

Welcome



Housing Division
Scrutiny Panel
Half Yearly 2019

Areas for Discussion



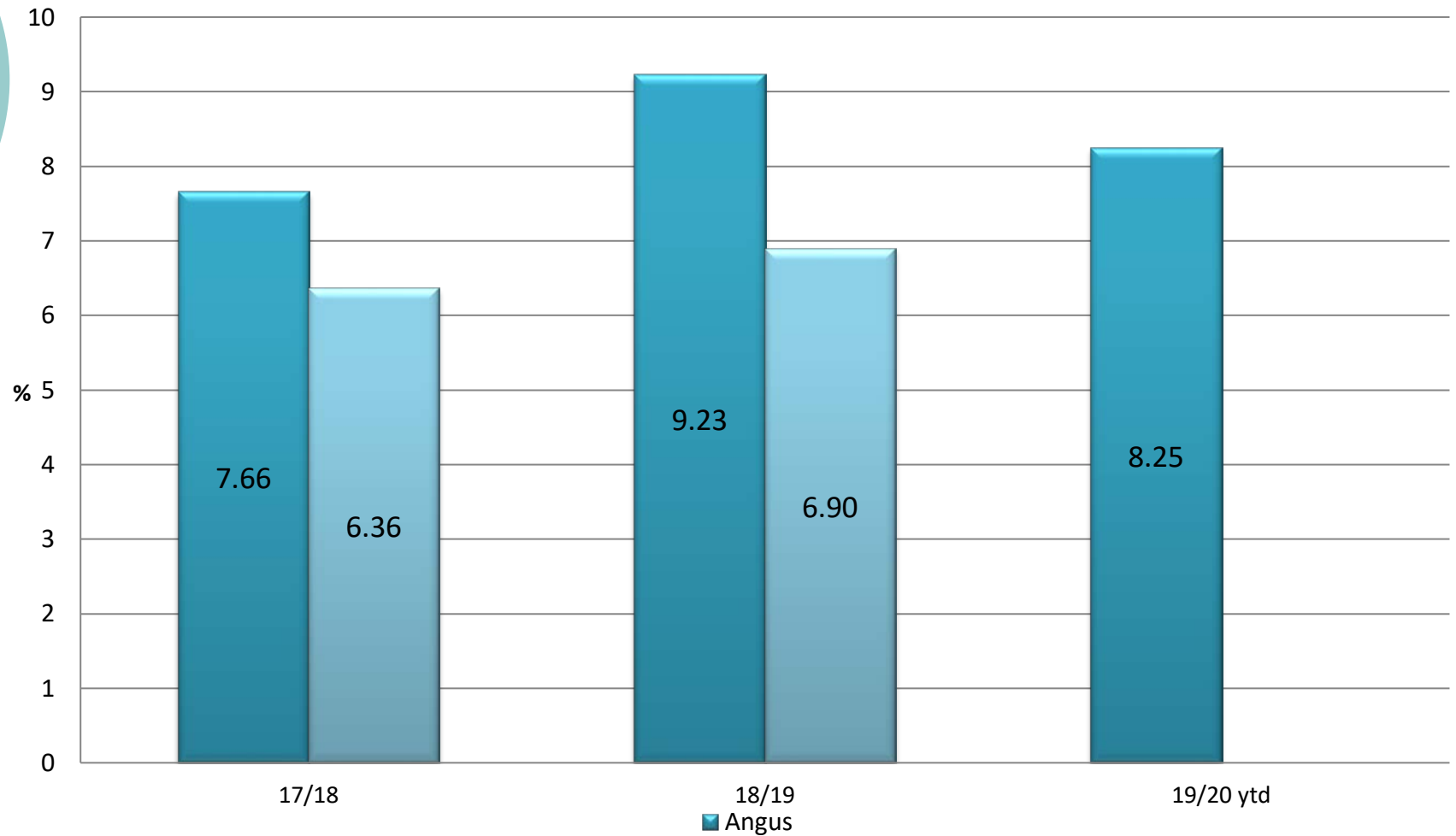
- Income Management
- Maintaining & Improving Homes
- Housing Options
- Homes & Communities
- Summary

