ANGUS COUNCIL

CIVIC LICENSING COMMITTEE – 9 JUNE 2022

TAXI FARE REVIEW

REPORT BY THE DIRECTOR OF LEGAL AND DEMOCRATIC SERVICES

ABSTRACT

This Report relates to the current review of the taxi fare structure for Angus.

1. **RECOMMENDATIONS**

It is recommended that the Committee: -

- (i) Considers the taxi fare review representations, received in response to the initial consultation which ended 1 April 2022, contained in Appendix 1 to this report and the table of related calculations contained in Appendix 2.
- (ii) proposes new fare scales, whether these are unchanged from the existing fare scales, are scales set out within Appendix 1, or alternative options;
- (iii) instructs the Director of Legal and Democratic Services to advertise the new proposed scales; and
- (iv) delegates authority to the Director of Legal and Democratic Services to implement the proposed scales as soon as possible in consultation with Police Scotland in the event that no adverse representations are received within one month of the date of advertising of the new proposed scales.

2. BACKGROUND

- 2.1. In terms of section 17 of the Civic Government (Scotland) Act 1982, the licensing authority must fix scales for the fares and other charges in connection with the hire or with the arrangements for the hire of a taxi, within 18 months, beginning on the date on which the scales came into effect. The current scales came into effect on 1 September 2021.
- 2.2. At its meeting on 13 January 2022, the Committee agreed to initiate a review of the current scales and agreed to consult with operators in this regard. All taxi operators licensed in Angus were therefore written to either by email or by post and their proposals for any changes were requested no later than 1 April 2022. The consultation was also intimated on Angus Council's "Have Your Say" web page and Facebook.
- 2.3. Twelve responses were received during the consultation (and not withdrawn). Apart from one of the responses, all propose increases to the fares. Comments supporting increases generally indicate that not to increase the fares may cause difficulty for taxi operators, citing increasing costs to operators and that fares have been unchanged for some time. One provided a link to a blog discussing fare scales elsewhere. One response opposes change to the fares suggesting that increasing fares may have a detrimental impact on passenger journeys.
- 2.4 It is open to the Committee, having considered the representations received, to propose such fare scales as they consider appropriate, whether these are in line with an option suggested within Appendix 1 or otherwise. The committee's choice of scales should also be based on relevant evidence, for example, with respect to inflation and operational costs.

- 2.5 Once the Committee propose scales, these will be published in the "Courier". In publishing proposed scales, the Council must: -
 - (i) set out the proposed scales;
 - (ii) explain the effect of the proposed scales;
 - (iii) propose a date on which the proposed scales are to come into effect; and
 - (iv) state that any person may make representations in writing until the relevant date
- 2.6 The relevant date is a date specified by the licensing authority falling at least one month after the first publication by the authority of the proposed scales.
- 2.7 In the event that, following publication of the proposed scales, no adverse representations are received within the period for representations to be made, then authority is sought to permitthe Director of Legal and Democratic Services to implement the scales in consultation with Police Scotland.

In the event that adverse representations to the proposed scales are received then a further report will be submitted to this Committee to consider those representations.

3. FINANCIAL IMPLICATIONS

There will be no financial implications to Angus Council arising from this report. If the scales are changed requiring meter recalibration there will be an associated cost to vehicle operators.

4. EQUALITIES IMPLICATIONS

The issues dealt with in this Report have been the subject of consideration from an equalities perspective. An equalities impact assessment is not required.

NOTE: Background papers

1. Minute 13 January 2022 initiating Taxi Fare Review Consultation

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Appendix 1 Response Proposals and comments Appendix 2 Fare Scales Table

OPTION ONE - CURRENT FARES

TARIFF ONE

Hirings begun between 6am and 6pm Monday to Friday inclusive (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day, and 2 January).

