


2021/22 ANNUAL DELIVERY PLAN: March 2022 UPDATE	MASTER COPY
Angus Health and Social Care Partnership (AHSCP) - Response Recovery and Renewal <u>COVID-19 Re-mobilisation 4</u>	

Portfolio	Professional Lead	Action	Progress update – March 2022	Status
Workforce: Wellbeing, Resilience & Development	George Bowie/ Sally Wilson/Jillian Galloway (Wellbeing)	We will continue our work to produce our 3 Year Workforce Development Plan in line with the Scottish Government deadline of 31st March 2022.	An AHSCP workforce steering group has been established. Positive feedback from SG in relation to 1 Year Plan gives confidence that our approach to planning is effective overall. AHSCP WF Plan has been drafted and has been circulated for comment to stakeholder organisations and members. A report will be submitted to the IJB in June 2022 to approve the WF Plan prior to submission to the Scottish Government. Cross referencing with AC and NHST WF Plans has been part of this process.	Ongoing in line with workforce planning requirements and local and national guidance and direction
		We will work with statutory partners to develop a local staff wellbeing approach which builds on the wider support for wellbeing that they are planning.	<p>The HSCP Wellbeing group is being considered to link with the NHS Tayside Health and Wellbeing Group. Identification of individuals to undertake Wellbeing Champion training is underway with a place secured for training for 2 members of the senior team</p> <p>Tayside Psychological Therapies Service Staff Wellbeing and Resilience response provision is now in place, led by a Consultant Clinical Psychologist, offering staff support. Information in relation to this service has been shared with our HSCP and more is being developed. A future Podcast is planned around this service.</p> <p>Number of teams now using the ‘Spaces for Listening’ to support staff</p>	Ongoing in line with staff wellbeing requirements and local & national guidance and direction

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Workforce: Wellbeing, Resilience & Development (cont.)			<p>Supportive leaflet documentation has been created to support Care Home staff and their psychological wellbeing. This leaflet will be developed for all staff's use. Staff continue to be encouraged to access a wide range of health and well-being support.</p> <p>18 people who work across a range of Angus sites have completed the NHS Tayside Staff Wellbeing Champion (SWC) training. SWCs promote a culture of wellbeing, encourage discussions on mental wellbeing and can signpost colleagues to wellbeing opportunities and services. SWC training will be rolled-out to local authority employees of Angus HSCP in March 2022.</p> <p>Staff continue to face significant stressful situations in their workplace. A range of training opportunities are being offered to staff to help increase their capacity to cope with stress, understand personal resilience and how to strengthen it</p> <p>Angus HSCP have collaborated with a charity called Project Wingman having received money from the SG for staff support. The charity provides a double decker bus where staff can access wellbeing support, refreshments, relaxation and a goody bag of treats. This will be the first time that Project Wingman have visited Scotland. The bus will be visiting Angus for four weeks in April/May and will be located in each of the four localities (sites to be confirmed). Staff working in health and social care services across Angus including the private sector will be encouraged to visit the bus.</p>	
		Through robust workforce management we will continue to respond to pandemic pressures on a dynamic basis ensuring staffing for	HEAT map for AHSCP has continued throughout and includes assessment of workforce. Additional funding to support services increase staffing levels is in place. Contingency measures have had to be put in place in relation	Ongoing in line with robust workforce management

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		essential services and supporting the vaccination programme roll out and other services:	to Mental Health medical staffing and as required GP OOH service. There has been significant movement in demand from care homes to care at home and resources are being transferred from the former to the latter with the agreement of the IJB. Ensuring safe delivery of services in the face of very challenging staffing and demand issues have been a significant focus in recent months.	
Infection Control and Safer Working	Karen Fletcher	Continued implementation of an Angus HSCP Infection, Prevention and Control Committee (IPCC), to ensure local compliance with national standards on Healthcare Associated Infection Prevention and Control and implement the Infection Prevention and Control Annual Work Plan across the HSCP.	IPCC Group continue to meet regularly to monitor and scrutinise practice, in addition to reporting to NHST IPC Strategic Group.	Ongoing in line with infection prevention and control requirements and national guidance and direction
		In collaboration with NHST IPCC undertake a care home assurance and support visit to all Angus Care Homes.	All assurance visits completed, two cycles, and improvement plans in place. Joint assurance visits continuing where risk indicates requirement, coordinated through Care Home Operational Group (CHOG). Weekly meetings consider reports from joint assurance visits and plan following week's activity according to need and risk.	Ongoing.
		Facilitate smooth rollout of Lateral Flow Testing for patient facing staff.	Completed and managed by Service / Locality Groups.	Complete
		Continue the monitoring of risk assessments, bearing in mind the appropriate, risk assessment guidance in relation to working environments/ arrangements in response to COVID-19 across all HSCP service areas. This should also incorporate safer Infection Control and Safer Working assessments for staff working at home.	Risk Assessments are all in place and being monitored by operational staff and through CHOG. Self Isolation and updated testing guidance shared with all teams	Ongoing in line with infection prevention and control requirements and national guidance and direction

