

COSTS OF LIVING			
Action	How impact will be assessed	Timescale	Update August 2020 to March 2021
Local delivery of Ending Homelessness Together and Rapid Rehousing Transition Plan.	Number of homeless accessing service. Number of households with pregnant women / children in temporary accommodation (aim to reduce) Length of time in temporary or emergency accommodation (aim to reduce)	2020 onwards	<p>Continuing to see a reduction in homeless applications compared to same period last year. From 1/7/2019 to 31/03/2020, there were 366 applications, this has reduced to 281 applications in the same period this year (23% reduction). Main reason for homelessness continues to be relationship breakdown/ asked to leave. As expected, the proportion of homeless applications following action by landlord / lender has reduced significantly as a result of the protection against eviction measures introduced by the Scottish Government during the pandemic. It is anticipated that once these measures are lifted, homeless applications resulting from eviction action are likely to increase. Temporary accommodation occupancy peaked in August 2020 (134 households) however has reduced to 122 households at 31st January 2021. RRTP progress since August 2020:</p> <ul style="list-style-type: none"> - Homeless demand and supply analysis refreshed at a locality level to assess current backlog, anticipated demand and turnover and set targets for % of lets to homeless as part of recovery plan. - Revised allocations policy and Choice Based Lettings implemented from October 2020 – continuing to monitor impact of CBL on % lets to homeless targets. - Housing First implemented in November 2020. 2 support workers recruited, multi-agency Housing First panel established and training programme and awareness raising sessions completed. 6 referrals have been accepted to date. - Mediation and Conflict Resolution service implemented in October 2020 – referral pathway recently revised and awareness raising ongoing to increase referrals. - Domestic abuse policy approved at committee and launched alongside operational guidance and training sessions for staff in

			<p>September 2020.</p> <p>- Project ongoing in partnership with Aberdeenshire and Aberdeen City with Crisis to improve housing options and support in the private rented sector – landlord and staff surveys completed and PRS market analysis ongoing. Landlord and staff survey responses identified a requirement for increased support for PRS landlords and tenants therefore we are using the additional R RTP funding to create 2 new posts to build engagement with landlords in Angus, support people to access the PRS and be a first point of contact for tenants and landlords to prevent homelessness from the PRS.</p>
<p>Increase preventive support provided to Council tenants by housing service: Support those vulnerable/protected characteristics within local housing stock through early intervention.</p>	Evaluation of projects	2019 onwards	<p>The pandemic has impacted on contact with applicants and tenants. Housing staff continuing to work from home and only completing home visits / face to face contacts in exceptional circumstances. Housing options advice and homeless assessments being completed by telephone and by WhatsApp / video calling.</p>
<p>Angus Council Housing - Introduce a rent deposit scheme to assist low income households to access good quality private rented housing.</p>	Evaluation of projects	2019 onwards	<p>The PRS access schemes were launched in April 2020 and since then we have supported 20 households to access private sector accommodation across the 3 schemes, 6 applicants have applied for both Rent Deposit and Rent in Advance schemes. We have had one tenancy end and the £350 lodged with Safe Deposits Scotland has been repaid. However, of these households there are only 3 who have made repayments as per their agreements resulting in a total income of £825.24 and the budget was exhausted by January 2020. Agreed to increase budget meantime and consider role of newly established private sector officer in administering the schemes and engaging with tenants who have missed repayments in a more proactive way.</p>
<p>Housing Supply Programme - the Council is continuing to oversee a long term programme of new affordable housing development in Angus, contributing to the Scottish</p>	Project initiated	ongoing from 2017	<p>Figures only available 2017/18 to 2019/20. 446 new build affordable homes delivered since 2017/18.</p>