(A) If the distance does not exceed 1660 yards - for the whole distance - £3.50

- (B) If the distance exceeds 1660 yards:
 - (1) For the first 1660 yards £3.50
 - (2) For each additional 85 yards or uncompleted part thereof 10p

(C) Waiting time - for each period of 15 seconds - 10p

TARIFF TWO

Hirings begun between 6pm and 6am Monday to Friday and from 6pm Friday till 6am Monday (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day and 2 January). This tariff is also applicable for hirings commenced between 6am and 6pm on Christmas Eve and Hogmanay.

(A) If the distance does not exceed 1260 yards – for the whole distance - £3.80

- (B) If the distance exceeds 1260 yards:
 - (1) For the first 1260 yards -£3.80

(2) For each additional 75 yards or uncompleted part thereof – 10p

(C) Waiting time - for each period of 15 seconds - 10p

TARIFF THREE

Hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

(A) If the distance does not exceed 1320 yards – for the whole distance -£5.10

(B) If the distance exceeds 1320 yards:

(1) For the first 1320 yards - £5.10

(2) For each additional 65 yards or uncompleted part thereof - 10p

(C) Waiting time – for each period of 10 seconds – 10p

TARIFF FOUR

(Only for larger type vehicles carrying five or more passengers at their own request) for hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

(A) If the distance does not exceed 1320 yards - for the whole distance - £6.20

(B) If the distance exceeds 1320 yards:

(1) For the first 1320 yards - £6.20

(2) For each additional 65 yards or uncompleted part thereof - 20p

(C) Waiting time – for each period of 13 seconds – 20p

B – LARGE MINI-BUS TYPE VEHICLES

(Carrying five or more passengers together at their own request)

(A) Where Tariff 1 would apply – Charge Tariff 2

(B) Where Tariff 2 would apply – Charge Tariff 3

(C) Where Tariff 3 would apply - Charge Tariff 4

C – ADDITIONAL CHARGES

1. Extras to be added on all tariffs 10p per case or object carried.

2. £60 to be levied in respect of passenger soiling a vehicle which results in the vehicle being taken out of service for any period of time.

3. Where a taxi is called but not used – normal fare to be charged according to distance as if the taxi had been occupied from the time it left the stance or garage.

4. Extras to be charged on all tariffs for each passenger after the first passenger 20p

OPTION TWO AS SUBMITTED BY K RIAZ

TARIFF ONE

Hirings begun between 6am and 6pm Monday to Friday inclusive (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day, and 2 January).

(A) If the distance does not exceed 1480 yards - for the whole distance - £3.80

- (B) If the distance exceeds 1480 yards:
 - (1) For the first 1480 yards £3.80
 - (2) For each additional 80 yards or uncompleted part thereof 10p

(C) Waiting time – for each period of 15 seconds – 10p

TARIFF TWO

Hirings begun between 6pm and 6am Monday to Friday and from 6pm Friday till 6am Monday (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day and 2 January). This tariff is also applicable for hirings commenced between 6am and 6pm on Christmas Eve and Hogmanay. (A) If the distance does not exceed 1080 yards – for the whole distance - £4.00

(B) If the distance exceeds 1080 yards:

(1) For the first 1080 yards -£4.00

(2) For each additional 80 yards or uncompleted part thereof – 10p

(C) Waiting time – for each period of 15 seconds – 10p

TARIFF THREE

Hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

- (A) If the distance does not exceed 1300 yards for the whole distance -£5.40
- (B) If the distance exceeds 1300 yards:
 - (1) For the first 1300 yards £5.40
 - (2) For each additional 70 yards or uncompleted part thereof 10p
- (C) Waiting time for each period of 10 seconds 10p

TARIFF FOUR

(Only for larger type vehicles carrying five or more passengers at their own request) for hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

- (A) If the distance does not exceed 1300 yards for the whole distance £6.50
- (B) If the distance exceeds 1300 yards:
 - (1) For the first 1300 yards £6.50
 - (2) For each additional 70 yards or uncompleted part thereof 20p
- (C) Waiting time for each period of 13 seconds 20p

B – LARGE MINI-BUS TYPE VEHICLES

(Carrying five or more passengers together at their own request)

- (A) Where Tariff 1 would apply Charge Tariff 2
- (B) Where Tariff 2 would apply Charge Tariff 3
- (C) Where Tariff 3 would apply Charge Tariff 4

OPTION THREE – SUBMITTED BY M. MURRAY, FORFAR TAXI COMPANY

TARIFF ONE

Hirings begun between 6am and 6pm Monday to Friday inclusive (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day, and 2 January).

