

# Local Outcomes Improvement Plan

Annual Performance Report  
2017-2018



Economy  
People  
Place



ANGUS  
COMMUNITY  
PLANNING  
PARTNERSHIP



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# Introduction

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Our Local Outcomes Improvement Plan (LOIP) 2017 – 2030 was launched last September after extensive consultation and research events held throughout Angus. The purpose of the LOIP is to set out the priority areas we, the Community Planning partners, will focus on to achieve our shared vision of Angus as a great place to live, work and visit.

As part of our community planning process we know it is important to constantly review and where possible, measure this work so we know that progress is being made against the agreed outcomes and ambitions and where we need to dedicate more effort and/or resource or change our activities. The Partnership recognises that to achieve our ambitions will take time and this report shows the progress to 30th June 2018

## Purpose

Angus  
is a great place  
to live, work and visit

The LOIP very much belongs to all the people of Angus and if we are to make progress towards our ambitions then partnership working has to be at the heart of all we do. The LOIP has a clear vision and priorities with cross cutting themes.

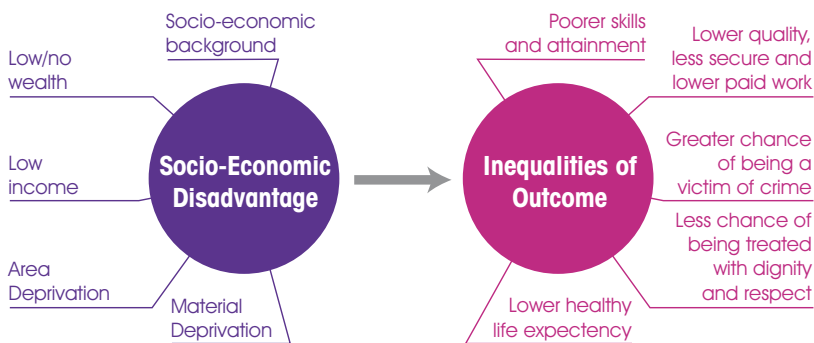
At the same time as the publication of the Local Outcome Improvement Plan, 4 Locality Plans were published – the result of identifying localities and engaging with people in those localities. These are Arbroath; Carnoustie, Monifieth and Siallaw; Forfar and Kirriemuir; and Brechin and Montrose. This performance report highlights the work done since the publication of the LOIP, notes new legislation and provides updates from the 4 localities.

# Legislative Duties

The focus of the Scottish Government has been on reducing inequalities within our communities and they have introduced new duties which will have a direct impact on the work of community planning.

## Fairer Scotland Duty

This came into force in April 2018 and places a legal responsibility on public bodies to pay due regard to how they can reduce inequalities of outcome caused by socio-economic disadvantage when making strategic decisions. This duty is our opportunity to do things differently and puts tackling inequality genuinely at the heart of decision making. This is set out in the diagram below:-



## Child Poverty (Scotland) Act 2017

This sets ambitious targets relating to the eradication of child poverty by 2030 and places a duty on local authorities and Health Boards to report annually on activity contributing to meeting the child poverty targets. This will require extended partnership working with all partners within the Community Planning Partnership if we are to make real progress in reducing child poverty. The case studies at the end of this report will demonstrate some of the real achievements already being delivered in this area.



## Vision for Health Improvement in Scotland

Delivery of preventative health improvement interventions without accompanying system changes is unlikely to achieve the scale of change required. A lot of work is underway to identify where health improvement needs to prioritise, identify areas of good practice and progress and contribute to the transformation of public services for the benefit for all. This work is a key driver for community planning delivery with the following 6 priorities: A Scotland where...

1 We live in safe and healthy places. 2 We flourish in our early years. 3 We have good mental wellbeing. 4 We reduce the use and harm from tobacco, alcohol and other drugs. 5 We have an inclusive economy with fair share, of what we have, for all. 6 We eat well and are active.

## Local Governance Review

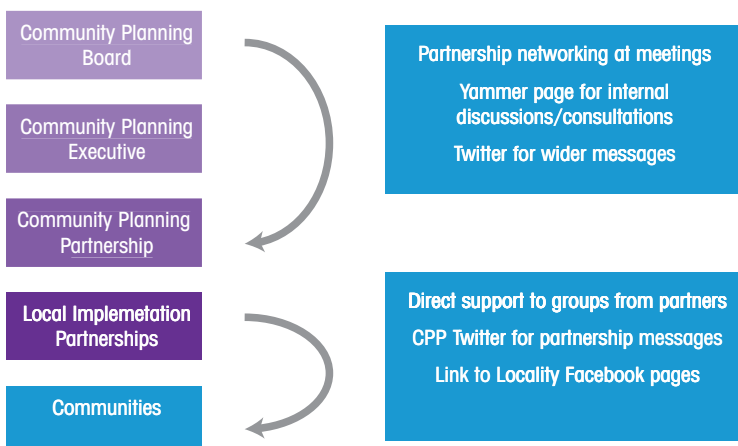
This Scottish Government review reflects local and national government's shared commitment to subsidiarity and local democracy. The Review will explore what might be achieved, and highlight opportunities for positive change. The deadline for written proposals and evidence is 14 December 2018 which will form part of the LOIP refresh in 2019. This is timely as there is currently a review of fire services.

The new and developing legislative requirements will be factored in to any new work done within Community Planning and reported in the next performance report.

# Engagement and Communication

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In order to widen our scope and reach, the Community Planning Partnership has looked again at how best to communicate with our partners and the 4 localities of Angus. The Partnership agreed to incorporate more innovative methods for communicating which are shown below;



As well as the new twitter @AngusCPP there are updated and refreshed webpages at Angus CPP. Communication between Local Implementation Partnerships and strategic Community Planning functions are being developed further through new digital tools like social pinpoint, community book and local storyboards. These tools help to paint a picture of activity and highlight areas of improvement.