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Infection Control and Safer Working (cont.)		Ensure a sustainable approach to changing PPE requirements.	This is being delivered via the Angus IPCC and LRT on an ongoing basis.	Complete
Safe Delivery of Social Care - Care Homes and Care at Home	George Bowie	Continued implementation of Care Home Operational Group and Care at Home Operational Group to assess and determine the levels of scrutiny, support, guidance and expertise to care homes/care at home to manage the challenges presented by Covid-19.	Groups meet weekly, with option of additional meetings according to risk levels, to regularly monitor need and risk and feed into NHST Care Home Oversight and Operational Groups. Senior Nurse – Care Homes now in post and is active participant in group. Good IPC, DPH and care management input. The need for regular meetings of this group will be reviewed in April 2022 along with other relevant Scottish Government guidance/policy. However, as Omicron is still highly contagious and there are significant outbreaks in care homes (less so in care at home) and high levels of staff absence, these meetings will need to continue in the foreseeable future.	Ongoing
Safe Delivery of Social Care - Day Services	George Bowie	Ensure services are provided within the constraints of the pandemic regulations and safe practise requirements	<p>All day care centres have returned to building based support, resumed towards the end of 2020 by providing a small building based support due to social distancing guidance and space and outreach support. All day care providers are waiting for specific guidance from Scottish Government regarding the reduction to 1 metre social distancing. If this can be applied in day care settings and on day care transport, this would allow for a return to pre-COVID-19 attendance.</p> <p>The Adult Resource Centres for those with a learning disability and the Glenloch Centre for those with a physical disability continue to operate a blended model of building-based support and outreach in the community, but with increasing attendance at centres. This model will continue to</p>	Complete

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			<p>adapt as restrictions change. In particular, the restrictions and guidance around indoor physical distancing in health and social care settings will determine the level of building-based support that can be made available. Prioritisation for building based places has been determined by those with the most acute need. Alternative support has been offered to others while some have taken the opportunity to access third sector groups with the support of the Community Opportunities Team, which has returned to business as usual in supporting enablement in daily living activities and accessing community activities. Residential respite for both planned and emergency respite is available.</p>	
<p>Safe Delivery of Social Care - Third Sector Sustainability & Collaboration</p>	<p>Hayley Mearns</p>	<p>Work closely and in partnership with all third sector colleagues to support the health and wellbeing of the Angus population</p>	<p>Angus Third Sector Collaborative meetings occur monthly this gives VAA the opportunity to support the sector and look at how we can go into COVID recovery with full support as well as improving agile working.</p> <p>VAA continue to feedback to the Third Sector all work required from strategic meetings and continue to source funding for the sector and so far last year have sourced over £800,000.</p> <p>VAA locality workers are now planning for volunteer's week which will see all third sector organisations getting on board with a full online campaign as well as VAA workers carrying out a roadshow through each locality to engage with communities around next steps and encourage volunteer recruitment.</p> <p>Another key aspect of work at the moment is looking at full Third sector training on Microsoft teams/share point to ensure the sector are all working to the same standard as statutory partners.</p> <p>Currently in the process of creating a women's centre which will be a one stop shop for woman to access services the</p>	<p>Ongoing in line with partnership working with VAA and TSI</p>

