# ANGUS COMMUNITY PLAN

# Annual Performance Report 2018/2019











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# Foreword

This performance report covers the period 30th June 2018 to 30th June 2019 and highlights the wealth of activity delivered and underway in order to achieve the Community Planning vision:-



Our Community Plan (previously the Local Outcome Improvement Plan) was launched in 2017 and covers the period 2017-2030. Originally the plan had four priorities of Tackling inequalities; Building services around people and communities; Focusing on prevention and Working together effectively.

In 2018, with direction from the Angus Community Planning Partnership (ACPP) Board, it was agreed to focus in on three high level priorities based on evidence and data that partners could all contribute to and create meaningful action plans we could deliver together. Our three priorities are; Reducing child poverty, Improving mental health and wellbeing and Improving accessibility and connectivity.

Both the ACPP Board and the Executive group are determined to make significant progress in the coming year. All of the partners agree that we need to increase the pace of change, align our activities and resources to tackle our priority issues and achieve our targets.

#### **Grant Ritchie**

Chair CPP Board Dundee & Angus College

## **Roy Dunsire**

Chair CPP Executive Scottish Fire and Rescue Service

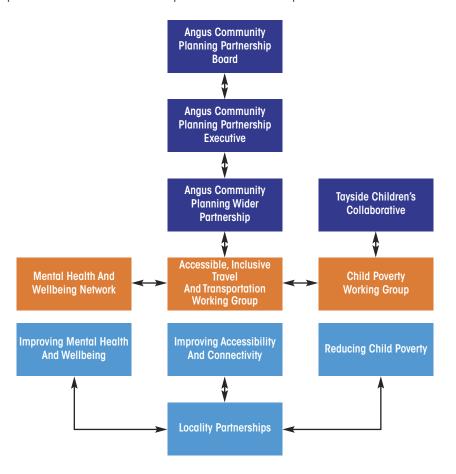


# Our Partnership

The current governance structure has developed as a result of focusing on the three priorities and is being reviewed through a self-assessment process. Community Planning in Angus is evolving and we see this as an extremely positive phase in development:-

Underpinning the work of the Community Planning Partnership is the performance reporting which is the purpose of this report. Throughout 2018/19 we have worked hard to develop a combined action plan for all three priorities and agree indicators to better show the impact of the partnership's work.

A key principle the partnership has been working to is efficiency - we need to ensure that our efforts and resources, wherever possible, are directed at the issues where the citizens of Angus tell us are the most important to them. In order to do this, we ensured that any opportunities to consult with relevant individuals and communities were actively pursued by all partner organisations. This report outlines those efforts and what actions have already taken place as a result or are planned to take place in the future.



Working with partners across the Tay Cities Region and targeting those most in need of support has shaped the Community Planning work in Angus providing a dynamic and flexible approach. This will continue to develop and evolve as the partnership deliver on priorities.

# Legislative Changes

Fairer Scotland Duty is now firmly established into the policy planning within the Partnership by Community Planning representatives working closely with the Improvement Service and participating in webinars and national events. This has led to an integrated impact assessment being developed in Angus.

#### **Community Empowerment Act**

The "Strategic Scrutiny Group," which brings together the main public sector scrutiny bodies in Scotland have pulled together a report on the Community Empowerment Act. The report identified 5 Key Principles for Community Empowerment:

- Principle 1 Community control
- Principle 2 Public sector leadership
- Principle 3 Effective relationships
- Principle 4 Improving outcomes
- Principle 5 Accountability

These principles very much align to the work underway in Angus through the Community Planning Partnership and within our communities. This performance report outlines some of the work that has been done to empower our communities and build local capacity.

# Child Poverty (Scotland) Act 2017

One of the priorities of our Partnership is 'Reducing Child Poverty' and during this reporting period Angus Community Planning Partnership was required to develop an Angus joint Child Poverty Local Action Plan. This plan was underpinned by evidence and significant consultation was undertaken to ensure that the best possible outcomes were developed. The plan was approved by Angus Council and the Community Planning Board in May 2019 and can be viewed at

https://www.angus.gov.uk/community\_empowerment/planning\_for\_the\_future/planning\_for\_the\_future\_of\_angus/delivery\_on\_key\_1

# **Risk Register**

Our Partnership signed off our risk register in May 2019 in order to mitigate against some potential challenges. The main themes included BREXIT, partners' capacity, governance and community participation. The register can be viewed here:-

https://www.angus.gov.uk/community\_empowerment/planning\_for\_the\_future/planning\_for\_the\_future\_of\_angus/the\_angus\_community

# Delivering on the Priorities

In October 2018 Health Education Scotland presented to the Community Planning Partnership on how to use logic modelling to deliver on priorities. This work was very well received and timely as the Child Poverty Local Action Report guidance had just been published which said that logic models should be used.

Scottish Government had produced a five step guidance process to collate and publish an action plan.



This process gave the Community Planning Partnership a process which could then be used across all priorities to provide a consistent and evidence based approach. For each priority there is now a working group driving forward the actions (shown in the summary diagram) and reporting in to the Community Planning Board.

This process demonstrated where considerable efforts and resources were being directed by partners and helped identify areas where there appeared to be potential gaps in provision which our combined action plan aims to address.

Following the three mapping exercises, we collated the information and held a number of Community Planning Executive meetings, Board meetings and workshops to co-produce a final Combined Action Plan.

# **Our Performance**

As well as the work undertaken to map out and plan actions under our three priorities there have been a number of key Partnership successes:-

The Angus CPP Period Poverty campaign has distributed free sanitary products to 127 separate locations across the area. In addition to this the NHS health visitors have distributed products to all those accessing services. To date over £8,000 of products have been sent out. We produced a video showing one of our locations https://www.youtube.com/watch?v=HPQUzE0-sO0&feature=youtu.be



Angus CPP is now a member of Water Safety Scotland and were selected to host the 2020 meeting. Water Safety Scotland aims to reduce accidental drowning deaths in Scotland by 50 per cent by 2026 and being coastal and with a number of waterways in Angus this is a key area for preventative action. Aligned to this was the creation of a local group supporting actions around safety at Arbroath cliffs.

Angus CPP is now the National Community Planning representative on the Public Health Priority 6 (Healthy Weight) Delivery Group. The purpose of this group is to bring together expertise from across the whole Scottish system, giving additional momentum to efforts already underway in implementing the PHP6 Delivery Plan on behalf of the Scottish Directors of Public Health.