## Community Empowerment Act

The Community Empowerment (Scotland) Act 2015 (CE Act) introduced Local Outcomes Improvement Plans (supported by Locality Plans) as a replacement for existing Single Outcome Agreements (SOAs). The CE Act requires CPPs to:

- prepare and publish a Local Outcomes Improvement Plan (LOIP) which sets out the local outcomes which the CPP will prioritise for improvement
- identify smaller areas within the local authority area which experience the poorest outcomes, and prepare and publish locality plans to improve outcomes on agreed priorities for these communities (the outcomes prioritised for improvement in a locality plan may differ from those in the local outcomes improvement plan)
- Review and report publicly on progress towards their LOIP and locality plans, and keep the continued suitability of these plans under review.

In order to fulfil our requirement to the Community Empowerment Act the Angus communities decided on four locality plans to cover the whole county:

- Arbroath
- Brechin/Montrose
- Carnoustie/Monifieth/Sidlaw
- Forfar/Kirriemuir

Consultation and engagement over three years, and a review of data available at a local level has identified areas for action in each locality. From these plans we have targeted our efforts and resources to where they will have the most impact on combating the effects of poverty and inequality. Updates on each locality are on pages 5 and 6.

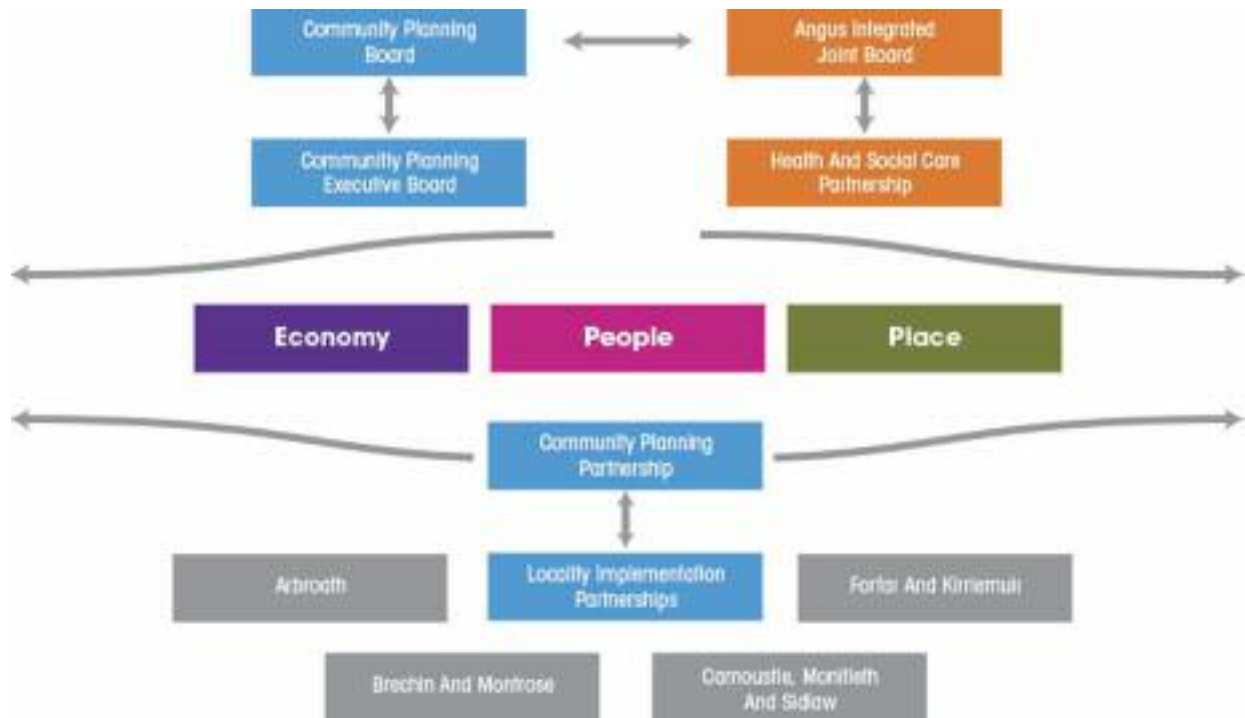
## Our Overarching Priorities

The LOIP priorities link closely to the three themes of Economy, People and Place as shown below. These priorities were developed through a number of workshops with partners and have been developed one stage further to focus on reducing child poverty, improving health and wellbeing and improving accessibility and connectivity. These 3 areas are explored further throughout. Our priorities build on the Christie report recommendations of prevention, working in partnership and tackling the growing problem of inequalities. At the heart of it all are the people of Angus and local communities.

<b>National Objectives</b>	<b>Wealthier &amp; Fairer</b>	<b>Smarter</b>	<b>Healthier</b>	<b>Safer &amp; Stronger</b>	<b>Greener</b>
<b>Our Vision</b>	<i>Angus is a great place to live, work and visit</i>				
<b>Our Priorities</b>	Tackling inequalities Building services around people and communities Focusing on prevention Working together effectively				
<b>Our Cross-Cutting Themes</b>	<b>Economy</b>	<b>People</b>	<b>Place</b>		
<b>Our Local Outcomes</b>	an inclusive and sustainable economy	more opportunities for people to achieve success	a reduced carbon footprint	an enhanced, protected and enjoyed natural and built environment	attractive employment opportunities
	the best start in life for children	safe, secure, vibrant and sustainable communities	a skilled and adaptable workforce	improved physical, mental and emotional health and well-being	



In order to deliver on our priorities there is a robust structure in place. This incorporates the three themes of economy, people and place linking the strategic community planning work to the Locality Implementation partnerships:-



# 2017 – 2018 Priorities and Performance

The Community Planning Board and Executive Group held a workshop with partners to target 3 areas of intense focus and scrutiny for 2017 – 2020. The areas are 1. The reducing of Child Poverty, 2. The Improvement of mental health and wellbeing and 3. The improvement of accessibility and connectivity:-

## Tackling Inequalities And Closing The Gaps Within Angus



## Snapshot of Activity

Summer cereal initiative – provided young people with breakfast throughout the school holidays

Early intervention work – Putting support in place to help young people through issues of poverty – signposting, one to one support and partnership

Corporate parenting - On the 26th June, the Deputy First Minister announced funding through the Scottish Attainment Challenge to provide additional support for care experienced children and young people, to help improve their educational outcomes. The allocation for Angus in 2018/19 has been calculated at £152,000 based on 190 Looked after Children aged 5-15 on 31 July 2017.

