

## **QUARTERLY MONITORING REPORT**

Covering the activities and performance in support of the Local Fire and Rescue Plan for Angus



Quarter Three: 2020/21

Working together for a safer Scotland



## ABOUT THE STATISTICS IN THIS REPORT

The activity totals and other statistics quoted in this report are provisional in nature and subject to change as a result of ongoing quality assurance and review.

Because all statistics quoted are provisional there may be differences in the period totals quoted in our reports after original publication which result from revisions or additions to the data on our systems.

From 2015-16 onwards responsibility for the publication of end-year statistical data transferred from the Scottish Government to the Scottish Fire and Rescue Service (SFRS). This change of responsibility does not change the status of the figures quoted in this and other SFRS reports reported to the Committee.

| TABLE OF CONTENTS   | PAGE |
|---|------|
|   |      |
| Introduction  | 5    |
| Quarterly Performance Summary   | 6    |
| Quarterly Performance Highlights  | 7    |
| Priority 1 - Improving Fire Safety in The Home                              | 8    |
| HI 1 – Accidental Dwelling Fires (ADF)                                      | 8    |
| HI 2 – ADF Fatal Casualties   | 8    |
| HI 3 – ADF Non-Fatal Casualties   | 8    |
| Priority 2 - Improving Fire Safety and Resilience in the Business Community | 10   |
| HI 4 - Non-Domestic Building Fires  | 10   |
| HI 5 – Fatal Casualties in Non-Domestic Buildings                           | 10   |
| HI 6 – Non-Fatal Casualties in Non-Domestic Buildings                       | 10   |
| Priority 3 - Minimising the Impact of Unintentional Harm                    | 12   |
| HI 7 – Road Traffic Collision (RTC) Incidents                               | 12   |
| HI 8 – Fatal RTC Casualties   | 12   |
| HI 9 – Non-Fatal RTC Casualties   | 12   |
| Priority 4 - Reducing Unwanted Fire Alarm Signals                           | 14   |
| HI 10 – Unwanted Fire Alarm Signals (UFAS)                                  | 14   |
| Priority 5 - Reducing Deliberate Fires                                      | 16   |
| HI 11 – Deliberate Primary Fires  | 16   |
| HI 12 – Deliberate Secondary Fires  | 16   |
| Priority 6 - Effective Risk Management and Operational Preparedness         | 18   |
| Appendix 1: Community Safety Engagement Programmes                          | 19   |
| Appendix 2: Notable Event – 'Helping those in need'                         | 21   |
| Appendix 3: Notable Incidents – Forfar and Glen Prosen                      | 23   |

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## INTRODUCTION

This is the quarter three monitoring report covering the SFRS's performance and activities in support of the six priorities in the Local Fire and Rescue Plan for Angus, namely:

- Priority 1 Improving fire safety in the home
- Priority 2 Improving fire safety and resilience in the business community
- Priority 3 Minimising the impact of unintentional harm
- Priority 4 Reducing unwanted fire alarm signals
- Priority 5 Reducing deliberate fires
- Priority 6 Effective risk management and operational preparedness

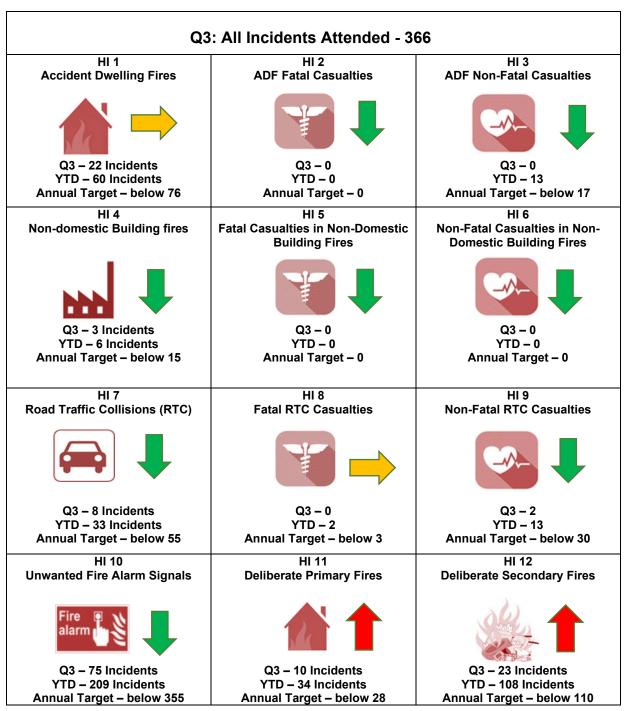
As well as supporting the six priorities in the Local Fire and Rescue Plan for Angus, this monitoring report shows how SFRS activities and performance contribute to the wider priorities of the Angus Council Community Planning Partnership (CPP), as set out in the Angus Community Plan.

The figures in this report are provisional, to provide the Committee with the SFRS's direction of travel in the Angus area, in terms of performance against headline indicators and targets. Most figures will not change; however, members should note that there may be some small variations for some indicators when the final confirmed figures are published by the SFRS.

