



**APPENDIX**

**Community Justice Scotland**  
Ceartas Coimhearsnachd Alba

**Community Justice Outcome Activity Across Scotland**  
**Local Area Annual Return Template and Guidance**  
**2019-20**

April 2020

## 1. Background

The introduction of the Community Justice (Scotland) Act 2016 triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the National Strategy, Justice in Scotland: Vision & Priorities and the Framework for Outcomes, Performance and Improvement.

The 2016 Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs and priorities and the plans and actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area, again with reference to the associated strategy and framework documents and, when complete, submit those annual reports to Community Justice Scotland.

Community Justice Scotland is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner.

## 2. Statement of Assurance

The information submitted to Community Justice Scotland using this template is for the purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

The data submitted using this template will be used for this reporting purpose only. In the report, local authority areas will only be specifically identified with their consent. However, Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.



### 3. General principles of the template

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time and resource demanding.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, please refer to the template completion guidance which was issued alongside this reporting template. The text (in blue) will outline what is expected in terms of reporting.

It would be helpful if responses in each of the “evidence and data” boxes within section 4 of the template (“performance reporting”) is held to a maximum of 300 words per indicator to ensure the main points are captured. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.


If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone’s life story) please **NO NOT** include any personal sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.

This is the third iteration of the template and guidance.



#### 4. Template Completion

| 1. Community Justice Partnership / Group Details                       |                                     |
|--|-------------------------------------|
| Community Justice Partnership / Group                                  | Angus Community Justice Partnership |
| Community Justice Partnership Group Chair                              | Jim Hammond                         |
| Community Justice Partnership / Group Co-ordinator                     | Angela Pert                         |
| Publication date of Community Justice Outcome Improvement Plan (CJOIP) | 27 March 2017                       |

| 2. Template Sign-off  |                 |
|---|-----------------|
| <p>The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.</p> |                 |
| Signature of Community Justice Partnership / Group Chair:   | Date : 13/10/20 |
|    |                 |
| .....   | .....           |

| 3. Governance Arrangements  |
|---|
| <p>Please outline below your current governance structure for the community justice arrangements in your area:</p> <p>Angus Community Justice Partnership (ACJP) operates within the Angus Community Planning Partnership (ACPP) structure and directly reports to the ACPP Executive Group, with links to the Policy and Resources Committee and the Integrated Joint Board (IJB).</p> <p>Strong inter-agency collaboration and representation remains ongoing across strategic groups to ensure positive outcomes are achieved, and the needs of people affected by, and within, the justice system are considered across a range of strategic environments to maximise benefit. There are close links with other strategic groups, including the Alcohol and Drug Partnership (ADP), Child Protection Committee (CPC), Adult Protection Committee (ADP), Mental Health and Well-being Network, MAPPA Strategic Group, and the Violence Against Women Partnership (VAWP).</p> |



**4. Performance Reporting – National Outcomes**

**NATIONAL OUTCOME ONE**  
Communities improve their understanding and participation in community justice

| Indicator  | Evidence and Data (max 300 words per indicator)   |   |
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|  | Please describe the activity  | Then describe the impact  |
| Activities carried out to engage with 'communities' as well as other relevant constituencies | <p>Communities, Victim Support Angus and Munro team (male only team within Justice services) were involved in piloting the distribution of leaflets in Forfar to provide accessible information to the community on where they could access support at a time of need.</p> <p>The Forfar Cricket Club offers a safe space to hold joint training events, 1:1 social inclusion support and activities for children and families organised by the Communities team. Catering for the events are jointly undertaken by service users involved with services and Communities workers. The opportunity to use the club arose from the 'Justice for All' event held in Forfar in 2018.</p> <p>The Throughcare &amp; Aftercare Service were involved in organising several activities throughout the reporting period for young people involved with the service: Edinburgh Fringe, Bowling, Cinema and Pizza night and were provided with vouchers to buy winter coats.</p> | <p>A review is planned to monitor any increase in referrals or enquires linked to the distribution of the leaflets. Other joint projects in the planning stages: development of a flowchart/guide that reflects the victim's pathway/journey, and a support document for jurors.</p> <p>The Cricket club has become a community hub where service users state they can interact with the public reduce social isolation, promote their overall well-being, create purpose in their lives and help bridge the gap with their community. Delivering training at the hub has also contributed to the reduction of costs to services who hold training there.</p> <p>The team received a high number of responses from young people via a Facebook poll during 2019 commenting how they felt team had helped improve their independent living skills, social interaction and raise their hopes for the future. *In February 2020, the work undertaken by TCAC was complimented upon by the Angus South member of the Scottish Parliament.</p> |
| Describe   |   |   |
| Consultation with communities as part of community justice planning and service provision    | <p>Voluntary Action Angus (VAA) have been involved in many initiatives directly linked with ACJP priorities ie the development of the 'Third Sector Centre' (TSC) at The Cross, officially opened in November 2019 and situated in the heart of Forfar. VAA along with 15 other organisations are now permanently based at the Cross with a hot desk facility for visiting services. The organisations</p>  | <p>The 'one-stop-shop' has improved access and connections for service users to engage with services to aid recovery and become involved in volunteering opportunities. Service users describe the Cross as a place that cares and wants to help.</p>   |



