




Angus Community Justice Partnership

Annual Report
1 April 2017 – 31 March 2018

1. COMMUNITY JUSTICE PARTNERSHIP / GROUP DETAILS

Community Justice Partnership / Group	Angus Community Justice Partnership
Community Justice Partnership / Group Chair	John Fyfe, Service Leader, Justice
Community Justice Partnership / Group Coordinator	Neil Gunn, Community Justice Co-Ordinator
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	27 March 2017

Governance Statement	
The content of this Annual Report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.	
Signature of Community Justice Partnership / Group Chair:	Date:
 -----	20 July 2018 -----

2. GOVERNANCE ARRANGEMENTS

Please outline below your current governance structure for the community justice arrangements in your area
<p>The Angus Community Justice Partnership operates within the Angus Community Planning Partnership (ACPP) structure with a direct reporting relationship to the CPP Board and the Executive Group for Public Protection. The terms of reference for the Angus Community Justice Partnership (ACJP) have improved partner engagement by requiring departments and agencies to nominate substitutes for attending meetings, where appropriate.</p> <p>The Angus Community Justice Partnership Annual Report has been approved by the Community Planning Partnership Executive Group, the Angus Health and Social Care Partnership and Angus Council's Scrutiny and Audit Committee.</p> <p>The Angus Community Justice Outcomes Improvement Plan supports the delivery of the Angus Local Outcomes Improvement Plan.</p>



3. PERFORMANCE REPORTING

SECTION A - National Outcomes				
Describe the progress you made in respect of the seven national outcomes, your use of the common indicators and any comments you want to highlight,				
	National Outcome	Progress Reporting	Common Indicators used	Comments
1	Communities improve their understanding and participation in community justice	<p>A community engagement framework has been approved by the Community Justice Partnership (CJP). The framework seeks to improve community information, understanding, dialogue and participation in community justice. For more information see www.angus.gov.uk/communityjustice</p> <p>A Community Justice Communication Strategy has been approved by the CJP. The strategy identifies CJ Stakeholders, the key messages to be communicated and the channels for communication.</p> <p>A community justice citizens' panel has been established to test public understanding/opinions about the Criminal Justice System and the effectiveness of Community Justice</p>	<p>Evidence from questions used in Angus Community Justice Citizens' Panel Survey.</p> <p>Social Media Data.</p> <p>Level of community awareness / satisfaction with work undertaken as part of a community payback order.</p>	<p>Monthly average number of hits on community justice web pages used to measure levels of community awareness. A total of 578 website visitors in 2017/18 with an average of 54 website hits a month.</p> <p>To access the findings from the first citizens panel survey, please go to publications at www.angus.gov.uk/communityjustice</p>



		<p>interventions.</p> <p>Information leaflets about Community Justice Partnership priorities have been widely distributed in Angus communities. Case study information is promoted online at www.angus.gov.uk/communityjustice</p> <p>A residents group in Forfar have expressed an interest in developing an improved understanding about the impact of criminal justice system on people who offend and on the wider community.</p> <p>Victims and witness provided with improved information and support about the Criminal Justice System in Scotland by Victim Support in partnership with the Scottish Courts and Tribunal Service.</p>	<p>Participation levels in community justice in terms of co-production and joint delivery.</p> <p>Evidence of stronger elements of partnership working has resulted in service improvements.</p>	<p>The potential for developing an improvement model with support from Positive Prisons and Community Justice Scotland will be explored.</p> <p>The percentage of victims and witnesses reporting being more informed about the Criminal Justice System rose from 86% to 98% last year.</p>
2	Partners plan and deliver services in a more strategic and collaborative way	A Community Justice Profile has been produced by the Community Justice Partnership. The CJ Profile is a strategic assessment of community justice issues in Angus, which provides the evidence base for the Community Justice Outcomes Improvement Plan. The Profile	<p>Evidence of strategic commissioning/shared resources.</p> <p>Evidence of joint funding/resources leverage. Services are planned and delivered in a more strategic</p>	<p>The Community Justice Profile has been used to identify ACJP priorities.</p> <p>The Community Justice Profile has been used successfully to lever additional resources. The partnership working</p>



