Revision of Angus Integration Scheme 2022

Side by Side View

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
Preamble	
 Establishment Establishment The Public Bodies (Joint Working) (Scotland) Act 2014 (the Act) requires NHS Boards and Local Authorities to integrate planning for, and delivery of, certain adult health and social care services. They can also choose to integrate planning and delivery of other services, additional adult health and social care services and children's health and social care services, beyond the minimum prescribed by Ministers. The Act requires them to jointly prepare an integration scheme setting out how this is to be achieved. There is a choice of ways in which they may do this. The NHS Board and Local Authority can either delegate between each other, under s1(4(b), (c) and (d) of the Act, or both can delegate to a third body called the Integration Joint Board under s1(4)(a) of the Act. Delegation between the NHS Board and Local Authority is commonly referred to as a "lead agency" arrangement. Delegation to an Integration Joint Board is commonly referred to as a "body corporate" arrangement. The Angus Integration Scheme will establish a "body corporate" arrangement, as set out in s1(4)(a) of the Act, and confirms the detail of how NHS Tayside and Angus Council will integrate relevant services. Section 7 of the Act requires NHS Tayside and Angus Council to jointly submit this Integration Scheme for approval by Scottish Ministers. This agreement covers the health and wellbeing of all adults including older people. It includes children's services as noted in annex 1 of this Integration Scheme and takes account of the needs of children at times of transition to adulthood and in the context of 'whole family' approaches. Robust working arrangements will be p	Note: this section completely revised to bring it up to date and to express the ambition of the Council and NHS Tayside for Integration in Angus. 1. Establishment The Public Bodies (Joint Working) (Scotland) Act 2014 (the Act) requires NHS Boards and Local Authorities to integrate planning for, and delivery of, certain adult health and social care services. They can also choose to integrate planning and delivery of other services, additional adult health and social care services and children's health and social care services, beyond the minimum prescribed by Ministers. The Act requires them to jointly prepare an integration scheme setting out how this is to be achieved. The first Angus Integration Scheme established a "body corporate" arrangement, as set out in s1(4)(a) of the Act. This scheme was produced in 2021 following a review in 2020. It continues to provide for a body corporate model for the integration of health and social care in Angus and confirms the detail of how NHS Tayside and Angus Council will integrate relevant services. The corporate body will be known as Angus Integration Joint Board (JJB). To give effect to the single operational management of integrated services by the Chief Officer, the parties agree that the integrated operating unit will be known as Angus Health and Wellbeing of all adults including older people. It includes children's services as noted in annex 1 of this Integration Scheme and takes account of the needs of children at times of transition to adulthood in the context of 'whole family' approaches. Robust working arrangements will be put in place to ensure effective joint working with Children's services in both these cases.

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 Angus Vision Our vision for Health and Social Care is one where all adults are valued as 	2 Our Shared Vision for Integration
	NHS Tayside and Angus Council are the partners in this integration scheme. As partners we recognise that the main purpose of integration is:
an asset, their voices are heard and they are supported to enjoy full and positive lives in their own home or in a homely setting. We will place individuals and	 To improve the wellbeing of people who use health and social care services, in
communities at the heart of our service planning and delivery to ensure we can	particular those whose needs are complex, and which require support from health and
deliver person centred outcomes.	social care at the same time.
	• To improve the wellbeing of those for whom it is necessary to provide timely
2.2 The main purpose of integration is:	and appropriate support in order to keep them well.
To improve the wellbeing of people who use health and social care	• To promote informed self-management and preventative support to avoid crisis
services, in particular those whose needs are complex and which require support	or ill health.
from health and social care at the same time.	 To jointly deliver on the national health and wellbeing outcomes.
• To improve the wellbeing of those for whom it is necessary to provide timely	Our shared vision for integration between NHS Tayside and Angus, Dundee City and
and appropriate support in order to keep them well.	Perth & Kinross Councils is for a confident and ambitious Integration Joint Boards
To promote informed self management and preventative support to avoid	which support people to achieve better outcomes and experience fewer inequalities,
crisis or ill health.	where voices are heard and people are supported to enjoy full and positive lives in the
	community.
2.3 We are focused on optimising the independence and wellbeing and	We aim to deliver success in integration where:
recovery of people at home. We will, through early support, reduce unnecessary	 People experience improved health and wellbeing.
care home placements as well as unnecessary hospital admissions and ensure	Integrated services provide holistic care focused on outcomes.
timely discharge from hospital when this is no longer required.	Pathways between health, social work and social care services become
	seamless.
2.4 In the spirit and in accordance with the intention of the Act we have set out,	Inequalities are reduced.
at part 2(a) and 2(b) of annex 1 and at part 3 of annex 2, a summary of local	Shared resources are deployed using best value principles to achieve better
services that relate to the delegated functions for both Angus Council and NHS Tayside.	outcomes, maximise efficiencies from integrated care allowing public funds to go further to meet demand.
Tayside.	Good clinical, care and professional governance improves the quality of
2.5 In line with the requirement to deliver integrated health and social care in	service delivery.
localities four distinct locality areas, covering the seven Angus burghs and their	To achieve this, we will:
surroundings, will be developed. The locality model in Angus will be based on four	Build on the Integration delivery principles set out in the Act.
fully integrated commissioning and delivery teams and defined geographical	Respect the principles of human rights, equalities, and independent living,
populations (circa 25-30,000 pop.) aligned to clusters of G.P. Practices, which are	treating people fairly.
the key universal service in communities for adults. This will ensure that integration	• Ensure that staff are well informed, we will work collaboratively to embed this
is responsive to local needs and not based on traditional service- led models, but on	shared vision within staff teams, supporting and developing staff from all organisations
people and the needs of communities.	to respond appropriately, putting people first.
	Recognise that our people are our greatest asset, and it is through their talents
2.6 The provision of health and social care services to the citizens of Angus is a	and ambitions that real improvement will continue to be made.
complex task involving enquiries and referrals, visits and assessments, care	• Treat staff fairly and consistently with dignity and respect in an environment
planning, service delivery and reviews. We recognise the important role	where diversity is valued

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communication has to play in this process and the benefits of engaging with those	Provide staff with a continually improving and safe working environment,
who use services, their families, carers and the public to involve them in the	promoting the health and wellbeing of staff
planning, development, delivery and continuous improvement of services. While the	Support staff to understand the importance of the communities we service and
Integration Scheme describes the relationship between Angus Council and NHS	develop positive approaches to engage, listen and act
Tayside it sets out how other sectors will be involved. The need to engage with	Involve staff in decisions
stakeholders, both internal and external, is central to the development and	• Support staff to learn from and build on best practice, ensuring that they are
implementation of effective, robust and relevant services.	appropriately trained and developed
	• Support the Integration Joint Board to deliver on its strategic plan, progressing
2.7 Once approved, and by Order of the Scottish Ministers, the Angus	the national health and wellbeing outcomes.
Integration Joint Board will be established. The Integration Joint Board will promote	Work together to promote integrated working by our staff and minimise
transparent and inclusive partnership working. Positive relationships, alongside the	unnecessary duplication.
accountability and governance arrangements and through the formulation and	The local distance for intermedian is not write the Annual Intermedian Initial Departure
implementation of the Strategic Plan, will provide improved outcomes for the	The local vision for integration is set out in the Angus Integration Joint Board's
population of Angus. The Integration Joint Board will be known as the Angus Health and Social Care Partnership and will govern and direct the activities laid out in the	Strategic Plan. The Strategic Plan and progress with its delivery can be found on www.angushscp.scot
Integration Scheme.	www.angusriscp.scol
Integration Scheme	
	Note: some additional definitions added and some definitions further clarified.
Integration Scheme between	Integration Scheme
Angus Council, a local authority established under the Local Government etc.	Between
(Scotland) Act 1994 and having its principal offices at Angus House, Orchardbank	Angus Council, a local authority established under the Local Government etc.
Business Park, Forfar DD8 1AX ("the Council");	(Scotland) Act 1994 and having its principal offices at Angus House, Orchardbank
and	Business Park, Forfar DD8 1AX ("the Council").
Tayside Health Board, a Health Board established under section 2(1) of the	and
National Health Service (Scotland) Act 1978 (operating as "NHS Tayside") and	Tayside Health Board, a Health Board established under section 2(1) of the National
having its principal offices at Level 10, Ninewells Hospital, Dundee DD1 9SY ("NHS	Health Service (Scotland) Act 1978 (operating as "NHS Tayside") and having its
Tayside") (together referred to as "the Parties").	principal offices at Level 10, Ninewells Hospital, Dundee DD1 9SY ("NHS Tayside").
	Together referred to as "the Parties".
DEFINITIONS AND INTERPRETATION	Definitions and Interpretations
In implementation of their obligations under the Public Bodies (Joint Working)	In this Integration Scheme, the following terms shall have the following meanings:
(Scotland) Act 2014, the Parties agree as follows:	"Act" means the Public Bodies (Joint Working) (Scotland) Act 2014.
	"Angus" means the local government area for Angus as defined in the Local
"Act" means the Public Bodies (Joint Working) (Scotland) Act 2014; "Parties" means	Government etc. (Scotland) Act 1994.
the Council and NHS Tayside;	"Dundee" means the local government area for Dundee City as defined in the Local
"Angus" means the local government area for Angus as defined in the Local	Government etc. (Scotland) Act 1994.
Government etc. (Scotland) Act 1994	"Perth & Kinross" means the local government area for Perth & Kinross as defined in
"Scheme" means this Integration Scheme;	the Local Government etc. (Scotland) Act 1994.
	"Delegated Functions" means the legislative functions listed in Annex 1 and 2 of this
	Scheme that are delegated to the Integration Joint Board.