Government's target to deliver 50,000 new affordable homes in the lifetime of this Parliament.			
Improve stock condition across all tenures , ensuring we tackle fuel poverty and increase energy efficiency.			<p>Launched our Local Authority Flexible Eligibility energy efficiency scheme (currently delayed due to Covid-19) - targeting private sector properties with poor energy efficiency and/or low income households, offering grant funded (or low household financial contribution) measures to improve energy efficiency and reduce fuel costs, ensuring households live in warmth and comfort whilst reducing spend.</p> <p>New SG Fuel Poverty definition (adopted March 2020) - 20% Angus households. From 2017/18 to 2019/20 there were 11,612 referrals from Angus households to Home Energy Scotland, representing around 1 in 5 households. Of these there were 1336 measures installed to improve energy efficiency; Over 400 households switched their energy supplier to save money; and over 400 households were referred for a financial health-check. In addition, around 730 households have benefitted from HEEPS funding.</p>
Implementation of new Private Rented Sector (PRS) minimum Energy Performance Certificate (EPC) standards , ensuring PRS households live in warmer, energy efficient homes, thus reducing fuel costs for occupants.	PRS properties EPC E or below (aim to reduce)		Scottish Government have delayed implementation due to Covid-19, but there is a commitment to introduce regulations once conditions under the pandemic allow.
Angus Council Communities Team - 'Child Poverty' direct intervention project . We are planning to join up with the church (and some community groups) in Monifieth and Burnside Primary in Carnoustie on the school uniform	Assessed by number of agencies working collectively, number of people using the service (donating and uptake of goods).	April 2020 onwards	<p>No progress due to lack of available venues and face to face work being prohibited. However, this project will be discussed as part of the Burnside community engagement and remains an active priority within the team Operational Plan.</p> <p>However, progress has is being made in the process of identifying need through Family Learning networks and we were able to identify families who benefited from the local Christmas toy appeal.</p>

<p>recycling. We intend to support them to expand and diversify the project with a broader scope beyond school uniform, better marketing & publicity aimed at removing the stigma and presenting it as helping the environment.</p>			
<p>Cost of The School Day- In partnership with Child Poverty Action Group COSD Guidance is currently being developed and good practice examples will be shared in the Angus context. Staff training for school staff will be made available to support implementation of COSD.</p>	<p>Guidance being implemented in almost all schools in Angus</p>	<p>May 2021 ongoing</p>	<p>COSD work is ongoing in response to the pandemic. Updated guidance for the Cost of the School Day for Angus is under approval by Service Leads. This document responds to and will evolve as the needs of our community's change. School staff regularly go above and beyond to meet the needs of families in crisis. Partnership work is a key strength to implement and support change.</p>
<p>Direct Payments/ Vouchers- Food Only. Referrals received for families in receipt of Free School Meals will receive a direct payment for October/December school holidays to supplement the cost of child lunches. Holiday Food and Fun allocation will be used to support this work.</p>	<p>Impact on families</p>	<p>April 2021</p>	<p>Direct payments are evidenced to be the most dignified way of offering support to families on a low household income (CPAG 2021). This is helping to combat rising food and fuel costs.</p> <p>Free School Meal direct payments have been made during term-time Covid-19 school closure periods, and also all holidays since Easter 2020. For the vast majority of children and young people these payments have been funded by Scottish Government.</p> <p>Some families have been supported through the Food Only Vouchers, based on referrals from schools and partners.</p> <p>Additional Covid-19 funding devolved to Councils has been utilised to provide additional 'Food & Fuel Payments' to eligible families.</p> <p>Scottish Government has confirmed that they will be funding holiday School Meal payments on an ongoing basis.</p>

