

## "A HELPING HAND" TAXI SERVICE

WELLSHIRE AND NORTHGATE TAXI FOR ALL TRANSFER NEEDS

WEBSITE "AHELPINGHANDTAXI.CO.UK"

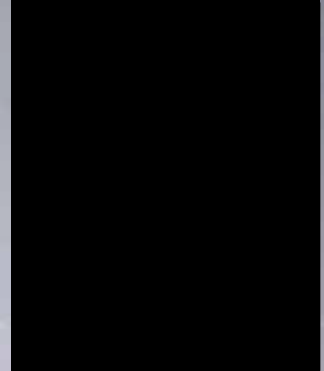
Mr Darren Penman

A Helping Hand Taxi (T395)

Received  
Legal & Democratic Services

30 MAR 2017

Time 10-13 Ints BT



27<sup>th</sup> March 2017

Fao Shona Hunter,

Cc Moira Hayes, Douglas Hill, Taxi Federation Scotland

### **Taxi Bay Kirriemuir**

I am writing in reply to the forth coming council planning meeting regarding the above.

Following your letter concerning the proposed removal of a Taxi bay in High Street Kirriemuir I would wish to express dismay and anger at this motion which is to be heard by this committee.

This matter started 18 months ago when there was a bay outside Kirriemuirs only Post Office in Reform St , following its closure I requested a bay outside the newly opened Post Office in the High St Kirriemuir.

This is a taxi **drop off** hot spot in town with multiple and numerous trade asking to be dropped of in this area. The Angus council roads department conducted its review process and decided the best place, in its current location and this was painted only six months ago. This bay is located

1. Across the road from the new Post Office
2. Within 20 yards of the towns only 2 chemists
3. Within 20 yards of 2 female and 2 male hairdressers
4. Next to the towns only bakers
5. Next to the towns Age Concern café for the elderly

A glowing orange taxi sign with the word "TAXI" in bold black letters.

**TAXI**

## "A HELPING HAND" TAXI SERVICE

WHEELCHAIR AND NORMAL TAXI FOR ALL TRANSPORT NEEDS

WEBSITE "AHELPINGHANDTAXI.CO.UK"

I am therefore astonished at the letter I received from Mr D Hill ( 6 months after taxi bay painting) by the roads department. this complaint has arose from someone with **no connection** nor interest in the taxi trade and I am even more amazed that they appear to have a voice louder than **taxi operators themselves**.

I have attached said letter which in its best is miss-leading and borders on deliberate false statements.

This letter states all taxi operators are happy about removal of a taxi bay. I am certainly not and to suggest that any taxi company would be happy with the removal of a taxi bay is ludicrous.

Mr Hill states his reason for removal of 1 taxi parking space would help due to the limited parking in Kirriemuir town centre.

1. There are 4 streets that create a one way loop around the town centre of which is 66 on street bays 2 disabled bays
2. 4 town centre car parks within 100 yards of the town square,
  - Reform Street car park 58 bays and 3 disabled bays
  - St Malcoms car park 36 bays
  - Belles Brae car park 56 bays and 3 disabled and 2 electric bays
  - Tannage Brae 64 bays and 4 disabled
  - Total town parking 280 bays , 12 disabled bays 2 electric =

That is **294 bays** and Mr Hill is attempting to advise us that a removal to the detriment of the taxi operators is necessary to make 295 bays in thee town is just plainly false.

Mr D Hill of the Roads department conducted a 2 week review and found taxis rarely used said rank, this is understandably true as 95 % of the day a unauthorized private vehicle sblock this rank and due to no parking enforcement as soon as the police would move one car it was replace by another minutes later. However this should be resolved come 1<sup>st</sup> April with

.....



TAXI



## "A HELPING HAND" TAXI SERVICE

WHOLECARE AND NORMAL TAXI FOR ALL TOWNAR METRES

WEBSITE "AHELPINGHANDTAXI.CO.UK"

That the council should even consider a removal of 1 bay of only 4 therefore 25% of available parking of the towns 8 licenced taxi not with standing Forfar cars who are also entitled to park there through the annual fees of 55 vehicles paying over £20,000 to Angus council as part of which is the provision and maintenance of taxi spaces. This has increased year on year for the last decade so if anything taxi bays should be increasing.