(A) If the distance does not exceed 1480 yards – for the whole distance - £3.80

- (B) If the distance exceeds 1480 yards:
 - (1) For the first 1480 yards £3.80
 - (2) For each additional 80 yards or uncompleted part thereof 10p

Waiting time - for each period of 15 seconds - 10p

TARIFF TWO

Hirings begun between 6pm and 6am Monday to Friday and from 6pm Friday till 6am Monday (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day and 2 January). This tariff is also applicable for hirings commenced between 6am and 6pm on Christmas Eve and Hogmanay. (A) If the distance does not exceed 1080 yards – for the whole distance - £4.00

(B) If the distance exceeds 1080 yards:

(1) For the first 1080 yards -£4.00

(2) For each additional 80 yards or uncompleted part thereof – 10p

Waiting time - for each period of 15 seconds - 10p

TARIFF THREE

Hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

- (A) If the distance does not exceed 1320 yards for the whole distance – ± 5.00
- (B) If the distance exceeds 1320 yards:
 - (1) For the first 1320 yards £5.00
 - (2) For each additional 70 yards or uncompleted part thereof 10p
- (C) Waiting time for each period of 10 seconds 10p

TARIFF FOUR

(Only for larger type vehicles carrying five or more passengers at their own request) for hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

(A) If the distance does not exceed 1320 yards – for the whole distance – ± 5.80

(B) If the distance exceeds 1320 yards:

(1) For the first 1320 yards - £5.80

- (2) For each additional 70 yards or uncompleted part thereof 20p
- (C) Waiting time for each period of 13 seconds 20p

B – LARGE MINI-BUS TYPE VEHICLES

(Carrying five or more passengers together at their own request)

(A) Where Tariff 1 would apply - Charge Tariff 2

(B) Where Tariff 2 would apply - Charge Tariff 3

(C) Where Tariff 3 would apply - Charge Tariff 4

C – ADDITIONAL CHARGES

1. Extras to be added on all tariffs 10p per case or object carried.

2. £60 to be levied in respect of passenger soiling a vehicle which results in the vehicle being taken out of service for any period of time.

3. Where a taxi is called but not used – normal fare to be charged according to distance as if the taxi had been occupied from the time it left the stance or garage.

4. Extras to be charged on all tariffs for each passenger after the first passenger 20p

OPTION FOUR – SUBMITTED BY C WATT

TARIFF ONE

Hirings begun between 6am and 6pm Monday to Friday inclusive (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day, and 2 January).

(A) If the distance does not exceed 1660 yards – for the whole distance - \pounds 3.80

(B) If the distance exceeds 1660 yards:

(1) For the first 1660 yards - £3.80

(2) For each additional 85 yards or uncompleted part thereof – 10p

Waiting time - for each period of 15 seconds - 10p

TARIFF TWO

Hirings begun between 6pm and 6am Monday to Friday and from 6pm Friday till 6am Monday (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day and 2 January). This tariff is also applicable for hirings commenced between 6am and 6pm on Christmas Eve and Hogmanay. (A) If the distance does not exceed 1260 yards – for the whole distance - £4.20

(B) If the distance exceeds 1260 yards:

(1) For the first 1260 yards -£4.20

(2) For each additional 75 yards or uncompleted part thereof – 10p

Waiting time - for each period of 15 seconds - 10p

TARIFF THREE - REDUCED ON THE BASIS THAT £5.10 WAS NOT CHARGED BUT £5.00

Hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

(A) If the distance does not exceed 1320 yards - for the whole distance -£5.00

(B) If the distance exceeds 1320 yards:

(1) For the first 1320 yards - £5.00

(2) For each additional 65 yards or uncompleted part thereof – 10p

(C) Waiting time – for each period of 10 seconds – 10p

A. GENERAL

TARIFF ONE

Hirings begun between 6am and 6pm Monday to Friday inclusive (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day, and 2 January).

