

ANGUS COUNCIL

POLICY AND REOURCES COMMITTEE – 2 FEBRUARY 2021

INFORMATION REPORT FOR THE PERIOD 01/04/19 TO 31/03/20

REPORT BY KATHRYN LINDSAY, CHIEF SOCIAL WORK OFFICER

ABSTRACT

This report provides information to members with regard to services in the Children Families & Justice Directorate, albeit that a decision is not required in terms of the current Scheme of Delegation to Officers and the Order of Reference of Committees.

1. BACKGROUND

Angus Council is a stakeholder In the Social Work Out of Hours Service (OOHS) provided by Dundee City Council and contributes approximately £180,000 to the annual budget of the service. The annual report details the service provided which covers more than three times the number of hours of operation in a week than any equivalent day time team and provides a generic emergency and crisis response service to two local authorities. The annual report also includes details of a service review.

2. SIGNIFICANT INFORMATION - SCHEDULES

The annual report provides information regarding the nature of typical referrals which can include the following:

- telephone calls from a parent or carer stating that they can no longer cope with a child's difficult behaviour and requesting that the child is accommodated;
- referrals where an allegation has been made concerning the safety of children;
- requests from police for information or support following their attendance at a home where there are vulnerable children at risk of harm;
- breakdown of a care plan e.g. a sudden illness or hospitalisation of a primary carer;
- children or young people who go missing;
- concerns from care providers;
- notification from hospital of delivery of a baby where there are child protection concerns;
- deterioration of a health condition which triggers a need for additional supports;
- changes to care arrangements;
- a call from someone alleging that abuse has occurred;
- requests from police for social work intervention following police involvement with a looked after child or vulnerable adult

The annual report also includes the outcome of a recent service review which includes changes to staffing with the intention of providing an enhanced service at critical times such as weekend evening etc.

3. REPORT AUTHOR

This report and associated schedules has been compiled by Alan Hope, Service Leader who can be contacted by emailing HopeA@angus.gov.uk.

List of Appendices:

Appendix 1 Dundee and Angus Out of Hours Service Annual Report 2019/2020