Having said all of the above. this bay is only or would only be used when available as a **"drop off bay"** therefore as a compromise I would suggest marking a yellow painted boxed area marked as **"taxi drop only"** some 20 feet away, Outside Boots chemist which is off the road and at the beginning of the service road called LITTLE KOOBS where vehicles are allowed to service shops in this pedestrianized lane.

However should the committee not agree to this and remove bay it would in fact only make matters worse as I and other taxis would still have to drop of customers in this area and so we would be forced to double park or even stop in the High Street thus stopping the traffic behind us and so to the flow of traffic around town.

Hoping this compromise works

Darren Penman

A Helping Hand Taxi company

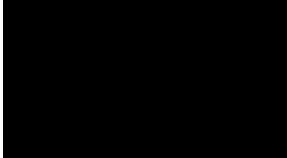


TAXI

Our Ref DH/SC

14 January 2017

General Enquiries



COMMUNITIES  
Strategic Director:  
Alan McKeown

Dear Sir/Madam

**Taxi Bay High Street Kirriemuir**

I am writing to all Kirriemuir based taxi operators regarding the above mentioned bay.

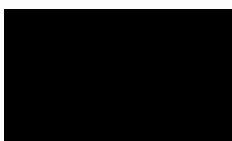
As you may be aware we have received concern from the business community in Kirriemuir that this recently installed taxi bay is taking up valuable parking space and it would be better if it could be removed. Having undertaken a survey of Taxi operators it would appear that all Kirriemuir based operators are happy for it to be removed with one wishing it to be moved to the opposite side of the road instead of the disabled bay and another back to Reform Street. Others prefer better enforcement of the existing three bays a few metres away in Bank Street.

We have carried out a survey of the area over a few weeks prior to Christmas and it appears that the High Street bay is rarely used by taxis. Kirriemuir is not blessed with many disabled bays and we could not support removal of the disabled bay, especially in this area. Demand for parking in Reform Street is high and again loss of further public parking would not find support.

With regard to enforcement of the existing three bays in Bank Street which is one of the highest number of bays in similar sized towns in Angus, we hope to introduce Decriminalised Parking Enforcement in Angus later this year which should help here.

Given the above we would look to remove the bay in the High Street subject to Committee approval.

Yours faithfully



Douglas Hill  
Interim Service Manager (Roads)

## "A HELPING HAND" TAXI SERVICE

WHEELCHAIR AND NORMAL TAXI FOR ALL TRANSFER NEEDS

WEBSITE "AHELPINGHANDTAXI.CO.UK"

Mr Darren Penman

A Helping Hand Taxi (T395)

Received  
Legal & Democratic Services

28 MAR 2017

Time 9-22 Ints RT

M

27<sup>th</sup> March 2017

Fao Shona Hunter,

Cc Moira Hayes, Douglas Hill, Taxi Federation Scotland

### Taxi Bay Kirriemuir

I am writing in reply to the forth coming council planning meeting regarding the above.

Following your letter concerning the proposed removal of a Taxi bay in High Street Kirriemuir I would wish to express dismay and anger at this motion which is to be heard by this committee.

This matter started 18 months ago when there was a bay outside Kirriemuir's only Post Office in Reform St, following its closure I requested a bay outside the newly opened Post Office in the High St Kirriemuir.

This is a taxi **drop off** hot spot in town with multiple and numerous trade asking to be dropped of in this area. The Angus council roads department conducted its review process and decided the best place, in its current location and this was painted only six months ago. This bay is located

1. Across the road from the new Post Office
2. Within 20 yards of the towns only 2 chemists
3. Within 20 yards of 2 female and 2 male hairdressers
4. Next to the towns only bakers
5. Next to the towns Age Concern café for the elderly

**TAXI**





## "A HELPING HAND" TAXI SERVICE

WHEELCHAIR AND NORMAL TAXI FOR ALL TRANSPORT NEEDS

WEBSITE "AHELPINGHANDTAXI.CO.UK"

I am therefore astonished at the letter I received from Mr D Hill ( 6 months after taxi bay painting) by the roads department. this complaint has arose from someone with **no connection** nor interest in the taxi trade and I am even more amazed that they appear to have a voice louder than **taxi operators themselves**.

I have attached said letter which in its best is miss-leading and borders on deliberate false statements.

