Local Implementation Tracker Guidance

The following tracker should be used by Integration Authorities in collaboration with Health Boards and GP sub-committees to monitor progress of primary care reform across their localities, and in line with service transfer as set out within the Memorandum of Understanding.

The **MoU Progress tabs** should be used through local discussions between Integration Authorities and GP sub-committee to agree on progress against the six MoU priority services as well as enablers required to deliver these. This tracker should be completed using a RAG system, and comments boxes have been provided to supply further information.

If you are funding staff through different funding streams, for example, mental health workers through Action 15 funding, please include this information in the relevant section so we are aware that you are taking steps to recruit staff in this area.

The **Workforce** and **Funding Profiles** tab replaces the Template C returns that were provided to Scottish Government in 2018/19. These tables should allow Integration Authorities to consider financial and workforce planning required to deliver primary care improvement, and reassure GP sub-committee of progress. These tables will also support Integration Authorities in requesting the second tranche of the Primary Care Improvement Fund allocation in October 2019.

If you are funding staff through different funding streams, for example, recruiting mental health workers in Action 15, do not record these in Tables 1 and 2. However, they should be included in Tables 3 and 4 to inform workforce planning

We would also ask that this local implementation tracker be updated and shared with Scottish Government by **30**th **September 2019.**

Primary Care Improvement Plans: Implementation Tracker Autumn 2019

Health Board Area: NHS Tayside

Health & Social Care Partnership: Angus

Number of practices: 16

Completed by

For HSCP/Board: Rhona Guild

For GP Sub Committee: Dr Andrew Thomson

Date: 1st October 2019

Implementation period From: April 2019 To: September 2019

| 1.1 Overview (HSCP) | Progress to date |
|---|------------------------------------|
| MOU – Triumvirate enabled - GP Sub Engaged with Board / HSCPs | partially in place / some concerns |

Comment / supporting information (include consideration of relationships, involvement in ongoing structures and monitoring)-GP Sub Committee represented on Angus IJB, Angus Clinical Partnership Group and Angus Contract Implementation Group. HSCP attendance at GP Sub Committee. GP Sub Committee co-chairing regional Contract Implementation and Advisory Group. Some concerns given challenges approving PCIP regionally for Year 2 and lack of explicit organisational interfaces with NHS Board.

PCIP Agred with GP Sub Committee fully in place / on target

Date of latest agreement 13th August 2019

Transparency of PCIF commitments, spend and associated funding

fully in place / on target

Comment / supporting information -Year Two allocations, including recurring spend arising from Year One, approved by IJB and LMC. Ongoing financial monitoring and reporting via HSCP and regional Contract Implementation and Advisory Group.

| 1.2 Enablers / contract commitments | Progress to date |
|---|--|
| BOARD | |
| GP Owned Premises: Sustainability loans supported - | not in place / not on target |
| Number of applicatio | ns |
| Number of loans approve | ed |
| Comment / supporting information The Board & HSCP have approved in principle the loan ap | plication from one Angus practice. Howeve |
| national negotiations betwen SG and BMA are on going with respect to the loan agreement and ther | efore loan not finalised. |
| | |
| | |
| GP Leased Premises: Register and process in place | not in place / not on target |
| Number of application | |
| Number of leases transferre | |
| Comment / supporting information. The Board is taking forward one lease assignation and taking on | |
| This will inform the the final process the Board will introduce to undertake lease assignations. The Board will introduce to undertake lease assignations. The Board will be some property gits with the F | · |
| property, that are due to conclude in < five years. A fourth lease in the same property, sits with the E years. | soard. It is also due to conclude in < live |
| | |
| Stability agreement adhered to | fully in place / on target |
| Comment / supporting information -Despite pressures in relation to funding for Boards and HSCP's | income streams have remained protected. |
| | |
| GP Subcommittee input funded | fully in place / on target |
| GP Subcommittee input funded | fully in place / on target |
| GP Subcommittee input funded | fully in place / on target |
| GP Subcommittee input funded | fully in place / on target |
| GP Subcommittee input funded Comment / supporting information - Scottish Government funding agreed and NHST have maintaine | fully in place / on target |
| GP Subcommittee input funded Comment / supporting information - Scottish Government funding agreed and NHST have maintaine Data Sharing Agreement in Place | fully in place / on target d funding for core functions. |
| GP Subcommittee input funded Comment / supporting information - Scottish Government funding agreed and NHST have maintaine Data Sharing Agreement in Place | fully in place / on target d funding for core functions. |
| GP Subcommittee input funded Comment / supporting information - Scottish Government funding agreed and NHST have maintaine Data Sharing Agreement in Place | fully in place / on target d funding for core functions. |
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| GP Subcommittee input funded Comment / supporting information - Scottish Government funding agreed and NHST have maintaine Data Sharing Agreement in Place Comment / supporting information | fully in place / on target d funding for core functions. |
| GP Subcommittee input funded Comment / supporting information - Scottish Government funding agreed and NHST have maintaine | fully in place / on target d funding for core functions. select one from |
| GP Subcommittee input funded Comment / supporting information - Scottish Government funding agreed and NHST have maintaine Data Sharing Agreement in Place Comment / supporting information HSCP Programme and project management support in place Comment / supporting info- Overall programme managed by Primary Care Manager. Dedicated progmanagers/programme leades. Post advertised for additional improvement officer to support PCIP an | fully in place / on target d funding for core functions. select one from partially in place / some concerns ramme support by a number of service |
| GP Subcommittee input funded Comment / supporting information - Scottish Government funding agreed and NHST have maintaine Data Sharing Agreement in Place Comment / supporting information HSCP Programme and project management support in place Comment / supporting info- Overall programme managed by Primary Care Manager. Dedicated progmanagers/programme leades. Post advertised for additional improvement officer to support PCIP an | fully in place / on target d funding for core functions. select one from partially in place / some concerns ramme support by a number of service |
| GP Subcommittee input funded Comment / supporting information - Scottish Government funding agreed and NHST have maintaine Data Sharing Agreement in Place Comment / supporting information HSCP Programme and project management support in place Comment / supporting info- Overall programme managed by Primary Care Manager. Dedicated prog | fully in place / on target d funding for core functions. select one from partially in place / some concerns ramme support by a number of service |

