Angus Community Plan Annual Performance Report 2020/2021

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Foreword

Our Community Plan covers the period 2017-2030 and focuses on our 3 priorities: -

- Reducing Child Poverty
- Improving Mental Health & Wellbeing
- Improving Accessibility & Connectivity

This performance report covers the period 1 July 2020 to 30 June 2021 and highlights the wealth of activity delivered to achieve the Community Planning vision. This report outlines the continued work undertaken in response to the COVID-19 pandemic and how we as a Partnership have changed our approach to service delivery. This has involved placing our communities at the heart of everything we do.

We believe that building relationships across the Partnership and with our citizens turns our vision into reality. Our vision is to ensure Angus is a great place to live, work and visit. Iinking Community Wealth Building & Service Design principles which has reinforced the need to have our communities at the heart of decision making. This links to the vision of Angus Council, Angus is a great place to live work and visit.



This year we have included some case studies highlighting some of the work covered by the Christie Commission principles on its 10th anniversary. Through our approaches to co-design we will continue to enable community voice and more importantly agency to lead and deliver for themselves.

Margo Williamson
Chair Community Planning Partnership

Our Partnership

The governance of the Angus Community Planning Partnership (CPP) was reviewed during 2020 to ensure it is fit for purpose in the medium to long term. The board and executive groups have merged as one with a number of workstreams operating for each priority area. This new structure continues to provide a flexible and proactive approach to supporting our communities and partners to achieve our priorities. An annual self-assessment exercise is carried out each year to gather feedback from partners on the effectiveness of the Partnership. This year 98% of respondents said they liked the new structure and the flexibility it brought.

Efficiency continues to be an important factor in the Partnership work. We need to ensure that our efforts and resources, wherever possible, are directed at the issues the citizens of Angus tell us are the most important to them. In order to do this, we ensured that any opportunities to consult with relevant individuals and communities were actively pursued by all partner organisations. This report outlines those efforts and what actions have already taken place as a result or are planned to take place in the future.

On an annual basis the partners are surveyed on the effectiveness of the Partnership and the priorities, this is particularly important this year due to the planned refresh of the Community Plan in 2022. Key findings from the assessment included:-

- 100% of respondents strongly agreed or agreed that the Partnership had done a lot to deliver on the priorities in the past 12 months.
- 60% of respondents noted that other areas of work needed to be done out with the priorities.
- 100% of respondents strongly agreed or agreed that the priorities are reflected clearly in the strategic and operational plans of their own organisation.
- 100% of respondents agreed that service design was the most effective way to move forward in planning services with local people.

Strategic Context

The work of the Angus CPP is underpinned by a number of legislative and strategic requirements.

Community Empowerment Act

Work to deliver on the <u>statutory responsibility</u> to empower communities has become more important in a COVID-19 environment. Listening events, local focus groups, coproducing services and delivering on the Local Governance Review requirements has provided a basis for great partnership and collaborative working. Case studies and examples are shown throughout the report.

Fairer Scotland Duty

The Fairer Scotland Duty came into force in Scotland in April 2018. It requires particular public bodies, such as the Scottish Government, Local Authorities, Regional Health Boards, and Integrated Joint Boards, to actively consider how they can 'reduce inequalities of outcome caused by socio-economic disadvantage' when making strategic decisions. This puts tackling inequality at the heart of public sector decision making.

Child Poverty (Scotland) Act 2017

Our priority to reduce child poverty has aligned to the statutory requirement to develop an Angus Joint Child Poverty Local Action Plan. This plan was underpinned by evidence and significant consultation was undertaken to ensure that the best possible outcomes were developed. The plan was approved by Angus Council and the Community Planning Board in June 2021 and has shaped activity over the past year. The plan can be viewed online at

https://www.angus.gov.uk/community_empowerment/planning_for_the_future/planning_for_the_future of angus/delivery on key priorities/angus_joint_child_poverty_l_ocal_action_plan_2021

The Promise

The <u>Promise Scotland</u> is responsible for driving the work of change demanded by the findings of the Independent Care Review. It works with all kinds of organisations to support shifts in policy, practice and culture so Scotland can #KeepThePromise it made to care experienced infants, children, young people, adults and their families - that every child grows up loved, safe and respected, able to realise their full potential. This work is now a central part of the Community Plan and is being explored as part of the work to eradicate Child Poverty.

COSLA Blueprint for Scottish Local Government

For 2020/2021 the <u>Blueprint</u> will allow local government to build around an ambitious vision for Scotland's future - one based on the empowerment of people and communities. The document has been framed around six themes,

- Strengthening Local Democracy
- Funding Services and Communities
- Wellbeing including Health and Social Care
- Education and Children and Young People
- Economy and the Environment

Supporting Vulnerable Communities

Community Wealth Building

The signing of the Tay Cities Deal provided a solid base for increased regional activity. Working with partners across the Tay Cities Region and targeting those most in need of support has continued to shape the Community Planning work in Angus providing a dynamic and flexible approach. The Community Wealth Building principles include:

- Plural ownership of the economy
- Making financial power work for local places
- Fair employment and just labour markets
- Progressive procurement of goods and services
- Socially productive use of land and property

The Inclusive Growth work underway will feature as part of the planned service design activities and Community Plan refresh in 2022.

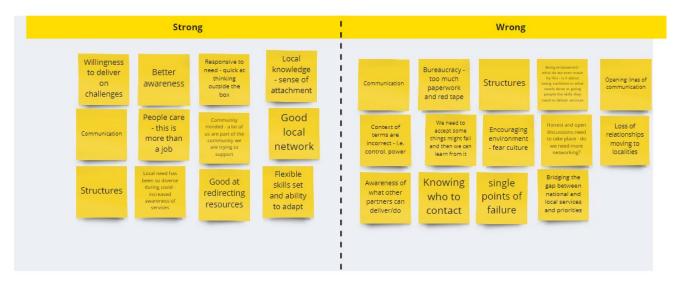
Risk Register

Our Partnership reviewed the risk register in February 2020 in order to mitigate against some potential challenges. Due to COVID-19 this is now reviewed monthly and tabled at every meeting with updates from representatives of the Local Resilience Partnership. The register can be viewed here: -

https://www.angus.gov.uk/community_empowerment/planning_for_the_future/planning_for_the_future/planning_for_the_future of angus/the_angus_community

Delivering on our Priorities

In order to develop the work of the Partnership, further work is underway to shape activity with local people. Some introductory work was done with our partners, Dundee and Angus College around service design showing strengths and weaknesses within the current structure which will be embedded into the improvement plan. Below highlights some of these captured at the recent Introduction to Service Design workshop held with Community Planning Partners.