- (A) If the distance does not exceed 1660 yards for the whole distance £4.50
- (B) If the distance exceeds 1660 yards:
 - (1) For the first 1660 yards £4.50
 - (2) For each additional 67 yards or uncompleted part thereof 10p
- (C) Waiting time for each period of 15 seconds 10p

TARIFF TWO

Hirings begun between 6pm and 6am Monday to Friday and from 6pm Friday till 6am Monday (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day and 2 January). This tariff is also applicable for hirings commenced between 6am and 6pm on Christmas Eve and Hogmanay.

- (A) If the distance does not exceed 1260 yards for the whole distance $\pounds 4.80$
- (B) If the distance exceeds 1260 yards:
 - (1) For the first 1260 yards -£4.80
 - (2) For each additional 60 yards or uncompleted part thereof 10p
- (C) Waiting time for each period of 15 seconds 10p

TARIFF THREE

Hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

- (A) If the distance does not exceed 1320 yards for the whole distance -£600
- (B) If the distance exceeds 1320 yards:
 - (1) For the first 1320 yards £6.00
 - (2) For each additional 100 yards or uncompleted part thereof 20p
- (C) Waiting time for each period of 10 seconds 10p

TARIFF FOUR

(Only for larger type vehicles carrying five or more passengers at their own request) for hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

- (A) If the distance does not exceed 1320 yards for the whole distance £7.50
- (B) If the distance exceeds 1320 yards:
 - (1) For the first 1320 yards £7.50
 - (2) For each additional 75 yards or uncompleted part thereof 30p
- (C) Waiting time for each period of 13 seconds 20p

B – LARGE MINI-BUS TYPE VEHICLES

(Carrying five or more passengers together at their own request)

- (A) Where Tariff 1 would apply Charge Tariff 2
- (B) Where Tariff 2 would apply Charge Tariff 3
- (C) Where Tariff 3 would apply Charge Tariff 4

C – ADDITIONAL CHARGES

1. Extras to be added on all tariffs 10p per case or object carried.

2. £60 to be levied in respect of passenger soiling a vehicle which results in the vehicle being taken out of service for any period of time.

3. Where a taxi is called but not used – normal fare to be charged according to distance as if the taxi had been occupied from the time it left the stance or garage.

4. Extras to be charged on all tariffs for each passenger after the first passenger 20p

OPTION SIX – SUBMITTED BY D. ROBERTSON, DOREEN'S TAXIS

TARIFF ONE

Hirings begun between 6am and 6pm Monday to Friday inclusive (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day, and 2 January).

(A) If the distance does not exceed 1660 yards - for the whole distance - £3.80

- (B) If the distance exceeds 1660 yards:
 - (1) For the first 1660 yards £3.80
 - (2) For each additional 85 yards or uncompleted part thereof 10p

(C) Waiting time – for each period of 15 seconds – 10p

TARIFF TWO

Hirings begun between 6pm and 6am Monday to Friday and from 6pm Friday till 6am Monday (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day and 2 January). This tariff is also applicable for hirings commenced between 6am and 6pm on Christmas Eve and Hogmanay. (A) If the distance does not exceed 1260 yards – for the whole distance - £4.00

(B) If the distance exceeds 1260 yards:

(1) For the first 1260 yards -£4.00

- (2) For each additional 75 yards or uncompleted part thereof 10p
- (C) Waiting time for each period of 15 seconds 10p

TARIFF THREE

NO CHANGE

TARIFF FOUR

NO CHANGE.

OPTION SEVEN - SUBMITTED BY R. INNES

TARIFF ONE

Hirings begun between 6am and 6pm Monday to Friday inclusive (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day, and 2 January).