Comment / supporting info- Support given to all practices/clusters where requested. Enhanced Community Support in area has supported develop partially in place / some concerns GPs established as leaders of extended MDT Comment / supporting info- Clinical leadership role of GP in cooridnating care of practice population well established. Many MDT members not copartially in place / some concerns Workforce Plan reflects PCIPs Comment / supporting info Angus HSCP Workforce plan developing to include staffing required to deliver PCIP. Additional workforce planning prog Accommodation identified for new MDT partially in place / some concerns Comment / supporting info- All planning has for PCIP implementation has been progressed on basis of existing accommodation. Whilst staffing are GP Clusters supported in Quality Improvement role partially in place / some concerns Comment / supporting info - 4 sessions per month backfill funded per cluster lead to support QI role with additional sessions offered for specific QI EHealth and system support for new MDT working not in place / not on target Comment / supporting info- Vision Anywhere test of change (limited) is proving encouraging and acceptable to staff. Good level of support and con Primary Care Improvement Plans: Implementation Tracker Autumn 2019

Health Board Area: NHS Tayside

Health & Social Care Partnership: Angus

Number of practices: 16

MOU PRIORITIES

| MOU PRIORITIES | |
|--|--|
| 2.1 Pharmacotherapy | Progress to date |
| PCIP pharmacotherapy plans meet contract commitment | partially in place / some concerns |
| Pharmacotherapy implementation on track vs PCIP commitment | partially in place / some concerns |
| Number of practices with PSP service in place | |
| Number of practices with PSP level 1 service in place | - |
| Number of practices with PSP level 2 service in place | |
| Number of practices with PSP level 3 service in place | 16 |
| Total WTE staff/1,000 patients | 0.155 |
| Pharmacist Independent Prescribers (as % of total) | 18% |
| Comment / supporting information. All Angus practices have partial implementation of level one service reconcilliation of IDLs. There are plans in place to add processing of ensembles and medicines queries b level 2 and 3 services in place although this is not uniform across all. To date recruitment generally successing of the process in place although the succession of the process and the process and the process all the process and the process all the process and the process are processed as a process are processed as a process and the process are processed as a process and the process are processed as a process are processed as a process and the process are processed as a process are processed as a process and the process are processed as a process are processed as a process are processed as a process and the process are processed as a process and the process are processed as a process and the process are processed as a process are processed as a process are processed as a process and processed are processed as a process are processed as a proc | y year end. All practices have partial |
| 2.2 Community Treatment and Care Services | Progress to date |
| PCIP CTS plans meet contract commitment | fully in place / on target |
| Development of CTS on schedule vs PCIP | partially in place / some concerns |
| Number of practices with access to phlebotomy service | 0 |
| Number of practices with access to management of minor injuries and dressings service | 16 MIIU and 2 Leg Ulcer service |
| Number of practices with access to ear syringing service | 16 |
| Number of practices with access to suture removal service | 0 |
| Number of practices with access to chronic disease monitoring and related data collection | 0 |
| Number of practices with access to other services | 0 |
| Total WTE staff/1,000 patients | |
| Comment / supporting information- Roll out of services happening in order of preference (based on a Gl service available pan Angus with 3 sites covering Angus population- MIIU NES continues in practices furt rolled out in Year One. Leg ulcer, dressings and suture removal on track for implementation in Year Two | hest away from MIIU's. Ear care fully |
| 2.3 Vaccine Transformation Program | Progress to date |
| PCIP VTP plans meet contract commitment | fully in place / on target |
| VTP on schedule vs PCIP | partially in place / some concerns |
| Pre-school: model agreed | fully in place / on target |
| Number of practices covered by service | 16 |
| School age: model agreed | fully in place / on target |
| Number of practices covered by service | 16 |
| Out of schedule: model agreed | fully in place / on target |
| Number of practices covered by service | 16 |