The Community Planning continuous improvement plan was developed through a self-assessment exercise. The responses are put into themes which include Communication, Leadership, Partnership, Cohesive Delivery, Culture, Performance and Locality Groups. This will be refreshed alongside the review of the Community Plan in 2022.

Since the last performance report a lot of work has been done to align strategic plans to assist us through the COVID-19 recovery phase. The following Strategies and Frameworks have now been approved to support the ongoing engagement with local people and are now being implemented with the exception of the Angus Ant-Social Behaviour Strategy likely to be approved in November.

- Angus Food Growing Strategy
- Angus Cultural Strategy
- Angus Sport Framework
- Angus Community Learning and Development Plan
- Angus Anti-Social Behaviour Strategy
- Tayside Plan for Children, Young People and Families
- Community Justice Partnership Framework

The Angus CPP provide governance of these strategies and updates will feature in future performance reports.

The Tayside Plan for Children, Young People and Families was developed through the Tayside Regional Improvement Collaborative and focuses on reducing inequalities and improving outcomes for all of Tayside's children. It sets out the joint vision and priorities of three local unitary authorities, NHS Tayside and other local and national partners and is informed by the views and responses from children and families. The 2020-2023 plan was recently approved in September 2021.

In order to set the scene for the upcoming review of the Community Plan the following summary pages highlight the strategies developed over this reporting period which link into the delivery of the Community Planning Priorities.

Food Growing Strategy

The Angus Food Growing Strategy is a five-year plan designed to encourage and



deliver local community food growing. The food growing Strategy and action plan have their roots firmly embedded in the Angus Community Planning Partnership. The community has been crucial to its development over the past year, with local growers and residents to the fore when it came to developing the Strategy. Due to COVID-19 restrictions public meetings couldn't take place therefore the Social Pinpoint community engagement platform was used to reach the community and find out about the variety of projects and activities underway.

This approach was captured perfectly by a member of the public who commented "I love the ideas of community growing and local produce, people need to feel connected to their food supply. I think if people become involved with growing their own, they will recognise the true worth of good food. We can reduce our carbon footprints, reduce the environmental impact by having local supplies and reducing waste and enhance community."

Angus food and drink has a global reputation that is rightly celebrated and promoted worldwide. Delivering on the Community Empowerment (Scotland) Act 2015, the Strategy has a purpose to increase local food growing, tackle food poverty in Angus and to support local growers, across its three main themes of Food Poverty, Food Growing and Food Insecurity.

Working together in accordance with the Angus Food Growing Strategy, the Council and its community partners will –

- Identify land locally that can be used as allotment sites.
- Identify other land that can be used for the community to cultivate vegetables, herbs, fruit and flowers.
- Describe how we plan to increase allotment provision.
- Explore how we intend to make more land available in areas of socioeconomic disadvantage.

The Strategy reflects local conditions and priorities. Improving health and wellbeing and addressing food poverty are established Partnership priorities and this Strategy provides fertile ground to work across the council and with communities to support community growing.

We are committed to support our citizens to develop projects that will bring wider health and wellbeing benefits to them, such as opportunities for outdoor learning. Producing more food locally will play an important role in supporting our effort to reduce our carbon footprint of our food system, while providing fresh and nutritious produce for the citizens of Angus. The Food Growing Strategy, as part of our wider Community Planning Partnership work will establish a way to encourage and deliver local community food growing. It will provide the support needed to encourage people to increase or start their own projects, creating more locally grown, fresh produce, encouraging social interaction and support networks leading to a healthier population.

Cultural Strategy

The cultural offering in Angus has always been and continues to be a big asset to the area. To increase coordination and development a strategy was developed with and for local communities. The vision is –

'Everyone in Angus has pride in, values and shares our rich heritage and our contemporary cultural offer'

The Strategy aims to maximise the potential of the culture, heritage and natural assets in an area which include

- 2,181 sq. km. of scenic landscape and 109km of North Sea coastline.
- Internationally renowned locations including Arbroath Abbey and Glamis Castle.
- World-famous figures including Peter Pan creator Sir J M Barrie, sculptor
 William Lamb, artist James Morrison and ACDC front man Bon Scott.
- 25 public and independent museums and art galleries.
- 20 performance venues and spaces.
- 75+ community groups including crafts, heritage, fine arts, writing and photography.
- 22 festivals and public events such as the Angus Accordion and Fiddle Festival, Bonfest, Auchmithie HAAR and Kirrie Festival.
- 71 organisations offering creative skills across a range of art forms.

Due to the pandemic local people expressed an increased importance of our local cultural offerings and the impact it makes on the tourism economy. This will be increased through the delivery of the Cultural Strategy which will be monitored through the Community Planning Partnership. The key aims within the Strategy are

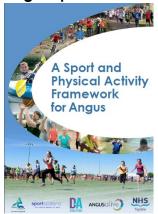
- 1. Culture is transforming Angus
- 2. Culture is empowering Angus communities
- 3. Culture is adding value to the Angus economy

To deliver this are some guiding principles the partners have signed up to including to work collectively, championing our strengths, being bold, embracing digital and following best practice.

These themes were developed in partnership with our community. In total 92 individuals and 77 organisations attended across three workshops. This shows strong commitment from a core group of individuals in the process and the outcomes of the Strategy, and some potential ambassadors to support implementation.

The attendees included cultural workers and practitioners representing a wide variety of artforms and job roles, as well as funders, decision-makers, local and national government and people with interests across the sector.

Angus Sport Framework



In Angus we aspire to have a Sport and Physical Activity Framework which brings together partners with the shared vision of creating, promoting, and enhancing opportunities for sport and physical activity to build a healthier, resilient, and more prosperous community. The vision for the Framework is that 'Angus is a place where an active life is accessible for all'. This Framework will support local stakeholders in the planning and delivery of sport and physical activity investment, services, and opportunities through a clearly defined set of strategic outcomes, objectives, and measurable action plans.

The Framework has been developed by a range of Community Planning Partners and key stakeholders from voluntary and statutory sectors. The framework is based on the Scottish Government's Active Scotland outcomes.

