

**COMMUNITY PLAN
AND
SINGLE OUTCOME AGREEMENT 2013/16**



Full Year Progress Report for 2013/14

Final Draft August 2014

Highlight Report

Economic Development Partnership

The Economic Development Partnership is responsible for four priority areas:

- Supporting Enterprise and Infrastructure
- Supporting Pride in Place
- Supporting Communities
- Supporting Skills

Each area has a number of actions and indicators which help measure progress towards delivering on outcomes.

10 indicators exceeded or met target and the following are highlighted below:

New enterprise start ups/10,000 adults: There were 35 new enterprise start ups/10,000 adults in 2012, which is the most recent data available. Despite the recession, the (small) consistently improving trend, including from 32 in 2011 to 35 in 2012, may indicate an increase in optimism. As the end target for 2013 has already been achieved, targets will be reviewed.

% of school leavers moving to a positive destination: The percentage of school leavers entering a positive destination increased in 2013 to 94.7% compared to the previous year figure of 93.5%. This remains above the Scottish average of 91.4%, and has exceeded the target set.

Tourist numbers: There were 932,670 visitors in 2013, up from 879,000 in 2012. This has exceeded the target of 914,300. A substantial amount of work is ongoing to develop further opportunities around the Ryder Cup, Commonwealth Games, V&A and other local events.

9 indicators fell short of target and the following are highlighted below:

3 year survival of new businesses: Data for businesses surviving from 2009 to 2012 shows a further significant drop to 56.6%, from 61.9% for businesses surviving from 2008 to 2011. This would appear to show the impact of the recession still holding at 2012. Supporting local businesses to survive and grow is a central theme in the new Economic Strategy for Angus. The action plan outlines support around technologies, trade and business land which, for the long term, should increase survival rates.

The Development team continue to work with a number of companies either looking to expand in Angus or invest in Angus. It is hoped a number of investment projects can be confirmed later in 2014.

Median gross weekly earnings for full-time employees (workplace based): Earnings levels for those living and working in Angus have been considerably lower than the Scottish average since 1997. Weekly earnings for those working in Angus have dropped slightly from £435.50 in 2012 to £433.40 in 2013. At the same time the Scottish average has increased from £497.70 in 2012 to £508.30 in 2013. Work is ongoing to support skills development in the area and to encourage those in low paid industry to up-skill.

Economic Activity Rate (16-19 yr olds): The economic activity rate for 16 - 19 year

olds has dropped significantly, to 54.1% in the year 2013, from 61.8% in 2012. There was some fluctuation in quarterly annual reports, initially increasing, with most of the drop occurring between the periods of October 2012 - September 2013 and January 2012 - December 2013.

Visits to Angusahead.com: Performance has decreased by 11% in visits compared to last year. As anticipated this is due to the upgrade project which includes considerable development work to be undertaken. The majority (88%) of visits are from the UK followed by USA, Germany, Sweden and Denmark. The Arbroath Signal Tower webcam was the most popular page throughout the year and the events pages remain in the top 5 pages.

However, there has been a 54% increase in visits from mobile devices and over a 100% increase in visits from tablets. The new angusahead.com website being developed is a responsive design and therefore will cater to visitors using this technology.

Moving into 2014/15 the target has been reduced to ensure that the impact of the on-going move to the new Content Management System has been taken into consideration.

The full report is available from <http://www.angus.org.uk/remitangusecdev.cfm>

Children's and Learning Partnership

The Children's and Learning Partnership is responsible for four priority areas:

- Getting it Right in Early Years
- Getting it Right for Children and Young People
- Getting it Right for Children with Additional Needs
- Getting it Right for Adult Learners

Each area has a number of actions and indicators which help measure progress towards delivering on outcomes.

13 indicators exceeded or met target and the following are highlighted below:

Infant mortality (per 1000 live births): The infant mortality rate for 2013 (2.7) has reduced significantly from the previous year (5.2) and is well within the target of 5.

Percentage of pupils staying on to S5: There has been a steady increase in the staying on rates into S5 - from 66% in 2010 to 73% in 2013 which exceeded the target of 71%.

The average tariff score of the lowest attaining 20%: The average tariff score has steadily increased over the past five years - from 55 in 2009 to 70 in 2013. The target of 68 in 2013 has been exceeded.

% of S4 pupils attaining English & Maths at level 3: There has been a steady increase in attainment levels over the past few years (94% in 2012 and 95% in 2013) and the target set for future years has already been met.

Number of exclusions from secondary/primary school: Over the past five years, there has been a year-on-year decrease in the number of pupils excluded from school. The number of exclusions from secondary schools decreased from 310 in 2012 to 235 in 2013 (24% reduction). The number of exclusions from primary schools decreased from 75 in 2012 to 36 in 2013 (52% reduction)

New learners of English for speakers of other languages: There has been a slight increase in the number of new ESOL learners (216 compared with 212 last year). This has exceeded the target set and future targets will be reviewed over the coming year. Since April 2013, the Communities service has continued to provide community-based ESOL courses in Brechin, Forfar, Arbroath and Montrose. An additional class in Carnoustie has been provided since August 2013.