Angus Council was successful in securing a WiFi4EU voucher. This initiative promotes free access to Wi-Fi connectivity for citizens in public spaces including parks, squares, public buildings, libraries, health centres and museums in municipalities throughout Europe. More than 13,000 municipalities from over 30 countries applied for a voucher so Angus was very grateful to receive this funding.

To reduce child poverty through the school holidays in 2018 funding was secured and holiday fun days were organised to provide lunches to those most in need. Throughout the summer holidays 1,800 lunches were distributed to young people and welfare rights services supported 63 families to claim their entitlements.

To address the wider challenge of Food Poverty the Partnership undertook a mapping exercise to gauge coverage of food provision and education across Angus and agreed to hold an event in 2020 to look at bringing suppliers together to create a consortium/social enterprise to reduce duplication and improve local sustainability.

Angus CPP led on the regional Child Poverty Summit on 28th February 2019 which had over 130 attendees from across the area. Following the summit, a regional group met again in June 2019 to discuss ways forward. It was agreed that time was needed to allow local actions to bed in but that regional working would be explored in the future. This work ensured that the work on the child poverty joint action report was evidence based and gave local partners the opportunity to engage. The presentations report is available at: https://www.angus.gov.uk/community\_empowerment/planning\_for\_the\_future/planning\_for\_the\_future\_of\_angus/tay\_region\_child

The Angus CPP Transforming Services session held in June 2019 looked at how Angus Council and third sector partners can work together efficiently and effectively now and in the future, and identified 2 key barriers to progress - Funding and Capacity. 2 more workshops have since been held to co-produce a process on how to contract with the Council and Health. This work is due to be completed in 2020.

Youth Engagement Strategy – As reported in 2017/18 Angus CPP produced a Youth Engagement Strategy which is at the heart of all of our strategic work. An event was held in March 2019 with 42 young people and partners to report on progress to date. The young people involved presented to the Angus Community Planning Partnership Board in April 2019.

In this reporting period the Angus Community Planning Partnership has provided input for 38 local and national consultations including Social Isolation in Scotland, Prisoner Voting Rights and Public Health Scotland.

Performance Reporting - All Angus CPP partners have been trained up to use Pentana which is a performance management tool and empowers the Partnership to provide updates in real time.

# Reducing Child Poverty

The Child Poverty Act was introduced to ensure Scotland is the best place in the world to grow up, and lives up to the Fairer Scotland vision of eradicating child poverty is fundamental. Child Poverty can undermine the health, wellbeing and educational attainment of the children who experience it. A 2013 study found that child poverty in the UK was costing at least £29 billion a year.

As well as the statutory requirement to produce a Local Child Poverty Action Report, one of the Angus Community Planning priorities was Reducing Child Poverty. Throughout 2018/19 the Angus CPP and the Angus Child Poverty working group have continued to take part, lead and report on the work underway at both local and regional level to achieve our aim.

All the data collected through the initial mapping exercise was split into the three drivers of poverty. This demonstrated where considerable efforts and resources were being focussed by partners and helped identify areas where there appeared to be potential gaps.

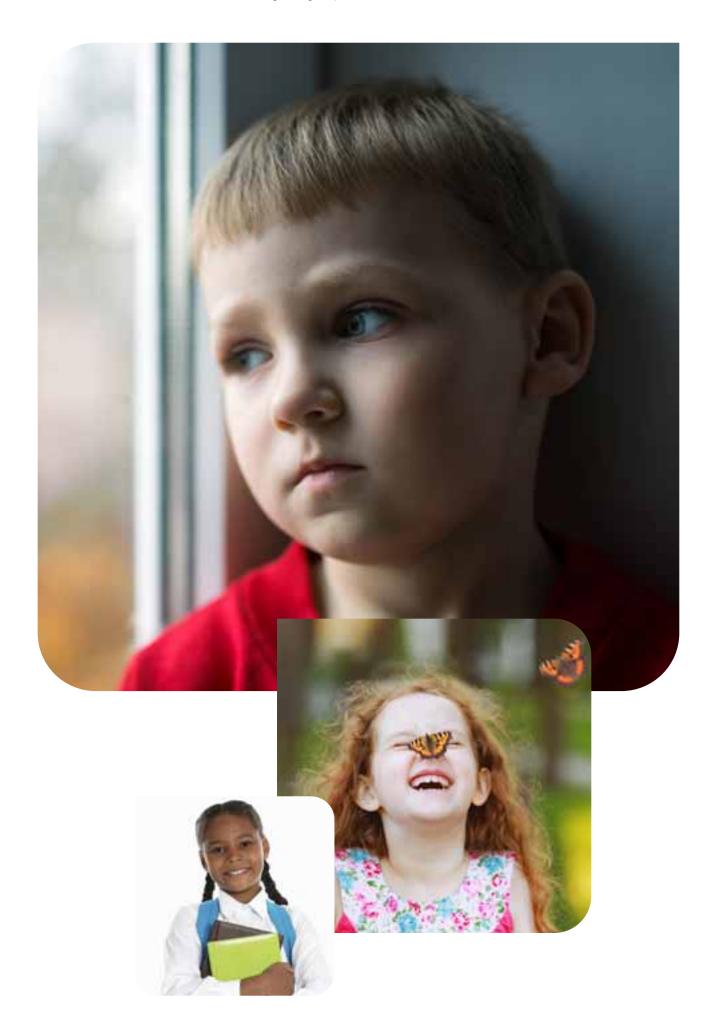
Our resulting Child Poverty Local Action Plan brought together all the evidence, activities and case studies happening at a local level.

https://www.angus.gov.uk/community\_empowerment/planning\_for\_the\_future/planning\_for\_the\_future\_of\_angus/delivery\_on\_key\_1

An example of the innovative local approaches was the provision of a partnership service delivery of school meals throughout the Easter holidays 2019 which was piloted in Arbroath. This provided 925 meals for 250 children over the 2 week period. Due to the success of this pilot it was rolled out for the summer holidays. Support was provided by Angus Council staff and partners in 8 areas of Angus. Holiday fun and food was the theme. Children and parents were able to access informal drop in sessions which offered support and access to food or food vouchers in a non-stigmatised way. Approximately 600 families attended at least one activity. Working closely with Angus Council Welfare Rights staff, 12 drop in sessions were provided supporting families with 63 different issues.