		<p>examines the CJ trends over a five year period and has recently been updated with data for the period 2016/17 (For more information see www.angus.gov.uk/communityjustice)</p> <p>A Community Justice Performance and Self Evaluation Framework has been approved by the Community Justice Partnership. The Framework has been developed in line with the OPI Framework and identifies the indicators which will be used to measure performance.</p> <p>The Angus Community Justice Partnership was established in November 2016 and has met four times during the period 2017/18. Statuary partners are represented on the CJ Partnership. Minutes of all the Community Justice Partnership meetings can be found at www.angus.gov.uk/communityjustice.</p>	<p>and collaborative way.</p> <p>National Outcomes and Performance Improvement Framework.</p> <p>The National Outcomes Performance Improvement Framework and the Self Evaluation Framework produced by the Care Inspectorate will be used to evaluate performance in relation to partnership working.</p>	<p>arrangements developed by the Glen Isla Project and the Forfar Problem Solving Court is a good example of strategic planning and collaboration.</p> <p>The Angus Community Justice Performance and self Evaluation Framework will be reconsidered once the National Outcomes. Performance and Improvement (OPI) Framework has been reviewed.</p> <p>All Community Justice Statutory Partners represented on the CJ Partnership other than the Crown Office and Procurator Fiscal Service.. Dialogue has been established with COPFS locally and through the Sheriffdom Model.</p>
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		4 CJP events have been held between 2016 and 2018. These events have supported partners to plan and deliver services in a more strategic way.	<p>Evidence of impact of joint training/awareness raising.</p> <p>Evidence of multi agency workforce development.</p>	<p>Evaluation reports on Angus Community Justice Partnership events can be found at www.angus.gov.uk/communityjustice</p>
3	Effective interventions are delivered to prevent and reduce the risk of further offending	<p>The Forfar Problem Solving Court was established in 2017 as a partnership between Forfar Sherriff Court and the Glen Isla Project for women. The Problem Solving Court (PSC) seeks to deliver an appropriate range of community disposals as an alternative to custody. Although there are no formal eligibility criteria the PSC deals primarily with women and with young men aged between 18 and 25 years.</p> <p>The Angus Criminal Justice Service has delivered a series of group-work programmes, with partner inputs, to address service users offending behaviour. An evaluation of the Understanding Relationships Groupwork Programme can be found at www.angus.gov.uk/communityjustice</p>	<p>Targeted interventions have been tailored for and with individuals. This has reduced the risk of further offending.</p>	<p>The Forfar Problem Solving Court deals with 10 – 20% of all the cases processed through the courts system.</p> <p>Case studies are used to measure impact of interventions; www.angus.gov.uk/communityjustice</p> <p>Service user exit surveys and group work evaluations are used to measure outcomes.</p>



		<p>The Tay Project has been funded to deliver assessments and interventions for those convicted of sexual offences</p> <p>The Tayside Arrest Referral Service has provided support services to people involved in offending behaviour.</p> <p>The Angus based Glen Isla Project supports and supervises women who are subject to different court orders, including high tariff structured deferred sentences and community payback orders. See best practice for more information.</p> <p>Angus Council's Throughcare and Aftercare Team provide diversionary activities for young people referred to the service by the Procurator Fiscals Office, using a whole systems approach.</p> <p>Dialogue established with COPS about focussed on developing further opportunities for diversion from prosecution.</p>	<p>Effective risk management for public protection.</p> <p>Number of police warning/diversion measures, Fiscal measures/diversion supervised bail, community sentences.</p> <p>Reduction in short term prison sentences and prisoners held on remand.</p> <p>Procurator Fiscal (PF) direct measures and number of cases marked for diversion.</p>	<p>32 assessments were carried out by The Tay Project during the period 2017/18. There were also 16 programme completions.</p> <p>Of the 162 Angus contacts identified by the Tayside Arrest Referral Service in 2017/18, 61 individuals (38%), engaged with the Service.</p> <p>53 Community Payback Orders were completed by 35 women engaged in the Glen Isla Project, with an 84.5% completion rate.</p> <p>Only 5% of the women engaged in the Glen Isla Project appeared on the custody list in 2017/18 compared to a previous figure of 55%.</p> <p>The number of young people referred for diversion increased from 12 to 18 (50 %) in 2017/18 compared to the previous year.</p> <p>28% of the cases reported to the PF Service in 2017/18 were dealt with through direct measures, of which 5% were marked for diversion</p>
4	People have better	Angus Council's housing procedures	Partners have identified and	The number of homeless