6 indicators fell short of target and the following are highlighted below:

Proportion of new-born children exclusively breastfed at first visit: 2012/13 is the latest available figure (36.5%) and was a slight reduction on the previous year (36.7%). It also fell short of the target of 37.9%.

% of S4 pupils attaining 5+ at level 5: Attainment levels in 2013 (34%) remained the same as the previous year but fell slightly short of target (36%). New National Qualifications were implemented in all Angus secondary schools for S4 pupils in session 2013/2014. Revisions have been made to established arrangements for tracking pupil progress and reporting to parents to reflect the new qualifications.

Staff from Angus schools attended a rolling programme of national implementation events between November 2013 and March 2014 to help them prepare for the introduction of the new Higher level courses in session 2014/2015.

Percentage of looked after children school leavers in positive and sustained destinations: The percentage of looked after children school leavers in positive and sustained destinations has reduced from 86% in 2011/12 to 35% in 2012/13. The 2012/13 figure is based on a total number of 40 looked after children school leavers.

The full report is available from <http://www.angus.org.uk/remitclp.cfm>

Community Safety Partnership

The Community Safety Partnership is responsible for four priority areas:

- Anti Social Behaviour
- Gender-Based Violence
- Home Safety (including Fire Safety)
- Road Safety
- Public Protection

Each area has a number of actions and indicators which help measure progress towards delivering on outcomes.

16 indicators exceeded or met target and the following are highlighted below:

Number of incidents of reported vandalism: Vandalism in Angus continues to exhibit a significant downward trend. Full year levels for 2013/14 (828) show a 23% reduction on the 2012/13 figure of 1,082. Vandalism across Angus is concentrated within the seven main towns – all of which have reducing levels.

Number of dog fouling complaints: There has been a 5.9 % reduction in dog fouling complaints over the past year from 618 in 2012/13 to 581 in 2013/14. This is attributed to both the mild winter and council officer activity by targeting clean ups and enforcement action to the worst affected areas.

Number of dwelling fires reported: There has been a downward trend in the number of fires reported over the past three years - 104 in 2011/12, 86 in 2012/13 and 81 in 2013/14 and the reduction target of 82 has been exceeded.

Number of people (all ages) seriously injured in road accidents: In 2013/14 there were 49 people (all ages) seriously injured on Angus roads, an increase of 10% from the 2012/13 figure but a reduction of 41% from the 2004-08 Angus average. Given the challenge of achieving the desired reduction over the coming years, some further analysis to establish any patterns, trends or hotspots may be beneficial.

Targeted enforcement has been undertaken with a focus on dangerous driving, disqualified drivers, mobile phone offences and those driving without insurance with a view towards casualty reduction.

Proportion of people feeling safe at night: 78% of respondents of the Community Safety Survey feel very or fairly safe in their neighbourhood when they are walking out alone after dark which is a slight improvement on the findings from the 2011 survey (76%) and higher than the average for Scotland as a whole (68%) from the Scottish Crime and Justice Survey.

6 indicators fell short of target and the following are highlighted below:

Number of crimes recorded with an “Alcohol-Offender” aggravator: While levels of alcohol related crimes reduced in the second half of 2013/14, full year figures (997) show an increase of almost 12% compared to 2012/13 (898). This can be partly explained by amended guidance issued by Police Scotland around the accurate recording of aggravating factors on crime reports.

Through Focus on Alcohol Angus, Christmas campaigns in five towns in Angus were undertaken as part of the Christmas lights switch-on events and social media has been developed (Twitter, Facebook, mobile app) to raise awareness and influence people's attitudes to alcohol.

Number of fire-related fatalities and casualties: The target of 17 for this year has not been met as there have been 21 injuries and unfortunately 1 fatality, the first since November 2011. It is pleasing to note however that of the 21 people injured in fires, very few required hospital treatment but instead received precautionary checks at the scene.

This is a situation that is being experienced across Scotland due to the following factors:

- Incident Reporting Systems have changed and all persons receiving minor medical treatment are now categorised as casualties.
- A large percentage of fires attended involve elderly/vulnerable people. This means that frequently first aid is administered or assistance of the ambulance service requested as a precautionary step.

Rate of group 1-4 crimes (per 10,000 head of population): The full year position (295 crimes per 10,000) is slightly higher than for 2012/13 (288 crimes per 10,000). It remains significantly lower than historical averages and the long term aim of reducing recorded crime levels further by 2015/16 remains achievable.