The Angus Council Scrutiny and Audit Committee agreed the new Local Fire and Rescue Plan for Angus on 01 December 2020, covering the subsequent 3-year period. In support of delivering the priorities in this plan, 12 headline indicators and targets have been set, and form the basis of this quarterly monitoring report.

## PERFORMANCE SUMMARY

The table below provides a summary of 2020/21 quarter three activity and year to date (YTD) progress, based on annual targets set against headlines indicators. It aims to provide – at a glance – our direction of travel during the current reporting year.



#### YTD Performance, Based on Annual Target

| 1 | Below target               |
|---|----------------------------|
|   | Less than 10% above target |
| 1 | More than 10% above target |

## PERFORMANCE HIGHLIGHTS

Of the 12 headline indicators and targets, the following performance should be noted for quarter three 2020/21:

- The number of Accidental Dwelling Fires (ADF) was slightly higher than the 3-year average but with no apparent trends or areas of concern. During quarter three, the majority were classed as low severity, requiring little or no intervention from the Service and minimal fire damage. There was one where the building was destroyed by fire.
- There were **zero ADF Fatalities**, and **zero ADF Casualties** during quarter three which is welcomed.
- There were **3 Non-Domestic Building Fires** during quarter three which is below average for the quarter. **Non-domestic Fire Fatalities and Non-Fatal Fire Fatalities** were **zero**, and therefore continue to stay very low.
- We attended 8 Road Traffic Collision's (RTCs) during quarter three which is low when compared to the 3-year average. There were zero RTC Related Fatalities, and 2 RTC Related Injuries the latter below the 3-year average for the time of year.
- We dealt with 75 Unwanted Fire Alarm Signals (UFAS) during quarter three which is down on the 3-year average. We continue to work towards reducing UFAS through engagement with our highest offenders.
- A total of **10 Deliberate Primary Fires** were reported during quarter three, which is above the 3-year average for the quarter. There were **23 Deliberate Secondary Fires** reported during quarter three, which is also above average when compared to the last 3 years for quarter three.
- Our firefighters continue to train in all aspects of their role to ensure they are
  operationally prepared for what is required and although difficult during the current
  pandemic we have continued where possible to gather information on local risks to
  assist us in an emergency.
- Finally, COVID19 has hit all areas hard and we have been supportive of the Local Resilience Partnership (LRP) during this period offering support where possible whilst maintaining a frontline emergency response. This pandemic continues to dictate some areas of our work due to the restrictions in place but be assured in our ability to provide a first-class service and I draw your attention to appendices 1, 2 and 3 for some of the great partnership working which is still ongoing (appendix 1) and larger scale incidents we have dealt with (appendix 3). In particular, I would like to thank our staff across Angus for the effort put in over quarter three around child poverty and the festive food and toy appeal (appendix 2).

## PRIORITY 1 - IMPROVING FIRE SAFETY IN THE HOME

## HI 1 – Accidental Dwelling Fires (ADF)

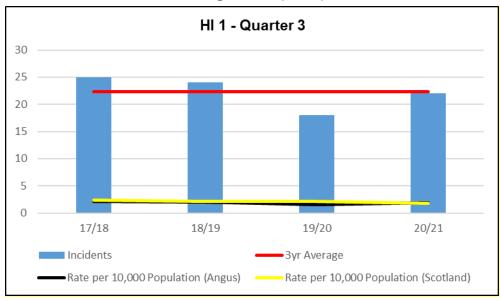


Table 1: 2020/21 Year Performance

|             | 17/18 | 18/19 | 19/20 | 20/21 | YTD   | Annual<br>Target |
|-------------|-------|-------|-------|-------|-------|------------------|
| HI 1: ADF's | 54    | 59    | 54    | 60    | Amber | 76               |

HI 2 - ADF Fatal Casualties & HI 3 - ADF Non-Fatal Casualties

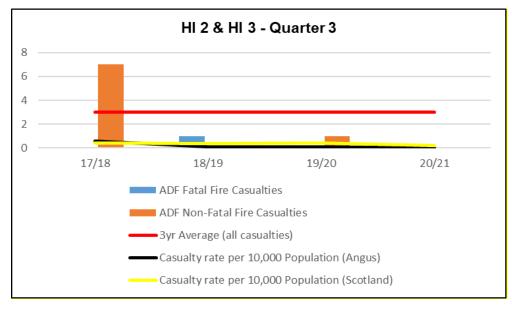


Table 2: 2020/21 Year Performance

|                                   | 17/18 | 18/19 | 19/20 | 20/21 | YTD   | Annual<br>Target |
|-----------------------------------|-------|-------|-------|-------|-------|------------------|
| HI 2: ADF Fatal Casualties        | 0     | 2     | 0     | 0     | Green | 0                |
| HI 3: ADF Non-Fatal<br>Casualties | 11    | 8     | 3     | 13    | Green | 17               |

The largest single type of primary fire in Angus is accidental fires in the home and their prevention is a key focus of the Service's community safety activity.

## HI 1 – Accidental Dwelling Fires (ADF)

As a headline target, the aim is to reduce the rate of ADF's, in a growing Angus population and changing demographics, by keeping these fires **below 76**, each year.

