

ANGUS COUNCIL

POLICY AND RESOURCES COMMITTEE – 29 AUGUST 2017

REVIEW OF NON RESIDENTIAL FEES 2017/18

REPORT BY VICKY IRONS, CHIEF OFFICER, ANGUS IJB

ABSTRACT

This report sets out proposals to revise non-residential fees for services provided by Angus Council with effect from 1st October 2017.

1. RECOMMENDATIONS

It is recommended that the Policy and Resources Committee:-

1. Approves the described increase in non-residential fees from 1st October 2017.
2. Approves the proposed changes to the policy of charging for services at Glenloch with effect from 1st October 2017.
3. Note the work being undertaken to develop a charging regime for supported people with Community Treatment Orders, Adaptation Services and Community Equipment and to support the proposals, once fully developed, being brought forward for consideration from 2018/19.

2. ALIGNMENT TO NATIONAL HEALTH AND WELLBEING OUTCOMES

This report contributes to the following local outcomes:-

- “Resources are used effectively and efficiently in the provision of health and social care services”.

3. BACKGROUND

3.1 While the responsibility of overseeing Adult Services is devolved to Angus Health and Social Care Partnership (effective 1st April 2016), the formal authority to charge for social work services remains with the Angus Council. On that basis, Angus Council's Policy and Resources Committee needs to formally approve planned amendments to charges as proposed by Angus Health and Social Care Partnership. Angus Health and Social Care Partnership has considered charging arrangements for 2017/18 in the context of the overall financial position of the Partnership. Previous recommendations were set out in papers 52/17 and 207/17. Paper 52/17 noted that a separate report would be provided regarding revisions to the costs of care for non-residential services provided in house by Angus Council. This paper considers that issue and other charging related issues.

In February 2017, Angus Health and Social Care Partnership agreed a budget settlement with Angus Council. That settlement required the Partnership to develop a clear response to the challenging financial position of both the Partnership and Angus Council as a whole. One aspect of that response is to review charging related issues. The Partnership has previously indicated that it would look again at the rates charged for in-house service provision. This paper also looks at charges associated with specific services (in this case use of Glenloch) and also sets out proposals for future charging amendments for supported people with Community Treatment Orders and regarding specific services (Adaptations Services and Community Equipment).

The overall intention is to consider instances where charges can be amended to increase income to support the ongoing delivery of the current volume of social work adult services, taking into account increased demands and costs.

4. PROPOSALS

4.1 NON RESIDENTIAL FEES

Angus Council charges for a range of non-residential services provided in-house by Angus Council. Some of these (Community Alarm and Community Meals) were reviewed in paper 52/17. Other fees which are charged against an individual's calculated budget have remained static since 2014/15. It is now proposed to introduce an uplift to these other fees reflecting initially, from 1st October 2017, inflation changes for 2015/16 and 2016/17 and then, from Spring 2018, reflecting 2017/18 and 2018/19 inflationary changes. Across these years there have been changes to the cost of service provision relating to pay increases, superannuation and National Insurance. The overall known "inflationary" increase for each year has been as follows:-

2015/16 – 0.58%
2016/17 – 3.02%
2017/18 – 1.37%
2018/19 – TBC.

On that basis it is proposed to increase the rates for relevant Non-Residential fees from 1st October 2017 by 3.62% (being the cumulative impact of the 2016/17 inflationary impact on top of the 2015/16 uplift).

The effect on individual fees is shown in appendix 1. The net financial benefit is limited and will be constrained by the current contributions policy. It is important to recognise the cumulative effect over a number of years of any failure to inflation link costs.

4.2 GLENLOCH

Currently a number of supported people at Glenloch (which provides therapeutic and support services for people with physical disabilities), are not charged against their individual calculated budget for accessing services at Glenloch. Many other supported people accessing similar services are charged for those services against their individual calculated budget. This paper proposes to introduce a charge against the individual calculated budget for supported people at Glenloch. Contributions by individuals to their overall care will continue to be managed in line with overall Contributions Policies. Any introduction would be effective from 1st October 2017.

Unit costs have been considered based on the cost of the Glenloch services however, due to the nature of property costs in particular, it is felt that it is better to peg the contribution for services from Glenloch to the contribution required when using an Angus Council Learning Disability Resource Centre. That cost is to become £10.13 per hour (per appendix 1). With a session at Glenloch lasting 2 hours, the charge against calculated individual budget would be £20.26 per session. It is estimated that up to 20 service users may be eligible to contribute towards costs with varying ability to contribute.