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"Strategic Plan" means the plan which the Integration Joint Board is required to	"Direction" means the formal instruction to the Parties by the Integration Joint Board
prepare and implement in relation to the delegated provision of health and social	that is to be undertaken by each party on behalf of the Integration Joint Board and the
care services in accordance with section 29 of the Act;	financial resources that are being made available to each party in undertaking these
"Integration Joint Board" means the Angus Integration Joint Board established by	services in accordance with Section 26 of the Act.
Order under section 9 of the 2014 Act;	"Director of Mental Health and Learning Disability" means the post that operationally
"Membership Order" means The Public Bodies (Joint Working) (Integration Joint	manages the inpatient mental health, inpatient learning disability and inpatient drug
Boards) (Scotland) Order 2014 (SI 2014 no 285).	and alcohol services in NHS Tayside that relate to those functions that are delegated to
"National outcomes" means the National Health and Wellbeing Outcomes	the IJB.
prescribed by the Scottish Ministers in Regulation 2 Public Bodies (Joint Working)	"Scheme" means this Integration Scheme.
(National Health and Wellbeing Outcomes) (Scotland) Regulations 2014 SI No 343.	"Strategic Plan" means the plan which the Integration Joint Board is required to
"Partners" means communities, staff, third sector, service users and carers and	prepare and implement in relation to the delegated functions in accordance with
independent sector.	section 29 of the Act.
"The Chief Officer" means the Chief Officer of the Integration Joint Board appointed	"Integrated Budget" means the Budget for the delegated functions set out in Annex 1
by the Integration Joint Board in accordance with Section 10 of the Act.	and 2 of this scheme.
"The Chief Finance Officer" means the Chief Finance Officer appointed by the	"Integration Joint Board (IJB)" means the Angus Integration Joint Board established by
Integration Joint Board in terms of section 95 of the Local Government (Scotland)	Order under section 9 of the 2014 Act.
Act 1973.	"Membership Order" means The Public Bodies (Joint Working) (Integration Joint
"Lead Partnership" means the Integration Joint Board that manages services on	Boards) (Scotland) Order 2014 (SI 2014 no 285).
behalf of the other Integration Joint Boards in the NHS Tayside Health Board area;	"National outcomes" means the National Health and Wellbeing Outcomes prescribed
"Hosted Services" means those services of the Parties more specifically detailed in	by the Scottish Ministers in Regulation 2 Public Bodies (Joint Working) (National Health
Annex 1 Part 2(b) which, subject to consideration by the Integration Joint Boards	and Wellbeing Outcomes) (Scotland) Regulations 2014 SI No 343.
through the Strategic Planning process, the Parties agree will be managed and	"Non-current assets" means those assets which are not anticipated to be
delivered on a pan Tayside basis by a single Integration Joint Board;	consumed/exhausted within 12 months of being acquired and are thus eligible to be
"Requisition" means the financial resources that each of the parties makes available	capitalised on the balance sheet. For example, property, plant, equipment, finance
to the Integration Joint Board in order to deliver the scope of devolved services.	elements, service concessions, investment properties, intangible assets etc.
"Direction" means the formal notification to the Parties by the Integration Joint Board of the services that are to be undertaken by each party on behalf of the Integration	"Operational Management" means all the day-to-day functions required to control the delivery of delegated health and social care services including clinical, care and
Joint Board and the financial resources that are being made available to each party	professional governance, finance, operational risk and staff governance, the
in undertaking these services in accordance with Section 26 of the Act;	configuration of those services and all functions associated with ensuring the
"Non current assets" means those assets which are not anticipated to be	implementation of directions issued by the Integration Joint Board.
consumed/exhausted within 12 months of being acquired and are thus eligible to be	"Operational Risk" means the risk of incurring detriment due to inadequate or failed
capitalised on the balance sheet. For example property, plant, equipment, finance	internal processes, people, controls or from external events.
elements, service concessions, investment properties, intangible assets etc.	Oversight" means the requirement to be assured that functions are being delivered as
The "NHS Tayside and Tayside Integration Joint Boards Collaborative" means the	directed, that the strategic plan is being delivered and that integrated services operate
group that includes Chief Officers of the Integration Authorities in Tayside and the	safely and to the quality expected (i.e., clinical care and professional governance). This
NHS Tayside Acute Hospital Director, who will cooperate to prepare the joint	might include receiving reports about shifts in service delivery that demonstrate the
performance framework and reporting cycle to ensure performance is maintained	implementation of directions and the strategic plan. Oversight is not about day-to-day
and improved in line with the Strategic Plan of the Integration Joint Board and, as	operational management.
appropriate, neighbouring Integration Authorities.	· ····································

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Angus Integration Scheme 2018 "Reporting year" means the period beginning with the date prescribed under section 9(3) of the Act and ending on the first anniversary of that date and each subsequent period of a year	Proposed Revised Integration Scheme 2022 "Parties" means the Angus Council/ Dundee City Council/Perth& Kinross Council and NHS Tayside. "Partners" means communities, staff, third sector, service users and carers and independent sector. "Requisition" means the financial resources that each of the parties makes available to the Integration Joint Board in order to deliver the scope of devolved services in line with the strategic plan of the Integration Joint Board. "The Chief Officer" means the Chief Officer of the Integration Joint Board appointed by the Integration Joint Board in accordance with Section 10 of the Act. "The Chief Finance Officer" means the Chief Finance Officer appointed by the Integration Joint Board in terms of section 95 of the Local Government (Scotland) Act 1973.
	 "Lead Partner" means the Chief Officer that through NHS Tayside has operational management of certain health care services that are best managed on a Tayside wide basis. 'Acute services' means those services set out in Part 2 of annex 1 which are delivered in Ninewells Hospital or Perth Royal Infirmary. It does not include medicine for the elderly services delivered in Perth Royal Infirmary or inpatient services provided in a community hospital. "Reporting year" means the 1 April to 31 March each year. "Planning Period" means the 3-year term of the IJB strategic plan
CHOICE OF INTEGRATION MODEL	Note upperson wording otherwise severed by Astromoved
 1.1 WHEREAS in implementation of their obligations under section 2 (3) of the Public Bodies (Joint Working)(Scotland) Act 2014 the Parties are required to jointly prepare an Integration Scheme for the area of the Local Authority setting out the information required under section 1(3) of the Act and the prescribed information listed in the Public Bodies (Joint Working) (Integration Scheme) (Scotland) Regulations 2014 (SSI number 341) therefore in implementation of these duties the Parties agree as follows: 1.2 In accordance with section 2(3) of the Act, the Parties have agreed that the integration model set out in section 1(4)(a) of the Act will be put in place in Angus, namely the delegation of functions by the Parties to a body corporate established by Order under section 9 of the Act. This Scheme comes into effect on the date the Parliamentary Order to establish the Integration Joint Board comes into force. 	Note unnecessary wording otherwise covered by Act removed 1.1 In accordance with section 2(3) of the Act, the Parties have agreed that the integration model set out in section 1(4)(a) of the Act will be put in place in Angus namely the delegation of functions by the Parties to a body corporate established by Order under section 9 of the Act. This Scheme comes into effect on the date the Parliamentary Order to establish the Integration Joint Board comes into force. 1.2 As the Parties intend to delegate functions 'to a body corporate' there will be no wholesale transfer of staff either between the Council and NHS, or vice versa, or from both organisations.

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
1.3 As the Parties intend to delegate functions 'to a body corporate' there will	
be no wholesale transfer of staff in Angus either between the Council and NHS, or vice versa, or from both organisations.	
Delegation of Functions	
2.1 The functions that are to be delegated by NHS Tayside to the Integration Joint Board are set out in Part 1 of Annexe 1 annexed as relative hereto. The description of the services to which these functions relate and which were provided by NHS Tayside prior to the Integration Joint Board being established are set out in Part 2(a) and Part 2(b) of Annexe 1 of the Scheme. Unless otherwise stated health functions are delegated only in relation to persons over the age of 18 years. 2.2 The functions that are delegated by the Council to the Integration Joint Board are set out in Part 1 of Annexe 2 annexed as relative hereto. The description of the services to which these functions relate and which were provided by the Council prior to the Integration Joint Board being established is set out in Part 3 of Annex 2. Local Governance Arrangements	 Note; renumbering of Annexes to improve clarity. 2.1 The functions that are to be delegated by NHS Tayside to the Integration Joint Board are set out in Part 1 of Annex 1. The description of the services to which these functions relate are set out in Part 2, Part 3, and Part 4 of Annex 1 of this Scheme. Unless specified in Annex 1 Part 4 health services to be integrated only relate to persons over the age of 18 years. Where delegated functions include children and young people under the age of 18, the services to be integrated and identified in Annex 1 Part 4 are organised on an all-age basis (i.e. birth to death). 2.2 The functions that are delegated by Angus Council to the Integration Joint Board are set out in Part 1 and Part 2 of Annex 2. The description of the services to which these functions relate are set out in Part 3 of Annex 2 of this scheme.
	Note: membership moved to new section 4
 3.1 Membership of the Integration Joint Board will be determined in accordance with the Membership Order. Only the three elected members nominated by the Council and the three board members nominated by NHS Tayside shall be voting members. 3.2 The term of office of a member of the Integration Joint Board is a maximum of three years however a member may be reappointed for a further three year term of office. Board members appointed by the Parties will cease to be members of the Integration Joint Board in the event that they cease to be a Non Executive board member of NHS Tayside or an elected member of Angus Council. The Chief Social Work Officer, Chief Officer and Chief Finance Officer remain members of the Integration Joint Board for as long as they hold the office in respect of which they are appointed. 3.3 The first chair of the Integration Joint Board will be a voting member nominated by one of the Parties. The Party which has not nominated the chair will nominate the vice chair. The first chair and the first vice chair will hold office for a period of 12 months from the date of establishment of the Integration Joint Board. At the end of the period of 12 months the Party that previously nominated the chair will nominate the vice chair and the Party that previously nominated the vice chair will nominate the chair. The first chair will be drawn from Angus Council and the vice chair will nominate the chair. The first chair will be drawn from Angus Council and the vice chair will nominate the chair. The first chair will be drawn from Angus Council and the vice chair will nominate the vice chair will be drawn from Angus Council and the vice chair will nominate the chair. The first chair will be drawn from Angus Council and the vice chair will nominate the chair. The first chair will be drawn from Angus Council and the vice chair will nominate the chair. The first chair will be drawn from Angus Council and the vice chair will nominate the chair. The first chair will be drawn fr	 3.1 Membership of the Integration Joint Board will be determined in accordance with the Membership Order. 3.2 Angus Council will nominate three of its councillors to the Integration Joint Board and Tayside NHS Board will nominate three Tayside NHS Board members to the Integration Joint Board, to be voting members.

