

# Angus Council Public Transport Services Review 2021

Wednesday, August 18, 2021

# 120

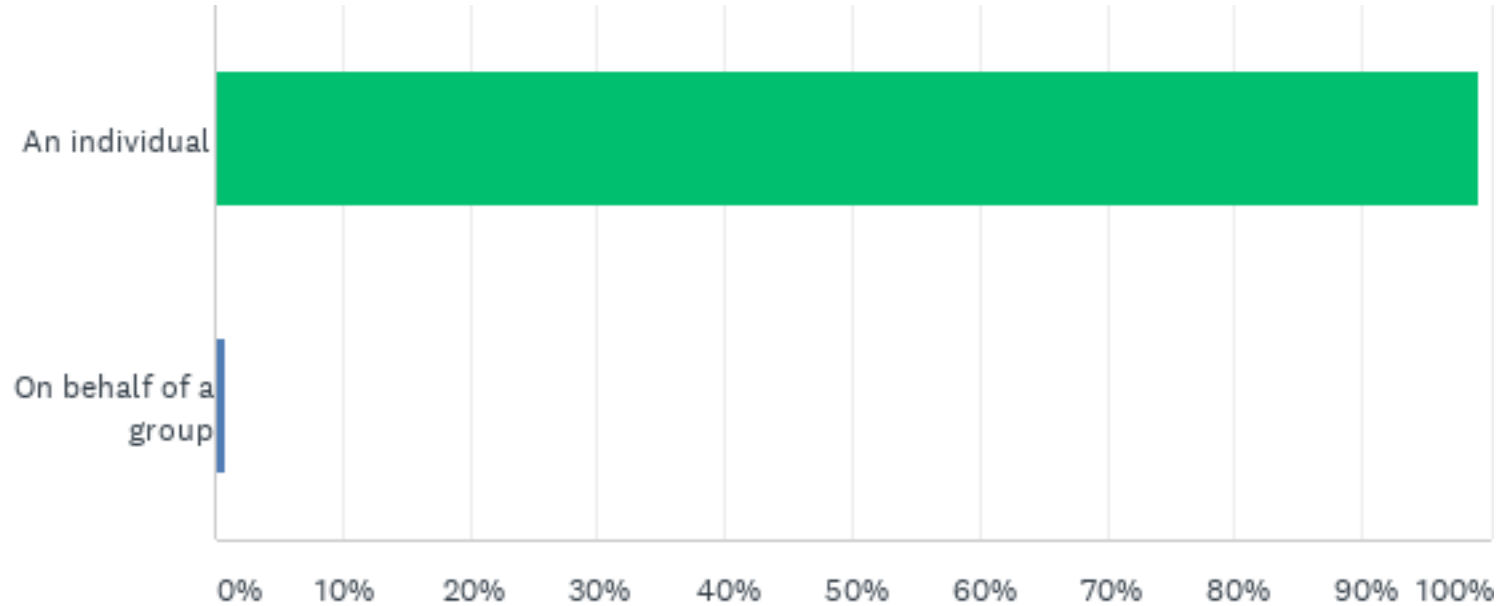
Total Responses

Date Created: Friday, July 02, 2021

Complete Responses: 120

# Q1: Are you responding to this survey as?

Answered: 120 Skipped: 0