PCIP VTP plans meet contract commitment

VTP on schedule vs PCIP

Pre-school: model agreed

Number of practices covered by service

School age: model agreed

Number of practices covered by service

Number of practices covered by service

Out of schedule: model agreed

Number of practices covered by service

Number of practices covered by service

Adult imms: model agreed

Number of practices covered by service

Adult Fiu: model agreed

Number of practices covered by service

Adult Fiu: model agreed

Number of practices covered by service

Adult Fiu: model agreed

Number of practices covered by service

Adult Fiu: model agreed

Number of practices covered by service

Atually in place / some concerns

Number of practices covered by service

Atually in place / on target

Number of practices covered by service

Travel: model agreed

Number of practices covered by service

Travel: model agreed

Number of practices covered by service

Total WTE staff/1,000 patients

Comment / supporting information- Year One proposals achieved. Implementation of Year Two plans on track. Seasonal flu for pre-school and primary school flu being delivered by NHST Children's Immunisation Team. Midwives delivering flu for pregnant women. Test of change for adult flu and at risk groups in 1/4 clusters in Angus underway to support modelling of service expansion. WTE staffing shown is wte/1,000 pts not per

1.000 eligible pts- does not include temporary staffing used to deliver adult flu test of change.

| 2.4 Urgent Care Services | Progress to date |
|---|------------------------------------|
| Development of Urgent Care Services on schedule vs PCIP | partially in place / some concerns |
| Number of practices supported with Urgent Care Service | 4 |
| Total WTE staff/1,000 patients | 1:25,000 |

Comment / supporting information- Paramedic test of change continues in North East Angus. ANP model being scoped in SEast Angus. Enhanced Community Support and ANP's within MFE services in primary care already support aspects of in hours unscheduled care and it is essential that further developments are complimentary. Risks related to availability of advanvced practitioners and capacity to mentor those in training.

Additional professional services

| partially in place / some concerns |
|------------------------------------|
| 6 in 1 hub |
| 0.03wte per 1,000 population |
| |

Comment / supporting information. CSP recommends 1 WTE per 10,000 population. In Tayside we have initially aimed for 0.3 WTE per 10,000 - this will be reviewed; expectation that some of current MSK workforce may be redeployed into FCP as the new model becomes embedded in practice (new service will reduce referrals into mainstream MSK service). The hub model in Angus has been implemented using Vision 360 which

requires staff to log in and out of individual practice systems and does not allow a shared appointment calendar - several work arounds in place

2.6 Mental health workers (ref to Action 15 where appropriate)

Progress to date

| | , | 11 , | · · |
|------------------|---|--|------------------------------------|
| On track vs PCIP | | | partially in place / some concerns |
| | | Number of Practices accessing MH workers / support | 9 |
| | | Total WTE staff/1,000 patients | 0.11 WTE |
| | | | |

Comment / supporting information. Contract for 3rd sector peer supportis planned to be fully implemented by Jan 2021, dependent on council contracting processes going to plan. 1 WTE staff member to 8750 practice population.

| 2.7 Community Links Workers | Progress to date |
|--|------------------------------------|
| On track vs PCIP | partially in place / some concerns |
| Number of Practices accessing Link workers | 0 |
| Total WTE staff/1,000 patients | 0 |

Comment / supporting information - Contracting process being progressed to recruit 8 social prescribers this year to further develop social prescribing based on learning from existing 2 test practices (not funded from PCIP). Anticipated service introduction December 2019 dependent on council contracting processes going to plan.

| 2.8 Other locally agreed services (insert details) | Progress to date |
|--|------------------|
| Service | |
| On track vs PCIP | select one from |
| Number of Practices accessing service | |
| Total WTE staff/1,000 patients | |

Comment / supporting information

2.9 Overall assessment of progress against PCIP partially in place / some concerns Note: Include interdependencies, and indicate if local or national

Specific Risks

Premises, IT, workforce availability and delays in recruitment processes, retention of staff.