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	MEMBERSHIP OF THE INTEGRATION JOINT BOARD
Note information Included in previous section	 3.1 Membership of the Integration Joint Board will be determined in accordance with the Membership Order. 3.2 Angus Council will nominate three of its councillors to the Integration Joint Board and Tayside NHS Board will nominate three Tayside NHS Board members to
	the Integration Joint Board, to be voting members.
Local Operational Delivery Arrangements	LOCAL OPERATIONAL MANAGEMENT ARRANGEMENTS
	Note: changed title to section to improve understanding of the purpose of the arrangements. Paragraphs have been updated to reflect improvements in arrangements since the establishment of the original scheme, to improve clarity of governance arrangements and remove unnecessary detail or requirements already set out in legislation. Duplication has been removed and some paragraphs moved to the section on the Chief Officer as they relate directly to that role. Wording updated to improve understanding of the difference between the Integration Joint Board whose functioning is set out in legislation and the operational arrangements that have been agreed between NHS Tayside and Angus Council that have created the Health and Social Care Partnership. The order of some paragraphs has changed to improve flow in understanding the arrangements. Specific changes to the operational management arrangements for inpatient mental health services as required by the Scottish Government.
 The local operational arrangements agreed by the Parties are: 4.1 The Integration Joint Board has the responsibility for the planning of services and is required by section 29 of the Act to prepare a Strategic Plan. The Strategic Plan must set out the arrangements for carrying out the integration functions and how these arrangements are intended to achieve or contribute to achieving the National Health and Wellbeing Outcomes. 4.2 The Integration Joint Board is responsible for operational governance and oversight of integrated services and through the Chief Officer is responsible for the operational management of integrated services excluding delegated acute services. The Integration Joint Board will direct the Parties to deliver these services in accordance with the Strategic Plan. 4.3 The Integration Joint Board will be responsible for the planning of acute services that are delegated, but NHS Tayside will be responsible for the operational oversight of acute services and, through the Acute Hospital Director, will be responsible for the operational management of acute services. NHS Tayside will 	 The local operational arrangements agreed by the Parties are: 5.1 The Integration Joint Board has the responsibility for the planning of services in relation to all delegated functions and is required by section 29 of the Act to prepare a Strategic Plan. The Strategic Plan must set out the arrangements for carrying out the integration planning principles as set out in section 4 of the Act and how these arrangements are intended to achieve or contribute to achieving the National Health and Wellbeing Outcomes. 5.2 The Integration Joint Board is responsible for the planning of all functions that are delegated as specified in Annex 1 and Annex 2 of this Scheme. For the avoidance of doubt this includes certain inpatient acute services, inpatient mental health, inpatient learning disability and inpatient drug and alcohol services as detailed in Annex 1. 5.3 The Integration Joint Board is responsible for oversight of all delegated functions through the Chief Officer. 5.4 NHS Tayside are responsible for the operational management of all health services including, community-based health services. acute services, inpatient mental

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provide information on a regular basis to the Chief Officer and the Integration Joint	health, inpatient learning disability and inpatient drug and alcohol services. The
Board on the operational delivery of these services. Section 6 of this Integration	operational management is through the Chief Officer HSCP, Chief Officer Acute
Scheme provides further information on how the Chief Officer, on behalf of the	Services and Executive Lead for Mental Health and Learning Disabilities respectively.
Integration Joint Board, will carry out the operational governance and oversight of	NHS Tayside will provide information on a regular basis to the Integration Joint Board
the delegated acute services and the relationship between the Acute Hospital	on the performance and governance of these services.
Director and the Chief Officer.	5.5 Angus Council is responsible for the operational management of all social work
4.4 Where an Integration Joint Board is also the lead partnership in relation to a	and social care services through the Chief Officer. Angus Council will provide
hosted service in Annex 1 part 2(b) the Parties will recommend that:	information on a regular basis to the Integration Joint Board on the performance and
 It is responsible for the operational oversight of such service(s); 	governance of those services.
Through its Chief Officer will be responsible for the operational delivery on	5.6 The Integration Joint Board will have oversight of delegated acute, mental
behalf of all the Integration Joint Boards within NHS Tayside Health Board area;	health inpatient, learning disability inpatient and drug and alcohol inpatient services to
Such lead partnership will be responsible for the strategic planning and	ensure compliance with the strategic plan of the Integration Joint Board.
operational budget of the hosted services in Annex 1 part 2(b).	5.7 NHS Tayside have agreed with Angus Council, Dundee City Council and Perth
4.5 All relevant resources at the disposal of the Parties, relating to the functions	& Kinross Council the integrated operational management arrangements for certain
will be delegated to the Integration Joint Board. These resources will be managed to	health care services that continue to be best delivered on a Tayside wide basis. These
ensure that the arrangements for carrying out the integration functions, as set out in	arrangements are set out in Annex 1 Part 3. The Lead Partner (Chief Officer) may be
the Strategic Plan, are implemented in full.	subject to change further to a variation in the agreement between the Councils and
	NHS Tayside.
4.6 Information will be provided by the Parties, to the Integration Joint Board	5.8 The Integration Joint Board has a performance framework which will contain
setting out the arrangements they have made to ensure that the objectives in the	the lists of targets and measures that relate to the delegated integration functions, and
Strategic Plan will be achieved. If it is considered by the Integration Joint Board that	which progress their Strategic Plan. The Parties will provide the relevant information to
any of the arrangements made by either of the parties are not sufficient, the Chief	the Integration Joint Board to meet the requirements of the performance framework
Officer will bring this to the attention of the party in question, in writing, with details	allowing the Integration Joint Board to be assured that the strategic plan and directions
of any further action which the Integration Joint Board considers should be taken.	are being delivered and to enable The Integration Joint Board to prepare a report as
4.7 If the Integration Joint Board proposes to take a significant decision about	required by S 42 of the Act and in accordance with The Public Bodies (Joint Working)
the arrangements for the carrying out their functions, and intends the decision to	(Content of Performance Reports) (Scotland) Regulations 2014. The Parties will also
take effect other than by revising the Strategic Plan, the Integration Joint Board will	provide information on the non-integrated functions of the partners that will have to be
seek and take account of the views of the Angus Strategic Planning Group and take	taken into account by the Integration Joint Board when preparing their Strategic Plan.
such action as it thinks fit having consulted with the service users for whom the	The reporting cycle is set out in the Performance Framework but will be no less than
service is being or may be provided.	annually in order that the Integration Joint Board can prepare its annual report in
4.8 The Integration Joint Board will review the effectiveness of the Strategic	accordance with section 42 of the Act.
Plan within agreed timescales and not exceeding a period of three years. If it	5.9 The Integration Joint Board will routinely receive from the Chief Officer and
appears that the Strategic Plan is preventing, or is likely to prevent, the carrying out	Chief Finance Officer, for agreement and approval, reports as relevant. The Integration
any of the delegated functions appropriately or, in a way which fails to comply with	Joint Board upon consideration of such reports may issue, amend or withdraw a
the integration delivery principles and contributes to not achieving the national	Direction to the relevant party.
health and wellbeing outcomes, the Parties acting jointly may direct the Integration	5.10 Information will be provided by the Parties, to the Integration Joint Board
Joint Board to prepare a replacement Strategic Plan.	setting out the arrangements they have made to ensure that a direction has been
4.9 The Integration Joint Board will routinely receive from the Chief Officer and	delivered and that the objectives of the Strategic Plan will be achieved. If it is
Chief Finance Officer for agreement and as relevant, approval the reports noted	considered by the Integration Joint Board that any of the arrangements made by either

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below. The Integration Joint Board will act on these reports and adjust direction to	of the parties are not sufficient, the Chief Officer will bring this to the attention of the
the Parties as a result, in line with the Strategic Plan.	party in question, in writing, with details of any further action which the Integration Joint
An annual work plan setting out the key objectives for the year against the	Board considers should be taken.
delivery of the Strategic Plan.	5.11 It will be the responsibility of the Parties to work collaboratively to provide the
Finance reports (provided by Chief Finance Officer) including:	Integration Joint Board with support services which will allow the Integration Joint
o regular operational reports	Board to carry out its functions and requirements. The Parties will agree a
o annual budget setting recommendations	memorandum of understanding to define the terms and arrangements whereby the
o transitional funding reports.	Parties agree to make available to the Integration Joint Board such professional,
Derformence reports including	technical, or administrative resources as are required to support the development of
 Performance reports including performance against the National Health and Wellbeing 	the Strategic Plan and the carrying out of delegated functions. These arrangements will be reviewed through regular reports from the Chief Officer of the Integration Joint
o performance against the National Health and Wellbeing Outcomes	Board.
o regulation and scrutiny activity	5.12 NHS Tayside will provide the necessary activity and financial data for services,
o adult protection performance.	facilities or resources that relate to the planned use of services, provided by other
 Clinical & care governance reports to be assured of the delivery of safe and 	Health Boards, by people who live within Angus.
effective services.	5.13 The Council will provide the necessary activity and financial data for services,
□ Engagement and community co-production reports from each of the	facilities or resources that relate to the planned use of services within other local
Locality Leadership teams.	authority areas by people who live within Angus.
Staff governance and workforce planning report.	5.14 The Parties agree to use all reasonable endeavours to ensure that the other
□ Improvement plans and reports.	Tayside Integration Joint Boards and any other relevant Integration Authority will share
Risk management reports.	the necessary activity and financial data for services, facilities and resources that relate
	to the planned use of resources by residents in their Integration Authority area.
This list is inclusive but not exhaustive.	5.15 The Parties commit to advise the Integration Joint Board where they intend to
4.10 The Parties will develop a performance framework which will contain the	change operational service provision in any area of provision including support
lists of targets and measures that relate to the integration functions for which	services that will have a resultant impact on the Strategic Plan.
responsibility will transfer in full or part. The performance framework will also	
contain a list of targets and measures, which relate to the non-integrated functions	
of the partners that will have to be taken into account by the Integration Joint Board	
when preparing their Strategic Plan. The performance framework and the reporting cycle will be approved within three months of the establishment of the Integration	
Joint Board to ensure that performance is maintained and improved in line with the	
Strategic Plan.	
4.11 The Chief Officer shall ensure that where collective gain and positive impact	
can be achieved against the Strategic Plan, there will be an accord developed in	
conjunction with Dundee, Perth & Kinross, Aberdeenshire and/or Fife Partnerships.	
This accord will identify any specific service delivery and strategic objectives and	
risks.	
4.12 The Integration Joint Board will publish an annual performance report	
setting out an assessment of performance, during the reporting year to which the	

