensure that the vehicle is available for the journey they wish to undertake.**

Currently these vehicles operate on the following routes (see list of operators for telephone details):

G & N Wishart

- (Auchmithie) – Arbroath – Brechin – Stracathro Hospital

Stagecoach Strathtay

- Arbroath - Carnoustie – Dundee – (Ninewells Hospital)

- Montrose Town Service (two vehicles)
- Forfar – Brechin – Stracathro Hospital/Edzell (one vehicle)
- Brechin Town Service
- Forfar Town Service

4. COACH SERVICES

Scottish Citylink Coaches, Parks of Hamilton and Megabus operate on the following routes through Angus:

To Stonehaven and Aberdeen:

Arbroath 06:46(NSu)

Montrose 07:08(NSu)

To Aberdeen:

Forfar 11:45 13:45 14:45 16:45

To Dundee, Perth, Edinburgh and Glasgow

Montrose 07:50 (NSu) 18:52

Arbroath 08:15 (NSu) 19:14

Forfar 09:30 (NSu) 11:30 14:30 16:30 17:30

Su: Sundays only

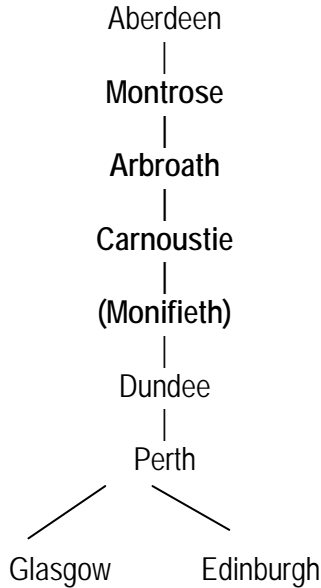
NSu: Not Sundays

Half hourly Scottish Citylink, Parks of Hamilton and Megabus services to Aberdeen, Perth, Glasgow or Edinburgh leave from Dundee Seagate Bus Station. Stagecoach Strathtay operate connecting services between the above towns and Dundee. Separate fares payable.

For all timetable, reservation and fare enquiries please visit their website at www.citylink.co.uk or telephone 08705 50 50 50.

5. RAIL SERVICES

Rail services operate through Angus on the following routes:



(limited service)

At present three train operators offer services that pass through Angus. **National Rail Enquiries** offers impartial, national information on train times and fares for any part of the country either by telephone on **08457 48 49 50** or **08456 05 06 00 (Minicom)** or online at **www.nationalrail.co.uk**. Tickets may be purchased in advance and seats reserved using a debit/credit card by contacting the individual operators:

Cross Country Trains	Telephone: 08447 369 123
Web address:	www.crosscountrytrains.co.uk
East Coast Trains	Telephone: 08457 225 111
Web address:	www.eastcoast.co.uk
First ScotRail	Telephone: 08456 015 929
Web address:	www.firstscotrail.com

The level of assistance available to disabled passengers depends on a number of factors including whether or not a station is staffed. At staffed stations full assistance can be provided from a point outside the station. At unstaffed stations help is only available from the on-board conductor to assist with boarding and alighting only. People requiring special assistance on their journey should, where possible, make their arrangements at least 24 hours in advance by contacting the appropriate operator:

East Coast Trains Assisted Travel	08457 225 225
(textphone)	08451 202067
First ScotRail Helpline	08009 122 901
(textphone)	08009 122 899
(Typetalk)	18001 08009 122 901
Cross Country Trains Journey Care Reservation Service	08448 110 125
(textphone)	08448 110 126

6. ANGUS TAXICARD SCHEME

The Taxicard Scheme allows people with permanent and severe mobility difficulties, who are unable to use public transport (i.e. a bus) and who have no other means of transport, to travel by taxi at reduced fares.

Further details are available online at:

http://www.angus.gov.uk/services/View_Service_Detail.cfm?serviceid=1131

7. AMBULANCE TRANSPORT

The Scottish Ambulance Service provides transport for non-emergency health service patients, for example to and from hospital outpatient appointments. Transport arranged by the ambulance service is only provided in cases of 'medical need'.

Medical need for transport must be determined by a doctor, dentist or midwife, who judges:

- the medical condition of the individual patient;
- the availability of private or public transport; and
- the distance to be travelled.

