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Agenda Item No 13 App

Grant Archibald NHS Tayside Chief Executive

By Email.

January 2020

I am writing to congratulate NHS Tayside for consistently exceeding the four-hour emergency care target. The winter period puts additional pressure on all NHS staff, the hospital system and is a particularly demanding time for Health Boards across Scotland and the rest of the UK. Despite these pressures staff within NHS Tayside have worked consistently to deliver high quality care without delay.

Last year I was encouraged to read some of the actions outlined in NHS Tayside's winter plan which had a clear focus on delivering unscheduled care performance. I am pleased that these have clearly been effective.

I would like to take this opportunity to recognise the staff who have worked tirelessly throughout winter and over the festive period to ensure every patient gets the best care possible. Please pass on my heartfelt thanks to all staff for their hard work and commitment throughout this period and all year round.

We will continue to support NHS Tayside to ensure continuous and sustainable

improvement.

JEANE FREEMAN

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