

# ANGUS INTEGRATION JOINT BOARD

**GUIDE TO INFORMATION AVAILABLE THROUGH THE MODEL PUBLICATION SCHEME 2016** 

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#### **Section 1: Introduction**

The Freedom of Information (Scotland) Act 2002 (the Act) requires Scottish public authorities to adopt and maintain a publication scheme which has the approval of the Scottish Information Commissioner, and publish information in accordance with that scheme. The publication scheme must:

- publish the classes of information that the authority makes routinely available
- tell the public how to access the information and whether information is available free of charge or on payment

Angus Integration Joint Board has adopted the Model Publication Scheme (updated July 2017) which has been produced and approved by the Scottish Information Commissioner.

You can also contact us at the address below if you prefer a copy of the Model Publication Scheme, or this Guide to Information, to be provided in a different format.

The purpose of the Guide to Information is to:

- allow you to see what information is available (and what is not available) for the Angus Integration Joint Board in relation to each class in the Model Publication Scheme 2016
- state what charges may be applied
- explain how to find the information easily
- provide contact details for enquiries and to get help with accessing the information
- explain how to request information that has not been published.

Alongside the Act, the Environmental Information (Scotland) Regulations 2004 (the EIRs) provide a separate right of access to the environmental information that we hold. This guide to information also contains details of the environmental information that we routinely make available.

## **Section 2: About Angus Integration Joint Board**

The Angus Integration Joint Board ("the Board") was established on 3<sup>rd</sup> October 2016 as a corporate body under the terms of the Public Bodies (Joint Working) (Scotland) Act 2014. It is one of 29 Integration Boards each created covering one or more areas coterminous with that of local authorities. The function of the Board which contains representatives of Angus Council, NHS Tayside and a number of professional and stakeholder representatives, is to provide arrangements for the development of the integration of health and social care. This integration will improve the outcome for patients, service users, carers and their families. The Board has delegated to it, in terms of the Act and an Integration Scheme approved by the Scottish Ministers, functions and resources of Angus Council and NHS Tayside.

The Board is commonly referred to as the Angus Health and Social Care Partnership. This is the public facing aspect of the Board and comprises the organisation drawing staff from the Council and Health Board which supports the Board in delivering its objectives.

### **Introducing the Angus Integration Joint Board**

The Board has its Principal offices at St. Margaret's House, Orchardbank Business Park, Forfar, DD8 1WS

Telephone: 01307 474870 Fax: 01307 474899 E-mail: hsciangus.tayside@nhs.net

The Chief Officer of the Board is Vicky Irons

We cover the area of Angus Council.

We work in co-operation with other Integration Joint Boards, NHS Tayside and Angus Council and other agencies in planning and commissioning health and social care services.

The governing body is the Integration Joint Board, which comprises 6 voting members - 3 members appointed from Councillors on Angus Council; 3 members from the Non-Executive board members of NHS Tayside. Additionally there are non-voting stakeholder members and professional members. For more information on the Board see Section 10 – Classes of information - Class 1.

### Section 3: Accessing Information under the Scheme

## **Availability and formats**

The information published through this Guide to Information is, wherever possible, available on our website. We offer alternative arrangements for people who do not want to, or cannot, access the information online or by inspection at our premises. For example, we can usually arrange to send information to you in paper copy (although there may be a charge for this – see Section 5: Our Charging Policy).

Information in our Guide to Information will normally be available through the routes described below. Section 10 – Classes of Information provides more details on the information available under the Guide, along with additional guidance on how the information falling within each class may be accessed.

#### Online:

Most information listed in our Guide to Information is available to download from our website. In many cases a link within Section 10: Classes of Information will direct you to the relevant page or document. If you are having trouble finding any document listed in our guide, then for further assistance please contact:

Chief Officer
Angus Health & Social Care Partnership

Telephone: 01307 474870

Email: hsciangus.tayside@nhs.net

Website: https://www.angus.gov.uk/social\_care\_and\_health/angus\_health\_and\_social\_care\_partnership

#### By email:

If the information you seek is listed in our Guide to Information but is not published on our website, we can send it to you by email, wherever possible. When requesting information from us, please provide a telephone number so that we can telephone you to clarify details, if necessary.

