



RAPID REHOUSING TRANSITION PLAN

Monitoring Report - activity and funding
(RRTP funding - part of the Ending
Homelessness Together Fund)



Scottish Government Ending Homelessness Fund Monitoring of Implementation of Rapid Rehousing Transition Plans

As part of the Scottish Government's Ending Homelessness Together Fund, funding of £8m was agreed with COSLA for 2020/21 and additional funding of £5m was provided to local authorities from the Winter Support for Social Protection fund to all local authorities to support the implementation of Rapid Rehousing Transition Plans (RRTPs). We are asking all local authorities to provide a written report on how they have spent their allocation of funding and progress to date. We would ask local authorities to remember to include funding carried over from 2019/20.

We would ask that all local authorities complete this report and include it with their amended RRTP for 2021/22 or latest version available which should be submitted to the Scottish Government by **30 June 2021**. We realise this may be subject to final accounts being cleared by Audit.

Included is a template to provide detail on specific activities which should be replicated for each activity you have taken forward in implementing your Rapid Rehousing Transition Plan. For example we are looking for information on specific activities such as prevention; recruitment of staff; temporary accommodation; shared tenancies; Housing First; or mediation.

We have also included a template for reporting on RRTP funding which has not been spent during 2020/21 and how local authorities plan to spend it during 2021/22.

Please submit this report, RRTP, an updated EQIA and any accompanying documents to: RapidRehousingTransitionPlansMailbox@gov.scot

If there are any questions then please send them to the mailbox and a member of the team will contact you to discuss.

Local Engagement and Rapid Rehousing Team

Details of funding recipient

Local Authority	Angus Council		
Reporting Period	01/04/2020 <small>DD/MM/YYYY</small>	to	31/03/2021 <small>DD/MM/YYYY</small>
Reporting Officer	Lynsey Dey		
Position	Team Leader (Sustainable Communities)		
Date Completed	4/6/2021		
RRTP Funding carried over from 2019/20	£172,000		
RRTP Funding received for 2020/21 <small>£8m RRTP Funding confirmed 17/08/20</small>	£161,000		
Winter Support Fund received for 2020/21 <small>£5m Funding confirmed on 18/12/20</small>	£100,000		

2020/21 Activity

Activity Name:	Family Mediation & Conflict Resolution Service								
Activity Description: Provide a short overview of the aims and the transformative nature of this activity.	<p>Implemented in October 2020.</p> <p>The Mediation and Conflict Resolution Service is accessible from a variety of referral sources and aims to work with families, young people and couples where either there is a current threat of homelessness due to relationship breakdown or earlier, where there are relationship difficulties to prevent homelessness or the threat of homelessness occurring.</p> <p>Relationship Scotland (Family Mediation Tayside & Fife) will provide support to identify and address the root causes of relationship difficulties, and use communication, conflict resolution skills and mediation to rebuild relationships and help the person remain in the family home. Where remaining in the family home is not possible, the family will be supported to improve communication and improve relationships to ensure that a move can be completed in a planned and supported way. As well as providing a mediation service, Relationship Scotland have also employed a Family Support Worker to actively engage with families and address any additional support needs identified.</p>								
Allocation Spent on activity:	£	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 33%;">SG RRTP funding</th> <th style="width: 33%;">Local Authority funding</th> <th style="width: 33%;">Other</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">73,857</td> <td style="text-align: center;">-</td> <td style="text-align: center;">-</td> </tr> </tbody> </table>	SG RRTP funding	Local Authority funding	Other	73,857	-	-	
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73,857	-	-							
Overview of progress made to date: Provide a short summary of the work undertaken in the past year, progress made and challenges.	<p>The contract was awarded to Relationship Scotland (Family Mediation Tayside & Fife) and the service went live in October 2020. From January 2021 - July 2021 the service had received 39 referrals from a variety of sources, including 1 self-referral. Six referrals had progressed to full mediation</p>								