In February 2019 Angus CPP led on the organisation of a Tay Cities Region Child Poverty summit which saw over 100 practitioners come together to explore innovation and collaboration across Angus, Dundee and Perth & Kinross. This gave Angus an opportunity to test out the activity mapping already collated as well as to explore any regional working opportunities.

Those cross cutting themes identified at a regional level were; transport (rurality and cost), food poverty (growing, cooking and foodbanks) and welfare rights advice provision. https://www.angus.gov.uk/community\_empowerment/planning\_for\_the\_future/planning\_for\_the\_future\_of\_angus/tay\_region\_child



# Case Study: Priority - Reducing Child Poverty

# **Holiday Fun Programme**

During the summer period 2019 a range of Angus Council teams worked closely with partners from Church Groups and the Community Planning Partnership to provide opportunities for children and their families to access lunch free of charge in a variety of ways. The main aim of the session/s was to tackle child poverty; helping to maintain and raise attainment as well as prevent families from going into crisis or needing the support of other services such as Social Work and Foodbanks. Drop in sessions were provided by Welfare Rights at 12 holiday clubs. SDS Lego Mindstorm sessions were also available in 7 of the venues. We were also able to offer free sanitary products to the people attending the sessions.

Families were identified and invited to participate using the schools' knowledge of free school meal entitlement. They were given the opportunity to attend a drop in session where they were able to collect a £10 food only voucher or stay and play/sport club with the provision of a sandwich lunch free of charge. The sessions were hosted by school staff (paid additional hours), Active Schools, Family Nurture Team, Parental Engagement Officers or Community Planning Partners.

Child poverty can undermine the health, wellbeing and educational attainment of the children who experience it. This was a pilot led by Schools and Learning over the summer holidays to supports our most vulnerable families to access food in a non-stigmatised way. A strong partnership response is needed with buy in from communities and third sector organisations.

Over the test period £11,400 in vouchers were distributed which supported 1,900 families, 2,030 lunch bags were given out throughout the sessions (with zero waste) with 1,800 young people attending the sessions. The team also distributed over £250 worth of free sanitary products. The types of sessions included:-

## **Community Plan Outcomes**

- The best start in life for children
- More opportunities for people to achieve success
- Improved physical, mental and emotional health and wellbeing



## **Outputs**

Sessions	Provision	Approx No of children to benefit
Welfare Rights Sessions	12	63 (families)
Community Fun Sessions	13	522
Lego Mindstorm Sessions	7	50
Family Nurture Sessions	16	100
School Fun Sessions	20	50

Couple, both working (one part-time, other full-time) in minimum wage jobs, live in rented accommodation and have 2 young children. Apart from Child Benefit they were not

claiming any other entitlements. After a benefit entitlement check it was discovered the family were entitled to £260 per month from Universal Credit and a £250 Best Start Grant.

Single parent with 2 children. The parent had recently had lost entitlement to Personal Independence Payment which resulted in a significant reduction in household income. The parent was supported to dispute the decision. The parent was also considering a part-time job suitable for their health condition. Advice was provided on permitted work option, which allows people to try part-time work while safeguarding their entitlement to Employment & Support Allowance.



# Case Study: Priority - Reducing Child Poverty

## Youth Employability - Forster Roofing

Using funding from Scottish Futures Trust, Brechin High School built a training skills centre at the western end of the Brechin Community Campus site. Forster Roofing moved all their apprentice training to the training skills centre which is jointly used by Brechin High School, Dundee & Angus College and Forster Roofing.

Forster Group also support level 4 & level 5 Construction Skills courses delivered in partnership by Brechin High School and Dundee & Angus College.

Brechin High School and Forster Group are currently exploring other ways of developing their partnership. From this innovative approach to skills development have been a number of crucial learning points:-

- a more integrated approach to learning has supported improved engagement in learning by students;
- employer engagement must be made a mandatory aspect of these kind of courses;
- education and employers often work to different timetables e.g. school terms do not always match employer availability;
- employers have as much to learn about the changing situation and culture in education as education has to learn about the world of work.

#### **Community Plan Outcomes**

- The best start in life for children
- More opportunities for people to achieve success
- Improved physical, mental and emotional health and wellbeing

# **Outputs**

- 23 participants have progressed through the course in the past 2 years
- improved cooperation and partnership between employer and school;
- greater awareness of the world of work for students;
- greater awareness and understanding of the abilities and potential of students for the employer;

# Case Study: Priority - Reducing Child Poverty

# **EmployabiliTAY**

EmployabiliTAY was a regional employability programme, run in partnership between Dundee City, Angus and Perth and Kinross Councils. It ran for a period of 18 months completing in March 2019. EmployabiliTAY was funded through a package of funds including Local Authority and Scottish Government's Innovation and Inclusion Fund.

These are some of the stories of those who took part;

Client 1 was referred by the Job Centre as he wanted to pursue self-employment as an option. They had been out of work for some time, lacked confidence, low self-esteem and generally unsure of their future. Client 1 decided on pursuing the route of becoming a taxi driver. They undertook a number of the courses as part of EmployabiliTAY, including interview techniques. The client was assigned a skills worker to continue working on a one to one basis. The client achieved a taxi license and was employed by a local operator in Montrose. The client has since furthered their self-employment to become the owner of a café and employed a further graduate of EmployabiliTAY as a waiter.

Client 2 was a new parent but had always suffered from severe anxiety problems which meant they had only ever had one week of employment in a local shop. The client was able to access sessions with the dedicated mental health nurse attached to EmployabiliTAY as well as taking part in confidence building group sessions, CV preparation and interview skills. Through involvement with Voluntary Action Angus the client was able to take up a volunteering position with the Parks service locally. This gave the client the opportunity to realise that they could cope with employment and selfmanage anxiety issues. The client has since successfully moved into employment as a factory operative working early shifts which allows time in the afternoons with his new child.

All of the participants reported gaining positive experiences and skills from taking part in the programme. Angus Council's Skills team continue to offer dedicated support to those requiring skills training as well as recruitment support to a number of businesses across Angus. This programme was achieved through focusing on the needs of the individual rather than trying to fit them into a selective programme, a true person centred approach.

# **Community Plan Outcomes**

- More opportunities for people to achieve success
- An inclusive and sustainable economy
- Attractive employment opportunities
- A skilled adaptable workforce

# **Outputs**

In Angus, five EmployabiliTAY courses ran with a total of 57 participants and a total of 26 job outcomes achieved.