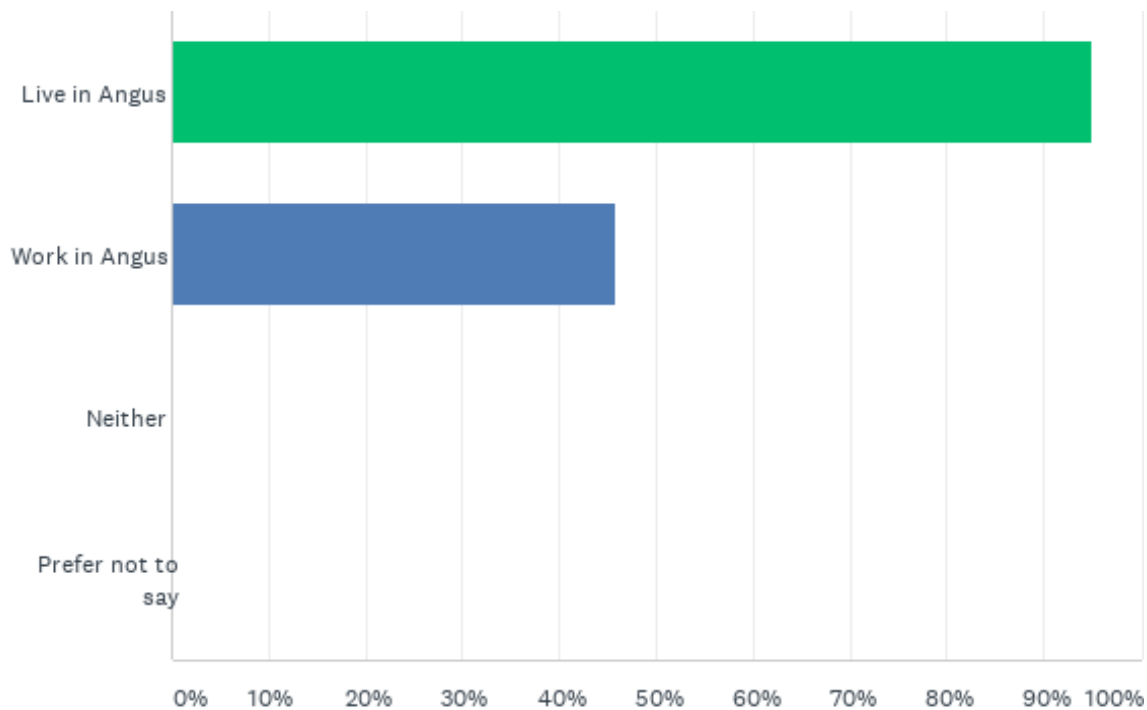
# Q1: Are you responding to this survey as?

Answered: 120 Skipped: 0

ANSWER CHOICES	RESPONSES		
An individual	99.17%		119
On behalf of a group	0.83%	education	1
TOTAL			120

## Q2: Do you?

Answered: 120 Skipped: 0



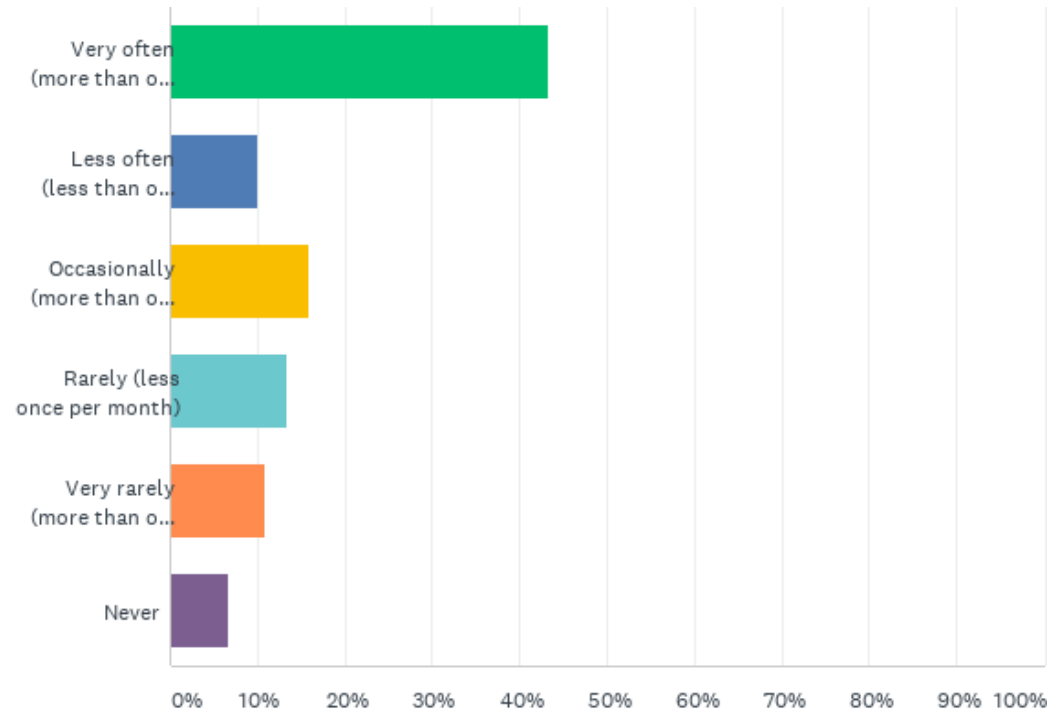
## Q2: Do you?