Third Sector Children's Services Event - Angus Women's Aid held an event at Dundee and Angus College. Over 200 young people attended aged between 12 -24 years. 19 stalls were available from a range of services to offer advice, support and opportunities.

A Child Poverty Strategy is being drafted which will be launched in 2019

Getting it Right for Every Child Continuum of Need framework developed - This will enable children and young people to get the help they need when they need it and improve the efficacy of inter-agency working in improving outcomes for all.

Aspiring Scotland Project Brechin – Co- locating support services within Brechin Fire station to provide valuable support to those most in need.

Angus Alive volunteering campaign – working in partnership to offer valuable and interesting volunteering opportunities within Angus Alive venues

Formal evaluation of the Mental Health & Wellbeing nurse service is currently underway and will focus the work of the Health and Social Care Partnership in terms of Mental Health and Wellbeing provision

Through the Community Justice Partnership in 2016/17 For those offered housing following a period in prison 81.25% sustained their tenancy for more than 12 months through joined up service provision.

ADP drugs death prevention work – Developing effective initiatives to challenge the growing issue of drugs deaths across Tayside

Like Project – International conference held in Carnoustie to showcase the work of this project which includes using open data, digital solutions and improving connectivity.

Business Park connectivity – Improving the accessibility and opportunities for business growth through digital connection.

Business Gateway workshops - HMRC requirements for all documentation to be digitally submitted has created an opportunity for business gateway and partners to support in this process.

Partnership with digital Scotland to support the national programme of infrastructure delivery across Angus

Digital projects in schools – Virtual schools provides young people with the skills they need for the workplace.

# Locality Implementation Partnerships (LIPs)

Since the launch of the Locality Plans and through engagement and development of the LIPs, there have been a number of key themes identified:-

Arbroath	Key Activity up to June 2018
<ul style="list-style-type: none"> <li>• Town centre regeneration</li> <li>• Sustainable economic development and visitor economy</li> <li>• Health, wellbeing and support</li> <li>• Improve the life chances for children and young people and close the poverty related attainment gap</li> <li>• Improved accessibility and connectivity</li> <li>• Housing-led regeneration</li> </ul>	<ul style="list-style-type: none"> <li>• Accessible Arbroath - Public consultation events on future vision for current dual carriageway</li> <li>• Arbroath 2020 planning – series of events to celebrate the signing of the declaration of Arbroath</li> <li>• Arbroath town Centre planning – As part of the charrette the community wanted improvements to the high street</li> <li>• Friockhub development – The development of a local community hub in Friockhub will provide vital services to those most in need in the area. There is also a changing places facility being built within the hub to offer 24 hour changing services.</li> <li>• Abbey quarter development – The redevelopment of the Arbroath space will provide a variety of 1, 2 and 3 bedroom properties and the development is in keeping with the sandstone structures of the Abbey.</li> <li>• Timmergreen’s regeneration – Creating social housing within this area helps to reduce inequalities and will allow more families to move to the area.</li> <li>• Schools for the future consultation</li> <li>• New housing development by Persimmon Homes with affordable housing provided by Angus Housing Association</li> </ul>
<b>Carnoustie, Monifieth &amp; Sidlaw</b>	
<ul style="list-style-type: none"> <li>• Town centre regeneration</li> <li>• Improve access to services and better collaboration between services and partners</li> <li>• Connectivity – digital, traffic and transport</li> <li>• New business growth</li> <li>• Improve community /school/health provision to meet demands from new housing development</li> </ul>	<ul style="list-style-type: none"> <li>• A Community Assistant (funded by the LEADER and Angus Council) will be recruited to support a number of developments and initiatives identified through the South-west Angus Charrette</li> <li>• Digital literacy development sessions for learners including elderly, vulnerable and carers: two Digital Drop-In sessions in November 2017. Six Digital Sessions have been planned and delivered to 11 participants at the Birkhill Millennium Hall starting on 21 March 2018</li> <li>• Angus Alive piloted a programme over the October holidays in 2017. They also ran a Sport &amp; Craft Camp for 5-12 yrs at Birkhill between 9-13 April 2018</li> <li>• A community transport event was hosted by Friockheim Hub on 15 March 2018. Invitations were sent to people living in Angus including South West Angus encouraging people to get involved</li> </ul>

