



AGENDA ITEM NO 8

REPORT NO. IJB 37/19

ANGUS HEALTH AND SOCIAL CARE

INTEGRATION JOINT BOARD – 26 JUNE 2019

ANNUAL STRATEGIC PROGRESS AND PERFORMANCE REPORT

REPORT BY VICKY IRONS, CHIEF OFFICER

ABSTRACT

The purpose of this report is to update the Integration Joint Board (IJB) on the progress made in delivering the strategic plan and the effect of our activity on performance during 2018/19. This report builds on previous quarterly performance reports presented to the IJB. The report demonstrates the level of improvement activity being delivered across the partnership and shows how that is driving progress towards the delivery of the Partnership's vision, strategic shifts and planned outcomes for the people of Angus.

1. RECOMMENDATIONS

It is recommended that the Integration Joint Board (IJB):

- (i) approve the 2018/19 Strategic Progress and Performance Report for Angus (Appendix 1);
- (ii) recognise the progress that has been made by staff in delivering the aims of the strategic plan;
- (iii) requests the Chief Officer to ensure that updated performance reports are provided to the IJB biannually.

2. THE ANNUAL STRATEGIC PROGRESS AND PERFORMANCE REPORT

2.1 The IJB have agreed previous reports related to the development of the Partnership's performance framework.

2.2 This 2018/19 Strategic Progress and Performance Report aims to set out the strategic level performance described in the partnership's performance framework. This includes the national core indicators which demonstrate progress against the national outcomes.

2.3 Strategic activity during 2018/19 and a number of additional local indicators have been developed to show progress and performance in relation to the four strategic priorities:

- Priority 1 Improving health, wellbeing and independence
- Priority 2 Supporting care needs at home
- Priority 3 Developing integrated and enhanced primary care and community responses
- Priority 4 Improving integrated care pathways for priorities in care

2.4 The report also provides both progress and performance information on a further three performance areas:

- Performance area 1 Workforce
- Performance area 2 Clinical and Care Professional Governance
- Performance area 3 Resources

2.5 The 2018/19 Strategic Progress and Performance Report (Appendix 1) provides evidence of progress in line with the requirements for the annual performance report set out in regulations.

2.6 In setting out strategic progress and performance the report highlights that:

- ✓ Angus performs well nationally in relation to eight of ten national quantitative core indicators particularly in relation to admissions, bed days and timely discharge. This good performance shows the progress the partnership has made in shifting the balance of care to more community based and responsive services and addressing the average length of stay in hospital following an emergency admission.
- ✓ The performance in relation to two of the national core indicators; falls admissions and percentage of adults with intensive care needs has fallen. A full review of all information in relation to falls is required to understand why the Angus performance has declined, while Scotland as a whole continues to improve.
- ✓ We have developed a new Strategic Commissioning Plan for 2019-22. We are developing new Locality Improvement Plans to support the delivery of this new Strategic Commissioning Plan.
- ✓ We have delivered training on 'Life Curve' to our Enablement Response Teams to support the staff in promoting greater independence with service users.
- ✓ We have introduced 'Just Checking', a digital monitoring system, to support the assessment of people who may need support with personal care.
- ✓ We have delivered more support in communities that means we have been able to cease Inpatient Services in Montrose Royal Infirmary. Typically there continue to be more than 20 empty hospital beds in Angus every day. This demonstrates continued progress with the delivery of the Angus Care Model, supporting people in communities
- ✓ We have introduced temporary independent intermediate care services in North East Angus to support step up care by GP's.
- ✓ We have launched the [Angus HSCP](#) website and continue to work with communities to improve and develop content.
- ✓ We can demonstrate that people are moving into care homes later in life for shorter periods of time and with a higher level of need.
- ✓ We have introduced a 'Check Tech Out' Scheme to support people to learn about digital technology before purchasing their own equipment.
- ✓ We have commenced the discussion to develop Treatment and Care services in our localities. This may include leg ulcer, wound care support, vaccine transformation, physiotherapy first and an extension to our social prescribing service.
- ✓ The new Integrated Overnight Service in Angus (IONA) commenced on 1 April. This will provide a more appropriate service enabling patients to stay at home. In addition there is still a 24 hour service based in Minor Injury Unit at in Arbroath Infirmary
- ✓ Innovative work carried out in Letham Health and Wellbeing Centre was shortlisted in the "Innovative Remote and Rural Services" category of the Annual Scottish Digital Health and Care Awards.
- ✓ Medication Management continues to improve. A local Angus GP recently won a STAR Award for his leadership around this.

REPORT AUTHORS: Gail Smith, Head of Community Health & Care Services (North)

EMAIL DETAILS: hsciangus.tayside@nhs.net

7 June 2019

Appendices

Appendix 1 – 2018/19 Strategic Progress and Performance Report