A clinical need for treatment does not imply a medical need for transport. The over-riding principle is that patients should be able to reach hospital in a reasonable time and in reasonable comfort without detriment to their medical condition.

Non-emergency ambulance transport is free of charge and can be provided in a number of ways; through the Patient Transport Service in an ambulance, by a volunteer driving their own car as an ambulance car, or by contracted taxis.

If a patient has difficulties these should be discussed in the first instance with their GP or practice manager/secretary. Alternatively the Voluntary Services Organisers at hospitals will be able to provide advice on transport.

Financial help for hospital transport costs is available for patients undergoing NHS treatment. Eligibility is related to a range of income levels or medical conditions. Full details are available in leaflet "HC11 Help with Health Costs" which should be available at benefit offices, surgeries, hospitals and online at www.dh.gov.uk. Certain benevolent funds and trusts may also be able to assist if the patient meets their criteria.

8. ANGUS ACCESS PANEL

Angus Access Panel produces leaflets for Arbroath and Forfar showing wheelchair accessible routes and shops accessible to wheelchair users. These leaflets are available from:

- The Access Information Centre
4 Victoria Street
FORFAR
DD8 3HU
Telephone – 01307 465161
Fax – 01307 462373
E-mail – anguspanel@tiscali.co.uk

The Information Centre is open each Monday, Wednesday, Thursday and Friday from 2.00 p.m. to 4.00 p.m. or a message can be left on the answerphone.

9. LIST OF OPERATORS

Taxi & Private Hire Vehicles

Operators requesting inclusion in this Guide are listed alphabetically by their location. The following codes are used to indicate levels of service provision:

- (W) Wheelchair accessible taxis available
- (T) Operator has vehicles participating in The Angus Council Taxicard Scheme
- (E) Eight seater vehicles available
- (24) 24-hour service available
- (m) mobile telephone

ARBROATH

Arbroath Taxis	01241 430430	(E) (24 Fri & Sat)
Catherine Street	01241 430100 01241 877766	
Central Taxis	01241 877666	(T)
9A Millgate		
Cooks Taxis	01241 876266	(T)
6 Hill Place	01241 727272	

BRECHIN

Murray's Mini-Cabs	01356 624697	
3 Nursery Park		
Sheena's Cabs	01356 624697	
16 Gosford Park		

CARNOUSTIE

Links Cabs 01241 851599 (W) (T) (E) (24)

The Call Centre 07775 903627(m)

Taxi House, 07990 543640(m)

Brown Street

Other Services offered by Links Cabs:

info@851599.com for email bookings

www.851599.com for web bookings

07771 932225 for Text-a-Taxi*

07771 932226 for Text-a-Taxi*

**Usual mobile operator tariffs apply*

DUNDEE

50 50 50 Taxis 01382 505050 (W) (T) (E) (24)

Taxi House, Unit E,

Mid Craigie Trading Est.

City Cabs 01382 566666 (W) (T) (E) (24)

Balgray Place

Dundee Private Hire 01382 203020 (W) (E) (24)

Unit 18 Eagle Mill,

Victoria Street

Handy Taxis 01382 225825 (W) (T) (E) (24)

Balgray Place 01382 815815

Mitchell's Taxis 01382 623623 (W) (T) (24)

Balgray Place 01382 611611

Tay Taxis 01382 450450 (W) (24)

97 Clepington Rd 01382 458000

Tele-Taxis Dundee 01382 669333 (W) (T) (E) (24)

Balgray Place 01382 889333

MONIFIETH

Mr J Blady 01382 535828 (W) (T)
7 Grange Avenue 07803 159633(m)

Fareway Taxis 01382 530000 (W) (T) (E) (24)
55 Broomhill Drive

MONTROSE

Wilco Cabs 01674 672557 (W) (T) (24)
Unit 11, 01674 672149
Montrose Business Centre

Local Bus Operators

Bus and coach operators requesting inclusion in this Guide are listed alphabetically by their location. The following codes are used to indicate the types of vehicle for hire:

MB	Minibus (16 seats or less)
SB	Small bus or coach (Between 17 and 35 seats)
BC	Bus or coach (36+ seats)
DD	Double decker bus (70+ seats)
W	Wheelchair accessible

e.g. an entry showing 1 MB, 1 MB(W), 2 BC indicates that an operator has two minibuses (one of which is wheelchair accessible) and two bus/coaches.