<p><b>Carnoustie, Monifieth &amp; Sidlaw continued</b></p>	<ul style="list-style-type: none"> <li>• Tourism – reprint of the Paths for All Leaflets new dispensers</li> <li>• Roads Asset Management have engaged in a conversation with Birkhill, Muirhead and Liff Community Council and discussed local issues and addressed local concerns</li> <li>• The former Police Station in Muirhead was identified as one of the 53 premises for potential disposal. The consultation was carried out between 1 November and 31 January. The Men’s Sheds is interested in a number of venues including the Police Station</li> <li>• Carnoostival festival</li> <li>• Colourful Carnoustie</li> <li>• Golf Open Legacy</li> <li>• Development of new clubhouse and complex</li> <li>• Schools for the future - collaboration with other council’s</li> <li>• Following on from the successful Leader bid, the Mobile Library is looking to bring additional services to the Sidlaw area. New mobile libraries will be purchased and will make more parts of the rural Angus accessible to the service. There will be opportunities for collaborative work between partners</li> </ul> <p><a href="https://www.angus.gov.uk/community_empowerment/planning_for_the_future/planning_for_the_future_of_carnoustie_monifieth_and_7">https://www.angus.gov.uk/community_empowerment/planning_for_the_future/planning_for_the_future_of_carnoustie_monifieth_and_7</a></p>
<p><b>Brechin/Montrose</b></p>	<ul style="list-style-type: none"> <li>• Montrose Port as a cruise destination – Infrastructure and support is now in place to improve links into the town.</li> <li>• Mo Fest - The Montrose Music Festival is an annual event, taking place in September in Montrose. The festival is organised by volunteers on a non-profit basis and encourages people from all over Scotland</li> <li>• Brechin Locality Action Team pilot</li> <li>• Harley Davidson event</li> <li>• Aspire Scotland project – Together Angus</li> <li>• South Montrose regeneration phase 2 nearing completion – £100m investment from private sector - MJ Award</li> <li>• Brechin East Partnership Working – Summer holiday initiative</li> <li>• Work underway from charrette on traffic flow, city deal for road to help this</li> <li>• Laurencekirk junction works</li> <li>• Sunnyside development</li> <li>• Flicks re-development</li> </ul>

<p><b>Brechin/Montrose continued</b></p> <ul style="list-style-type: none"> <li>• Town centre regeneration</li> <li>• Sustainable economic development and visitor economy</li> <li>• Health, wellbeing and support</li> <li>• Improve the life chances for children and young people and close the poverty related attainment gap</li> <li>• Improved accessibility and connectivity</li> <li>• Housing-led regeneration</li> </ul>	<ul style="list-style-type: none"> <li>• Violence against women initiative</li> <li>• New investment and increased jobs from BHGE, Whytes Cargo Handling and Montrose Port Authority</li> </ul>
<p><b>Forfar/Kirriemuir</b></p> <ul style="list-style-type: none"> <li>• Town centre regeneration</li> <li>• Improve access to services and better collaboration between services and partners</li> <li>• New housing development</li> <li>• Connectivity – digital, traffic and transport</li> <li>• Development of tourism and accommodation</li> <li>• Health, wellbeing and support</li> <li>• Development of outdoor spaces, activities and learning</li> </ul>	<ul style="list-style-type: none"> <li>• Forfar Festival</li> <li>• Bon Fest</li> <li>• Community Flat Work</li> <li>• Marston’s Hotel in Forfar – deal concluded</li> <li>• Visitor signage – Balmashanner</li> <li>• Community traffic wardens re parking in the high street,</li> <li>• New school and leisure facility opened</li> </ul>

Underpinning all of the locality work is the new Youth Engagement Strategy which was launched on 14th June 2018 the Youth Engagement Strategy was a great piece of work co-created with the young people of Angus. 290 young people inputted into the document which highlights the importance of involving young people at all stages:-



The Community Planning Partnership have made a commitment that all future plans and work will take into account the core principles of this strategy.

# Ambition Card Update

<b>Tackling Inequalities: To be in the top five local authority areas for...</b>		<b>Update</b>
	percentage of secondary pupils achieving 5+ SCQF awards at level 5 or higher	Static
	gross weekly pay amongst local residents	Worse
	gross weekly pay amongst those working in Angus	Worse
	least underemployment	Improving
	employment rate	Improving
	least number of people of working age with no or low qualification	Improving
<b>Focusing on Prevention: To be in the top five local authority areas for...</b>		
	least women smoking during pregnancy	Worse
	for children with a healthy weight at Primary 1 age group	Static
	for the least rate of psychiatric hospital admissions (all ages, per 100,000 population)	Static
	the least rate of alcohol related hospital admissions (all ages, per 100,000 population)	Static
	least rate of death under 75 (per 100,000)	Static
	least number of working age people in receipt of main out of work benefits	Static
	least children in poverty	Static
	least rate of recorded crimes and offences (per 10,000)	Data not available
	least rate of primary dwelling fires (per 100,000)	Improving
	least fuel poverty	Improving
	least dwellings below tolerable standard	Improving
	least % dwellings that fail the Scottish Housing Quality Standard (includes fuel poverty)	Improving

The themes within our Local Outcome Improvement Plan are Economy, People and Place. This section of the performance report is organised under our four priorities. Whilst ambitious, the Community Planning Partnership is aware it is an influencer rather than a controller of outcomes in some of these areas.

<b>Building Services Around People and Communities: To be in the top five local authority areas for...</b>		
	numbers of adults involved in volunteering	Improving
	adults identifying themselves as internet users	Worse
	the number of people able to look after their own health	Data not available
	new business start-up rates (per 10,000 adult population)	Improving
	three year new business survival	Worse
	the least percentage of vacant retail units in town centres	Static
	premises able to access broadband speeds of at least 24 megabits per second	Improving
<b>Working Together Effectively: To be in the top five local authority areas for...</b>		
	16-19 year olds in learning, training or work	Data not available
	adults stating their neighbourhood is a good place to live	Data not available
	recycling rate (recycled/organics recycled/prep for reuse)	Static
	least household waste generated (kg per person)	Data not available
	least tonnage of CO2 emitted per capita (tonnes)	Static
	active travel to school by primary & secondary pupils	Worse



# Case Studies

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There are many examples of fantastic partnership work going on across Angus demonstrating the impact of working together against our Community Plan ambitions. While we may not be able to directly influence all of our ambitions, these case studies illustrate what steps we are making towards contributing to progress. It is important that we keep highlighting the excellent work taking place across communities in Angus so that our people in our localities can see the difference their voices and actions make to the delivery and planning of services.

## The Open

**LOIP Priority:** Working together effectively

**Theme:** Economy

**Partners:** Angus Council Services, Businesses, Carnoustie Community

The Open Championship, is the oldest of the four major championships in professional golf and the 147th open was held at Carnoustie in July 2018. In order to deliver an event of this size a wide range of partners, services and businesses were involved.