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			need for this has come from surveys and the hard edges events. VAA Social Prescribers are seeing an increase in referrals and VAA COVID-19 response volunteers have been support the mass vaccination clinics across Angus.	
		Implementation of the Market Facilitation Plan which will take into consideration the impact of COVID-19 and consequent priorities	MFS is currently being updated in relation to current contractual and funding arrangements. It is also be reviewed by the POA group to ensure the accuracy of information relation to specialist dementia requirements and will go to the Strategic Planning Group for consultation in October.	Ongoing in line with redesign through Angus Care Model
Hospital and Community Care	Jillian Galloway/ George Bowie	Further develop ECS to integrate the working of the enablement team to promote rehabilitation and independence of service users	A number of OT training sessions have already taken place with Enablement Team Further gathering of training needs re PT and NHS OT, SLT, Community Nursing to be gathered and programme set up. Potential to include other partners. Survey monkey to be sent out to wider ECS staff to gather and develop priorities. Agreed next steps of roll out of Integrated care to localities and exploring potential to link physical and mental health ECS	Ongoing in line with redesign through Angus Care Model
		Within LInCS model develop Clinical/Rehab/Frailty pathways and the educational framework to support this.	Clinical Nurse and AHP Educator roles have been recruited to. An Education needs assessment is to commence to identify the training needs for Health & Social Care Staff including Care Homes for clinical pathways.	Complete
		Deliver First Contact physiotherapy service	This has been implemented across Angus.	Complete
		Actively contribute to the evaluation and development of the CARES model to best meet the needs our local population.	First Tayside wide workshop held 06/05, proposed model to be worked on further to ensure equity of access across Tayside. This work is ongoing led by the Director of AHPs linking with AHSCP Lead AHP. Model of service delivery being developed to take cognisance of backlog and projected future needs of rehab classes: Pulmonary Rehab, Falls rehab. GAP analysis has been completed for Angus and Angus HSCP actively contribute to the planning process for future service delivery	Complete and ongoing to develop longer term planning via AHSCP SCP
		Plan for the reintroduction of evidence based rehab classes once	Working with Angus Alive to explore options for joint working to support reintroduction of classes offered to meet the	Complete

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Hospital and Community Care (cont.)		COVID-19 restrictions allow	<p>backlog of referrals and the increased demand due to deconditioning during lockdown. Working with colleagues in Technology Enabled Care to develop new methods of delivering rehab, for people who are housebound e.g. YouTube, Remote attendance at rehab class</p> <p>In partnership Angus Alive, AHSCP and AC a test of change is being planned to support early intervention and prevention</p>	Ongoing in line with AHSCP Strategic Commissioning Plan
		Focus on maintaining an improved performance in relation to delayed discharge and appropriate prevention of admission	Weekly huddles to discuss Angus patients delayed in hospital in place, this includes review of all delayed discharges (MH included), availability of ERT and independent provider social care, with escalation as required. Delayed discharge performance within Ninewells and community hospitals remains good with some challenges within PoA and MH, which include complex delays.	Ongoing in line with capacity management processes
		Review of AHP Services (inpatients and Community) to facilitate adaptation in delivery and approach, timeframes, intensity and preparedness for physical impacts which may present in relation to Covid-19 rehabilitation and reablement.	Plan to undertake a 'Week of Care' audit within Physiotherapy and Occupational Therapy. Following this and progress made in respect to AHP modelling of future models of care we have investment in additional Occupational Therapy resources.	
		Implementation of the new Stroke rehab model in partnership with Dundee HSCP	Review of Stroke community pathway and options for redesign of model of care completed jointly with Dundee HSCP. Both Angus and Dundee HSCP approved the preferred option of single in patient unit at Royal Victoria Hospital supported by community/home rehabilitation. Implementation Group established and implementation plan being developed	Ongoing in line with redesign through Angus Care Model

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		Review of Rehab Beds (MfE)	MfE Angus Inpatient Bed Workstream is continuing through the Angus Care Model. Bed numbers agreed, options shortlisted and scored using agreed criteria. Staffing models for options being developed and costed.	Ongoing in line with redesign through Angus Care Model
Primary Care inc Justice Healthcare Forensic Medical Service	Alison Clement/ Scott Jamieson/ Jillian Galloway	Ensure sustainable vaccinations programme delivery (including COVID-19 and Flu)	<p>Continue to support as required. Vaccine centres are open in Reid Hall, Forfar; Montrose Town Hall and Arbroath Community Centre, where 1st / 2nd vaccines are continuing to be delivered. Focus over recent weeks has also been in supporting targeted approaches to ensure inclusive vaccinations with specific initiatives progressed to support vaccination of groups such as the homeless, gypsy/traveller community and those from minority ethnic communities.</p> <p>Planning has commenced for the delivery of the extended flu vaccination programme and the COVID-19 booster campaign, with final Joint Committee on Vaccination and Immunisation (JCVI) guidance anticipated late August 2021, with vaccination to commence early September.</p> <p>Vaccination booster and flu immunisation commencing in care homes completed</p> <p>Four booster for care homes commencing March 2022</p>	Complete

