

ANGUS COUNCIL

SCRUTINY AND AUDIT COMMITTEE – 24 JANUARY 2017

SCRUTINY PANEL REVIEWS – UPDATE

REPORT BY SHÂN COOMBS, ACTING SERVICE MANAGER-GOVERNANCE AND CONSULTANCY

ABSTRACT

This report presents updates on the action plans from previous years' Scrutiny Panel reviews, for review and challenge.

1. RECOMMENDATION

It is recommended that the Committee review and scrutinise the updates on outstanding Scrutiny Review recommendations.

2. ALIGNMENT TO THE ANGUS COMMUNITY PLAN/SINGLE OUTCOME AGREEMENT/COPORATE PLAN

This report supports services in the delivery of all local outcomes contained within the Angus Community Plan and Single Outcome Agreement 2013-2016.

3. BACKGROUND

This report provides an update on progress in addressing the recommendations of the following Scrutiny Reviews:

- Progress Towards Zero Waste (Report 283/14, June 2014)
- Roads Maintenance (Report 283/14, June 2014)
- Transforming Angus / Management Restructure (Report 257/15, June 2015)
- Improving Partnership Working (Report 257/15, June 2015)
- Economic Development & Links to Planning (Report 105/16, March 2016)
- Customer Care (Report 255/16, June 2016)

Updates on the first four reviews were reported to this committee in April 2016 (report 159/16). At that time, all of the actions from the Partnership Working review had been completed.

An update on the Economic Development / Planning review was reported to this committee in August 2016 (Report 306/16)

4. CURRENT POSITION

The table below summarises the position at 20 December 2016.

Scrutiny Review	No. of Actions	No. completed at previous update	No. completed at December 2016	Due date not yet reached	Outstanding
Zero Waste	9	8	9	0	0
Roads Maintenance	10	7	10	0	0
TA / Management Restructure	12	1	7	2	3
Partnership Working	5	5	5	0	0
Economic Development / Planning	9	2	8	0	1
Customer Care	7	n/a	0	6	1

Appendix 1 provides more detailed information on all recommendations from the first 5 reviews which were outstanding at the time of the previous update report.

Only one of the recommendations from the Customer Care review (that more use is made of the Citizens Panel to determine public views on customer care) has passed its target completion date. The completion date has been revised from September 2016 to October 2017 to align with the dates for the 2017 panels.

5. FINANCIAL IMPLICATIONS

There are no financial implications arising directly from this report.

6. EQUALITIES IMPLICATIONS

The issues contained in this report fall within an approved category that has been confirmed as exempt from an equalities perspective.

NOTE: No background papers, as detailed by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information) were relied on to a material extent in preparing the above report.

REPORT AUTHOR: Shân Coombs, Acting Service Manager Governance and Consultancy
EMAIL DETAILS:ChiefExec@angus.gov.uk

List of Appendices:

1. Scrutiny Panel Reviews – Update on outstanding actions