Income Management

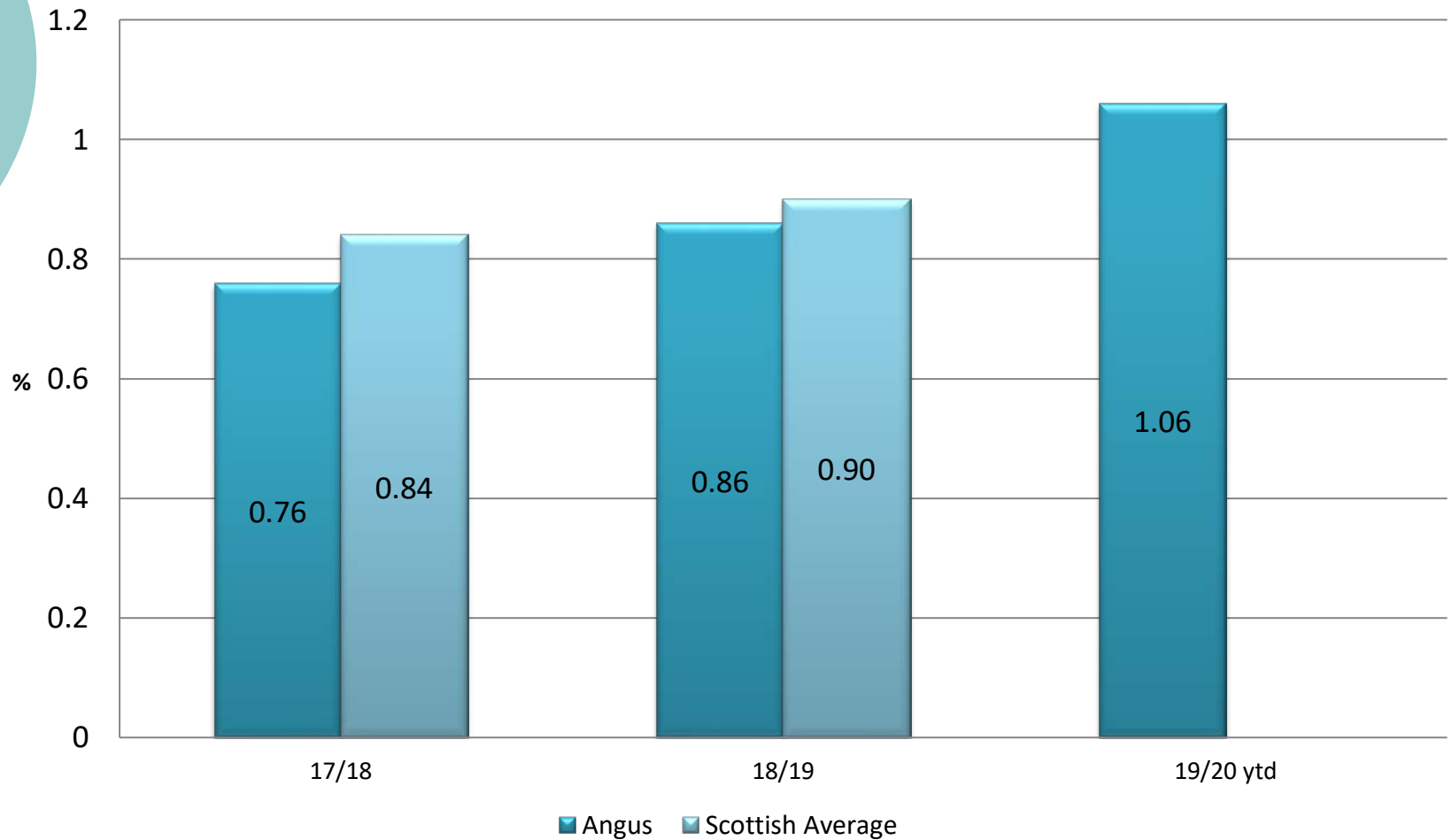


- All Arrears as % of Gross Rent
- % Rent Lost due to Empty Properties
- % Rent Collected in the Year
- Average time to re-let all properties

