

Report 307/21 - Appendix A: Rapid Rehousing Transition Plan 2020/21 – 2023/24

Action Plan April 2021 update

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
People who experience homelessness reach a settled housing outcome as quickly as possible	Increase focus on prevention to stop homelessness happening in the first place	Develop a youth homelessness strategy	1/4/2020	31/03/2022	No of homeless applications made by 16-25 year olds	278	242	223	134	Existing resources All stakeholders
		Establish a system to monitor longer term housing outcomes for care leavers in Angus and make recommendations to address findings	31/12/2019	Complete	No of homeless applications made by people who were looked after by the local authority more than 5 years	22	24	23	4	Existing resources All stakeholders
		Carry out a review of existing pathways and prevention and early intervention approaches, focussing on households who become homeless from existing accommodation.	31/7/2019	Complete	No of homeless applications where reason for homelessness was action by landlord / lender % tenancies sustained for 12 months (existing tenants)	113 89.30%	103 85.59%	90 92.73%	23	Existing resources AHSCP Housing Strategy

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
		Revise section 11 and eviction prevention pathways to ensure a coordinated approach to prevent homelessness at the earliest opportunity.	31/12/2020	Complete	No of homeless applications where reason for homelessness was action by landlord / lender % tenancies sustained for 12 months (existing tenants)	113 89.30%	103 85.59%	90 92.73%	23 93.55%	Existing resources All stakeholders
		Review hospital & mental health facility discharge protocols and practice in line with findings from ongoing case reviews.	31/7/2019	31/3/2022	No of homeless applications made by property type – hospital	2	5	4	2	Existing resources AHSCP £10,000 p/ Prevention fund
		Implement a mediation and relationship counselling service in Angus	31/3/2020	Complete	No of homeless applications where reason for homelessness is relationship breakdown / asked to leave (no violence /abuse)	260	249	272	161	Relationship Scotl Housing Strategy +Year 1 £73,857 +Year 2 £73,857 +Year 3 £73,857

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
		Review and implement a revised protocol for Angus prisoners in line with the SHORE standards	31/3/2019	Complete	No of homeless applications made by property type – prison	28	21	26	10	Existing resources Housing Strategy AHSCP Community Justice CHTs & RSLs
		Review the delivery of services aimed at preventing homelessness for women and children experiencing domestic or sexual abuse in line with the recommendations from the Change, Justice, Fairness Report	31/9/2019	Complete	No of homeless applications where reason for homelessness is relationship breakdown (violence / abuse)	126	104	97	65	Existing resources Housing Strategy CHTs & RSLs AVAWP
		Implementation of Safer Homes project to increase safety and security and allow more women to remain in their homes	31/9/2019	31/7/2021	No of homeless applications where reason for homelessness is relationship breakdown (violence / abuse)	126	104	97	65	Existing resources Housing Strategy
		Develop information and guidance materials for private tenants	31/3/2020	Complete	No of homeless applications where reason for homelessness was action by	113	103	90	23	Existing resources Housing Strategy

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
					landlord / lender					
		Provide training and awareness raising on new tenancy regime and tenancy rights for Housing staff	31/3/2020	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	113	103	90	23	Existing resources Housing Strategy CHT
		Create awareness of and make appropriate use of First-tier Tribunal referral powers, monitoring Angus cases considered by the First-tier tribunal	31/3/2020	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	113	103	90	23	Existing resources Housing Strategy CHT
		Raise awareness of Mortgage to Rent scheme	31/3/2019	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	113	103	90	23	Existing resources Housing Strategy CHT

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
		Renew focus on housing options advice as part of housing application and needs assessment and implement PREVENT 1 guidance	31/3/2020	Complete	Number of homeless applications % of prevent cases where outcome is made homeless application	741 53%	707 48%	665 TBC	366 TBC	Existing resources CHT
		Review roles and processes in housing teams in order to ensure early intervention to prevent homelessness	31/3/2019	Complete	Number of homeless applications % of prevent cases where outcome is made homeless application	741 53%	707 48%	665 TBC	366 TBC	Existing resources CHT – will be met by service re design
		Consider if existing resources, structures are sufficient to meet the requirements from any proposed changes from the Homelessness Prevention Review Group recommendations and any further homeless	TBC	TBC	Number of homeless applications % of prevent cases where outcome is made homeless application	741 53%	707 48%	665 TBC	366 TBC	TBC