	<p>however twelve individuals had been supported to remain in or return to the family home. Mediation will only be recorded for cases where both parties agree to formal mediation, in the majority of cases advice and support has been offered to one party to address the route causes of the relationship difficulties or support them to move in a planned way where possible (74 support hours provided Jan – July 2021).</p> <p>Other outcomes include: refused to engage with service (6); failed to attend appointment (3); service not appropriate (3); planned moves undertaken (2); made homeless application (8). Some cases remain active so don't have an outcome recorded. Engagement opportunities and relationship building has been difficult due to the restrictions on face to face meetings as a result of the pandemic however work is ongoing to promote the service and the referral pathway has been reviewed to ensure that anyone who makes a homeless application citing relationship breakdown or being asked to leave the family home (where there are no risks identified) are contacted by Relationship Scotland and made aware of the service and the supports available.</p> <p>It is difficult to evaluate the success of the project to date, given the challenges experienced as a result of COVID and lockdown.</p>			
<p>Future spend planned on this activity in 2021/22:</p>	<p>£</p>	<p>SG RRTP Funding</p>	<p>Local Authority funding</p>	<p>Other</p>
<p>Implementation in 2021/22:</p> <p>Provide a short summary of the aims and targets for this activity during 2021/22.</p>	<p>Work is ongoing to promote the service and review the referral pathway to ensure individuals seeking assistance from housing as a result of relationship problems are aware</p>			

	<p>of the service and the supports available. We plan to complete a full evaluation prior to 31 June 2022. The review will allow us to consider if the service is value for money and whether to continue or to invest resources to train staff in house to deliver family mediation and conflict resolution intervention.</p>			
<p>Plans for mainstreaming this activity:</p> <p>Provide detail of the timescale and plans to mainstream / when this activity will end:</p>	<p>Dependant on outcome of evaluation.</p>			
<p>Activity Name:</p>	<p>Housing First</p>			
<p>Activity Description:</p> <p>Provide a short overview of the aims and the transformative nature of this activity.</p>	<p>The number of homeless households with severe and multiple disadvantages (SMD) or complex support needs who would benefit from a Housing First approach to rehousing in Angus is expected to be around 15 per annum. Introducing this model of intensive support in Angus will ensure households with complex needs can access personalised, open-ended, flexible support to end their experience of repeat homelessness and address their wider needs.</p>			
<p>Allocation Spent on activity:</p>	<p>£</p>	<p>SG RRTP funding</p> <p>47,573</p>	<p>Local Authority funding</p> <p>-</p>	<p>Other</p> <p>-</p>
<p>Overview of progress made to date:</p> <p>Provide a short summary of the work undertaken in the past</p>	<p>Housing First was implemented in Angus in November 2020 and we have recruited two Housing First support workers to</p>			