Answered: 120 Skipped: 0

ANSWER CHOICES	RESPONSES	
Live in Angus	95.00%	114
Work in Angus	45.83%	55
Neither	0.00%	0
Prefer not to say	0.00%	0
Total Respondents: 120		

### Q3: Based on pre-COVID use, how often do you use public transport services (bus and train) in Angus?

Answered: 120 Skipped: 0



### Q3: Based on pre-COVID use, how often do you use public transport services (bus and train) in Angus?

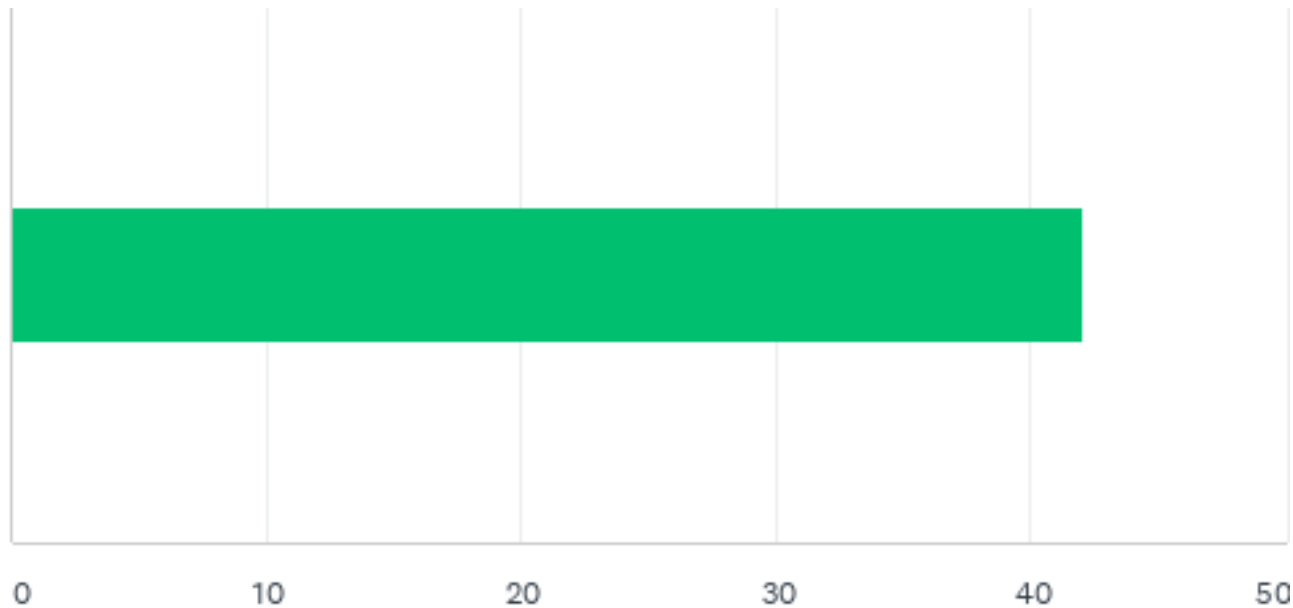
Answered: 120 Skipped: 0

ANSWER CHOICES	RESPONSES	
Very often (more than once per week)	43.33%	52
Less often (less than once per week)	10.00%	12
Occasionally (more than once per month)	15.83%	19
Rarely (less once per month)	13.33%	16
Very rarely (more than once per year)	10.83%	13
Never	6.67%	8
TOTAL		120