(A) If the distance does not exceed 1400 yards - for the whole distance - £3.80

- (B) If the distance exceeds 1400 yards:
 - (1) For the first 1400 yards £3.50
 - (2) For each additional 75 yards or uncompleted part thereof 10p

(C) Waiting time – for each period of 20 seconds – 20p

TARIFF TWO

Hirings begun between 6pm and 6am Monday to Friday and from 6pm Friday till 6am Monday (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day and 2 January). This tariff is also applicable for hirings commenced between 6am and 6pm on Christmas Eve and Hogmanay. (A) If the distance does not exceed 1400 yards – for the whole distance - £4.00

- (B) If the distance exceeds 1400 yards:
 - (1) For the first 1400 yards -£4.00
 - (2) For each additional 70 yards or uncompleted part thereof 10p
- (C) Waiting time for each period of 20 seconds 20p

TARIFF THREE

Hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

- (A) If the distance does not exceed 1320 yards for the whole distance -£5.50 (B) If the distance exceeds 1400 yards:
 - (1) For the first 1400 yards.
 - (1) For the first 1400 yards £5.50
 - (2) For each additional 60 yards or uncompleted part thereof 10p
- (C) Waiting time for each period of 20 seconds 20p

TARIFF FOUR

(Only for larger type vehicles carrying five or more passengers at their own request) for hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

- (A) If the distance does not exceed 1400 yards for the whole distance \pounds 7.00
- (B) If the distance exceeds 1400 yards:
 - (1) For the first 1400 yards £7.00
 - (2) For each additional 60 yards or uncompleted part thereof 10p
- (C) Waiting time for each period of 20 seconds 20p

OPTION EIGHT – SUBMITTED BY J SWANKIE

TARIFF ONE

Hirings begun between 6am and 6pm Monday to Friday inclusive (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day, and 2 January).

(A) If the distance does not exceed 1660 yards - for the whole distance - £4.00

- (B) If the distance exceeds 1660 yards:
 - (1) For the first 1660 yards £4.00
 - (2) For each additional 85 yards or uncompleted part thereof 10p

(C) Waiting time - for each period of 15 seconds - 10p

TARIFF TWO

Hirings begun between 6pm and 6am Monday to Friday and from 6pm Friday till 6am Monday (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day and 2 January). This tariff is also applicable for hirings commenced between 6am and 6pm on Christmas Eve and Hogmanay. (A) If the distance does not exceed 1260 yards – for the whole distance - £4.50

(B) If the distance exceeds 1260 yards:

(1) For the first 1260 yards -£4.50

- (2) For each additional 75 yards or uncompleted part thereof 10p
- (C) Waiting time for each period of 15 seconds 10p

OPTION NINE - SUBMITTED BY W. AND G. FOREMAN, GW TAXIS

TARIFF ONE

Hirings begun between 6am and 6pm Monday to Friday inclusive (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day, and 2 January).

(A) If the distance does not exceed 1480 yards – for the whole distance - £3.80

- (B) If the distance exceeds 1480 yards:
 - (1) For the first 1480 yards £3.80
 - (2) For each additional 80 yards or uncompleted part thereof 10p

Waiting time - for each period of 15 seconds - 10p

TARIFF TWO

Hirings begun between 6pm and 6am Monday to Friday and from 6pm Friday till 6am Monday (except Christmas Eve, Christmas Day, Boxing Day, Hogmanay, New Year's Day and 2 January). This tariff is also applicable for hirings commenced between 6am and 6pm on Christmas Eve and Hogmanay. (A) If the distance does not exceed 1080 yards – for the whole distance - £4.00

(B) If the distance exceeds 1080 yards:

(1) For the first 1080 yards -£4.00

(2) For each additional 80 yards or uncompleted part thereof – 10p

Waiting time - for each period of 15 seconds - 10p

TARIFF THREE

Hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

- (A) If the distance does not exceed 1300 yards for the whole distance -£5.40
- (B) If the distance exceeds 1320 yards:
 - (1) For the first 1320 yards £5.40
 - (2) For each additional 70 yards or uncompleted part thereof 10p
- (C) Waiting time for each period of 10 seconds 10p

TARIFF FOUR

(Only for larger type vehicles carrying five or more passengers at their own request) for hirings begun between 6pm on Christmas Eve through to 6am on 27 December and from 6pm on Hogmanay through to 6am on 3 January.