<p>year, progress made and challenges.</p>	<p>provide support to around 15 individuals. A multi-agency panel has been established to consider referrals and provide monitoring and oversight and includes representation from the 3 Community Housing Teams, RSL partners, Homelessness Support Service, AIDARS and the Community Mental Health team. So far 12 individuals have been accepted for Housing First.</p> <table border="0" data-bbox="539 521 1437 1070"> <tr> <td></td> <td style="text-align: right;">Actuals</td> </tr> <tr> <td></td> <td style="text-align: right;">(£)</td> </tr> <tr> <td>Housing First Budget 2020/21</td> <td></td> </tr> <tr> <td>Housing First Sal. LGE Employee</td> <td style="text-align: right;">27,629.45</td> </tr> <tr> <td>Housing First Nat Ins. LGE Employee</td> <td style="text-align: right;">2,398.64</td> </tr> <tr> <td>Housing First Sup'n. LGE Employee</td> <td style="text-align: right;">4,697.00</td> </tr> <tr> <td>Housing First Training</td> <td style="text-align: right;">3,370.00</td> </tr> <tr> <td>Housing First Employee Disclosures</td> <td style="text-align: right;">36.00</td> </tr> <tr> <td>Housing First Mileage Allowance</td> <td style="text-align: right;">2,096.07</td> </tr> <tr> <td>Housing First Purchases -Furniture</td> <td style="text-align: right;">5407.98</td> </tr> <tr> <td>Housing First Purchases - IT Hardware</td> <td style="text-align: right;">1,543.78</td> </tr> <tr> <td>Housing First Purchases -Mobile Telephones</td> <td style="text-align: right;">377.18</td> </tr> <tr> <td>Housing First Subsistence</td> <td style="text-align: right;">16.99</td> </tr> <tr> <td></td> <td style="text-align: right; border-top: 1px solid black;">47,573.09</td> </tr> </table>				Actuals		(£)	Housing First Budget 2020/21		Housing First Sal. LGE Employee	27,629.45	Housing First Nat Ins. LGE Employee	2,398.64	Housing First Sup'n. LGE Employee	4,697.00	Housing First Training	3,370.00	Housing First Employee Disclosures	36.00	Housing First Mileage Allowance	2,096.07	Housing First Purchases -Furniture	5407.98	Housing First Purchases - IT Hardware	1,543.78	Housing First Purchases -Mobile Telephones	377.18	Housing First Subsistence	16.99		47,573.09
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<p>Implementation in 2021/22:</p> <p>Provide a short summary of the aims and targets for this activity during 2021/22.</p>	<p>An annual ‘checkup’ of all Local Authorities’ Housing First programmes, led by the Scottish Government in partnership with Homeless Network Scotland, is expected to begin in October and will include consultation with stakeholders and service users as well as data returns to evaluate the effectiveness of the approach. Furniture spend is expected to increase in 2021/22 as we secure settled housing for these individuals.</p> <table border="0" data-bbox="539 1805 1382 2074"> <tr> <td>Housing First Budget 2021/22</td> <td style="text-align: right;">Budget Required (£)</td> </tr> <tr> <td>Housing First Sal. LGE Employee</td> <td style="text-align: right;">49,860</td> </tr> <tr> <td>Housing First Nat Ins. LGE Employee</td> <td style="text-align: right;">4,455</td> </tr> <tr> <td>Housing First Sup'n. LGE Employee</td> <td style="text-align: right;">8,476</td> </tr> <tr> <td>Housing First Mileage Allowance</td> <td style="text-align: right;">8,000</td> </tr> <tr> <td>Housing First Purchases -Furniture</td> <td style="text-align: right;">15,000</td> </tr> <tr> <td>Housing First Mobile Phone rental/calls</td> <td style="text-align: right;">600</td> </tr> </table>			Housing First Budget 2021/22	Budget Required (£)	Housing First Sal. LGE Employee	49,860	Housing First Nat Ins. LGE Employee	4,455	Housing First Sup'n. LGE Employee	8,476	Housing First Mileage Allowance	8,000	Housing First Purchases -Furniture	15,000	Housing First Mobile Phone rental/calls	600														
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	Housing First Office Consumables	500		
				86,891
Plans for mainstreaming this activity: Provide detail of the timescale and plans to mainstream / when this activity will end:	Plan to mainstream by 2023/24 – costs met by savings achieved in other areas.			
Activity Name:	PRS Access Schemes			
Activity Description: Provide a short overview of the aims and the transformative nature of this activity.	The Angus Rent Deposit Scheme aims to help people in Angus who have a housing need to move into privately rented accommodation. Providing they meet certain conditions, the Council can assist them by paying a cash deposit or rent in advance to a landlord on their behalf, whilst the tenant makes a savings plan to repay the money back to the Council. We have also introduced a rent guarantee scheme.			
Allocation Spent on activity:		SG RRTP funding	Local Authority funding	Other
	£	£8,593	-	-
Overview of progress made to date: Provide a short summary of the work undertaken in the past year, progress made and challenges.	Launched in April 2020. So far 17 households have been supported to access the PRS via a rent deposit, rent in advance or rent guarantee or a combination of schemes. We have experienced some challenges with the repayment plans and housing officer resources to provide ongoing support to tenants.			
		SG RRTP Funding	Local Authority funding	Other

Future spend planned on this activity in 2021/22:	£	£5,000	-	-
Implementation in 2021/22: Provide a short summary of the aims and targets for this activity during 2021/22.	The new private sector officer role will take on the administration of the schemes and ongoing support to tenants. Review of schemes planned for late 2021.			
Plans for mainstreaming this activity: Provide detail of the timescale and plans to mainstream / when this activity will end:	Subject to ongoing review.			
Activity Name:	Private Sector Officer (2)			
Activity Description: Provide a short overview of the aims and the transformative nature of this activity.	The additional winter RRTP funding to support the recovery from the pandemic has been used to recruit two new officers to build engagement with landlords in Angus, support people to access the PRS and be a first point of contact for tenants and landlords to prevent homelessness from the PRS.			
Allocation Spent on activity:	£	-	-	-
Overview of progress made to date: Provide a short summary of the work undertaken in the past year, progress made and challenges.	Since the service was launched in June the officers have received 53 referrals/ 42enquiries. 19 referrals have been received for existing tenants experiencing difficulties from a range of sources including landlords, tenants and other services. 23 referrals have been received for people looking for assistance to access accommodation in the PRS and 11 have been general enquiries. The officers are continuing to build engagement with landlords in Angus and raise awareness of the service.			