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|   | <p>range from the Glen Clova Project, Angus Women’s Aid and Penumbra, enabling a closer working relationship to support service users. VAA are exploring other ways to develop innovative ways and joint delivery of services available to people at weekends and evenings with Third Sector agencies, Angus Council, HSCI, Police and the SFRS.</p> <p>The Glen Clova Project launched September 2019 is specifically designed for women aged 16-25 at risk of entering the justice system due to experiencing severe multiple disadvantages (SMD) e.g. offending, homelessness, substance dependency, MHWB and domestic violence and abuse, which could potentially impact on themselves and/or their children. A trauma-informed suite was created within the Cross for women involved with the Project. The project received 27 referrals and offer a variety of community groups ranging from music, keep-fit and arts and crafts group in partnership with a local care home and various businesses.</p> | <p>The Munro team were involved in the refurbishment of the Cross and a referral process is now in place between the teams to request future support and open up opportunities for the men to consider becoming involved in volunteering opportunities.</p> <p>The Project is ideally based at the Cross and staff employ a trauma informed approach to engage and support women leading to positive therapeutic relationships being built with staff and the women consistently engaging with support agencies to improve their situation.</p> <p>Staff are directly involved in the all the programmes with the women and collectively attended a session of First Minister’s Question Time by invitation of the Scottish Government.</p>  |
| <p>Participation in community justice, such as co-production and joint delivery</p> | <p>Angus Keep Well Service work closely with partner services, primarily the Munro team, via a referral pathway to support individuals from vulnerable and deprived communities who would not normally access health care services. The Keep Well Health Check provides an assessment to identify any health risks impacting/potentially impacting on the individuals physical and/or mental wellbeing, along with referrals to ie smoking cessation, clinic weight management and Angus Alive Sports facilities for support.</p> <p>Scottish Fire and Rescue Service supported partner initiatives such as the Glen Isla and Glen Clova Projects. The service also worked with Police Scotland to provide life skills and opportunities to young people with offending behaviour at Rossie School and hosted the ‘Tribal’ event aimed at preparing ex-offenders for employment.</p>   | <p>The service has led to enhanced communication between service users and services, allowed the co-ordination of appointments to be better managed leading to a decrease in missed appointments, continuity in attendance, and an opportunity for early intervention to promote recovery and prevent health issues deteriorating further. Services users advise of experiencing an improvement in their overall well-being, becoming more confident, creating structure to their day. The monitoring of the health checks is also providing data to allow targeting of where mental health (MH) services are needed the most and the range of primary and secondary SMD affecting service users,</p> <p>HM Young Offenders Institute Polmont to look at how they engage with this specific age group and how they can emulate this approach in the community. Progressing of other partnership initiatives have been limited/delayed due to focussing on frontline services response to the pandemic.</p> |



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| <p>Level of community awareness of / satisfaction with work undertaken as part of a CPO</p> | <p>A further 'Justice for All' event was also planned to take place within the Brechin community to broaden the community's understanding of the Justice system and provide an opportunity to voice their views and help reduce the stigma associated with being involved with the justice system.</p> <p>The Munro team were involved in several community project youth clubs, community halls and hubs, football clubs, schools, playparks, community landscaping and the creation of flower meadows over the reporting period.</p> <p>.</p> | <p>The event has been postponed due to the pandemic.</p> <p>Feedback from the community on unpaid work remains extremely positive with 100% satisfied with the work and the time taken to complete the work. Most referrals were made through direct contact with the Unpaid Work Officer, a strong indicator that the community and services have an understanding of the value of unpaid work.</p> |
| <p>Evidence from questions to be used in local surveys / citizens' panels and so on</p>     | <p>A citizen's panel survey was due in November 2019.</p>   | <p>Due to the onset of the pandemic has caused the survey to be delayed once again. Other avenues of gaining the public's views via virtual platforms are being explored.</p>  |
| <p>Perceptions of the local crime data</p>  | <p>A review of the community justice profile, including crime trend analysis was presented to ACJP in March 2018. The profile supported the development of the Community Justice Outcomes Improvement Plan and the identification of key priorities.</p>  | <p>Funding for the partnership analyst has since been withdrawn and ongoing efforts are being progressed to co-ordinate an updated profile from existing partnership resources in order to support the next Outcomes Improvement Plan.</p>   |
| <p><b>Other information relevant to National Outcome One</b></p>                            |   |  |
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## NATIONAL OUTCOME TWO