Proposed Revised Integration Scheme 2022

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
4.15 NHS Tayside will consult with the Tayside Integration Joint Boards to	
ensure that the overarching Strategic Plan for acute services and any plan setting	
out the capacity and resource levels required for the set aside budget for such acute	
services is appropriately coordinated with the delivery of services across the	
Tayside area. The parties shall ensure that NHS Tayside and Tayside Integration	
Joint Boards' Collaborative will meet regularly to discuss such issues.	
4.16 NHS Tayside will provide the necessary activity and financial data for	
services, facilities or resources that relate to the planned use of services, provided	
by other Health Boards, by people who live within Angus.	
4.17 The Council will provide the necessary activity and financial data for	
services, facilities or resources that relate to the planned use of services within	
other local authority areas by people who live within Angus.	
4.18 The Integration Joint Board will share the necessary activity and financial	
data for services facilities or resources that relate to the planned use by the	
residents of Angus.	
4.19 The Parties agree to use all reasonable endeavours to ensure that the other	
Tayside Integration Joint Boards and any other relevant Integration Authority will	
share the necessary activity and financial data for services, facilities and resources	
that relate to the planned use of resources by residents in their Integration Authority	
area.	
4.20 The Parties commit to advise the Integration Joint Board where they intend	
to change service provision that will have a resultant impact on the Strategic Plan.	
Clinical care and Professional Governance	
	Note: changed title to section to improve understanding of the purpose of the arrangements. Paragraphs have been updated to reflect improvements in
	arrangements since the establishment of the original scheme, to improve clarity
	of governance arrangements and remove unnecessary detail or requirements
	already set out in legislation. Duplication has been removed and some
	paragraphs moved to the section on the Chief Officer as they relate directly to
	that role.
	The Parties recognise that the establishment and continuous review of the
	arrangements for Clinical and Care Governance and Professional Governance are
	essential in delivering their obligations and quality ambitions.
	7.1 Explicit lines of professional and operational accountability are essential to
5.1 The parties recognise that the establishment and continuous review of the	assure the IJB, and the Parties, of the robustness of governance arrangements for
arrangements for Clinical and Care Governance and Professional Governance are	their duties under the Act. They underpin delivery of safe, effective and person-centred
essential in delivering their obligations and quality ambitions. The arrangements	care in all care settings delivered by employees of the Council, NHS Tayside, and the
described in this section are designed to assure the Integration Joint Board of the	third and independent sectors.
quality and safety of service delivered.	

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
5.2 Explicit lines of professional and operational accountability are essential to	7.2 In relation to delegated functions, NHS Tayside is accountable for the clinical
assure the Integration Joint Board and the Parties of the robustness of governance	and care governance of health services, and Angus Council is accountable for
arrangements for their duties under the Act. They underpin delivery of safe,	governance of social work and social care services.
effective and person centred care in all care settings delivered by employees	7.3 The Parties are accountable for ensuring appropriate clinical and care
of NHS Tayside and Angus Council and of the third and independent sectors.	governance arrangements in respect of their duties under the Act. The Parties will have
5.3 NHS Tayside Board is accountable for Clinical and Care Governance.	regard to the principles of the Scottish Government's Clinical and Care Governance
Professional governance responsibilities are carried out by the professional leads	Framework (or its successor document), including the focus on localities and service
through to the health professional regulatory bodies.	user and carer feedback. The parties will agree an integrated framework for the
5.4 The Chief Social Work Officer in Angus holds professional accountability for	delivery for Integrated Clinical, Care and Professional Governance arrangements.
social work and social care services. The Chief Social Work Officer reports directly	Professional and service user networks or groups will inform an agreed Clinical and
to the Chief Executive and elected members of Angus Council in respect of	Care Governance framework directing the focus towards a quality approach,
professional social work matters. He/she is responsible for ensuring that social work	continuous improvement, and the integration of delegated functions and services
and social care services are delivered in accordance with relevant legislation and	7.4 The structure of the Clinical and Care Governance arrangements as it relates
that staff delivering such services do so in accordance with the requirements of the	to the delegated functions and the provision of assurance to the Integration Joint Board
Scottish Social Services Council.	and the Parties is set out in the Integrated Clinical, Care and Professional Governance
5.5 Principles of Clinical and Care Governance and Professional Governance	framework. The framework will be reviewed regularly.
will be embedded at service user/clinical care/professional interface using the	7.5 Professional governance responsibilities will continue to be carried out by the
framework outlined below. The Integration Joint Board will ensure that explicit	professional leads through to the health and social care professional regulatory bodies
arrangements are made for professional supervision, learning, support and	7.6 Principles of Clinical and Care Governance will be embedded at service
continuous improvement for all staff.	user/clinical care/professional interface using the integrated framework. The Parties will
5.6 The Integration Joint Board will ensure that there is evidence of effective	ensure that explicit arrangements are made for professional supervision, learning,
information systems and that relevant professional and service user networks or	support, and continuous improvement for all staff.
groups will feed into the agreed Clinical and Care Governance and Professional	7.7 The Parties will provide, by way of assurance to the Integration Joint Board,
Governance framework.	evidence of effective performance management and clinical, care and professional
5.7 The Clinical and Care Governance and Professional Governance	governance systems in relation to the operational delivery of the integrated services.
framework will encompass the following	7.8 Both Parties will retain separate duty of candour policies. The Parties agree to
Information governance;	work towards an integrated duty of candour procedure to be included in the Integrated
Professional regulation and workforce development;	Clinical, Care and Professional Governance framework.
Patient/service user/carer and staff safety;	7.9 The Parties have established an Angus Clinical, Care and Professional
Patient/service user/carer and staff experience;	Governance Group to consider matters in relation to delegated functions which are
Regulation, quality and effectiveness of care;	integrated under the operational management of the Chief Officer.
Promotion of equality and social justice.	7.10 The Angus Clinical, Care and Professional Governance Group will include
5.8 Each of these domains will be underpinned by mechanisms to measure	representatives of the Chief Social Work Officer, Medical Director, Director of Nursing
quality, clinical and service effectiveness and sustainability. They will be compliant with statutory, legal and policy obligations strongly underpinned by human rights	and Midwifery, Director of Allied Health Professions and Director of Pharmacy. 7.11 The Perth and Kinross Clinical, Care and Professional Governance Group will
values and social justice. Service delivery will be evidence- based, underpinned by	provide oversight, advice, guidance and assurance to the Chief Officer, the Council
robust mechanisms to integrate professional education, research and development.	and the NHS Tayside Board in respect of clinical care and professional governance for
5.9 The Integration Joint Board is responsible for embedding mechanisms for	delegated health and social care functions and the services that are integrated. NHS
continuous improvement of all services through application of a Clinical and Care	עבובקמובע חבמונה מהע שטטמו למוב ועוולנוטווש מות נווב שבו זולבש נומו מוב ווונבטומובע. או וט
continuous improvement of an services through application of a Cliffical and Cale	

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
Governance and Professional Governance Framework. The Integration Joint Board	Tayside and Perth and Kinross Council will provide assurance to the Integration Joint
will be responsible for ensuring effective mechanisms for service user and carer	Board.
feedback and for complaints handling as laid out in sections 9 and 11 of this	7.12 In respect of clinical, care and professional governance for delegated health
scheme.	functions where services are managed by the Chief Officer for Acute Services and the
5.10 NHS Tayside Executive Medical and Nursing Directors share accountability	Executive Lead for Mental Health, NHS Tayside Board will establish a Care
for Clinical and Professional Governance across NHS Tayside as a duty delegated	Governance Committee. The Care Governance Committee will provide oversight,
by NHS Tayside.	advice, guidance, and assurance to the Integration Joint Board in relation to those
5.11 The NHS Board appointed Medical Practitioner whose name is included in	delegated functions.
the list of primary medical services performers prepared by the Health Board in	7.13 The Care Governance Committee executive professional leads and the Angus
accordance with Regulations made under section 17P of the National Health	Clinical, Care and Professional Governance Group will provide advice to the Angus
Service (Scotland) Act 1978(2), or their depute, will provide professional advice to	Strategic Planning Group and localities for the purposes of locality planning in respect
the Chief Officer and the Integration Joint Board in respect of the overview and	of inpatient (acute and mental health) and community services respectively.
consistency of the Clinical and Care Governance and Professional Governance Framework.	7.14 The Chief Social Work Officer, the Medical Director, Director of Nursing and
	Midwifery, Director of Pharmacy or their representatives and a Medical Practitioner whose name is included in the list of primary medical services performers, will provide
5.12 A registered nurse who is employed by the Health Board or by a person or body with which the Health Board has entered into a general medical services	professional advice to the Chief Officer and the Integration Joint Board in respect of the
contract, or their depute, will provide professional advice to the Chief Officer and the	overview and consistency of the Clinical and Care Governance and Professional
Integration Joint Board in respect of the overview and consistency of the	Governance Framework.
Clinical and Care Governance and Professional Governance Framework.	7.15 The Chief Officer (Acute services) and the Executive Lead for Mental Health
5.13 A registered medical practitioner employed by the Health Board and not	and Learning Disability will have in place management structures that ensure
providing primary medical services, or their depute, will provide professional advice	accountability and responsibility for professional, clinical and care governance for
to the Chief Officer and the Integration Joint Board in respect of the overview and	services which they have operational management responsibility which relate to
consistency of the Clinical and Care Governance and Professional Governance	delegated functions.
Framework.	
5.14 The Chief Social Work Officer, through delegated authority holds	
professional and operational accountability for the delivery of safe and innovative	
social work and social care services within the Council.	
5.15 The Chief Social Work Officer will provide professional advice to the Chief	
Officer and Integrated Joint Board in respect of the delivery of social work and	
social care services by Council staff and commissioned care providers in Angus.	
5.16 The Chief Officer will have in place management structures that ensure	
accountability and responsibility for professional, clinical and care governance. 5.17 Annex 3 provides details of the Clinical and Care Governance structure as it	
relates to the Integration Joint Board and the Parties. This includes details of how	
the Area Clinical Forum, Managed Care networks, Local Medical Committees, other	
appropriate professional groups and the Public Protection Committee are able to	
provide advice directly to the Tayside Joint Forum.	
5.18 The Tayside Joint Forum (R1) will bring together senior professional	
leaders across Tayside, including Medical Director, Nurse Director, Chief Social	

Work Officers, and the Director of Public Health, will be established. This group, characte to ensure the delivery of safe and effective person-centred care within Tayside in line with national and local outcomes. A Local Joint Forum (R2) will reflect the professional membership of R1 but with additional representatives of third sector organisations and other local structures. The Local Joint Forum (R2) will provide oversight, advice, guidance and assurance to the Chief Officer and the Integration Joint Board in respect of clinical care and professional governance for health and social care services. The interaction between the Local and Tayside Joint Fora (R1 and R2) within NHS Tayside and Angus Council is set out at annexe 3. 5.19 An Operational and Professional Forum, for Angus, consisting of a range of professionals and mangers will be established within three months of the establishment of the Integration Joint Board. This group, will provide oversight, advice, guidance and assurance to the Chief Officer and the Integration Joint Board on issues relevant to the population of Angus. 5.20 The role of the Tayside Chincia and Care Governance and Professional Governance group and sub groups will be to consider matters relating to: Strategic Plan development ; Governance i: Strategic Plandvelopment ; Laaming; Continuous improvement ; Laaming; Continuou	Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
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and Care Governance and Professional Governance group will provide advice to		
Chief Officer	Chief Officer	