# Case Study: Priority - Reducing Child Poverty

# Find Your Future at Dundee & Angus College

An integrated, collaborative partner-based approach engaging disengaged young people to improve their health and wellbeing, increase self-confidence, boost and sustain levels of resilience and enable a greater level of self-sufficiency to change patterns of behaviour that have often been intergenerational over a number of years. This will enable a reduction in child poverty for this current generation which will have a multiplier effect on generations to follow.

As lead partner Dundee & Angus College was committed to increasing aspirations and positive destinations for those young people furthest from education, training or employment. "Find Your Future" is proving to be the right approach in working towards this, operating two concurrent project streams dedicated to locating, informing, involving and empowering young people.

Since April 2019 a vast amount of work has been undertaken to build the strong foundations needed, to take this project through the 2-year funded period:

- Recruitment of specialist staff
- Formation of project plans
- Development and strengthening of relationships with numerous internal and external stakeholders: curriculum teams, support teams, community partners, public, private and third sector organisations
- Design and delivery of stimulating, game-changing programmes and activities
- Design of new project brand with marketing plan
- Ongoing research, reporting and recording
- Timely and meaningful evaluation
- Significant increase in engagement from young people and stakeholders alike
- Significant behavioural change in many of the young people (confidence, self-belief, attitudes, wellbeing)
- An increase in positive destinations
- Considerable interest and support from both support and academic teams crosscollege

# **Community Plan Outcomes**

- More opportunities for people to achieve success
- An inclusive and sustainable economy
- A skilled adaptable workforce

## **Outputs**

156 young people engaged in one or both project streams

# Improving Mental Health & Wellbeing

Leading on this work is the newly formed Angus Mental Health and Wellbeing Network. The Network has encompassed the previous stand-alone Suicide Prevention Service.

The Network has a very wide membership similar to that of the Angus CPP but with the emphasis on mental health and wellbeing and the areas of work the Network will cover include:

- Prevention and advice targeting the whole population including children, young people, working age adults and older people
- Suicide prevention
- Promoting resilience and self-management
- Mental health and wellbeing in primary care
- Actively tackling stigma and promoting a positive mental health message
- Act as Angus resource to provide responses to regional and national consultations
- Commissioning training e.g. Commissioning Mental Health First Aid courses, suicide prevention skills training.

The Network represents the move away from having a 'Mental Health Strategy' for Angus as it was agreed that mental health and wellbeing should be embedded as a core requirement of every service to assess and consider in delivery.

It took some time to establish the governance of the Network, including the terms of reference but it is now at a point where the focus will be on setting specific areas for action with nominated and agreed leads with outputs and outcomes attached.

The mapping and action plan were coproduced with partners as part of National Suicide Prevention Week. This event gave partners the opportunity to explore their role in delivering on the priority.



We want all our children, citizens and communities to be Safe, Healthy, Achieving, Nurtured, Active, Respected & Responsible and Included https://www.angus.gov.uk/community\_empowerment/planning\_for\_the\_future/planning\_for\_the\_future\_of\_angus/delivery\_on\_key\_2

# Case Study: Priority - Improving Mental Health and Wellbeing

# **Evening Sports Provision For Young People**

Following intelligence from the local police, focus on enhancing the provision of youthwork type activity started. The Arbroath Children's Learning Partnership (CLP) brought together providers and partners, to plan a calendar of attractive activity, aimed at combatting antisocial behaviour and to support the Friday Night Project in the lead up to the weekend.

Schools signed up to support the targeting of pupils and committed to cover a portion of costs to provide the activity. Further funding gained from Power of Youth meant that the provision would offer not only activity, but youth workers at each session – from Angus Council's Communities Team and Tayside Council on Alcohol (TCA). The end result was a programme of activity offered through the winter months – the hook of sport bringing in the young people.

The partnership had representatives from Angus Council Communities Team, Active Schools, TCA, Police Scotland, Skilz Academy and Arbroath CLP.

The Communities Team and TCA see this programme as a key part of their work in engaging with young people. We expect this programme to develop further as a matter of course in the town, this year and beyond.

The activity provider has built on the successes and has secured additional funding to develop and expand the programme and young people will be tracked to gauge how they feel about the activities and what their opinions are going forward.

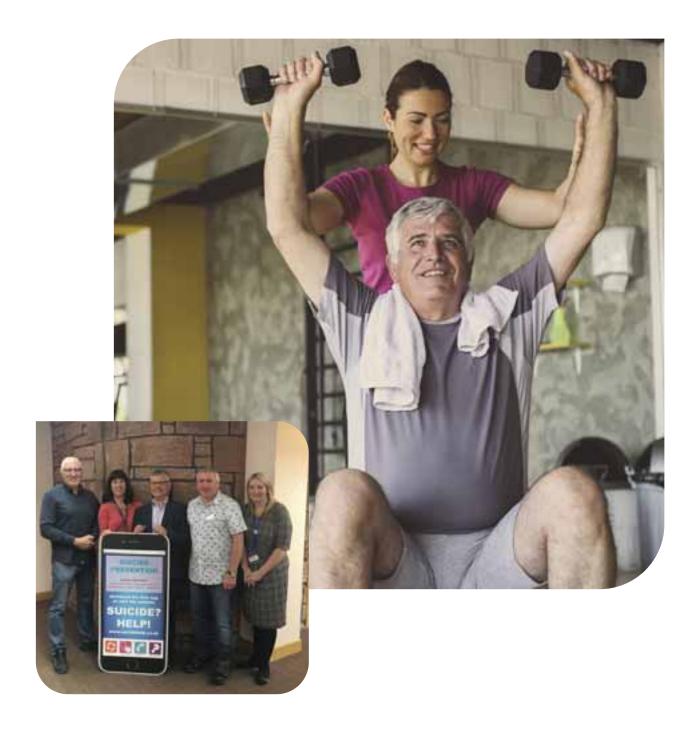
# **Community Plan Outcomes**

- More opportunities for people to achieve success
- Improved physical, mental and emotional health and wellbeing
- Safe, Secure, vibrant and sustainable communities

#### **Outputs**

The number of young people engaging in the activities has been the first success. As part of the programme, there were in excess of 1700 participant sessions (the number of visits made to an activity), from an average of 35 attendees each time.