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Primary Care inc Justice Healthcare Forensic Medical Service (cont.)		We will take forward the integration of Primary and Secondary Care treatment rooms via Community Care and Treatment Service and seek possible expansion of wider services within, and beyond, PCIP.	Progress is ongoing with PCIP. Discussions will continue through NHS Tayside's Planned Care Programme Board which includes whole system pathway work and collaboration.	Ongoing in line with implementation of GMS 2018 Contract
		Produce a Primary Care premises sustainability strategy for Angus	In draft further discussions taking place with a view to finalising document	Ongoing
		Support Clinical Quality Leads and wider Locality Teams to improved practice across Multi-disciplinary Teams and Community based services.	Lead GP working with Cluster Leads to support further Primary Care integration in Localities.	Complete
		Bring forward a plan for managing patients reporting symptoms of Long COVID-19. This will include the use of existing rehab services.	Long COVID planning is being led by NHS Tayside's Associate AHP Director supported by AHSCP Lead AHP as per CARES update.	As per CARES update
		Improve approach to Chronic Disease Management across Primary and Secondary Care Pathways, including patient self-management	Work is currently underway to try and agree standardised, evidence-based minimum data collection for each chronic disease area. This has proved challenging due to significant variation and clinical practices that have evolved over time in individual GP practices. The processes to support data collection by centralised services and reporting back into practices are being developed.	Ongoing
		Implement Forensic Medical Services (Scotland) Act	Initial Board Readiness assessment completed. On track for implementation.	Complete
		Develop the sexual offences nurse coordinator part of the forensic & custody nurse role and support the nurses undertaking the Sexual Offences Examiner course	Additional nursing staff undergoing induction to both custody healthcare and FMS – development of sexual offences nurse coordinator duties ongoing. Two nurses commenced on course January 2021	Complete
		Recruitment to enhance the staffing model - mental health nurses to be recruited	Outstanding due to development of a job description for the role within custody. Recruitment expected Autumn 2021.	Delayed

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		Continue to improve the environment in the Forensic Medical Suite, working in partnership Police Scotland; WRASAC, Dundee & Angus; RASAC, Perth & Kinross; NHS Tayside and staff side	Ongoing – plans agreed and work being taken forward by Police Scotland. Expected date of completion is Autumn 2021.	Complete
		Continue to improve the health and safety environment with the development of an enhanced office / staffing area to support staff wellbeing, working in partnership with Police Scotland and staff side	Ongoing – WRASAC and RASAC working with survivors to design artwork for the suite Office space and changing space for staff currently being furnished Name for the suite being sought from stakeholders.	Complete
Urgent Care inc GP OOH	Lisa Prudom	Continue to develop our Urgent Care pathway linking to Locality Integrated Care Service, Advanced Nurse Practitioners and the Minor Injuries Services.	Review of accommodation requirements for MIU in Arbroath complete, paper proposing relocation submitted to SMRG for approval, outcome anticipated end Sept 2021 We are continuing to develop our Advance Nurse Practitioner Service to support our Urgent Care approach. Discussion taking place between ED and MIU re Flow Hub pathways to ascertain referral routes and increased use of Near Me Clinical lead for Urgent Care work stream identified & engaged. Engagement activity planned re Project Aims and Values.	Complete
		Continue and further develop roll out of Near Me consultations in OOH	OOH Clinicians are using Near Me however this needs to be encouraged further. Training sessions organised. Further discussion in team re further roll out and SOPs.	Complete
Mental Health and Wellbeing	Terry Irvine	Enhance the service provision around crisis and distress and people's accessibility to services	Discussions ongoing regarding the development of hub to support Angus	Ongoing in line with Angus implementation plan for LLW
		Enhance suicide awareness, prevention, co-ordination and	Ongoing work at Tayside level in regard to future training and skills development for staff.	Ongoing in line with suicide