	<p>access to services they require including, welfare, health and well being, housing and employability</p>	<p>have been updated in line with the national SHORE Standards, which aim to better meet the needs of people who offend and their families, at each stage of the custodial process The new housing procedures will be implemented in 2018, and will improve performance. Performance will be measured on an ongoing basis against the SHORE Standards.</p> <p>A business breakfast was organised by the Angus Community Justice Partnership to demonstrate to employers the benefits of supporting people with convictions into work and the contribution this can make to reducing re-offending.</p> <p>An employability event was organised by the Angus Community Justice Partnership to seek ways of better connecting people involved in the Criminal Justice System with employability services.</p>	<p>worked together to overcome barriers for people accessing services.</p> <p>Existence of joint working awareness, including processes and protocols to ensure access to services to address underlying needs.</p> <p>Interventions to facilitate access to services.</p>	<p>presentations by people being released from prison increased from 22 to 28 (27%) in 2017/18 compared to the previous year.</p> <p>The number of people living in temporary accommodation following release from prison increased from 14 to 17 (21%) in 2017/18 compared to the previous year.</p> <p>81% of the prisoners offered housing on release in 2016/17 sustained their tenancies for more than 12 months.</p> <p>30 Delegates attended from 25 business organisation. 5 employers signed up to prisoner work placements. For full details see www.angus.gov.uk/communityjustice</p> <p>25 participants attended an Employability event on 22 November 2017. The evaluation report is available at www.angus.gov.uk/communityjustice</p>
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		<p>The Dundee and Angus Recruit with Conviction Programme was launched in January 2017. The programme works with employees and employment advisors to remove convictions as a barrier to employment.</p> <p>The New Routes Project referral stats at HMP Perth increased from 32 to 54 (68% increase) in 2017/18 compared to the previous year.</p> <p>Training was provided for Community Justice Partners on the introduction of Universal Credit. The procedures for processing referrals to Angus Council's Welfare Rights Service were reviewed.</p> <p>Tayside Prisoners Healthcare Patient Safety Collaboration was launched in 2017/18.</p>		<p>The number of employers and employment advisers involved in training events/programmes will be used to measure success.</p> <p>94% of those engaged in the New Routes programme made progress on identified needs.</p> <p>The number of community justice partnership referrals and the level of income maximisation /debt re-scheduling will be used to measure performance.</p> <p>The Tayside figure for GP registration for planned liberation for 2017/18 was 20%.</p>
5	Life chances are improved through needs including, health, financial	The arrangements for short term prisoner integrated case management have been re-	Individuals making progress against this outcome.	Of those released from HMP Perth between January and March 2018, without Criminal Justice Social Work



	<p>inclusion, housing and safety being addressed</p>	<p>established at HMP Perth. Prisoner's needs are assessed and addressed through Voluntary Through-care arrangements.</p> <p>Service user exit survey have been reviewed and further developed to measure the extent to which needs are identified and addressed.</p> <p>The processes involved in identifying needs and the ways in which these are addressed through the "Other Activities" (attached to Community Payback Orders) have been reviewed. A directory of "Other Activities" has been produced to raise awareness of the resources available to prevent re-offending.</p> <p>Victim's health and well-being needs identified and addressed by Victim Support with input from partner agencies.</p> <p>Strategies developed to improve victim's personal safety and fear of crime.</p>	<p>Evidence of stronger elements of partnership working has resulted in service improvements.</p> <p>As above.</p>	<p>involvement, 8 individuals (20%) accessed Voluntary Throughcare.</p> <p>The output from the service users' surveys will be reflected in the CPO Annual report for the period 2017/18.</p> <p>% of the actual time used for "Other Activities" compared to the .amount of time that potentially could have been allocated increased to 13% in 2017/18 from 11% the previous year.</p> <p>Percentage of victims reporting improved health and well-being increased from 62% to 73% last year.</p> <p>Percentage of service users reporting increased safety increased from 39% to 52% last year.</p>
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		<p>Victims supported to integrate into wider community.</p> <p>Also see National Outcome 4 – Access to Services.</p>	As above.	Percentage of service users being able to integrate within wider community increased from 17% to 24% last year.
6	People develop positive relationships and more opportunities to participate through education, employment and leisure activities	<p>The Angus Criminal Justice Social Work Service has delivered two Understanding Relationships Group Work programmes since March 2017. The programme provides open and safe space which encourages honest discussions; to identify and address problematic relationship behaviours; help participants to better understand the nature of healthy and unhealthy relationships; develop skills to improve relationships in the future and gain a better understanding of effective communication.</p> <p>See National Outcome 5 for information on “Other Activities”.</p>	Individuals have made progress against this outcome.	<p>16 participants attended the Understanding Relationships programme. 90% completed the programme. There is no evidence of participants re-offending since completing the programme. Programme Evaluation Report available at www.angus.gov.uk/communityjustice</p> <p>One of the programme participants has taken on a peer mentoring role.</p>
7	Individuals’ resilience and capacity for change and self management are enhanced	<p>Criminal Justice Social Work Service group-work Programmes – See National Outcome 3.</p> <p>The Tay Project - see National Outcome 3.</p> <p>The Glen Isla Project – see Local Outcome 3.</p>	Individuals have made progress against this outcome.	Service users’ surveys are completed on a 1:1 basis with CJSW staff to measure progress on this outcome