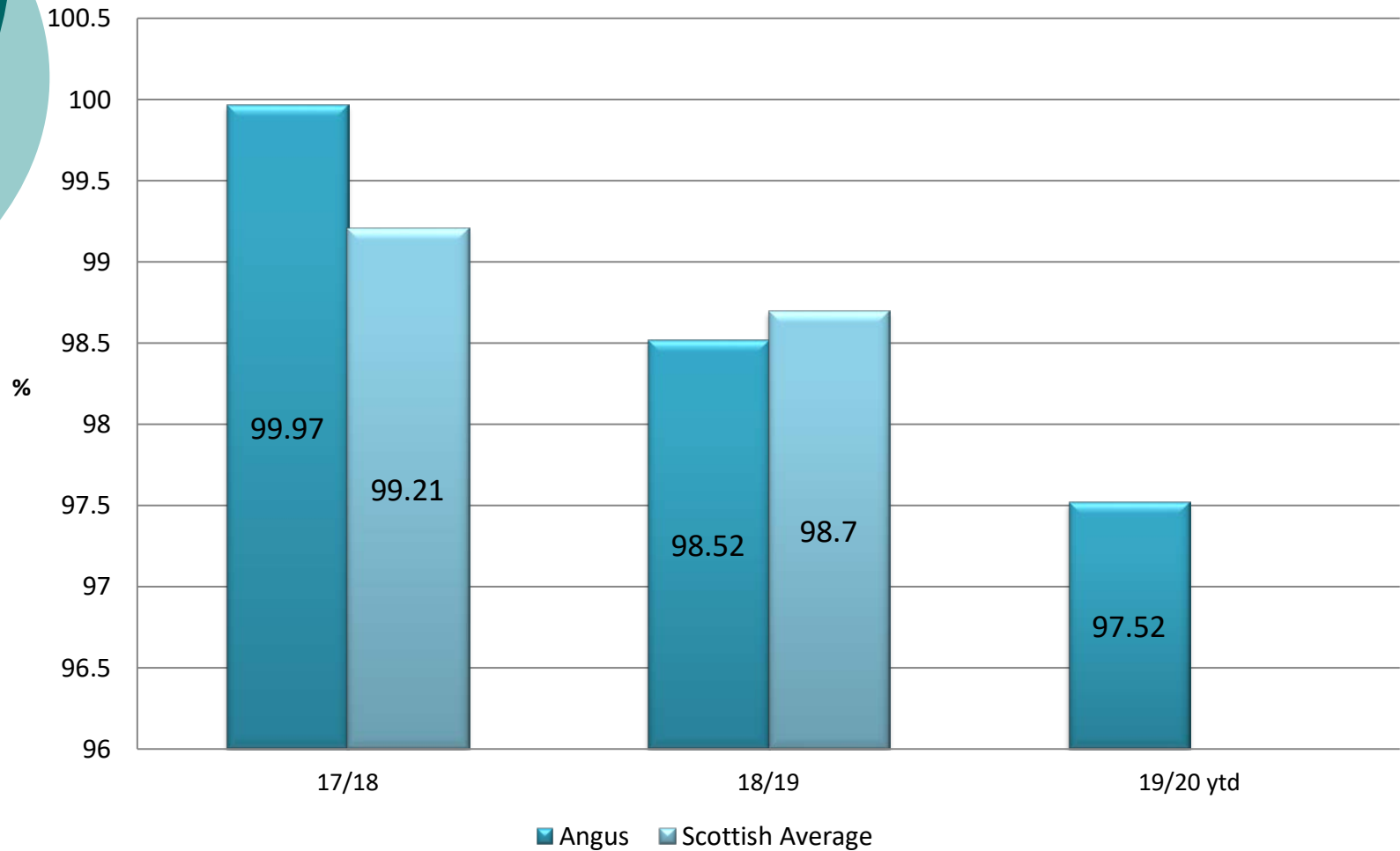
% All Arrears over Gross Rent



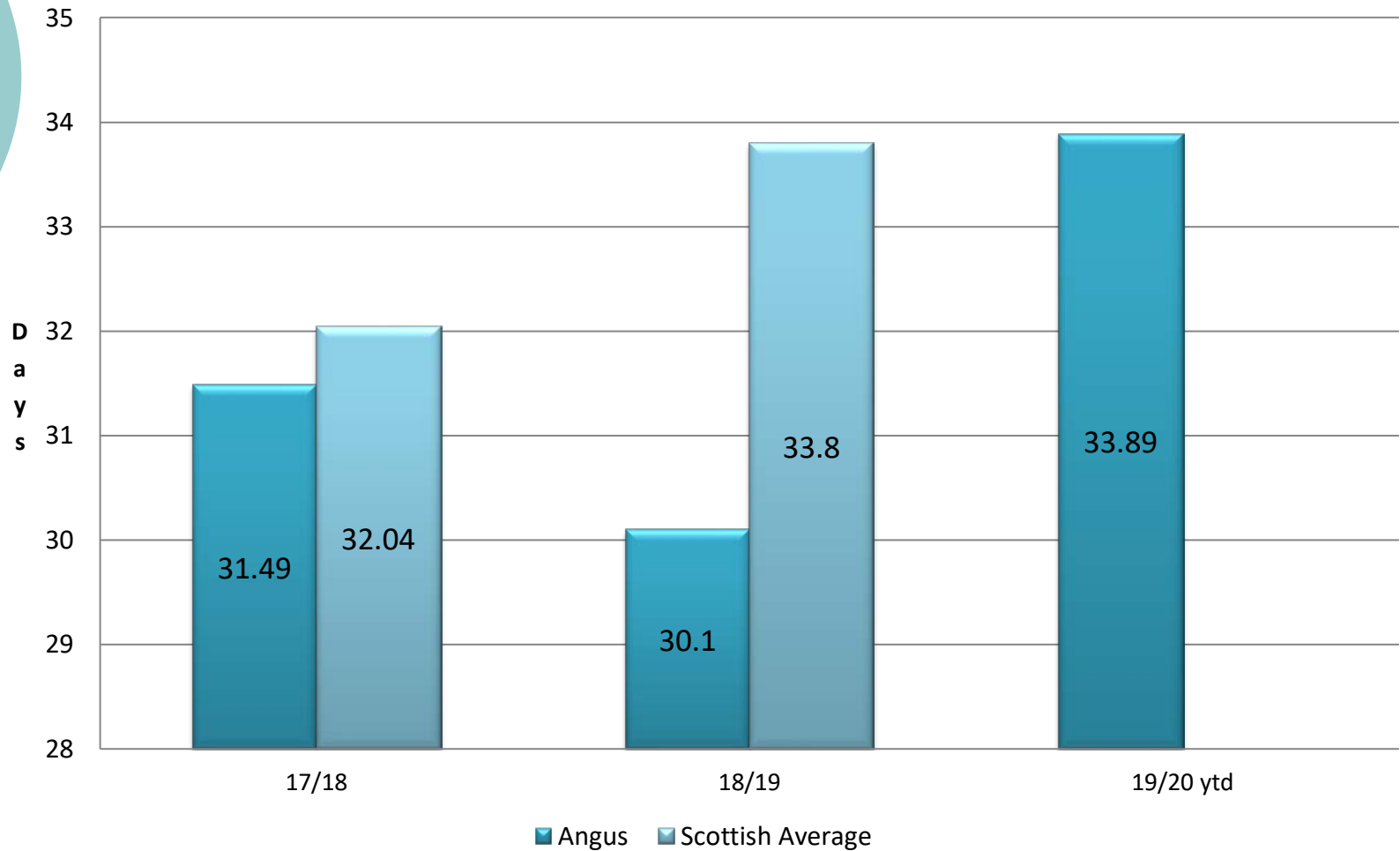
% of Rent Lost due to Empty Properties



% Rent Collected in the Year



