

## CUSTOMER COMPLAINTS – (1 APRIL – 30 JUNE 2017)

## ANGUS HEALTH AND SOCIAL CARE PARTNERSHIP

## LEARNING FROM COMPLAINTS

No.	Complaint Details	Complaint Resolution	Directorate	What did we learn from this Complaint	Have we changed anything as a result of this Complaint
1052	Complaint re treatment or attitude of a member of staff	Not upheld	Angus Health and Social Care Partnership	Complaint investigated by Senior SCO and no basis to complaint. Outcome feedback to complainant.	Provider continues to support the tenants and no further issues reported.