Partners plan and deliver services in a more strategic and collaborative way

| Indicator  | Evidence and Data (max 300 words per indicator)   |  |
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|  | Please describe the activity  | Then describe the impact   |
| <p>Services are planned for and delivered in a strategic and collaborative way</p> | <p>The Munro team continue to provide voluntary throughcare support for those leaving custody and returning to Angus.</p> <p>Following on from the Hard Edges event in October 2019 hosted by Angus Community Planning Partnership. The Munro team undertook 1:1 consultation with 10 service users who were subject to a court order and aged between 21 and 54. The aim of the consultation was to explore their experiences of SMD.</p> <p>Police Scotland's commitment to training officers in Suicide Prevention and Naloxone Awareness continued through collaboration with the health and third sectors, including non-fatal overdose, to maximise prevention of drug related deaths.</p> <p>Police Scotland continue to be a stakeholder in the multi-agency Drugs Death and Suicide review groups, where circumstances are scrutinised so that organisational learning can be established.</p> | <ul style="list-style-type: none"> <li>• 25 individuals 'accepted' assistance for a period of voluntary throughcare in 2019/20. Between April 2019 and March 2020, 92 individuals were identified as being eligible for voluntary throughcare and 52 (57%) attended an initial appointment</li> </ul> <p>Some key findings from the consultation:</p> <ul style="list-style-type: none"> <li>• 100% of participants reported experiencing some form of SMD</li> <li>• 30% experienced all SMDs</li> <li>• 20% experienced four of the SMDs</li> <li>• 50% reported experiencing three SMDs.</li> </ul> <p>Collaborative work has already started across the partnership as highlighted throughout the report to address the factors associated with SMD. A similar consultation is in the planning stages involving service users at the beginning and ending stage of their order to monitor any reduction in SMD and correlation with their recovery and desistance.</p> |
| <p>Partners have leveraged</p>   | <p>Police Scotland continued to provide a dedicated Looked After Children Officer, who works collaboratively with Education and Social Work departments with the focus on reducing harm to</p>  | <p>Police Scotland were also involved with partners in the reform of the Youth Concern Group and now chair and host the group.</p>   |





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| resources for community justice   | <p>looked after children who go missing, undertake risk taking behaviour or/are involved in offending behaviour.</p> <p>Police Scotland's Preventions Department are working closely with Health and Social Work to identify effective pathways to support those experiencing MH crisis and provide access to the most appropriate services to prevent them being taken into custody.</p> <p>Attendance at the Mental Health and Wellbeing Network led to supporting Angus Creative Minds (third sector MH support group) with a successful Crowdfunding Campaign and match funding from Angus Council Community Grant Scheme.</p> <p>A six-month pilot between the Munro team and Welfare Rights began at the end of August 2019 to provide a joint clinic at the induction stage following the men's appearance at court. A Mental Health Wellbeing Support Worker from Penumbra also joined the team as part of a pilot project to provide support and co-facilitate programmes specifically targeting at emotional wellbeing.</p> | <p>The establishment of the MH triage service with NHS Tayside has significantly reduced occasions where police have had to resort to detention powers.</p> <p>The final sum raised was £2,417 via 15 supporters over 42 days. Networking between partners and project development is progressing, unfortunately due to COVID-19 three potential projects have not been progressed but it is planned to revisit these ideas late 2020/21.</p> <p>Those involved found the clinics helpful as it offers support at the earliest stage of their involvement with justice to aid their recovery and reduce the chances of re-offending. The collaboration also decreased the duplication in referrals, contributed to reducing budgeting costs, alleviated time constraints travelling to meet with service users and improved knowledge between services. Due to the success of the pilots the workers are now permanently based within the Munro team.</p> |
| Development of community justice workforce to work effectively across organisational/professional/geographical boundaries | <p>Police Scotland have worked with partners to deliver 'Choices for Life' programme in schools and cascaded training to colleagues in Education re Mentors in Violence for older pupils at risk of offending. There is ongoing work to embed safety messaging into the 'Curriculum for Excellence' so that education regarding local risk priorities is delivered as part of the core school curriculum.</p> <p><b>Several partnership events/sessions were held during 2019:</b></p> <p>Families Outside, SPS, NHS and Third Sector services facilitated a twilight session in October 2019 for Health Visitors and pre-school and primary school teachers aimed at raising awareness of the impact on children and families who have a family member in prison and enable links across services.</p>   | <p>These programmes and messages have provided early intervention and prevention opportunities to help reduce risk of offending/reoffending and ensure the safety of young people, the public and community property, and enhanced relationships between the police, community and education.</p> <p>19 of the 20 participants found the session extremely beneficial in improving their understanding of the stigma etc associated with having a family member in prison and making links with services to support the children and families they work with. Similar sessions covering all schools in Angus are in the planning stages.</p>  |



