

**COMMUNITY PLAN
AND
SINGLE OUTCOME AGREEMENT 2013/16**



Working Together for Angus

Full Year Progress Report for 2014/15

September 2015

Highlight Report

Economic Development

Four priority areas:

Supporting Enterprise and Infrastructure

- Coverage of 'Regional Selective Assistance' has been extended to coastal area of Angus.
- Partners delivered an 'Angus Business Week' from 29/9/14 - 4/10/14, and planning for Business Week 2015 has started.
- The Tayside International Conference was held in December 2014 as the launch of a three year Internationalisation Plan to support businesses in Tayside to become more internationally competitive.
- Angus Council Economic Development has initiated a business engagement campaign with a new website www.businessangus.com.

Supporting Skills

- Responses to the Commission for Developing Scotland's Young Workforce report are currently being developed by Dundee City Council, Angus Council and Dundee & Angus College.
- The Angus Shared Apprenticeship Programme Ltd, is being established with financial support from Angus Council and Dundee and Angus College. This will allow construction apprentices to complete a full apprenticeship programme by working with a number of different employers. The initial 12 apprentices will be recruited in September 2015.

Supporting Pride in Place

- The Angus Heritage Week 2014 programme included the annual Doors Open Days event featuring 24 venues and 2 gardens, as well as 39 heritage events. The festival attracted approx. 4,000 visitors, including approx. 2,600 for Doors Open Days.
- Consultants are progressing the development of product ideas in response to the V&A specific market.

Supporting Communities

- A rolling programme of large scale local engagement exercises has begun, to identify local priorities and actions and to help inform town centre strategies. Working draft reports for Brechin and Carnoustie town centre charrettes have been published
- Dundee and Angus College and Angus Council are working together on the development of an Angus crowdfunding platform.
- An Angus Employers Standard is being developed through the third sector collaborative.

9 indicators exceeded or met target and the following are highlighted below:

- ✔ **New enterprise start-ups:** In 2013 there were 42 new enterprise start-ups per 10,000 adults in Angus, an increase from 35 in 2012. Scottish figures increased from 40 in 2012 to 49 in 2013.
- ✔ **Percentage of Angus covered by broadband speeds of 40-80 Mbps:** Working with Scot Gov Digital on the Superfast Broadband roll-out in Angus has increased premises with access to Next Generation Broadband to 73.9% as at end April 2015. The initial SOA target of 85% coverage has been increased, and it is considered that implementation is on target to meet 93% coverage by end 2017.
- ✔ **Tourist Expenditure:** Direct visitor expenditure increased from £131.41m in 2013 to £149.15m in 2014, a 13.5% increase. The target of £112m has been considerably exceeded, however data has been revised upwards.

11 indicators fell short of target and the following are highlighted below:

- **3 year survival of new businesses:** Although still well below the target of 75%, the most recent data shows 3 year business survival rates in Angus (61.8% of businesses started in 2010 survived) moving back above the level for Scotland as a whole (57.1%). This represents an increase for Angus from 56.6% in businesses surviving the three years from 2009, and a drop from 60.1% for the equivalent Scottish figure.
- **Employment Rate (16-64):** The employment rate reduced from 74% in 2013 to 71.8% in 2014, and below the target of 76%. The Scotland rate for 2014 was 72.6%.
- **Median gross weekly earnings for full-time employees (residence based):** There has been a drop in median gross weekly earnings for workers living in Angus, to £467.70 in 2014 from £473.10 in 2013, compared to an average Scottish increase from £507.90 in 2013 to £518.20 in 2014. As Angus male earnings increased from £515.30 to £546.30 over the same period, and female earnings dropped by £0.80 to £426.00, the overall drop appears to indicate an increase of women in the labour force.

The full report is available from <http://www.angus.org.uk/remitangusecdev.cfm>

Children's and Learning

Four priority areas:

Getting it Right in Early Years

- All local authority pre-school classes now have a Senior Early Years Practitioner or access to one on a regular basis. Smaller rural nurseries are supported via peripatetic Senior Early Years Practitioners.
- The Early Years Teaching Team was established in November, with 3.6fte teachers now in place to ensure that Private and Voluntary settings have access to a teacher. This remit has been broadened to offering support to school settings where particular challenges are being faced.
- Following the review of the School and Family Support Service and Support to Families Team, the Early Years Workers within the School and Family Support Team have been redeployed to the Early Years' Service and their remit broadened to include 2 year olds as well as supporting children and families attending private and voluntary pre-school providers.
- The Local Government Review recommendation that Early Intervention Assistants move from Schools and Learning to be redeployed within the Early Years' Service has allowed us to plan for further provision across Angus as of August 2015. This includes funded provision of Nurture in a third of our school settings. This, along with two pilot schemes offering a peripatetic Early Years Practitioner across a locality and 3 Early Years Practitioners taking on a specific English as Additional Language support role, has provided an enhanced focus on early intervention and prevention.