<p>Enhanced opportunities for under 2's through Home Start Angus.</p>	<p>Through measurement of reported improved parental mental health</p>	<p>2019 - 2022</p>	<p>Of the parents involved in the activity, 79% identified their mental health as an area of need when referred to Home-Start Angus. 100% reported improvement at the conclusion of support. Additionally, during this period, the following has been done:</p> <ul style="list-style-type: none"> • Referred 15 of our families to Angus CAB's Money Talk Team for support around income maximisation • Secured funding to provide 60 families with £50 supermarket vouchers • Provided food hampers to 54 families in order to provide essential food supplies over Xmas period • Referred 6 families to Foodbank • Provided emergency food parcels to 12 families in crisis • Provided emergency gas/electricity top-ups to 7 families in crisis • Provided supplies of nappies to 7 families in crisis • Referred 6 families to Home Energy Scotland to secure fuel vouchers
<p>Community Cookit (CC); The initiative uses a 'Train the Trainer' model, providing participants with the necessary skills and knowledge needed to run an effective cooking group. The training is centred on the use of the C.A.N. (Cheap and Nutritious) Cookit Resource, which comprises of a selection of recipes, posters & nutritional game activities. Once trained, individuals become Cookit Coaches and have access to the C.A.N Cookit Resource and on-going support from NHS Tayside.</p>	<p>Pre- and Post-knowledge check, Pre- and Post-Confidence ladder, Number of participants trained, Participant feedback, 6 month follow-up, Annual survey monkey</p>	<p>Ongoing</p>	<p>Unfortunately, practical training such as CC had to temporarily stop due to COVID. However, we developed and launched a Youtube channel so we could continue to deliver key cooking skills and nutrition education:</p> <p>https://www.youtube.com/channel/UCl4gZczHh-GdpQ1RpEfK8PQ/playlists</p>

<p>Education and Lifelong Learning/Welfare Rights Investigation of School Meal Debt – Partnership working in order to facilitate the debt being written off and families empowered to make regular meal payments.</p>	<p>Uptake of entitlements, families accessing 1 pay (school meal payment system) successfully. Reduction of school meal debt being maintained.</p>	<p>Oct 2020- Dec 2020</p>	<p>Questionnaire sent to primary school parents who had school meal debts exceeding £20. Questionnaire asked about digital exclusion issues and financial hardship. Low take up response for income maximisation advice. From the 6 parents who responded, 5 already had maximum entitlements and on the remaining one financial gains of £1097 were identified.</p>
<p>Youth Justice Strategy Group - Reduce Youth offending.</p>	<p>Number of young people diverted from criminal justice systems</p>	<p>2019 onwards</p>	<p>Locality Action Teams (LAT) have been further developed as part of the Youth Justice Strategy with the aims to:</p> <ul style="list-style-type: none"> • Identify children and young people in need of support at an early intervention stage • Formulate a package of care, using a multi-agency approach, to best support the child or young person and their family in terms of achieving expected outcomes • Aid the process of “stepping up/stepping down” in terms of the stages of service provision • Promote cooperation between partner agencies with a view to improving the well-being of children and young people. <p>Tayside Council on Alcohol work closely with partners in supporting young people and adults mainly affected by substance use and/or anti-social/offending behaviour, via groups such as the ‘Connect Service’ for young people aged 10-25 and the ‘16+ Group’; a 10-week pilot targeted at females within the 16-19 age range, identified as e.g. at risk of exploitation and involved/or at risk of becoming involved in offending behaviour or substance use</p>

INCOME FROM EMPLOYMENT			
Action	How impact will be assessed	Timescale	Update 1 July 2020 to 31 March 2021