### By phone:

All information in the guide will be available in hard copy form for example, paper copies. Hard copies of information can be requested from us over the telephone. Please call us to request information available under this scheme.

### By post:

You can also request hard copies of any information in the Guide by post. Please address your request to:

Chief Officer
Angus Health & Social Care Partnership
St. Margaret's House
Orchardbank Business Park
FORFAR
DD8 1WS

When writing to us to request information, please include your name and address, full details of the information or documents you would like to receive, and any fee applicable (see Section 5: Our Charging Policy for further information on fees). Please also include a telephone number so we can telephone you to clarify any details, if necessary.

#### Personal visits:

If you prefer to visit us to inspect the information you may do so during our normal office hours of 9.00 am to 5.00pm Monday to Thursday and to 4.00pm on a Friday. It may avoid delay if you notify us in advance that you intent to visit. In a limited number of cases you may be required to make an appointment to view the information. In such cases, this will be set out within Section 10 – Classes of Information, and contact details will be provided within the relevant class.

#### Advice and assistance:

If you have any difficulty identifying the information you want to access, then please contact us to help you.

## **Exempt information**

We will publish all the information we hold that falls within the classes of information in the Model Publication Scheme 2016. We publish this information in Section 10 of this guide. If a document contains information that is exempt under Scotland's freedom of information laws (for example personal information or a trade secret), we will remove or redact (black out) the information before publication but we will explain why.

## Section 4: Information that we may withhold

All information covered by our Guide to Information can either be accessed through our website, or will be provided promptly following our receipt of your request.

Our aim in adopting the Commissioner's Model Publication Scheme 2016 and in maintaining this Guide to Information is to be as open as possible. You should note, however, that there may be limited circumstances where information will be withheld from one of the classes of information listed in "Section 10 – Classes of Information". Information will only be withheld, however, where the Act (or, in the case of environmental information, the EIRs) expressly permits it. Information may be withheld, for example, where its disclosure would breach the law of confidentiality, harm an organisation's commercial interests, or endanger the protection of the environment.

Information may also be withheld if it is another person's personal information, and its release would breach data protection legislation. Whenever information is withheld we will inform you of this, and will set out why that information cannot be released. Even where information is withheld it will, in many cases, be possible to provide copies with the withheld information edited out. If you wish to complain about any information which has been withheld from you, please refer to Section 8 – Contact details for enquiries, feedback and complaints.

## **Section 5: Our Charging Policy**

This section explains when we may make a charge for our publications and how any charge will be calculated.

There is no charge to view information on our website, at our premises (except where there is a statutory fee, for example to access registers), or where it can be sent to you electronically by email.

We may charge you for providing information to you, for example photocopying and postage, but we will charge you no more than it actually costs us to do so. We will always tell you what the cost is before providing the information to you.

Our photocopying charges per sheet of paper are shown in the table below:

| Size of paper/alternative format | Black and White Pence per sheet | Colour Pence per sheet |
|----------------------------------|---------------------------------|------------------------|
| A4                               | 10p                             | 20p                    |
| A3                               | 20p                             | 40p                    |

Information provided on CD-ROM will be charged at £1.00 per computer disc.

We will recharge postage costs at the rate we paid to send the information to you. Our charge is based on for sending information by Royal Mail First Class.

When providing copies of pre-printed publications, we will charge you no more than the cost per copy of the total print run. We do not pass on any other costs to you in relation to our published information.

Details of any individual charges which differ from the above charging policy are provided within "Section 10 – Classes of information".

### **Section 6: Copyright**

The Board holds the copyright for the vast majority of information in this Publication Scheme. All of this information can be copied or reproduced without our formal permission, provided it is copied or reproduced accurately, is not used in a misleading context, is not used for profit, and provided that the source of the material is acknowledged.