# Case Study: Priority - Improving Mental Health and Wellbeing

# **Better Outcomes for Young People of Montrose**

In Montrose there are pockets of poverty and it was evidenced that crime levels were particularly high, compared to other areas in the locality. These issues related to drug misuse, petty theft and anti-social behaviour among adults. Subsequent enquiries revealed vulnerability was present within many households whether direct via the adult occupants or indirectly in respect of the children forming part of the family network.

As a result of these findings, meetings were held with the relevant housing associations as well as family services and education with the aim being to assist with preventative measures and to assist these individuals by partnership working.

One of the main identified problems related to the welfare of children attending the local primary school for the catchment area including poor diet and concerns relating to physical well-being and development among some pupils which in turn affected their ability to learn and performance at school. As a result, Police Scotland made contact with a local business based in the area who agreed to provide free food to the pupils in the morning and after school.

# **Community Plan Outcomes**

- The best start in life for children
- Improved physical, mental and emotional health and wellbeing
- Safe, Secure, vibrant and sustainable communities

# **Outputs**

Through engagement with a local business free food was provided to the pupils in the morning and after school which provided support for a stable diet and stability within their lives. This not only supported them as individuals, but also provided support for the families both from a financial and wellbeing aspect. This initiative also reduced reported crimes in the immediate area.

# Case Study: Priority - Improving Mental Health & Wellbeing

# The Adam Centre - Intergenerational Activities

The Adam Centre changed the way they support participants through an improvement process titled 'The Generation Game'. This process aimed to improve mental and physical health for older adults using the service by introducing a wide range of new activities suitable to their needs and choices, as they found one person was making a choice of activity for the whole group seated at their table, and this often resulted in people sitting in the same spot with the same people for most of the day.

As a team they came up with an idea to have an activities board and activities to suit the people attending each day. They were encouraged to go to the board and select their chosen activities for that day. The most successful thing for the team was when one gentleman who has been attending for over 20 years, 3 days per week, and played dominoes all day for those 3 days, tried different things and now plays golf, skittles, rollaball etc, so he is moving around more and mixing with other groups.

Partners are also invited in to deliver services and activities to support the ongoing development of service users. This has included respite care, gardening, hair dressing and musical entertainment.

Testimonials include: 'This gives me a reason to get up in the morning' 'On days I feel down it lifts my spirits' 'It's a fun place to be with loads to do'

#### **Community Plan Outcomes**

Improved physical, mental and emotional health and wellbeing

# **Outputs**

- 30 people registered with this service
- 21 actively using the planned activities

# Case Study: Priority - Improving Mental Health and Wellbeing

# **Glen Isla Project**

Developing and building strong, trusting relationships with women to enable them to make changes within their lives. Project staff engage with the women in a 'trauma-informed' way, ensuring contact with them does not add to the trauma they have endured in the past or are currently experiencing. Woman are referred to Glen Clova project as a direct result from the court and through a social worker from the Glen Isla project.

Profile of those involved in the project is:

- 76% of the women who are currently open to Glen Isla have experienced domestic abuse.
- 78% are currently unemployed, average age 32 years old.
- 62% have children, 58% have more than one child.

There are 55 children in total, 12 under 5 years old, 15 aged 6-12, 14 aged 13-18 and 14 aged over 18. 16% are currently 'looked after', 31% have previously been 'looked after' and 53% have never been 'looked after'

Many partners are involved and communicate with each other for updates on how process/ lack of process is managed. This has allowed a support plan to be put in to action for the service users. Key areas of success in this project include

- Successful communication between agencies involved.
- Support plan in place for woman and unborn baby
- Working on a needs led approach with women and their families
- Positive example of inter-agency working.

#### **Community Plan Outcomes**

- Improved physical, mental and emotional health and wellbeing
- Safe, secure, vibrant and sustainable communities
- More opportunities for people to achieve success

#### **Outputs**

- 53 women attend the Project on a regular basis.
- 46 of those attending are currently open on a court disposal.
- 43% are involved with Angus Integrated Drug and Alcohol Recovery Service, 0 are waiting to receive this service.
- 33% are involved with the Community Mental Health Teams/other mental health services, 4 are currently waiting to receive this service.

# Case Study: Priority - Improving Mental Health and Wellbeing

## **Angus Drug and Alcohol Partnership**

The Well Bean Café offers a safe alcohol and drug free venue to meet and socialise. Self-help and local service information and resources are available within the café. Workshops and activities also run with the aim of improving wellbeing. Volunteering opportunities are available for people in recovery who are keen to provide peer support to others and learn new skills. The Disability Employment Advisors and Work Coaches attend and support those using the Well Bean Cafes based in Forfar and Montrose on a monthly basis building positive working relationships with members of the community.

One client that was supported had a concern around Universal Credit (UC). The Disability Employment Advisor spoke with them, explained the process and also what would be required to do and how DWP staff could support the process. The client asked questions that had been in their mind for some time and had been causing extreme anxiety.

The Disability Employment Advisor provided an appointment the very next day for 1-2-1 support in Montrose Jobcentre. This expert and prompt support enabled the client to complete the required paperwork but more importantly put their mind at ease.

Another Disability Employment Advisor had spoken with a client on a couple of occasions at the Well Bean Café in Forfar. They were not in a good place due to substance use and were struggling with finances. The client had parental care for a child but was not receiving any financial support. The Disability Employment Advisor was able to establish that the ex-partner was still receiving Child Tax Credits and put the client in contact with Child Tax Credits which led to the client receiving the correct benefits

## **Community Plan Outcomes**

- Improved physical, mental and emotional health and wellbeing
- Safe, Secure, vibrant and sustainable communities
- More opportunities for people to achieve success

# **Outputs**

News of this partnership approach spread across members of the community and now individuals are attending both Well Bean Cafes specifically for DWP advice and support. This has helped to break down barriers which many individuals had previously thought were there.



# Improving Accessibility and Connectivity

The final mapping exercise to be completed of the Angus CPP three priorities was focused on accessibility and connectivity which very much underpins the other two priorities in terms of delivering activity around Angus.

The rural nature of Angus presents challenges both in terms of digital and physical access which if improved will help to reduce inequalities across the whole area. As part of this priority the Angus Council Active and Sustainable Travel Strategy is being reviewed which will align to this priority. This work is led by the Accessible, Inclusive Travel and Transportation Working Group.