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
 6.6 The Chief Officer is the Accountable Officer for Health and Social Care Integration to the Integration Joint Board in all matters except finance. The Chief Finance Officer is responsible for the proper administration of the Integration Joint Board's financial affairs. A key element of this role will be to develop close working relationships with elected members of Angus Council and Non Executive and Executive NHS Tayside Board members. 6.7 In addition the Chief Officer shall establish and maintain effective working relationships with a range of key stakeholders across NHS Tayside, the Council, the third and independent sectors, service users and carers, Scottish Government, trade unions and relevant professional organisations. 	 Will seek approval from <u>all</u> Integration Joint Boards on its proposed strategy for those services as required in Section 29 of the Act having regard to all localities in the Tayside area. Will provide reports on those services to other Integration Joint Boards at least in every planning period, ensuring consultation where significant service change is planned at any point. 6.7 The Chief Officer (Acute Services) will have operational management responsibility for Ninewells Hospital, Perth Royal Infirmary and Stracathro Hospital in respect of delegated acute functions. 6.8 The Executive Lead for Mental Health and Learning Disability Services will have operational management responsibility for delegated functions that relate to adult mental health inpatient, learning disability inpatient and drug and alcohol inpatient services. 6.9 Members of the senior management teams of both the Council and NHS Tayside have a key role in supporting Health and Social Care Integration in Angus. The Chief Officer will be a substantive member of the senior management teams of both Angus Council and NHS Tayside. 6.10 The Parties agree that the Chief Officer will have appropriate corporate support and a senior team of 'direct reports' in order to fulfill their accountability for the Strategic Plan and for the safe, efficient and effective operational management and performance of integrated services and for the oversight of delegated, inpatient mental health, inpatient learning disability and inpatient drug and alcohol functions, to the population of Angus. 6.11 The Parties jointly agree that a member of the senior team of direct reports who is an employee of either the Council or NHS Tayside will be designated as the Depute Chief Officer. This Depute Chief Officer will carry out the functions of the Chief Officer if/when the Chief Officer is absent or otherwise unable to carry out their functions for a period exceeding two weeks. The Chief Officer shall establi
Workforce	Community Partnership Plan
	Note: paragraphs from elsewhere relating to staff and workforce issues have been moved into his section. Further detail about the requirements of a workforce plan has been included. New requirements about whistleblowing have been added. The arrangements in relation to their respective workforces agreed by the Parties are:

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
The arrangements in relation to their respective workforces agreed by the Parties are: 7.1 The Parties are committed to ensuring staff possess the necessary skills and knowledge to provide service users in Angus with the highest quality services. Any future changes will be planned and co-ordinated and will involve the full engagement of those affected by the changes in accordance with established practices and procedures. 7.2 Human resource services and workforce planning information will continue to be provided by the appropriate corporate human resource functions within the Council and NHS Tayside. The existing Council and NHS Tayside professional/clinical supervision arrangements will continue. 7.3 The Parties will deliver, within 3 months of the establishment of the Integrated functions. The Strategy will set out how support and development will be provided for and to the workforce. Reviews of the Strategy will be undertaken in conjunction with the Integration Joint Board.	 8.1 The Parties are committed to ensuring staff possess the necessary skills and knowledge to provide service users in Angus with the highest quality services. Any future changes in staff arrangements will be planned and co-ordinated and will involve the full engagement of those affected by the changes in accordance with established practices and procedures. 8.2 The Parties will agree a framework for the delivery of an Integrated Workforce and Organisational Development Plan for delegated functions. In doing so the plan will consider the needs of the integrated health and social care workforce, including the impact of third and independent sector care provision as part of the overall planning process. The Plan will set out how support and development will be provided for and to the workforce within the requirements of the NHS Reform (Scotland) Act 2004, any relevant guidance e.g. for NHS employees this would include the Staff Governance Standards and how the workforce will be developed to meet the requirements of the Integration Joint Board's Strategic Plan. Reviews of the Workforce and Organisational Development Plan will be undertaken annually in conjunction with the Integration Joint Board. 8.3 The Parties will continue to be provide human resource services and workforce planning information by the appropriate corporate human resource functions within the Council and NHS Tayside. 8.4 The Parties will agree and maintain appropriate procedures which meet the requirements of the National Whistleblowing Standards and ensures that all staff who work within a Health and Social Care Partnership (across NHS and local authorities) can raise any concerns through the associated procedures. This will also include a requirement to report all concerns to the IJB and NHS Board on a quarterly basis.
Finance	
	Note: Updated to address improved arrangements since the establishment of the original scheme and to remove references to the first three years of the establishment of the Integration Joint Board. Paragraphs have been reordered to improve flow and clarity.

Proposed Revised Integration Scheme 2022
The Chief Finance Officer of the Integration Joint Board will be accountable to the
Chief Officer and the Integration Joint Board for the Annual Accounts, Financial Plan
(including the Annual Financial Statement as required under Section 39 of the Act) and
providing financial advice to the Integration Joint Board. The Chief Finance Officer will
provide financial advice and support to the Chief Officer and the Integration Joint Board
on the financial resources used for operational delivery.
t 9.2 The Parties will provide co-operation and finance and corporate support
services as required to effectively support the financial management of the Integration
Joint Board, unless subsequently agreed otherwise by the Parties and the Integration
Joint Board.
9.3 The Financial Strategy underpinning the Integration Joint Board's Strategic
Plan will be prepared by the Chief Officer and Chief Finance Officer following
discussions with the Parties and will reflect the Parties respective medium term
financial planning assumptions where available. The Parties will consider the
implications of the Integration Joint Board's planned Budget Requisitions over the
period of the Strategic The Strategic Plan will ensure the services commissioned by the
Integration Joint Board are delivered within the financial resources available.
9.4 The Council will host the financial transactions of the Integration Joint Board
o
the Integration Joint Board from the Parties and the Direction back to the Parties for
commissioned services, cost of the Integration Joint Board, External Audit, Chief
Officer, Chief Finance Officer and any other relevant costs.
9.5 The Chief Finance Officer will make annual budget Requisitions to the Parties
calculated with initial reference to the pertinent year of the latest Strategic Plan agreed
by the Integration Joint Board and in line with agreement by the Parties and will include
the costs of the Integration Joint Board, External Audit, the Chief Officer, Chief Finance
Officer and any other relevant costs. 9.6 The Parties will engage with the Chief Officer and Chief Finance officer while
considering these Requisitions through their respective budget setting processes.
9.7 Where any adjustments are made from the proposals/assumptions contained
in the Strategic Plan this will be made clear in the budget requisition made by the Chief
Finance Officer to the Parties.
9.8 The Integration Joint Board may consider any substantial changes to its
Strategic Plan based on the final financial settlement with the Parties.
Board within a suitable timescale to enable the Integration Joint Board to agree it's
delegated budget by the 31 ST March preceding the start of the new financial year. The
Integration Joint Board will approve and provide Direction to the Parties before the start

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
commissioned by the Integration Joint Board are delivered within the financial	of the Integration Joint Board financial year, in the relevant year, regarding the
resources available.	functions that are being directed, how they are to be delivered and the resources to be
8.8 The annual resources provided to the Integration Joint Board for	used in delivery.
operationally devolved functions will initially reflect the running costs and associated	9.10 The process for determining the value of the resources used in 'large hospitals'
income categories agreed locally.	to be set aside by NHS Tayside and made available to the Integration Joint Board will
8.9 A due diligence process will be completed in advance of the establishment	be determined with regard to hospital capacity that is expected to be used by the
of the Integration Joint Board. The financial contribution for the first year of the	population of the Integration Joint Board and will incorporate as a minimum but not
Integration Joint Board in respect of the functions delegated to it will be calculated	exclusively:
following completion of the due diligence process.	 Actual occupied bed days and admissions in recent years. Planned changes in activity and case mix due to the effect of
8.10 Following the first financial year the Chief Finance Officer will make annual budget Requisitions to the Parties in the format reflected within their respective	 Planned changes in activity and case mix due to the effect of interventions in the Strategic Plan.
budget guidance and to align with their respective budget setting timetables. The	 Planned changes in activity and case mix due to changes in population need
budget Requisitions will be calculated with initial reference to the pertinent year of	(i.e. demography and morbidity).
the latest Strategic Plan agreed by the Integration Joint Board.	9.11 The value of the 'large hospital' set aside will be calculated by applying unit
8.11 Thereafter, the Chief Finance Officer will give consideration to areas of	costs to the hospital capacity using a costing methodology to be agreed between the
adjustment of budget requisitions in light of actual or projected performance (where	Parties and the Integration Joint Board
applicable for each Party) and taking into account the Parties Corporate	9.12 On an annual basis the Large Hospital Set Aside budget will be adjusted to
Financial Plans. Where any adjustments are made from the proposals/assumptions	reflect planned hospital capacity, as set out in the Strategic Plan. The Strategic Plan
contained in the Strategic Plan this will be made clear in the budget requisition	will set out any planned changes in hospital capacity, with the resource consequences
made by the Chief Finance Officer to the Parties.	determined through detailed business cases which will be reflected in the Integration
8.12 The Chief Officer and Chief Finance Officer will meet with the Parties senior	Joint Board's financial plan. These business cases may include:
finance officers to review and, if necessary, revise the budget Requisition in line	• The planned changes in activity and case mix due to interventions in the
with locally agreed budget setting timetables.	Strategic Plan and the projected activity and case mix changes due to changes in
8.13 The Parties will consider these Requisitions through their respective budget	population need.
setting processes and will confirm the actual budget Requisition to the Integration Joint Board the day after the Council Tax legally requires to be set each year. The	• Analysis of the impact on the affected hospital budgets, taking into account cost behaviour (i.e., fixed, semi fixed and variable costs) and timing differences (i.e.,
Integration Joint Board will approve and provide Direction to the Parties before the	the lag between reduction in capacity and the release of resources).
start of the Integration Joint Board financial year, in the relevant year, regarding the	9.13 The Parties will provide ongoing assurance through the provision of sufficient
functions that are being directed, how they are to be delivered and the resources to	information to the Integration Joint Board that appropriate arrangements are in place to
be used in delivery.	ensure best value principles are followed by the Parties in relation to services
8.14 The process for determining the value of the resources used in 'large	commissioned by the IJB.
hospitals' to be set aside by NHS Tayside and made available to the Integration	9.14 As part of the process of preparing the Annual Accounts of the Integration Joint
Joint Board will be determined with regard to hospital capacity that is expected to be	Board, the Chief Financial Officer will be responsible for liaising with the Parties to
used by the population of the Integration Joint Board and will incorporate as a	agree balances between the Integration Joint Board and the Parties at the end of the
minimum but not exclusively:	financial year in accordance with the respective annual account's timescales of the
	Parties. The Chief Financial Officer will also be responsible for provision of other
Actual occupied bed days and admissions in recent years;	information required by the Part to complete their annual accounts including Group
Planned changes in activity and case mix due to the effect of	Accounts
interventions in the Strategic Plan;	