The working assumption is that the introduction of the change does not affect uptake of services and can be managed reasonably efficiently from an administrative perspective. This adjustment to charging will address an historic anomaly. The net financial benefit is limited and will be constrained by the current contributions policy.

4.3 FUTURE DEVELOPMENTS AND PAPERS

Future papers presented to the Policy and Resources committee regarding charging will set out uplifts for Non Residential Fees as described above. Future papers will also consider further issues as follows:-

Community Treatment Orders

Routinely a small number of service users have received services from Angus Council as part of a Compulsory Treatment Order (CTO). Historically across Scotland services provided as part of a Compulsory Treatment Order have not been charged for. However this is against background of most supported people being asked to contribute when they meet the criteria of the contributions policy.

After careful consideration, Angus HSCP has reached the view that, as services within a CTO can be charged for, then so we should consider moving to a system of seeking contributions for services delivered within a CTO. This would bring equivalence to the contribution policy within and out with CTOs. Of itself, this change does not require new charges to be introduced, but the adoption of existing charges for service within CTOs.

It is acknowledged by the Partnership that it has an obligation to ensure supported people who are made the subject of a CTO do uptake the services required therein. It is possible that seeking a contribution for those services, where a supported person has not previously received a service, may be an impediment to service uptake. On that basis it would be intended that, in the first instance, contributions by supported people with CTOs will be restricted to the same level of contributions any individual was in receipt of in the period prior to the CTO. In addition any future proposal to introduce this type of charging would be limited to new CTOs and would not be introduced for supported people who already receive services as part of a current CTO.

As noted above, this potential change in policy does introduce more consistency. The net financial benefit is limited and will be constrained by the current contributions policy. The consideration of the introduction of charges for supported people with CTOs is at an early stage. The intention is that any introduction would be considered at a future Policy and Resources committee and would feature as part of the IJB's overall financial plan for 2018/19 and beyond.

Adaptation Services

Angus Health and Social Care Partnership currently delivers Major, Moderate and Minor Adaptations free of charge to service users, largely through Angus Care and Repair. While there is an obligation to ensure that these services are provided, it is practical to charge for some aspects of these services. Given that individual service users will each have limited instances of adaptations, and the net cost of current services provision is currently over £400k, it is suggested that a charge is introduced for adaptations. Discussions have already been initiated with Angus Care and Repair regarding the potential to introduce charges for adaptations.

Community Equipment

As Committee members will be aware residents of Angus have access to Community Equipment as determined by their needs. This equipment is currently provided free of charge. However the cost of providing this service is significant (in Angus costs are in excess of c£600k per annum). In the context of the overall financial position of the IJB, and in order to sustain the overall breadth of current service provision, the IJB is now considering the introduction of charges (e.g. delivery charges) to support the Community Equipment service. As with adaptations (above), individual service users will each have limited instances of community equipment requirements.

The consideration of the introduction of charges for both Adaptations and Community Equipment is at an early stage. The intention is that any introduction would be considered at a future Policy and Resources committee and would feature as part of the IJB's overall financial plan for 2018/19 and beyond. Both charges are permissible and are in effect in some other Local Authority areas. It would be intended to manage these costs, which should be incurred occasionally by any individual, outside the current contributions policy and as per charges for both Community Alarm and Community Meals.

5. FINANCIAL IMPLICATIONS

- 5.1 The financial impact of the changes are described but not quantified in the sections above. As noted at 3.1, assumptions regarding income are reflected in the overall proposed budget settlement between Angus Council and Angus Health and Social Care Partnership.

7. RISKS

There are risks that the increase or introduction of charges could have a detrimental effect on service uptake. For example, there is a potentially increased risk that where an individual refuses to pay for the delivery cost of equipment that their need for personal care support will increase. This type of risk is already managed within operational services and the impact of any change would be closely monitored.

8. EQUALITY IMPLICATIONS

There are equality implications arising from this report and an Equality Impact Assessment has been completed and is attached at appendix 2.