ABERDEEN

Stagecoach Bluebird Ltd.	01224 591381
Guild Street Bus Station	78 MB, 65 SB, 149 BC, 74 DD (73W)

ALYTH

Sandy Murdoch	01382 320376
The Steading	MB
South Airlie Street	

ARBROATH

Riddler's Coaches Ltd	01241 873464
Cairnie Loan	6 BC
Stagecoach Strathtay	01241 870646
Elliot Industrial Estate	5 SB (1W), 4 BC, 18 DD (15 W)

COUPAR ANGUS

Smith & Sons Coaches	01282 627310
The Coach Depot	MB, SB, BC, W
Woodside	

DUNDEE

Airport Travel inc 01382 220088
D Donald Bus and 5 MB (1W), 3 SB
Coach Hire, 6 Grove Mill, Lower Pleasance

Fishers Tours 01382 227290
16 West Port 2 SB, 14 BC

Nevis Coach Hire 01382 220099
15 Wellington Street 2 MB (W), 3SB

Red Line MiniCoaches 01382 581001
15 Hillpark Drive 6 MB (3W)

Sidlaw Executive Travel 01382 320280
Unit 5, Ardyle Ind Est 4 MB, 3 SB, 2 BC(4W)
Perrie Street

Stagecoach Strathtay 01382 614550
Smeaton Road 4 MB(W), 21 SB(6W), 14 BC, 4 DD(W)
Gourdie Ind Estate

Travel Dundee 01382 201121
44-48 East Dock Street 22 SB, 93 BC, 22 DD

EDZELL

Glen Esk Travel 01356 648666
5 Manse Road 3 MB, 2 SB

FORFAR

J. P. Minicoaches Ltd. 01307 461431
Unit 3, 3 MB, 16SB, 2BC
Orchardbank Industrial Estate

Stagecoach Strathtay 01241 870646,
Prior Road 7 SB (2W), 7 BC, 5 DD (2W)

10. COMMUNITY SECTOR TRANSPORT SCHEMES

CONTACT Age Concern – Montrose
c/o Community Learning & Development Dept
51 John Street
MONTROSE
DD10 8LZ

TELEPHONE Donald Sangster 01674 676879

Organisation Purpose: To help and inform elderly people in the area.

Transport availability: Minibus is available and can be booked through the Community Education Office. The bus is fitted with handrails and fold down steps.

CONTACT Angus Transport Forum
Unit 23 Arbroath Business Centre
31 Dens Road
Arbroath
DD11 1RS

TELEPHONE 01241 878727

WEB www.angustransportforum.org

E-MAIL atforum@btconnect.com

Organisation Purpose: Community Transport Operator

Transport availability: Providing group hire to affiliated organisations in Angus (Arbroath/Colliston, Brechin/Edzell, Kirriemuir, Monifieth, Montrose), utilising a fleet of six vehicles (wheelchair accessible and standard minibuses up to 16 seats). All drivers must be MiDAS trained.

Training: Training can be provided for groups and individuals for Minibus Driver Awareness Scheme (MiDAS) and Passenger Assistant

Training Scheme (PATS). For further details contact the above office, Monday to Friday (0900 – 1700 hours) or use web portal www.angustransportforum.org.

CONTACT Arbroath High School
Keptie Road
ARBROATH

TELEPHONE Admin. Assistant 01241 872033

Transport availability: Mini-coach (16 passenger seats) available to community groups provided the school is not using it. Only authorised Angus Council personnel can drive the bus. Mileage is charged at 75p per mile.

CONTACT Arbroath Town Mission
95 Grant Road
ARBROATH

TELEPHONE Wilma Swankie 01241 871650

Organisation Purpose: Providing Day Centre, Day Care, Lunch Club and activities for the elderly, activities for children and young people and religious based services for all age groups.

Transport availability: Two 16-seater minibuses for transport to/from the Town Mission.