Active Scotland Outcomes		
We encourage and enable the inactive to become more active	We encourage and enable the active to stay active throughout life	We develop physical confidence and competence from the earliest age
We improve our active infrastructure – people and places	We support wellbeing and resilience in communities through physical activity and sport	We improve opportunities to participate, progress and achieve in sport

All partners have agreed that the overarching aim of this work is to reduce inequalities and maximise shared resources using a targeted approach where appropriate. Physical inactivity contributes to nearly 2,500 deaths in Scotland each year and costs the economy approximately £91 million per year. It is widely recognised that there are a range of ever-changing factors that impact on a person's ability to lead an active lifestyle, and further investigation is required locally through a partnership approach to understand these factors in Angus. In order to deliver the Strategy, there are a series of working groups with the aim to:-

- Develop a skilled network of people to deliver sport in Angus
- Ensuring sport and physical activity is accessible and inclusive for everyone in Angus
- Ensuring pathways between schools, clubs and community facilities are seamless and in place for people of Angus to access the opportunities right for them
- Communities are empowered and at the centre of identifying need, planning and delivery of sport and physical activity provision

To enable effective monitoring of the framework indicators and feedback will be used to review the impact and shape future improvement.

Angus Community Learning and Development Plan

The key purpose of Community Learning & Development (CLD) is to empower people, individually and collectively, to make positive changes in their lives and in their communities, through learning.

Community Learning and Development plays a central part in ensuring individuals, families and communities across Scotland reach their potential through lifelong learning, mutual self-help, community organisation and community action. The first CLD plan for Angus was published in September 2015.

The commitment and contribution of all partners in delivering Community Learning and Development in Angus can be seen in the on-going delivery of frontline services. This <u>Plan for 2018-21</u> outlines the key priorities. This <u>Plan details</u> what the Community Learning and Development contributions are to the Community Planning priorities, and the wider ambitions for Angus.

Youth Work	Adult Learning	Community Development
Young people are confident, resilient, and optimistic for the future.	Adult learners are confident, resilient, and optimistic for the future	Communities are confident, resilient, and optimistic for the future.
Young people manage personal, social, and formal relationships.	Adult learners develop positive networks and social connections.	Communities manage links within communities and other communities and networks.
Young people create, describe, and apply their learning and skills.	Adult learners apply their skills, knowledge and understanding across the four areas of life.	Community members identify their capacities, learning and skills, enhance them and apply them to their own issues.
Young people participate safely and effectively in groups.	Adult learners participate equally, inclusively, and effectively.	Community members form and participate equally, inclusively, and effectively in accountable groups.
Young people consider risk, make reasoned decisions, and take control.	Adult learners are equipped to meet key challenges and transitions in their lives.	Communities consider risk, make reasoned decisions, and take control of agendas.
Young people express their voice and demonstrate social commitment.	Adult learners express their voices, co-design their learning and influence local and national policy.	Communities express their voice and demonstrate commitment to social justice and action to achieve it.
Young people's perspectives are broadened through new experiences and thinking.	Adult learners critically reflect on their experiences and make positive changes for themselves and their communities.	Community members' perspectives are broadened through new and diverse experiences and connections.

Through partnership working, the aim is that communities will be stronger and have robust community organisations, that local people are empowered to make positive, informed choices and contributions to civic society. This will ensure the planning and delivery of Community Learning and Development in Angus is effective and maximises the impact of available resources. Partnership working is already significantly embedded in Angus, but we need it to be deepened, widened and more closely focused on outcomes.

Alongside the Community Plan the Community Learning and Development Plan is also under review and will be co-produced with partners and our communities.

Angus Anti-Social Behaviour Strategy

Angus Council, Police Scotland and other partner agencies, continue to take a proactive approach to antisocial behaviour based on support and early intervention.



The Community Planning Partnership has overall responsibility for considering the issues relating to Anti-Social Behaviour in Angus and the impact they are having on our communities. The Angus Community Plan 2017-30 includes the local outcome to ensure 'safe, secure, vibrant and sustainable communities' and aims for Angus to be within the top five Scottish local authority areas for adults stating their neighbourhood is a good place to live. The proposed structure for delivery and monitoring of the Angus Anti-Social Behaviour Strategy is shown below:-



This new governance structure will help to improve the coordination of local activities to deter antisocial behavior and make our communities safer.

2030 Ambitions – Update

The <u>Community Plan 2017 – 2030</u> details a number of scorecards with key ambitions for 2030. These are shown below:- where possible, we have included data for 2020/21 and where this is not possible (some national statistics are issued later in the calendar year), we have included the latest data available.

ECONOMY

Measure	16/17	17/18	18/19	19/20	20/21
Gross weekly pay among	527.8	542.5	544	549.9	575.3
residents					
Gross weekly pay among those					
working in Angus	475.1	460.1	499.2	489.6	544.5
Employment rate	76.90%	75.70%	76.28%	77.10%	72.30%
Underemployment rate	9.00%	9.20%	9.60%	9.20%	N/A
Percentage of vacant retail units	13.40%	14.94%	14.94%	14.94%	N/A
Premises able to access					
broadband speeds of at least					
24Megabits per second	81.20%	86.00%	88.10%	89.00%	94.70%
16-19-year olds in learning,					
training or work	91.90%	92.20%	90.80%	91.40%	NA

N/A – data for this measure is not yet available. Once published it will be updated and trend information reviewed.

PEOPLE

Measure	16/17	17/18	18/19	19/20	20/21
Children living in poverty	23.60%	24.10%	23.30%	24%	N/A
Number of people of working					
age with no or low qualification	9.6%	10.7%	12.7%	10.6%	N/A
Women smoking during					
pregnancy	19.19%	18.52%	18.02%	#N/A	N/A
Children with a healthy weight					92%
at Primary 1 age group	92%	93%	94%	94%	
Percentage of secondary pupils					
from deprived areas achieving					
5+ SCQF awards at level 5 or					
higher	46%	34%	46%	42%	N/A
Percentage of secondary pupils					
achieving 5+ SCQF awards at					
level 5 or higher	60%	60%	63%	61%	N/A
Numbers of adults involved in					
volunteering	30%	37%	31%	24%	N/A
Adults identifying themselves as					
internet users	81%	86%	85%	85%	87%
Number of people able to look					
after their own health	96%	96%	95%	94%	93%
Rate of deaths under 75 (per					
100,000)	403.9	384.3	349.7	374.6	370.5

NA – data for this measure is not yet available. Once published it will be updated and trend information reviewed.