Average Time (Days) Taken to Re-let all Properties

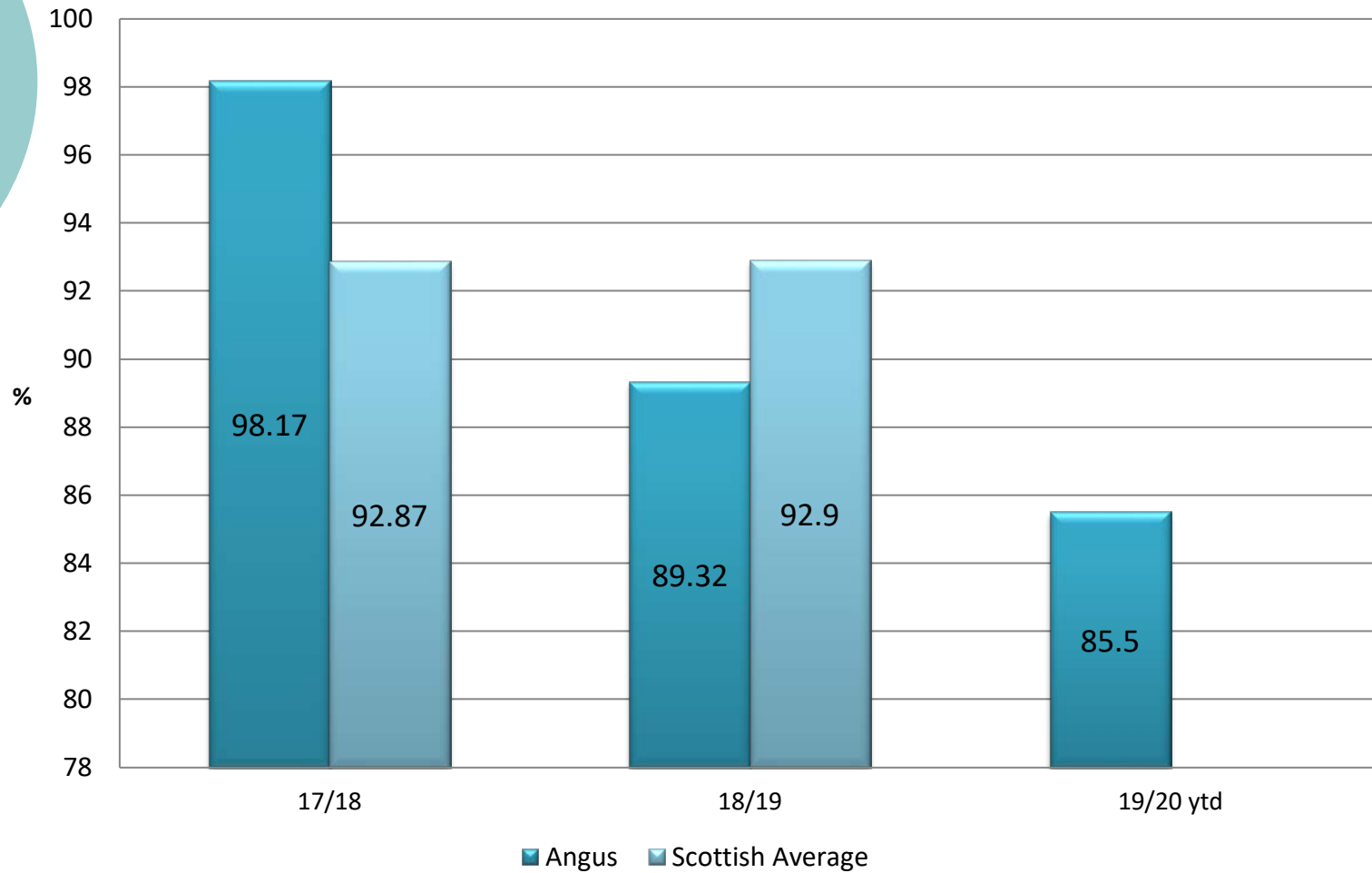


Maintaining & Improving Homes

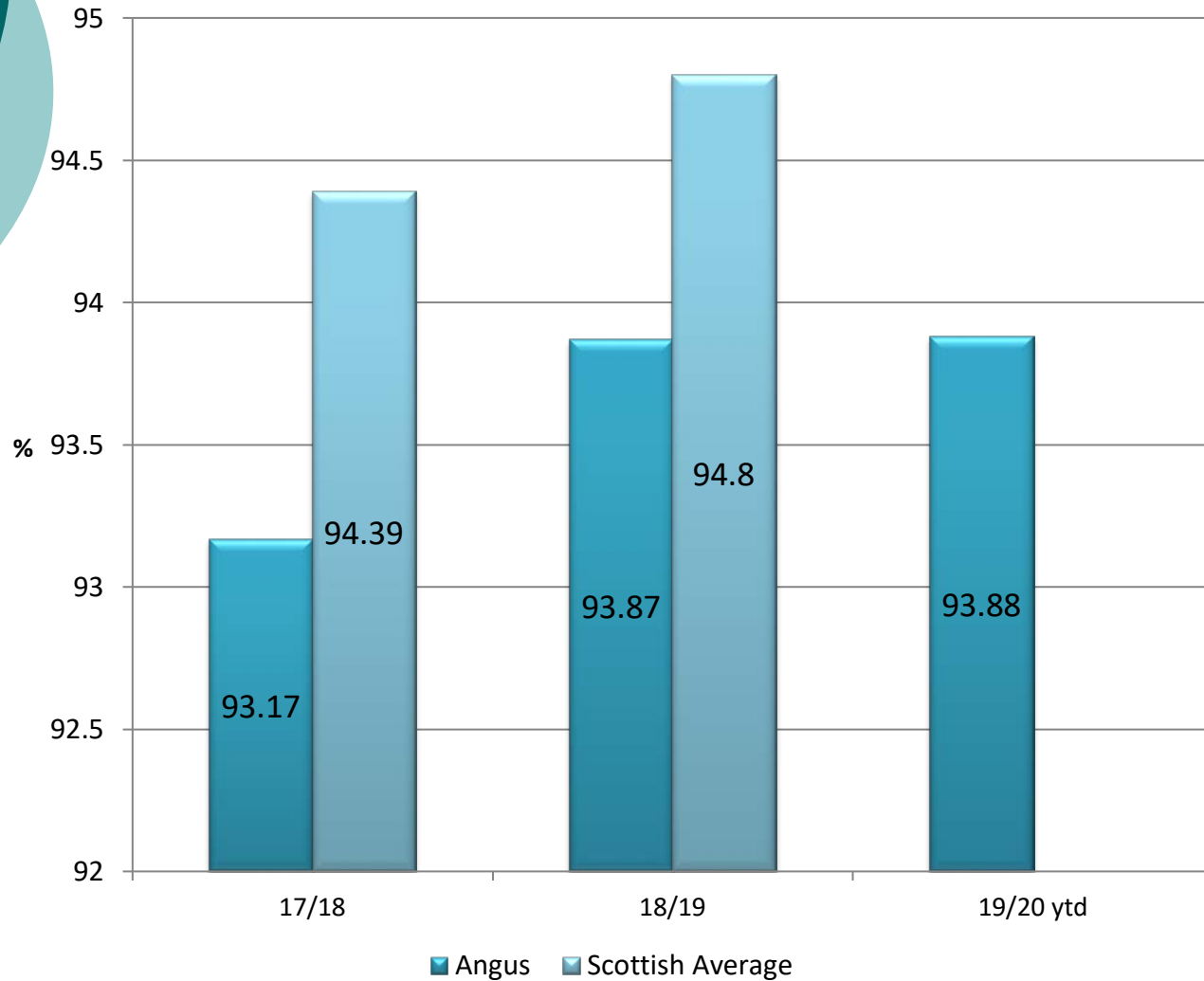


- % of Repairs completed First Time
- SHQS