Providing access to information does not mean that copyright has been waived, nor does it give the recipient the right to re-use information for commercial purposes. If you intend to re-use information obtained from the Scheme, and you are unsure whether you have the right to do so, please make a request to re-use the information to:

Chief Officer
Angus Health & Social Care Partnership
St. Margaret's House
Orchardbank Business Park
FORFAR
DD8 1WS

Telephone: 01307 474870

Email: hsciangus.tayside@nhs.net

Your request will be considered under the Re-use of Public Sector Information Regulations 2005, which may provide the right to impose a charge. In the event that a charge is payable you will be advised what this is and how it is calculated. If you require more information on the re-use of information go to <a href="http://www.oqps.gov.uk">http://www.oqps.gov.uk</a> or <a href="https://ico.org.uk/for-organisations/guide-to-rpsi/">https://ico.org.uk/for-organisations/guide-to-rpsi/</a>

The Publication Scheme may contain information where the copyright holder is not the Integration Joint Board. In most cases, the copyright holder will be obvious from the documents. In cases where the copyright is unclear it is the responsibility of the person accessing the information to locate and seek the permission of the copyright holder before reproducing the material or in any other way breaching the rights of the copyright holder. This includes, for example, Ordnance Survey Maps, which are Crown Copyright.

## **Section 7: Records Management Policy**

The Board regards its records as a major asset of the organisation. It confirms that its records are one of the essential resources, which support management in the efficient and effective fulfilment of its governance, business and legal responsibilities. The Board will over coming months develop records management and retention policies which will be applied to the management of information held by the Board

### Section 8: Contact details for enquiries, feedback and complaints

The Act requires that we review our publication scheme from time to time. As we have adopted the Model Publication Scheme 2016, this means we will review our Guide to Information from time to time. As a result, we welcome feedback on how we can develop our guide further. If you would like to comment on any aspect of this Guide to Information, or comment or complain that information is not included then please contact us via.

Chief Officer Angus Health & Social Care Partnership

Telephone: 01307 474870

Email: hsciangus.tayside@nhs.net

Website: https://www.angus.gov.uk/social care and health/angus health and social care partnership

You may, for example wish to tell us about:

- other information that you would like to see included in the guide;
- whether you found the guide easy to use;
- whether you found the guide to information useful;
- whether our staff were helpful;
- other ways in which our guide to information can be improved.

Our aim is to make our guide to information as user-friendly as possible, and we hope that you can access all the information we publish with ease. If you do wish to complain about any aspect of the Guide then please contact us and we will try and resolve your complaint as quickly as possible.

Any complaint will be acknowledged within three working days of receipt and we will respond in full within twenty working days.

You have legal rights to access information under the Model Publication Scheme (updated July 2017) (as described in this Guide to Information) and a right of appeal to the Scottish Information Commissioner if you are dissatisfied with our response. These rights apply only to information requests made in writing <sup>1</sup> or another recordable format. If you are unhappy with our response to your request you can ask us to review it and if you are still unhappy, you can make an appeal to the Scottish Information Commissioner.

<sup>&</sup>lt;sup>1</sup> Verbal requests for environmental information carry similar rights



The Commissioner's website has a guide to this three step process, and she operates an enquiry service on Monday to Friday from 9:00am to 5:00pm.

Her office can be contacted as follows:

**Scottish Information Commissioner** Kinburn Castle Doubledykes Road St Andrews

KY16 9DS Fife Tel: 01334 464610

Email: enquiries@itspublicknowledge.info Website: <a href="mailto:www.itspublicknowledge.info/YourRights">www.itspublicknowledge.info/YourRights</a>

#### Section 9: How to Access Information which is not available in the Guide to Information

If the information you are seeking is not available through the Model Publication Scheme 2015 (as described in this Guide) then you may wish to request it from us. The Act provides you with a right of access to the information we hold, subject to certain exemptions. The EIRs separately provide a right of access to the environmental information we hold, while the Data Protection Act 1998 (DPA) provides a right of access to any personal information about you that we hold.

Again, these rights are subject to certain exceptions or exemptions. Should you wish to request a copy of any information that we hold that is not available under the Model Publication Scheme 2016 (and described in this Guide), please write to:

### For requests under Freedom of Information and the EIRs please contact:

Chief Officer Angus Health & Social Care Partnership

Telephone: 01307 474870

Email: hsciangus.tayside@nhs.net

### For requests under the Data Protection Act please contact:

Chief Officer
Angus Health & Social Care Partnership

Telephone: 01307 474870

Email: hsciangus.tayside@nhs.net

## Charges for information that is not available under the scheme:

The charges for information that is available under this Guide to Information are set out under Section 5 – Our Charging Policy.