## HI 2 – ADF Fatal Casualties

This indicator counts those people for whom fire has been clearly identified as the cause of death, even if they die some-time after the actual fire. Those who die at, or after, the fire but where fire is **not** identified as the cause of death are not included in these figures. As a headline target, the aim is to have **Zero ADF Fatal Casualties**, in Angus each year.

## HI 3 - ADF Non-Fatal Casualties

This headline target counts all types of non-fatal fire injury in the home, including precautionary checks. As a headline target, the aim is to reduce the risk of injury from fire in the home, in an increasing Angus population, by keeping fire injuries **below 17**, each year.

#### What we aim to Achieve

As well as helping to deliver Priority One: *Improving Fire Safety in the Home*, meeting the headline targets will also support a long-term ambition in the Angus LOIP: *To be in the top five Scottish local authority areas for least rate of primary dwelling fires by 2030.* 

We also link this headline target to improving the following Angus LOIP outcomes:

- Safe, secure, vibrant and sustainable communities
- Improved physical, mental and emotional health and well-being
- An enhanced, protected and enjoyed natural and built environment

## **Performance Management**

There were 22 ADFs during quarter three which is slightly above the average of the previous 3 years for that quarter. More than half of these of these are attributed to cooking with one third involving someone having impairment due to drugs or alcohol. In 21 of our ADFs there was very little or no fire damage and it was limited to the room of origin. There was a significant ADF at GlenProsen which destroyed the building. (Appendix 3) Based on our target of keeping ADF's below 76 each year, we are showing amber for the HI 1 annual target.

There were zero ADF Fatal Casualties during quarter three, and therefore we show green for achieving the HI 2 annual target.

There were also zero ADF Non-Fatal Casualties during quarter three, which is unusual but welcomed. Based on our target of keeping fire casualties below 17 each year, we are showing green for the HI 3 annual target.

In support of the targets, Appendix 1, details a range of our activities during quarter three which included a lot of work around safe cooking in partnership with Morrisons. We also did many high-risk Home Fire Safety Visits (HFSV's) and began an exciting new initiative with virtual reality that can be used to promote safety in the home. We also done virtual visits to residents who had requested a visit and promoted our self-assessment checker. Working with NHS district nurses we identified further high risk people who smoke in bed and have an air mattress.

# PRIORITY 2 – IMPROVING FIRE SAFETY AND RESILIENCE IN THE BUSINESS COMMUNITY

## HI 4 - Non-Domestic Building Fires

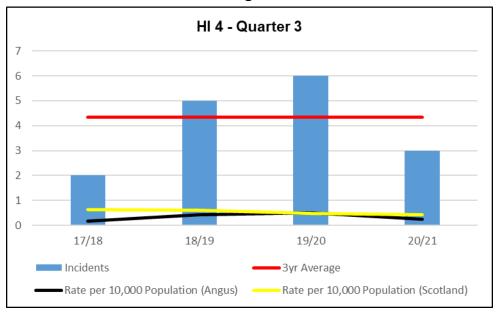


Table 3: 2020/21 Year Performance

|                                   | 17/18 | 18/19 | 19/20 | 20/21 | YTD   | Annual<br>Target |
|-----------------------------------|-------|-------|-------|-------|-------|------------------|
| HI 4: Non-Domestic Building Fires | 11    | 13    | 16    | 6     | Green | 15               |

HI 5 – Fatal Fire Casualties in Non-Domestic Buildings & HI 6 – Non-Fatal Fire Casualties in Non-Domestic Buildings

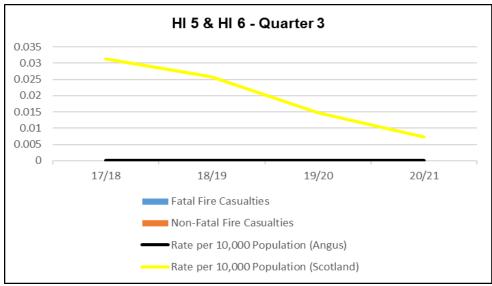


Table 4: 2020/21 Year Performance

|                                 | 17/18 | 18/19 | 19/20 | 20/21 | YTD   | Annual<br>Target |
|---------------------------------|-------|-------|-------|-------|-------|------------------|
| HI 5: Fatal Fire Casualties     | 0     | 0     | 0     | 0     | Green | 0                |
| HI 6: Non-Fatal Fire Casualties | 0     | 0     | 0     | 0     | Green | 0                |

These headline indicators and targets cover the types of non-domestic buildings applicable to Part 3 of the Fire (Scotland) Act 2005 ('The Act') (e.g. care homes, hotels and hospitals) and is designed to reflect the effectiveness of fire safety management in respect of these types of buildings.

## HI 4 - Non-Domestic Building Fires Applicable to the Act

As a headline target, the aim is to reduce the rate of accidental fires in non-domestic buildings (where The Act applies), by keeping these fires **below 15**, in Angus each year.

## HI 5 – Fatal Fire Casualties in Non-Domestic Building Fires Applicable to the Act

This indicator counts those people for whom fire has been clearly identified as the cause of death, even if they die sometime after the actual fire. Those who die at, or after, the fire but where fire is **not** identified as the cause of death are not included in these figures. As a headline target, the aim is to have **Zero Fatal Fire Casualties** in non-domestic buildings applicable to the Act, in Angus each year.