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August 2017

APPENDIX 1 – REVISIONS TO NON RESIDENTIAL FEES

| Supplier Name | Type of Support | Per (Describe) | Existing Rates | Proposed Rates |
|---------------|--|---------------------------|----------------|----------------|
| Angus Council | Personal Care Services | Hour | £22.19 | £22.99 |
| Angus Council | Demential Daycare (Older People) | per session (5 hours) | £82.71 | £85.70 |
| Angus Council | Mainstream Daycare (Seaton Grove) | per session (5 hours) | £52.41 | £54.31 |
| Angus Council | Resource Centre (Learning Disabilities) | HOUR (Group Support) | £4.89 | £5.07 |
| Angus Council | Resource Centre (Learning Disabilities) | HOUR (Close support) | £9.78 | £10.13 |
| Angus Council | Resource Centre (Learning Disabilities) | HOUR (Individual Support) | £29.34 | £30.40 |
| Angus Council | Resource Centre (Learning Disabilities) | HOUR (2:1 Support) | £58.68 | £60.80 |
| Angus Council | Employment Support (Learning Disabilities) | HOUR (Group Support) | £4.90 | £5.08 |
| Angus Council | Employment Support (Learning Disabilities) | HOUR (Close Support) | £9.80 | £10.15 |
| Angus Council | Employment Support (Learning Disabilities) | HOUR (Individual Support) | £29.40 | £30.46 |
| Angus Council | Leisure & Recreation (Learning Disabilities) | HOUR (Group Support) | £4.89 | £5.07 |
| Angus Council | Leisure & Recreation (Learning Disabilities) | HOUR (Close support) | £9.78 | £10.13 |
| Angus Council | Leisure & Recreation (Learning Disabilities) | HOUR (Individual Support) | £29.33 | £30.39 |
| Angus Council | College Support (Learning Disabilities) | HOUR (Group Support) | £4.67 | £4.84 |
| Angus Council | College Support (Learning Disabilities) | HOUR (Close support) | £9.34 | £9.68 |
| Angus Council | College Support (Learning Disabilities) | HOUR (Individual Support) | £28.03 | £29.04 |

Based on uplift of 3.62%.
Effective from 1st October 2017.

EQUALITY IMPACT ASSESSMENT

BACKGROUND

| | |
|---|--|
| Date of Assessment: 28/07/2017 | IJB Report Number: TBA |
| Title of document being assessed: | REVIEW OF NON RESIDENTIAL FEES 2017/18 |
| 1. This is a new policy, procedure, strategy or practice being assessed. (If Yes please check box) <input type="checkbox"/> This is a new budget saving proposal (If Yes please check box) <input type="checkbox"/> | This is an existing policy, procedure, strategy or practice being assessed? (If Yes please check box) <input checked="" type="checkbox"/> This is an existing budget saving proposal being reviewed (If Yes please check box) <input checked="" type="checkbox"/> |
| 2. Please give details of the Lead Officer and the group responsible for considering the Equality Impact Assessment (EQIA) | George Bowie, Head of Community Health and Care Services / Angus HSCP Charging Group |
| 3. Please give a brief description of the policy, procedure, strategy or practice being assessed, including its aims and objectives, actions and processes. | |
| This report sets out proposals to revise non-residential fees for services provided by Angus Council with effect from 1 st October 2017. | |
| 4. What are the intended outcomes of this policy, procedure, strategy or practice and who are the intended beneficiaries? | |
| <p>Angus Council charges for a range of non-residential fees. Some of these (only Community Alarm and Community Meals) were reviewed in paper 52/17. Other fees have remained static since 2014/15. It is now proposed to introduce an uplift on these other fees reflecting initially, from 1st October 2017, inflation changes for 2015/16 and 2016/17 and then subsequently, from Spring 2018, reflecting 2017/18 and 2018/19 inflationary changes. Across these years there have been changes to the cost of service provision relating to pay increases, changes in superannuation impacts and National Insurance changes. The overall known “inflationary” increase for each year has been as follows:-</p> <p style="text-align: center;"> 2015/16 – 0.58% 2016/17 – 3.02% 2017/18 – 1.37% 2018/19 – TBC. </p> <p>On that basis it is proposed to increase the rates for relevant Non-Residential fees from 1st October 2017 by 3.62% (being the cumulative impact of the 2016/17 inflationary impact on top of the 2015/16 uplift).</p> <p>The net financial benefit is limited and will be constrained by the current contributions policy. It is important to recognise the cumulative effect over a number of years of any failure to inflation link costs.</p> <p>The scope of existing contributions policies are now being extended to services provided at Glenloch.</p> | |

5. Has any local consultation, improvement or research with protected characteristic communities informed the policy, procedure, strategy or practice being EQIA assessed here? No

If Yes, please give details.

EQUALITY IMPACT ASSESSMENT (EQIA) - RELEVANCE SCREENING

1. Has the proposal already been assessed via an EQIA process for its impact on ALL of the protected characteristics of: age; disability; gender; gender re-assignment; pregnancy/maternity; marriage and civil partnership; race; religion and belief; and sexual orientation?

No

Please answer the 1a and 1b no questions below.

1 a. Does the proposal have a potential to impact in ANY way on the public and/or service users holding any of the protected characteristics of age; disability; gender; gender re-assignment; pregnancy/maternity; marriage and civil partnership; race; religion and belief; and sexual orientation? This applies to service users of not only NHS Tayside and Angus Council, but also the 3rd sector.