CONTACT Brechin Day Care Limited
The Dalhousie Centre
102 High Street
BRECHIN
DD9 6HE

TELEPHONE Betty Cohen 01356 625501

Organisation purpose: Day Care for the elderly.

Transport availability: 12-seater wheelchair accessible minibus with air suspension. For use by members of day care centre only.

CONTACT British Red Cross
Dundee District Office
51 Cowgate
DUNDEE
DD1 2JF

TELEPHONE 01382 200084

Organisation purpose: Provides a Transport and Escort Service for people who are unable to use public or private transport unaided. The service is delivered by volunteer drivers and/or escorts and helps people make necessary journeys e.g. medical or dental appointments, visiting family in hospital etc. Help can also be provided for persons to travel to train stations, airports and other areas of the country for holidays, visiting relatives etc. Service users are asked to cover vehicle expenses.

Transport availability: Cars with voluntary drivers. A vehicle with the capacity to transport persons with significant mobility problems is also available.

CONTACT Carnoustie Community Helpline
Carnoustie Health Centre

TELEPHONE 01241 854886 (phone manned 12.30 – 1.30 p.m. Monday to Friday at other times a message can be left on the answerphone).

Organisation purpose: A registered charity providing car transport to and from medical appointments, for residents of Carnoustie who are mobile but are unable to use other forms of transport, due to health problems. The service is restricted to those individuals who are registered with the Carnoustie Health Centre medical practices.

Transport availability: Cars with volunteer drivers. Those individuals able to make a donation towards the cost of transport are encouraged to do so.

CONTACT Community Learning and Development –
Local Minibus Co-ordinators

TELEPHONE Arbroath Academy School House
01241 877879

Brechin - Damacre Centre
(wheelchair accessible bus)
01356 623491

Carnoustie – Panmure Community Centre
01241 853091

Forfar Academy CL & D Wing
01307 466924

Kirriemuir CL & D Base (wheelchair accessible bus)
01575 574989

Newtyle CL & D Base
01828 6262050

Transport availability: Community Learning and Development minibuses can be used on a self-drive basis by all voluntary groups who qualify for community grant assistance. Single sport or single activity organisations cannot access these buses

Each day will be split into three sessions: morning, afternoon and evening. The cost of hire will be as follows:

1 session	£6.00
2 sessions	£9.00
3 sessions (i.e. whole day)	£13.00
2 days	£22.00
3 days	£33.00
4 days	£44.00
5 days	£55.00
Over five days	by arrangement

Fuel used is to be replaced by the hirer.

For further details regarding eligibility and bookings, please contact the appropriate co-ordinator.

CONTACT Forfar Day Care Centre
Beech Hill
Lour Road
Forfar
DD8 2BB

Telephone 01307 468314

Organisation purpose: To provide day care for older adults

Transport availability: Minibus only available for transportation of Day Care Members.

CONTACT Forfarian Bus Trust
c/o Mrs. D. Knight (Chairperson)
7 Muir Street
FORFAR

TELEPHONE David Stewart (Co-ordinator) 01307 462077 (mobile)
0788 9732081

Organisation purpose: Provides a bus for use by clubs/organisations for transport to clubs, entertainment, theatres, day trips and holidays.

Transport availability: Available for use by any organisation meeting certain criteria i.e. elderly members or catering for disabled individuals of any age. Mainly for use by people living in Forfar and outlying areas. Vehicle is loaned to groups but Forfar Bus Trust must provide the drivers.

CONTACT Kirriemuir Day Care
Glebe House
30 Glebe Court
KIRRIEMUIR

TELEPHONE Maureen Ryan (Manager) 01575 574057

E-MAIL kirriemuirdaycareltd@tiscali.co.uk

Organisation purpose: To provide day care for older adults

Transport availability: Minibus only available for the transportation of Day Care members.

CONTACT Montrose Day Care
Panmure Place
MONTROSE

TELEPHONE

Irene Mitchell 01674 672062

Organisation purpose: A Day Care Centre for the older adult serving Montrose and the surrounding area.

Transport availability: 16-seater minibus only for Day Care use.

Information contained in this booklet is believed to be correct at time of printing.
Angus Council cannot be held responsible for any inconvenience or loss caused by error in publication.