

ANGUS COUNCIL

SOCIAL WORK AND HEALTH COMMITTEE – 11 AUGUST 2015

PEOPLE DIRECTORATE ANNUAL PERFORMANCE REPORT

REPORT BY MARGO WILLIAMSON, STRATEGIC DIRECTOR – PEOPLE

ABSTRACT

This report presents the Annual Performance Report for the People Directorate for 2014/15.

1. RECOMMENDATION

It is recommended that the Committee:

- (i) Note the terms of the People Directorate Annual Performance Report for 2014/15.

2. INTRODUCTION

As an integral part of the council's performance management arrangements, each directorate prepares an annual performance report covering the period 1 April – 31 March for submission to their service committee.

The reports are designed to give members, employees and the public (who have access to the reports via the council's website) an update of performance within directorates during the previous financial year.

3. ALIGNMENT TO THE ANGUS COMMUNITY PLAN/SINGLE OUTCOME AGREEMENT/COPORATE PLAN

This report contributes to the following local outcome(s) contained within the Angus Community Plan and Single Outcome Agreement 2013-2016:

- 5 Individuals and families are involved in decisions which affect them
- 8 We have improved the health and wellbeing of our people and inequalities are reduced
- 9 Individuals are supported in their own communities with good quality services

4. HIGHLIGHTS AND AREAS FOR IMPROVEMENT

- 4.1 The report details improvement actions and performance indicators for 2014/15. The following are some of the highlights: -

The proportion of 85+ population supported in care homes continues to exceed target at 22.3%. There is a commitment outlined in the Single Outcome Agreement to reduce the proportion of 85+ supported in care homes to 23% by 2016.

Self-Directed Support (SDS) has been implemented, but we are now reviewing and amending our processes as a result of our experience of this new approach.

We have reviewed the commissioning strategy and implemented procurement matrix to meet changing demands in light of the changed terrain of SDS.

We implemented relevant actions from the National Reducing Re-Offending Programme and the National Commission on Women Offenders.

We completed a programme of service reviews which are now in the implementation phase.

- 4.2 As well as highlights we recognise that there are areas where improvement is needed. We do not have a replacement for the proposed logistics hub which was due to house the Angus Joint Equipment Loan Service (AJELS), community meals and community laundry. We will continue to roll out SDS to all eligible service users to promote choice and control.

5. RISKS

This report does not require any specific risk issues to be addressed.

6. FINANCIAL IMPLICATIONS

There are no financial implications associated with the terms of this report.

7. HUMAN RIGHTS IMPLICATIONS

There are no human rights implications associated with this report.

8. EQUALITIES IMPLICATIONS

The issues contained in this report fall within an approved category that has been confirmed as exempt from an equalities perspective.

9. CONSULTATION

The Chief Executive, Head of Corporate Improvement & Finance and Head of Legal and Democratic Services have been consulted in the preparation of this report.

NOTE: No background papers, as detailed by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information) were relied on to a material extent in preparing the above report.

REPORT AUTHOR: Elaine Hughes, Service Manager

EMAIL DETAILS: PEOPLE@angus.gov.uk

List of Appendices: People Directorate Annual Performance Report