## HI 6 – Non-fatal Fire Casualties in Non-Domestic Building Fires Applicable to the Act

This headline target counts all types of non-fatal fire injury in non-domestic buildings, including precautionary checks. As a headline target, the aim is to have **Zero Non-Fatal Fire Casualties** in non-domestic buildings applicable to the Act, in Angus each year.

#### What we aim to Achieve

As well as helping to deliver Priority Two: *Improving Fire Safety and Resilience in the Business Community*, we also link this headline target to improving the following Angus LOIP outcomes:

- Safe, secure, vibrant and sustainable communities
- An inclusive and sustainable economy
- An enhanced, protected and enjoyed natural and built environment

## **Performance Management**

There were 3 accidental fires in non-domestic buildings during quarter three, which is below average for that quarter compared to the previous three years. With an annual target of 15 we are showing green for HI 4. The numbers involved in Angus are low for this type of incident and currently no cause for concern. Two of the incidents were very minor and one was a large fire at Colliston Farm.

There were zero Non-Domestic Fatal Casualties during quarter three. Based on our target of zero Fatal Casualties for the year end, we are showing green for the HI 5 annual target.

There were zero Non-Domestic Non-Fatal Casualties during quarter three. Based on our target of zero Non-Fatal Casualties for the year end, we are showing green for the HI 6 annual target.

During quarter three, there were 21 fire safety audits carried out, 1 of which was a post fire audit at Glen Prosen estate which had premises affected by fire. We continue to engage with the business community where possible on Fire Safety related issues. We engaged with Baker Hughes in Montrose following several alarm activations. Our Fire Safety Officers are on track to complete all the audits which fall within the framework by the end of quarter 4 which is a good achievement considering the restrictions that have been in place. There was no enforcement activity in quarter three or enforcement notices issued.

# PRIORITY 3 – MINIMISING THE IMPACT OF UNINTENTIONAL HARM

HI 7 - Road Traffic Collision (RTC) Incidents

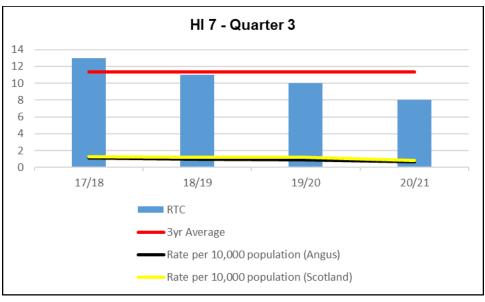


Table 5: 2020/21 Year Performance

|                     | 17/18 | 18/19 | 19/20 | 20/21 | YTD   | Annual<br>Target |
|---------------------|-------|-------|-------|-------|-------|------------------|
| HI 7: RTC Incidents | 49    | 36    | 39    | 33    | Green | 55               |

HI 8 - Fatal RTC Casualties & HI 9 - Non-Fatal RTC Casualties

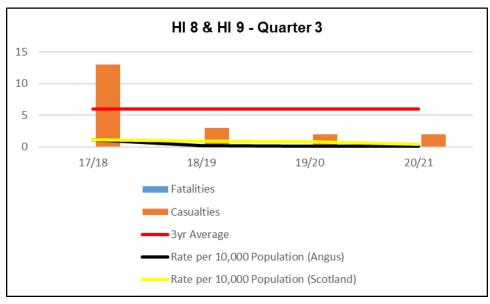


Table 6: 2020/21 Year Performance

|                                | 17/18 | 18/19 | 19/20 | 20/21 | YTD   | Annual<br>Target |
|--------------------------------|-------|-------|-------|-------|-------|------------------|
| HI 8: Fatal RTC Casualties     | 5     | 0     | 2     | 2     | Amber | 3                |
| HI 9: Non-Fatal RTC Casualties | 33    | 16    | 18    | 13    | Green | 30               |

The SFRS has become increasingly involved in more non-fire related prevention work, in support of its role in promoting the wider safety and well-being of its communities, including minimising the impact of unintentional harm. The headline indicators and targets reflect the fact that most of non-fire related incidents attended by the SFRS in Angus are RTC Incidents.

## HI 7 - RTC Incidents

As a headline target, the aim is to reduce the rate of RTC incidents, by keeping them **below 55** each year.

## HI 8 – Fatal RTC Casualties

As a headline target, the aim is to reduce the risk of death from RTC's in Angus, by keeping them **below 3** each year.

#### HI 9 - Non-fatal RTC Casualties

As a headline target, the aim is to reduce the risk of injury from RTC's in Angus, by keeping non-fire injuries **below 30** each year.

## What we aim to Achieve

As well as helping to deliver Priority Three: *Minimising the Impact of Unintentional Harm*, we also link these headline targets to improving the following Angus LOIP outcomes:

- Safe, secure, vibrant and sustainable communities
- Improved physical, mental and emotional health and well-being

## **Performance Management**

During quarter three we attended 8 RTC Incidents, to assist other blue light partners in the release/extrication of the occupants of the vehicles, which is below the three-year average for the quarter. They were mainly around the Kirriemuir and Forfar areas. Based on our target of keeping RTC's below 55 each year, we are currently achieving the HI 7 annual target.