Yes - Proceed to the Full Equality Impact Assessment (EQIA).

No - please state why not (specify which evidence was considered and what it says)?

1 b. Does the proposal have a potential to impact in ANY way on employees holding any of the protected characteristics of age; disability; gender; gender re-assignment; pregnancy/maternity; marriage and civil partnership; race; religion and belief; and sexual orientation? This applies to employees of not only NHS Tayside and Angus Council, but also the 3rd sector.

Yes - Proceed to the Full Equality Impact Assessment (EQIA).

No - please state why not (specify which evidence was considered and what it says)?

FULL EQUALITY IMPACT ASSESSMENT (EQIA)

Step 1.

Is there any reason to believe the proposal could affect people differently due to their protected characteristic? Using evidence (e.g. statistics, literature, consultation results, etc.), justify whether yes or no. If yes, specify whether impact is likely to be positive or negative and what actions will be taken to mitigate against the undesired impact of a negative discrimination. When considering impact, please consider impact on: health related behaviour; social environment; physical environment; and access to & quality of services of NHS Tayside, Angus Council or 3rd sector social justice.

Reference is made to the AHSCP equalities evidence base

1a. Impact on the public and/or service users holding the Protected Characteristics:

| | POSITIVE IMPACT | NEGATIVE IMPACT | Intended mitigating actions against the b) Negative Discrimination |
|---|-----------------|-----------------|--|
| AGE | | √ | Review of RAS and calculated budgets through SDS project |
| GENDER | | | |
| DISABILITY | | √ | Review of RAS and calculated budgets through SDS project |
| ETHNICITY/ RACE | | | |
| SEXUAL ORIENTATION | | | |
| RELIGION/ BELIEF | | | |
| GENDER REASSIGNMENT | | | |
| PREGNANCY/ MATERNITY | | | |
| OTHER: CARERS OF OLDER AND/OR DISABLED PEOPLE | | √ | Review of RAS and calculated budgets through SDS project |

(Although carers are not considered as a PC in itself, they are protected by the Equality Act 2010 from “discrimination by association” with the PCs of age and disability)

1b. Impact on employees holding the Protected Characteristics: N/A

| | POSITIVE IMPACT | NEGATIVE IMPACT | Intended mitigating actions against the b) Negative Discrimination |
|---------------------|-----------------|-----------------|--|
| AGE | | | |
| GENDER | | | |
| DISABILITY | | | |
| ETHNICITY/ RACE | | | |
| SEXUAL ORIENTATION | | | |
| RELIGION/ BELIEF | | | |

| | | | |
|--|--|--|--|
| GENDER REASSIGNMENT | | | |
| MARRIAGE/CIVIL PARTNERSHIP | | | |
| PREGNANCY/MATERNITY | | | |
| OTHER: CARERS OF OLDER AND/OR DISABLED PEOPLE | | | |

(Although carers are not considered as a PC in itself, they are protected by the Equality Act 2010 from “discrimination by association” with the PCs of age and disability)

1c. Does the proposal promote good relations between any of the Protected Characteristics?

YES

NO

NOT SURE

Specify further (e.g. between which of the PCs, and in what way, or why not or not sure)

No effect

1d. What steps will you take to collect the Equality Monitoring information needed to monitor impact of this proposal on PCs, and when will you do this?

The uptake of services and supports by age and for those with disability is routinely collected

Step 2

Where will the Equality Impact Assessment (EQIA) be published?

With the report to which it refers along with all IJB reports

CONTACT INFORMATION

| | |
|--|---|
| Name of service or Partnership: | Angus Health and Social Care Partnership |
|--|---|

| Type of Document | |
|-------------------------------|-------------------------------------|
| Human Resource Policy | <input type="checkbox"/> |
| General Policy | <input checked="" type="checkbox"/> |
| Strategy/Service | <input type="checkbox"/> |
| Change Papers/Local Procedure | <input type="checkbox"/> |

| | |
|--------------------------|--------------------------|
| Guidelines and Protocols | <input type="checkbox"/> |
| Other (please specify): | <input type="checkbox"/> |

| Manager Responsible | Author Responsible |
|--|--|
| Name: George Bowie | Name: Vivienne Davidson |
| Designation: Head of Community Health and Care Services | Designation: Principal Officer |
| Base: St Margaret's House | Base: St Margaret's House |
| Email: hsciangus.tayside@nhs.net | Email: DavidsonVA@angus.gov.uk |

| |
|--|
| Date of Next Policy Review: Not known |
|--|

For additional information and advice please contact:
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