Barriers to Progress

Delays in recruitment of staff, due to HR backlog and staffing issues. Access to efficient IT to support MDT delivering care to practice population. Identification of funding to resources CTCS activity generated by secondary care. Availability of suitable premises and access to funding to support modification to existing premises and development of new premises to meet service needs. Challenges ensuring system wide prioritisation and commitment to agreement and delivery of PCIP, given competing pressures and priorities across the system.

Issues FAO National Oversight Group

IT solutions to support MDT working. Support to further increase academic institutes intakes and incentivise recruitment to healthcare professions to ensure sufficient availability of workforce.

Table 1: Spending profile 2018 - 2022 (£s)

Please include how much you spent in-year from both PCIF and any unutilised funding held in reserve

| | Service 1: Vaccinations Tr | Service 1: Vaccinations Transfer Programme (£s) | | Service 2: Pharmacotherapy (£s) | | Service 3: Community Treatment and Care | | Service 4: Urgent care (£s) | | rofessional roles | Service 6: Community link workers | | | |
|-----------------------|----------------------------|--|---------|--|---------|--|------------|--|---------|--|-----------------------------------|--|--------|---|
| Financial Year | | Other costs (staff training, equipment, infrastructure etc.) | | Other costs (staff training, equipment, infrastructure etc.) | | Other costs (staff training, equipment, infrastructure etc.) | Staff cost | Other costs (staff training, equipment, infrastructure etc.) | | Other costs (staff training, equipment, infrastructure etc.) | Staff cost | Other costs (staff training, equipment, infrastructure etc.) | | (staff training, equipment, infrastructur e etc.) |
| 2018-19 actual spend | 50584 | 1096 | 257178 | 2373 | 21984 | 11617 | 15692 | 0 | 12248 | 0 | 0 | 0 | C | 0 |
| 2019-20 planned spend | 149275 | 1781 | 431656 | 3987 | 241353 | 25640 | 82558 | 7500 | 121557 | 8000 | 95797 | 0 | 154125 | 5 55875 |
| 2020-21 planned spend | 273026 | 1834 | 703063 | 6180 | 787073 | 40280 | 253192 | 15570 | 653877 | 8304 | 298313 | 0 | 85000 | 0 |
| 2021-22 planned spend | 270241 | 1889 | 724843 | 6365 | 875485 | 41968 | 350826 | 16155 | 744238 | 8616 | 309529 | 0 | 85000 | 0 |
| Total planned spend | 743126 | 6601 | 2116741 | 18906 | 1925895 | 119505 | 702269 | 39225 | 1531920 | 24920 | 703640 | 0 | 324125 | 5 55875 |

Table 2: Source of funding 2018 - 2022 (£s)

| Financial Year | Total Planned Expenditure (from Table | | Of which, funded from: | | | | | | | | | |
|----------------|--|---------------------|----------------------------|--------------------------|----------------------|--------|------------------------|--|--|--|--|--|
| | 1) | | Unutilised PCIF held in IA | | Unutilised tranche 2 | | | | | | | |
| | 1) | Intra-IJB Transfers | reserves | Current year PCIF budget | funding held by SG | PCTF | Other to be Identified | | | | | |
| 2018-19 | 372772 | -44,878 | | 417650 | | | | | | | | |
| 2019-20 | 1379105 | -54,000 | 321952 | 905653 | | 205500 | | | | | | |
| 2020-21 | 3125713 | -108,000 | | 2,370,000 | 527,347 | | 336,366 | | | | | |
| 2021-22 | 3435158 | -153,000 | | 3340000 | | | 248158 | | | | | |
| Total | 7932748 | -359878 | 321952 | 7033303 | 527347 | | 584524 | | | | | |

Comment:

TABLE 1 - additional columns have been added as follows. '7 Other' - to capture items that cross across services, including GP Recultment and Retention and a test of change for IT. This column also includes the expenditutre related to Primary Care Transformation Fund

TABLE 2 -

Colums have been added as follows 'Intra - 'IJB Transfers' to capture transfers of PCIF between HSCP's to account for populations resident in one IJB but registered in a GP in another. 'PCTF'. 'Other to be identified' Current PCIF planning exceeds the indicative funding amounts. This balancing colum details the difference which will require plans to be adjusted or funding secured.