There were zero Fatal RTC Casualties reported during quarter three and based on our target of keeping Fatal RTC Casualties below 3 each year, we are showing amber the HI 8 annual target.

There were 2 Non-Fatal RTC Casualties during quarter three which is down on the 3-year average for the time of year. 1 was in Brechin and the other in Forfar and 1 had serious injuries resulting in hospitalisation with the other minor and treated at the scene. Based on our target of keeping Non-Fatal RTC Casualties below 30 each year, we show green for the HI 9 annual target.

We continue to aim to drive down these types of incidents by engaging in partnership approaches and safety forums. Safe Drive is suspended this year however Tayside Road Safety Forum are currently looking at a new road safety education strategy for 2021.

Of our other 69 special services, over half were affecting entry during quarter three whereby there was concern for the occupier of a premise and a partner agency required our assistance. We continue to see an increase in this type of incident along with assisting other agencies to lift or remove casualties. There were several flooding incidents in addition to this in early October between Forfar and Montrose.

## PRIORITY 4 - REDUCING UNWANTED FIRE ALARM SYSTEMS

HI10 - Unwanted Fire Alarm Signals

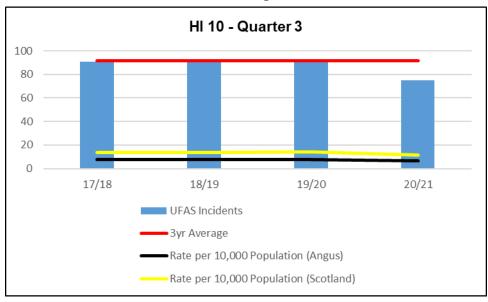


Table 7: 2020/21 Year Performance

|                       | 17/18 | 18/19 | 19/20 | 20/21 | YTD   | Annual<br>Target |
|-----------------------|-------|-------|-------|-------|-------|------------------|
| HI 10: UFAS Incidents | 316   | 295   | 299   | 209   | Green | 355              |

Automatic Fire alarms (AFA) are fundamental to providing early warning from fire, giving people the chance to evacuate safely. However, to be effective, they must be properly installed and maintained, and a good fire safety management regime must be in place by the duty holder, so they do not activate when there is no fire.

Every Unwanted Fire Alarm Signal (UFAS) from an AFA has an impact in terms of unnecessary blue light journeys, redirecting SFRS resources away from other activities such as community safety work and causing considerable disruption to businesses.

## HI 10 – Unwanted Fire Alarm Signals (UFAS)

As a headline target, the aim is to improve fire safety management and awareness, by reducing the number of attendances to unwanted fire alarm signals (UFAS) from automatic systems in non-domestic buildings to **less than 355** each year.

#### What we aim to Achieve

As well as helping to deliver Priority Four: *Reducing Unwanted Fire Alarm Signals*, this headline target supports the SFRS's national target for reducing UFAS by 15% over the next three years.

We also link this headline target to improving the following Angus LOIP outcomes:

An inclusive and sustainable economy

## **Performance Management**

During quarter three, we were called out to 75 UFAS incidents, which is below the 3-year average for the quarter. We are showing green for the HI 10 annual target.

The table below lists the top property types that had persistent call-outs due to UFAS incidents during quarter four.

| Property Types                      | No. of UFAS |
|-------------------------------------|-------------|
| Hospitals/Medical                   | 20          |
| Care/Nursing/Residential Homes      | 16          |
| Education (Primary/Secondary)       | 15          |
| Office/Retail                       | 14          |
| Industrial Manufacturing/Processing | 5           |

During quarter three it has been difficult to engage with some of the above types of premises on a regular basis due to the pandemic and trying to reduce spread. The other 5 not in the table are made up of other public buildings and hotels. One of the priorities of SFRS is to reduce the amount of UFAS calls we receive. The Fire Safety Enforcement Officer (FSEO) engages with duty holders during the audit process to offer advice on reducing the unwanted activations including considering cost effective technical solutions (e.g.re-positioning fire detector heads and changing detector types). We will continue to engage with the owners of such properties, to ensure agreed UFAS reduction plans are being implemented and regularly reviewed for effectiveness. As mentioned in non-domestic we did this with Baker Hughes in Montrose during quarter three.