		<p>Service users exit surveys – see Local Outcome 5.</p> <p>Tayside Arrest Referral Service – see local outcome 4.</p> <p>Service users experiencing drug and alcohol depending problems referral to Tayside Council on Alcohol (TCA).</p>		<p>7 service users from Angus were referred to Tayside Council on Alcohol mentoring service during 2017/18.</p>
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SECTION B - Local Priorities

1. Local Priorities: *What* were your local priorities for 2017/18? (please list below)

- 1.1 Prisoner Throughcare – facilitating prisoners' access to services on release from custody
- 1.2 Early Intervention and Diversion – preventing offending and reducing re-offending behaviour
- 1.3 Working with Women and Families – supporting families access to services and breaking family cycles of offending behaviour
- 1.4 Youth Justice – developing and implementing a local Youth Justice Strategy
- 1.5 Unpaid Work – building the capacity and profile of the Angus Unpaid Work programme
- 1.6 Community Engagement /Capacity Building – raising awareness of community justice and working with communities to identify and address issues of concern

2. Local Priorities: *How* did you identify each of your priorities?

Local priorities were identified through the following means:

2.1 Angus Community Justice Profile

The Angus Community Justice Profile brings together a wide range of data from statutory bodies and other partners to establish a strategic assessment (including 5 year trends) of offending behaviour in Angus. The profile also contains data and analysis on crime rate and trends, crime disposals, sentencing, offending and victim profiles, re-offending and prisons populations. The Profile includes qualitative data drawn from stake-holder engagement and a number of short case studies. The Community Justice Profile provided the evidence base for the Community Justice Outcomes Improvement Plan, and future versions of the



Profile will continue to drive the delivery of Community Justice in Angus. The Community Justice Profile has been updated with information from 2016/17 can be found at www.angus.gov.uk/communityjustice

2.2 Community Justice Partnership Stakeholder Engagement

Angus Community Justice Partnership priorities have also been identified through a series of partnership meetings and stakeholder events. For a full list see National Outcome 1.

2.3 National Priorities

Angus Community Justice Partnership priorities have also been developed in line with the priorities identified in the National Community Justice Strategy.

3. Local Priorities: *How* did you measure each priority?

3.1 Prisoner Throughcare has been measured by the percentage of prisoners at HMP Perth accessing Voluntary Throughcare Support prior to release.

3.2 Early Intervention and Diversion has been measured with case studies and the trends in ;

- Police Disposals as an alternative to crimes reported to the Procurator Fiscal
- Direct measures imposed by the Procurator Fiscal as an alternative to prosecution through the court system
- Outcomes delivered by the Forfar Problem Solving Court
- Indicators identified to measure Youth Justice Strategy Outcomes

3.3 Work with Women and Families has been measured initially by Angus families' engagement in the Families Outside Project and the PEEP Family Learning Programme at HMP Perth. Case study material will be used to measure impact.