PLACE

Measure	16/17	17/18	18/19	19/20	20/21
Adults stating their					
neighbourhood is a good place					
to live	94%	96%	94%	95%	96%
Recorded crimes and offences					
(per 10,000)	803.52	805.47	703.46	776.63	702.92
Rate of primary fires (per					
100,000)	6.72%	6.62%	6.89%	6.81%	6.54%
Recycling rate	56.71%	55.21%	55%	59.10%	N/A
Fuel Poverty (local authority)	34%	33%	20%	22%	22%
Percentage dwellings that fail					
the Scottish Housing Quality					
Standard	3.05%	1.39%	1.00%	1.09%	N/A
Active travel to school by					
primary and secondary pupils	56.30%	53.00%	53.40%	52.00%	55.60%

NA – data for this measure is not yet available. Once published it will be updated and trend information reviewed.

Our Performance

This section showcases some work delivered by the Partnership in addition to the three key priorities to support local people: -

A new **online jobs portal – Angus Job Search** – was launched to link people who are unemployed or under threat of redundancy as a result of the outbreak of COVID-19, to job opportunities. It can also be used to match people to volunteering opportunities and placement. Since the launch **190 clients** have registered profiles on the portal. **67 clients** have asked for additional support from the skills team. **25 clients** have applied for jobs, **52 Employers** have registered accounts, **463 Vacancies have been advertised**.

Youth Guarantee – 16-24 - This funding is to deliver employability support for 16-24-year olds to ensure that they have a positive destination. The aim of that part of the Project is to deliver fairer and more inclusive communities where every young person has an opportunity to reach their potential. **16 Supported** in this reporting period.

Angus Council Communities staff have adapted delivery well this year to keep continued contact with young people most in need of youth work support through online, detached work and small group work when restrictions allowed. Over 600 young people were supported in this way with a further 500 young people supported through the Young Scot site. Over 50 young people were also nominated through our new youth awards for Angus, which recognised young people's achievements over the last year. This contact has resulted in young people getting support from their youth worker including support with job and college applications, homelessness, mental health and online bullying. Young people have also been

supported to access other services including welfare rights, Young Carers and food support. Some feedback from the young people included:-

"It's been nice to have this to take my mind off things."

"You have helped me get in touch with different support services. It is helpful to know somebody who knows different ways to approach situations e.g. housing and college."

"I feel comfortable here to be myself."

The Angus Council Communities Team supported 10 adult learners to complete **Adult Achievement Awards** using a combination of telephone and online meetings. This was the first time most of these learners had their learning and achievements recognised or celebrated. Adult Achievement Awards provide the foundation and confidence for adults who were previously disengaged from learning to progress to further learning opportunities.

The Angus CPP **Period Poverty campaign** has grown under the banner of 'Free Period Angus' with the aim of eradicating period poverty in Angus by 2021. Throughout the pandemic over 120,000 products have been distributed to our communities with an emphasis on re-useable products. During February a campaign was launched to encourage the use of sustainable products which saw over 4,500 people request a pack to try – feedback has been incredible and can be appreciated in the case study.

Building on the work of the **Humanitarian Aid Angus Response Team** (HAART) to support communities during the pandemic this has merged into a leaner responsive body called the Angus Response Collaborative (ARC). Providing people with food and support over the past 12 months was a priority and this flexible approach ensures any challenges people are experiencing are overcome quickly.

The Angus CPP **Transforming Services** work has brought key partners and service providers together with great results regarding the delivery of grants and contracts. Work has been underway to develop a Community Benefit Toolkit and support the third sector in levering in additional funding. The charter can be viewed at https://www.youtube.com/watch?v=rU7vb8iXuF8&feature=youtu.be

To support the roll out of the **COVID -19 vaccinations** there has been a strong community response in the form of increased volunteering, promotion and support. Between January 2021 - May 2021: 1285 shifts in vaccine centres were covered over the course of 410 days and this by a grand total of 1474 volunteers. Some feedback from the volunteers included:-

"I wanted to gain experience as a volunteer and also felt it was the least I could do given so many people were going through such a difficult time during the Pandemic."

"My wife was extremely disabled and had a lot of care from community nurses etc. I see my volunteering as a way of giving something back to the community."

"I feel useful, valued, like I am doing something meaningful. It gives me a positive and nice feeling and a boost to feel I am helping someone even in a small way. It gives me a sense of purpose and makes me feel good about myself."

"I felt like a worthwhile person and it helped my social skills as well as helping my mental health"

The Angus Integrated Children's Services and Corporate Parenting Board ran an online consultation event during January 2021 bringing stakeholders together to revise and refine the strategic priorities for children, young people and families. This included some short presentations on current need in Angus with a specific focus on vulnerable children and young people. This informed the development of The **Tayside Plan for Children, Young People and Families 2021-23.**

Angus CPP membership of **Water Safety Scotland** has led to additional activity around suicide prevention on our waterways. On average 97 people drown each year in Scotland, in Angus we have a number of waterways we want people to enjoy but in a safe way. Key actions have included participation in the first World Drowning Prevention Day which was led by the United Nations (UN) General Assembly who affirmed drowning as a preventable global public health issue.

Scottish Fire & Rescue Service's absolute focus over the past year has been targeting the **home safety visit service** at the most vulnerable people in our communities. Over 800 home safety visits were conducted within the homes of the most vulnerable people in Angus. We also fitted 40 hard of hearing alarms, conducted 68 adult referrals and attended 26 high profile persons at risk reviews.

During this period Scottish Fire & Rescue Services Angus conducted several **Anti-Social behaviour engagements** with communities linked to the Thematic Action Plan and local groups (Glenview). These interactions are key to rectifying future behaviours within communities. Scottish Fire & Rescue Service also carried out seven specialist counselling sessions with young persons identified by Police Scotland as being involved in anti-social behaviour in the local areas. Some feedback from the parents included:-

"Excellent service and use of materials to show the damage and injury fires can cause"

"Very worthwhile initiative and excellent service to speak to and get the message across to my kids"

"Friendly staff who communicated well with my son & managed to get safety messages across to him"

Angus Community Justice Partnership

Justice Services worked closely with various statutory and third sector agencies throughout 2020-21 to deliver support on both a statutory and voluntary basis to

minimise the disruption to service delivery during the pandemic, in turn creating stronger links between agencies.

With the reduction of face-to-face contact, it brought an increase in the number of breaches of Court orders and recalls to custody. Once direct face-to-face contact was increased and the distributing of some Chrome Books and MiFi devices to support connections, re-engagement numbers rose significantly.