<p>Angus Council Skills Team/Education 16+ - No One Left Behind is for all ages, however it is not for everyone. It is for those people who without additional support might not make a successful transition into or be able to secure work, further education or training.</p>	<p>Quarterly reporting to SG Hanlon MIS</p>	<p>April 2019 onwards</p>	<p>Everyone participating in No One Left Behind requires to have a Learning Agreement/Action Plan. The individual will participate in a programme of tailored learning and activity based on an assessment of their immediate and future skills needs.</p>
<p>Development of Skills and Enterprise stream.</p>	<p>Variety of programmes will come within this stream</p>	<p>March 2020 onwards</p>	<p>Working with key partner agencies in Angus to deliver all aspects of Employability including Skills Development Scotland, Department for Work and Pensions, Developing the Young Workforce, Voluntary Action Angus, D&A College as part of the work to strengthen our Local Employability Partnership and to support the work going forward of Tay Cities Deal.</p>
<p>Angus Works - Work experience opportunities available in supportive employer premises to young people in the Senior Phase (S4-6)</p>	<p>Monitored on Hanlon Software MIS</p>	<p>2022 onwards</p>	<p>To be progressed 2022 offering opportunities available in supportive employer premises to year 4 onwards school pupils.</p>
<p>Criminal Justice - Supporting people with convictions into employment.</p>	<p>Number of people increased in CJS accessing employability support</p>	<p>2019 onwards</p>	<p>Event focussing on improving young people's opportunities into the labour market was in the planning stages for October 2020, however, was postponed due to Covid-19. The Horizon Team (Throughcare/Aftercare) have close collaborative relationships with skills Development Scotland (SDS), DEAP and 16 plus to promoted opportunities for young people to gain employment.</p> <p>Scottish Fire and Rescue Service supported partner initiatives such as the Glen Isla and Glen Clova Projects. The service also worked with Police Scotland to provide life skills and opportunities to young people with offending behaviour at Rossie School and hosted the 'Tribal' event aimed at preparing ex-offenders for employment.</p> <p>HM Young Offenders Institute Polmont to look at how they engage with this specific age groups and how they can emulate this approach in the community. Progressing of other partnership</p>

			initiatives have been limited/delayed due to focussing on frontline services response to the pandemic.
Police Scotland Youth Volunteering programme - youth inclusion and engagement.	Participants involved and feedback	2019 onward	Limited online work and 3 small get-togethers that were held in December 2020 before 'Lockdown 2' kicked in. 3 evening events were held in December for 6 new recruits. These were covid-compliant Induction sessions that were held at Forfar Police Station. The normal induction training is a 12-week block and good progress was being made with the 6 recruits, PSYV coordinator and 2 adult volunteers per session (max of 10 in the Bubble), but then the 2nd lockdown took hold and nothing has been possible this year as yet.
Tay Cities Development of Skills and Enterprise stream.	Variety of programmes will come within this stream	April 2019 onwards	Regional Skills & Development Programme progressing Recruitment underway for an officer to lead this work.
Local partnerships to address Employability within our communities.	CMS Communities Team Performance Management System	2020/2021	Weekly sessions offered online. Currently 34 participants. Regular telephone support and advice to registered members. Weekly bulletin produced and distributed to members with employability support and wellbeing updates from team and partnership meetings resumed February 2021 and refocused with a greater emphasis on opportunities for young people identified as an emerging need.

Income from SS Benefits and In-Kind Support

Action	How impact will be assessed	Timescale	Update 1 July 2020 to March 2021
<p>HOUSING To 2040 Programme - Will shape the future of housing stock.</p>	<p>Route map to 2040 showing the key milestones to get there</p>	<p>2021 onwards</p>	<p>The Housing to 2040 Strategy was launched in March 2021 and is based on principles of social justice, equality and human rights. Some of the key points:</p> <ul style="list-style-type: none"> - A continued focus on Ending Homelessness, including a new cross-public sector homelessness prevention duty. - Target to deliver 100,000 affordable homes in 10 years to 2031/32, with 70,000 of these for social rent. - A new rented sector strategy across private and social rent – to tackle high rents and increase stability in PRS and introduce improved housing quality standards which are tenure neutral. - A range of work to support the transition to zero emissions housing by 2026, including a new Zero Emissions Housing Taskforce – alongside continued focus on Fuel Poverty. - A new Scottish Accessible Homes Standard for new homes, to ensure homes can be easily adapted to meet accessibility needs and improve choice for disabled people. This will help with the requirement for us to set a target for delivery of wheelchair accessible target for private sector housing which we've resisted to date but will need to once we have the HNDA. - Refocus from home ownership support to supporting improvements to existing homes. Proposal to remove incentives for people buying new homes such as Help to Buy and shift funding towards improving existing housing stock. - Focus on placemaking ambitions through town centres, 20 minute neighbourhoods and brownfield first development. <p>The Housing to 2040 vision will be captured within the ongoing development of the Local Housing Strategy 2022-2027.</p>
<p>Education, Welfare Rights Service and Money Advice Scotland. Family learning at 3 primary schools delivering financial education sessions.</p>	<p>Number of pupils and parents engaging. Evaluation of sessions.</p>	<p>March 2020 onwards</p>	<p>In co-operation with the Senior Practitioner, Parental Engagement (Education and Lifelong Learning) a series of welfare rights advice sessions were being piloted at 3 primary schools in Angus (Andover, South Esk & Strathmore). Welfare Rights staff would attend for a couple of hours per week to carry out advice sessions. The schools were promoting the sessions and</p>

