## **Housing Monthly Performance (Analysis)**

Indicator			Trend
Percentage of new tenancies sustained for more than a year; all sources of lets (Indicator 16)			100.00% - 97.50% -
	Value	Target	95.00%
Apr 2021	100.00%	91.50%	92.50%
May 2021	71.40%	91.50%	90.00%
Jun 2021	100.00%	91.50%	87.50%
Jul 2021	86.67%	91.50%	85.00%
Aug 2021	80.00%	91.50%	82.50%
Sep 2021	96.40%	91.50%	80.00%
Oct 2021	92.30%	91.50%	77.50%
Nov 2021	90.00%	91.50%	75.00%
Dec 2021	76.20%	91.50%	72.50%
Jan 2022	76.47%	91.50%	70.00%
Feb 2022	86.40%	91.50%	
Mar 2022	93.60%	91.50%	Berlin there July British Castellines Cropes Parishing Parishing Parishing Parishing Parishing
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
% of homeless presentations with decision outcome in 28 days			95.00%
	Value	Target	90.00% -
Apr 2021	63.89%	89.10%	85.00%
May 2021	75.00%	89.10%	80.00%
Jun 2021	65.63%	89.10%	
Jul 2021	60.00%	89.10%	75.00%
Aug 2021	67.57%	89.10%	70.00%
Sep 2021	67.65%	89.10%	65.00%
Oct 2021	58.54%	89.10%	
Nov 2021	67.86%	89.10%	60.00%
Dec 2021	64.86%	89.10%	55.00% -
Jan 2022	62.50%	89.10%	50.00%
Feb 2022	75.00%	89.10%	,
Mar 2022	72.92%	89.10%	45.00%
			BON WER THE TOPY WINDS CENTERING CHORE TO THE STATE OF TH
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
% age offered temporary accommodation immediately			120.00% -
	Value	Target	115.00%
Apr 2021	100.00%	100.00%	Λ
May 2021	100.00%	100.00%	110.00%
Jun 2021	111.00%	100.00%	
Jul 2021	100.00%	100.00%	105.00%
Aug 2021	113.00%	100.00%	
Sep 2021	100.00%	100.00%	100.00%
Oct 2021	100.00%	100.00%	
Nov 2021	100.00%	100.00%	95.00%
Dec 2021	100.00%	100.00%	90.00%
Jan 2022	100.00%	100.00%	30,00 %
Feb 2022	100.00%	100.00%	85.00%
Mar 2022	100.00%	100.00%	Begin start line light start states states the light start light starts
			Acted to the light both breaker of copies the feeting
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
Current tenants' arrears as a % of net rent due			12.00%
	Value	Target	
Apr 2021	9.12%		11.00%
May 2021	9.17%		10.50%
Jun 2021	9.51%		10.00%
Jul 2021	9.30%		10.00%
Aug 2021	9.52%		9.50%
Sep 2021	9.81%		9.00%
Oct 2021	9.93%		
Nov 2021	10.22%		8.50% -
Dec 2021	10.50%		8.00% -
Jan 2022	10.87%		7.50% -
Feb 2022	11.05%		
Mar 2022	10.70%		7.00% -
			Defeated Defeating June 17th Withigh Challen Ortology Defeating Juning Espirit, Which
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
Gross rent arrears (all tenants) as at 31st March each year as a percentage of rent due for reporting year (SHR31) (LGBF)			11%   10.5% -
	Value	Target	10%
Apr 2021	7.49%	10.5%	9.5%
May 2021	7.59%	10.5%	
Jun 2021	7.93%	10.5%	9%
Jul 2021	7.85%	10.5%	8.5%
Aug 2021	8.08%	10.5%	00/
Sep 2021	8.39%	10.5%	8%
Oct 2021	8.59%	10.5%	7.5%
Nov 2021	8.92%	10.5%	7%
Dec 2021	9.22%	10.5%	
Jan 2022	9.58%	10.5%	6.5% -
Feb 2022	9.77%	10.5%	6%
Mar 2022	9.73%	10.5%	Ref. Wes, Pee Pris, British Chapter Designe Jenes, Espine, Water
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
% of rent due lost through properties being empty during the last year (SHR34) (LGBF) (Indicator 34)			2.5%
	Value	Target	1 ' \
Apr 2021	2.85%	5%	2%
