

ANGUS COUNCIL

SCRUTINY & AUDIT COMMITTEE – 30 SEPTEMBER 2014

ACCOUNTS COMMISSION – PUBLIC PERFORMANCE REPORTING 2012/13

REPORT BY IAN LORIMER, HEAD OF CORPORATE IMPROVEMENT AND FINANCE

This report provides information on the feedback received in July 2014 from the Accounts Commission following a review of local authorities approach to Public Performance Reporting (PPR).

1. Public Performance Reporting

- 1.1 The Accounts Commission requires local authorities to produce performance information for its citizens and service users to inform them how council services are performing in relation to quality, cost and impact and show where improvements have been made.
- 1.2 These requirements are set out by the Commission who provide assessment definitions for the range of information councils are required to report against and publish locally, 'the Direction.'
- 1.3 The Direction includes
 - SPI 1 - corporate management information
 - SPI 2 – service performance information
 - performance information which has been developed through the Local Government Benchmarking Framework (LGBF)
- 1.4 Councils have been encouraged to develop their own approach to PPR and decide what information will be made available to meet the terms of the Direction; however, this information must be produced within 12 months of the year to which it relates.

2 Evaluation of Public Performance Reporting 2012/13

- 2.1 The Commission carries out an evaluation of how well councils are reporting their performance against the direction and each year produces a report on PPR. The report on PPR for 2012/13 was published in July 2013 (Appendix 1).
- 2.2 The 2012/13 report notes that councils have improved their overall approach to PPR with information generally easier to find and clearly signposted. The report also highlights areas of good practice to encourage a greater sharing of information and dialogue across councils.
- 2.3 In particular, Angus Council has been highlighted as the council which is closest to meeting all areas (for the second year in a row), meeting 20 of 21 areas and partial in 1 area (Appendix 2).
- 2.4 The Commission has identified the council as having an effective approach to PPR and more specifically as having;
 - A structured approach to public performance reporting
 - Clear presentation of information
 - Accessibility

The council has also been cited for two examples of good practice in PPR for Benefits Administration and Criminal Justice Work.

- 2.5 The report for the council is a reflection of the work which is undertaken throughout the year by individuals within services and at the corporate centre to ensure that we continue to meet the requirements of the Direction and produce coherent, detailed, accessible, and quality information for citizens and service users.

[Appendix 1](#) Copy of Letter from the Chair of the Accounts Commission dated July 2014

[Appendix 2](#) Angus Council PPR Information2012/13

Contact for further information

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