			<p>were booking the parents in for appointments. Unfortunately in the early part of this pilot the schools had to close down due to the coronavirus situation. It is our intention to restart the sessions once it is safe to do so.</p> <p>Update March 2021: Unable to progress this activity further due to Covid. Will revisit once restrictions allow.</p>
Welfare Rights - Direct referrals for income maximisation checks and debt advice from NHS midwives.	Number of referrals and financial gains identified from referrals received from midwives	Jan 2020 to Dec 2020	<p>NHS Tayside were allocated approx. £19k from the Scottish Governments 'Every Child Every Chance' funding, the money was to be used to create referral pathways from midwives to the advice sector.</p> <p>A pilot project commenced in December 2019 which provides a direct referral system allowing midwives to refer clients into the Welfare Rights Service. The additional money has been used to temporarily increase a staff members hours to help administer and deal with the incoming referrals. For the first 6 months of the pilot, there were 23 referrals made by midwives, contact was established with 18 families financial gains totalling £130,171.01 were identified. Planned Poverty Sensitivity sessions with the midwife team have been delayed due to Covid-19.</p>
Welfare Rights and advice provision at The Crickety, Brechin.	Number of residents attending. Financial gains identified.	June 2021	Unable to carry out this activity due to Covid. Will revisit once restrictions allow
Welfare Rights to provide advice and support at Holiday Fun and Food programmes.	Number of families engaging with advice and financial gains identified.	April 2020 onwards	Postponed due to pandemic. Will be progressed when restrictions permit.

NEW ACTIVITY 2021/22

Action	How impact will be assessed	Timescale
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COSTS OF LIVING		
An in-depth analysis of housing and child poverty in Angus will be completed to help inform the development of the Local Housing Strategy 2022-2027 and future upstream prevention activities.	TBC	March 2021 onwards
A new Housing Need and Demand Assessment (HNDA) will be completed - the purpose of the study is to provide an assessment of the total requirements for all tenures of housing, by size and type over a 20 year period (2020-2040) with a specific 10 year focus on housing requirements to 2030. The study will assist the Council to develop appropriate housing investment programmes to meet future housing needs, including the current and future requirement for households that contain children and young people.	Number of new build affordable homes delivered against the affordable housing supply target	September 2021
Increased support for those experiencing homelessness . PHS has launched a new learning resource called Making connections between health, housing and homelessness.	Number of people accessing the service 2021/22	2021/22
Education & Lifelong Learning - Discretionary Grant for Schools - £75k Discretionary Grant Fund - Schools will use this funding to support food insecurities within the school context. Distributed in accordance with SIMD profile.	HT Return Form	April 2021 ongoing
ELL - Discretionary Grant Direct payments - Direct Payment to families in receipt of Free school Meals to support access to food/energy. Allocation of £100 per child.	Parental Feedback	April 2021
Angus Alive creation of a referral membership scheme for families across Angus.	Number of membership referrals Impact on families	
INCOME FROM EMPLOYMENT		
ELL Joint work with Skills Team - GLOW Questionnaire to support referrals to Skills Team Service for Employment Advice.	Number of families receiving parental employment support	April 2021
National Transitions Training Fund – 25+ Funding for training to support those people aged over 25 and made redundant since March 2020; a brokerage model of delivery through our existing Employability fund Contract; one of the Scottish Governments response measures to the COVID – 19 pandemic; led by Skills Development Scotland; clearly support the transition into areas where demand has been identified, growth sectors, or available job opportunities.	Feedback from clients	March 2021 ongoing

