

A Framework for Community and Stakeholder Engagement in Community Justice Issues

Outcomes: There is effective community and voluntary sector engagement in Community Justice

There is increased awareness of community justice issues and the range of interventions available to tackle them

Information – communities are well informed on community justice issues and opportunities			
Baseline	Early Actions	Contributors	Progress
<p>Citizens’ Panel Survey</p> <ul style="list-style-type: none"> 86% of respondents were not aware of any community service work that has been done in their local area as a part of community service. Those that were aware had found out because they had seen work being carried out. <p>Angus Council and Partner agencies enjoy a broadly positive relationship with local media</p> <p>Social media are increasingly the way in which community members access information and engage.</p> <p>There is a new political administration and a significant number of elected members who are serving for the first time.</p>	<ul style="list-style-type: none"> Ensure locality plans include a Criminal Justice narrative, as appropriate Identify and promote good practice examples/case studies. Better publicity and good news stories through partner communications e.g. newsletters Elected Member briefings to enable them to deliver key messages at surgeries Set up Criminal Justice Facebook, Twitter, Yammer pages to promote positive messages about what works best to reduce re-offending. Utilise “Engage Angus” social media channels to inform Promote the evidence base for what works best to reduce offending. Strengthen relationships with local print and broadcast media organisations 	<ul style="list-style-type: none"> Community Planning NG NG/GH NG Ac- Comms/NG NG/Partnership/CP (RG/SB) NG NG/ AC- Comms 	

Understanding – communities have a sound understanding of community justice issues and opportunities			
Baseline	Early Actions	Contributors	Progress
<p>Citizens' Panel Survey</p> <ul style="list-style-type: none"> The majority of respondents believe that providing opportunities for employment and/or volunteering, improved security and the provision of parenting support could contribute to crime prevention The majority of criminal justice interventions are widely recognised. The least recognised are parole and non-parole licences. 75% of respondents were in agreement that people who have committed less serious offences should be given community based sentences as an alternative to custody and that prison should be reserved for the highest risk offenders who pose a danger to the public (72%) There was some disagreement that communities have a responsibility to support people who have offended (36%) with a quarter of respondents neither agreeing nor disagreeing. <p>Community Engagement Standards</p> <ul style="list-style-type: none"> Angus CPP committed to utilising the standards Knowledge of the revised Standards in communities and across the Partnership is variable There are variable levels of skills across the partnership for engaging with communities <p>Angus CPP has agreed to establish Locality partnership groups to support implementation of Locality Plans</p>	<ul style="list-style-type: none"> Raise community awareness of Criminal Justice processes/interventions Identify and promote the benefits/opportunities to be had from involvement in Criminal Justice work (community orgs)) Presentation/Engagement with (communities) staff through team meetings Ensure partners are aware of national community engagement standards Develop community engagement training/awareness raising materials for the staff employed by Angus Council and their partner agencies Ensure that community engagement practise is informed by the national standards of community engagement Produce and promote best practice case studies. Use offenders experience to promote best practice develop additional questions for inclusion in future Citizens Survey and Citizens Panel . Conduct specific Community Justice Citizens' Panel survey in 2018 Provide professional learning opportunities to staff in partner agencies to increase their skills and confidence in designing and implementing co-production processes with offenders, victims of crime and communities Locality Partnerships – ensure that partnerships are aware of and address CJ issues within the context of Locality Planning and Delivery. (evidence/intelligence led) 	<ul style="list-style-type: none"> NG NG, CJS, Communities NG CP (RG/SB) CP (RG/SB) CP (RG/SB) NG/all delivery partners NG/all partners CP (AM/RG/SB) CP (RG/SB) VAA/AC-communities/Transforming Angus AC – Communities/ Police Scotland/CJS 	

Dialogue – communities are actively engaged in dialogue around community justice issues			
Baseline	Early Actions	Contributors	Progress
<p>Citizens' Panel Survey</p> <p>There is a Village Hall network which could act as a first point of contact and engagement – no engagement as yet</p> <p>There is no established mechanism for engaging collectively with Community Councils, but opportunity to create discussions Angus-wide and Locally</p> <p>The Tenants' Steering Group offers a point of contact and dialogue with Angus Council Tenants. – no engagement as yet</p> <p>Locality Plan engagement activity is ongoing and may surface CJ issues, concerns and opportunities – analysis of feedback is planned for July 2017</p> <p>ACPP has agreed in principle to create locality partnership groups, with community and third sector representation, with a focus on delivering locality plans/priorities. These offer scope for dialogue around CJ issues where relevant. Partnerships will be established in autumn 2017</p> <p>Engage Angus and the Dialogue app offer potential platforms for online engagement and dialogue</p>	<ul style="list-style-type: none"> • Connect Criminal Justice activities to Locality Plan engagement activity • Engage with tenants' network/Angus Scrutineers Group • Engagement with community councils/village hall committees • Work with local communities to identify and develop an appropriate range of community services unpaid work projects • Engage with offenders and the families of offenders to determine what type of community support services are required • Scope the potential for developing new services or re-design existing services through co-production and /or delivery • Further develop the use of social media to support active engagement in community justice issues and promote positive messages 	<ul style="list-style-type: none"> • AC – Communities • AC- Communities/CJS • AC Communities/CP/CJS • AC Communities/CJS • NG, CJS • Third Sector?/VAA/AC Communities • CP (RG/SB); AC – Communities/NG/All partners 	

Participation – Communities are participating on community justice processes and solutions			
Baseline	Early Actions	Contributors	Progress
<p>Citizens' Panel Survey</p> <ul style="list-style-type: none"> 71% of respondents said that they would not be interested in being involved in crime reduction options in the community The most popular options to be involved in crime reduction were; improving the neighbourhood, providing opportunities for stronger social relationships and improving security. Environmental projects were thought to be of most benefit in a local area. 91% of respondents think that communities should have a say in the projects helped by the Community Service Offenders Scheme and 79% think that this should be done in consultation with community councils/local community groups. 46% of respondents stated that they would be interested in getting involved in developing better community justice outcomes for Angus. <p>Skills and experience in co-production are variable, but improving across the partnership</p>	<ul style="list-style-type: none"> Work with local communities to identify and develop an appropriate range of community services unpaid work projects Engage with offenders and the families of offenders to determine what type of community support services they need Provide capacity building support to communities and voluntary sector agencies with potential / aspiration to deliver community justice services in targeted areas throughout Angus 	<ul style="list-style-type: none"> AC Communities, NG, CJS NG, CJS AC Communities, CJS, VAA 	