Getting it Right for Children and Young People

- Skills for Work Coordinators contribute to Opportunities for All by providing increasingly flexible work experience opportunities for young people prior to and after leaving school. Links with Throughcare/Aftercare team provide opportunities to raise awareness of the family firm approach and the availability of work experience placements available for all young people looked after by the local authority. Links with employers continue to develop the range of opportunities available.
- During 2014/15 we have applied further rigour to evidence the impact developments have made on children's learning. As a result of a comprehensive review of our supported school review process, we provided a more bespoke service in session 2014/2015.

Getting it Right for Children and Young People (cont)

- From August 2014, three layers of intervention have been provided: monitoring; targeted and intensive. This has improved the support and challenge to our schools. We extended targeted reviews of secondary school mathematics departments to all our secondary schools during 2014/15 in line with our priorities to raise achievement in numeracy.
- We are continuing to explore the theory of Growth Mindset and have looked closely at the research of John Hattie as to the interventions most likely to have a positive impact upon attainment. We have been scaling up some of these interventions in 2014/15 to impact upon as many of Angus' children as possible
- We have reviewed our approaches to leadership development which led to the launch of a progressive career model of leadership development in May 2015, supporting teachers from their early career onwards.

Getting it Right for Children with Additional Needs

- Work is being undertaken to review the Kinship Care Scheme in response to the provisions of the Children and Young People (Scotland) Act 2014 and a legal challenge to some councils by the EHRC (Equalities & Human Rights Commission) in relation to rates of allowances paid to Kinship carers. This will be completed once the National Guidance relating to the relevant part of the Act has been published.
- An evaluation of the supported lodging scheme will be completed by the end of December. Early indications are that the scheme has had a positive impact and should be continued. The new supported lodgings project at Millgate Loan in Arbroath is on target for completion by the start of April 2015. The inaugural meeting of the Corporate Parenting Board was held in September; the joint board and Young People's group will meet quarterly.

Getting it Right for Adult Learners

- A new Community Learning and Development Plan for Angus (2015-2018) has been developed and was agreed by Committee in August.
- The Angus Council Communities Team has continued to offer three qualifications in English for Speakers of Other Languages (SQA ESOL Access2, Access3 and Intermediate 1) whilst introducing the new national qualifications (NQ2, NQ3 and NQ4) introduced by SQA to replace the existing qualifications. With the new qualifications now in place, this action has been completed.

11 indicators exceeded or met target and the following are highlighted below:

- ✔ **Percentage of pupils staying on to S5:** Staying on rates to S5 increased by 8 percentage points in 2014, from 73% to 81%. However, the figure of 81% is still below the Scottish average of 87%.
- ✔ **Number of pupils gaining Saltire Awards:** A total of 888 Saltire awards were issued via Voluntary Action Angus in 2015, against an overall target of 700. Two categories exceeded target, and two fell short: 310 Challenge awards (one-off team volunteering events) were issued, against a target of 190; 246 Approach awards (recognising 10 and 25 hours of regular volunteering) were issued against a target of 300; 327 Ascent awards were issued (recognising a sustained commitment on completion of 50, 100, 200 and 500 hours) against a target of 180; and 5 Summit awards were issued (for an outstanding contribution to volunteering) against a target of 30.
- ✔ **Number of incidents of exclusion from school (Secondary):** The latest available data shows a drop from 235 in 2013 to 225 incidents of exclusion at secondary schools in 2014. The 2014 figure is almost half that in 2010, and far exceeds the target. The number of exclusions has reduced significantly over the last 5 year period. The aim is to work realistically towards a zero target in respect of exclusions of 'looked after' children. It is pleasing to note that the number of incidences of exclusion of looked after children has reduced over the last 5 years. Schools and partner agencies need to continue to develop strategies to prevent exclusion and seek legitimate alternatives to exclusion for pupils in their care.
- ✔ **Number of incidents of exclusion from school (Primary):** The latest available data shows a drop in the annual number of incidents of exclusion from 36 in 2013 to 33 in 2014. There has been a large decrease in the number of exclusions from primary school since 2010, when there were 173 exclusions, and this figure far exceeds the target figure of 72.
- ✔ **Percentage of looked after children school leavers in positive and sustained destinations:** The percentage of looked after children school leavers in positive and sustained destinations has increased from 79% in 2013/14 to 90% in 2014/15 (representing 10 school leavers). This compares to the Scottish figure of 80% (initial survey), and has exceeded the target of 63%.