The full report is available from <http://www.angus.org.uk/remitacsp.cfm>

Community Care and Health Partnership

The Community Care & Health Partnership is responsible for five priority pathways:

- Preventative and Anticipatory Care
- Proactive Care and Support at Home
- Effective Care at Times of Transition
- Hospital and Care Homes
- Services to Support Carers

Each area has a number of actions and indicators which help measure progress towards delivering on outcomes.

11 indicators exceeded or met target and the following are highlighted below:

Number of hospital bed days lost due to delayed discharges: There has been a reduction in hospital bed days lost due to delayed discharges, from 9,505 in 2012/13 to 7,573 in 2013/14, exceeding the target of 7,698. Improvements to the discharge pathway are making inroads into delayed discharge by smoothing transition and resource allocation in social care.

Number of people with learning disabilities supported into education, training, volunteering and employment: The number of people with learning disabilities supported into education, training, volunteering and employment has increased from 235 in 2012/13 to 271 in 2013/14. This has exceeded the target of 238.

Number of older people living in supported housing: There has been an increase in older people living in supported housing, from 50 in 2012/13 to 87 in 2013/14, which exceeds the target of 70. This is mainly due to the opening of the Kinloch development in Carnoustie and the redevelopment of Kirkriggs Court in Forfar.

Proportion of 85+ population supported in care homes: Progress continues to exceed target (25% for 2013/14), reducing from 23.2% in 2012/13 to 22.3% in 2013/14. This is helped by 28 units for supported accommodation opening at the Kinloch Care Centre in Carnoustie in May 2013.

% of people requiring no care services following enablement: The percentage of people requiring no care services following enablement has increased from 65.4% in 2012 /13 to 85.2% in 2013/14. This has already exceeded both the original SOA end target of 40% by 2016, and a revised increased target of 50% in 2013/14.

3 indicators fell short of target and the following are highlighted below:

Number of people with a learning disability living in supported accommodation: There has been a small increase in people with a learning disability living in supported accommodation, from 71 in 2012/13 to 73 in 2013/14. Although the redevelopment of Kirkriggs Court in Forfar has offered accommodation for older people with learning disabilities, the target of 76 has not been met.

Number of acute hospital admissions avoided through prevention of admission (POA): The number of acute hospital admissions avoided through prevention of admission has dropped from 108 in 2012/13 to 93 in 2013/14, which falls short of the target of 112.

A review of the POA scheme is being undertaken by the partnership as part of the Health and Social Care Integration locality modelling

The full report is available from <http://www.angus.org.uk/remitcchp.cfm>

Rural and Environment Partnership

The Rural and Environment Partnership is responsible for three priority areas:

- Sustainable Development
- Environment
- Climate Change

Each area has a number of actions and indicators which help measure progress towards delivering on outcomes.

3 indicators exceeded or met target and the following are highlighted below:

% of employment land developed: 2013/14 data is not yet available. There was a significant increase in take up of employment land in the year to June 2013, from 1.24 hectares in 2011/12 to 4.454 hectares. Although this is the highest take up since 2007/8, it is too soon to know whether this will lead to a sustained higher level of development.

% of units in town centres which are occupied: Information from the Non-domestic Valuation Roll (c October 2013) shows an increase in retail units occupied overall, although the level of percentage increase to 89.1% from 84.4% in 2012 is partly due to a slight drop in the total number of retail units available. All town centres appear to have had small increases or kept the same number of units occupied, except Montrose which has had a small drop.

% of the population who are satisfied with the built environment: The maximum possible satisfaction level with the built environment, at 100%, continues a trend of very high ratings in previous surveys (98% in 2011).

7 indicators fell short of target and the following are highlighted below:

Number of Social Housing Completions: There has been a significant drop in number of affordable housing completions (new council house and housing association completions) from 76 in 2011/12 to 43 in 2012/13. Scottish figures for the same period also show a drop, but proportionately less, from 6,882 in 2011/12 to 6,009 in 2012/13.

% of river water bodies in Angus achieving good ecological status, good ecological potential or above: Two river water bodies have changed to, or from, overall good/high status in 2012 compared to 2011 (one improvement, one downgrade), due to changes in hydrology (abstraction) and fish barrier classification. However, due to rounding to one decimal place this has not altered the overall percentage which remains at 39.4% but was below the target of 46.7%.

Percentage of journeys to work made by public or active transport: There appears to have been a significant drop, from 27.9% in 2009-10 (2 year average), to 18.3% for 2012, although it may be that this is affected to some extent by different collection periods. The equivalent change at Scottish level has been from 30.4% in 2009/10, to 30.0 in 2012.

Commercially operated mileage has actually increased since 2008/10 with the introduction by Stagecoach of an hourly long distance express service between Dundee, Arbroath, Montrose and Aberdeen. Some bus services supported by the Council have seen small declines in usage: when questioned, members of the public have responded that this is related to the economic downturn/less

The full report is available from <http://www.angus.org.uk/remitarep.cfm>