- (A) If the distance does not exceed 1300 yards for the whole distance $\pounds 6.50$ (B) If the distance exceeds 1300 yards:
 - (1) For the first 1300 yards £6.50
 - (2) For each additional 70 yards or uncompleted part thereof 20p
- (C) Waiting time for each period of 13 seconds 20p

B – LARGE MINI-BUS TYPE VEHICLES

(Carrying five or more passengers together at their own request)

- (A) Where Tariff 1 would apply Charge Tariff 2
- (B) Where Tariff 2 would apply Charge Tariff 3
- (C) Where Tariff 3 would apply Charge Tariff 4

COMMENTS RECEIVED IN RELATION TO TAXI FARES CONSULTATION.

I agree a rise in taxi fares is needed but should be kept at a modest increase of no more than four pounds on tariff one and four pounds fifty on tariff two. Fares have remained at the present level for a few years now but prices of fuel repairs and insurance are all going up as are all bus fares and train fares.

I think the taxi fares should go from $\pounds 3.50$ to $\pounds 3.80$ for tarrif 1 and tarrif 2 should go up from $\pounds 3.80$ to $\pounds 4.00$ and keep tarrif 3 & 4the same price as tarrif 3 only gets used for christmas and new year on little cars where as people carriers that take 8 passengers goes on to tarrif 3 through out the year

I would like the fare structure to remain the same, no increase. Although the cost of fuel, servicing of vehicles and other costs have recently went through the roof I think that increasing the cost to the customer will have a detrimental effect on trade. Customers will appreciate us as a trade and support us more if we don't increase fares. If we increase fares then the public will not use taxis as frequently as they too have had massive strains put on their weekly budgets. I think that to keep the fares the same and let the public know we have done so can only help us keep our business's going and possibly recoup some of the money that has been lost over the past 2 years, to increase fares will, in my opinion, alienate a good proportion of the customers who use Taxis regularly.

Proposed Tariff - Tariff One A start of £3.80 if the distance does not exceed 1400 yards - for the whole distance £3.80. B but the distance exceeds 1400 yards £3.80 for each additional 75 yards or uncompleted part thereof 10p, waiting time 20 seconds 20p. Tariff 2 start of £4.00 as above bar each additional yard 70 yards at 10p. tariff 3 £5.50 as above 60 yards at 10p. tariff 4 £7.00 as above 60 yards at 10p. this was passed by some drivers that think we cant go to high but this is reasonable and as the taxi trade is on its knees we need some sort of support not just through increase but the council looking the costs that we have to pay its the highest in Scotland and the council needs to reduce fees as its impossible to get drivers due to the high costs which is leaving customers in a vulnerable situation especially at night time.

I think the taxi fares should just stay as it is it's hard enough just now to make a living if u increase them people will just stop using taxis that is my view. In my opinion we have no choice to put taxi fares up as everything else is fuel is through the roof energy bills going up and food bills if it goes on any longer I think a lot of taxis will have to pack up we pay a lot of money to get a taxi on the road insurance mot road tax taxi license and operators license which I can't understand why we have to pay £457 a year medical. I think with price of fuel going through the roof the taxi fares have to increase. I really don't want them to increase but we have to put them up.

https://www.taxi-point.co.uk/post/why-taxi-tariffs-must-rise-across-the-uk-the-cost-of-taxi-services-are-underintense-Scrutiny?fbclid=lwAR3L2UCMZVPDy9lqALHfwjJvFelZKPkQRMeOQUQjgcSHk8JrAebMjunLTMs