## Q4: What is the percentage split of public transport services you use in Angus between bus and train?

Answered: 116 Skipped: 4



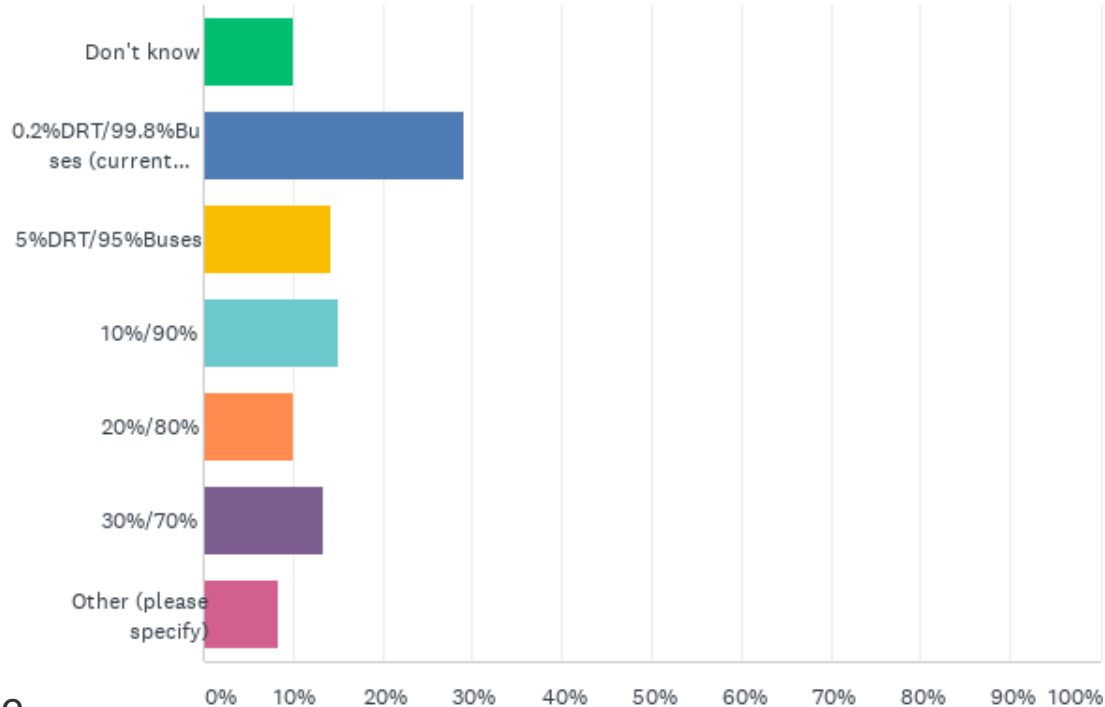
## Q4: What is the percentage split of public transport services you use in Angus between bus and train?

Answered: 116 Skipped: 4

ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	42	4,881	116
Total Respondents: 116			

## Q5: How do you think we should share our resources between traditional fixed bus service routes with set times and services that are more demand responsive, i.e. DRT?

Answered: 120 Skipped: 0



Some 'others' wanted more, others less. Some wanted trial.