Alongside this there is a requirement from Scottish Government to promote and encourage active and sustainable travel. This has presented an opportunity as Angus Council had commissioned a consultant to review and extend the Action Plan of the Strategy. The draft structure being explored is:-

To take this work forward a workshop with partners will refine actions and responsibilities throughout 2019/2020. There have been recent successes in securing funding to deliver elements of this work and there will be a focus on areas of greatest deprivation. The Active and Sustainable Travel Strategy review will also focus on current transport patterns/ trends in Angus, with the aim of proposing some objectives for change to maximise impact.

https://www.angus.gov.uk/community\_empowerment/planning\_for\_the\_future/planning\_for\_the\_future\_of\_angus/delivery\_on\_key\_3



# Case Study: Priority - Improving Accessibility and Connectivity

# **Angus Environmental Trust**

Established in 1997, Angus Environmental Trust (AET) operated as an approved body distributing funds under the Landfill Communities Fund (ENTRUST 1997-2015) and the Scottish Landfill Communities Fund (SEPA 2017-2018). Angus Environmental Trust closed following the closure of Restenneth Landfill site in December 2017, the sole funding source and the Trust wound down by 31 March 2019. AET Trustees comprised of representatives from Angus Council, Dundee and Angus College, Scottish Natural Heritage and independent community members and funded many projects across Angus. Two examples include:-

# **Angus Cycle Hub Bike Recycling**

In November 2016 £65,319.97 SLCF funding was awarded towards costs of purchasing an electric van, equipment and 2 bike mechanic salaries for 1 year for a community bike recycling centre in Angus. This was the very first community recycling project funded in Scotland under the new Scottish Landfill Communities Fund. Year one outcomes from this project included:

- Supported provision of Bike Recycling Centre and Community Cycle Hub in Angus
- 753 bikes collected from Angus recycling centres and diverted from landfill
- 455 bikes successfully recycled and returned to the community
- £18,000 for community projects generated by recycled bike sales
- Electric van achieved equivalent petrol savings of 2040kgC02e
- On-going training for the local community including schools
- 748 volunteer hours spent on bike recycling project

## Forfar In Flower Planting Upgrade/Equipment

In November 2016 £1,836.23 SLCF funding was awarded towards costs of greenhouse equipment to improve accessibility for service users of Lilybank Resource Centre, and community volunteers of all ages. Improvements were carried out with help from the Community Payback Team and work included:

- Installing paving to greenhouse floor to make safe and improve accessibility
- Staging around three walls and shelving around windows to improve storage and increase work space
- Purchase of equipment for public displays

## **Community Plan Outcomes**

- A reduced carbon footprint
- An inclusive and sustainable economy
- Attractive employment opportunities
- A skilled adaptable workforce



#### **Outputs**

During the past 21 years the Trust made grant awards totalling £2,019,900.72 across 149 community and environmental projects.

# Case Study: Priority – Improving Accessibility and Connectivity

Glen Clova Contour Planting Project - Exploring the Multiple Benefits of Habitat Enhancement.

Contour tree planting aids in Natural Flood Management by reducing the rate of water runoff into a river, flattening peak flows, increasing water storage in upland areas, and improving the sustainability of agriculture. The Glen Clova £3.2M 165Ha tree planting project began in April 2019 (image). The total number of trees planted will be around 264,000. This is a collaborative project with the three main landowners in Glen Clova working towards a common aim.

The interest in managing landscape scale projects for biodiversity restoration and climate change adaptation is increasing therefore the Soil Association Scotland are hosting a 'Farming with Nature' Webinar with Rottal Estate and the River South Esk Catchment Partnership. The session will incorporate components of climate change adaptation such as river management, agroforestry and habitat restoration.

This work has seen partners from Forestry Scotland, Three Angus Glen Land Owners, River South Esk Catchment Partnership and Esk Rivers & Fisheries Trust come together to improve the local environment. This work supports the development Sustainable Environment Climate Action Plan.

#### **Community Plan Outcomes**

- A reduced carbon footprint
- An enhanced, protected and enjoyed natural and built environment

#### **Outputs**

Planted a contour plot of 80 hectares, which is mainly native species, including birch, rowan, willow and soft pine

Planting stretches for three miles, all along the uphill side of the road, to prevent silt runoff into the river

https://www.soilassociation.org/our-work-in-scotland/farming-for-the-future/scotland-farming-news/2019/october/07/planting-trees-and-remeandering-on-the-rottal-estate/



Case Study: Priority – Improving Accessibility and Connectivity

# **Angus Social Enterprise Partnership**

The Angus Social Enterprise Working group was established in 2017 to start to determine how to develop the Social Enterprise Culture in Angus. An interim one year action plan was developed for 2018/2019 which then led to the development of the Angus Social Enterprise Three Year Action Plan linked to the National Social Enterprise Strategy and Action Plan.

It was acknowledged that social enterprise in Angus required specific strategic and development support and a permanent full time, Social Enterprise Officer post was established by Voluntary Action Angus in line with partners' requirements.

The post was filled in May 2019 and the Social Enterprise Officer is the lead officer for the newly developed Angus Social Economy Partnership which will be the strategic group reporting into the Community Planning Board in relation to the Social Enterprise Strategy and Action Plan.

https://www.angus.gov.uk/council\_and\_democracy/council\_information/plans\_policies\_a nd\_strategies/angus\_social\_enterprise

#### **Community Plan Outcomes**

- More opportunities for people to achieve success
- An inclusive and sustainable economy
- Attractive employment opportunities
- A skilled adaptable workforce

# **Outputs**

- Angus Social Enterprise Strategy and Action Plan approved by CPP Board in September 2019
- Development of the Angus Social Economy Partnership
- The Angus Social Enterprise Network set up

# Case Study: Priority - Improving Accessibility and Connectivity

North East Scotland Fisheries Local Action Group

The North East Scotland Fisheries Local Action Group (NESFLAG) is responsible for the management and delivery of the fisheries elements of the Angus, North Aberdeenshire and South Aberdeenshire Local Development Strategies. The North East Scotland Fisheries Local Action Group is a partnership of fisheries, community, private and public sector organisations, supported by a dedicated Secretariat. NESFLAG was allocated a budget of £1.437million by Marine Scotland in February 2016, which comprised the Community Led Local Development element of the European Maritime and Fisheries Fund (EMFF). These funds have been allocated to support a bottom-up, local approach to delivering the Local Development Strategies.