5 indicators fell short of target and the following are highlighted below:

- **Proportion of new-born children exclusively breastfed at first visit:** 2013/14 is latest available data. There has been a slight increase in the proportion of babies exclusively breastfed at first visit from 36.5% in 2012/13 to 37.7% in 2013/14. However, this is still below target.
- **Low birth weight - % all births (3 year average):** 2013 is latest available data. The 3 year average figure for 2011-13 shows an increase to 1.92%, from 1.32% for 2009-11, which has not achieved the target.

- **Proportion of P1 children with a BMI within a healthy weight range:**
2013/14 data is latest available data. There has been a slight decrease in the percentage of P1 children with a BMI within a healthy weight range - from 78.3 in 2012/13 to 76.4 in 2013/14. This reflects the trend across Scotland as a whole.
- **% of children looked after away from home in family based placements:**
The percentage of children looked after away from home in family based placements has increased from 89.1% in 2013/14 to 92.5% in 2014/15, but has just fallen short of the target of 92.65%.

The full report is available from <http://www.angus.org.uk/remitclp.cfm>

Community Safety

Five priority areas:

Antisocial Behaviour (ASB)

- Patrols and other resources are directed to 'hotspot' areas identified by regular analysis.
- All individuals detained in custody are given a Breaking Free Online card on discharge which promotes a free and confidential online alcohol treatment programme.
- Community Wardens daily reports show they have witnessed in excess of 3,400 persons complying with legislation whilst out on patrol. This is an increase 17.6% against previous year.

Gender-Based Violence

- A Tayside Steering Group has been established to ensure the continued development of Multi Agency Risk Assessment Conferencing (MARAC) in Angus and across Tayside. The number of cases discussed at each conference has increased from 2 to 4, with the aim of increasing this further to 6. Cases can now be referred from all core partner agencies, not only police.
- The protection of victims of domestic abuse is a priority for Police Scotland. Appropriate and robust enforcement action is always taken against those found to be in breach of their bail conditions

Home Safety (including Fire Safety)

- 1,838 Home Fire Safety Visits were completed in 2014/15, with 33% being delivered to those at high risk.
- Meetings with occupiers have successfully reduced the number of 'false alarm' fire calls generated by automatic detection systems caused by inappropriately sited equipment and commissioning issues.

Road Safety

- Targeted enforcement has been undertaken with a focus on dangerous driving, disqualified drivers, mobile phone offences and those driving without insurance.
- Since the introduction of the new drink driving limits in December 2014, there has been a substantial decrease in the drink driving offences. Across Scotland, it is estimated that there has been a 30% reduction compared to the same period last year.

Public Protection and Safety

- Redeployable CCTVs continue to be used in hotspot areas for public reassurance and crime prevention.
- Discussions are underway in relation to the transfer of the functions of the Community Justice Authority to the Community Planning Partnership in 2017.

Public Protection and Safety (cont.)

- The Angus intensive support scheme for repeat offenders is now well established, with a dedicated team of Police Officers working closely with partner agencies. Initial reaction has been extremely positive and the rate of reoffending of participants has been significantly reduced.
- An information and instructional document has been devised for police attending incidents of financial harm. Regular monthly slots are delivered on Radio North Angus, providing information and advice. 18 call blockers were installed in homes of scam victims in 2014/15, with a further £10k secured for 2015/16.

17 indicators exceeded or met target and the following are highlighted below:

- ✔ **Number of dog fouling complaints:** The number of dog fouling complaints during 2014/15 fell by 19.6% when compared to the levels of 2013/14. This represents well over 100 fewer complaints over the course of the year. A total of 98 fixed penalty notices have been issued, compared to 89 in the previous year, and four people have been reported to the Procurator Fiscal.
- ✔ **Number of reported antisocial behaviour complaints:** The number of antisocial behaviour complaints received by Angus Council teams in 2014/15 fell by 15.4% when compared to 2013/14. This represents 396 fewer complaints.
- ✔ **Number of home fire safety visits:** 1,838 visits have been undertaken this year which is well above the target of 1,530. Fire service staff, with support from partner agencies, continue to conduct Home Fire Safety Visits across Angus leading to a significant increase in the number of visits conducted to the most vulnerable in our communities. Analysis is on-going into the causes to identify any trends and to ensure appropriate risk reduction plans are implemented and continuously reviewed.
- ✔ **Number of people (all ages) seriously injured in road accidents:** The full year figure for 2014/15 is 32 which represents a healthy reduction in casualty figures when compared to the 2013/14 figure of 49. Targeted enforcement continues to be undertaken with a focus on dangerous driving, disqualified drivers, mobile phone offences and those driving without insurance with a view towards casualty reduction.
- ✔ **1 year reconviction rate:** The latest available reconviction rate is for the 2012/13 cohort and represents a significant improvement from previous years - from 31.3% in 2011/12 to 28.3% in 2012/13.