May 2021	1.93%	5%	1.5%
Jun 2021	1.55%	5%	1.576
Jul 2021	1.61%	5%	1%
Aug 2021	2.1%	5%	
Sep 2021	1.61%	5%	0.5%
Oct 2021	1.58%	5%	
Nov 2021	1.78%	5%	0% -
Dec 2021	1.93%	5%	-0.5% -
Jan 2022	2.12%	5%	0.070
Feb 2022	1.93%	5%	-1%
Mar 2022	2.55%	5%	Petry Pres Pres Pres Very Verter Certains Create Caraches Create Leaven Legina, Legina, Wiley
			the contract of the same of th
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
Average length of time taken to complete non-emergency repairs (days) (SHR12) (LGBF) (Council Plan 2017-22)			40
	Value	Target	35 -
Apr 2021	12.05		30 -
May 2021	7.97		
Jun 2021	10.87		25
Jul 2021	12.37		20
Aug 2021	12.52		
Sep 2021	12.48		15
Oct 2021	14.33		
Nov 2021	18.18		10
Dec 2021	14.94		5-
Jan 2022	40.5		
Feb 2022	15.11		0 1
Mar 2022	21.2		they then like light bridger categories creates Described landers Espiral Which
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

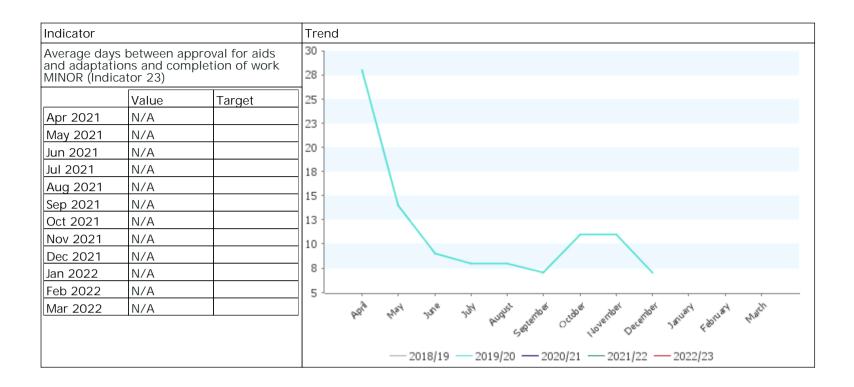
Indicator			Trend
Average time to re-let properties in the last year (days) (Indicator 35)			80 -
	Value	Target	
Apr 2021	33.42	95	70
May 2021	33.16	95	60
Jun 2021	38.06	95	
Jul 2021	37.18	95	50
Aug 2021	60.79	95	
Sep 2021	39.93	95	40
Oct 2021	39.23	95	
Nov 2021	43.79	95	30
Dec 2021	48	95	
Jan 2022	60.44	95	20
Feb 2022	59.62	95	10 -
Mar 2022	44.53	95	
			day that the light bridge Children Crange Tonestage Jenney Capine, Warry
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
Percentage of Change of Tenancy (COT) Budget spent			130.00% - 120.00% -
	Value	Target	110.00% -
Apr 2021	13.65%		100.00%
May 2021	19.83%		90.00%
Jun 2021	26.49%		80.00%
Jul 2021	33.63%		70.00%
Aug 2021	42.96%		60.00%
Sep 2021	51.37%		50.00%
Oct 2021	59.24%		40.00%
Nov 2021	65.56%		30.00% -
Dec 2021	72.79%		20.00%
Jan 2022	81.08%		10.00%
Feb 2022	89.31%		0.00%
Mar 2022	95.75%		
			Adel Mark June July Britage Cropper Cropper Persenge Persenge Pertugal Estimat Captures Water
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
Percentage of unplanned budget spent			110.00% -
	Value	Target	100.00% -
Apr 2021	11.63%		90.00% -
May 2021	19.39%		80.00%
Jun 2021	26.69%		70.00% -
Jul 2021	32.43%		
Aug 2021	40.77%		60.00%
Sep 2021	50.56%		50.00%
Oct 2021	60.21%		40.00%
Nov 2021	71.20%		30.00% -
Dec 2021	79.15%		20.00% -
Jan 2022	86.16%		10.00%
Feb 2022	97.42%		
Mar 2022	106.01%		0.00%
			Agen that link link bolt catherine complete the single being the fight of their
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
Percentage of tenants satisfied with the standard of their home when moving in (Indicator 9) (Cumulative)			100.00%
	Value	Target	97.50%
Apr 2021	90.00%	93.00%	95.00%
May 2021	94.12%	93.00%	92.50%
Jun 2021	96.67%	93.00%	92.30%
Jul 2021	95.52%	93.00%	90.00%
Aug 2021	97.22%	93.00%	87.50%
Sep 2021	96.55%	93.00%	07.5076
Oct 2021	96.55%	93.00%	85.00%
Nov 2021	97.30%	93.00%	82.50%
Dec 2021	97.53%	93.00%	
Jan 2022	97.70%	93.00%	80.00%
Feb 2022	96.15%	93.00%	
Mar 2022	97.66%		hapin the line him thether creates creates the tentes t
			the Chapter On Trange Aure 1 Mr. Cape,
l			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