If you submit a request to us for information that is not available in this Guide the charges will be based on the following calculations:

## General information requests:

- There will be no charge for information requests that cost us £100 or less to process.
- Where information costs between £100 and £600 to provide you may be asked to pay 10% of the cost in excess of £100. That is, if you were to ask for information that cost us £600 to provide, you would be asked to pay £50 calculated on the basis of a waiver for the first £100 and 10% of the remaining £500 being chargeable.

- We are not obliged to provide information in response to requests which will cost us over £600 to process.
- In calculating any fee, staff time will be calculated at actual cost per staff member hourly salary rate to a maximum of £15 per person per hour.
- We do not charge for the time to determine whether we hold the information requested, or for the time it takes to decide whether the information can be released. Charges may be made for locating, retrieving and providing information to you.
- In the event that we decide to impose a charge we will issue you with notification of the charge (a fees notice) and how it has been calculated. You will have three months from the date of issue of the fees notice in which to decide whether to pay the charge. The information will be provided to you on payment of the charge. If you decide not to proceed with the request there will be no charge to you.

## **Charges for environmental information:**

Environmental information is provided under the EIRs rather than the Act. The rules for charging for environmental information are slightly different. We do not charge for the time to determine whether we hold the environmental information requested, or deciding whether the information can be released. Charges may be made for locating, retrieving and providing information to you, for example photocopying and postage. In the event that we decide to impose a charge we will issue you with notification of the charge and how it has been calculated. The information will be provided to you on payment of the charge. If you decide not to proceed with the request there will be no charge to you.

Charges are calculated on the basis of the actual cost to the IJB of providing the information.

- Photocopying is charged at 10p per A4 sheet for black and white copying, 20p per A4 sheet for colour copying.
- Postage is charged at actual rate for Royal Mail First Class.
- Staff time is calculated at actual cost per staff member hourly salary rate to a maximum of £15 per person per hour. The first £100 worth of information will be provided to you without charge.

Where information costs between £100 and £600 to provide, you will be asked to pay 10% of the cost. That is, if you were to ask for information that cost us £600 to provide, you would be asked to pay £50, calculated on the basis of a waiver for the first £100 and 10% of the remaining £500.

Where it would cost more than £600 to provide the information to you, however, we will ask you to pay the full cost of providing the information, with no waiver for any portion of the cost.

## Charge for request for your own personal data:

The minimum cost is £10 rising to a maximum of £50 depending on the volume and type of information requested, plus reproduction and postage costs (both on the same basis as for FOI requests).

## Section 10 – Classes of Information

## **CLASS 1: ABOUT ANGUS INTEGRATION JOINT BOARD**

# Class description:

Information about Angus Integration Joint Board, who we are, where to find us, how to contact us, how we are managed and our external relations.

| The information we publish under this class includes:           | Description   | How to access it/details of any charges @ = to be accessible via web   |
|---|---|--|
| About Us  | The Angus Integration Joint Board is a corporate body established under the Public Bodies (Joint Working) (Scotland Act 2014. It covers the area of Angus Council | About us - @ About Us  |
| Organisation's Purpose, Mission<br>Statement, Vision and Values | Integration Scheme  | Integration Scheme - @ Integration Scheme  |
|   | Our Vision Statement.   | Putting People at the Centre  Our vision is to place individuals and communities at the centre of our service planning and delivery in order to deliver person-centred outcomes. |
| Contact Details   | Address and contact details for Angus Integration Joint Board.  | Contact details: St. Margaret's House, Orchardbank Business Park, Forfar, Angus, DD8 1WS Email: <a href="mailto:hsciangus.tayside@nhs.net">hsciangus.tayside@nhs.net</a>         |
| Organisational Chart  | Gives details of the organisational structure of the officers working within the integrated governance arrangements   |  |

