

ANGUS COUNCIL

ANGUS COUNCIL – 24 MARCH 2016

CONTRACTS FOR PROVIDERS OF ADULT AND GENERAL SERVICES 2016/2017

REPORT BY MARGO WILLIAMSON, STRATEGIC DIRECTOR, PEOPLE

ABSTRACT

This report seeks approval of the proposed contracts with the voluntary sector for adult and general services.

1 RECOMMENDATIONS

It is recommended that Angus Council approves the contracts for adult and general services for 2016/17 as listed in Appendix 1.

2 ALIGNMENT TO ANGUS COMMUNITY PLAN/SINGLE OUTCOME AGREEMENT/ CORPORATE PLAN

This report contributes to the following local outcomes contained within the Angus Community Plan and Single Outcome Agreement 2013-2016:

We have a sustainable economy with good employment opportunities
We have improved the health and wellbeing of our people and inequalities are reduced
Individuals are supported in their own communities with good quality services

3 BACKGROUND

3.1 Under the provisions of Section 4 of the Social Work (Scotland) Act 1968 a local authority may make arrangements for assistance in the performance of the functions assigned to it by organisations or persons who are able to do so. To facilitate some of these arrangements, Angus Council enters annually into a range of contracts with a number of voluntary sector service providers.

3.2 These contracts facilitate the provision of a number of essential services through partnership working. Working in partnership with the voluntary sector is essential to the provision of effective and efficient services and brings added benefits for the people of Angus in terms of sharing skills and experience; generating new insights and solutions; and attracting additional sources of revenue funding. In a number of instances, external funding from other agencies is obtained by the providers on the strength of the commitment shown by Angus Council.

3.3 It should also be noted that the services provided under the contracts are subject to the monitoring arrangements as set out in corporate standards. In addition all contracts require regular reporting on the level and quality of services provided which is actively monitored by staff within the People Directorate.

4 CURRENT POSITION

4.1 An exercise using the LEAN methodology has been carried out to consider the process for the identification, development, monitoring, review and reporting in relation to service level agreements within the People Directorate. Arising from this exercise the following actions were identified –

- In future the term “service level agreement“ would be reserved for agreements which defined what a voluntary organisation would do in return for grant funding and that arrangements for the purchase of services from the voluntary sector would be designated as contracts. This report applies that principle and

refers to contracts rather than service level agreements.

- Reviews would be undertaken of existing service level agreements to ensure they are used appropriately to commission and enhance the provision of services. The results of these reviews will be presented to the Integration Joint Board (IJB) in due course.
- 4.2 This report includes the contracts for general services as although many are not only for adults they are the predominant service recipients.
- 4.3 For 2016/2017 it is proposed to increase the funding provided by Angus Council for these contracts by 0.5 %.
- 4.4 Funding from NHS Tayside and the Angus Alcohol and Drugs Partnership (ADP) is still to be confirmed and therefore no change has been made to the ADP contributions.
- 4.5 The funding provided by each agency is shown separately in each contract.
- 4.6 Activity measures and the individual funding proposals for contracts are shown in Appendix 1. As full reporting information for 2015/2016 is not yet available the activity measures for 2014/2015 are shown.
- 4.7 The People Directorate also has contracts with a range of voluntary sector providers of day-care for older people. In 2014/15 funding arrangements for these contracts were changed from a total block funding basis to a mixture of block and spot funding. The move away from block contracts is in line with the principles of Self Directed Support (SDS) which provides supported people with greater choice and flexibility in how they have their outcomes met. The split of block and spot funding is reviewed each year and the process of determining this for each provider for 2016/17 is underway. The values of these contracts are also subject to annual review according to a formula agreed by Committee in August 2003 (Report No 852/03). The formula is based partly on any change in the March Retail Price Index for the year in which the formula is being applied and partly on the local government pay award. Although the local government pay award for 2016/17 has been settled funding levels cannot be confirmed until such time as the RPI for March 2016 is known. In light of the above the funding for day care providers cannot be confirmed at this time and a separate report on this will be presented to the Integration Joint Board for consideration.

5. FINANCIAL IMPLICATIONS

TABLE 1 – Value of contracts

ITEM	CATEGORY	AMOUNT
1	Older People's Services	£57,167
2	Adult Care Services	£183,040
3	General	£983,588
4	TOTAL	£1,223,795

TABLE 2 – Funding sources

ITEM	SOURCE	AMOUNT
1	People Directorate	£789,306
2	Other Council	£129,682
3	Angus Council funding	£918,988
4	Funding from NHS Tayside	£170,238
5	Alcohol and Drugs Partnership	£134,569
6	TOTAL	£1,223,795

Provision for these sums has been made in the relevant revenue budgets for 2016/17.