5 indicators fell short of target and the following are highlighted below:

- **Number of crimes recorded with an "Alcohol–Offender" aggravator:** The number of crimes where alcohol is identified as a contributory factor continued to rise in 2014/15 with a 5.6% increase, from 997 in 2013/14 to 1,053 this past year.
- **Number of crimes involving repeat victims of domestic abuse:** The number of crimes of domestic abuse involving repeat victims rose by 6%, from 199 in 2013/14 to 211 in 2014/15. Police Scotland and partners continue to work closely in identifying those most at risk of domestic abuse.
- **Number of dwelling fires reported:** The number of dwelling fires has increased by 28% - from 81 in 2013/14 to 104 in 2014/15. Analysis is ongoing into the causes to identify any trends and to ensure appropriate risk reduction plans are implemented and continuously reviewed.

The full report is available from <http://www.angus.org.uk/remitacsp.cfm>

Community Care and Health

Five priority areas:

Preventative and Anticipatory Care

- A wide range of long term conditions programmes now exist and are supported by patient groups.

Effective Care at Times of Transition

- A review has been completed with a recommendation to continue to commission intermediate care beds.
- A range of day opportunities for people with learning disabilities are in place. These will continue to develop as self-directed support focuses on a more personalised approach to support planning.

Services to Support Carers

- The implementation of self-directed support has seen the development and implementation of new assessment approaches and documentation.
- A review is underway to ensure that the short breaks voucher scheme, which is delivered in partnership with a private sector care provider, continues to meet the needs of carers, both in planned and crisis situations.

Proactive Care and Support at Home

- The core and cluster model has been implemented in Arbroath.
- An overview paper of learning disability accommodation needs has been developed, which will assist the newly formed Housing, Health and Social Care Strategic Planning Group. The remit of the group is to put in place arrangements to identify and prioritise specialist and mainstream provision.
- A successful test of change of integrated working amongst occupational therapy staff is being rolled out across localities.

Hospital and Care Homes

- A review concluded that the need and demand for allied health professionals across seven days is not required at this time.
- The day assessment and treatment model has been implemented across Angus.

10 indicators exceeded or met target and the following are highlighted below:

- ✔ **% of people waiting less than 3 weeks for alcohol treatment:** There was a slight drop in the percentage of people waiting less than 3 weeks for alcohol treatment to 95.9% in 2014/15 from 98.6% in 2013/14. This remains above the target of 90%. Services in 2014/15 have been erratic due to staff shortages earlier in the year, however in the last quarter 97.9% of people waited less than 3 weeks.
- ✔ **% of people waiting less than 3 weeks for drug treatment:** The percentage of people waiting less than 3 weeks for drug treatment has increased, from 97.8% in 2013/14 to 98.7% in 2014/15, which exceeded the target of 90%. In the last quarter of 2014/15, 100% of people waited less than three weeks.
- ✔ **Number of hospital bed days lost due to delayed discharges:** There was a reduction in hospital bed days lost due to delayed discharges, from 7,573 in 2013/14 to 6,991 in 2014/15, exceeding the target of 7,565.
- ✔ **Number of acute hospital admissions avoided through prevention of admission:** The number of acute hospital admissions avoided through prevention of admission increased from 93 in 2013/14 to 128 in 2014/15, above target of 116.

4 indicators fell short of target and the following are highlighted below:

- **Number of people waiting more than 14 days for discharge to appropriate setting:** Numbers of people waiting more than 14 days for discharge have fluctuated through the year (between 10 and 1 per month), with an overall reducing trend until January overturned in February and March. The priority for the partnership is now to work towards timely discharge within 72 hours of being determined as clinically fit.
- **Number of people with learning disabilities supported into education, training, volunteering and employment:** The number of people with learning disabilities supported into education, training, volunteering and employment decreased from 271 in 2013/14 to 220 in 2014/15, missing the target of 242. This measure is impacted by the choices made by people using the resources available to them through self-directed support. A range of providers may be supporting people to access this type of activity. This measure is collated from activity of directly provided local authority services.
- **Number of older people living in supported housing:** The number of older people living in supported housing has remained the same in 2014/15 from the previous year, at 87. This has missed the target of 90. No new supported accommodation has been developed and none is planned. Further development will be linked to an overall review of housing for older people currently being undertaken. The target set for 2015/16 will not be met.