Unfortunately, 'lockdown' saw an increase in domestic abuse offences, impacting on the intervention work and number of i.e., court reports, risk assessments, managing Orders and interventions, placing huge pressures on resources. Staff shortages attributed to the pandemic, also meant the sharing of resources and workers within the Justice teams.

Justice Services moved to a 'trauma responsive' service, with gender-based interventions high on the agenda and investments in gender specific resources and responsive practices. This person-centred approach has resulted in the women and men embracing the environment they are visiting and producing a higher level of engagement in their Assessments of Risk/Need and setting action plans.

The last year was an extremely challenging time for the team requiring the recruitment of two Un Paid Work Supervisors funded through the Covid-19 Recovery Budget to reduce the backlog of unpaid work. Feedback from the community on unpaid work remains extremely positive, with most referrals received directly from the public.

Staff development has also been challenging, with training and learning delivered online by single agency and multiagency 'bitesize' learning sessions, which has proved popular.

Over the coming year, Justice will build on the partnership work during the pandemic and pull resources to ensure an improved level of support.

In this reporting period the Angus CPP has provided input for 28 **local and national consultations** the majority aligned to COVID 19 pandemic work and recovery. There have been specific requests focusing on Mental Health & Wellbeing, Fairer Scotland Duty, Population Strategy and Climate Change.

Reducing Child Poverty

Throughout 2020/21 the Angus CPP and the Angus Child Poverty working group have continued to take part, lead and report on the work underway at both local and regional level to achieve our aim of reducing child poverty

Indicator	Baseline	2019/20	2020/21
Reducing Child Poverty			
Workless households with children	12.6%	10.6%	N/A
% of eligible 2 year olds accessing funded Early Learning and Childcare	60%	66.23%	N/A
New social housing applicants	2,156	1,770	1,358
P4-7 pupils are free school meal registered	13.4%	14.4%	15.3%
% of out-of-work Families with children claiming Child Tax Credit only		0.6%	0.7%
Number of affordable homes delivered	128	92	141

NA – data for this measure is not yet available. Once published it will be updated and trend information reviewed.

Coronavirus and how partners have worked together, initially to respond, and now to recover, reimagine and renew, is acting as a catalyst to enable a step-change in our collective efforts to reduce child poverty. We are starting from a strong place and during 2020 many innovative and successful pieces of work were initiated. Examples include:

27 apprentices were enrolled on the **Shared Apprenticeship Programme** of which only five were placed on furlough.

No One Left Behind – Employer Recruitment Incentive - 16-67 - In-work Training Allowance is for the benefit of people undergoing in-work training, leading to sustainable employment. In-work Training Allowance can only be provided to Employers for the benefit of participants who meet the eligibility criteria, with the aim of the participant being offered a sustainable job within the company at the end of the training allowance period. **12 Registrations**

No One Left Behind – Towards Employment Angus – 21-67 - Appropriate and timely planning and support for people from 21 up to 67 years (Pensionable age) from the local area who are experiencing at least one barrier to employment, ensuring that participants can access Employability Key Worker support leading to further learning, training or employment. **5 Registrations**

Parental Employability Support – 16+ - To support the implementation and delivery of the Scottish Government's Parental Employability Support Fund (PESF) to work in collaboration with Local Authorities to deliver employability support for target parental groups ensuring that Scottish Government's Fair Work First obligations are

taken into account, wherever possible. **2 Registrations 9 supported**; this was held up due to COVID-19

Two Find Your Future Academies were delivered by Dundee & Angus College. These involved 14- week full time programmes for young people in the Not in Education or Training group who are looking to gain confidence, skills and self-efficacy. These academies are a steppingstone to positive destinations including full time college courses, other training opportunities and employment.

Through the **Connecting Scotland programme** partners in Angus have accessed a number of IT devices for families and individuals with no IT hardware or internet connection. Recipients of the devices have been supported to develop digital literacies skills to allow them to make the most effective use of the devices. This has allowed those who are most isolated and furthest from employment to access a range of services, support and learning opportunities.

Free re-useable period products available throughout Angus – since the launch in 2020 over 4,500 people have requested sustainable products.

Creation of **referral membership scheme** to Angus Alive facilities for families in hardship across Angus.

Direct payment to families in receipt of School Clothing Grant to support access to food and energy. Allocation of £45 per child.

The **Dundee and Angus College partnership with Angus Foodbank and S-Mart Forfar** was strengthened this year, in the drive to keep students fed during lockdown with both organisations responding amazingly well to weekly requests and overall, delivered food parcels to over 500 students. Back on campus, the Food Larder was kickstarted, so students had access to items at any time and could take what they need.

A number of online **family learning programmes and face-to-face holiday programmes** were delivered by the Communities Team, targeting families most negatively impacted by social isolation and financial hardship as a result of the pandemic.

Case Study - Reducing Child Poverty: Family Nurse Partnership



The Family Nurse Partnership is a Tayside wide service available for clients living within the Angus, Dundee and Perth & Kinross areas. It is a voluntary home visiting programme for all eligible first-time mums

(and dads), aged 19 or under at the start of pregnancy. A specially trained Family Nurse visits the mum regularly, from early in pregnancy until the child is two.

The Family Nurse Partnership programme involves regular home visits by a specially trained Family Nurse, which can help young people prepare to become parents. Family Nurses are helpful, friendly, non-judgmental and respectful to clients and their families they work with.

The programme is underpinned by a robust evidence base through research from America. Three randomised controlled trials have shown significant improvements for health, social and educational outcomes over a 20-year period for mothers and their children, following their participation in the programme.

Research has shown how important health in pregnancy and the positive relationship between a mother and her baby is for a child's future health, happiness, relationships, and how well they do at school.

Research also shows that mums (and dads) who take part in the Family Nurse Partnership are more likely to achieve what they want for themselves and their children. We know dads are important to their babies, so we welcome dads or partners to join in during the home visit if the mum would like them to. Family nurses will support both parents to give their baby the best possible start in life.

A Family Nurse will provide parents with information and support to make decisions which:

- Increase chances of a healthy pregnancy
- Improve a child's development
- Build a positive relationship between a young parent and their baby, and others
- Help plan for the future
- Enable young people to make lifestyle choices, which gives their child the best possible start in life
- Enable young parents to achieve their aspirations (such as finding a job or returning to education)

Improving Mental Health & Wellbeing

Leading on this work is the Angus Mental Health and Wellbeing Network (AMHAWN). The Network encompasses the previous stand-alone Suicide Prevention Service. The Network has spent the past six months reviewing and redeveloping the group and action plan. A development session underpinned with survey work was carried out during the reporting period to ensure that this group is fit for purpose to address the challenges around Mental Health in Angus. This is even more important in the context of our recovery from the COVID-19 pandemic.