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|  | <p>An Employability event was jointly delivered in June 2019 by SDS, VAA, Justice and Communities teams, with the aim to share information and make closer connections between colleagues within these services and promote the employment opportunities for men involved with Justice.</p> <p>Justice and Housing services in Angus went through various changes to the way they work during 2019. To share these changes and enhance the links between the services, they jointly presented an information sharing event. The event, in two parts, involved three presentations from various teams within Justice, followed by three presentations from the Housing teams.</p> <p>Several lunchtime Learning Sessions for staff across Angus Council were delivered by various partner services:</p> <ul style="list-style-type: none"> <li>• Mental Health and Well-Being Services Angus (June 2019)</li> <li>• Missing, Trafficking and Exploitation Practice and Strategy in Angus (August 2019)</li> <li>• Recovery Opportunities – Substance Use Services Angus (September 2019)</li> <li>• Launch of Domestic Abuse Prompt Cards (part of 16 days of action) (November 2019), Independent Advocacy services in Angus Council (January 2020)</li> <li>• Angus Justice Services have led several lunchtime learning sessions for Council employees and Elected Members, with themes including domestic abuse; and the role of Justice Services. (throughout 2019)</li> </ul> <p>Victim Support Angus attended a 'Justice for All' meeting in Forfar to give a talk to local residents about the service they provide.</p> <p>The Justice supported several final-year placement Social Workers in training over the reporting period, undertaken additional training</p> | <p>Feedback from those attending found the information invaluable in supporting service users to enter the labour market. A further event focussing on improving young people's opportunities into the labour market is in the planning stages for October 2020.</p> <p>Participants agreed regular events to aid communication between services particularly at times of change are needed. Comments noted in the questionnaires also helped inform the planning of further sessions, to be rolled out in line with any future changes with the teams.</p> <p>The sessions continue to prove successful in offering a relaxed forum for training and information sharing, as well as an opportunity to network and broaden workforce knowledge across services for the benefit of service users. The development of a training calendar is currently in discussion between Protecting People Angus and ACJP involving a range of topics and themes the workforce can choose to attend and plan for.</p> <p>The agency holds regular awareness raising sessions to external organisations across Angus to build service relationships to ensure people affected by crime are well supported.</p> <p>All the students successfully completed their placement, with one returning to take up a post within the Munro team.</p> |
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|   | to extend their knowledge and skills in areas including domestic abuse, risk assessment, trauma informed practice and attended several courses delivered by Community Justice Scotland.  |   |
| Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA | The delivery of effective partnership working continues to be governed by the Tayside MAPPA Strategic Oversight Group which meets quarterly and comprises of senior representatives from responsible authorities and partner agencies. | The Tayside MAPPA annual report is published yearly in October, the most recent report can be accessed via the following link:<br><br><a href="https://www.dundee.gov.uk/service-area/children-and-families-service/childrens-services-and-community-justice/publications/mappa-annual-report-201819-168kb-pdf">https://www.dundee.gov.uk/service-area/children-and-families-service/childrens-services-and-community-justice/publications/mappa-annual-report-201819-168kb-pdf</a> |



#### Other information relevant to National Outcome Two

Improving the outcomes for those affected by Gender-Based Violence (GBV) and supporting change in those perpetrating GBV has been a primary goal of the partnership. To support this, partners have been involved in a Strategic Needs and Strengths Assessment (SNSA) aimed at identifying gaps in services, strengthen the support already available, promote future policies and strategic commissioning of services, which will also inform the development of the ACJP Outcomes Improvement Plan.

Two surveys have been sent to relevant partner services, the first looking at services currently available to victims and the other aimed at gathering similar information in respect of perpetrators of GBV. This will be followed by focus groups/interviews with victims, perpetrators and frontline staff to gain their views on where they think service delivery could be improved to prevent the damaging impact of GBV. The data gathered will also identify any data constraints to aid the development of an action plan to resolve these and create a more effective Performance Framework.

Responses from the surveys are in the process of being evaluated. The focus groups/interviews, originally to be conducted face-to-face, are now in the planning stages of being undertaken via virtual platforms and social media due to the pandemic.



### NATIONAL OUTCOME THREE

People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

| Indicator  | Evidence and Data (max 300 words per indicator)   |  |
|--|---|--|
|  | Please describe the activity  | Then describe the impact   |
| Partners have identified and are overcoming structural barriers for people accessing services      | <p>Angus Council Housing's <a href="#">Rapid Rehousing Transition Plan 2019/20-2023/24</a> (RRTP) details actions to eradicate homelessness and quickly resettle those experiencing homelessness in Angus.</p> <p>Achievements and actions completed in year 1, include:</p> <ul style="list-style-type: none"> <li>• Implementation of a revised prison protocol</li> <li>• Development of information and guidance materials for private tenants</li> <li>• Implementation of a rent deposit and rent guarantee scheme</li> <li>• Research into the support needs and outcomes of homeless households</li> <li>• Analysis of homeless need included in Housing Market Area profiles to inform affordable housing supply.</li> </ul> <p>Families Outside provided support to 20 Angus families who had a family member in prison, which included 12 1:1 support and 8 online enquiries. Those impacted by the imprisonment were adults and children between pre and secondary school ages. Support offered covers i.e. concerns for family members, queries about prison and preparing the family for their family member leaving custody.</p> | <p>Homeless applications have steadily reduced, from 741 applications in 2018/19 to 655 applications in 2019/20</p> <p>There has been a slight reduction in case duration, however length of stay in temporary accommodation has remained relatively unchanged throughout the implementation of rapid rehousing (following a peak in 2018/19), highlighting the importance of increasing allocations to homeless households to reduce backlog of applications and time spent in the homeless system. Requirement to increase proportion of lets to homeless households to 58% during 2019/20 was missed, with only 37.65% of all lets made to statutory homeless households. The percentage of new tenancies sustained for more than a year reduced from 88.78% in 2017/18 to 84.13% in 2018/19.</p> <p>Several actions have been identified to ensure homeless households can access the right type of support and sustain accommodation to prevent homelessness:</p> <p>Most referrals during the reporting period were self-referrals - 72%, with the remainder mainly from NHS and Social Work. Ongoing discussions have been taking place to establish additional funding to extend the service within Angus.</p> <p>Families advise of feeling safe, included, engaged, more connected with their family member through visits and a greater sense of wellbeing.</p> |
| Existence of joint-working arrangements such as processes / protocols to ensure access to services | Supported by partners, The Angus Prison Protocol, adopting the SHORE standards was reviewed and partially implemented in April 2019, before being fully applied in early 2020 following the implementation of the SPS Information Agreement and SPS weekly reports. In August 2019 the first steps in establishing a Housing First approach aimed at supporting homeless  | There was an increase of homeless applications from prison (28 in 2019/20—an increase of 6 compared to the previous year). Work is ongoing to evaluate the effectiveness of the revised protocol and how cases are being recorded to provide recommendations to address the increase in homeless applications. The recruitment of  |



