

IDEAS SUMMARY/PROJECT BRIEF	
Risk, Resilience & Safety Service	
Resilience Bid for COVID Funding	
Author	SAO – Vivien Smith J Semple
Date	Updated 19 August
Idea Summary Status	Outline Proposal – for a resilience officer post, with a further senior practitioner post being considered through the budget planning process.
Introduction	<p>The Covid19 pandemic has impacted globally. Since March 2020 to date, the scale of demand on our services has been unprecedented. Our work has been relentless, and all of our staff and volunteers have been amazing. As a council, we have delivered our services differently aligned to government and public health policies and guidance. We also know that the way in which deliver services will continue to evolve.</p> <p>The resilience service has coordinated and supported the incident management approach across all levels (Gold, Silver and Bronze subgroups) Other work has also had to be addressed including but not exclusively, concurrent risks including, flooding, EU Exit, CONTEST and Prevent and Unicorn. On call arrangements have also continued.</p> <p>The response to Covid19 has also been underpinned by administrative support and co-ordination via the council emergency centre, including our governance; vital recording of meetings, decisions and actions, use of Raven, support to partnership subgroups and more recently community testing and vaccination resourcing. There have been ongoing challenges in securing staff to work in the emergency centre, with many short-term options who have now returned to substantive posts, as service delivery and “business as usual” work recommences. The addition of a part time team leader secured on a temporary basis via a recruitment agency, has provided consistency and stability to the continued need for co-ordination as we evolve into recovery and renew. This post will continue until December 21, with the possibility of extending to March 22, should it be required. The budget has been allocated for this.</p> <p>The risk and resilience assistant has also been working in the emergency centre with limited capacity for any other work. This is having an impact on demands of work on the risk and insurance team. Further support is required to provide resilience within the emergency centre.</p> <p>The senior practitioner (EU Exit) has been working almost exclusively on Covid19 since March 2020, alongside EU Exit work, and specifically the community testing and mass vaccination work. The support to the resilience service and the Council's response to Covid19 has been invaluable. The EU Exit post is temporary (funded by SG grant) and is due to finish on 9 December 2021. This will leave a gap in resilience provision.</p>

Appendix F

	<p>The ongoing challenges will persist. It is a small team and the main portfolio of resilience functions sits with the manager, risk, resilience, and safety. This is not sustainable and already there are capacity issues with competing priorities. The operating environment will continue to change.</p> <p>The following information outlines the some of the key areas of work aligned to the workplan:</p> <ul style="list-style-type: none">• Continuation of support to Covid19 work including community testing, vaccinations, recovery, and escalation of response. The work of the emergency centre.• Angus Response to Covid (ARC) continues to meet to support work in third sector and response ahead of winter.• Review of all emergency plans – this is overdue.• Training for support centre staff.• Review of the council's resilience arrangements, ahead of winter and, business continuity plans.• Supporting community resilience.• Supporting the work of the resilience partnership, locally and regionally.• Representation on subgroups, including all Covid groups, community resilience, recovery, mass fatalities, mass casualties, counter terrorism, pipelines, coastal and climate, care for people.• Emergency planning duty officer rota and emergency response.• Training and exercising.• Safety advisory group for events. <p>Lessons from debriefs and the ongoing demands from responding to and recovering from Covid19, provide the basis for consideration of further for resourcing and investment in resilience</p>
Opportunities	<p>Covid has identified our strengths and our weakness.</p> <p>There are opportunities to consider additional resource through the allocation of Covid funds at this time. The impact of Covid will continue to be felt for months and years ahead and we need to be equipped and competent to address the challenges. In addition, there are so many other areas of work highlighted in the introduction section, that requires ongoing attention.</p> <p>The request for additional resource is evidenced via lessons identified and debriefing both in terms of the council and the wider resilience partnership work. Covid19 has exposed gaps that require to be addressed and this bid seeks to outline how this can be addressed in the short to medium term. We also know that our work in dealing with Covid19 will continue.</p> <p>Our planning ahead of winter must factor and the "to do" list of work that needs to be addressed.</p> <p>In Angus we have worked exceptionally well. We continue to do so. However, we must harness the opportunity to increase our resource to continue to fulfil our statutory duties and to train and equip staff.</p> <p>This bid outlines a short to medium term opportunity and use of Covid funds, with bid to establish LG12 post being undertaken through the budget planning process.</p>

	The addition of a resilience officer would also support the ongoing work of the emergency centre.
Strategic Objectives including the Strategy on a Page (SOAP)	<p>This bid will support many aspects of the Council Plan priorities and is closely linked to the SOAP as follows:</p> <p>Eliminate</p> <ul style="list-style-type: none"> • Gaps in provision of service. • Risk to the resilience of the organisation. • Single points of failure. • Lack of knowledge. <p>Reduce</p> <ul style="list-style-type: none"> • Gaps in knowledge and practice. • Lack of resource. • Risks. <p>Raise</p> <ul style="list-style-type: none"> • Competence. • Standard of advice, guidance and consistency. • Preparedness for all resilience risks. • Standard of training and exercising. • Response to incidents. • Organisational resilience. • Support to partners. • Communication and engagement. <p>Create</p> <ul style="list-style-type: none"> • Continual improvement: we are resilient organisation. • Empower safer and sustainable communities. • Sustainable service delivery. • Increase and enable knowledge and experience. • Continue to create and nurture partnerships. • Opportunities for wider collaboration. • Wider knowledge base, resources and service support.
Spend Analysis	See costs noted at the end of table.
Current Contractual Arrangement	Not applicable.
Anticipated Benefits	Fulfilling our statutory duties. Resilient staff and organisation. Safer and empowered communities.
Savings Approach	None at this time. Use of Covid Funds.
Savings Measurement	Increased resilience and investment in resilient communities.
Impact Assessment	As noted, – employees and customers will benefit greatly.
Risk Assessment	There are limited risks attached to investment in resourcing. There is considerable risk in not allocating resources.
Project Plan (high level)	Plans already in place and would be updated to reflect resourcing.
Roles and Responsibilities	Director, manager, outcomes, implementation of plan, and reporting.
Design Authority:	CLT Friday August 2021

Appendix F

Assurance Check	
Approvals	

			21/22 £	22/23 £
Resilience Officer	LG8	16 months temp. post from 1 December 2021 (or date of appointment)	11,442	34,589
		Total	11,442	34,589
			£46,031	