| Our Board                                 | Board Members and Professional Advisers and Stakeholder representatives                             | Membership - @ <u>IJB Membership</u>   |
|---|---|--|
|   | Programme of Meetings   | Board Meeting Programme - @ IJB Meeting Programme  |
|   | Papers for Board Meetings   | Board Papers - @ <u>Board papers</u>   |
|   | Board Members Declarations of Interest and their Register of Gifts and Hospitality.                 | Register of Interests and of Gifts and Hospitality - @ Register of Interests   |
| Governance                                | Governance & Committee Arrangements   | Governance & Committee Arrangements - @ Governance Structure   |
|   | Standing Orders   | Standing Orders - @ Standing Orders  |
|   | Code of Conduct for Board members   | Code of Conduct for Board members - @ Code of Conduct  |
|   | Risk Management   | Risk Management - @ Risk Management Policy & Strategy  |
|   | Scheme of Delegation  | Scheme of Delegation - @ Scheme of Delegation  |
| News                                      | News about the IJB for example news releases, newsletters.  | Briefings - @ IJB Briefings  |
| Accountability and Audit<br>Relationships | Details of bodies we are audited and/or regulated by, and the nature of our relationship with them. | Audit Scotland - @ <a href="http://www.audit-scotland.gov.uk">http://www.audit-scotland.gov.uk</a> Care Commission - @ <a href="http://www.neareinspectorate.com/">http://www.neareinspectorate.com/</a> Healthcare Improvement Scotland - @ <a href="http://www.healthcareimprovementscotland.org/">http://www.healthcareimprovementscotland.org/</a> Mental Welfare Commission - @ <a href="http://www.mwcscot.org.uk/">http://www.mwcscot.org.uk/</a> |

| External relations and working with others   |   |  |
|--|---|--|
| Partner Agencies                             | Working in partnership with:  | Angus Council - @ <a href="https://www.angus.gov.uk/">https://www.angus.gov.uk/</a> NHS Tayside - @ <a href="http://www.nhstayside.scot.nhs.uk/index.htm">http://www.nhstayside.scot.nhs.uk/index.htm</a>  |
| Information on rights, how to m              | nake a request  |  |
| How to complain or make a comment            | How to complain or make a comment, for example complaints policy, and contact details.                                      | Making a Complaint/Providing Feedback: In relation to Health services - via NHS Tayside: @ http://www.nhstayside.scot.nhs.uk/YourRights/InformationCommentsConcernsandComplaints/index.htm In relation to Social care services - via Angus Council: @ https://www.angus.gov.uk/council_and_democracy/complaints_and_comments/making_a_complaint_or_comment_about_our_services In relation to the Integration Joint Board policies/decisions: Email hsciangus.tayside@nhs.net |
| How to make a freedom of information request | How to request information, contacts details for FOI section/unit.  Rights of appeal under FOI/EIR if you are dissatisfied. | Making an FOI Request: In relation to Social Care services – via Angus Council:  @ https://www.angus.gov.uk/foi/making_a_request_for_information_not_alre ady_published In relation to Health services – via NHS Tayside: @ http://www.nhstayside.scot.nhs.uk/YourRights/PROD_263957/index.htm In relation to the Integration Joint Board policies/decisions: Email hsciangus.tayside@nhs.net  |

| How to make a request for personal information | How to apply your rights under the Data<br>Protection Act 1998 and request personal<br>information held by the IJB about you. | Information about you: In relation to Social Care services – via Angus Council  |
|--|---|---|
| Model Publication Scheme                       | The Scottish Information Commissioner's Model Publication Scheme (updated July 2017).   | Publication Scheme - @ http://www.itspublicknowledge.info/ScottishPublicAuthorities/PublicationSchemes/TheModelPublicationScheme.aspx |

## **CLASS 2: HOW WE DELIVER OUR FUNCTIONS AND SERVICES**

## Class description:

Information about our work, our strategy and policies for delivering functions and services and information for our service users.

| The information we publish under this class includes: | Description  | How to access it/details of any charges   |
|---|--|---|
| Strategic Plan  | The Strategic Plan describes how the functions delegated to the Angus IJB by Angus Council and NHS Tayside will be delivered.  | Strategic Plan - @ Strategic Plan   |
| Corporate policies and procedures.                    | Policies adopted by the Angus IJB  | Risk Management Strategy - @ IJBs Risk Management Policy  Comunication Participation and Engagement Strategy - @ Communication  Participation and Engagement Strategy 2016-19   |
| How to access services                                | Information about how to locate health services including:  Primary Care Services: Dental Services/General Dental Practitioners GPs/GP Surgeries Optometrists and Opticians Pharmacies | Hospitals and other locations - @ - http://www.nhstayside.scot.nhs.uk/index.htm  Accessing NHS Services - @ http://www.nhstayside.scot.nhs.uk/YourLocalServices/index.htm  Accessing Social Care Services - @ https://www.angus.gov.uk/social_care_and_health |