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Mental Health and Wellbeing (cont.)		service delivery		prevention requirements and national guidance and direction
		Recruitment of a Mental Health link GP to develop strong links between GPs and Mental Health Services	Currently being processed and notes of interest have been sought, closing date 20 th Sept and one note of interest for Angus post	Complete
		Implement 7 day mental health service	Commenced North Angus 19 th April 2021 and will be fully implemented by 27 th Sept 2021	Complete
		Consideration of supports for Long COVID, across Mental Health, Learning Disabilities and Substance Misuse	Ongoing	
		Take forward various programmes of work in collaboration with colleagues in Health, Education & Children's Services, ADP and Communities	Collaboration with a variety of organisations and agencies is taking place through the MH and Wellbeing Strategy, Angus Mental Health and Wellbeing Network forum and the Community Planning Partnership.	Ongoing in line with Angus implementation plan for LLW
		Consider the establishment of a Mental Health and Wellbeing Hub to focus on all aspects of health and well-being.	Discussion taking place with other services and planning groups around how best to progress this work. Key theme identified within the Draft MH and Wellbeing Strategy.	Ongoing in line with Angus implementation plan for LLW
		Input into a number of pathway redesigns being led by NHS Tayside including Learning Disability Pathway, Emotionally Unstable Personality Disorder Pathway and Inpatient service redesign.	This work continues, although some pathway work has been delayed due to management changes. This has however restarted. Reporting to ILG Tayside to prioritise the necessary pathway work for year one/two. DBI commissioning progressing across Tayside, at tender selection stage.	Ongoing in line with Angus implementation plan for LLW
Older People's Mental Health	Mandy Warden/ Susan MacLean	Older People Mental Health Teams will further develop and strengthen their approach to support in-patient services to ensure enhanced, integrated and co-ordinated services are delivered.	Additional Registered Mental Health Nurse support is required due to level of presentations of delirium on top of cognitive impairment and complexity to support individuals to remain at home.	Complete
		For In-patient areas maintain enhanced staffing levels to ensure	Complete. Remobilisation funding secured to ensure ongoing support	Complete

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		meaningful activity and reduced stress and distress caused by the pandemic.		
		Work with partners in Tayside to review the future needs of patients in the in-patient setting and support the delivery of Specialist Dementia inpatient facilities.	POA – Angus Bed Project as part of ACM is continuing – current position – met with all interested providers following PIN – options appraisals to be completed to allow engagement with stakeholders and possible tender process. Planning for Public engagement Summer 2022	Ongoing in line with redesign through Angus Care Model
		Development of dementia strategy	Discussions ongoing regarding development	Ongoing
		A short life working group to be established in Tayside supported by the Life Changes Trust to promote dementia enabled communities, providing support to people with dementia and their carers to reduce social isolation and loneliness.	Dementia Enabled Communities to be explored at locality level. Carers Strategy Group supporting actions to take forward.	
Drug and Alcohol Services	Peter McAuley	Continued implementation of the Recovery Orientated System of Care (ROSC)	Ongoing. Recovery Community being reviewed in partnership with Scottish Recovery Consortium.	Complete
		Enhanced use of TEC	Virtual supports in place where appropriate such as Recovery Cafes. We are scoping potential use of TEC to reduce the risk of people overdosing.	Complete
		Enhance the medical prescribing provision within the service to ensure people have access to the appropriate medicines at the right time	Work ongoing to implement national MAT standards	Ongoing
		We will consider ways to support people who have increased their alcohol intake due to lockdown restrictions	Increased funding awarded to TCA for alcohol counselling. ADP has participated in number of promotional campaigns re: safe drinking.	Complete
		Plans will be developed to utilise additional funding received from the	Ongoing work via ADP	Complete

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		Scottish Government to reduce Drug Deaths.		
Digital Innovation	Sally Wilson/ Angela Murphy/ Service Leads	Continue roll out the use of Near Me, Florence amongst other digital solutions to our patients and service users.	Ongoing and regularly monitored. Further discussion to take place to support Primary care in the use of Near Me	Complete
		Ensure our workforce have access to the technological tools and services they will need to increase their resilience in challenging environments and enable new and more efficient and effective ways of joint working across health and social care.	Ongoing to ensure staff have access to technology in response to changing working environments and support agile working	Initial review complete
		Evaluate our test of change of KOMP and if appropriate we will seek funding opportunities to expand its use with the aim to increase the connectivity of socially isolated and vulnerable individuals	Test of change ended in April 2021. Interim feedback has been very positive with five service users reporting improved outcomes. It was not possible to obtain feedback regarding three of installations due to connectivity issues in two instances and one service user repeatedly unplugged the unit. Final evaluation currently underway. Addition funding to be sought as part of Angus HSCP funding proposal for NHS Tayside Charities Together funding allocation (£50K)	Complete
		Establishment of Angus Digital Steering Group	In progress to ensure digital strategies for NHS Tayside and AC are embedded within the work and plans of AHSCP	Ongoing in line with digital strategy
Carer Support inc unpaid carers	Vivienne Davidson	Collaborate with providers and carers to further develop new alternative services to support Carers during COVID-19 response period and beyond	Carers organisations represented on Angus Carers Strategic Partnership Group (ACSPG) adapted their services during COVID-19 to ensure they were as accessible as possible. A blended approach to service delivery will be maintained in the future. Plans are in place to refresh the carers strategy during 2022/23 alongside the production of a new Strategic Plan for Angus HSCP which will identify and take forward any further work in this area.	Complete