Indicator	Baseline	2019/20	2020/21
Improving Mental Health & wellbeing			
Premature Mortality Rate for People aged Under 75 per 100,000 Population	350	374	375
Average length of stay in hospital for adult mental health patients (days)	62	70	67
Number of People Prescribed Items for Depression and Anxiety in Angus	207	212	210
Number of People that were Prescribed Items for Diabetes in Angus	48	49	50

The work of the AMHAWN is influenced by the <u>National Mental Health Strategy 2017</u> – 2027, the <u>National Suicide Prevention Action Plan</u> and the <u>Angus Health and Social Care Partnership Strategic Commissioning Plan</u>.

Key developments of the Partnership over the reporting period include:

Social Prescribing is a service that involves helping patients to improve their health, wellbeing and social welfare by connecting them to community services - Angus have established a network of 8 social prescribers, 2 per locality throughout various GP practices.

Student Wellbeing at Dundee and Angus College – over the past year the offer has been enhanced through the creation of two brand new roles in the Learner Engagement Team: Student Wellbeing Officer and Student Wellbeing Assistant.

Dundee and Angus College delivered **dedicated wellbeing activity** to over 1,500 students. Engagement levels sky-rocketed when we launched our new After-Hours project and started using our social media channels to nurture participation, even when our students were all learning from home. One of the most successful activities during lockdown has been online energisers with curriculum teams. When lecturers felt energies waning, our staff were brought in to deliver high energy, fun, motivational sessions to keep wellness in check.

Advanced Nurse Practitioners and Senior Social Work Practitioners - Community Mental Health Services have introduced two new roles to meet the changing needs

of people who use their service. Within the last 12 months they have appointed two Advanced Nurse Practitioners (ANPs) and two Social Work Senior Practitioners.

Peer Support - There is now a mental health and wellbeing peer worker in every GP Practice in Angus alongside the social prescribing network managed through Voluntary Action Angus.

Listen Learn Change - Listen Learn Change is the <u>Action Plan</u> for mental health services in Tayside in response to 'Trust and Respect' Independent Inquiry Report (February 2020).

Work has started to develop a delivery plan for **Angus Community Mental Health** and **Wellbeing Programme for children and young people aged 5-25.** The Programme is supported by a three-year funding grant from Scottish Government.

Online relaxation and meditation programmes to support adult learners in dealing with isolation, loneliness and anxiety have been delivered by the Angus Council Communities Team throughout the pandemic.

Community Cafes, planned and delivered by volunteers, are supported by health and wellbeing partnerships in Forfar and Arbroath. The cafes offer opportunities for volunteers to develop a range of employability skills and provide a safe space for adults to socialise and to meet with a range of service providers.

Prior to COVID-19, Angus Mental Health Services were progressing a number of strategic developments reflecting changes to public expectations, economic pressures and the need to modernise our workforce strategies. A number of external service inspections of Angus and Tayside's services as well as COVID-19 have reinforced the need that all agencies and communities work together to develop a 'Whole Population Approach' to managing our collective response to delivering different approaches for improving mental health and wellbeing outcomes in the future.

The current action plan can be found online here - https://www.angus.gov.uk/community empowerment/planning for the future of angus/delivery on key 2

Following the unprecedented impact from the pandemic partners are all reporting evidence of increased numbers of people experiencing mental health issues. This was already a key issue we were collectively trying to address before the pandemic as outlined in the Strang report. Over the last year NHS Tayside has developed an action plan in collaboration with the three council's in the area and our Community Planning Partnership will now focus on what we can improve locally to support that work.

Case Study - Improving Mental Health and Wellbeing: Free Period Angus

Period poverty is set to be eradicated within Angus by the end of 2021, despite the challenges of COVID-19.

Within this reporting period 'Free Period Angus', part of the Scottish Government's

On track to end period poverty

eradicate period poverty in the area by the end of the year, despite Covid-19 setbacks.

Within the last year, Free Period Angus part of the Scottish Covernment's Business

in 10 in the UK cannor when a manal hygiene products and, in Angus ree in 10 girls and women are not ing school or work due to a lack of products.

It is a manal to the control of the co

poverty, or isolating." With the project funded until at least



Lauren Urquhart, of Sustainable Kirriem and Shelley Hague of Free Period Angus.

the end of 2022, the team is on track to eradicate period poverty before the year is

Amy Brigos, senior marketing manager at Hey Gifs, added: "We've been so excited to partner with Angus Community Planning Partnership and Sustainable Kirriemuir championing sustainable period products within their communities." "It's clear from the huge response and positive reviews that people are becoming to make the transition to trying reusable products." To order free period products, visit freeperiodangus.co.uk

Period Poverty Campaign, has provided over 120,000 free products to girls and women throughout the area.

One in ten people in the UK cannot afford basic menstrual hygiene products and, in Angus, two/three in ten girls and women advised they were not attending school or work due to a lack of period products.

Having already distributed free

period products to almost 200 community collection points across Angus, from sports centres and GP surgeries to shops and charities, the project team was forced to consider new and innovative ways to continue the momentum when COVID-19 struck.

As a result, Angus Community Planning Partnership was one of the first in the UK to team up with 'Hey Girls' who post three months' worth of products, including environmentally friendly reusable pads and cups, on behalf of Free Period Angus.

Free Period Angus is a true community led local project with regular sessions and surveys going out to local people to gauge demand and ask what would make the difference to them.

Period products are expensive. At up to £18 per month, they're just another financial burden and, for many, one they simply cannot afford. Similarly, with disposable products a significant blight on the environment, reusable products are a brilliant alternative and really growing in popularity. Whether collecting them in town or ordering them online, anyone living in Angus can now get their period products for free.

With the project funded until at least the end of 2022, the team is on track to eradicate period poverty before the year is out.

Free Period Angus has also teamed up with community group Sustainable Kirriemuir. This year alone, this collaboration has prompted requests from an additional 4,500 people throughout Angus for free, reusable products.

Having access to products delivered direct to me is a god send

I couldn't afford cloth pads so this is a real help and I wouldn't go back to disposables now

I was so ashamed that I couldn't afford products, but I had to feed my child as a priority

I have missed work in the past and so glad this won't be an issue - I was so embarrassed

Case study: Third Sector response to increasing wellbeing during the pandemic

In November 2020 the Brechin Buccaneers in partnership with Whistle Stop Café, supported by local volunteers handed out wellbeing packages to older people within the community to help lift their spirits.