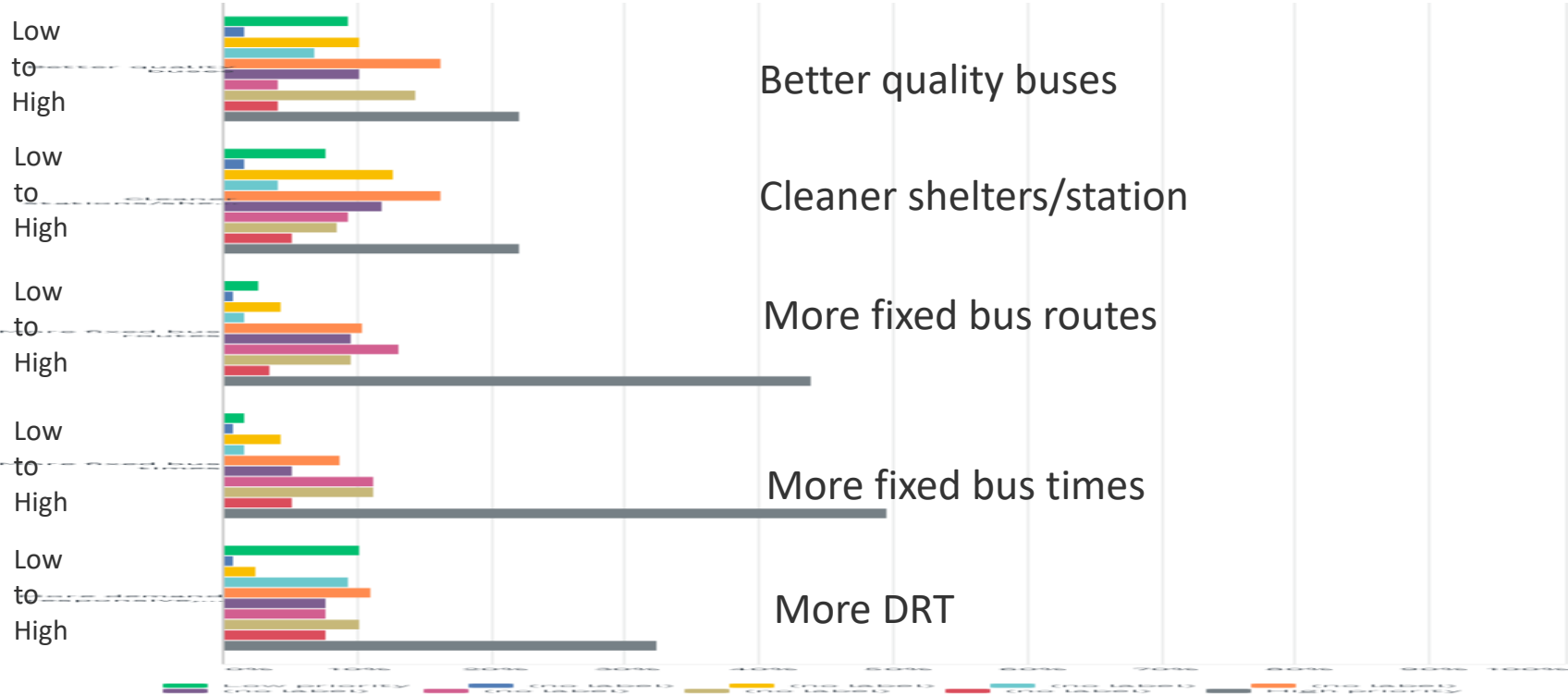
## Q5: How do you think we should share our resources between traditional fixed bus service routes with set times and services that are more demand responsive, i.e. DRT?

Answered: 120 Skipped: 0

ANSWER CHOICES	RESPONSES	
Don't know	10.00%	12
0.2%DRT/99.8%Buses (current split between DRT/traditional fixed bus service routes with set times)	29.17%	35
5%DRT/95%Buses	14.17%	17
10%/90%	15.00%	18
20%/80%	10.00%	12
30%/70%	13.33%	16
Other (please specify)	8.33%	10
<b>TOTAL</b>		<b>120</b>

**Q6: On a scale of 1-10 where 1 is low priority and 10 is high priority, which of these should we focus on to encourage you to use public transport services more (based on pre-COVID use)?**