Preparation for the event started in 2016 with working groups developed, creation of the Community Development Trust and promotion locally, nationally and overseas. These groups were central to the successful running of the event with the community taking ownership of events and town centre activities. From this came the Carnooustival Festival which was a free festival at Carnoustie House Grounds as a way for local people to celebrate the return of the prestigious golf tournament. The event which ran from 10am to 10.30pm included live music, farmer's market, kids zone, fitness activities and a beauty zone. The event was sold out with 4,000 tickets on offer which created a buzz around the town.

Throughout the whole event the PR around the warm welcome people received was fantastic with the course being renamed Car'nice'ty Carnoustie usually called Car'nasty' due to the difficult course) based around the welcome received.

This was a great example of partnership working all round which led to a very successful event for the area.

### **LOIP Indicator Links**

-  gross weekly pay amongst local residents
-  gross weekly pay amongst those working in Angus
-  least underemployment
-  employment rate
-  least number of people of working age with no or low qualification

### **Outputs**

- 172,000 people attended the Open which is the biggest attendance ever recorded at Carnoustie.
- 1250 bed nights available through the campsite created at Carnoustie High school which amounted to 4,000+ people from 19 countries. Local food and drink vendors were on site on all 4 nights of the championship.
- 4,000 tickets sold for the Carnooustival Festival.

### **Outcomes**

- Increased visitor numbers (day and overnight) to Angus
- Economic benefit to local businesses
- Increased job and volunteering opportunities
- Increased community engagement and civic pride

## **Shared Apprentice Limited (SAL) – Angus wide**

**LOIP Priority:** Focusing on prevention/Tackling Inequalities

**Theme:** Economy

**Partners:** Angus Council, Dundee City Council, Dundee & Angus College, CiTB



SAL grew out of the original Angus Shared Apprentice Programme (ASAP). It started in 2015 and ASAP was the first of its kind in Scotland. It was established to offer added value apprenticeships in Angus at a time of low wage rates, high youth unemployment, and an industry skills shortage within the construction sector. It became a victim of its own success in that it needed to grow further, so Dundee City Council came on board in 2017 and it became SAL.






### **Employment Skills**

SAL is an innovative programme that is a collaborative approach between public and private partners to increase the skills levels in the construction sector, while still being young person centred. All apprentices are employed by SAL for the duration of their apprenticeship and whilst working towards their qualification, each apprentice is placed with a number of private sector employers. The private sector employer contributes towards the wage cost of the apprentice whilst they are with them. There is no contribution required from the employer when the apprentice is on holiday or at college. All employment terms and conditions lie with SAL, which offers the young person comfort that they will get a well-rounded apprenticeship and for the employer the comfort that there is no risk in committing to a four year apprenticeship. Angus Council also have SAL options embedded into their community benefit clauses in their public procurement to further promote the project.

## Inclusive Growth

Young people are offered opportunities to start an apprenticeship in the fields of bricklaying; joinery; roofing; painting and decorating; and most recently electrical and civil engineering. A large proportion of the apprentices have come from economically disadvantaged backgrounds or those who have some other barrier to employment such as learning difficulties. The programme provides more than just employment – it has been instrumental in mentoring and enabling young people to develop the skills and confidence to lead more independent lives. It has grown from 11 apprentices in 2015 to a total of 35 apprentices in 2017 with recruitment about to start in 2018. There are 32 small local businesses which have benefited and employed apprentices from SAL.

## LOIP priorities

-  To be in the top five local authority areas for least underemployment
-  To be in the top five local authority areas for employment rate
-  To be in the top five local authority areas for least number of people of working age with no or low qualification
-  To be in the top five local authority areas for least number of working age people in receipt of main out of work benefits
-  To be in the top five local authority areas for 16-19 year olds in learning, training or work

## Outputs

- 35 apprentices employed with SAL since 2015.
- 32 local host companies have taken apprentices.

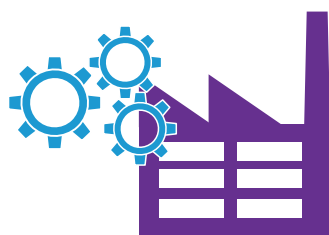
## Outcomes

- Upskilling young people.
- Growing our local businesses.

### Shared Apprentice Limited



**35** apprentices employed with SAL since 2015



**32** local host companies have taken apprentices



Upskilling young people



Growing our local businesses

## Aspire Project Brechin

**LOIP Priority:** Working together effectively

**Theme:** People

**Partners:** Voluntary Action Angus (VAA), Citizens Advice Bureau (CAB), Home Start Angus, Tayside Council on Alcohol (TCA), Women's Aid Angus, Scottish Fire and Rescue



This project is a six way partnership between those mentioned above and is currently funded until May 2019 through Aspiring Communities/European Funding for a total of 18 months. The project aims to reduce inequalities and child poverty in the East Brechin, Angus through offering practical home support, mentoring in relation to recovery in drugs and alcohol, tackling the umbrella of domestic abuse, offering local financial support and increasing opportunities for volunteering and SQA qualifications. The project is currently located and supported by Scottish Fire and Rescue,

Community Fire Station, East Brechin. By placing all the partner organisations in one location, this project can provide the one stop approach to families and children who are struggling every day and who are not afforded the same opportunities as others within their community.

The East Brechin area was chosen as a base for this project chosen due to the unmet needs of a community who experience the most significant multiple deprivation in Angus. Brechin East has 25% of its data zones (4) in the top 5 SIMD most deprived areas in Angus for Employment and 50% in the top 10 (Angus has 155 SIMD Data zones). It also has the top 10 for Income, Health, Education and Housing. On average 62% of the Brechin East population is of Working Age (Source: SIMD)

This project directly benefits families and children affected by poverty. The partnership agencies have built on the joint working and engagement activity already undertaken to build strong relationships with those traditionally seen as 'hard to reach.' The partners are committed to promoting employment, learning and volunteering opportunities for people residing in the area experiencing poverty, parental mental health and have extended engagement and dialogues within the migrant worker community who reside in east Brechin.