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| to address underlying needs  | households with SMD or complex support needs began. This model of intensive support will ensure households with complex needs can access personalised, open-ended and flexible support to end their experience of repeated homelessness and address their wider needs.  | two additional support workers is in process to provide inhouse support.<br><br>Operational guidance and training requirements have been agreed and the new service commenced in October 2020.   |
| Initiatives to facilitate access to services                               | A wide range of initiatives to facilitate access to services can be found elsewhere in this report.   |  |
| Speed of access to mental health services                                  | <p>Angus Health and Social Care Partnership (AHSCP) have worked with key partners to increase the workforce within Mental Health and Wellbeing. The Primary Care Improvement Fund developed a new MH and wellbeing peer worker service based in every GP Practice in Angus. The peer worker is a trained worker with lived experience of MH and wellbeing who uses their knowledge and experience to support others to manage these difficulties.</p> <p>These new services have gone some way in meeting the priorities of the Angus Strategic Plan 2019-2022 Strategic Priorities and the Angus Mental Health Strategic Priorities to supporting the Angus Community.</p> <p>Police Scotland made extensive use of the Out of Hours provision and MH triage system within NHS Tayside. Police Scotland's Preventions department are progressing, with partner assistance, intervention packages for those persons who present the greatest risk to themselves in the community.</p> | <ul style="list-style-type: none"> <li>• MH Occupational Therapy available for the first time in HMP Perth and HMP Castle Huntly</li> <li>• Recruitment of a Psychologist in progress to deliver interventions within the prison setting</li> <li>• Justice Support Worker within the Munro team recruited to support those transitioning from prison where the risk of re-offending is high.</li> <li>• Funding made available to extend the liaison psychiatry service to support A&amp;E.</li> <li>• Funding of two MH trainee Advance Nurse Practitioners based in Primary Care to provide holistic care and treatment for adults with a severe and enduring MH disorder - 90% of those surveyed by Penumbra in a pilot of this service between July and September 2019 found the service very accessible, helpful, felt understood, beneficial to speak to someone with their own lived experience of MH and wellbeing, and felt equipped to use the information and tools provided.</li> </ul> |
| % of people released from a custodial sentence:<br>a) registered with a GP | Information in respect of this indicator is included within other indicators within the report.   |  |



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| <p>b) have suitable accommodation</p> <p>c) have had a benefits eligibility check</p>  |   |  |
| <p>Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending</p> | <p>Locality Action Teams (LAT) have been further developed as part of the Youth Justice Strategy with the aims to:</p> <ul style="list-style-type: none"> <li>• Identify children and young people in need of support at an early intervention stage</li> <li>• Formulate a package of care, using a multi-agency approach, to best support the child or young person and their family in terms of achieving expected outcomes</li> <li>• Aid the process of “stepping up/stepping down” in terms of the stages of service provision</li> <li>• Promote cooperation between partner agencies with a view to improving the well-being of children and young people.</li> </ul> <p>Each LAT meets at minimum, on a monthly basis. A multi-agency and Whole System approach is emphasised based on the individual needs of children and young people.</p> <p>Tayside Council on Alcohol work closely with partners in supporting young people and adults mainly affected by substance use and/or anti-social/offending behaviour, via groups such as the ‘Connect Service’ for young people aged 10-25 and the ‘16+ Group’; a 10-week pilot targeted at females within the 16-19 age range, identified as e.g. at risk of exploitation and involved/or at risk of becoming involved in offending behaviour or substance use.</p> <p>The Tay Project continue to have lead responsibility for the delivery of assessments and interventions for sex offenders</p> | <p>LAT receive referrals from the Procurator Fiscal for diversion cases. As part of a wider Tayside collaborative a meeting was held with Police Scotland and the Fiscal to agree processes around diversions and clarify expectations from all parties.</p> <p>Collaboration has provided the opportunity for joint facilitation of group programmes for those subject to Justice intervention e.g. the Family Support Team co-facilitated the ‘Understanding Relationships’ Group and a Children &amp; Families social worker facilitated the parenting modules of the domestic abuse perpetrator programme.</p> <p>Positive outcomes for the young people attending the ‘Connect Service’ were found when they received intervention over a lengthy period and substance use was given high priority</p> <p>Of the 7 young people participating in ‘16+’; 2 withdrew early on, 5 evidenced excellent progress throughout the group. Upon completion; 2 enrolled on courses at Dundee &amp; Angus College and one applied to the college. All reported a better understanding (in some cases a reduction) of substance use and negative behaviour. The service was also involved in the review and reform of the Youth Concern Group with various partner services. A Peer Mentor was recruited with many of the established workers undertaking a SQA peer mentoring award.</p> |



