

ANGUS COUNCIL

SOCIAL WORK AND HEALTH COMMITTEE – 11 AUGUST 2015

SERVICE LEVEL AGREEMENT WITH ANGUS CARE AND REPAIR

REPORT BY MARGO WILLIAMSON, STRATEGIC DIRECTOR - PEOPLE

ABSTRACT

This report seeks approval of the proposed service level agreement with Angus Care and Repair for 2015/16.

1. RECOMMENDATION

It is recommended that the Social Work and Health Committee approves the Service Level Agreement with Angus Care and Repair for 2015/16;

2. ALIGNMENT TO THE ANGUS COMMUNITY PLAN/SINGLE OUTCOME AGREEMENT/COPORATE PLAN

This report contributes to the following local outcomes contained within the Angus Community Plan and Single Outcome Agreement 2013-2016:

- 7 Our Communities are safe, secure and vibrant
- 8 We have improved the health and wellbeing of our people and inequalities are reduced
- 9 Individuals are supported in their own communities with good quality services

3. BACKGROUND

3.1 Angus Care and Repair is an organisation with charitable status based in Forfar which offers advice and assistance to people who are older or who have disabilities to improve or adapt their homes in order that they can remain living there. The services provided by Angus Care and Repair are Major Adaptations, Major Repairs, Minor Adaptations, provision and fitting of Telecare Equipment and a Home Safety Service. Angus Council uses Angus Care and Repair's services as they contribute to our aim of supporting people wherever possible to remain living in their own homes.

3.2 On 8 April 2014 the continuation of the Service Level Agreement (SLA) for 2014/15 was approved (Article No 8, report 164/14).The report also provided that information on Angus Care and Repair would be provided to Committee on a yearly basis and that market testing may take place should Committee request such evaluation action in the future.

4. CURRENT POSITION

4.1 Revisions have been made to a number of the service targets for Minor Adaptations. These revisions have been made based on monitoring information provided by Angus Care and Repair detailing quantitative information in relation to each target.

4.2 A revised SLA has been prepared, in consultation with Angus Care and Repair, taking into consideration the changes to the service targets for Minor Adaptations.

5. PROPOSALS

5.1 For 2015/16 the People Directorate proposes to increase their element of funding to Angus Care and Repair by 1%.

- 5.2 In relation to the Communities' Directorate funding provided to Angus Care and Repair, this will remain the same.
- 5.3 The Council's priorities have been clearly stated in the SLA and continue to be contained within 4 groupings, i.e. Major Adaptations/Repairs, Minor Adaptations, Telecare and Home Safety Service.

6. FINANCIAL IMPLICATIONS

- 6.1 In 2014/15, the SLA for Angus Care and Repair had a financial value of £420,000. The funding for 2015/16 will be £422,100.
- 6.2 There is provision within the relevant directorates' revenue budgets to fund this SLA..

NOTE: The background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information) which were relied on to any material extent in preparing the above report are:

- Article No 8, report 164/14

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List of Appendices:

Appendix 1 – Estimates of activity levels for 2015/16 contained within the Service Level Agreement as well as estimated targets and actual targets met for 2014/15