

ANGUS COUNCIL

INFORMATION REPORT FOR THE PERIOD MAY 2018 TO FEBRUARY 2021

REPORT BY SHARON FAULKNER, DIRECTOR OF HR, DIGITAL ENABLEMENT, IT & BUSINESS SUPPORT

ABSTRACT

This report provides an update on Angus Council Digital Strategy approved by Council in 2018 and information to members with regard to Digital Enablement and IT projects and developments underpinning the council response to COVID19, albeit a decision is not required in terms of the current Scheme of Delegation to Officers and the Order of Reference of Committees

1. BACKGROUND

Angus Council, at a special meeting on 19 November 2013 took a number of decisions which changed the way the Council conducted its committee business. Fundamental to this was the streamlining of processes with a focus on key strategy and policy matters.

One element of this was the production of "Information Reports". These information reports summarise information that would in the past have gone to a council committee for "noting".

The information schedules are in accordance with that principle.

2. SIGNIFICANT INFORMATION - SCHEDULES

There is one schedule which contains key background information related to services and enabling projects delivered by Digital Enablement and IT for the period May 2018 to February 2021.

The attached schedule describes the work ongoing to enable highly accessible digital delivery across Angus Council and the Angus county. The schedule includes the impact of COVID-19 which has increased residents' demands for digital services and enabled acceleration of some of the targets in the strategy, in particular rollout and adoption of digital processes and remote collaboration.

It also covers an outline of the next phases of digital development reflecting the changing needs across Angus Council and partner organisations, facilitating, and sustaining the move to operating and collaborating with partners remotely and the increasing expectations of residents and businesses.

3. REPORT AUTHOR

This report and associated schedules have been compiled by Caroline Cooper, Service Leader Digital Enablement and IT who can be contacted by emailing IT@angus.gov.uk

List of Schedules:

Schedule 1: Strategic Digital Update and COVID19 Impact