## **PRIORITY 5 - REDUCING DELIBERATE FIRES**

## HI 11 - Deliberate Primary Fires

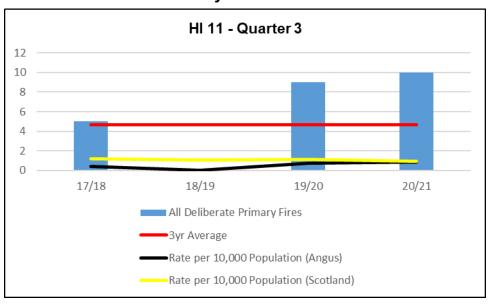


Table 8: 2020/21 Year Performance

|                                 | 17/18 | 18/19 | 19/20 | 20/21 | YTD | Annual |
|---------------------------------|-------|-------|-------|-------|-----|--------|
|                                 |       |       |       |       |     | Target |
| HI 11: Deliberate Primary Fires | 26    | 10    | 33    | 34    | Red | 28     |

HI 12 - Deliberate Secondary Fires

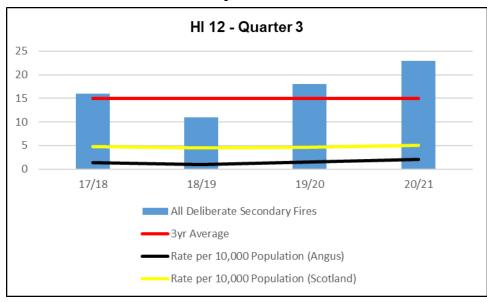


Table 9: 2020/21 Year Performance

|                                   | 17/18 | 18/19 | 19/20 | 20/21 | YTD | Annual<br>Target |
|-----------------------------------|-------|-------|-------|-------|-----|------------------|
| HI 12: Deliberate Secondary Fires | 100   | 89    | 75    | 108   | Red | 110              |

These headline indicators and targets account for all types of fire that are believed to have been started intentionally, and are categorised as Deliberate Primary Fires and Deliberate Secondary Fires.

#### HI 11 – Deliberate Primary Fires

These deliberate fires cover the following types:

- Fires in the home
- Fires in non-domestic buildings
- Fires in motor vehicles

As a headline target, the aim is to reduce the rate of deliberate primary fires in Angus by keeping these fires **below 28** each year.

#### HI 12 - Deliberate Secondary Fires

These deliberate fires cover the majority of outdoor fires including grassland, refuse fires and fires in derelict buildings. As a headline target, the aim is to reduce the rate of deliberate secondary fires in Angus by keeping these fires **below 110** each year.

#### What we aim to Achieve

As well as helping to deliver Priority Five: *Reducing Deliberate Fires*, we also link this headline target to improving the following Angus LOIP outcomes:

- Safe, secure, vibrant and sustainable communities
- An inclusive and sustainable economy
- An enhanced, protected and enjoyed natural and built environment
- Children in Angus will have the best start in life

#### **Performance Management**

There were 10 deliberate primary fires reported during quarter three, which is double the quarter three average of 5. Of these, 2 were outdoors in grassland, and 2 were within Rossie young offender's unit. From this information we are working with partners to carry out training and education at Rossie Secure Unit. The remainder were within domestic premises in Arbroath and Forfar where we are working with Police colleagues on identification and education of offenders. One of these was the Bingo Hall in Forfar for which more insight can be found in appendix 3. Based on our target of keeping the number of deliberate primary fires in Angus below 28 each year, we are showing red for the HI 11 annual target having already exceeded it.

There were 23 deliberate secondary fires reported during quarter three, which is above average for the quarter compared to the previous three years. The majority of these involve grassland and refuse and are predominantly in Monifieth and Sidlaw, Carnoustie and Arbroath. We continue to work through our thematic action plan around youth engagement in these areas and have the wardens in DCC assisting around the border areas. You will see from Appendix 1 some of the work we have carried out in relation to this. We did a lot of engagement around bonfire night and the use of fireworks and continue to try and carry out online education within the school's curriculum. The use of technology is assisting with this in the form of Vlogs and we worked with retailers and suppliers on the safe storage and distribution of fireworks as well assisting Police with operation 'Moonbeam' to tackle anti-social behaviour.

Based on our target of keeping the number of deliberate secondary fires in Angus below 110 each year, we are showing red for the HI 12 annual target.

## PRIORITY 6 – EFFECTIVE RISK MANAGEMENT AND OPERATIONAL PREPAREDNESS

## Description

Risk Management and operational preparedness is a key area of work for the SFRS. In Angus, this means:

- Knowing what the risks are in Angus and then making plans, so we are resilient to respond to any event.
- Being prepared to respond to national threats or major emergencies.
- Developing flexibility to deploy crews, to take on a broadening role within the community.
- Firefighters being equipped to deal with emergencies safely and effectively, and our stations being in a constant state of readiness.

#### What we aim to Achieve

As well as helping to deliver Priority Six: *Effective Risk Management and Operational Preparedness*, our activities also support improving the following Angus LOIP outcomes:

- Safe, secure, vibrant and sustainable communities
- An inclusive and sustainable economy
- An enhanced, protected and enjoyed natural and built environment
- Improved physical, mental and emotional health and well-being

## **Activity**

During quarter three we delivered our quarterly training commitment to operational firefighter's, whereby we trained and tested their preparedness to deal with:

| Extrication         | Water and Ice                |
|---------------------|------------------------------|
| Trauma/Medical Care | Sleeping Accommodation Risks |
| Breathing Apparatus |                              |

With COVID19 much of our face to face training has been moved to remote and socially distanced. This has also limited our off-station training opportunities and joint exercises with partner agencies.

Firefighters continued to carry out Operational Intelligence visits where possible remotely within their station area so that they are aware of the associated risks and hazards, and if required can take effective actions in dealing with incidents at these sites. All this information is continually updated on our tablets carried on frontline appliances thus giving our staff information at point of need.