Answered: 118 Skipped: 2



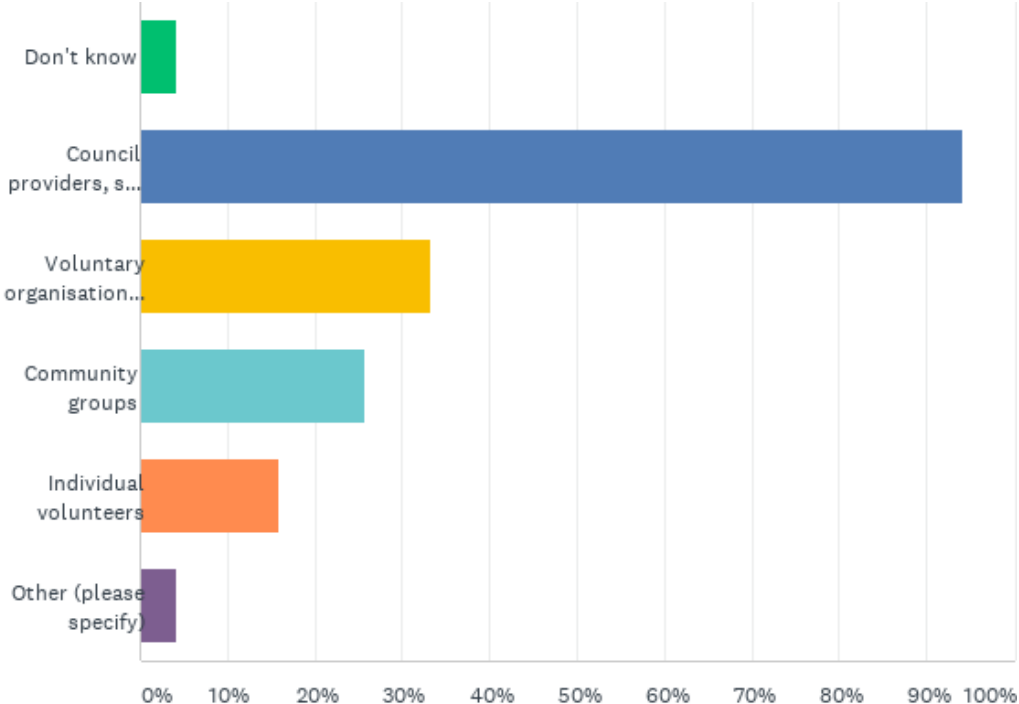
## Q6: On a scale of 1-10 where 1 is low priority and 10 is high priority, which of these should we focus on to encourage you to use public transport services more (based on pre-COVID use)?

Answered: 118 Skipped: 2

	LOW PRIORITY	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	HIGH PRIORITY	TOTAL	WEIGHTED AVERAGE
Better quality buses	9.40% 11	1.71% 2	10.26% 12	6.84% 8	16.24% 19	10.26% 12	4.27% 5	14.53% 17	4.27% 5	22.22% 26	117	6.21
Cleaner stations/shelters	7.69% 9	1.71% 2	12.82% 15	4.27% 5	16.24% 19	11.97% 14	9.40% 11	8.55% 10	5.13% 6	22.22% 26	117	6.22
More fixed bus routes	2.63% 3	0.88% 1	4.39% 5	1.75% 2	10.53% 12	9.65% 11	13.16% 15	9.65% 11	3.51% 4	43.86% 50	114	7.75
More fixed bus times	1.74% 2	0.87% 1	4.35% 5	1.74% 2	8.70% 10	5.22% 6	11.30% 13	11.30% 13	5.22% 6	49.57% 57	115	8.10
More demand responsive, i.e. flexible routes and times	10.26% 12	0.85% 1	2.56% 3	9.40% 11	11.11% 13	7.69% 9	7.69% 9	10.26% 12	7.69% 9	32.48% 38	117	6.89