### LOIP Indicators Links

- To be in the top five local authority areas for least children in poverty
- To be in the top five local authority areas for least number of working age people in receipt of main out of work benefits
- To be in the top five local authority areas for least rate of psychiatric hospital admissions (all ages, per 100,000 population)
- To be in the top five local authority areas for least number of people of working age with no or low qualification
- To be in the top five local authority areas for least numbers of adults involved in volunteering

### Outputs

- 17 volunteers trained for practical support through Home-Start, 5 of which are local to Brechin and 7 which are currently supporting families in Brechin. Also a group now running during school term with mums and toddlers.
- 5 people receiving 1:1 mentoring support; new volunteer walking group for Eastern European mums and tots who were feeling isolated.
- 7 volunteers applied for SQA qualification, supporting youth diversionary group/activities; bespoke groups being trialled by Angus Women's Aid one of which is for Strengthening Families in early 2019; successful drop-in sessions by CAB.

### Outcomes

- Free fire safety visits and advice offered to all persons who drop-in, or are currently receiving support, therefore helping to address the link between fire and inequalities.
- Fire service personnel attending fun days for families, to promote fire safety amongst early years and young people. Increased partnership working between third sector, Scottish Fire and Rescue, Police Scotland and Angus Council Communities Team, Brechin/Montrose.
- Opportunities for other organisations to hold sessions e.g. Angus Voice and Partners in Advocacy.
- All of the above has improved people's mental health, wellbeing and has helped reduce barriers such as transport and access to services.

## Glensview - Forfar

**LOIP Priority:** Tackling Inequalities

**Theme:** People

**Partners:** Glensview Community, Voluntary Action Angus (VAA) and Angus Council Communities Team



In September 2016, Angus Council's Communities Team, VAA and the local communities within Forfar began working together to look at ways of tackling poverty and inequality. They established that training people within communities to lead that discussion would be a practical step forward. 15 volunteers undertook a 6 week training course delivered by the Communities team. Topics covered were wide and varied, such as skills around how to approach people, what questions and responses to consider, safety issues and many others.

Following on from the initial meetings and training the focus became more centred on the activities within the Glensview community where there is a well-established community flat in Strathmore Avenue. The group there had delivered many activities to support the community such as parent and toddler groups, running a soup kitchen and fundraising within the community. The group then arranged with Tesco to pick up produce every Friday night that is almost at sell by date or would otherwise be disposed of. This can be quite substantial amounts and it is then distributed and delivered throughout the local community to those who are in need. The group made a film of this work which can be viewed at <https://youtu.be/hlHjplDb0Z8>.

### Future Plans

Although the group enjoyed making the film and felt the work with Tesco was successful, they felt that more tangible and practical help is needed. After very frank and open discussions around issues they and others suffer due to poverty, their next aim is to raise funds for a washing machine

and tumble dryer for the community flat. The discussions revealed that some families did not have this and were struggling to provide clean clothes for themselves and children. There are also those that have a washing machine but can't always afford to operate it. With the move to digital becoming more prevalent in all services, they have arranged for the adult learning team to provide digital training every Monday. Skills Development Scotland (SDS) are also to start a job club every Thursday.

### LOIP Indicator Links

- To be in the top five local authority areas for employment rate
- To be in the top five local authority areas for least children in poverty
- To be in the top five local authority areas for numbers of adults involved in volunteering
- To be in the top five local authority areas for adults identifying themselves as internet users
- To be in the top five local authority areas for adults stating their neighbourhood is a good place to live

### Outputs

- 15 Volunteers trained
- Weekly jobclub

### Outcomes

- Tackling poverty
- Tackling poor or unhealthy eating
- Increased community capacity
- Improved community cohesion

## Glensview Community Group



**15** volunteers recruited and trained



Food deliveries to those in need



Digital skills training



weekly jobclub



## Active Schools – Angus wide

**LOIP Priority:** Building services around people and communities

**Theme:** People

**Partners:** Active Schools in Angus

Active Schools have been delivering programmes across Angus since 2003. It uses sports as a way of engaging with young people, especially those who are struggling with mainstream academic subjects. Sport is the hook that can get the young people to engage and learn



transferable skills within an environment that they feel more comfortable. To deliver all these extracurricular programmes Angus has over 630 volunteers from sources such as school teachers, community groups and local employers. In 2018, a total of 186 secondary school volunteer pupils took part. Angus Council took the important decision to have a truly voluntary delivery path rather than paid positions to ensure opportunities for all and to remain sustainable.

### Employability Skills

Many of the pilot training courses that have been offered to young people across Angus would result in nationally recognisable qualifications. Others would be more generic such as introduction to coaching however all are life enhancing and can be used in any vocation not just sport. While offering these short courses at varying times throughout the year is important and valuable, a decision was taken to pull it all together to ensure its viability and sustainability. It has many success stories including one where a pupil was at the point of exclusion and is now employed as a sports coach as a direct result of his participation and engagement on an active schools programme.

## Sports Leadership Academy

The Leadership Academy in partnership with Dundee City Council was launched in January 2018. The title is important as it gets across the professionalism of the courses and qualifications available. A whole range of national governing board recognised qualifications were available including pool life guard certification and a variety of sports coaching qualifications. The offer was made available to 16 secondary schools across Angus and Dundee to pupils aged 14 years+ to apply to take part. A whole range of national governing board recognised qualifications were available including pool life guard certification and a variety of sports coaching qualifications. The application process closed in April with 360 applications made, 165 of which were from Angus. The training delivery week took place in June 2018.