Throughout the pandemic we have managed to maintain a full frontline emergency response with areas across Angus showing better availability of our RDS staff due to working from home and the furlough scheme. We continue to promote the service and at present across Angus we are nearly at full establishment at all our stations which is encouraging.

## APPENDIX 1: COMMUNITY SAFETY ENGAGEMENT PROGRAMMES

This section provides details of community safety engagement programmes undertaken within Angus during the Third quarter of 2020-21, in support of our priorities and targets.

## Fire Safety Engagement

- 1. Angus Community Action Team (CAT) worked with our partner agencies including Police Scotland as part of Operation "Moonbeam" which was set up to coordinate a response to tackle anti-social behaviour including wilful fire raising over the November 5<sup>th</sup> bonfire period throughout Angus.
- 2. Produced a VLOG (Microsoft TEAMS) presentation with police to promote bonfire/ firework safety for use in schools and social media. This was shown to children of all ages at Angus schools via the Angus Education Virtual schools online officer; promoting SFRS anti-social fire prevention initiatives as part of school curriculum.
- 3. Worked with local suppliers and distributers of fireworks, providing them with information on the safe storing and use of fireworks and asked them to share this information with their customers when they purchased fireworks.
- 4. Carried out outreach work in the community with partner agencies to identify areas of increased anti-social fire related behaviour and consulted with police regarding appropriate action
- 5. Held a "pop up" street workshop with the Pitstop Group in Forfar with the emphasis on educating young people on the risks involved in setting bonfires and fooling around with fireworks after a recent spate of fire and anti-social behaviour within the area.
- 6. Carried out one to one specialist counselling with young persons identified by police Scotland as being involved in anti-social behaviour in the Forfar area.
- 7. Angus CAT Work with partner agencies identifying areas where combustible materials are being stored and have them uplifted prior to bonfire night.
- Carried out visits to flatted properties in Brechin after reports of combustible materials being stored in communal areas and highlighting the dangers of storing these items with local residents.
- Working in partnership with Morrisons supermarket, Arbroath and local family groups from Ladyloan Primary school to promote healthy eating and safe cooking. Morrison's provided the ingredients and Angus CAT discussed home fire safety advice including safe cooking tips.
- 10. Angus CAT undertook Virtual Reality (VR) training as we are due to take delivery of eight sets of state of the art VR equipment allowing us to educate school children to identify fire risks and hazards from the safety of their own classrooms. We took part in a simulation that involved us being the passenger of a car in an RTC incident. This gives the user a first-hand experience of what it would be like to be in this situation. We also had a simulation of being trapped in a bedroom that is on fire which the user gets to see the fire develop from a small fire in the corner of a bed to a fully developed fire.



## Person at Risk

- 11. Angus CAT carried out various home fire safety visits and fitted over 12 hard of hearing smoke alarms to vulnerable residents.
- 12. Angus CAT carried out joint Home Fire Safety Visits with vulnerable residents at supported living accommodation throughout Angus.
- 13. Undertook SFRS "#Make the Call" initiative targeting high risk groups providing them with fire safety visits, equipment and reassurance calls.
- 14. Continue to promote and support the Home Fire Safety initiatives within the community and inform and educate partner agencies and members of the public regarding the new Fire Alarm legislation due to come into force in February 2021. (now February 2022)
- 15. Numerous Joint Home Fire Safety Visits ongoing with Angus CAT members and Community Mental Health Teams, Angus Council Home Care Assessors, Community Housing Teams, Deaf Links workers etc.
- 16. Worked closely with NHS district nurses to identify persons at risk who smoke in bed whilst using an air mattress.
- 17. Continue to work with Angus Adult protection in providing a coherent response to the issue of Hoarding and Self- neglect to members of the community in Angus.

## **Referrals**

- 18. Continue to attend Early Screening Group (ESG) fortnightly meetings to identify vulnerable persons who require a Home Fire Safety Visit.
- 19. On-going Home Fire Safety Visit referrals from Police Scotland, Locality District Nursing Teams, Community Mental Health Teams, Social Work teams, North East Sensory Services (NESS), Angus Care & Repair, Community Housing Teams etc.
- 20. Angus crews carried out 217 High Risk Home Fire Safety Visits as part of the SFRS "Make the Call" initiative, targeting residents who have been identified as at risk of fire in their homes.
- 21. 17 Adult Protection (AP1) referral forms were submitted to Angus Council Social Work over the period.
- 22. Angus LALO attended 6 virtual multi agency Case Conferences involving persons identified as vulnerable and at risk.

## APPENDIX 2: NOTABLE EVENTS – 'Helping those in need'

## Angus Council "Challenge Poverty Week" 5th - 11th October.

As part of Angus Council's "Challenge Poverty Week" Angus Community Action Team (CAT) met with local charities and had discussions regarding how best we could assist them during this event. Due to the limited timescale and after some discussions with local charities we decided that we would ask firefighters and their families within Angus if they would be willing to donate any good quality unwanted children's (0-16 years old) clothing, toys and equipment etc.