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
Planned changes in activity and case mix due to changes in population	9.15 The Parties will routinely make available to the Chief Finance Officer
need (i.e. demography and morbidity).	information regarding the corporate financial reporting position of their respective
	parent bodies. The frequency, form and content of reports will be agreed with the Chief
The value of the 'large hospital' set aside will be calculated by applying unit costs to	Finance Officer
the hospital capacity using a costing methodology to be agreed between the Parties	9.16 The Parties will provide financial information to the Chief Finance Officer and
and the Integration Joint Board.	the Integration Joint Board on a monthly basis regarding delegated services directed in
8.15 On an annual basis the' large hospital' Set Aside budget will be adjusted to	line with the Strategic Plan and for NHS Tayside, the associated 'large hospital' set
reflect planned hospital capacity, as per the Strategic Plan. The Strategic Plan will	aside financial performance including actual activity levels. The frequency, form and
set out any planned changes in hospital capacity with the resource consequences	content of reports will be agreed with the Chief Finance Officer.
determined through detailed business cases which will be reflected in the	9.17 The Chief Finance Officer will ensure routine financial reports are available to
Integration Joint Board's financial plan. These business cases may include:	the Chief Officer and the Integration Joint Board on a timely basis and include, as a
• The planned changes to activity and case mix due to interventions in the	minimum, annual budget, full year outturn projection and commentary on material
Strategic Plan and the projected activity and case mix changes due to changes in	variances. All Integration Joint Board finance reports will be shared with the Parties
population need;	simultaneously.
• Analysis of the impact on the affected hospital budgets, taking into account cost behaviour (i.e. fixed, semi fixed and variable costs) and timing differences (i.e.	9.18 Where an unplanned year end overspend in the Integration Joint Board's budget is projected the Chief Officer and the Chief Finance Officer must present a
the lag between reduction in capacity and the release of resources).	recovery plan to the Integration Joint Board and the Parties to address in year
The lag between reduction in capacity and the release of resources).	overspends and any recurring overspends for future financial years.
8.16 The Chief Finance Officer will ensure routine financial reports are available	9.19 In the event that the recovery plan is unsuccessful, and an overspend is
to the Chief Officer and the Integration Joint Board on a timely basis and include, as	evident at the year end, uncommitted reserves held by the Integration Joint Board
a minimum, annual budget, full year outturn projection and commentary on material	would firstly be used to address any overspend. If, after the application of reserves,
variances. All Integration Joint Board reports will be shared with the Parties	there remains a forecast overspend, a revised Strategic Plan must be developed to
simultaneously. To assist with the above the Parties will provide information to the	enable the overspend to be managed in subsequent years.
Integration Joint Board regarding costs incurred by them on a monthly basis. The	9.20 In the event that an overspend is evident following the application of a recovery
frequency, form and content of reports will be agreed by the Integration Joint Board.	plan, use of reserves or where the Strategic Plan cannot be adjusted, the overspend
The Parties will routinely make available to the Chief Finance Officer information	will be shared in proportion to the spending Direction for each Party for that financial
regarding the corporate financial reporting position of their respective parent bodies.	year, adjusting these spending directions to ensure the Parties budgets are on a like
NHS Tayside will provide financial information to the Chief Finance Officer and the	for like basis.
Integration Joint Board on a monthly basis regarding services directed in line with	9.21 In the event that an underspend is evident, within the Integration Joint Board's
the Strategic Plan and the associated 'large hospital' set aside.	year end position, this will be retained by the Integration Joint Board in line with the IJB
8.17 In exceptional circumstances the Parties may reduce the payment in-year	reserves policy unless the following conditions apply:
to the Integration Joint Board. Exceptional circumstances will only be considered	Where a clear error has been made in calculating the budget Requisition, or
where the situation faced by the Parties could not have reasonably been foreseen	 In other circumstances agreed through a tripartite agreement between the
at the time the Integrated Joint budget for the year was agreed. Consideration must	Parties and the Integration Joint Board.
be made by the Parties as to the use of contingency amounts or accessible	9.22 If the conditions in 9.21 apply the underspend will be returned to each of the
reserves held by the Parties in the first instance prior to approaching the Integration	Parties in proportion to the spending Direction for each Party for that financial year,
Joint Board with a proposal to reduce in-year payments. The proposal must be	adjusting these spending Directions to ensure the Parties budgets are on a like for like
agreed through a tri- partite agreement between the Integration Joint Board and the	basis.
Parties.	

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
8.18 In the event that a material calculation error in the spending Directions	9.23 Balancing payments may require to be made between the Parties to reflect
provided by the Integration Joint Board to the Parties is discovered this will be	imbalances between Requisitions and the amount of devolved budgets. The frequency
adjusted for and revised Directions issued to the Parties.	and timing of any such payment will be agreed between the Parties and the Integration
8.19 Parties may increase the payment in year to the Integration Joint Board for	Joint Board.
supplementary allocations in relation to the delegated services approved for the	9.24 In exceptional circumstances the Parties may agree to reduce the payment in-
Integration Joint Board which could not have been reasonably foreseen at the time	year to the Integration Joint Board. Exceptional circumstances will only be considered
the Integration Joint Board budget for the year was agreed. Proposals must be	where the situation faced by the Parties could not have reasonably been foreseen at
agreed through a tri partite agreement between the Parties and the Integration Joint	the time the integrated joint budget for the year was agreed. Consideration must be
Board.	made by the Parties as to the use of contingency amounts or accessible reserves held
0.00 Where every and every and in the Intervation Joint Deard's hudget in	by the Parties in the first instance prior to approaching the Integration Joint Board with
8.20 Where a year end overspend in the Integration Joint Board's budget is	a proposal to reduce in-year payments. The proposal must be agreed through a tri-
projected the Chief Officer and the Chief Finance Officer must present a recovery	partite agreement between the Integration Joint Board and the Parties
plan to the Parties and the Integration Joint Board to address in year overspends and any recurring overspends for future financial years.	9.25 In the event that a material calculation error in the spending Directions provided by the Integration Joint Board to the Parties is discovered this will be adjusted
8.21 In the event that the recovery plan is unsuccessful, and an overspend is	for and revised Directions issued to the Parties.
evident at the year end, uncommitted reserves held by the Integration Joint Board	9.26 Parties may increase the payment in year to the Integration Joint Board for
would firstly be used to address any overspend. If after the application of reserves	supplementary allocations in relation to the delegated services approved for the
there remains a forecast overspend, a revised Strategic Plan must be developed	Integration Joint Board which could not have been reasonably foreseen at the time the
and agreed by the Parties to enable the overspend to be managed in subsequent	Integration Joint Board budget for the year was agreed. Proposals must be agreed
years.	through a tri partite agreement between the Parties and the Integration Joint Board.
8.22 In the event that an overspend is evident following the application of a	9.27 The Strategic Plan will provide the basis for the Integration Joint Board to
recovery plan, use of reserves or where the Strategic Plan cannot be adjusted, the	present proposals to the Parties to influence capital budgets and prioritisation.
following arrangements will apply:	9.28 The Integration Joint Board will not hold any non-current assets or related
• 1st and 2nd financial year of Integration Joint Board – the overspend will be	debts. The Integration Joint Board will require to develop a business case for any
met by the Party to which the spending Direction for service delivery is given i.e.	planned investment, or change in use of assets, for consideration by the Parties.
that Party with operational responsibility, unless agreed	9.29 The Chief Finance Officer will make annual capital budget requests to the
otherwise through a tripartite agreement between the Integration Joint Board and	Parties in the format reflected within their respective budget guidance and to align with
the Parties;	their respective budget setting timetables.
3rd financial year of the Integration Joint Board onwards – the overspend	9.30 Any profit or loss on the sale of an asset owned by NHS Tayside will be
will be shared in proportion to the spending Direction for each Party for that financial	retained by NHS Tayside and any proceeds on the sale of an asset owned by the
year. Adjusting these spending directions to ensure the Parties budgets are on a	Council will be retained by the Council unless agreed otherwise or as required to reflect
like for like basis.	national guidance.
In the event that further services and their associated budgets are added to the	
initial scope of the Integration Joint Board the above timelines will not be adjusted	
unless the Parties agree otherwise.	
8.23 In the event that an underspend is evident, within the Integration Joint	
Board's year end position, this will be retained by the Integration Joint Board unless the following conditions apply:	
Where a clear error has been made in calculating the budget Requisition or	

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
In other circumstances agreed through a tripartite agreement between the	· · · · · · · · · · · · · · · · · · ·
Parties and the Integration Joint Board.	
8.24 If these conditions apply the underspend will be returned to each of the	
Parties as follows:	
1st and 2nd financial year of the Integration Joint Board – the underspend	
will be returned to the Party to which the spending Direction for service delivery is	
given i.e. that Party with operational responsibility, unless	
agreed otherwise through a tripartite agreement between the Integration Joint Board	
and the Parties;	
3rd financial year of the Integration Joint Board onwards – the underspend	
will be shared in proportion to the spending Direction for each Party for that financial	
year. Adjusting these spending Directions to ensure the Parties budgets are on a	
like for like basis.	
8.25 In the event that further services and their associated budgets are added to	
the initial scope of the Integration Joint Board the above noted timelines will not be	
adjusted unless the Parties agree to deviate from this.	
8.26 Balancing payments may require to be made between the Parties to reflect	
imbalances between requisitions and devolved budgets. The frequency and timing of payment during the course of the financial year, year end adjustment for final	
actuals and whether payments are based upon budgeted, projected or actual spend	
will be agreed between the Parties and the Integration Joint Board.	
8.27 In the first instance the Integration Joint Board will not hold any non current	
assets or related debt. The Integration Joint Board will require to develop a	
business case for any planned investment, or change in use of assets, for	
consideration by the Parties.	
8.28 The Strategic Plan will provide the basis for the Integration Joint Board to	
present proposals to the Parties to influence capital budgets and prioritisation.	
8.29 Following the 1st financial year, the Chief Finance Officer will make annual	
capital budget requests to the Parties in the format reflected within their respective	
budget guidance and to align with their respective budget setting timetables.	
8.30 Any profit or loss on the sale of an asset owned by NHS Tayside will be	
retained by NHS Tayside and any proceeds on the sale of an asset owned by the	
Council will be retained by the Council unless agreed otherwise or as required to	
reflect national guidance.	
PARTICIPATION AND ENGAGEMENT	