### LOIP Indicator Links

- To be in the top five local authority areas for least number of people of working age with no or low qualification
- To be in the top five local authority areas for numbers of adults involved in volunteering
- To be in the top five local authority areas for 16-19 year olds in learning, training or work

### Outputs

- 630 volunteers

### Outcomes

- Increased numbers of volunteers
- More young people receiving nationally recognised qualifications
- More young people engaging in healthy activities

#### Active Schools



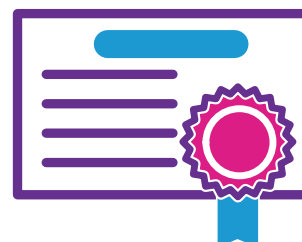
over **630** volunteers



**165** applications from Angus schools



**96%** are unpaid volunteers



Nationally recognised qualifications

## **Warm & Well Project – Angus wide**

**LOIP Priority:** Focusing on prevention/Tackling Inequalities

**Theme:** People

**Partners:** Citizens Advice Bureau, Angus Council, VAA

This project wants to tackle the real problem of fuel poverty within Angus. The main driver of this project is the provision of a home visiting service throughout Angus with a particular focus on the elderly and those with a disability as they are often the most likely to have problems accessing adequate heating.





### **Prevention and Isolation**

The reasons for this are complex. There can be difficulties accessing what are the best tariffs because of a lack of digital skills to apply online, problems with broadband in particularly rural locations or just understanding which tariffs are best for their circumstances. Although some progress has been made by the big six energy providers to make billing and information easier to understand there is still a way to go. Issues include that the elderly and disabled often have more need of good heating, they are at home more, some are housebound, can be in older accommodation, lack access to mains gas, be on a lower income so have less choice of tariffs, don't understand the technology and/or cannot use the controls properly.

## Why home visits?

By getting referrals in from partner agencies such as housing, carers, community groups, the home visiting service are able to provide a complete check. They can demonstrate the heating controls, get accurate meter readings, check for damp or other problems and also provide a complete benefit check to maximise income into the household. People are more relaxed in their own surroundings so are more likely to open up about any other worries or problems that need dealt with.

## LOIP Indicators

-  To be in the top five Scottish local authority areas for least fuel poverty
-  To be in the top five Scottish local authority areas for least dwellings below tolerable standard

## Outputs

- 8 specialist volunteers trained to deliver
- Over 200 talks to partner organisations
- Over 250 clients visited

## Outcomes

- £113,000 in gains for Angus people

## Warm and Well Angus



**8** specialist volunteers  
trained to deliver



over **200** talks to partner  
organisations



over **250** clients visited



**£113,000** in gains for  
Angus people

## Tackling Financial Harm

**LOIP Priority:** Focusing on prevention/Working together effectively/Tackling Inequalities/Building services around people and communities

**Theme:** People

**Partners:** Angus Financial Harm Group/Trading Standards

Financial scams can happen to anyone and the Angus Financial Harm group looks to deliver services to protect the citizens in Angus. The group is made up of many partners such as Trading Standards, Police Scotland, Citizens Advice, local Banks, Angus Health and Social Care Partnership, Communities Team (AC), Care about Angus and Forfar school pupils and are doing excellent work to fight back against the scammers and take preventative action to help those throughout Angus. They held a Financial Harm Seminar in 2015 out of which grew an example of best practice with one of the first services of its kind in a local authority area.

### Financial Abuse Support Team (FAST)

From the Seminar a suggestion was made that there should be a sub group of partner agencies who can take action on individual cases. So, if for example a bank or the police are concerned that someone has been a victim or are about to become a victim of financial harm, they can be referred to the FAST group for action. Referrals are made via the Adult Protection Service and typically a meeting to discuss the case is held within a week. Referrals can also be made online at report and there is also a twitter feed with regular updates of scams happening in the area @scamfreeangus

### Referral Outcomes

The FAST group have a range of options open to them to offer protection to citizens. The first is that a home visit will be undertaken by two of the services from adult protection the police or trading standards. At the visit an assessment of risk is made and the person may be taken on by adult protection services if particularly vulnerable, permission may be given to involve family members and others may only need some advice, it is all dependant on the needs of the person referred. Another possible outcome can be the installation of a true call device which blocks nuisance calls. These are fitted free of charge. Referrals to the service are on the increase in Angus, (15 in first 2 months of 2018)) which can be seen as a positive since the potential dangers are being identified quicker and there is more awareness of how to report a potential scam.

### LOIP Indicator Links

- To be in the top five local authority areas for adults stating their neighbourhood is a good place to live
- To be in the top five local authority areas for the number of people able to look after their own health

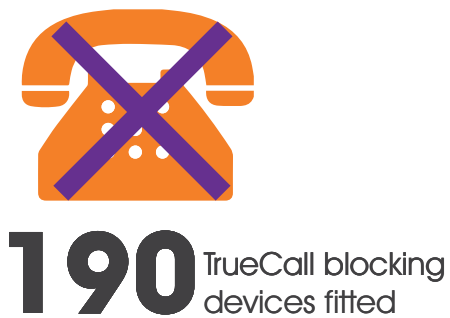
## Outputs

- Referrals to Financial Abuse Support Team (FAST), 2016-17 = 44, 2017-18 = 36
- Over 120 home visits to those at risk
- 190 TrueCall blocking devices fitted

## Outcomes

- Potential savings identified of £1.5 million

## Financial Harm



## Angus Council Welfare Rights Service

**LOIP Priority:** Focusing on Prevention

**Theme:** Place

**Partners:** Angus Council Welfare Rights Service, DWP and Macmillan Cancer Trust.

Angus Council Welfare Rights Service provides a benefits and money advice service to Angus. This support includes income maximisation, appeals representation, debt advice and options, form filling and homelessness prevention. In partnership with DWP and Macmillan Cancer Trust they provide a benefit and debt advice service to residents who are affected by cancer to minimise the stress of dealing with financial hardship whilst ill. Additionally, the work with DWP delivers Assisted Digital and Personal Budgeting Support for Universal Credit claimants.