# Q7: Which of the following should provide public transport services?

Answered: 120 Skipped: 0



## Q7: Which of the following should provide public transport services?

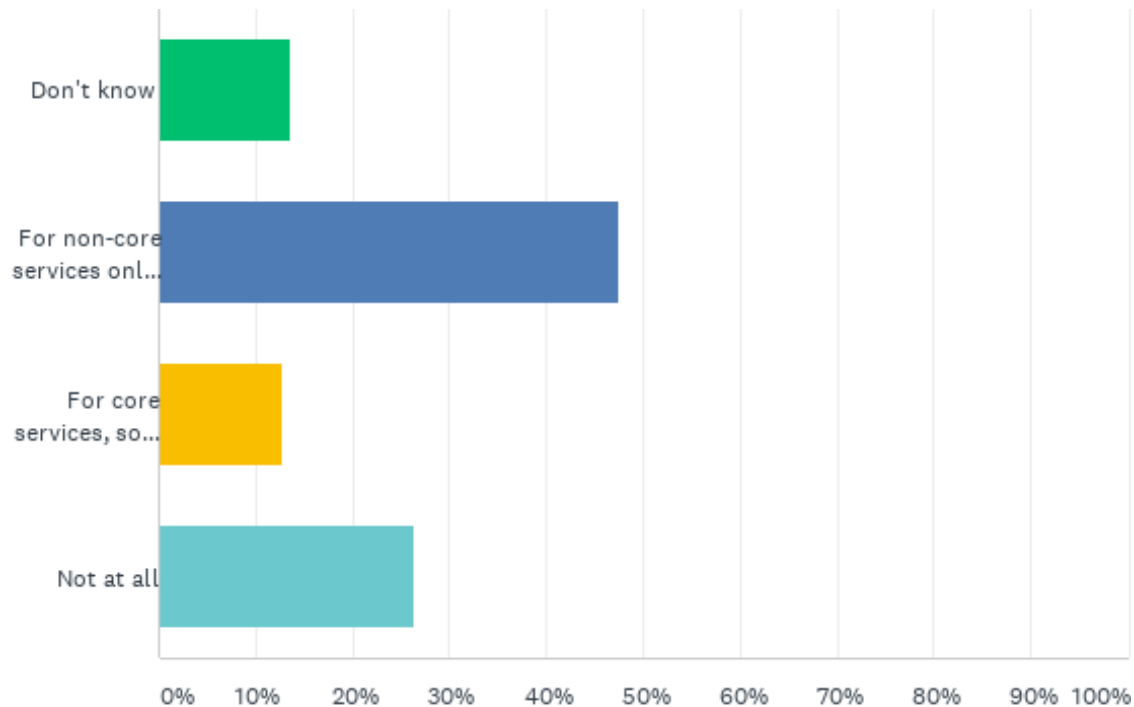
Answered: 120 Skipped: 0

ANSWER CHOICES	RESPONSES	
Don't know	4.17%	5
Council providers, such as bus operators and taxi firms	94.17%	113
Voluntary organisations, such as Voluntary Action Angus	33.33%	40
Community groups	25.83%	31
Individual volunteers	15.83%	19
Other (please specify)	4.17%	5
Total Respondents: 120		



## Q8: How should the council seek to use community volunteers for public transport services?

Answered: 118 Skipped: 2



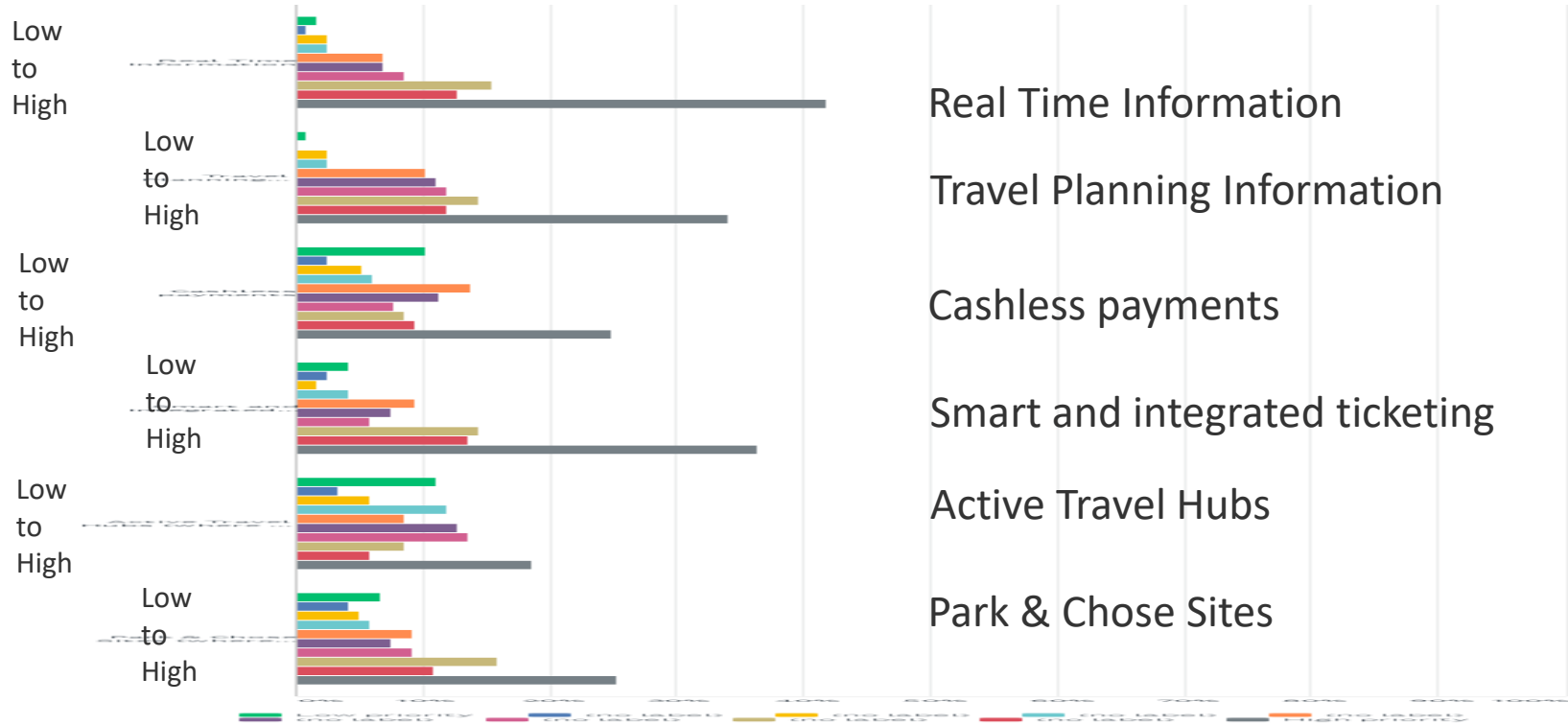
## Q8: How should the council seek to use community volunteers for public transport services?