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Carer Support inc unpaid carers (cont.)			<p>Adult carer support plans are in place and are offered by both Angus Carers Centre and care management services within Angus HSCP. Eligibility criteria are applied to ensure that replacement care and other supports are targeted at those carers most in need.</p> <p>Kirrie Connections are now funded to support the roll out of the meeting place model across all localities in Angus. This model provides specific support for people with dementia and their carers.</p> <p>A Pathway for referral of Terminally Ill Persons already existed as part of the usual care management arrangements. The required changes have now been built into the care management process and allocation of resources from ERT. This has shown the clear links between the Carers Strategy and the Palliative and End of Life Care Improvement Plan. Angus Carers have also been alerted to potential additional referrals through this route and have capacity to meet additional demand. The contributions policy is being amended to ensure that where an individual qualifies under the new definition of terminal illness (BASRIS – Benefits Assessment under Special Rules in Scotland) their contribution to certain services will be nil, as with the DS1500. ACSPG will be monitoring any increases in activity and ensures that the pathway is working appropriately in conjunction with the Palliative Care Specialist Nurse.</p> <p>Angus Young Carers has remobilised activity in schools to ensure that young carers have access to the support they need and are able to access a young carers support plan. Work is on-going via the Transitions Group to look at the particular needs of young adult carers.</p> <p>The AHSCP is continuing to fund an additional post at Voluntary Action Angus to expand and nurture the street volunteering service that was established through the</p>	

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Carer Support inc unpaid carers (cont.)			<p>pandemic to support communities including carers. We anticipate that this service will transition over to Care About Angus in the coming months. CAA are better able to support a volunteering project which includes befriending in the long term</p> <p>In collaboration with commissioned independent service providers, we continue to develop community based supports across Angus; this has included a significant increase in the provision of personal care at home over the last 2 years. Plans are in place to continue to provide services at this increased level.</p>	
		Ensure carers are involved in the development of TEC Strategy and further promote the use of TEC support for the cared-for person	This has been built into the Carers Strategy. Angus Carers have been instrumental in supporting access to TEC for carers who have previously been digitally excluded. The Check TEC Out Project has also supported both supported people and carers with access to try new equipment before they decide to purchase it for themselves. Carers have also used their self-directed support budget to purchase technology that can support them to continue in their caring role. We will ensure that the TEC Improvement plan covers any additional need to support carers and is integrated with the aims of the Carers Strategy.	Complete
		Participation in the review of the Hospital Discharge process to ensure Carer's involvement in discharge planning and that their perspective is taken into account, as per legal duty.	Consideration being given to working in collaboration with colleagues in Dundee and Perth & Kinross to investigate possible improvements regarding the discharge process from Ninewells Hospital. This will be taken forward by the integrated hospital discharge team.	Ongoing
		In conjunction with Unpaid Carers and the Strategy Group review and enhance the resource that supports Carers through the Hospital Discharge process	To be undertaken in conjunction with a review of the discharge pathway	Ongoing