Grant Foreman and Kenny Petrie contacted all the local fire stations and set up collection points within the stations where firefighters could drop off donations for them to collect.

After collection they dropped the donations off at The Lighthouse Project in Arbroath. This project works with some of the most disadvantaged families throughout Angus. In total we collected over 4 large van loads of clothes and toys that were donated free to families in need.



## **Festive Events**



The festive period can be tough for people financially, especially this year with Covid-19 effecting people's finances. Local fire stations have rallied round to help their communities and those most effected during these unprecedented times. This included all 6 Angus fire stations linking in with their local foodbanks to act as a collection point for donations from members of the public and distributing the food to families and households within their communities.

## **Montrose Winter clothing appeal**

Montrose fire station personnel donated £500 from their station canteen fund to purchase winter jackets for vulnerable children in their area.

## SFRS - SPFL Trust Joint Festive Friends Hamper Initiative



As part of a joint initiative Scottish Fire and Rescue Service (SFRS) agreed to work in partnership with the Scottish Professional Football League (SPFL) Trust and 33 of their affiliated football clubs. Angus CAT and firefighters from local stations worked with Arbroath FC, Montrose FC and Brechin City FC. where we were involved in delivering over 70 Christmas hampers to members of the public prior to Christmas day. Included in the hampers was valuable fire safety messages including "Your Guide to Fire Safety" and "make the call" leaflets.

## **Carnoustie Fire Station Festive appeal.**

Watch Commander James Kinnear from Carnoustie Fire Station wanted to do something to help the local community. He spoke with Carnoustie food bank run from the British Legion premise in Carnoustie and Angus Council communities team and the Angus Toy Appeal. The feedback from these three organisations were there would be adults and children who simply couldn't afford food never mind presents for Christmas.

He then decided to organise an appeal to provide food and presents to those in need. This was done over a 5-week period and the response from the community was amazing. Fire service personnel from Carnoustie station assisted with the collecting of food, wrapping the presents and delivered them.



Overall the total amount of donations provided to the 3 were:

175 bags of groceries

162 children's gifts

64 gifts for adults

75 selection boxes

James agreed that after the success of this year's events the initiative will be run again next Christmas.

He also said, "Moving forward there is currently such a demand for this initiative that we are continuing our food bank collection all year round. We are also planning on installing a 'take what you need' larder at the station stocked with food and toiletries.

Members of the public will be able to access this 24 hours a day. I'm hopeful this can be run with the Carnoustie Food organisation who can also provide free fresh fruit and vegetables.

Well done to James and the personnel at Carnoustie Fire Station and to all the firefighters serving at Angus stations. I hope you will all agree that in these times of need Scottish Fire and Rescue Service has a key part to play in protecting the most vulnerable in our communities and ensuring everyone has a right to a healthy and full life.

## **APPENDIX 3: NOTABLE INCIDENTS**

Forfar Bingo Hall



On the afternoon of Sunday 29 November 2020, SFRS Operations Control in Dundee received the first of over 40 calls to reports of a fire within the disused Bingo Pavilion, Queen St Forfar.

Retained Firefighters from Forfar and Kirriemuir were mobilised and upon arrival were met with a ferocious fire that had already taken hold of the entire building and was encroaching upon surrounding properties. Fire crews worked with Police Scotland to quickly evacuate residents from neighbouring properties which were in danger of being caught up in the blaze. At its height, flames leapt around 50 feet in the air from the building, which had been closed for more than ten years and cracking from the burning building could be heard some distance away. A thick plume of smoke could be seen for a considerable distance in the clear skies around the town, which had drawn a large crowd of onlookers into the town centre. much of which had to be closed off to allow crews to run hoses from surrounding hydrants to access enough water to fight the fire.

Additional fire crews were requested to help battle the blaze with assistance coming from Brechin, Arbroath, Kingsway East & MacAlpine Rd in Dundee along with the high reach aerial appliance and command unit from Blackness Rd in Dundee.

Commenting at the scene Incident Commander Graeme Hay said "This is a huge fire that has destroyed a well-known building in Forfar. The first crews on scene worked tremendously hard to prevent the fire spreading to adjoining properties and containing the blaze to the footprint of the building."



Crews remained on scene well into Sunday night and retuned again on Monday to ensure no hot spots or burning embers remained. Now only a charred shell of the empty building remains from the inferno.

Police Scotland later confirmed two 14-year-olds had been charge in relation to the incident and that a report would be submitted to the youth justice assessor. No-one was hurt in the incident.

## **Glen Prosen**



Sunday 15<sup>th</sup> November @ 3.05am, Both Kirriemuir appliances were turned out to a fire within a building at Home Beat, Glen Prosen. On arrival it was then known that this was within one of the five garages which were attached to a shooting lodge and spreading rapidly due to the construction of the building.

CC J Young made up for a third pump which came from Forfar to help assist due to the size and location of the incident. Kirriemuir and Forfar appliances were on scene till around 830am until relief crews arrived from Brechin and Alyth. The incident was left open after crews left the scene in the afternoon for a Kirriemuir appliance to go back on Monday 16th November around 830am to check for further hotspots.