NESFLAG aimed to support the sustainable development of coastal communities located in Angus and North & South Aberdeenshire. Fisheries funding was targeted on coastal settlements with demonstrable associations with the fisheries sector and projects which aligned with the priorities of each area's Local Development Strategy and European Maritime Fisheries Funding objectives.

The EMFF programme aimed to promote economic diversification both within and out with the fisheries sector as well as build capacity of fisheries communities across the European Union through local projects that build knowledge and skills, add value to fisheries products and in turn facilitate innovation and cooperation in fisheries areas.

Partners from Angus have participated in the application, assessment and monitoring process of this fund which has led to significant investment in the area since 2016 and 2019 saw the Angus allocation of funding fully committed.

## **Community Plan Outcomes**

- More opportunities for people to achieve success
- An inclusive and sustainable economy
- Attractive employment opportunities

# **Outputs**

Arbroath has received European Maritime Fisheries Funds in excess of £100,000 for Outer Harbour Pontoons (£54,165) and a new Cold Room (£10,314) at the harbour, as well as for a new exhibition "Spotlight on Arbroath's Fishing Heritage at the Signal Tower Museum (£39,829).





# Locality Updates

Under the Community Empowerment (Scotland) Act 2015 we were required to develop locality plans for places where people experience inequalities. In Angus we decided on four locality plans to cover the whole county so that everyone has the opportunity to get involved in shaping their own community.

The updates from our four Locality Implementation Partnerships (LIP) who lead on delivery of each area's Locality Plan and Action Plan for this reporting period are below:-



## Carnoustie, Monifieth & Sidlaw

In order to bring some additional focus to the group, a priority setting exercise was undertaken at the end of 2018 which came up with the following 3 key priorities as Stage 1 projects from the Locality Plan:

- 1 Improving Facilities and Access to Facilities
- 2 Employability with a particular focus on Young People
- 3 Mental Health & Wellbeing

Three sub groups were established, the purpose of which was to:

- Share information about partner work around the theme
- Identify opportunities for collaborative working
- Develop joint projects to address the priority within the locality

A successful employability event was held on 1st May with 30 exhibitors and over 100 local people attending. A survey of attendees identified the reasons they came along and this evidence was used to develop the offer at the revamped 'Job Club' to be delivered from the new Locality Hub. A volunteer was recruited who had attended the event and is an IT graduate seeking work experience before graduation. The volunteer has been working with the Pride in Place Officer and Groups and a new website is under development.

We also developed Carnoustie Works Together, a multi-agency approach to employability.

A Steering Group was established to take forward Participatory Budgeting (PB) and had its first meeting in June. The group agreed that projects should only be considered for funding if they contribute towards the three key priorities identified by the LIP, with priority being given to projects that benefit areas of greatest deprivation.



#### Forfar & Kirriemuir

We established a community-led participatory budget (PB) board following a refresh of our LIP membership. This group has developed systems and processes for the consideration of PB requests.

It was agreed that the focus of the PB exercise should be based on the following priorities:

- Social Inclusion
- Poverty (particularly Child Poverty)
- Health & Mental wellbeing
- Improved Connectivity (transport, digital and through access to services).

The LIP agreed that the best way forward would be to invite Community Councils to act in advisory capacity and to promote events within their communities and to host events with the help and support of the LIP.

Forfar Action Network (FAN) was established when we undertook the Forfar charette when people said that they wanted more activities in the town to bring people together. So FAN took over the organisation of Gala Week in 2017 improving it each year and including activities— all free for families. In 2019 about 250 people took part. During the week, many groups in the town opened their doors for people to try out activities, but there were also special events like Cooking with Spices, "Drookit Forfar" walk, "Forfar's Famous Benefactor Peter Reid" walk, "The Steamie" performed by the Forfar Dramatic Society.

Forfar in Flower is a small community group of willing volunteers who undertook to put up hanging baskets in Forfar. They then went on to take over areas of the town which needed some TLC. They have been helped in their tasks by the Community Payback Teams and the Council's parks service. They are going from strength to strength with a mission to make Forfar a more colourful place to live, work and play.

#### **Brechin & Montrose**

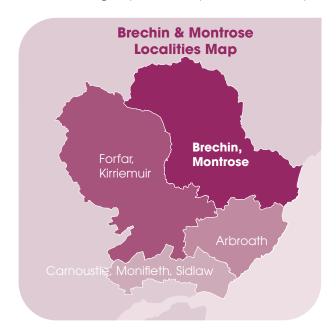
A community profile was developed and priorities and actions identified.

Montrose Playhouse Project was awarded £2.26m funding from the Regeneration Capital Grant Fund and the community group now needs to raise an additional £1.3m.

The PB sub-group met on 23 May and discussed PB allocations and how these should be split between small grants and mainstream funding.

A number of partners contributed to the success of holiday programmes over the summer holiday period which over 1100 people attended.

The Brechin Active & Sustainable Travel Action Plan was completed by Anson consultants in March 2019. The Action Plan includes the recommended action, key performance indicators for monitoring and evaluating progress, priority and timings, cost and potential funding sources. Importantly, it also includes who should be involved in this process going forward. The input of the Brechin community and key stakeholders has seen them become co-designers of this action plan. With the Brechin community and key stakeholders we are now working in partnership around its implementation.



## **Arbroath**

£6.9 million investment through Sustrans funding was secured following community engagement using our online tool Social Pinpoint and public meetings.

We held a joint workshop with the South East Locality Implementation Group (Health & Social Care) on how both partnerships can support delivery of child poverty actions

We set up our Place Partnership and 2 significant events took place including one in the former Arbroath courthouse.

A Phase 1 pilot work of the schools' food project was completed and was very successful. Children from across the locality took part learning about food production, healthy eating and prepared recipe cards for use at home. In May 2019 we discussed how to take this to wider group of schools and the community. A sub group was formed to plan the next phase of the project. There has been great input so far from local supermarkets and food producers who are keen to continue to support.



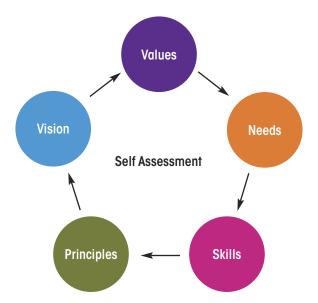
# Shaping the Future - Self Assessment

Self-Assessment provides us with a framework with which the Partnership is able to evidence outcomes and impact, identifying strengths and opportunities for development which in turn enables learning and improvement to take place to develop a stronger partnership for the future.