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		Development of Carers to be empowered and actively involved in all strategies across the Partnership	<p>There is active and engaged carers representation on the IJB and SPG. In addition, the Carers Strategy Group worked with Angus Carers Centre to establish the Angus Carers Voice Network. A survey is currently being undertaken across Angus so we can better understand the barriers to participation that carers face. It is planned to address these barriers through the refreshed carers plan in order to broaden care representation in planning and service improvement. An audit of carer involvement across all Angus HSCP planning and improvement activity is underway. The network and ACSPG come together biannually to ensure wider carers engagement in planning activity. Further training is to be provided to members of the carers voice network to ensure that they can support wider improvement activity across the partnership.</p> <p>There is also Young Care Service Manager involvement in ACSPG to ensure that and young carers' views and perspective are fully reflected in the work and the development of local strategy.</p>	Ongoing
		Continue to creatively support young carers to achieve their life potential by helping to reduce the attainment gap and support them to access normal life experiences	Support is provided through Angus Young Carers Service which works across localities and includes a Development Worker whose remit is to link with schools and colleges. Support available can include access to respite and educational support. This work is monitored by the ACSPG.	Complete
		We will review and update the processes we have in place to ensure that we are fully compliant with new Carers Act regulations	<p>An audit of the adult carer support plan and Local Eligibility Criteria which were implemented in 2018 took place in 2021 and the Young Carer Statement/ young carer eligibility audit will complete in April 2022. Any required actions identified will be addressed through the strategy refresh.</p> <p>A review of arrangements for the waiving of charges was undertaken and will be pulled together into one guidance document to support both staff and carers. Options for change were proposed but consultation with carers resulted in the policy remaining the same. Further training on carer</p>	Complete

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			<p>conversations for care managers and support planning will be delivered via quarterly Practitioner Forums which will commence in April 2022.</p> <p>A review of the use of the carer budget under option 1 has been completed and a summary guidance produced with the aim of supporting carer conversations on support planning. Carers and the ACSPG were involved in the development of the guidance.</p>	
Public Protection / Adult Support & Protection	George Bowie	<p>Take a lead role in ASP work, reflecting its legal duties and powers in this regard, and working in partnership with other agencies in public protection operational delivery, oversight, planning and activity monitoring</p>	<p>This continues through AAPC activity, and through a broad range of activities within the AHSCP e.g. case consultation, strategic planning for ASP, implementing improvement actions, SCRs/ICRs, risk management planning, and attendance at COG.</p> <p>Securing of dedicated NHS ASP advisers to enhance the identification and referral of adult concerns from within the health sector.</p> <p>Review of Inter agency referral discussion, as part of a coordinated multi-agency approach to adult protection.</p> <p>Annual report (2020/21) prepared and approved at AAPC.</p> <p>Updated Annual Improvement plan prepared at APC and approved for 2021/22 taking into account learning from SCRs.</p>	Ongoing via AAPC
		<p>Respond to increased demand for services and to the improvement actions identified in recent SCRs/ICRs and the Large Scale Audit. Increased demand is being experienced now and we will continue to adjust resources to support this as necessary</p>	<p>Process underway to add a second Review Officer to the ASP Unit and to enhance staffing levels in care management. Adult Protection Improvement Plan approved at COG and work currently being undertaken on first progress report.</p>	Ongoing via AAPC

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Inequalities	Gail Smith	We will work with community planning partners to ensure that a human rights-based approach is developed. We will invest in the necessary leadership to coordinate a response that ensures that we prioritise work within communities to promote equalities, health and wellbeing.	The Chief Officer sits on the CCP Board with both Heads of Service as members of a CCP short life working group whose focus is to develop a joined up and targeted approach to tackling the priorities within the LOIP. 1.Poverty (including child poverty, fuel poverty and food poverty) 2.Mental and physical wellbeing 3.Skills, learning and development 4. Employability 5.Digital participation	Ongoing
Hosted Services – Tayside Adult Continence Service	Lisa Henry	Aligning with NHSScotland quality ambition(s) providing Safe, Effective, Person Centred Care using a variety of methods of appointment types from telephone, near me to face to face within agreed MDT pathway models.	Service models for children and adults are being reviewed ongoing & after 6 months of new clinic build audited to review % of each appointment type being utilised to allow review of the clinic builds over Tayside. This work is being progressed through NHS T Planned Care Board	Complete
		Waiting list management during the pandemic and onwards continues to be maintained within improved wait times pre Covid-19 pandemic with the new ways of working virtually with our patients for their new patient appointments, where appropriate, which has resulted in reduced wait time to access service and in equity of wait times across the 3 sites.	Weekly waiting list monitoring across 3 partnerships and patients booked into the appointment in the area required to maintain equal wait times as virtual telephone or near me appointments are first default for new patient assessments.	Complete

