

LIST OF ESSENTIAL SERVICES - November 2020

Strategic Policy Transformation and Public Sector Reform
Resilience
Communications
Health and safety compliance
Economic development - (grants & funding)
Financial Services
Financial payments
Treasury management
Enquiry service for advice on council tax, housing benefit or council tax benefit and grants.
Scottish Welfare Fund payments
Welfare rights services
Housing benefit payments
Processing of benefit claims and changes Claims and change of circumstance
Receipt and verification of benefit claims and changes
Annual billing for council tax
HR, Digital Enablement, IT and Business Support
IT service desk
Data centre
Digital development
Resourcing (laptops, equipment etc)
HR/staffing/advice/policies
Payroll
Contact centre
Business systems
Planning & Communities
Building standards
Waste management
Parks & burial services
Communities teams
Schools & Learning
Primary, secondary and early years provision
Operational team/support

Children, Families & Justice
Localities teams/investigations team – child protection
Enhance team
Kinship/permanence/fostering
Bramble cottage/Strathmore avenue
Through care and after care
Criminal justice services & throughcare/aftercare
Health & Social Care Integrated Partnership - Adult Care
Learning disabilities resource centres
Learning disabilities community learning disability service
Community alarm service
Homecare - enablement and response teams
Care homes and day care provision
Community meals
Glenloch
Community mental health service
Accommodation with support
Alcohol, drugs & blood borne virus
Homeless support service
Volunteering service
Legal & Democratic Services
Child and adult protection (legal)
Registration of births, stillbirths, deaths & marriages & civil partnerships
Elections
Committee services (in terms of elected member decision making)
Legal services (advice, guidance, court)
PPE Distribution
Essential Mail Distribution and sending out
Environmental and Consumer Protection
Response to any major communicable disease incidents/animal disease outbreak
Response to environmental health concerns of business and or member of the public
Responding to consumer safety incidents and alerts
Petroleum emergency
Fair trading - complaints enforcement
Infrastructure
Roads, winter maintenance & emergency response including lighting.
School transport
Maintaining operation of critical buildings
Emergency housing repairs