To further develop this service 2 new Welfare Rights Assistants will soon be co-locating in Jobcentres & Libraries to offer more support. To provide ongoing communication the team also run a Facebook page to share information about entitlements. The service also supports the following partnerships/groups;

- Angus Welfare Reform Group
- Angus Financial Inclusion Partnership
- Poverty Awareness Sessions
- JCP Customer Relations Group
- Employability Partners meetings
- Registered Social Landlord meetings

Updated benefits and money pages on Angus Council website includes self-serve information and useful videos. They dealt with 3184 enquiries and assisted with 284 benefit appeals.

Recent feedback from a Service User...

*"I would like to thank everyone at Welfare rights for their understanding, patience and support. Thank you so very much... I would like to say an extra thank you for treating me as a human being and not making me feel judged but understood. This is rare in my experience, so a huge thank you to you"*

### LOIP Indicator Links

- least number of working age people in receipt of main out of work benefits
- least children in poverty

### Outputs

- Just over £7 million in additional income for Angus citizens in 2017/18.

## Outcomes

- Dementia Awareness Week
- MacMillan Open Day
- Arbroath Job Club
- Angus Long Term Conditions Event
- Angus Health Fair
- EmployabilTAY project.
- Third Sector Health Hub Event

[https://www.angus.gov.uk/benefits\\_and\\_money\\_advice](https://www.angus.gov.uk/benefits_and_money_advice)

<https://www.facebook.com/Angus-Council-Welfare-Rights-426658597684626/>

## Chapelark Project – Forfar

**LOIP Priority:** Building services around people and communities

**Theme:** Place

**Partners:** Angus Council Housing and Partner Services

Chapelark, Forfar is a £5.6 million project which transformed a B-listed school building into 29 high quality affordable homes for social rent, comprising 18 one-bedroom flats, six two-bedroom flats, one three-bedroomed flat and four five-bedroomed townhouses. This innovative development came about as a result of the school closure as part of the multi-million pound Forfar schools project.

Angus Council's Housing Team identified a dynamic way of meeting increasing demand for social housing by maximising the use of existing empty buildings in the area. The Chapelark Project involves the retention, renovation and redevelopment of the vacant former school, securing the future of these important listed buildings for the community while providing high quality affordable housing for the community.

### Inclusion

Consultation with the community, Angus Council's Planning Team and Historic Scotland was central to the initial stages of the development. There is a real need for our local communities to be able to connect to services within the centre of their towns and to have quality affordable housing. This presented the opportunity to get tenants involved in the design of their new homes, make use of an attractive building that had been a feature in town since 1815, use innovation in safety and energy saving features and still complement their surroundings.

### Community Benefit

Andrew Shepherd Construction was the successful contractor in the open tender process to deliver the project. They are a local family company who have been providing a service to both the public and private sectors for over 100 years. An important factor in the project is the package of community benefits attached to the contract that have enabled employment and training opportunities for local apprentices and a local spend of over £1.3 million with local companies, all of which are based in Angus.



## LOIP Indicators

- To be in the top five local authority areas for adults stating their neighbourhood is a good place to live
- To be in the top five local authority areas for least % dwellings that fail the Scottish Housing Quality Standard (includes fuel poverty)
- To be in the top five local authority areas for least dwellings below tolerable standard
- To be in the top five local authority areas for least fuel poverty

## Outputs

- 29 quality homes
- 19 new employment opportunities
- £13m spend with local companies

## Outcomes

- Houses in central town location
- Maintaining built heritage
- Supporting people out of fuel poverty through more sustainable energy sources

## Chapelpark Project



provision of **29** quality homes



**£13 million**

spend with local businesses



Local employment

**4** new apprentices

**3** new starts

**3** work experience opportunities

**9** existing apprentices

# Shaping the Future

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For the next year the CPP will focus on the three key priorities:-

- Reducing Child Poverty
- Improving Mental Health and Well-being
- Improving accessibility and connectivity

In order to deliver on these three priorities there is still development required to join work up and ensure effective communication of delivery. This is outlined in the recently published (June 2018) Local Outcomes Improvement Plans Stock-take-Emerging Themes document drafted by the Improvement Service. Within the document it states-

*Overall good progress is being made by CPPs in the development of the LOIPs and Locality Plans. There are areas where improvement can be made, however many CPPs acknowledge the areas where development is required and included such commitments within the LOIPs. The findings that follow identify under each heading where LOIPs have made progress and potential areas where further development could be considered. They also assist in developing thinking around whether:*

- *There is a substantive difference between LOIPs and SOAs,*
- *There is a clear focus on reducing inequality, and*
- *LOIPs are focussed on a small number of areas where a CPP can make its greatest impact.*

Based on the Improvement Service report there will be a review of the Angus Local Outcome Improvement Plan in 2019 where a self- assessment of the Board, Executive and Community Planning Partnership will be done. In order to prepare this work key actions for 2018/19 include:-

- Taking forward the priorities identified by the Board in line with the delivery of the Local Outcome Improvement Plan through increased partnership project development
- Developing the capacity of the Locality Implementation Partnerships through leadership sessions, monitoring effectiveness and building relationships
- Putting in place localised performance indicators which better demonstrate our impact and identify areas of improvement
- Greater alignment of partners' strategic objectives within the Local Outcome Improvement Plan
- Communication - Build on social media presence incorporating the Locality Implementation Partnership working
- Continue to improve the effectiveness of Community Planning in Angus and awareness raising of partners and activity

There is also a lot of work underway and more starting to develop at a regional level to avoid duplication and strengthen cross boundary working.





Community – Local Implementation Partnerships

Angus Council

Dundee & Angus College

Dundee & Angus Chamber of Commerce

NHS Tayside

Angus Health and Social Care Partnership

Scottish Enterprise

VisitScotland

TACTRAN

Scottish Natural Heritage

Voluntary Action Angus

Third Sector Collaborative

Police Scotland

Scottish Fire & Rescue

Skills Development Scotland

Federation of Small Businesses

Private Sector