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|  | across Tayside and provide consultation and training within the field of sexually harmful behaviour. |  |
| <b>Other information relevant to National Outcome Three</b>  |  |  |
| <p>'Free Period Angus' initiated by Angus Community Planning Partnership to eradicate period poverty in Angus by 2021. Free period products have been distributed throughout Angus at; public buildings, sports centres, via Health Visitors and through 3<sup>rd</sup> Sector organisations over the review period. In total - 11,000 pads and 14,000 tampons have been distributed over 200 locations and due to be increased as more organisations join the initiative.</p> |  |  |





| <b>NATIONAL OUTCOME FOUR</b><br>Effective interventions are delivered to prevent and reduce the risk of further offending |   |   |
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| Indicator   | Evidence and Data (max 300 words per indicator)   |   |
|   | Please describe the activity  | Then describe the impact  |
| Use of 'other activities requirements' in CPOs  | Community Justice Social Work Reports (CJSWRs) include an assessment of need and indicates suitable interventions that could be considered as part of "other activity". Where an order is imposed in circumstances where a CJSWR has not been requested, this assessment would be undertaken post-sentence by staff within Justice. | The "Other activity" element of the CPO provides service users with early intervention to address any identified needs including issues such as relationships, substance misuse, anger management, educational or social support. The work undertaken allows service users to gain an understanding of their behaviour and the impact their actions have had on their victims and the community.  |
| Effective risk management for public protection   | Evidence of this indicator can be found at Indicator 6 in Outcome One.  |   |
| Quality of CPOs and DTTOs   | <p>Individuals who successfully complete a CPO are requested to complete a questionnaire to indicate their experience of the intervention.</p> <p>During 2019-20, no Drug Treatment and Testing Orders were imposed for people who are resident in Angus, which has been the case for several years.</p>                            | <p>When asked if they felt they had paid back to the community during their order:</p> <ul style="list-style-type: none"> <li>• 41% "strongly agreed" and 46% "agreed" and 13% "disagreed".</li> <li>• 91% of respondents either "strongly agreed" or "agreed" that the order had been worthwhile to them, and 84% either "strongly agreed" or "agreed" that the order was of benefit to others.</li> <li>• 95% of respondents thought their voice was heard, listened to and acted upon, with 95% felt involved in decisions which affected them.</li> <li>• 100% of respondents stated they were clear about what was expected of them during their order, 92% also stated their order had helped reduce their offending.</li> <li>• 75% of respondents stated their experience of CJSW was better than they expected - it is notable from these responses they valued the relationships they had built with</li> </ul> |



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|  |  | staff as they felt supported by them to make changes to their life.   |
| <p>Reduced use of custodial sentences and remand :</p> <p>a) Balance between community sentences relative to short custodial sentences under one year</p> <p>b) Proportion of people appearing from custody who are remanded</p> | <p>The information relevant to this indicator was calculated from information collated by the CJSW performance analyst based on an analysis of disposals imposed in relation to CJSWRs provided to courts.</p> <p>In 2019/20 custodial sentences were imposed for less than one year with the balance between community sentences relative to short term custodial sentences under one year was 15%, compared to 12% in 2018/19. There was an 7% increase in the number of CJSWRs provided in 2019/20 compared to 2018/19 and an increase in custodial sentences imposed for under a year, increasing from 48 in 2018/19 to 60 in 2019/20.</p> <p>Information regarding people from Angus who are within a prison setting is provided by SPS.</p> <p>The court in Angus does not hear solemn cases</p> <p>During the reporting period the number of remand prisoners within any month varied between a low of 19 in March 2019 to a high of 27 in August 2019 and January 2020. On average 24 Angus citizens were held on remand in 2019/20 compared with an average of 19 in 2018/19.</p> <p>Information was not provided to establish the proportion of people appearing from custody who were remanded. However, approximately 15% of interviews for CJSWRs were held in custody, giving some indication of individuals appearing from custody.</p> | <p>Individuals serving a period of remand has financial and time implications on Justice in terms of workers travelling to visit individuals across the Angus area and repeat journeys to prisons to undertake CJSWRs if the individual does not attend their initial report interview.</p> <p>Decisions in respect of bail supervision for cases being heard under solemn procedure remain reliant on the arrangements and decision-making of courts outwith Angus. Although the individual's solicitor may be in attendance to provide pertinent information this may not always be enough for the Sheriff to make the most suitable sentencing recommendation.</p> |
| The delivery of interventions targeted at problem drug and alcohol use [NHS Local  | In response to the increasing incidents of drug related deaths and rise in complex cases in Angus, Angus Integrated Drug and Alcohol Service (AIDARS) developed an approach to retain people in treatment, specifically for those requiring Opiate Substitution therapy, to help reduce the risk of non-fatal/fatal overdoses within this group of vulnerable people.  | <p>AIDARS received national recognition for this integrated approach in 2019 and presented with the COSLA Excellence Award for Service Innovation and improvement.</p> <ul style="list-style-type: none"> <li>• 740 contacted AIDARS</li> </ul>   |