Brechin Buccaneers had planned to run social dining events during 2020 to raise money for local causes. COVID-19 restrictions made it impossible to run as originally planned. The decision was made to reallocate some of the funding to do something to support the mental health of local people. The plan was to target older people who may have been overlooked by other services. Those who were managing alone but who may be even more isolated because of that. The ethos behind the initiative was simply to give people a present, something which would lift them mentally, giving the comfort of knowing other people cared and were thinking about them.

An afternoon tea was decided upon as the right gift, it would provide a treat but also for those living alone, on a low income, a light lunch, supper and snack. This also allowed the Buccaneers to provide support to a local business during a difficult time. A care package was made up of the afternoon tea, a quiz, information about who the pack was from, a bulb, a cup and soil. With the bulb was a note encouraging them to look after the bulb and themselves. They also asked people to send photos of their bulbs when they had grown. The plan was to deliver 50 care packs into the community however around 70 packs were distributed.

There was great feedback on Facebook from relatives of recipients of the packs explaining the impact of the care packages.

"My granny was over the moon with her surprise box 🐓 thank you all x"

Within days of handing out the packs someone donated money to enable the Buccaneers to repeat the initiative.

It has changed approach people living close to the Crickety use to discuss issues and problems leading to less confrontational discussions.

https://www.facebook.com/brechin.buccaneers/posts/2108201709309719

https://www.facebook.com/TheCricketyBrechin/posts/741442319789109

Christie Commission Legacy Case Study: Angus Listening Events

Background

In order to increase local engagement, we wanted to hear from and learn from as many individuals, community groups and organisations as possible. The pandemic and the associated lockdown have been a difficult time for many, and we know that the impact has not been felt equally. The aim of the Listening Events was to find out about people's experiences during the pandemic. We explored what we could learn from people's experiences – what did and did not work for them, and what should be taken forward together for the future, to help drive progress towards reducing poverty and advancing equality.

Participant Groups

The events included people able to speak about lived experience of poverty and/or inequality. Where possible, we also ensured that those with protected characteristics were represented. The protected characteristics are age, disability, gender reassignment, marriage and civil, partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation. The following groups send representatives to help provide a detailed picture of support across the area:-

- Breast Buddies
- Syrian Refugee families
- Woman's Aid & Young Experts Group
- Care experienced groups
- Lesbian Gay Bisexual Transgender Questioning (LGBTQ) groups
- Disability Awareness Forum

Format

The events were delivered online and face to face. This presented challenges given the COVID -19 restrictions however as groups started to meet socially distanced outdoors the aim was to capture the views of those who may not historically engage with us. The questions were shared with participants prior to the event and included:-

- 1. What changed for you and your community during lockdown?
- 2. What worked and what didn't?
- 3. What does a good life look like to you?

In total 5 events were held with a total of 60 participants from across Angus with a variety of challenges/views. An hour-long session was held on 3rd of September with those support groups who had representatives from the protected characteristic groups and who have been engaging online throughout the pandemic. The session was facilitated through MS Teams and feedback gathered and presented alongside the direct sessions. From these sessions there was enough data and feedback to shape the activity for the coming year alongside the Service Design sessions. Pilot projects are now underway to support Women's Services and Improve connectivity across the area through a Transport Network as a direct result of the findings from the events.

Christie Commission Legacy Case Study: Working Together to Achieve Outcomes

Establish, Evolve and Evaluate Programme

At the Community Planning Joint meeting on 1st July 2020 the representatives agreed that to best address the priorities, we needed to review how we work and more importantly how we work together. The determining factor in how we work should be ensuring the right service reaches the right citizen when and where they need it and helping people to help themselves.

We have recently delivered a test of change focused on our response to the COVID-19 pandemic. A significant amount of assessment about the response has already been undertaken. The workshop programme set out below built on the responses to date and developed the evaluation into what our potential every day could look like.

Evaluate

Evaluate - Selected attendees from partner organisations who have been working on the front line provided feedback. This work complemented the Social Renewal Advisory Board Listening events. Key areas for discussion included:

- why we achieved success,
- whether we could have done this within our "normal" working practices (if not, why not?)
- what the barriers were that we may encounter moving forward.

Evaluate	Workshops and assessments have led to the following decisions: Joint Board/Exec meetings (dates to be arranged) Decision making process through written procedure is required Short Life Working Group to be re-established (Strategic and Frontline)
Evolve	The Short Life Working Group will now look to:
	Articulate common goals/purpose for the Partnership and Communities of Angus
	Engage with people and communities to examine required pathways
	Imagine future pathways
Establish	This will allow us to:
	Build on the charter for Partnership activities
	Identify conditions and challenges to empowering frontline workers to operate
	Answer questions on communications, co-location and accessibility

Evolve

Based on the output from the Evaluate workshops the Evolve session allowed key partners to participate in a session to build a proposal that would form the new approach to Community Planning and Partnership working in Angus. Key areas of discussion included: -

- Considering the Partnership priorities from the citizen point of view.
- Clarifying barriers in our current working practice that could stop us achieving that and identifying what could and could not be changed. This included

National working practice of organisations, Governance restrictions, Performance reporting, Organisation policies and Behaviours.

Establish

The third workshop 'Establish' developed on the Evolve sessions and was an open invite developing the learning from the previous sessions. This includes:-

- Introduction to recovery streams (LRP, Angus Connect, Demand Management).
- Overview of work undertaken in workshops to date.
- Discussion / challenge of proposals and recommendations on front line working in break out groups with facilitated questions.
- Discussion on the resultant structure of CPP and reporting arrangements / performance measurement.
- Feedback and agreement on recommendations to be taken to Board.

This linked to the Christie principle of Public service providers being required to work much more closely in partnership, to integrate service provision and thus improve the outcomes they achieve. Moving forward Angus Community Planning Partners will develop a number of projects through Service Design principles to better coproduce services with local people.

Improving Accessibility and Connectivity

The priority of accessibility and connectivity underpins the other two priorities in terms of delivering activity around Angus.

Indicator	Baseline	2019/20	2020/21
Improving Accessibility & connectivity			
Take up of Digital Scotland Superfast Broadband (DSSB) funding for improved connectivity	30%	58%	N/A
% of premises able to access broadband speeds of at least 24 megabits per second	100%	89%	92%
Number of electric charging points available	20	37	51
Number of changing places facilities & use	4	8	10

N/A – the DSSB programme is now finished, data no longer recorded.