The full report is available from <http://www.angus.org.uk/remitcchp.cfm>

Rural and Environment

Three priority areas:

Sustainable Development

- The roll-out of a new kerbside recycling service to households and businesses in Angus was completed in 2014.
- A Home Energy Efficiency Programme for all housing aims to reduce greenhouse gas emissions to meet climate change targets for 2020.
- 39 empty homes have been brought back into use.

Environment

- As part of the Kirriemuir Conservation Area Regeneration Scheme a training package is being produced for traditional maintenance and repair of buildings.
- River South Esk Catchment Partnership - although treatment has been very successful in largely eliminating Japanese Knotweed from the river banks in the three main areas of infestation, the Giant Hogweed problem persists in areas.
- A very substantial number of projects involve communities and volunteers in the management of their local environment, ranging from the 'BeeWild' Project for Residential and Day Care Settings to 'Going the Whole (*hedge*)Hog' in Angus-based schools.

Climate Change

- A full time Estates and Biomass course is in place at Dundee & Angus College.
- A new bus route linking Dundee and Stracathro Hospital via Forfar and Brechin was launched on 19 January 2015.
- The Glen Clova Contour Planting Project and research, a large scale forestry project aimed at reducing peak flows in the River South Esk catchment, is under way.

7 indicators exceeded or met target and the following are highlighted below:

- ✔ **Household Waste Arisings per capita (kg):** 2013 data is the latest available. There has been a significant drop in per capita household waste arisings from 523kg/person in 2012 to 467kg/person in 2013. The Scottish average was 471kg/person. (A drop in total household waste arisings from 60,803 in 2012 to 54,258 tonnes in 2013.) There are no specific reasons for the reduction in waste arisings and most likely linked to number of factors such as changing consumer habits, changes to packaging used by manufacturers and economic activity.

- ✔ **Number of new house building completions (including refurbishments and conversions):** 2013/14 data is the most recent available. New housing supply increased from 196 in 2012/13 to 354 in 2013/14. This includes 201 private new build completions, 81 local authority and housing association new build completions and 51 refurbishments and conversions. Nationally, the first annual increase in new housing supply for 6 years occurred in 2013/14.
- ✔ **The percentage of adults making one or more visits to the outdoors per week:** Data for 2013 shows an increase from 37% in 2012 to 57% in 2013.
- ✔ **Percentage of children walking/cycling to school (secondary):** In 2014 there was a slight increase in the percentage of secondary school children walking to school, from 52.2% in 2013 to 54.1% in 2014. The figure is well above the Scottish average of 42.7% There was also a slight increase in the percentage of secondary school children cycling to school, from 1.5% in 2013 to 2.4% in 2014. This figure is also above the Scottish average of 0.9%. Combined, these figures exceed the target of 55% walking or cycling to school (secondary). (The combined figure for primary school children was 53%)

8 indicators fell short of target and the following are highlighted below:

- **% of employment land developed:** 2014/15 data is not yet available, however the take up of employment land of 0.89% (0.45 hectares) in 2013/14 was a drop from 8.85% (4.454 hectares) in 2012/13. The increase in 2012/13 may have been a one-off, with the drop in 2013/14 reflecting a lack of upturn in the general state of the economy.
- **Number of Social Housing Completions:** National statistics show social housing completions (including those built by Local Authorities and Registered Social Landlords) dropping from 81 in 2013/14 to 69 in Angus in 2014/15. This reflects a slightly over- ambitious target, along with a slight delay: there were an additional five completions soon after the end of the financial year.
- **Tonnage of CO2/capita:** 2013 data shows a desired drop from 7.4 kt per capita in 2012 to 7.1 kt per capita in 2013 (for emissions within the scope of influence of local authorities). This compares to a decrease in Scotland as a whole from 6.7 kt to 6.5kt, and has just failed to meet the target.
- **Percentage of journeys to work made by public or active transport:** The two year average figure for 2012-13, at 20.8%, is slightly higher than the 2012 figure of 18.3%. Margins for error are likely to be such that this does not represent any significant change, however this is below the target of 28.7%.

The full report is available from <http://www.angus.org.uk/remitarep.cfm>