<p>2 Find Your Future Academies – D&A College 14- week full time programmes for young people in the NEET group who are looking to gain confidence, skills and self-efficacy. These academies are a stepping stone to positive destinations including full time college courses, other training opportunities and employment.</p>	Feedback from young people	June 2021
<p>Community Engagement: D&A College Touchpoint Provision We will continue to work in the heart of the Angus and Dundee communities with various community organisations as key partners. We will work with young people from SIMD areas, specifically young/ lone parents, Care Experienced, Carers, and those with no positive destination in sight; introducing them to the College through soft “touchpoints” and opportunities.</p>		
Income from SS Benefits and In-Kind Support		
<p>Education & Lifelong Learning / Welfare Rights Joint Work Plan - A joint work plan for proposals to increase uptake of entitlements. Using existing mechanisms within the school context.</p>	Number of families who uptake entitlements. Value of financial gains for families	April 2021- Ongoing
<p>Education & Lifelong Learning - Long Term Pupil Absence Free School Meal Provision - HT's will refer eligible families (who have a child off on long term absence) for a direct payment/supermarket voucher allocation.</p>	Families who would otherwise miss out on FSM provision will have direct access to funds.	August -2021 - Ongoing
<p>Education and Lifelong Learning - Discretionary Grant Payment - £254k Discretionary Fund - Allocation of £100 per child allocated to families with children in receipt of FSM or School Clothing Grants(P1-3).</p>	GLOW Form - Parental feedback on impact of allocation	April 2021
<p>Welfare Rights Service and NHS Tayside Health Visitors - Direct referrals for income maximisation checks and debt advice from NHS Health Visitors. Health Visitors will include financial inclusion discussions at 4 interventions points (8 week post-natal / 13-15m / 27-30m and pre-school).</p>	Number of referrals and financial gains identified from referrals received from Health Visitors	April 2021 onwards
<p>Child poverty and financial inclusion training to be delivered by Public Health & Welfare Right Services across pre-birth and early years networks.</p>	Number of pregnant women and parents engaging with advice services	To be completed by March 2022
<p>Child poverty and financial inclusion activity to be feature on NHS staff meeting agendas.</p>	Income Generated Benefit gains	To be completed by March 2022

Education and Lifelong Learning/Welfare Rights - Staff training sessions on the language around poverty and engaging families affected by poverty - Proposal to develop staff input via E-Learning Platform.	Staff Feedback - Improved knowledge when supporting families adversely affected by poverty. Numbers of staff attending training	August 2021
Raising Awareness - Trauma informed workforce- Staff awareness sessions on language around poverty Development of Always Learning - Living in Poverty, What You Need to Know.	Improved knowledge and understanding of families adversely affected by poverty	August 2021
Recruit a Project Midwife to work closely with Public Health & partners to drive forward activity and service improvement to address Child Poverty in Tayside.	Number of referrals	Completed by March 2022
Identified leads across universal NHS services to maintain and/or increase activity which will help mitigate child poverty.		Completed by March 2022
Working with women offenders to keep families together and support ongoing challenges.	Reduce re-conviction rates	2022 onwards
Deliver inpatient debt and benefit advice within Carseview Centre in Dundee with a Pan-Tayside approach funded through NHS Tayside.	Quarterly reporting	April 2021 – March 22
Families will be offered digital devices and support via the Connecting Scotland Initiative. This programme will target households with children, pregnant women and care leavers up to the age of 26.	Impact on families	
Maximise Angus – Consultation is underway to measure the level of need for Income Maximisation Staff working within the school context. Recovery Funding (TBC), if approved.	Uptake of entitlements	June 2021
Angus Social Supermarket. A second Mini Mart has been developed in Arbroath. Linking this service with the education of children and supporting volunteering opportunities for parents. Communities will be able to access food at a greatly reduced cost (50/70%), tackling food insecurity & reducing food waste.	Uptake of memberships Impact on families	June 2021