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| <p>Delivery Plan (LDP Standard]</p>  | <p>A non-fatal overdose pathway, in partnership with Scottish Ambulance Service and Public Health Scotland moved on from the pilot stage to a mainstream service aimed at reducing drug related deaths in Angus.</p> <p>Collaboration between AIDARS and General Psychiatry early 2019 led to the development of a more aligned and integrated operational approach to people presenting with co-existing conditions of substance use and severe and enduring MH issues.</p> <p>During the early onset of COVID-19, AIDARS and various 3<sup>rd</sup> Sector partners developed an integrated business model to address emerging trends and themes, and support service users' access to resources.</p> <p>AIDARS continues to meet HEAT standards.</p> | <ul style="list-style-type: none"> <li>• Increase in service users staying in treatment leading to significant reduction in referrals, although higher caseload</li> <li>• Increase in adult protection cases–50% managed by AIDARS</li> <li>• Proposals in place to develop vulnerability pathway specifically for individuals with complex needs</li> <li>• Similar models in development across Drug and Alcohol Partnerships within Tayside.</li> <li>• Project supported by recent recommendations in the Strang Report, Dundee Drugs Commission, and highlighted in the HES report</li> <li>• Regular liaison with national bodies on its development.</li> <li>• Development of several initiatives to support and engage hard to reach groups</li> <li>• Risk issues managed within service user's community</li> <li>• x2 joint-referral hubs to ensure right service at right time and effective treatments regimes/supports are identified.</li> <li>• 90% of people engaged in treatment three weeks after receipt of referral - 97% of this standard was achieved during the reporting period.</li> </ul> |
| <p>Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences</p> | <p>Between 1 April 2019 and 31 March 2020 there were 145 recorded police warnings.</p>  | <p>Data relevant to CJSW is subject to reporting restrictions, the current published data can be found at:</p> <p><a href="https://www.gov.scot/publications/criminal-justice-social-work-statistics-scotland-2018-19/">https://www.gov.scot/publications/criminal-justice-social-work-statistics-scotland-2018-19/</a></p>  |



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| (including CPOs, DTTOs and RLOs)   |                               |  |
| Number of short-term sentences under one year  | Please see indicator 4 above. |  |
| <b>Other information relevant to National Outcome Four</b>   |                               |  |
| <p>Over the reporting, the Glen Isla Project have worked closely with Forfar Sheriff Court to develop the 'Problem Solving Court' – a closed court specifically designed to allow closer communication between the Sheriff and women (males) to review their progress throughout their CPO. The problem-solving court offer individuals to share their understanding of their situation and the support they feel needed to aid their recovery.</p> <ul style="list-style-type: none"> <li>• between 43 and 50 women have been open at any given time during 2019/20</li> <li>• 50 – 64 open cases</li> <li>• 68 CJSWR were submitted for 58 female individuals in 2019/20 (increase on the 60 CJSWR / 49 individuals in 2018/19)</li> </ul> <p>Justice services have added to the number of interventions and programmes aimed at supporting their recovery and transition back into the community.</p> |                               |  |

| <b>NATIONAL OUTCOME FIVE</b><br>Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed |  |  |
|---|--|--|
| <b>Indicator</b>  | <b>Evidence and Data (max 300 words per indicator)</b>   |  |
|   | <b>Please describe the activity</b>  | <b>Then describe the impact</b>  |
| Individuals have made progress against the outcome  | <p>Victim Support Angus have three main outcomes which are measured from service user responses, surveys etc, which are – 'Improved Health &amp; Wellbeing', 'Feel Safer &amp; more secure' and 'More informed'.</p> <p>During 2019-2020 over 800 service users have been referred to Victim Support in Angus.</p> <p>Action for Children work in close partnership with Justice, Childcare and Angus Women's Aid to deliver crucial support for</p> | <ul style="list-style-type: none"> <li>• 67% people affected by crime indicated they have improved Health &amp; Wellbeing, reduced stress and anxiety and increased confidence</li> <li>• 44% said they felt safer, less vulnerable and less likely to be re-victimised, witnesses also felt reassured and more confident about going to court and giving evidence</li> <li>• 84% said they felt more informed about the support available to them and the role of victims and witnesses in the justice system.</li> <li>• 100% of women 'feel safer'</li> </ul> |



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|  | <p>women, young people and children whose partner/ex-partners has been directed by the court to undertake the Justice inhouse Fergus Programme to address their abusive behaviour.</p> <p>The service has also supported women to access a Non-Harassment Order (NHO) following the legislation change, empowering them to feel confident in applying for an NHO on their own behalf.</p> | <ul style="list-style-type: none"> <li>• 100% felt listened to, understood and benefited from the support</li> <li>• 25% reported an increase in their sense of wellbeing</li> <li>• children and young people experienced a greater sense of safety and wellbeing.</li> <li>• children’s self-confidence, self-respect and a sense of control over their lives has increased</li> <li>• collaboration with services evidences the need for deferred sentence in order to provide the Justice team with sufficient information to base their sentencing recommendations</li> <li>• regular reviews with childcare services prevented fewer children being referred to the children’s hearing system unnecessarily</li> <li>• 25 between July 19 and March 2020</li> <li>• increase in collaboration and joint working with Angus Women’s Aid</li> </ul> |
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**Other information relevant to National Outcome Five**