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
 Angus Integration Scheme 2018 9.1 A proportionate joint consultation on this Scheme took place prior to the date of approval. The following principles were agreed by the Parties and followed in respect of the consultation process: The views of all participants were valued; It was transparent; The results of the consultation exercise were published; It was an accessible consultation; The material for consultation was provided in a variety of formats; The draft scheme was published and comments invited from members of the public; It was the start of an on-going dialogue about integration. 9.2 The stakeholders consulted in the development of this Scheme were: 	Note: Updated to reflect planned consultation on revised scheme To be revised once consultation on the scheme is completed 10.1 A proportionate joint consultation on this Scheme took place prior to the date of approval. The following principles were agreed by the Parties and followed in respect of the consultation process: • The views of all participants were valued • It was transparent • The results of the consultation exercise were published • It was an accessible consultation • The material for consultation was provided in a variety of formats
 9.2 The stakeholders consulted in the development of this Scheme were: NHS Tayside Board; Perth and Kinross Council; Dundee City Council; Health professionals; Users of health care; Carers of users of health care; Commercial providers of health care; Non-commercial providers of health care; Social care professionals; Users of social care; Carers of users of social care; Commercial providers of social care; Non-commercial providers of social care; Staff of NHS Tayside and Angus Council; Union and staff representatives; Non-commercial providers of social housing; Third sector bodies carrying out activities related to health or social care; General Public; Elected members of Angus Council; Angus Shadow Health and Social Care Integration Joint Board 	 The draft scheme was published, and comments invited from members of the public It was the continuation of an on-going dialogue about integration. 10.2 The stakeholders consulted were: NHS Tayside Board Angus Council Dundee City Council Perth and Kinross Council Angus Integration Joint Board Dundee Integration Joint Board Perth& Kinross Integration Joint Board Health professionals Users of health care Carers of users of health care
 9.3 A range of engagement methods were used to consult on the Scheme: A questionnaire made available by email to a range of partners, carers and the wider public; Electronic distribution of the Scheme with information available on the home pages of Angus Council and NHS Tayside; A joint press release which informed the public of 'pop up' events in their locality; Pop up events took place in localities; Electronic team briefings for staff and staff drop in events in a range of venues; 	 Commercial providers of health care Non-commercial providers of health care Social care professionals Users of social care Carers of users of social care Commercial providers of social care Non-commercial providers of social care Staff of NHS Tayside and Angus Council Union and staff representatives Non-commercial providers of social housing Third sector bodies carrying out activities related to health or social care

Angus Integration Scheme 2018	Proposed Revised Integration Scheme 2022
Briefings with Elected Members of Angus Council and with Angus Health	General Public including those with protected characteristics
and Social Care Integration Joint Board.	Elected members of Angus, Dundee City and Perth and Kinross Councils.
 9.4 The Parties will support the Integration Joint Board to prepare an Involvement and Engagement Plan by providing appropriate resources and support. The Involvement and Engagement Plan shall ensure significant engagement with, and participation by, members of the public, representative groups and other organisations in relation to decisions about the carrying out of integration functions. Feedback will be encouraged with internal and external stakeholders and the range of ways in which communities, groups and individuals can comment or share ideas will be explicit in all involvement and engagement activity. 9.5 In the development of the Involvement and Engagement plan the Integration Joint Board will take account of the Tayside Communications Framework and the Angus Involvement and Engagement Plan. These have been agreed by the Partners and include agreed principles and practice in line with the principles and practice endorsed by the Scottish Health Council and those set out in the National Standards for Communications Framework and the Angus Involvement and Engagement. 9.6 The Tayside Communications Framework and the Angus Involvement and Engagement Plan provide a framework for sharing information with the public and with staff. 	 10.3 A range of engagement methods were used to consult on the Scheme: Online questionnaires for all stakeholders across all partner platforms Online content and digital assets across all partners' social media signposting to the Scheme hosted on the Council, NHS Tayside and the HSCP websites Joint media releases with audio and video packages made available Staff briefings in various, accessible formats- online, video, Q and A's etc. Briefings with members of NHS Tayside Board, Elected Members of the Council and with the Integration Joint Board members. 10.4 The Parties will support the Integration Joint Board to prepare and review an Involvement and Engagement Plan by providing appropriate resources and support. The plan will be aligned to relevant national standards. 10.5 The Parties and the Integration Joint Board will carry out Equality and Socio-Economic Impact Assessments (EQSEIAs), to ensure that services and policies do not disadvantage communities and staff. The Parties will make available communication support to allow the Integration Joint Board to engage and participate.
 9.7 An involvement and engagement work stream will support the development of the involvement and engagement plan and identify key actions and issues. 9.8 The Integration Joint Board will ensure that the action and activity plans reflect the development needs of an interagency workforce and will be rolled-out across Angus, linking with the Angus Health and Social Care Workforce and Organisational Development Strategy. 9.9 In the process of developing the Strategic Plan and related matters engagement will take place with all partners in accordance with section 33 of the Act. 9.10 The Integration Joint Board will consider a range of ways in which to connect with all stakeholders. The Integration Joint Board will use existing consultation methods, for example consulting with and involving the Public Partners Network when planning and delivering public events to ensure that as many people as possible are reached. 9.11 The Tayside Communications Framework and the Angus Involvement and Engagement Plan will be reviewed annually with reports submitted to the Integration Joint Board in line with reviews of the Strategic Plan. 	10.6 The Parties will continue to allocate responsibility to senior managers and their teams to support local public and staff involvement and communication.

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9.12 The Parties will make available service user/carer/patient participation and	
engagement teams to the Integration Joint Board as this relates to services	
delegated within the Integration Scheme.	
9.13 The Parties will make available communication support to allow the	
Integration Joint Board to engage and participate.	
9.14 The Tayside Communications Framework and Angus Involvement and	
Engagement Plan will be reviewed and where relevant amended within 6 months of	
the establishment of the Integration Joint Board	
INFORMATION SHARING AND DATA HANDLING	
	Note: updated to take account of new legislation and improved arrangements.
10.1 Along with a number of other stakeholders the Parties are members of the	11.1 The Parties agree to be bound by the Information Sharing Protocol and to use the
Tayside Data Sharing and Information Governance Group which is a group that	Scottish Information Sharing Toolkit and guidance from the Information Commissioners
ensures there are appropriate high level information sharing protocols in place to	Office, in respect of information sharing.
govern information sharing and data handling arrangements. The Parties will ratify	11.2 The Parties, alongside other relevant stakeholders will ensure that there are
the use of the Scottish Accord on the Sharing of Personal Information (SASPI).	appropriate high level information sharing protocols in place to govern information
10.2 SASPI provides a statement of principles on data sharing issues and	sharing and data handling arrangements. The Parties have developed an Information
general guidance to staff on:	Sharing Protocol which covers guidance and procedures for staff for sharing of
Sharing information ;	information. This will be reviewed regularly.
Specific purposes served ;	11.3 The Data Protection Officers of NHS Tayside, the Council and the IJB, acting
People it impacts upon;	on behalf of the Parties, will meet annually, or more frequently, if required, to review
Relevant legislative powers ;	the Information Sharing Protocol and will provide a report detailing recommendations
What data is to be shared;	for amendments, for the consideration of the IJB, Council and NHS Tayside.
Consent processes;	11.4 With regard to person identifiable material, data will be held in both electronic
Required operational procedures;	and paper formats and only be accessed by authorised staff, in order to provide the
Procedures for review.	patient or service user with the appropriate service.
10.3 Within three months of the establishment of the Integration Joint Board the	11.5 In order to provide fully integrated services it will be necessary to share
Parties will request the Tayside Data Sharing Information and Governance Group	personal information between the parties and with external agencies. Where this is the
extends an invitation to the Integration Joint Board to become a member and will	case, the Parties and the IJB will apply a legal basis contained in Article 6 of the
invite the Integration Joint Board to be a party to SASPI.	General Data Protection Regulations ('the GDPR'). Generally this will be either public
10.4 The Parties will work together to ensure that SASPI is reviewed on a two	task or legal obligation but, where appropriate, any of the other legal bases contained
yearly basis and that as part of this process the views of the Integration Joint Board	in Article 6 will be used and this will include appropriate information governance
will be canvassed and considered.	assessments to demonstrate due diligence to meet the required data protection
10.5 Within three months of the establishment of the Integration Joint Board the	obligations
Parties will develop and agree an Information Sharing Agreement to define the	11.6 Where the sharing consists of 'special category' information the legal basis for
processes and procedures that will apply to sharing information for any purpose	sharing will be consistent with the requirements of Article 9 of the GDPR and schedule
connected with the preparation of a Strategic Plan or the carrying out of the	1 of the Data Protection Act 2018 ('the DPA').
integration functions. The Integration Joint Board will be invited by the parties to	11.7 In order to comply with the requirements of the DPA and the GDPR, the
review the Information Sharing Agreement and become a party to it.	Parties and the IJB will always ensure that personal data it holds will be processed in

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10.6 The Parties undertake to review the Information Sharing Agreement on an	line with the Data Protection Principles contained within Article 5 of the GDPR and
annual basis with the Integration Joint Board.	section 35- 40 of the DPA
COMPLAINTS	
COMPLAINTS The Parties agree the following arrangements in respect of complaints by service users and those complaining on behalf of service users; 11.1 The Parties agree that complaints should be viewed with a positive attitude and valued as feedback on service performance leading to a culture of good service delivery. 11.2 The Parties agree the principle of early frontline resolution to complaints and have existing policies and procedures in place to achieve this. 11.3 The Parties agree that irrespective of the point of contact the Parties will show a willingness to efficiently direct complaints to ensure an appropriate response. 11.4 Due to different legislative requirements the Parties agree that no immediate change will be made to the way in which complaints are dealt with in each of the Parties and complaints will continue to be dealt with according to the policies and procedures in place for the Parties. 11.5 Where complaints cross the boundaries of health and social care the Parties agree that they will work together to achieve, where possible, a front line resolution and a joint response to a complaint. 11.6 The Parties agree that complaints by patients/carers/service users will be managed and responded to by the lead organisation responsible for the delivery of the service to which the complaint refers in accordance with the procedures and policies in place for that Party, completed within the timescales for the relevant procedure and monitored by the Chief Officer. The Parties agree that complaints process ii) Statutory Social Work	 Note: Updated to take account of new national guidance and improved arrangements. Unnecessary detail removed. The Parties agree the following arrangements in respect of complaints on behalf of, or by, service users. 12.1 Both Parties will retain separate complaints policies reflecting the distinct statutory requirements. The Parties agree to work towards integrated complaints procedure from the earliest point of contact as far as the differing legislative requirements will allow. 12.2 The Parties agree that complaints should be viewed with a positive attitude and valued as feedback on service performance leading to a culture of good service delivery. The Parties agree the principle of early frontline resolution to complaints and the Parties will efficiently direct complaints to constant on to integrated services. This will be a single point of contact for complainate complaints specific to the delegated functions to ensure that the requirements of existing legal/prescribed elements of health and social care complaints processes are met. 12.4 All complaints proceures and will sign-post independent advocacy services. 12.5 The person making the complaint will always be informed which Complaints Handling Procedure is being applied to their complaint.

