

**ANGUS COUNCIL**

**SCRUTINY AND AUDIT COMMITTEE – 30 SEPTEMBER 2014**

**AUDIT SCOTLAND REPORT – SUPPORTING SERVICE IMPROVEMENT**

**REPORT BY JANINE WILSON, SERVICE MANAGER - GOVERNANCE**

**ABSTRACT**

This report provides Members with details of a recent Audit Scotland report in which they have reviewed the council's arrangements for managing and maintaining council data and information services.

**1. RECOMMENDATION(S)**

It is recommended that the Scrutiny and Audit Committee consider the attached report and the action plan included within it.

**2. ALIGNMENT TO THE ANGUS COMMUNITY PLAN/SINGLE OUTCOME AGREEMENT/ COPORATE PLAN**

The majority of Council priorities are relevant to this review, Transformational Change and Integration of Health & Social Care in particular, as the effective use and management of information is critical to service efficiency and effectiveness.

**3. BACKGROUND**

The use of information and knowledge is at the heart of many of the services Angus Council provides. Although there are important archives of paper files, most day-to-day information is stored in computer systems. Improving the management of information, from the point of view of technology, accessibility and business function is a long-running theme of the corporate ICT strategy.

This review was undertaken by Audit Scotland's Computer Services team and is an important output of the planned 2013/14 external audit plan.

**4. CURRENT POSITION**

The attached report has been agreed by Executive Management Team. A number of areas of good practice were identified as well as areas for improvement. The attached report contains an Action Plan which identifies risk areas as well as details of management's response and indicative timetable for implementing the action.

**5. PROPOSALS**

The attached report provides Scrutiny and Audit Committee members with details of how the Council manages and maintains data as well as information services. The Committee is asked to note this report.

**6. FINANCIAL IMPLICATIONS**

There are no financial implications arising directly from this report.

**NOTE:** No background papers, as detailed by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information) were relied on to a material extent in preparing the above report.

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**List of Appendices:**

[Audit Scotland Report – Supporting Service Improvement](#)