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NOTE: The background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information) which were relied on to any material extent in preparing the above report.

- Report No 852/03 Day Care for Older People in Angus - Proposals for Funding 2003/2004

SW&H/LH/DS

Appendices:

- Appendix 1 Contracts

OLDER PEOPLE'S SERVICES

The proposed spend on contracts for Older People amounts to £57,167.
Each service is described below along with relevant activity information.

Alzheimer Scotland

Funding for 2016/17 – £57,167
Dementia Resource Worker

ACTIVITY	2013/14	2014/15
Total number of referrals	101	45
Total number of support groups held	114	113
Total number attending support groups	385	447
Total number of meetings held with carers only	133	104
Total number of requests for information	1,025	1,013

ADULT CARE SERVICES

The proposed spend on service level agreements
for Adult Care Services amounts to £183,040.
Each service is described below along with
relevant activity information.

Support in Mind Scotland

Support and information for carers of adults with mental health problems

Funding for 2016/17 – £15,617

ACTIVITY	2013/14	2014/15
Total number of referrals	14	16
Number of service users receiving contact	106	205
Number of carers groups held	29	19
Number of carers attending support groups	130	142

Scottish Huntington's Association

Support for people with Huntington's Disease and their families

Funding for 2016/17 – £32,563
(£3,358 of this funding is provided by NHS Tayside)

ACTIVITY	2013/14	2014/15
Total number of referrals	N/A	9
Total number of family contacts	197	204
Total number of educational sessions	7	10
Total number of specialist assessments	10	66

Tayside Council on Alcohol

Counselling advice and information on alcohol

Funding for 2016/17 – £124,024

(£15,832 of this funding is provided by NHS Tayside and £92,589 is provided by Angus ADP)

ACTIVITY	2013/14	2014/15
Referrals adults	110	103
Referrals young people	137	68

HOPE (Hospitalfield Organic Produce Enterprise)

Garden project providing trainee placements for adults with learning disabilities

Funding for 2016/17 – £10,836

ACTIVITY	2013/14	2014/15
Number of trainee placements (average at any one time)	13	16

GENERAL

The proposed spend on service level agreements for General Services amounts to £983,588. Each service is described below along with relevant activity information.

Victim Support

Assistance to victims of crime

Funding for 2016/17 – £6,769

ACTIVITY	2013/14	2014/15
Total number of referrals	3,476	3,374

Angus Carers Association

Support and Information for carers

Funding for 2016/17 – £196,100

(£31,143 of this funding is provided by NHS Tayside and £41,980 is provided by Angus ADP)

ACTIVITY	2013/14	2014/15
Number of carers (adults)	1,878	1,980
Number of outreach support groups held (adults)	83	90
Number of young carers	227	228
Number of outreach support groups held (young carers)	64	57
Number of young carers who have a parent with drug/alcohol problem	12	17
Average number of carers attending drug and alcohol project	135	141
Average attendance at outreach groups	37	45

Angus Independent Advocacy

Independent advocacy for service users and patient advice support service

Funding for 2016/17 – £167,982

(£119,905 of this funding is provided by NHS Tayside)

ACTIVITY	2013/14	2014/15
Number of service users receiving a service (average at any one time)	155	162

Citizens' Advice Bureau

Provide an advice service, including a money/debt advice service.

Funding for 2016/17 – £135,333

(£107,682 of this funding is provided from Angus Council's Other Services)

ACTIVITY	2013/14	2014/15
Total number of contacts	9,863	9,764

PAMIS

Support for people with profound and multiple disabilities and their families

Funding for 2016/17 – £10,187

ACTIVITY	2013/14	2014/15
Number of families in Angus receiving a service	40	22
Total number of one-to-one visits undertaken	55	130
Total number of group meetings held	10	12
Total number of Tayside professionals accessing the service	251	192

Dundee Carers Centre

Support to people who are eligible for a Direct Payment

Funding for 2016/17 – £53,166

ACTIVITY	2013/14	2014/15
Total number of people supported	98	105

Angus Care and Repair

Major grant adaptations, major repairs, minor adaptations, telecare installations, home safety surveys in relation to the homes of older and disabled people.

Funding for 2016/17 – £414,051

(£22,000 of this funding comes from Communities Directorate)

ACTIVITY	2013/14	2014/15
Major Grant Adaptations	240	225
Major Repairs	230	217
Minor Adaptations	2,465	1,975
Telecare Installations	0	177
Home Safety	360	377