As part of the Community Planning schedule of continuous improvement there was a self-assessment workshop held as part of the wider partnership session in April 2019. This focused on:-

- Where are we now?
- How do we know?
- Where do we want to get to?
- How are we going to get there?

The Workshop followed the philosophy of 'How good is our service'. This allowed partners to highlight key opportunities, gaps in provision and challenges moving forward.



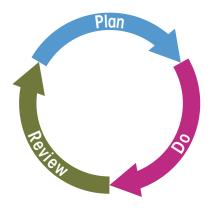
The responses were put into themes which formed our forward plan. The themes included Communication, Resource, Configuration of partnership, Delivery, Culture, performance and links to localities.

A copy of the plan can be seen at https://www.angus.gov.uk/community\_empowerment/planning\_for\_the\_future/planning\_f or\_the\_future\_of\_angus/the\_angus\_community

## 2019 - 2020

Throughout this reporting period a lot of work has been done to establish a baseline of activity across the 3 priorities utilising the support from the Improvement Service and Public Health Scotland. For the coming year it is now essential to deliver the combined action plan and further develop the performance monitoring. This will be done by:-

- Ensuring that all partners are participating on the online performance management information system
- Further develop the links between locality working and the strategic work underway through the community planning structure
- Deliver the Self-Assessment action plan through the creation of a short life strategic working group (led by third sector)
- Monitor the risks through the CPP Risk register



# Indicators

As well as the 2030 aspiration the partners co-produced a set of indicators that would show the impact of the work underway on the combined action plan. For the 2020/21 performance report all partners will input into the system as updates become available creating a live performance dashboard accessible to all. The measures approved included:-

# Priority: Reducing Child Poverty Outputs:

- Targeted Initiatives supporting Child Poverty - Overarching measure to capture ad hoc activity
- Ward Level deprivation
- Number and category of children registered on the child protection register
- Number of children in poverty
- % of children who are accessing their funded entitlement to early learning and childcare
- Fuel Poverty Rate
- Food Bank Referrals

# Priority: Improving Mental Health and wellbeing **Outputs:**

- Waiting times for AIDARS weekly and quarterly
- Reduce length of stay in hospital for adult mental health patients
- Guardianship waits can result in delayed discharges - Locality
- Suicide prevention services new pilot: early intervention and prevention
- Rate of depression in GP services -

- prescribing of antidepressants
- Reduce delayed discharge for adults with mental health challenges
- Referrals to suicide prevention
- Support people to live independently
- Social Prescribing
- Calls/referrals relating to mental health crisis/incidents

# Priority: Improving Accessibility and Connectivity Outputs:

- Increased fibre (and take up) to the cabinet across Scotland to 95% of Scotland (93% Angus) 31 Dec 2017
- 100% of premises in Scotland with access to speeds greater than 30Mbps by end 2021
- Revolution in Rail: monitor service improvement scheduled by ScotRail
- Tay Cities 'Mercury' project To be a flagship, sustainable low carbon region

- Number of electric charging points available
- Number of fully accessible public offices
- Number of changing places facilities & use
- Take up of Low emission/electric vehicle and electric bikes in Angus



# 2030 Aspirations – Update

In the Community Plan there are scorecards with key aspirations for 2030. Below shows these aspirations with a status update for key activity to move the partnership closer to achieving them visit

https://www.angus.gov.uk/community\_empowerment/planning\_for\_the\_future/planning\_for\_the\_future\_of\_angus/the\_angus\_community

ECO	NOMY	Status
	Gross weekly pay among local residents	Static
	Gross weekly pay among those working in Angus	Improving
	Employment rate	Improving
	Least underemployment	Declining
	Least percentage of vacant retail units	Improving
	Premises able to access broadband speeds of at least 24Megabits per second	Improving
	16-19 year olds in learning, training or work	Improving

A new PESF (Parental Employability Support Fund) will be used to upskill those already in work. A delivery plan will be in place for this 3 year funding by early 2020 The EmployabiliTAY regional programme has focused on supporting people into work. From this project 26 Angus people moved into jobs

Skills Development Scotland have refocused their Regional Skills Assessment interactive tool.The data will cover Skills Supply; Skills Demand; and Skills Mismatches Angus has the highest rate of young people going in to further education – Dundee and Angus College have a varied prospectus which accurately reflects the needs of the local economy

VAA are refreshing the Angus Volunteering Strategy and The Police Scotland Youth Volunteers (PSYV) have been making a significant impact supporting local events throughout the area A new breast buddies initiative within VAA has been developed to support new and existing parents with breastfeeding. This also includes support for those minority groups where English is a second language

PEOPLE	Status
Children living in poverty	Declining
Least number of people of working age with no or low qualification	Improving
Least women smoking during pregnancy	Declining
Children with a healthy weight at Primary 1 age group	Declining
Percentage of secondary pupils from deprived areas achieving 5+ SCQF awards at level 5 or higher	Declining
Percentage of secondary pupils achieving 5+ SCQF awards at level 5 or higher	Static
Numbers of adults involved in volunteering	Static
Adults identifying themselves as internet users	Static
Number of people able to look after their own health	Improving
Least rate of death under 75 (per 100,000)	Improving
PLACE	
Adults stating their neighbourhood is a good place to live	Static
Least recorded crimes and offences (per 10,000)	Improving
Least rate of primary fires (per 100,000)	Improving
Recycling rate	Improving
Fuel Poverty (local authority)	Improving
Dwellings below tolerable standard	Improving
Percentage dwellings that fail the Scottish Housing Quality Standard (includes fuel poverty)	Static
Active travel to school by primary and secondary pupils	Improving

Building on the work done in the Angus Active Travel Strategy there are a number of actions underway to encourage walking, cycling and use of electric vehicles The recycling rate at Centres for the period February to July 2019 has seen a 16% increase from 51% in 2018 to 67% in 2019 During 2018-19 the Council added 41 new properties to its affordable rented housing stock and worked with partners to facilitate a further 95 affordable units being delivered in Angus. 73.1% of Council stock meets the Energy Efficiency in Scottish Social Housing (EESSH) standard

