

Agenda Item No 4

Report No 238/20

Appendix 6

## HOUSING MT UPDATE REPORT

NAME OF HIT: Homes & Communities

DATE OF HMT: 20 February 2020

### SUMMARY OF LAST QUARTER'S ACTIVITY:

- Fire safety advice developed in partnership Scottish Fire and Rescue Service. Advice circulated to CHTs and going to recirculate to gather opinion before implementation. (Procedure on how to deal with situations to follow)
- ASB policy and procedures in process of being drafted – target April 2020
- Tenancy pack reviewed but needs refined before sending out for comment.

### PRIORITIES FOR NEXT YEAR:

[https://anguscouncil.sharepoint.com/:w:/s/Housing/EWGID2CnxLBGpszSkQw4SaUBRbEaK-wPnNkDH\\_WBy30pCw?e=cjwbik](https://anguscouncil.sharepoint.com/:w:/s/Housing/EWGID2CnxLBGpszSkQw4SaUBRbEaK-wPnNkDH_WBy30pCw?e=cjwbik)

### SUMMARY OF KEY PERFORMANCE DATA AND ANALYSIS (NOTING ANY SIGNIFICANT CHANGES IN PERFORMANCE):

Homes & Communities:

<https://anguscouncil.pentanarpm.uk/reports/download/679572/448433/false/housing-homes-communities-hit>

PROGRESS AGAINST CHARTER OUTCOMES:

Percentage of tenants satisfied with the management of the neighbourhood they live in (Indicator 17) 2017/18 – 81.66% 2018/19 – 80.67%

Percentage of tenants satisfied with the standard of their home when moving in (Indicator 9) 2017/18 – 89.17% 2018.19 – 94.49%

Percentage of anti-social behaviour cases reported in the last year which were resolved within locally agreed targets (Indicator 19) 2017/18 – 99.30% 2018/19 – 98.22%

Percentage of lettable houses that became vacant in the last year (Indicator 21) 2017/18 – 8.89% 2018/19 - 9.75%

Gypsies/travellers – Average weekly rent per pitch (Indicator 36) 2017/18 - £52.72 2018/19 - £56.75

For those who provide sites – percentage of gypsies/travellers satisfied with the landlord's management of the site (Indicator 37) 2017/18 – 66.67% (12 answers) 2018/19 – 100%

ANY DISCUSSION POINTS:

HIT CHAIR: Ian Kennedy