| <b>NATIONAL OUTCOME SIX</b><br>People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities |  |  |
|--|--|--|
| Indicator  | Evidence and Data (max 300 words per indicator)  |  |
|  | Please describe the activity   | Then describe the impact   |
| Individuals have made progress against the outcome   | People successfully completing a CJSW intervention are requested to complete a questionnaire to indicate the impact of the intervention. | <ul style="list-style-type: none"> <li>When asked how much services met their needs in relation to health, 53% indicated this had improved “a lot” and 20% “quite a lot”. 20% stated their physical health improved.</li> <li>In relation to financial inclusion, 37% responded that this had improved “a lot”, a further 30% responded “quite a lot” and 26% responded “some”.</li> <li>In relation to their housing situation, 52% responded that this had improved “a lot” and 14% responded “quite a lot” and 14% “some”.</li> </ul> |
| <b>Other information relevant to National Outcome Six</b>  |  |  |

| <b>NATIONAL OUTCOME SEVEN</b><br>Individuals’ resilience and capacity for change and self-management are enhanced |   |   |
|---|---|---|
| Indicator   | Evidence and Data (max 300 words per indicator)   |   |
|   | Please describe the activity  | Then describe the impact  |
| Individuals have made progress against the outcome  | <p>In February 2020, 11 people from HMP Castle Huntly attended the Forfar Multi-Terrain Half-Marathon. 10 prisoners volunteered as marshals, one ran in the event and was placed 57<sup>th</sup> out of 191 finishers.</p> <p>13 prisoners have undertaken placements within a wide range of businesses in the Angus area, involving several projects i.e. Landscaping, Fencing and Painting in Forfar and Kirriemuir</p> | <p>Feedback from the organisers, commented all those involved in carried out their duties to a high standard and contributed to the events success.</p> <p>Involvement in these events and placements have allowed prisoners to feel they have contributed to society, giving them a feeling of purpose and raising their self-worth and self-esteem, and hoping their involvement went some way to reducing the stigma and misconceptions associated with being in prison.</p> |
| <b>Other information relevant to National Outcome Seven</b>   |   |   |



## 5. Priority Areas of Focus

Women and Children  
Families affected by the justice system  
Young People  
Voluntary Throughcare  
Unpaid Work  
Employability  
Health and well-being  
Housing

## 6. Case Studies

Case studies have been developed and are available via:

[https://www.angus.gov.uk/community\\_empowerment/community\\_justice/community\\_justice\\_stories](https://www.angus.gov.uk/community_empowerment/community_justice/community_justice_stories)

A follow up on the attached case study was in progress early in the reporting period, however the individual referred to in the case study left the Angus area a short time later.

A further two case studies are available on request.

## 7. Challenges

### **General Data Protection Regulation (GDPR)**

The ongoing GDPR issues around Police Scotland sharing information continues to impact on the ability of third sector partners contracted to provide early intervention work.

### **Performance information**

The numerous performance frameworks relevant to Community Justice has caused difficulties co-ordinating performance information across organisations who have other reporting lines, causing challenges in evidencing impact where services have minimal or short-term contact with service users.

Despite efforts by ACJP to progress “joining up” data from partners, this remains problematic due to some information reported either locally, regionally or nationally directly impacting on updating the community justice profile and monitoring impact and outcomes. Several national policies and bodies impact on community justice, therefore closer alignment of performance information at a national level would go some way to resolve these issues.

### **Governance**

There are several governance routes and routes of reporting, and areas of community justice business crossing other partnership areas of interest.



There are various governance routes, avenues for reporting and areas where community justice business overlaps with other partnership work. There are already good links established with other multi-agency forums and an awareness of the work being undertaken within community justice, however these must be strengthened to avoid the risk of continued duplication in some areas and ensure the work of community justice is being prioritised.

**Circles of Influence**

Although partners have established links across multi-agency forums there remains limitations to the influence the partnership has on organisational decisions at a national level limiting local decision-making, also where the structure of national organisations impacts on engagement e.g. solemn cases continuing to be heard out with the local Sheriff Court in Angus.

**COVID-19**

The onset of the pandemic in mid-March 2020 has caused the continuity of work planned during the reporting period to be delayed or temporarily postponed. The pandemic has also led to reduced face-to-face contact with service users causing e.g. risk assessments, safety plans and support to be undertaken via telephone with completed documents etc posted to them. Networking between partners, progress of joint projects and the level of support/joint support to service users previously offered has also been affected as most of the workforce within the partnership are homeworking. This has increased the demand to utilise virtual platforms to engage with colleagues and connect with the community, leaning heavily on IT systems between home and office to function at the level required.

**8. Additional Information**

Further service area information pertaining to any of the above can be provided upon request.

Since the onset of COVID-19 in mid-March 2020, frontline workers within Justice have evidenced their commitment to provide a high level of support and undertake face-to-face meetings with service users. There is also a great deal of evidence of innovative practice and a higher degree of collaboration between workforces across all services to meet the holistic needs of the Angus community and ensure public safety remains paramount.