Average days between approval for aids and adaptations and completion of work MAJOR (Indicator 23)			120
	Value	Target	110
Apr 2021	N/A		100
May 2021	N/A		
Jun 2021	N/A		90
Jul 2021	N/A		80 -
Aug 2021	N/A		70 -
Sep 2021	N/A		
Oct 2021	N/A		60 -
Nov 2021	N/A		50 -
Dec 2021	N/A		
Jan 2022	N/A		40
Feb 2022	N/A		
Mar 2022	N/A		Acted that Jule July British Orthon Orthon December Jesting, Paping, Paring,
			by chile Or Trage Dere Ju, Lyn,
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23



Indicator			Trend	
Average days between approval for aids and adaptations and completion of work MODERATE (Indicator 23)			200 -	$\wedge$
	Value	Target	175	
Apr 2021	N/A		150	
May 2021	N/A			
Jun 2021	N/A		125	
Jul 2021	N/A		100	
Aug 2021	N/A		100	
Sep 2021	N/A		75	
Oct 2021	N/A			
Nov 2021	N/A		50 -	
Dec 2021	N/A		25 -	
Jan 2022	N/A			
Feb 2022	N/A		<u> </u>	
Mar 2022	N/A			they then the light bridge, the light of the Deschipe, Julie, Espire, Warry
				— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
Average day and adaptati COMPLEX (Ir	ions and com	proval for aids pletion of work	
	Value	Target	$]\ $
Apr 2021	N/A		
May 2021	N/A		
Jun 2021	N/A		
Jul 2021	N/A		
Aug 2021	N/A		
Sep 2021	N/A		
Oct 2021	N/A		
Nov 2021	N/A		
Dec 2021	N/A		
Jan 2022	N/A		
Feb 2022	N/A		
Mar 2022	N/A		the tree to the tr
			they have been you the
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
Average length of time taken to complete emergency repairs (hours) (Indicator 11)			22.5
	Value	Target	20
Apr 2021	11.58	2	17.5
May 2021	14.29	2	/ \/
Jun 2021	7.03	2	15
Jul 2021	13.88	2	12.5
Aug 2021	6.6	2	
Sep 2021	2.21	2	10
Oct 2021	5.53	2	7.5
Nov 2021	6.7	2	
Dec 2021	22.55	2	5
Jan 2022	15.44	2	2.5
Feb 2022	15.65	2	
Mar 2022	10.16	2	
			Boy they are any brace Scheller Scholer December Justine, Espine, Harin
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
Percentage of reactive repairs carried out in the last year completed right first time (Indicator 13)			90.00%
	Value	Target	80.00%
Apr 2021	.00%	86.00%	70.00%
May 2021	.00%	86.00%	
Jun 2021	33.33%	86.00%	60.00%
Jul 2021	28.33%	86.00%	50.00% -
Aug 2021	33.74%	86.00%	40.00%
Sep 2021	30.00%	86.00%	30.00%
Oct 2021	31.91%	86.00%	
Nov 2021	35.08%	86.00%	20.00% -
Dec 2021	29.52%	86.00%	10.00%
Jan 2022	23.45%	86.00%	.00%
Feb 2022	36.91%	86.00%	
Mar 2022	37.05%		they have like like like bound bester chapter croper lines have been been likely to the like
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23

Indicator			Trend
Rent collected as a percentage of total rent due in the reporting year (Indicator 30)			110.00%
	Value	Target	105.00%
Apr 2021	107.45%	99.00%	
May 2021	98.63%	99.00%	102.50%
Jun 2021	98.85%	99.00%	100.00%
Jul 2021	101.30%	99.00%	97.50%
Aug 2021	98.78%	99.00%	95.00% -
Sep 2021	100.33%	99.00%	92.50% -
Oct 2021	100.05%	99.00%	90.00%
Nov 2021	98.49%	99.00%	
Dec 2021	99.36%	99.00%	87.50%
Jan 2022	98.03%	99.00%	85.00% -
Feb 2022	98.14%	99.00%	82.50% -
Mar 2022	98.52%	99.00%	
			Regil they like lith bridge Coulet to help be the little to the little t
			— 2018/19 — 2019/20 — 2020/21 — 2021/22 — 2022/23