Answered: 118 Skipped: 2

ANSWER CHOICES	RESPONSES	
Don't know	13.56%	16
For non-core services only, so in additional areas or increased level of service, such as more frequent or more days in the week	47.46%	56
For core services, so use volunteers directly in a way similar to contracted providers to replace traditional fixed bus routes, set times	12.71%	15
Not at all	26.27%	31
<b>TOTAL</b>		<b>118</b>

# Q9: On a scale of 1-10 where 1 is low priority and 10 is high priority, which of these technologies should we focus on to develop for you to use public transport more (based on pre-COVID use)?

Answered: 119 Skipped: 1



# Q9: On a scale of 1-10 where 1 is low priority and 10 is high priority, which of these technologies should we focus on to develop for you to use public transport more (based on pre-COVID use)?

Answered: 119 Skipped: 1

	LOW PRIORITY	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	HIGH PRIORITY	TOTAL	WEIGHTED AVERAGE
Real Time Information	1.71% 2	0.85% 1	2.56% 3	2.56% 3	6.84% 8	6.84% 8	8.55% 10	15.38% 18	12.82% 15	41.88% 49	117	8.14	
Travel Planning Information	0.85% 1	0.00% 0	2.56% 3	2.56% 3	10.26% 12	11.11% 13	11.97% 14	14.53% 17	11.97% 14	34.19% 40	117	7.86	
Cashless payments	10.34% 12	2.59% 3	5.17% 6	6.03% 7	13.79% 16	11.21% 13	7.76% 9	8.62% 10	9.48% 11	25.00% 29	116	6.50	
Smart and Integrated Ticketing (allowing travel across range of transport operators and cashless payments)	4.24% 5	2.54% 3	1.69% 2	4.24% 5	9.32% 11	7.63% 9	5.93% 7	14.41% 17	13.56% 16	36.44% 43	118	7.67	
Active Travel Hubs (where you can store or hire a bike for onward journeys on foot or wheeling or by public transport)	11.02% 13	3.39% 4	5.93% 7	11.86% 14	8.47% 10	12.71% 15	13.56% 16	8.47% 10	5.93% 7	18.64% 22	118	6.04	
Park & Chose Sites (where you can park your car for onward journeys on foot or wheeling, by bike or by public transport)	6.72% 8	4.20% 5	5.04% 6	5.88% 7	9.24% 11	7.56% 9	9.24% 11	15.97% 19	10.92% 13	25.21% 30	119	6.88	