% of Repairs completed First Time



Total % of Stock meeting SHQS

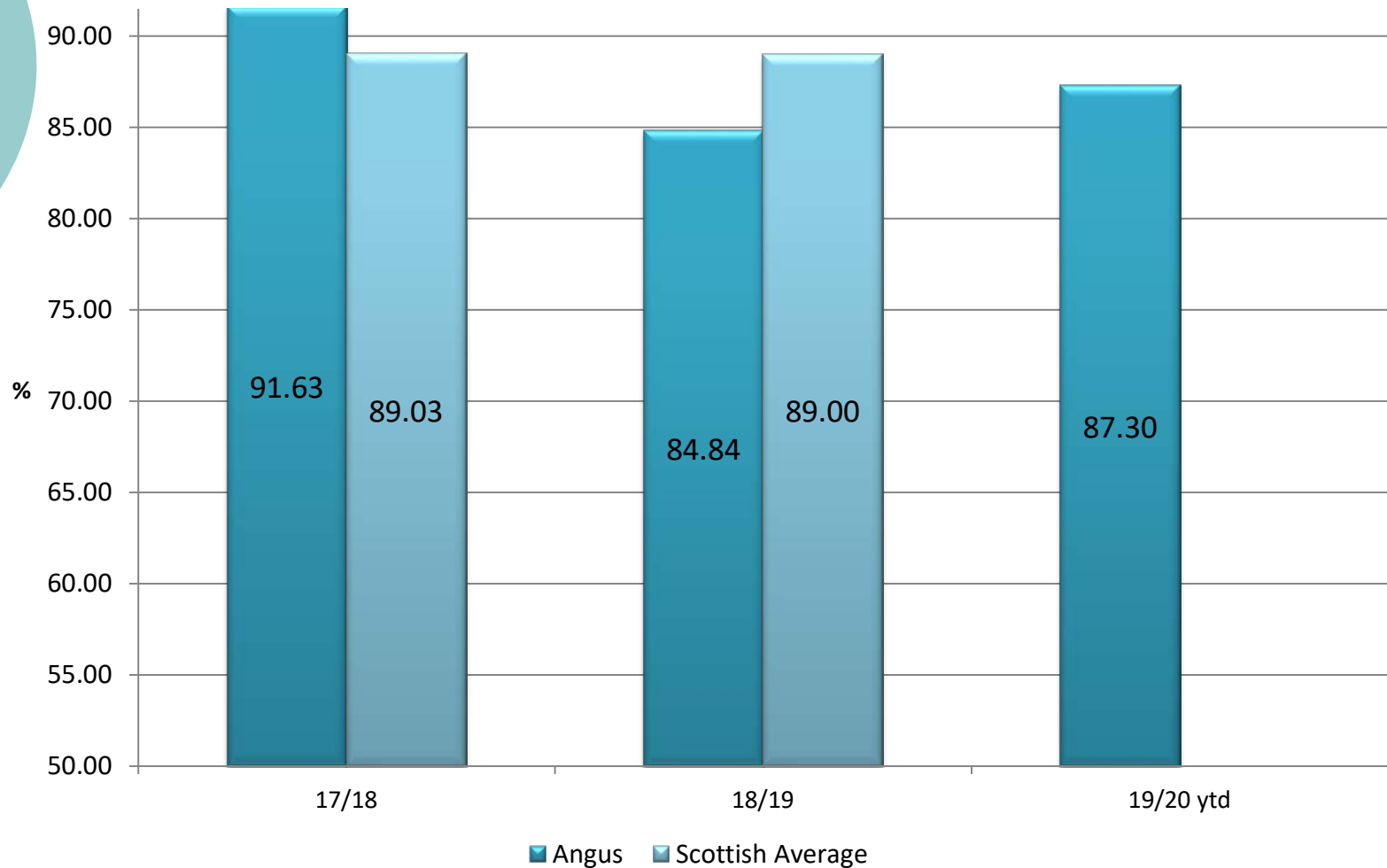


Housing Options



- % of Tenant Sustainment
- Presentations 2019/20 YTD

% of new tenancies sustained more than 1 year