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
		prevention legislative changes								
		Recruit two new officers to build engagement with landlords in Angus, support people to access the PRS and be a first point of contact for tenants and landlords to prevent homelessness from the PRS	1/6/2021	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	113	103	90	23	Year 3 £81,234 Year 4 £79,334
	Ensure households get through the homeless system faster	Increase allocations to homeless households to reduce backlog of existing applications	31/3/2021	31/3/2021	% of lets to homeless households	31%	35%	38%	TBC	RSL CHT
		Review appointment system to ensure households who are homeless / at risk of homelessness receive necessary assistance at first point of contact	31/3/2019	31/12/2021	Case duration (homeless / potentially homeless) (weeks)	29.38	31.72	25.87	36.03	Existing resources CHT
					Number of homeless applications	741	707	665	366	
					Length of stay in temporary accommodation (days)	132	163	134	185	
	Review voids & allocations processes to	31/10/2019	31/3/2022	Case duration (weeks)	29.38	31.72	25.87	36.03	Existing resources CHT	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
		allow 'just in time' allocations to homeless households			Length of stay in temporary accommodation (days)	132	163	134	185	
		Review households occupying temporary accommodation and convert to SST where appropriate	31/3/2021	31/3/2022	No of households in temporary accommodation	127	111	109	103	Existing resources • CHT -£86,668
					Total capacity of temporary accommodation	194	176	178	144	
					Length of stay in temporary accommodation (days)	132	163	134	185	
			Work with other social housing providers to review rehousing processes to ensure homeless households, or those in greatest housing need are being housed as quickly as possible	31/3/2021	31/3/2022	Case duration (weeks)	29.38	31.72	25.87	36.03
					Length of stay in temporary accommodation (days)	132	163	134	185	
		Work with revenues and benefits to review existing processes to ensure applications for DHP and SWF are streamlined in line with	1/12/2019	Complete	Case duration (weeks)	29.38	31.72	25.87	36.03	Existing Resources • Housing Strategy • Revs & Be
					Length of stay in temporary	132	163	134	185	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
		rapid rehousing objectives			accommodation (days) Percentage of new tenancies sustained for more than a year (Homeless People)	88.78%	83.40%	84.13%	83.46%	
		Review the existing processes for the provision of furniture and goods to homeless households	31/3/2020	31/12/2021	Case duration (weeks) Length of stay in temporary accommodation (days) Percentage of new tenancies sustained for more than a year (Homeless People)	29.38 132 88.78%	31.72 163 83.40%	25.87 134 84.13%	36.03 185 83.46%	Housing Strategy
		Implement online housing need and homeless assessment case management system	31/3/2020	31/3/2022	Case duration (weeks) Length of stay in temporary accommodation (days)	29.38 132	31.72 163	25.87 134	12 60	Existing resources Housing Strategy +£75,000
		Implement the revised common allocations policy	31/3/2020	Complete	% of lets to homeless households	31%	35%	38%	TBC	Existing Resources • Housing Strategy

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
	Ensure homeless households can access existing housing									<ul style="list-style-type: none"> • CHTs • RSLs
		Review nominations agreements with RSL partners	31/3/2021	31/12/2021	% lets to homeless households	31%	35%	38%	TBC	Existing Resources: <ul style="list-style-type: none"> • Housing Strategy • RSLs
		Complete options appraisal to build on engagement with landlords and improve access to the PRS in Angus to prevent and respond to homelessness in Angus	31/12/2020	Complete	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	5%	3%	Existing Resources: <ul style="list-style-type: none"> • Housing Strategy
						Prevent outcome as a percentage of all outcomes (Private Rented)	2.5%	1.4%	TBC	TBC
Develop a Rent Deposit Scheme	31/3/2020	Complete	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	5%	3%	+£5,000 p/a		
				Prevent outcome as a percentage of all outcomes	2.5%	1.4%	TBC	TBC		

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
					(Private Rented)					
		Examine the need/demand for a flat sharing project to assist private owners with renting a room; (develop & implement initiative where appropriate)	31/3/2020	31/12/2022	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	5%	3%	Existing Resources • Housing Strategy
					Prevent outcome as a percentage of all outcomes (Private Rented)	2.5%	1.4%	TBC	TBC	
		Extend CBL to include PRS lets	31/3/2022	31/3/2021	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	5%	3%	Existing Resources • Housing Strategy
					Prevent outcome as a percentage of all outcomes (Private Rented)	2.5%	1.4%	TBC	TBC	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
		Review empty homes initiatives to increase PRS lets to homeless households	31/3/2022	Complete	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	5%	3%	Existing resources <ul style="list-style-type: none"> Housing Strategy Affordable Housing Account +£100,000
				Prevent outcome as a percentage of all outcomes (Private Rented)	2.5%	1.4%	TBC	TBC		
	Ensure homeless households can access the right type of support	Review outcomes from support provision and where appropriate make recommendations to address the findings	31/3/2021	Complete	Percentage of new tenancies sustained for more than a year (Homeless People)	88.78%	83.40%	84.13%	83.46%	RRTP Development Funding +£27,825
		Embed a housing support, person centred, trauma informed culture within the housing service	31/3/2021	31/3/2022	Number of homeless applications	741	707	665	366	CHT
% of prevent cases where outcome is made homeless application					53%	48%	TBC	TBC		

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
		Review supported homeless accommodation provision in Angus progressing towards smaller, specialist units within a psychologically informed environment	31/3/2022	31/3/2022	Capacity of Supported temporary homeless accommodation	23	23	23	23	AHSCP Housing Strategy -£330,000
					No of households allocated specialist supported accommodation (exc. Older People's Supported)	4	3	3	TBC	AHSCP +£156,000 p/a
		Implement Housing First initiative in Angus	31/3/2020	1/8/2020	Total current housing first provision	0	0	0	12	AHSCP Housing Strategy Year 1 = £96,200 Then £92,700 p/a based on current projections
	Increase affordable housing supply to meet needs of homeless households	Deliver 120 new affordable homes per annum through the Affordable Housing Supply Programme and other non-grant funded initiatives	31/3/2022	31/3/2022	No of affordable homes delivered	95	128	92	TBC	Housing Strategy RSLs Met by existing Resource Planning Assumptions
		Include analysis of current and projected homeless need in HMA profiles	31/3/2020	Complete	% of lets to homeless households	31%	35%	38%	TBC	Existing Resources <ul style="list-style-type: none"> Housing Strategy

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	Resource Requirement:
		Set supply targets in LHS/ SHIP to meet identified homeless need	30/9/2019	Complete	% of lets to homeless households	31%	35%	38%	TBC	Met by existing Resource Planning Assumptions