Table 3: Workforce profile 2018 - 2022 (headcount)

| | Service 2: Pharmacotherapy | | Services 1 and 3: Vaccinations / Community Treatment and Care Services | | | Service 4: Urgent Care (advanced practitioners) | | | Service 5: Additional professional roles | | | Service 6: |
|---|----------------------------|---------------------|--|-----------------------|-----------|---|---------------------|-----------|--|-------------|-----------|----------------|
| Financial Year | | | | | | | | | Mental Health | | | Community link |
| | Pharmacist | Pharmacy Technician | Nursing | Healthcare Assistants | Other [a] | ANPs | Advanced Paramedics | Other [a] | workers | MSK Physios | Other [a] | workers |
| TOTAL headcount staff in post as at 31 | | | | | | | | | | | | |
| March 2018 | 5 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | C |) (| 0 |
| INCREASE in staff headcount (1 April 2018 | - | | | | | | | | | | | |
| 31 March 2019) | 4 | 4 | 9 | 1 | 4 | 0 | 1 | C | 0 | 2 | | 0 |
| PLANNED INCREASE in staff headcount (1 | | | | | | | | | | | | |
| April 2019 - 31 March 2020) [b] | 4 | 2 | 8 | 6 | 0 | 3 | 0 | 0 | 0 | 3 | (| 8 |
| PLANNED INCREASE in staff headcount (1 | | | | | | | | | | | | |
| April 2020 - 31 March 2021) [b] | | 2 | 3 | 7 | 1 | 3 | -1 | C | 2 | 2 | | 3 0 |
| PLANNED INCREASE staff headcount (1 | | | | | | | | | | | | |
| April 2021 - 31 March 2022) [b] | 0 | 0 | -1 | 0 | 0 | 0 | 0 | 0 | 1 | C |) (| 0 |
| TOTAL headcount staff in post by 31 | | | | | | | | | | | | |
| March 2022 | 13 | 11 | 19 | 14 | 5 | 6 | 0 | C | 3 | 7 | 1 | 3 8 |

[a] please specify workforce types in the comment field

[b] If planned increase is zero, add 0. If planned increase cannot be estimated, add n/a

Table 4: Workforce profile 2018 - 2022 (WTE)

| | Service 2: | Pharmacotherapy | Services 1 and 3: Vaccir | Services 1 and 3: Vaccinations / Community Treatment and Care Services | | | Service 4: Urgent Care (advanced practitioners) | | | Service 5: Additional professional roles | | |
|--|------------|---------------------|--------------------------|--|-----------|------|---|-----|--------------------------|--|-----------|---------------------------|
| Financial Year | Pharmacist | Pharmacy Technician | Nursing | Healthcare Assistants | Other [a] | ANPs | Advanced Paramedics | | Mental Health workers | MSK Physios | Other [a] | Community link workers |
| TOTAL staff WTE in post as at 31 March | | | 0 | | | | | | | , | | WOIKEIS |
| 2018 | 2.5 | 2.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| INCREASE in staff WTE (1 April 2018 - 31 | | | | | | | | | | | | |
| March 2019) | 1.6 | 3.1 | 3.3 | 0.5 | 0.8 | 0.0 | 1.0 | 0.0 | 0.0 | 1.3 | 0.0 | 0.0 |
| PLANNED INCREASE in staff WTE (1 April | | | | | | | | | | | | |
| 2019 - 31 March 2020) [b] | 3.1 | 1.5 | 7.9 | 6.0 | 0.0 | 2.5 | 0.0 | 0.0 | 0.0 | 3.0 | 0.0 | 8.0 |
| PLANNED INCREASE in staff WTE (1 April | | | | | | | | | | | | |
| 2020 - 31 March 2021) [b] | 0.0 | 2.0 | 2.2 | 7.0 | 0.3 | 2.5 | -1.0 | 0.0 | 2.0 | 1.7 | 7 3.0 | 0.0 |
| PLANNED INCREASE staff WTE (1 April | | | | | | | | | | | | |
| 2021 - 31 March 2022) [b] | 0.0 | 0.0 | -0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.0 | 0.0 | 0.0 | 0.0 |
| TOTAL staff WTE in post by 31 March 2022 | 7.2 | 8.9 | 13.2 | 13.5 | 1.1 | 4.9 | 0.0 | 0.0 | 3.0 | 6.0 | 3.0 | 8.0 |

[a] please specify workforce types in the comment field

[b] If planned increase is zero, add 0. If planned increase cannot be estimated, add n/a

omment: For future years it is impossible to know the profile of part time versus full time staff. Therefore each wte has been assumed as 1 for headcount purposes. Staffing profiles for future years VTP are estimated.