The rural nature of Angus presents challenges both in terms of digital and physical access which if improved will help to reduce inequalities across the whole area. This work is led by the Accessible, Inclusive Travel and Transportation Working Group and informed by the Angus Transport Network.



A significant amount of work is underway to shape the new Regional Transport Strategy. To date the Angus Transport Network has met 6 times and are highlighting new demands for transport in the area and how it links with housing, Tay Cities Deal, Poverty, education and growth in key sectors.

Digital broadband has seen increased developments over the reporting period with the following projects underway:

- Virgin Media are installing their fibre build within Arbroath, connecting 6000+ premises in the initial phase.
- All towns have been connected with two 1Gb paths using Multi-protocol label switching Network technology which ensures a resilient, reliable and quick connection with Instant town failover in event of loss of a link.
- BT announced as the supplier for fibre being installed throughout Angus Funded from Tay Cities Deal & UK Department of Culture, Media and Sport.

All Rural Schools have now been brought fully into the council full fibre network with comparable speeds to central town schools.

As part of the Tay Cities Deal funding, in the Arbroath / Brechin / Montrose area, Angus Council are progressing with the build of an Open access core wireless infrastructure, using 20 farms as a host site. This infrastructure can be used by any Wireless Internet Service Provider to provide connectivity back to the own network to provide Internet connectivity.

Active and sustainable travel has continued to be a priority especially with more people using cycle paths and country parks for leisure and exercise purposes which will be explored further in the new strategies.

Link to most recent action plan https://www.angus.gov.uk/community empowerment/planning for the future/plan ning_for_the_future_of_angus/delivery_on_key_3

Case Study - Improving Accessibility and Connectivity: Dundee and Angus College

A key part of Dundee and Angus College's Digital and Future Talent Strategies has been to improve digital accessibility and connectivity of the students and the wider region.

This has been achieved through several different projects, including the highly successful 'Discover Digital' range of free online digital skills courses.

Launched in 2018, these courses developed around the UK Government's Essential Digital Skills Framework, providing learners with the opportunity to develop the essential digital skills needed to safely benefit from, participate in and contribute to the digital world.

In response to the pandemic in March 2020, and the new demands enforced on both learners and the wider business community, we launched Discover Digital for Business and Getting Ready for College Digital Skills.



These courses based on the original framework were revised and enhanced to ensure that the participants could develop the 'remote' digital skills required to participate in the new online world. Since starting in January over 400 students have successfully completed these courses.

The Getting Ready for College Digital Skills course was successfully piloted with our January starts, with feedback from both staff and students highlighting how this course enhanced the students experience and resulted in higher levels of engagement.

Since the start of the pandemic the College has also invested heavily (College money, Scottish Funding Council additional funding and Connecting Scotland) in ensuring that all our students in 'digital poverty' have access to devices, Wi-Fi connectivity and the training and support required to enable them to engage effectively in remote delivery.

195 students in the Angus region have benefited from this service, allowing them to successfully complete their studies in academic year 2020/2021.

Throughout this period, we have also opened Study Zones at all our main campuses, providing students who don't have access to a device or suitable study space a safe place to learn. In addition to this the Learning and Digital Resources team offer all new starts the opportunity to participate in our Learn@D&A induction, providing them with the digital skills to access and engage with their studies from the start of their course.

Widening our online support services has also helped students, with a new range of free online 'digital skills' short courses, 'how to' videos and a shift to online resource provision made accessible to all via our <u>Future Talent</u> website.

Case Study – Improving Accessibility and Connectivity: Managing a European Network from Tannadice

As with many other organisations, the European Network for Rural Development Contact Point (ENRD CP) has been operating from the homes of its staff during the COVID-19 pandemic. The Tannadice based Rural Development Company is one of the companies that delivers the ENRD CP contract on behalf of the European Commission. The Rural Development Company is located in Angus and the director is the European Network for Rural Development Contact Point Team Leader.

Thanks to the high-speed broad band connection put into the village to support Tannadice Primary School in 2020 they have been able to run the project and the 20 strong team from their small office. The ENRD CP is normally Brussels based but is now scattered across Belgium, Luxemburg, Hungary, Poland, Spain, Italy and Slovakia, and like many others is using a variety of



virtual tools continue to work. This culminated in coordinating a highly technical and high profile <u>Rural Vision Week</u> which took place between 22-26 March. The event will contribute to the preparation of a long-term Vision for the future of EU rural areas to 2040. It brought together over 650 delegates from 35 countries included high level presentations from European Commission Vice President Šuica and 3 European Commissioners as well as 8 workshops, 11 fringe events, a virtual marketplace and the Rural Inspiration Award ceremony.

Outcomes



ENRD CP have delivered over 35 virtual events online over the last 13 months allowing the networking and sharing of best practice to continue uninterrupted despite the inability of people to travel or gather together in person to attend events. RDC has managed the team and delivered the contract remotely since March 2020 and will

continue to do so until the end of the ENRD CP contract in July 2021.

Learning

Rural Development Company has operated out of the small office in Tannadice since its creation in 2002. Both founders of the company have always believed that it is vitally important to keep the connection between living in a rural area and working on rural development policy to keep it real and have proven that this is possible.

Community Plan: 2022 – 2030

Due to the changes in our communities, environment and society as a whole next year it was decided to review the Community Plan which was initially developed in 2017. As part of this review we will develop our local approach to community wealth building using the five principles. The self-assessment exercise carried out earlier this year indicating 100% of respondents felt the vision and priorities needed to remain the same to allow for further development. The three priorities and vision are:-



Sessions will be held to co-produce our activities, indicators and outcomes for the next 8 years following the proposed timeline:-

Period	Activity
29 th November 2021	Initial workshop with CPP partners
November - January	Preparation and service design underway
23 rd February 2022	Session with CPP Partners
January – February 2022	Desk based research Refresh data pack Engagement principles agreed
March 2022	Communication & Promotion Community Engagement sessions Social Pinpoint circulated
April 2022	Collation of all feedback Drafting of plan Consultation
May 2022	Final comments and distribution
June 2022	Signed off at partner boards/committees
September 2022	Last performance report from 2017-2030 plan

This work links closely to the Service Design sessions which will be taking place throughout 2021/22 and will ensure we create the best possible environment to achieve the vision - Angus to be a great place to live, work and visit.