3.4 Youth Justice Strategy has been measured by the number of young people diverted from the Criminal Justice System through the Tayside Arrest Referral System and Angus Council's Whole System approach. The New Routes Project performance data will also be used to measure performance in relation to employment outcomes.

3.5 Unpaid Work has been measured by the percentage of those responding to the Angus Community Justice Citizens Panel Survey who are aware of unpaid work being undertaken in their area; Citizens Panel attitudes towards Community Payback as an alternative to



custody and the number of requests for unpaid work from local community groups.

3.6 Community Engagement/Community Capacity Building will be measured by the monthly average number of hits on the Community Justice webpages and case studies drawn from Community Capacity building activities.

4. Local Priorities: *What* progress did you make in relation to each priority?

4.1 Prisoner Through care

- Short Term Prisoner Integrated Case Management System re-established at HMP Perth
- Directory of Resources produced to raise awareness of the local services available to support prisoners integration into local communities
- Tayside Throughcare Network established to deal with issues identified in SPS Throughcare Evaluation Report
- 4 Focus Groups held with short-term prisoners in HMP Perth, identified key issues and areas for improvement

4.2 Early Intervention and Diversions

- The Angus Community Justice Partnership adopted an Early Intervention and Prevention Model as part of the Community Justice Outcomes Improvement Plan see www.angus.gov.uk/communityjustice
- The Crown Office and Procurator Fiscal Service established a Tayside, Fife and Central Sheriffdom model to enable partners to work together to further develop diversionary interventions
- Visit to the NCIP Hub to further develop a greater understanding of the case marking system
- Also see Early Intervention listed under National Outcome 3

4.3 Work with Women and Families

- Issues for the families of people who have committed offences identified through Barnardo's, Families Outside, Womens Aid and the Just Play Project
- PEEP Family Learning Programme established at HMP Perth
- Joint work undertaken to promote the services provided by Families Outside
- "Out of the Shadows training delivered to partner agencies in Angus

4.4 Youth Justice Strategy

- The Angus Youth Justice Strategy was approved by the Angus Community Justice Partnership. Arrangements made to establish a Youth Justice Strategy Group, and to produce and implement an action plan

4.5 Unpaid Work

- Workshop established to increase Criminal Justice Social Work Service capacity to deliver unpaid work requirements during



the winter

- Steps taken to raise the profile of unpaid work in local communities

4.6 Community Engagement / Community Capacity Building

- See National Outcomes 1

5. Local Priorities: *What* are the areas you need to make progress on going forward?

The areas that the Angus Community Justice Partnership needs to make further progress on going forward, are the 6 areas listed in section B5. However, the main areas for focused attention are Early Intervention and Diversion, the Youth Justice Strategy and Working with Women and Families.

SECTION C - Good Practice

Please outline *what went well* for you in terms of community justice in your area

Good practice in the Community Justice world in Angus is highlighted as follows;

- The Angus Community Justice Profile see www.angus.gov.uk/communityjustice
- The Forfar Problem Solving Court see National Outcome 3
- The Glen Isla Project (more information and be found in pages 16-17 in the Community Justice Profile 2016/17)
- Criminal Justice Social Work Service Group-work Programmes
- Angus Community Justice Partnership Events, the reports on which can be found at www.angus.gov.uk/communtjustice

SECTION D - Challenges

Please outline what were the challenges for your partnership/group in terms of community justice in your area *and* identify any you see going forward

- Partnership working with the Crown Office and Procurator Fiscal Service on diversion from prosecution
- Further development of the Forfar Problem Solving Court Model in partnership with the judiciary
- Third Sector Engagement in community capacity building
- Establishing a long term sustainable model for the future delivery of the Glen Isla Programme (which supports women involved in the criminal justice system)
- Dealing with the additional resources demanded by the need to provide more community based interventions, particularly in the light of the presumption against short term sentences
- Establishing a mechanism to identify and address the health and well-being needs of those who have offended and their families in communities



SECTION E - Additional Information

Please add any additional information that you think appropriate in the context of your annual report

The Angus Community Justice Profile holds a considerable amount of performance information which would normally be reflected in the Community Justice Partnership Annual Report. However the data for the period 2017/18 will not be available until after the Annual Report submission deadline. The CJ Profile containing information with 5 year trends up to 2016/17 can be found at

www.angus.gov.uk/communityjustice