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Communication and Engagement	Sally Wilson	Develop and publish videos to raise awareness of the range of work and services across Angus HSCP, linked to the vision and priorities for health and social care in Angus	Conversations taken place to learn from P&K HSCP who started a similar exercise. Still to progress in Angus HSCP.	Ongoing in line with Communication and engagement plan
		Conduct a communications survey with the people who are supported by, work with or have an interest in Angus HSCP to measure the impact of communications activity. This will focus on <ul style="list-style-type: none"> an awareness of the work and services of Angus HSCP and IJB feedback about HSCP communications preferred communication channels <p>Communication improvements</p>	Early work commenced – first draft anticipated end of June with launch of survey end of August '21. Further delay however will be picked up 2022	Ongoing in line with Communication and engagement plan
		Engage with the public regarding the use of digital tools and technology to support health and social in the future	Initial discussions taking place as to how to progress.	Ongoing in line with Communications and Engagement Plan
Finance	Jane Moug	Monitor finance implications of COVID-19 and Remobilisation, recovery and renewal	IJB monitors overall financial position and discretely monitor costs of any new commitments last report to Angus IJB – December 2021.	
		Submit financial returns to Scottish Government	SG Quarter 1 , 2 and 3 have been submitted	
		Monitor the progress of savings achieved against our strategic change programmes.	IJB monitors overall financial position and monitors progress with delivery of strategic change programme. Last report to Angus IJB – February 2022.	

Portfolio	Professional Lead	Action	Progress update – March 2022	Status
Further/New COVID-19 Remobilisation Plan 4 Actions				
Mental Health Medical Staffing & Demand Contingency	Terry Irvine	Develop and implement urgent arrangements to mitigate against medical staffing vacancies (Contingency Arrangements)	<p>A weekly contingency meeting has been established to maximise the effectiveness of medical staffing and ANP input to mental health assessments with a supporting infrastructure including dedicated accommodation, service management and admin support.</p> <p>Increase in provision of staffing to help alleviate these pressures, including additional RMN'S, OT and MH ANP's. Some of these are at various stages of recruitment and/or planning</p>	Complete
GP OOH Medical Staffing	David Shaw/Jillian Galloway	Develop and implement urgent arrangements to mitigate against GP staffing (Contingency Arrangements)	Establish weekly contingency meetings to maximise the effectiveness of GP and ANP, nurse staffing	Complete
Winter Planning	Jillian Richmond/Sally Wilson	In collaboration with NHS Tayside USC Board put in place resilience and response arrangements to cope with the expected winter pressures, within the COVID-19 landscape for with the aim to maintain “business as usual” and prevent deterioration in health and escalation in care where possible	<p>Review and update Business Continuity Plans across A HSCP.</p> <p>The following outlines the actions we are undertaking which are all actively ongoing:-</p> <p>Put in place contingency planning for adverse weather including:</p> <ul style="list-style-type: none"> • Access to road clearance • Additional transport • Identification of vulnerable/frail adults • Identification of unpaid carers with support and emergency plans in place. <p>Plan for key services to continue to operate over weekend and public holidays (25-28 Dec & 1-4 Jan).</p> <p>Review Service Priority and RAG status report.</p> <p>Continue to apply Information Intelligence through the use of</p>	Complete

Portfolio	Professional Lead	Action	Progress update – March 2022	Status
			<p>a whole system HEAT Map for unscheduled care and winter planning.</p> <p>Work in Partnership with Tayside Redesigning Urgent Care to support co-ordination of pathways across whole system.</p> <p>Discussions commenced between NHST and HSCP on Winter Bed Models and how AHSCP can support.</p> <p>Build resilience for winter into the Enablement and Response Team 7 days / 24 hours to provide additional assessment and transition support capacity.</p>	
Vaccination/Flu Programme	Lisa Prudom	Ensure sustainable vaccinations programme delivery (including COVID-19 and Flu)	<p>Discussions will continue through NHS Tayside's Planned Care Programme Board.</p> <p>AHSCP is working in collaboration with NHST Central Vaccination Programme to deliver annual flu and COVID-19 booster programme as part of Tranche 2.</p> <p>Short Life Working Group established with partner agencies to consider mass vaccination clinics from December 2021 until March 2022.</p> <p>HSCP Continue to progress discussions with NHST Programme Director and Public Health with regards to the sustainable model for VTP post 2022</p>	Complete
POA Contingency	Mandy Warden	Take all actions necessary to reduce level of delays	There is a backlog in processing of guardianship applications through the court system which is driving significant delays in discharge in Angus This is a national issue. Locally, people delayed in hospital awaiting private Welfare Guardianship are reviewed regularly and if there are significant delays the option of the Local Authority becoming Welfare Guardian in the interim is offered. Nationally, wider resolution is being considered.	Complete