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A response will be given as soon as possible and will be within no more than 20	
working days.	
11.8 External service providers will be required to have a complaints procedure	
in place. Where complaints are received that relate to a service provided by an	
external provider the lead organisation will refer the complainant to the external	
service provider for resolution of their complaint.	
11.9 All complaints will be investigated and responded to according to the lead	
organisation's procedure, completed within the timescales for the relevant	
procedure and monitored by the Chief Officer.	
11.10 The Chief Officer will have an overview of complaints related to integrated	
functions and will provide a commitment to joint working, wherever necessary,	
between the Parties when dealing with complaints about integrated services.	
11.11 If a complaint remains unresolved complainants will be informed of their	
right to go either to the Scottish Public Services Ombudsman for services provided	
by NHS Tayside, or to the Social Work Complaints Review Committee following which, if their complaints remains unresolved, they have the right to go to the	
Scottish Public Services Ombudsman for services provided by the Council.	
11.12 This arrangement will respect the statutory and corporate complaints	
handling processes currently in place for health and social care services. This	
arrangement will benefit carers and service users by making use of existing	
complaints procedures and will not create an additional complaint handling process.	
11.13 Data sharing requirements relating to any complaint will follow the	
Information and Data sharing protocol set out in section 10 of this scheme.	
11.14 Relevant performance information and lessons learned from complaints will	
be collected and reported in line with the Clinical & Care Governance section 5 of this Scheme.	
11.15 A joint complaints performance report will be produced annually for	
consideration by the Integration Joint Board.	
CLAIMS HANDLING, LIABILITY & INDEMNITY	
	Note; no change to this section
12.1 The Parties and the Integration Joint Board recognise that they could	The Parties and the Integration Joint Board recognise that they could receive a claim
receive a claim arising from, or which relates to, the work undertaken as directed,	arising from, or which relates to, the work undertaken as directed, and on behalf of, the
and on behalf of, the Integration Joint Board.	Integration Joint Board.
12.2 The Parties and the Integration Joint Board agree to ensure that any such	13.2 The Parties and the Integration Joint Board agree to ensure that any such
claims are progressed quickly and in a manner which is equitable between them.	claims are progressed quickly and in a manner which is equitable between them.
12.3 Scots Law (including common law and statutory rules) relating to liability will apply.	13.3 Scots Law (including common law and statutory rules) relating to liability will apply.
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 12.4 The Parties and the Integration Joint Board will assume responsibility for progressing and determining any claim which relates to any act or omission on the part of one of their employees. 12.5 The Parties and the Integration Joint Board will assume responsibility for progressing and determining any claim which relates to any building which is owned or occupied by them. 12.6 In the event of any claim against the Integration Joint Board or in respect of which it is not clear which party should assume responsibility then the Chief Executives of the Parties and the Chief Officer (or their representatives) will liaise and determine which party should assume responsibility for progressing the claim. 	 13.4 The Parties and the Integration Joint Board will assume responsibility for progressing and determining any claim which relates to any act or omission on the part of one of their employees. 13.5 The Parties and the Integration Joint Board will assume responsibility for progressing and determining any claim which relates to any building which is owned or occupied by them. 13.6 In the event of any claim against the Integration Joint Board or in respect of which it is not clear which party should assume responsibility then the Chief Executives of the Parties and the Chief Officer (or their representatives) will liaise and determine which party should assume responsibility for progressing the claim.
RISK MANAGEMENT	
 13.1 The Parties and the Integration Joint Board will develop a Shared Risk Management strategy by 1 November 2015. The development of a shared strategy will consist of: Identification, assessment and prioritisation of risk related to the delivery of services, particularly those which are likely to affect the Integration Joint Board's delivery of the Strategic Plan; Identification and description of processes for mitigating these risks; Agreed reporting standards. 13.2 The strategy will set out The key risks associated with the establishment and implementation of the Integration Joint Board An agreed risk monitoring framework; Risks that should be reported from the date of delegation of functions and resources; Frequency of reporting; Process for agreeing changes with the Integration Joint Board. 13.3 The parties will make relevant resources available to support the Integration Joint Board in its risk management. 13.4 The Chief Officer will be responsible for drawing together the joint risks from the relevant organisations and preparing a joint risk register within 3 months of the establishment of the Integration Joint Board. 13.5 The Parties and the Integration Joint Board will consider and agree which risks should be taken from their own risk registers and placed on the shared risk register within three months of the establishment of the Integration Joint Board. 	 Note: updated to reflect improved arrangements and agreed policy. 14.1 The Parties and the Integration Joint Boards in Tayside will agree a Shared Risk Management strategy. The primary objectives of this strategy are to: Promote awareness of risk and define responsibility for managing risk; Establish communication and sharing of risk information; Initiate measures to reduce exposure to risk and potential loss through the design & implementation of robust portfolios of internal controls; and establish standards and principles for the efficient management of risk, including regular monitoring, reporting and review. 14.2 The strategy will be reviewed every three years. 14.3 The Integration Joint Board will be responsible for managing strategic risk. The Parties will retain responsibility for managing operational risks. 14.4 The Parties will make relevant resources available to support the Integration Joint Board in its risk management. 14.5 The Parties will maintain their own risk management strategies, systems and processes in relation to the management of risk inclusive of operational risk. The Parties will make information on operational risks available to the Chief Officer at a minimum of quarterly to support assessment of strategic risk by the Integration Joint Board. Where a number of operational risks impact across multiple service areas or, because of interdependencies, require more strategic leadership, these risks will be escalated to the Chief Officer as having 'strategic risk' status for the attention of the Integration Joint Board and will share this with the Parties quarterly to support understanding 14.6 The Chief Officer will have overall responsibility for the Integration Joint Board and will share this with the Parties quarterly to support understanding

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	 arrangements are in place to manage the risks relating to the functions within the scope of the IJB. The Chief Officer will keep the Parties informed of any significant, existing or emerging risks that could seriously impact the Integration Joint Board's ability to deliver the outcomes of their Strategic Plans or the reputation of the Integration Joint Board. 14.7 The Parties and the Integration Joint Board will consider these risks at least annually and notify each other where they have changed.
DISPUTE RESOLUTION MECHANISM	
14.1 In the event of a failure by the Parties to reach agreement between or amongst themselves in relation to any aspect of this Scheme or the integration functions then they will follow the process laid out below:	 Note; No change 15.1 In the event of a failure by the Parties to reach agreement between or amongst themselves in relation to any aspect of this Scheme or the integration functions then they will follow the process laid out below: 15.1.1Either party can invoke this Dispute Resolution Mechanism by serving writter notice of their intention to do so on the other Party. Such notice will be deemed to be received on the day following the issuing of the notice. The date following the issuing of the notice is herein referred to as "the relevant date". 15.1.2The Chief Executives of the Parties will meet, within seven days of the
14.1.1 Either party can invoke this Dispute Resolution Mechanism by serving written notice of their intention to do so on the other Party. Such notice will be deemed to be received on the day following the issuing of the notice. The date following the issuing of the notice is herein referred to as "the relevant date".	
14.1.2 The Chief Executives of the Parties will meet, within seven days of the relevant date, to attempt to resolve the issue;	relevant date, to attempt to resolve the issue; 15.1.3If unresolved, and within 21 days of the relevant date, the Parties will each
14.1.3 If unresolved, and within 21 days of the relevant date, the Parties will each prepare a written note of their position on the issue and exchange it with the others;	prepare a written note of their position on the issue and exchange it with others; 15.1.4In the event that the issue remains unresolved, representatives of the Pa will proceed to independent mediation with a view to resolving the issue.
14.1.4 In the event that the issue remains unresolved, representatives of the Parties will proceed to independent mediation with a view to resolving the issue.	15.1.5Within 28 days of the relevant date, duly authorised representatives the Parties will take reasonable steps to meet with a view to appointing a suitable independent person to act as a mediator. If agreement cannot be reached
14.1.5 Within 28 days of the relevant date, duly authorised representatives the Parties will meet with a view to appointing a suitable independent person to act as a mediator. If agreement cannot be reached then a referral will be made to the President of the Law Society of Scotland inviting the President to appoint a person to act as mediator. The	then a referral will be made to the President of the Law Society of Scotland inviting the President to appoint a person to act as mediator. The mediation process shall be determined by the mediator appointed and shall take place within 28 days of the mediator accepting appointment.
mediation process shall be determined by the mediator appointed and shall take place within 28 days of the mediator accepting appointment.	15.2 Where the issue remains unresolved after following the processes outlined in 15.1.1- 15.1.5 above, the Parties agree that they will notify Scottish Ministers that
14.2 Where the issue remains unresolved after following the processes outlined in 14.1.1- 14.1.5 above, the Parties agree that they will notify Scottish Ministers that agreement cannot be reached.	agreement cannot be reached. 15.3 The notification will explain the nature of the dispute and the actions taken to try to resolve the dispute including any written opinion or recommendations issued by the mediator.

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14.3 The notification will explain the nature of the dispute and the actions taken to try to resolve the dispute including any written opinion or recommendations issued by the mediator.	15.4 The Parties agree to be bound by this determination of this dispute resolution mechanism.agree to be bound by this determination of this dispute resolution mechanism.
14.4 The Parties agree to be bound by this determination of this dispute resolution mechanism.	
Annexes	
	Note: renumbering of annexes to improve clarity and added flexibility to lead partner arrangements (part 1 annex 3) otherwise no change, please see revised scheme for detail