## **CLASS 3: HOW WE TAKE DECISIONS AND WHAT WE HAVE DECIDED**

# Class description:

Information about the decisions we take how we make decisions and how we involve others.

| The information we publish under this class includes: | Description  | How to access it/details of any charges                                   |
|---|--|---|
| IJB Board Meetings                                    | Agendas and papers for the Board and past Boards and approved minutes of Board meetings.   | Board Meeting Papers - @ Meeting Papers                                   |
| Board standing orders for the conduct of business     |  | Standing Orders - @ <u>Standing Orders</u>                                |
| Scheme of delegation                                  |  | Scheme of Delegation - @ Scheme of Delegation                             |
| Public consultation and engagement strategies         | Details of how we inform and engage with service users, families and key stakeholders. Details of current and previous public consultations. | Public Consultation and Engagement - @ Public Consultation and Engagement |

## **CLASS 4: WHAT WE SPEND AND HOW WE SPEND IT**

# Class description:

Information about our strategy for, and management of, financial resources (in sufficient detail to explain how we plan to spend public money and what has actually been spent).

| The information we publish under this class includes: | Description  | How to access it/details of any charges   |
|---|--|---|
| Annual Accounts                                       | Statutory financial statements Directors report including Board member and senior employees' remuneration.  Governance statement Independent auditors report | Annual Accounts (Exchequer) - @ Annual Accounts  (The Governance statement is included within the Annual Accounts)  Audit Scotland's Reports as they become available - @ <a href="http://www.audit-scotland.gov.uk/">http://www.audit-scotland.gov.uk/</a> |
|   | Scheme of Delegation   | Scheme of Delegation - @ Scheme of Delegation   |
| Financial Monitoring Reports                          | Overview in-year financial reports -   | Financial Monitoring Reports are reported to the Integration Joint Board and included in the Board Papers. See Board Papers @ <u>IJB Papers</u>   |

# CLASS 5: HOW WE MANAGE OUR HUMAN, PHYSICAL AND INFORMATION RESOURCES

| Class description:                                   |   |   |  |  |
|--|---|---|--|--|
| Information about how we manag                       | Information about how we manage the human, physical and information resources of the authority.   |   |  |  |
| The information we publish unde this class includes: | r Description   | How to access it/details of any charges   |  |  |
| Human Resources                                      |   |   |  |  |
| Current policies                                     | The Board does not employ staff directly. Staff are employed by Angus Council or NHS Tayside. For relevant Human Resources Policies refer to these bodies' web sites. | Angus Council – @ https://www.angus.gov.uk/ NHS Tayside - @ http://www.nhstayside.scot.nhs.uk/index.htm |  |  |
| Strategies   | Workforce Planning  | Information on development of workforce Plan:  @ Workforce & OD Strategy 2016-19                        |  |  |
| Equality and Diversity at Angus IJB                  | Establishing Equality Outcome for Angus IJB   | Equalities Mainstreaming Report - @ Equalities Mainstreaming Report                                     |  |  |
| Carers Strategy                                      | Carers Strategy   | Carers Strategy - @ Carers Strategy   |  |  |

| Information Resources                |   |  |
|--------------------------------------|---|--|
| Records management                   | Information on records management including codes of practice, records management plan, health records policy, administrative records policy, and the removal of data from vacated properties policy.  A records management plan requires to be produced under the Public Records (Scotland) Act 2011 which should then be approved by the Keeper of the Records of Scotland. This plan will be published on our website when it becomes available.   | Angus Council  (a) https://www.angus.gov.uk/media/records-management-policy NHS Tayside (a) (b) http://www.nhstayside.scot.nhs.uk/YourRights/PublicRecordsScotlandAct/ind (ex.htm)   |
| Information assurance and management | Information on using, protecting and the fair processing of another individual's personal information; information security, including the information assurance strategy, information governance standards, information asset registers, IG toolkit, fair processing notice, data protection principles, Caldicott guardian principles, and how to submit subject access requests. Information on these issues is held by Angus Council and NHS Tayside. A small number of procedures and policies have been agreed by the Integration Joint Board | How to submit subject access requests:  NHS Tayside  http://www.nhstayside.scot.nhs.uk/YourRights/PROD_213144/index.htm  Angus Council  https://www.angus.gov.uk/council_and_democracy/finding_and_asking_for_information/access_to_personal_information?item_id=346 |