Presentations



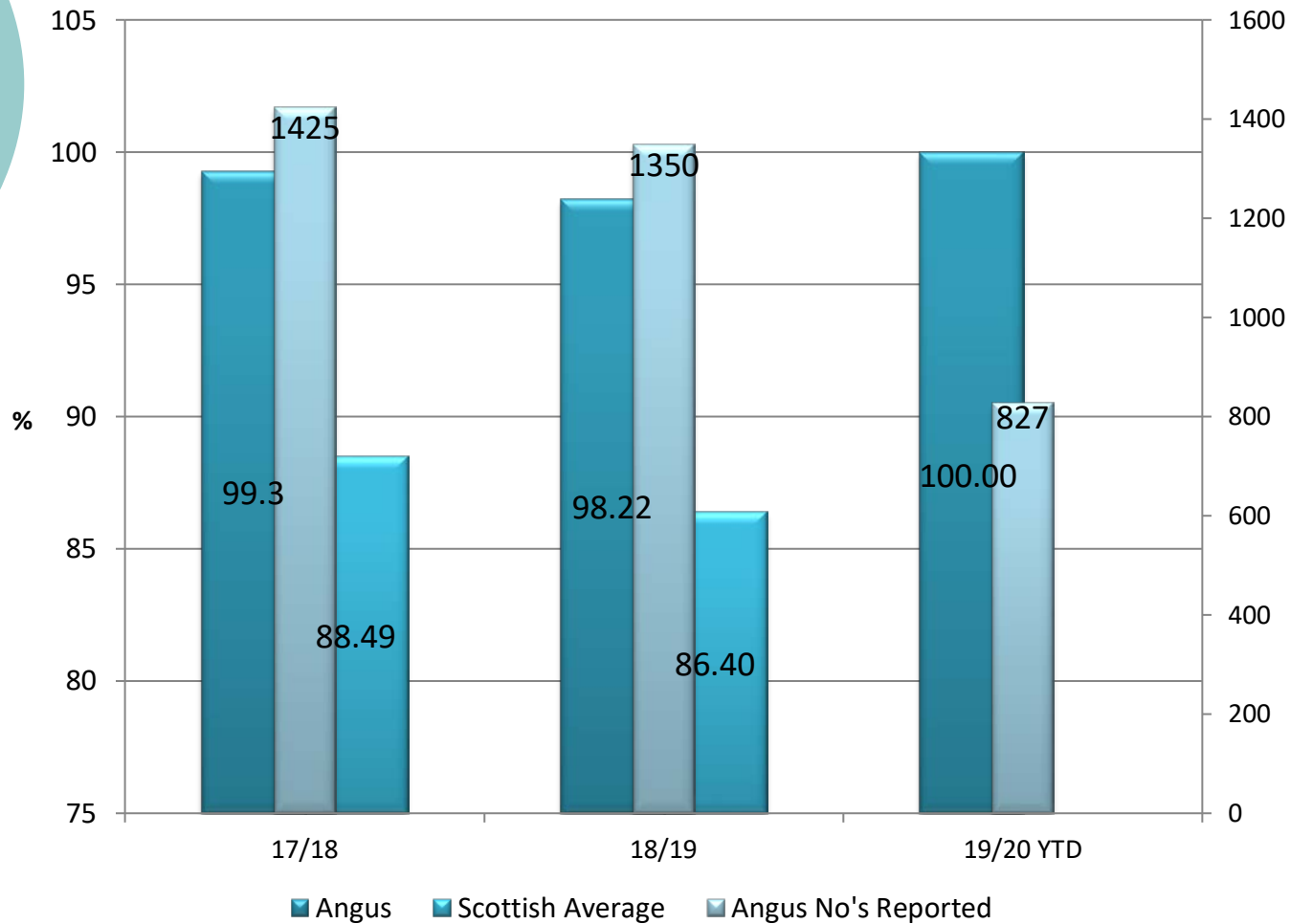
Total Number of Presentations	Angus	Arbroath, Carnoustie & Monifieth	Montrose & Brechin	Forfar & Kirriemuir
2017/18	747	371	187	188
2018/19	707	348	131	227
2019/20 ytd	370	192	66	106

Homes & Communities



- % of Anti-social Behaviour cases reported in the last year which were resolved

% of Anti-social Behaviour cases reported in the last year which were resolved



Key Points – Where to Next ?

- Arrears down 😊
- % of Void Loss up 😞
- Re-let times up 😞
- Right First Time down 😞
- Stock meeting SHQS maintained 😊
- Tenancy Sustainment up 😊