This letter states all taxi operators are happy about removal of a taxi bay, I am certainly not and to suggest that any taxi company would be happy with the removal of a taxi bay is ludicrous.

Mr Hill states his reason for removal of 1 taxi parking space would help due to the limited parking in Kirriemuir town centre.

1. There are 4 streets that create a one way loop around the town centre of which is 66 on street bays 2 disabled bays
2. 4 town centre car parks within 100 yards of the town square,
  - Reform Street car park 58 bays and 3 disabled bays
  - St Malcoms car park 36 bays
  - Belles Brae car park 56 bays and 3 disabled and 2 electric bays
  - Tannage Brae 64 bays and 4 disabled
  - Total town parking 280 bays , 12 disabled bays 2 electric =

That is **294 bays** and Mr Hill is attempting to advise us that a removal to the detriment of the taxi operators is necessary to make 295 bays in thee town is just plainly false.

Mr D Hill of the Roads department conducted a 2 week review and found taxis rarely used said rank, this is understandably true as 95 % of the day a unauthorized private vehicle sblock this rank and due to no parking enforcement as soon as the police would move one car it was replace by another minutes later. However this should be resolved come 1<sup>st</sup> April with wardens



TAXI

LOCUSTS  
By Locust  
000 110

Mon 07833 950631

PENMAN@AHELPHANDTAXI.CO.UK

## "A HELPING HAND" TAXI SERVICE

WHEELCHAIR AND NORMAL TAXI FOR ALL TRANSPORT NEEDS

WEBSITE "AHELPHANDTAXI.CO.UK"

That the council should even consider a removal of 1 bay of only 4 therefore 25% of available parking of the towns 8 licenced taxi not with standing Forfar cars who are also entitled to park there through the annual fees of 55 vehicles paying over £20,000 to Angus council as part of which is the provision and maintenance of taxi spaces. This has increased year on year for the last decade so if anything taxi bays should be increasing.

Having said all of the above, this bay is only or would only be used when available as a **"drop off bay"** therefore as a compromise I would suggest marking a yellow painted boxed area marked as **"taxi drop only"** some 20 feet away, Outside Boots chemist which is off the road and at the beginning of the service road called Little Roods where vehicles are allowed to service shops in this pedestrianized lane.

However should the committee not agree to this and remove bay it would in fact only make matters worse as I and other taxis would still have to drop of customers in this area and so we would be forced to double park or even stop in the High Street thus stopping the traffic behind us and so to the flow of traffic around town.

Hoping this compromise works

Darren Penman

A Helping Hand Taxi company

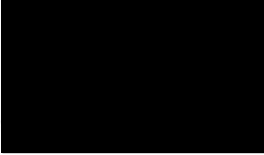


TAXI

Our Ref DH/SC

16 January 2017

Darren Penman



**COMMUNITIES**  
Strategic Director:  
Alan McKeown

Dear Sir/Madam

**Taxi Bay High Street Kirriemuir**

I am writing to all Kirriemuir based taxi operators regarding the above mentioned bay.

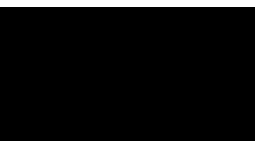
As you may be aware we have received concern from the business community in Kirriemuir that this recently installed taxi bay is taking up valuable parking space and it would be better if it could be removed. Having undertaken a survey of Taxi operators it would appear that all Kirriemuir based operators are happy for it to be removed with one wishing it to be moved to the opposite side of the road instead of the disabled bay and another back to Reform Street. Others prefer better enforcement of the existing three bays a few metres away in Bank Street.

We have carried out a survey of the area over a few weeks prior to Christmas and it appears that the High Street bay is rarely used by taxis. Kirriemuir is not blessed with many disabled bays and we could not support removal of the disabled bay, *especially in this area. Demand for parking in Reform Street is high and again loss of further public parking would not find support.*

With regard to enforcement of the existing three bays in Bank Street which is one of *the highest number of bays in similar sized towns in Angus, we hope to introduce Decriminalised Parking Enforcement in Angus later this year which should help here.*

Given the above we would look to remove the bay in the High Street subject to Committee approval.

Yours faithfully



Douglas Hill  
Interim Service Manager (Roads)