| Freedom of Information | Information about the freedom of information policy and how to submit a request  | Freedom of Information Policy - How to submit a request -: In relation to Social Care services – via Angus Council:  @ https://www.angus.gov.uk/foi/making_a_request_for_information_not_a lready_published In relation to Health services – via NHS Tayside: @ http://www.nhstayside.scot.nhs.uk/YourRights/PROD_263957/index.ht m In relation to the Integration Joint Board policies/decisions: Email hsciangus.tayside@nhs.net |
|------------------------|--|--|
| Statistics             | Health information is published by the Information Services Division of NHS National Services Scotland (ISD). You can find statistical information here on cancer, child health, deaths, dental care, drugs and alcohol misuse, emergency care, equality and diversity, eye care, finance, general practice, health and social care, health conditions, heart diseases, hospital care, maternity and births, mental health, prescribing and medicines, public health, quality indicators, healthcare audits, sexual health, stroke and waiting times.  Please note that the IJB is not responsible for the content of external sites | Information Services Division - @ <a href="http://www.isdscotland.org">http://www.isdscotland.org</a>  |
| Lists and registers    | Information we are currently required to hold in publicly available registers:  Independent contractors:   | List of Dental Practitioners Performers List of GPs List of Ophthalmic medical practitioners Pharmaceutical List  All of above - @ <a href="https://www.nhsinform.scot/national-service-directory">https://www.nhsinform.scot/national-service-directory</a>   |

## **CLASS 6: HOW WE PROCURE GOODS AND SERVICES FROM EXTERNAL PROVIDERS**

## Class description:

Information about how we procure goods and services, and our contracts with external providers

| The information we publish under this class includes: | Description  | How to access it/details of any charges                               |
|---|--|---|
| Procurement policies                                  | Procurement arrangements made by Angus Council   | Council Procurement:  @ https://www.angus.gov.uk/business/procurement |
| Invitations to Tender                                 | Invitations to tender can be found on the Public Contracts Scotland portal*  *The IJB is not responsible for the content of external websites.   | @ Public Contracts Scotland* Tender support information               |
| Contracts   | A list of contracts which have gone through formal tendering can be found at Public Contracts Scotland Advertising Portal*  * The IJB is not responsible for the content of external websites. | @ Public Contracts Scotland*  |

# **CLASS 7: HOW WE ARE PERFORMING**

Class description:

Information about how we perform as an organisation, and how well we deliver our functions and services.

|                      | Description | How to access it/details of any charges |
|----------------------|-------------|---|
| this class includes: |             |   |

| Key Performance Indicators                  | <ul> <li>National Health &amp; Wellbeing Outcomes</li> <li>Guidance on the content of Performance</li> </ul> | Outcomes - @ http://www.gov.scot/Topics/Health/Policy/Adult-Health-SocialCare-Integration/Outcomes  Regulations - @ http://www.gov.scot/Publications/2016/03/4544 |
|---|--|---|
|   | reports  |   |
|   | Performance Reports  | Performance Reports - @ How we Perform  |
|   |  |   |
|   |  |   |
| Scottish Public Service<br>Ombudsman (SPSO) | Findings and our responses   | Scottish Public Service Ombudsman - @ http://www.spso.org.uk/   |

| CLASS 8: COMMERCIAL PUBLICATIONS  |             |   |  |  |
|---|-------------|---|--|--|
| Class description:  |             |   |  |  |
| Information packaged and made available for sale on a commercial basis and sold at market value through a retail outlet, for example bookshop, museum or research journal |             |   |  |  |
| The information we publish under this class includes:   | Description | How to access it/details of any charges |  |  |
| We do not publish any information in this class   |             |   |  |  |