<p>Future spend planned on this activity in 2021/22:</p>	<p>£</p>	<p>SG RRTP Funding</p>	<p>Local Authority funding</p>	<p>Other</p>
		<p>£61,277</p>	<p>-</p>	<p>-</p>
<p>Implementation in 2021/22:</p> <p>Provide a short summary of the aims and targets for this activity during 2021/22.</p>	<p>The officers will continue to build engagement with landlords in Angus, support people to access the PRS and be a first point of contact for tenants and landlords to prevent homelessness from the PRS.</p>			
<p>Plans for mainstreaming this activity:</p> <p>Provide detail of the timescale and plans to mainstream / when this activity will end:</p>	<p>Temporary posts until 2023. It is envisaged any good practice will be shared and mainstreamed into existing housing options role at this time.</p>			
<p>Activity Name:</p>	<p>Delayed Discharge Prevention Fund</p>			
<p>Activity Description:</p> <p>Provide a short overview of the aims and the transformative nature of this activity.</p>	<p>To support people from all tenures to be discharged in a timely manner, funding has been allocated from the Angus Health & Social Care Partnership to create a 'prevention fund' to support hospital discharges for the following:</p> <ul style="list-style-type: none"> • Cleaning costs of the property • To clear utility bill debt • Interim accommodation costs (rent, service charges, council tax) • Essential furnishings • Removal/packing costs • Any other housing costs may be considered 			
<p>Allocation Spent on activity:</p>	<p>£</p>	<p>SG RRTP funding</p>	<p>Local Authority funding</p>	<p>Other – Angus Health & Social Care Partnership</p>

		-	-	£4,230
<p>Overview of progress made to date:</p> <p>Provide a short summary of the work undertaken in the past year, progress made and challenges.</p>	<p>To date, four individuals have been supported through the delayed discharge prevention fund through payments for interim accommodation, cleaning costs and the provision of essential furnishings.</p>			
<p>Future spend planned on this activity in 2021/22:</p>		SG RRTP Funding	Local Authority funding	Other– Angus Health & Social Care Partnership
	£	-	-	£10,000
<p>Implementation in 2021/22:</p> <p>Provide a short summary of the aims and targets for this activity during 2021/22.</p>	<p>£10,000 funding provided again by AHSCP for this financial year.</p>			
<p>Plans for mainstreaming this activity:</p> <p>Provide detail of the timescale and plans to mainstream / when this activity will end:</p>	<p>Subject to ongoing review.</p>			
<p>Activity Name:</p>	<p>Discretionary Financial Insecurity Fund</p>			
<p>Activity Description:</p> <p>Provide a short overview of the aims and the transformative nature of this activity.</p>	<p>Funds have been made available to Angus Welfare Rights Service to provide a discretionary fund to assist families with children who are suffering financial hardship.</p> <p>The fund will allow one-off payments to families in hardship to meet basic needs including but not limited to:</p> <ul style="list-style-type: none"> • Essential Food and household items (nappies/toiletries etc) • Utilities/Broadband/Data • Essential clothing • Essential Household Items and equipment including white goods, furnishings etc 			

	<ul style="list-style-type: none"> • Provision of items to improve mental health and wellbeing i.e. for children with significant additional needs • To support essential household debt where the assessment shows this will prevent homelessness <p>The fund will be aimed at families with children (Family with dependent child/ren up to age of 18 OR young people up to the age of 26). They should be on a low income or suffering a significant loss or reduction of household income and unable to meet basic needs and must be working with the welfare rights for them to consider if they are eligible for a discretionary fund payment as this will only be considered as a last resort and where other sources of debt management support or funding for essential items have been exhausted.</p>			
Allocation Spent on activity:		SG RRTP funding	Local Authority funding	Other – Winter monies & COVID-19 MH monies
	£	-	-	-
Overview of progress made to date: Provide a short summary of the work undertaken in the past year, progress made and challenges.	Implemented May 2021			
Future spend planned on this activity in 2021/22:		SG RRTP Funding	Local Authority funding	Other – Winter monies & COVID 19 MH monies
	£	-	-	£50,000
Implementation in 2021/22: Provide a short summary of the aims and targets for this activity during 2021/22.	Implemented May 2021			
Plans for mainstreaming this activity:	Subject to ongoing review.			

Provide detail of the timescale and plans to mainstream / when this activity will end:

Unspent 2020/21 RRTP Funding

Please provide the total of 2020/21 funding provided by the Scottish Government for the implementation of the Rapid Rehousing Transition Plan in your area that has not been spent in 2020/21.

£

302,977 (including funding carried over from 2019/20)

Provide detail of how this funding will be spent on implementing the Rapid Rehousing Transition Plan in 2021/22 detailing the area that it will be used in. Please make clear the individual amounts

ACTIVITY	FUNDING TO BE CARRIED FORWARD	
Housing First	£	£86,900
Family Mediation & Conflict Resolution Service	£	£73,857
Private Sector Officers (2)	£	£61,277
Online housing need and homeless assessment case management system	£	£75,000
PRS Access Schemes	£	£5,000
Safer Homes Project - materials	£	£10,000
	£	